# You're invited!

Unchartered Untarctica

**Onboard** *Le Commandant-Charcot* PONANT's World First Hybrid Luxury Polar Exploration Vessel

# **Live Online Event**

Thursday 19 November 2pm AWST | 5pm AEDT | 7pm NZDT

# WITH SPECIAL GUESTS



**Nicolas Dubreuil** PONANT Head of Expeditions & Sustainability



**Mick Fogg** Head of Expeditions -Asia Pacific

# **REGISTER!**



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# Travel Daily First with the news

# "Mid-sized" Etihad

**ETIHAD** Airways has announced a significant makeover to its organisational structure, with CEO Tony Douglas saying "as a responsible business we can no longer continue to incrementally adapt to a marketplace that we believe has changed for the foreseeable future".

"That is why we are taking definitive and decisive action to adjust our business and position ourselves proudly as a mid-sized carrier," he said.

The changes include the departure of EY Chief Commercial Officer Robin Kamark, which will see the business units within the commercial division split into three under the leadership of Mohammad Al Bulooki, Chief Operating Officer, CFO Adam Boukadida; and Terry Daly who takes on the role of Executive Director Guest Experience, Brand and Marketing, including Etihad Guest and Partnerships.

Senior VP Sales & Distribution, Duncan Bureau, is also leaving Etihad, with his responsibilities to be taken on by Martin Drew who will also continue to be in charge of Cargo & Logistics.

Mutah Saleh is leaving his position as Chief Risk & Compliance Officer, with General Counsel Henning zur Hausen to take on additional responsibility for Ethics and Compliance while Business Continuity will transfer to Ahmed Al Qubaisi, Senior VP of Government, International and Communications.

# **Hobart International plan**

**TASMANIA** will be equipped to welcome scheduled international services from New Zealand as well as long-haul repatriation flights, under an upgrade plan for Hobart Airport announced by Prime Minister Scott Morrison over the weekend.

A joint state and federal funding package will complement a contribution from the airport's owners to upgrade terminal facilities and pay for about 30 Australian Border Force, biosecurity and Australian Federal Police officers.

The plan, initially pushed back in Jan this year (**TD** 07 Jan), will see a total of 130 trans-Tasman flights permitted over the next year, equivalent to three weekly services during summer and two per week over the colder months. Morrison said that after an incredibly tough year for all Australians and particularly those in the tourism and hospitality sectors, "the deal will mean tourists from low-risk areas

## Learn about Ponant

**AGENTS** are invited to attend an upcoming online webinar from Ponant called Unchartered Antarctica.

The session will chat about all the experiences and features available aboard its *Le Commandant-Charcot* vessel. The webinar takes place 19 Nov at 5pm (AEDT) - see **cover page**. can come to sample Tasmania's incredible experiences, sights and produce".

Airlines are yet to respond to the new capacity availability, but it's expected that the NZ flights could begin in Jan once a bilateral travel bubble makes them viable.

If they become a reality it would be the first time scheduled nonstop flights have operated from New Zealand to Tasmania since the route was cut by Air New Zealand in 1996.

The Tasmanian State Government has also agreed to provide an additional 450 spaces in quarantine facilities in Hobart hotels, as part of ongoing measures to help more Australians return home.

# Travelmarvel live

**TRAVELMARVEL** will host a live event this Thu 12 Nov at 4pm AEDT showcasing its range of product in New Zealand which is "no doubt going to be a popular destination amongst Australian travellers in 2021".

The Facebook event will be led by BDM Jo Ellies who will interview Travelmarvel Tour Director Michelle Newsome -CLICK HERE to register.

## Today's issue of TD

*Travel Daily* today has seven pages of news including our PUZZLE page and front full page from **Ponant**.

# Vic intrastate push

www.traveldaily.com.au Monday 9th November 2020

**VISIT** Victoria has announced a new multi-million dollar campaign encouraging state residents to holiday locally.

The Stay Close, Go Further campaign was launched amid the further easing of the state's longrunning lockdown, showcasing Victorian "makers and creators" in some of the regions hit hardest by the summer bushfires and the global pandemic.

The government tourism agency is working with regional tourism boards across the state to help spread the message, which complements the "Click for Vic" campaign encouraging Victorians to buy local.

At midnight last night the socalled "ring of steel" separating metropolitan Melbourne from the rest of the state was finally lifted, along with the 25km limit on travel within the capital.

# Hertz off NYSE

THE New York Stock Exchange (NYSE) has announced the suspension of trading in shares in Hertz Global Holdings (ticker code HTZ), and filed a delisting application with the US Securities & Exchange Commission.

The move comes as the latest development while Hertz is in bankruptcy protection (*TD* 25 May), with the NYSE originally announcing its intention to delist the car rental giant back in May, a move opposed by Hertz in a nowlost appeals review process.





Live webinars Tues 10 Nov 2pm AEDT Thurs 12 Nov 11am AEDT

\*For registration and eligibility, visit tourismnt.com.au/trade-aus **Register** now







# Win a Google Mini!

**THE** Travel Industry Hub (TTIH) has launched a survey which aims to build a picture of how and where both individuals and companies in the travel sector will work into the future.

The two-part poll includes a section for business owners and senior decision-makers, as well as a second survey on the working preferences of individuals.

It's free to participate, and those who complete the survey will have the opportunity to win one of two Google Home Minis, two \$50 Visa vouchers and three \$250 credits to use at TTIH for hot-desk use, an event, team gathering or meeting.

All responses are confidential and will be used to create a general overview of industry conditions and long-term trends.

Companies can complete the first part of the survey by **CLICKING HERE**, while individuals can take part and enter by **CLICKING HERE**.

# SilkAir to merge into SQ

**SINGAPORE** Airlines has confirmed it will absorb its SilkAir regional narrow-body operations into the mainline brand, with the first SQ 737-800 aircraft expected to enter into service early in 2021.

The integration of SilkAir into SQ "will provide an improved in-flight experience for our customers and bring about greater operational efficiency for the group," the carrier said, with the SilkAir brand identity ceasing to exist.

The overall result for the six months to 30 Sep was a whopping SG\$3.467 billion loss, but that included significant non-cash write-downs including impairment of the carrying value of over SG\$1.3 billion in older generation aircraft including seven A380s, eight 777s, nine A320s and two A319s.

Singapore Airlines has also fully written down the SG\$170 million carrying value of its Tiger Airways low-cost offshoot, and the previously announced SG\$127 million charge from the liquidation of Thailand-based NokScoot (*TD* 29 Jun).

SQ confirmed the ongoing "severe impact" of COVID-19 on its operations, with passenger traffic down 98.9% and group revenue declining over 80%.

The overall Singapore Airlines fleet comprises 222 planes, of which just 39 are currently operating passenger flights, with 114 aircraft parked at Singapore Changi Airport and 29 stored in Alice Springs.

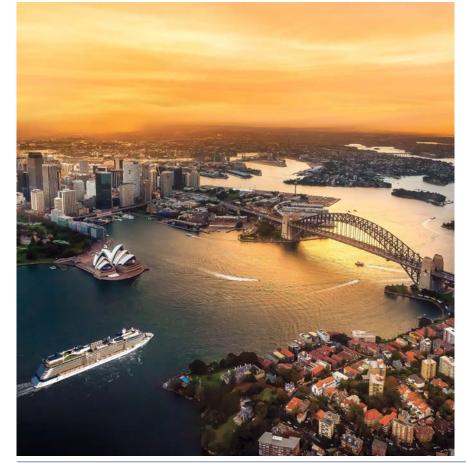
The airline said there were some early signs of optimism, as it works closely with authorities to help implement safe travel bubbles and allow flights to resume, noting that despite the uncertain and highly volatile environment it is "ready to swiftly and decisively seize all opportunities and respond to any adverse changes that may arise".

# Interjet warning

MEXICO'S Federal Consumer Attorney's Office has formally warned customers not to book with the country's Interjet budget carrier, which was last week forced to cancel all flights for a few days after being unable to afford to pay its fuel bills.

The airline resumed some services on 03 Nov, but the regulator noted that Interjet had been "facing various problems in its commercial operation for several months, among them the suspension of various international routes, the lack of payment to its personnel, the suspension of the license to operate the international air service to Canada and the embargo of bank accounts, goods and brands".

"Under current conditions Interjet does not provide certainty, equity or legal security to consumers in their commercial relationship," the government agency warned.



# OVER-THE-TOP Experiences Await

Our award-winning Celebrity Eclipse is sailing from the iconic city of Sydney for the first time in 2021-2022. Now, your clients can soak up the scenery from the live grass of the Lawn Club. Dine in world-class restaurants, featuring menus crafted by our Michelinstarred chefs and the most awarded wine collection at sea. And lose themselves in accommodations so luxurious, they won't want to be found.





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w www.traveldaily.com.au



## A Dream restart

**DREAM** Cruises' *World Dream* has officially restarted sailings with its inaugural Singapore homeport itineraries (*TD* 09 Nov).

Created especially for the Singaporean market, *World Dream* will embark on Super Seacation itineraries, and will operate at a reduced capacity of 50%, or around 1,400 guests.

The two- and three-night Seacations have been designed as refreshing, short getaways.

# Walk a mile in Norwegian's shoes

**NORWEGIAN** Cruise Line is thanking the hundreds of participants who took part in last month's Walk for Wellness challenge (*TD* 08 Oct).

Participants collectively logged almost 75,000 kilometres on their virtual journey across the globe, walking the equivalent of South America to Asia.

# Qantas cuts back service

**QANTAS** staff have reportedly been told the carrier will permanently close select service and sales desks at all airports and lounges, according to the *Sydney Morning Herald*.

The airline said it would continue to maintain staffed check-in desks, however lostbaggage counter hours would either be reduced or cut under new cost-saving measures, replaced by "self-serve recovery" services instead.

The changes are scheduled to come into effect in the first half of next year, with Qantas telling employees the service restructure was necessary to cater for the significant travel downturns brought on by COVID-19, as well as to adjust to new behavioural norms from travellers.

"More people are choosing to self-manage their bookings, check-in and boarding processes," Qantas' Executive Manager of Airports Colin Hughes reportedly said in an internal memo.

"Their feedback, which is understandable in this environment, is that they prefer digital interactions over face-toface contact," he added.

Qantas stressed that check-in counter resources would remain the same, with the changes only affecting sales desks where consumers normally buy tickets and extra baggage allowances on domestic flights.

The latest decision will result in the loss of around 100 jobs.

# **RBA's grim forecast**

AUSTRALIANS might not travel overseas for at least another 12 months, the Reserve Bank of Australia (RBA) believes. The grim prediction was made as a "baseline" on Eri in a

made as a "baseline" on Fri in a statement on monetary policy.



**Become an Austria Travel Expert!** 

WE HEAR that doing pilates every day is supposed to make you feel as though you are on top of the world - but this is ridiculous.

Sydney Tower Eye has teamed up with the very flexible Body Flow Pilates instructor Lauren Burns (**pictured**) to offer Sydneysiders an outdoor fitness class 268 metres above the urban sprawl below.

Comment on this **POST** to win free tickets to the class taking place 29 Nov - and loosen up!







**keep dreaming.** Travel inspiration for your clients' next holiday

#### Monday 9th November 2020

## airasia health launch

**AIRASIA.COM** continues its pivot to offer travel-related services, with the online platform launching airasia health, a new service billed as where "healthcare meets travel".

The new product offers end-toend overseas medical services that can be bundled into flights and accommodation - see **HERE** for further information.

# China raises the bar

**NEW** government regulations in China has led Laverty Pathology to offer new COVID-19 testing services for travellers to China.

The Chinese Government now requires inbound travellers to undertake nucleic acid and IgM antibody tests and provide proof of negative results within two days of boarding flights to China.

The cost of Laverty Pathology's test is \$210, with the lab located in Waterloo Road in North Ryde.



**THE** Adina Apartment Hotel Melbourne Southbank (**pictured**) has officially opened its doors to the public today, more than three year after plans were initially flagged (**TD** 13 Jun 2017). The eco-friendly property is wrapped in a surred "class

is wrapped in a curved "glass curtain" facade, and includes

rooms with floor-to-ceiling views of the Yarra River downtown Melbourne and Port Phillip Bay. Amenities at the 220-room hotel include a 20-metre indoor lap pool and gym, conference facilities, and on-site restaurants, while rooms boast kitchenettes equipped with microwaves.

# \$30m art injection

**THE** Government of New South Wales will provide arts and cultural organisations with over \$30 million through the second stage of its Rescue and Restart package, to help resurrect the state's visitor economy.

"Now is the time to provide a cash injection to encourage employment of artists...and support regional NSW through touring and other initiatives," said NSW Minister for the Arts Don Harwin.

# LST expansion plan

**THE** Tasmanian Government has allocated \$5.15 million for upgrades to both terminals at Launceston Airport.

The total cost of the projects is \$10.3 million, with the airport to contribute the remaining funds.

Changes will see larger and more contemporary arrivals and departures terminals, as well as improved security infrastructure.

HURTIGRUTEN

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- expedition boat cruisingCitizen Science Project
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\*Valid for departures between October 2021 to March 2023. 'From' price based on RS cabin on 7/3/22 departure. Book by 18 December, 2020. Departure Cities: SYD/MEL/BNE/AKL/CHC. Other T&Cs apply.



# NSW zoos' special treatment



MAJOR tourism drawcards Taronga Zoo Sydney and Western Plains Zoos are set to benefit from more than \$40 million in new infrastructure funding from the NSW Government.

The state's most popular zoos will receive a new Wildlife Hospital that will operate out of both sites, as well as an upgraded Reptile House exhibit at Taronga Zoo, with construction to commence in mid-2021 and be completed by 2024.

"Taronga is a Sydney Harbour icon with more than 1.1 million people visiting the more than 4,000 animals from over 350 species that call the Zoo home every year," said NSW Treasurer Dominic Perrottet.

"This new hospital will bolster the Zoo's emergency care capacity, with enabling works due to commence in mid-2021." The soon-to-be-renovated Reptile and Amphibian Conservation Centre will be designed to ensure the safety of under-threat species, such as the endangered Corroborree Frog. **Pictured**: A tortoise gets its slow

pulse checked at Taronga Zoo.

# Hotel earnings slide

MARRIOTT International has reported a net income of US\$100 million for Q3 of 2020, a significant drop from the US\$387 million recorded during the same period last year.

The hotelier also saw its EBITDA drop by roughly two thirds for the period, earning just US\$327m and plummeting US\$574 million.

At the end of Q3, Marriott had a net liquidity of US\$5.1 billion.



Travel Daily

# Seychelles inks Israel

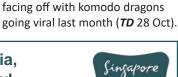
THE Seychelles has declared Israel a safe country to visit its shores, labelling the middleeastern nation a "green" travel candidate over the weekend.

Israelis will no longer need to quarantine on arrival but will still need to show a negative COVID-19 test prior to departure.

The news follows the Seychelles implementing a new health travel tech system in Sep (*TD* 18 Sep).

## Senior Executive Oceania, Singapore Tourism Board

The Singapore Tourism Board (STB) is a National Tourism Organisation and the lead agency for tourism,



Catch up on

the news of

CLICK HERE TO LISTEN

No to Jurassic Park PROTESTS have been staged

government plans to construct a

island of Rinca - home to a large

population of komodo dragons.

The project, dubbed *Jurassic* 

Park, has been criticised for its

alleged lack of environmental

oversight, with images of trucks

major tourist development on the

in Indonesia to object to

the week

Iourism Organisation and the lead agency for fourism, one of Singapore's key economic sectors. We bring the Passion Made Possible brand to life by differentiating Singapore as a vibrant destination that inspires people to share and deepen their passions. We are looking for an efficient and organised team player to join our Regional Office in Sydney CBD.

Reporting to the Area Director, you will be responsible for providing administrative and financial support to the STB Oceania team. You must be good with numbers, meticulous and able to work independently in a fast-paced environment. Candidates should possess strong communication skills, high literacy and numeracy level, with minimum relevant diploma qualifications or its equivalent. General knowledge of Singapore will be an asset. This is a position commencing from 4 January 2021.

Responsibilities include:

- All administrative, financial (bank reconciliation, accounts payable/ receivables) and HR matters (including payroll)
- Manage all STB property-related matters e.g. building management, office assets
- · Monitor and manage administrative budgets for STB Oceania
- · Oversee contractual agreements with suppliers
- · Manage procurement processes, write budget papers
- · Attend to enquiries received from the public and trade
- Manage office stock of promotional collateral such as brochures and corporate souvenirs
- · Provide marketing support to the team
- · Any other matters assigned by the Area Director

Essential:

- · Minimum of 5 years' experience in a similar role
- · Strong written, verbal and organisational skills
- Proficient in MS Office Suite
- · Have the right to work in Australia permanently
- · Knowledge of Australian payroll, systems and taxation matters

Applications with detailed resume and expected salary should be sent by 23 November 2020 to STB\_Infosingapore@stb.gov.sg

Only shortlisted applicants will be contacted.

SINGAPORE Passion Made Possible

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# Where in the world?



**THIS** race track is most famous for a motor race held each year in Oct.

Technically the track is classified as a street circuit, as it is a public road when no racing events are being run, and some people's residences are only accessible from the circuit. The track is unusual by modern standards, with the 6.2km length having a 174m vertical difference in height between the highest and lowest points and numerous very steep grades, plus the fastest right hand bend in the country. Do you know where in the world this race track is?

# Sudoku

# MEDIUM

**THE** aim of Sudoku is to complete the entire grid using the numbers 1-9. Each number can only be used once in each row, once in each column, and once in each of the 3×3 boxes.

		8			9				
9	3			5				4	
					1		5		
2				3		1	9		,
		9	1		8	5			-
	7	3		9				2	
	1		6						
7				4			1	3	
			9			6			

# Who needs a drink?

SIPPING cocktails on the balcony of the Hotel Metropole in Monaco while watching the sunset is unfortunately likely still off the cards for a while to come. To console ourselves, we suggest making this cocktail, which comes from the luxurious hotel. Enjoying it on your balcony or in your backyard is definitely not the same as having it in Monaco, but it will have to do for the moment.

Keep sending your recipes to cocktails@traveldaily.com.au.



Jenny Piper Owner, Business Publishing Group



## La Vie en Rose

#### INGREDIENTS

- 20ml Saint Germain (can be replaced by either a violet or rose liqueur)
- 10ml rose syrup
- Candied rose petal
- 140ml Champagne (your favourite brand will do)

#### METHOD

Simply add all the ingredients to the champagne and enjoy!

#### **ANSWERS 06 NOV**

Pub quiz: 1 Kooyong, 2 Medina, 3 Mississippi River, 4 Clarence River, Richmond River and Tweed River, 5 Java, 6 Eight – Canada, Finland, Greenland, Iceland, Norway, Russia, Sweden, United States, 7 Tonga, 8 Albury, 9 Whales, 10 Mildura, 11 Broome

Unscramble: enrol, eulogy, glen, glory, glue, gluey, gluon, gruel, logo, lone, loner, long, longer, loon, lore, lounge, lounger, lour, luge, lung, lunge, lunger, lure, lurgy, lyre, NEUROLOGY, ogle, ogler, oleo, ology, only, rely, role, rule, ugly, urology

Whose flag is this: Lebanon

# Rex to flex its new jets



Monday 9th November 2020

## Free Melb tours

69 TOURS is offering free Melbourne-based private itineraries for up to 26 guests, normally valued at up to \$1,550.

The private day tour operator launched the initiative with the aim of getting tourists motivated to explore Melbourne again following the lockdown.

Tours must be taken next month, with a BMW 5 Series and a hackney carriage as transport. CLICK HERE for more details.

## **Riding tourism back**

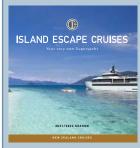
WESTERN Australian mountain bike trails will be revamped under the Government of WA's Recovery Plan.

Works have been started at The Pines in Margaret River and the Goat Farm in the Perth Hills, with the new trails to be made suitable for beginners & advanced riders.

In total, construction has begun on 13 new paths and a total of 16kms of trails, with stage 1 to be complete by the end of the year.

# **BROCHURES**

**WELCOME** to Brochures of the Week, *Travel Daily*'s Monday feature. If your firm is releasing a new brochure you'd like to make the industry itineraries, including a PDF of the front cover, and contact details to brochures@traveldaily.com.au.



Island Escape Cruises 2021/22 - Superyacht Island Escape Cruises is back in business with its 2021-22 superyacht season. The program celebrates the launch of Island Escape, which begins voyaging next Nov with three heli-golf cruises departing from Auckland. Dec 2021 will then see a range of eightnight voyages around the Bay of Islands, before Island Escape in Jan 2022 sets sail for Fiorland to explore the region's north and

south across two different voyages. Island Escape Cruises hopes to take delivery of its new vessel in Apr 2021.



Contiki - 2021-22 Europe & Global

Contiki's new 2021 Europe guide not only provides information on a range of European tours, but also details visits to Asia, Africa, Latin America, New Zealand, the United States & Canada. Featured across the brochure's namesake continent are new trips, renovations for favourite Contiki accommodations, a range of limited-edition trips, new immersive places to stay, such as a monastery in Cordoba and a riad in Morocco, detour trips and new destinations, such as Sicily. A new domestic range are also featured

in the brochure.



**REGIONAL** Express (Rex) has taken delivery of its first Boeing 737-800 aircraft (pictured).

The first of six former VA 737s to be leased by Rex touched down in Sydney on Fri, and will be used for training activities before a proving flight for the Civil Aviation and Safety Authority on 05 Dec.

"Rex has an 18-year track record of leading on-time performance and affordable fares in its regional services and for the first time the domestic market can look forward to a safe, reliable air service that is affordable," said Rex Deputy Chairman John Sharp.

"If our services prove successful, we will inject up to 10 aircraft into the domestic market by the end of 2021.

"From there, we intend to develop a full domestic airline network, linking all the capital

# Tea with a twist

THE Q Station hotel in Manly has unveiled the G&Tea House, a restored cottage overlooking Sydney Harbour serving high tea with a twist.

The initiative has been launched alongside Manly Spirits to pair tea and coffee with high tea and Devonshire Tea treats and teainfused gin cocktails.

The G&Tea House is open from Fri-Sun from 10-5 - CLICK HERE for more details.

cities over time."

Rex will begin flying Melbourne-Sydney return services from 01 Mar (TD 01 Oct), with tickets to go on sale early next month.

The livery for Rex's expanded domestic airline fleet will also be unveiled to the public by the end of the month.

## Gutwein on the road

**PREMIER** of Tasmania, Peter Gutwein, officially launched new Tasmanian Drive Journeys on Fri, tourism product designed to encourage greater intrastate travel.

The three additional journeys, called Southern Edge, Northern Forage and Heartlands, are part of a \$1.4 million initiative to deliver five self-drive touring experiences for Tasmanians.

For more information on the new tours, CLICK HERE.

# SA voucher go-slow

THE Government of South Australia has dismissed concerns about the slow uptake of its travel voucher scheme (TD 21 Sep).

Only 20,000 of the 50,000 vouchers on offer have been used since the scheme launched, despite the allocation exhausting within 90 minutes of its release, with the South Australian Labor Party criticising the government for the scheme's narrowness.

Got a confidential tip? Contact Travel Daily via our secure WhatsApp service on +61 2 8007 6760 or click HERE

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