

Dress to impress!

THIS Wed's *Travel Daily* Awards will now feature a best dressed competition, with InterContinental Hotels Group (IHG) offering a 50,000-point voucher for the best dressed, equal to a one-night stay, valid at most of its locations in Australia.

Also on offer is an upgrade to IHG Rewards Gold Club Status.

See tomorrow's issue of *Travel Daily* for details about how to enter and send in your pics.

Protecting carriers

THE Federal Government has extended loss protection to airlines until Mar under a review of its Domestic Aviation Network Support program.

The initiative is designed to be a safety net to ensure important air connections are being maintained during the health crisis.

So far the government has allocated \$150 million to airlines such as Qantas, Virgin and Rex.

CTM set for big acquisition

SHARES in Corporate Travel Management (CTM) were placed in a trading halt today, with the firm flagging a capital raising in connection with a "company-changing" acquisition.

CTM said it expected to release full details by Thu this week, amid speculation that CEO Jamie Pherous has gained institutional investor support for a deal worth about \$400 million.

Pherous has been upbeat about the prospects for CTM through the pandemic, having taken swift action to reduce costs meaning the business could be profitable

Australia in 8D!

TOURISM Australia is inviting international travellers to be "digitally immersed in Australia's iconic landscapes" through the release of new 8D videos showcasing key destinations - see traveldaily.com.au/videos.

based on domestic travel only.

He also said an extended period without international travel was "likely to create opportunities for industry consolidation" (*TD* 19 Aug) and earlier this month told the *Financial Review* that the pandemic had "created acquisition opportunities like never before".

Dawn into sunset

P&O Cruises Australia today announced the departure of *Pacific Dawn* from its fleet.

Previously set to be taken over in 2021 by the now collapsed CMV, a new buyer has been found for *Dawn* during the pause in operations, the cruise line said.

The 1,546 guest ship has carried over 1.2m pax out of Australia and NZ over the last 13 years, undertaking over 600 voyages.

More details in tomorrow's issue of *Cruise Weekly*.

Today's issue of TD

Travel Daily today has five pages of news including our PUZZLES & a page from Macao Government Tourism Office.

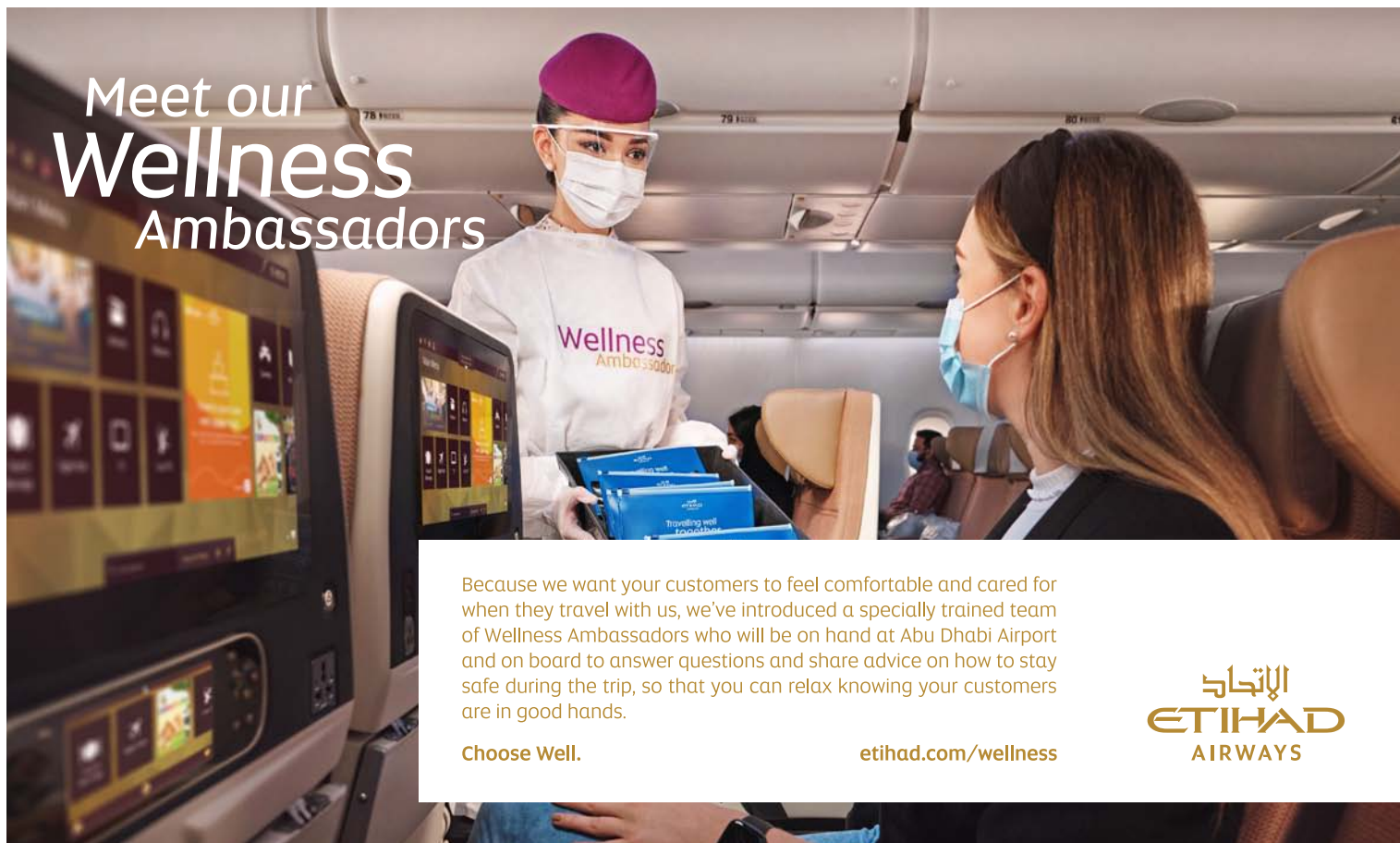
TTIH hosts Webjet

WEBJET Managing Director John Guscic will join *Travel Daily* Editor-in-Chief and Publisher Bruce Piper for an upcoming interview next month.

Part of the ongoing series in partnership with The Travel Industry Hub, which has already featured the Australian Federation of Travel Agents' (AFTA) Darren Rudd, Cruise Lines International Association's Joel Katz and the Council of Tour Operators' Dennis Bunnik, the Guscic chat will bring the industry in on how the company has dealt with the COVID-19 pandemic and the recent decision to become a member of AFTA.

CLICK HERE for more details and to register for the interview.

Meet our Wellness Ambassadors



Because we want your customers to feel comfortable and cared for when they travel with us, we've introduced a specially trained team of Wellness Ambassadors who will be on hand at Abu Dhabi Airport and on board to answer questions and share advice on how to stay safe during the trip, so that you can relax knowing your customers are in good hands.

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etihad.com/wellness

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AIRWAYS



Why Quebec not?

DESTINATION Canada is gearing up to host its next agent webinar, this time focusing on the attractions of Quebec.

The session will take agents on a virtual tour to explore the region's city life, wildlife tours, history and culinary delights.

Taking place at 8.30am or 10.30am (AEST) on Wed 30 Sep, agents can register [HERE](#).

It's now Crystal clear

CRYSTAL Cruises has introduced its latest suite of health protocols that will accommodate the new CLIA guidelines announced last week (**TD 22 Sep**).

The revamped changes include mandating passengers show a printed copy of their negative COVID result prior to boarding, the requirement for guests to purchase travel insurance either through Crystal or a third party, and the suspension of babysitting services until further notice.

Regional tourism boost

THE Federal Government has announced the details of a major multi-million dollar funding package that will help the struggling regional travel sector get back on its feet.

The package includes \$50 million toward the Regional Tourism Recovery initiative, which provides financial aid for regional businesses who are "heavily reliant" on international tourism.

The initiative also pledges \$200 million to boost local infrastructure in regional communities, \$100 million of which will be dedicated specifically for the creation of new tourism infrastructure.

Federal Tourism Minister Simon Birmingham said the funding would help drive regional travel from Aussies in the first instance, and set the industry up in the longer-term when international border restrictions are lifted.

"We want to make sure that

our tourism regions are in the best possible shape on the other side of the COVID-19 pandemic," Birmingham said.

"This targeted new fund will support internationally dependent tourism regions to adapt their offerings, experiences and marketing to appeal to domestic visitors in the short-term and be in the strongest possible position to welcome back international tourists down the track," he added.

The Australian Tourism Export Council welcomed news of the funding, however, cautioned that more support was needed for inbound tourism operators, citing the imperative to preserve those businesses so as not to threaten the long-term viability of the regional tourism sector.

The Federal opposition was also critical of the funding, claiming it only masked its recent decision to downgrade JobKeeper payments.

Dream agent portal

DREAM Cruises has launched a new purpose-built travel agent tool for the Australian and New Zealand markets, offering information on brochures, deck plans, promotions, training, marketing and sales support.

"We want to be able to support the agent community as best as possible and make it easy to sell, promote and learn all about our growing brand," said the line's VP Sales & Marketing, Australia & New Zealand Brigita Devries. Access the new portal [HERE](#).

Air NZ ups loyalty

AIR New Zealand has announced a 12-month extension for the status of Airpoints Elite, Gold and Silver members in response to the impact of COVID-19 on travel.

The extension is eligible for loyalty members who have an earned Elite, Gold or Silver tier status as at 31 Jan 2021.

NEW 2022 CRUISES AVAILABLE NOW



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With our new 'Book with Confidence' policy, you can feel confident planning and booking your clients' 2021 and 2022 expeditions. For new bookings booked by 31 October 2020, if your client has to cancel for any reason, we promise that they'll receive their refund - including their deposit - within 14 days.

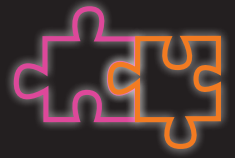
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11778

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Check out our daily puzzle page.



Travel Daily

Domestic pax down 82%

GOVERNMENT figures released this morning confirmed the massive impact of COVID-19 on the local aviation sector, with domestic airlines carrying just 1.04 million passengers during Jul, down 81.8% on the previous corresponding period.

The Jul figures reflected an overall load factor of 59.1%, with the busiest route for the month being Brisbane-Sydney which had 94,500 passengers.

That was followed by Brisbane-Cairns with 62,600 and then Brisbane-Townsville with 40,500 - meaning Brisbane was Australia's busiest domestic airport during the month, handling a total of almost 350,000 passengers - but that figure was still 78.1% lower than Jul 2019.

Interestingly, charter operators were almost as busy during the month as regular passenger

transport (RPT) carriers, with a total of 310,200 charter passengers - the highest number recorded since charter figures started to be tracked.

Perth Airport accounted for 38% of all charter passengers in Australia, according to the figures from the Bureau of Infrastructure, Transport and Regional Economics (BITRE).

Hilton takes Towers

ABU Dhabi's iconic Etihad Towers hotel is set to be rebranded as Conrad Abu Dhabi Etihad Towers on 01 Oct.

Hilton will operate the hotel under the Conrad brand after signing a deal to replace Jumeirah Group as the property's manager.

Tradewind chooses Aussie partner

TRADEWIND Voyages has revealed that its exclusive Australian launch partner will be Cruise Traveller.

The fledgling cruise line is set to launch *Golden Horizon* in May 2021, which it is calling "the world's largest sailing ship", after it acquired the vessel from Star Clippers.

The five-masted *Golden Horizon* will accommodate 272 guests and embark on her inaugural world voyage in Aug 2021, which will include a circumnavigation of Australia.

CLIA rallies support

AUSTRALIAN farmers, food wholesalers, beverage providers and transport companies who rely on the cruise sector have joined forces to rally for a resumption of cruising.

Led by Cruise Lines International Association (CLIA) Australasia, the new Cruise Suppliers Advisory Group will meet regularly to channel efforts toward convincing government to create a pathway that carefully manages the resumption of cruise tourism in Australia in a responsible manner.

"We see an opportunity to plan for a carefully phased resumption of cruising, involving domestic or local itineraries for Australian residents only," said CLIA Australasia MD Joel Katz.

Japan starts to open

JAPAN will ease restrictions for all countries in Oct, paving the way for student and business travel to recommence.

There is no confirmation as to when tourists will be included in the plan under new Prime Minister Yoshihide Suga.



Window Seat

AS JAPAN prepares to allow business travellers and students back into the country from next month, the Asian nation renowned for its efficiency has made another big announcement this week - a war on the humble fax machine.

The country's new Administrative Reform Minister, Taro Kono, revealed over the weekend that Japan must slay its "emblems of bureaucratic red tape", with the fax machine firmly at the top of the list.

Streamlining administrative work and pushing for digitalisation are among the pledges declared by new Prime Minister Yoshihide Suga.

More than 95% of Japan's businesses still use fax machines as a means of communicating the hanko stamp, a personal sign that spells out a person's name and is commonly used as proof of authentication for an array of public documents.

New Windstar Prez

WINDSTAR Cruises has appointed Chris Prelog to be its new President.

Promoted from Chief Operating Officer, he will report to parent company Xanterra Travel Collection's Chief Executive Officer Andrew Todd, who welcomed Prelog's promotion.

"As Windstar's Chief Operating Officer, he has led the US\$250 million Star Plus investment in expanding and renovating our three all-suite yachts," Todd said.

MARKETING & PR EXECUTIVE



HURTIGRUTEN

The Hurtigruten Australia and New Zealand office continues to grow. Working with the Head of Marketing, the **Marketing & PR Executive** role has been created to provide support to the Marketing team to plan, develop and implement effective tactical campaigns and initiatives to support brand objectives and achieve revenue targets.



CLICK HERE FOR MORE INFORMATION.

BE PART OF THE TD AWARDS

ON WED 30 SEP



1 JOIN OUR FACEBOOK EVENT

To find out the winners as they are announced, join our Facebook event - **CLICK HERE**.

2 GET GLAMMED UP & SEND US A PIC

Celebrate all the hard work of everyone in the travel industry by dressing up in your finery and make sure to send us a photo! You might see yourself in *Travel Daily* if you do.

3 USE AND FOLLOW #TDAWARDS2020

Follow all the awards excitement and use our hashtag when you post your pics on social media.

Sudoku

EASY

THE aim of Sudoku is to complete the entire grid using the numbers 1-9. Each number can only be used once in each row, once in each column, and once in each of the 3x3 boxes.

	4		8	9	7		6	5
		5			1			
		1		5	4			
6							3	
5				1				4
	8							9
			6	8		5		
			4			3		
4	3		1	7	5		9	

www.sudokuoftheday.com - visit them and get a new Sudoku every day!

Where in the world?



©Josh Hallett

THIS street is often pictured from the opposite end, looking towards where this photo was taken.

The street is 1.9km long and runs between two major landmarks in the city where it is located.

It is famed for its theatres, cafes,

luxury shops and as the finish of a famous cycling race, and is regarded as one of the most recognisable streets in the world.

The question is, do you recognise it?

What street is this and where in the world is it located?

Who needs a drink?



THE Travel Daily Awards are being presented this Wed 30 Sep and we're hoping that the industry will join us in dressing up and following the festivities on our **FACEBOOK EVENT** and by sending us your office pics (hashtag #tdawards2020 if you're sharing them on your social media channels).

To also help you get in the spirit, this week's cocktail recipe is a special awards

punch that we've come up with.

Hopefully you can enjoy it sometime during the day.

Keep sending your recipes to cocktails@traveldaily.com.au.

xx Jenny

Jenny Piper
Owner,
Business
Publishing
Group



Berry Prosecco Punch

INGREDIENTS

- ¼ cup apple blackcurrant juice
- 1 oz vanilla vodka
- Handful of fresh raspberries, blueberries and strawberries
- Sparkling water
- Prosecco
- Mint leaves
- Ice cubes

METHOD

Combine apple blackcurrant juice, ice, vodka and berries in a glass. Top with prosecco and sparkling water. Garnish with a sprig of mint and a strawberry.

ANSWERS 25 SEP

Pub quiz: 1 Whistler Blackcomb ski resort, 2 Memphis, 3 American Airlines, British Airways, Canadian Airlines, Cathay Pacific and Qantas, 4 South Sydney Rabbitohs, 5 Virgin Voyages, 6 c) 1980s, 7 Bangkok, 8 Tokyo, 9 Howard Smith Wharves, 10 Tanzania

Unscramble: a light, alit, gait, gall, gamp, ghat, gila, glam, hail, hall, halt, lamp, LAMPLIGHT, lamplit lath, lathi, lima, mail, mall, malt, pail, pall, palm, path, phual, plait, plat, tail, tall, tamp

Whose flag is this: Uruguay



Byron stay comp

BYRON at Byron, a Crystalbrook Collection Resort, is currently offering travellers the chance to win a two-night stay in one of the accommodation's luxury suites.

The resort has partnered with a range of local brands for the giveaway, with Byron at Byron celebrating its \$6 million refresh via a weekend offering dinners, spa treatments, boutique shopping sprees and craft gin tastings - for further information on the promo, **CLICK HERE**.

Merger disbanded

A PROPOSED merger between Outback Pioneers and the Longreach Tourist Park in Queensland has fallen through due to a misalignment of values.

Regional tour operator Outback Pioneers had planned to renovate the Longreach site into "heritage-themed accommodation" for the 2021 season, before the two companies failed to agree on a unified vision for the revamp.

All bookings will be honoured at a soon-to-be-revealed site.

PTMs buoyed by cruise



ALTHOUGH life has been anything but normal, TravelManagers has adopted a business-as-usual approach during the COVID-19 pandemic, continuing with its regular networking and activities whenever government health guidelines have allowed.

TravelManagers Operations Manager Pru Gallagher recently organised a lunch on board a Sydney Harbour cruise for six NSW-based Personal Travel Managers (PTMs) and three National Partnership Office team members to get together in person in a relaxed environment.

The company viewed the cruise as an occasion for agents to share recent experiences, support each other and share plans for when the border restrictions are eased, all while sailing under the Sydney Harbour Bridge and as far as Watson's Bay, before circling back past tourist icons such as Taronga Zoo and Luna Park.

The group was also treated to an a la carte lunch, complete with a selection of beers, wines, soft drinks, tea or coffee.

"We may not be able to venture

overseas at the moment but we can still get together and enjoy some amazing destinations and experiences at home in Australia," Gallagher said.

"We've all been through some tough times this year, and I thought the opportunity to come together, swap some war stories and just unwind a little was a good one," she added.

Pictured in the back row are Gallagher, Aaron Eilers, Penny Toon, Annalize Troost, Helen Eves, Graciela Craig and Walter Nand.

Front row are Julie Jones, Sue Kuti, Lana Kanchik, Tanya Tyler, Michelle Michael-Pecora, Jennifer Jones, with Journey Beyond's Craig Owens and C&M Recruitment's Lisa Wilkinson.

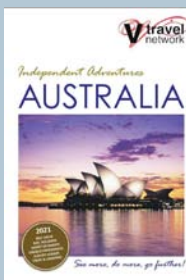
Paperbark joins

THE Paperbark Camp resort located in Jervis Bay has joined the Unique Boutique Collection network of independent accommodation providers.

The property features twelve safari style tents fitted out with solar powered lighting and ensuites with open air showers.

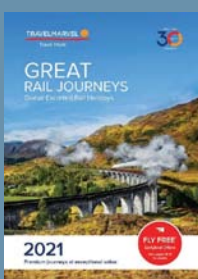
BROCHURES

WELCOME to Brochures of the Week, *Travel Daily's* Monday feature. If your firm is releasing a new brochure you'd like to make the industry aware of, send a brief description summarising its features and itineraries, including a PDF of the front cover, and contact details to brochures@traveldaily.com.au.



V Travel Network - Australian Experiences

V Travel Network has gone to press with its Australian Experiences brochure. The 25-page program showcases a range of experiences, such as self-drive, rail holidays, short getaways, unique experiences, luxury lodges and camping. The brochure also recommends how to visit a number of Australian destinations with just a few days available, including bespoke five-day experiences in Adelaide, Airlie Beach, Alice Springs, Broome, Darwin, Far North Queensland, Gold Coast, Hamilton Island, Hobart, Kimberley, Launceston, Melbourne, Ningaloo, Perth, Sydney, Uluru.



TravelMarvel - Great Rail Journeys 2021

TravelMarvel's new Great Rail Journeys brochure provides a huge range of exciting train journeys throughout Australia, Asia, Europe, New Zealand and the United States in 2021. Included are 32 unique itineraries, which have been made possible through an exclusive partnership with UK-based rail travel company Great Rail Journeys. Earlybird offers are also currently available, providing up to \$3,000 off per couple and fly free deals. Those

who book European gems cruise and rail combinations can receive free return economy flights.

Got a confidential tip? Contact Travel Daily via our secure WhatsApp service on +61 2 8007 6760 or click [HERE](#)



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