

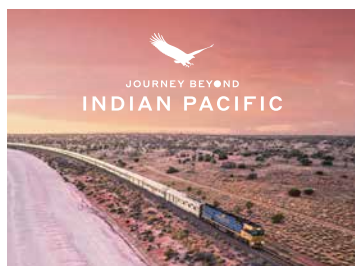
Today's issue of TD

Travel Daily today has six pages of news including Business Events News.

Coral SA intrastate

CORAL Expeditions has announced five new South Australian intrastate voyages over the upcoming summer season.

The round-trip Adelaide cruises stay within SA, giving passengers a "reliable cruising alternative" - for info see coralexpeditions.com.



Wander out yonder

IN 2022

WESTERN AUSTRALIA

Overseas travel in Nov?

AUSTRALIA'S ban on outbound international travel could be lifted in about eight weeks time, as the Federal Government continues to insist that the vaccination targets agreed to under its four-stage National Plan will be adhered to.

It's understood a range of measures were discussed in Canberra last night, including progress on implementing a link to the Australian Immunisation Record which would once again allow Australians to leave the country freely.

Earlier this week Tourism Minister Dan Tehan told travel industry representatives that the 80% threshold of full vaccination for eligible Australian adults would apply based on the national average, meaning that "laggard states" would not hold up progress, particularly with strong immunisation rates in the highly populated NSW and Vic.

"The national plan makes very clear that once we hit that 80% mark then outbound travel will take place, and also that we can put in place arrangements for

inbound travel as well".

Further details are expected to be provided in the coming days, including proposed arrangements for new state-based quarantine arrangements for vaccinated travellers.

At current rates NSW and Vic will reach 80% by Nov, while *Nine Publishing* suggested Qld and WA may take longer but would still achieve 80% at some time in Dec.

The Govt is also in discussions with foreign administrations about recognition of vaccine status, with initial plans to only accept immunisations approved by Australia's Therapeutic Goods Administration.

IASC requests

THE International Air Services Commission has opened up expressions of interest for capacity on the Indonesia, Samoa and Italy routes, after several applications for renewals of existing determinations were received from Qantas and Virgin Australia.

VA is seeking to renew a 300-weekly third country codeshare seat allocation on the Italy route, as well as its current 800-weekly seat capacity allocation to Samoa, while Qantas wants to renew an allocation of 1,300 weekly seats on the Indonesia route for a further period of five years.

QF's Indonesia application notes that "Qantas and Jetstar plan to resume services to Indonesia as soon as conditions permit, and requests that its portfolio of pre-COVID capacity entitlements be retained to ensure full flexibility for rebuilding the network".

NSW travel nears

THE NSW Government has confirmed that domestic travel, including regional NSW trips, will be permitted the Mon after the state reaches 70% of its adult population being double vaccinated.

Caravan parks and camping grounds will also be allowed to reopen at that time.

At 80%, NSW will seek to open up further freedoms around int'l travel and attending events.



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JOURNEY BEYOND

HLO Croydon Hills

HELLOWORLD Travel Croydon Hills has confirmed that while it has voluntarily withdrawn from the AFTA Travel Accreditation Scheme (**TD** yesterday) it is continuing to operate, relocating into a "wonderful new location" in anticipation of the resumption of travel across the globe.

The company said it chose not to renew its ATAS accreditation at this time, with the intention to rejoin when international travel resumes to pre-pandemic levels.

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Neil Ager joins Jivaro team

FORMER Etihad, Qantas and BA executive Neil Ager has become part of the newly-formed Aviation and Travel division of recruitment firm Jivaro (**TD** 31 May), with the company forecasting a huge demand for staff as the industry recovers in the coming months.

Ager will work alongside the division's CEO Lindsay White and Sally Suleyman, expanding the Jivaro portfolio beyond its current specialties in the retail, fashion and FMCG sectors.

White said the new operation is a "challenging but exciting opportunity that will position Jivaro in the travel recruitment arena and help rebuild the industry sector with experienced professionals as well as newcomers to the business".

He said with much of the industry's experienced staff having transitioned into other roles due to the pandemic, it was expected there would be strong

competition for top tier talent.

"With the anticipation that the industry will recover to a reasonable level, competition between all airlines and travel related companies will be fierce.

"Most of the tourism industry... airlines, cruise companies, travel agencies, travel management companies or tourism boards, have had to cut their staff numbers aggressively, and in some cases, one could easily assess perhaps too deep to support a rapid resumption."

"We believe that Jivaro is well positioned to help businesses search for the right calibre of employee, as well as helping potential candidates who are looking to rejoin the industry.

The company has launched a drive for registrations from both clients or potential candidates - more info at jivaro.com.au.

More industry appointments on **page six** of today's *Travel Daily*.



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Home iso a big win

CLOSE to 70% of travellers are in favour of home quarantine pilot programs for fully vaccinated Australians returning from overseas, according to new data released by the Australian Airports Association (AAA).

The same study also found that the number of Australians willing to travel overseas had increased since Apr if it meant they would not have to undergo hotel quarantine, with 68% stating they were keen for travel versus 61% five months ago.

Two thirds of Aussies said they would also support the "slow opening of Australia's international border" once 80% of the population had received two vaccine doses, while support for international travel trials taking place before mainstream flights also saw strong support, recording a 78% endorsement.

Aussies who don't intend to get jabbed also fell to 13% from 27% noted back in Apr.

Have \$1,500 on us

HURTIGRUTEN Norwegian Coastal Express is offering up to \$1,500 of onboard credit per cabin, twin share when bookings are made on select itineraries by 31 Oct for sailings departing between Jun 2022 and May 2023.

Applicable cruises include The Classic Roundtrip voyage, Follow the Lights tours and Complete Norway sailings.

Silversea plots south

SILVERSEA Cruises has added more departures for its 2021/2022 Antarctica season after reaching an agreement with the Chilean Government to allow two of its ships to leave from the Patagonian city of Punta Arenas.

Silver Cloud and *Silver Wind* will now set sail from the Chilean port, joining *Silver Explorer* which will continue with its scheduled plan to depart from Chile's Puerto Williams from Nov.

For more details, **CLICK HERE**.



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GC tourism impact

ONE in five tourism jobs have disappeared in the Gold Coast during the period of travel restrictions, new research from the Tourism and Transport Forum has found.

"We are proudly Australia's favourite holiday destination but our operators are hanging on by a thread," Destination Gold Coast Chairman Paul Donovan said.

"With more than half of Australia's population under travel restrictions, the impact on the Gold Coast is significant."

Destination Gold Coast CEO Patricia O'Callaghan added that while she has little doubt the region will bounce back down the track, tourism operators needed targeted financial support from the Federal Government before travel returns to normal.

The news follows a 19% reduction in tourism jobs across the country for Aug, according to a new Seek employment report.

CATO's reforms in focus

THE latest edition of *travelBulletin* is out now, featuring a wrap up of all the latest travel news and analyses.

The cover story this month by Myles Stedman explores the Council of Australian Tour Operator's (CATO) reforms, including its new constitution, its accreditation scheme, and the adoption of a national structure.

The reforms show how CATO is forging a new future for tour operators, and what the changes mean for the Council's members and the tourism sector.

Also featured in the issue is a round-up on the state of the Australian cruise industry, with a look at Hurigruten's new sailings in Africa, as well as a number of new Virtuoso members.

Journey Beyond's Western Australia itineraries are also explored in detail, and how the company is taking travellers on



the trip of a lifetime.

All of *travelBulletin's* monthly columns return, including state of the industry, issues and trends, and the all important last word.

There are also opinions put forward from the Publisher, AFTA and CLIA.

Read the issue online [HERE](#).

Aurora health plan

AURORA Expeditions has updated its health protocols in preparation for a cruise restart, including mandatory vaccination for passengers on any voyage.

Further enhancements include the elimination of recirculated air in cabins, the creation of a new fully equipped onboard medical team, the installation of PCR testing machines on board, and medics to accompany passengers on all land tours.

See the full policy [HERE](#).

Ovolo's Vax Pact

HOTELIER Ovolo has introduced the "Vax Pact", rewarding fully jabbed guests who stay, drink and dine at any property in Australia with access to free perks.

These include special dining promotions and entry to competitions when guests present their MyGov vaccination certificate, with more details to come soon.

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THE FIRST 100 AGENTS TO MAKE A MATES RATES BOOKING IN SEPTEMBER WILL RECEIVE A **\$50 BONUS**

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CONDITIONS APPLY



Insight flexibility

INSIGHT Vacations is now offering guests the option of travelling in slightly smaller groups on its popular Country Roads of Ireland tour, with the operator revealing at a recent Tourism Ireland Expo that it has implemented a revised cap of 24 people on select adventures.

Typically, groups are capped at 40 guests on the 12-day trip visiting 17 cities including Dublin, Londonderry, Cork and Killarney.

The price for the smaller group departures are at a slightly higher premium, with Insight Vacations VIC/TAS Sales Manager Tammy Van Exan pointing out that the tours offer travel agents added earnings potential.

Insight Vacations also revealed it had recently refreshed its website, and that key selling points of its Irish product include its relaxed start feature, affording guests a later check out time so they don't feel in a rush.

More on its Irish tours [HERE](#).

Whitsundays Rick pick

FORMER Tourism and Events Queensland executive Rick Hamilton (**pictured**) has been appointed the new CEO of Tourism Whitsundays, where he will be charged with increasing the visitation, dispersal, expenditure and length of stay in the region.

Arriving with 25 years of tourism experience, Hamilton has enjoyed successful tenures at Flight Centre, where he rose to become Managing Director of the New Zealand division, as well as an 18-month stint as Tourism Fiji's Chief Executive in 2013/14.

"With over 25 years of experience and proven ability to identify and seize opportunities to drive growth in sales, revenue and market share, Mr Hamilton is the right candidate for the role," Tourism Whitsundays Chair Matt Boileau said.

In accepting his new role, Hamilton said his leadership style would be based around



communication, collaboration and clear decision-making.

Tourism Whitsundays has previously stated its goal of increasing overnight visitor expenditure to better than pre-COVID-19 volumes, earmarking a target of \$850 million in spend and total visitation of more than one million people annually.

Tripadvisor helps

TRIPADVISOR'S charitable arm, the Tripadvisor Foundation, has donated US\$1 million to support Afghan refugee families arriving in Spain and the USA.

The gift will go towards World Central Kitchen's mobilisation to provide fresh meals supplied by local restaurants for the displaced people, with the effort having already provided more than 60,000 meals to people fleeing the new Afghanistan regime.

The Tripadvisor Foundation has donated over US\$7m to aid and resettlement organisations globally since 2015.



Window Seat

NOT only was this week's Tourism Ireland Expo able to inform local travel advisors about the best travel product the country has to offer, but it also found time to share some expert knowledge about its world famous Guinness.

Some lesser known facts about Ireland's national beverage revealed yesterday included a misnomer about the drink being black in colour.

Often referred to as "the black stuff", Guinness is actually a deep ruby red colour if you hold the glass up to the light.

When it comes to pairing foods, the event suggested summer fruits such as strawberries and raspberries that create a tasty contrast between the earthy flavours of the brew as the sound choice.

So how long should it take to pour the perfect Guinness?

Exactly 119.5 seconds for a pint to be precise, with a can taking slightly less time.



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HURRY, OFFER ENDS 30 SEPTEMBER





NSW's road map to event freedom

HOSPITALITY venues in NSW will be allowed to reopen once the state reaches the key 70% full vaccination for eligible adults threshold, under a plan revealed this morning by State Premier Gladys Berejiklian.

At current rates, it's anticipated this initial stage of opening will occur by 18 Oct, while a swathe of further restrictions are likely to be eased shortly thereafter once the 80% target is reached.

The reopening plan will impose a one person per four square metre rule indoors, with standing while drinking permitted outside where a one person per two square metre measure will apply.

Major outdoor recreation facilities such as stadiums, race courses, theme parks and zoos can reopen, capped at 5,000 visitors at a time, while up to

500 people will be able to attend ticketed and seated outdoor events, the Government said.

Indoor entertainment and information facilities such as cinemas, theatres, music halls, museums and galleries can also reopen with a one person per four square metre rule, or 75% fixed seated capacity.

And weddings and funerals will once again be allowed, initially with a 50 guest limit, while churches and places of worship can reopen with no singing.

Masks will remain mandatory for all indoor public venues, on planes and at airports, but only hospitality staff will be required to wear a mask when outdoors.

NSW Treasurer Dominic Perrottet said "this roadmap gives us the light at the end of the tunnel we all want," while Health

Minister Brad Hazzard warned that the Government would continue to be guided by health advice and may still require targeted restrictions to deal with future outbreaks.

"When NSW hits the 80% double dose target the government intends to open up further freedoms around international travel, community sport, major events and other areas," the NSW Govt said.

Yesterday Claudia Sagripanti, CEO of the Exhibition & Event Association of Australia, hinted at the likelihood of further good news for the sector, including potential NSW Government "trials to reopen certain sectors which may include business events, as a proof-of-concept measure," with an announcement expected imminently.

Info Salons to close in Australia

THE business events sector is in shock at confirmation that trade show registration and technology firm Info Salons is closing its Australian office due to the protracted shutdown of the industry.

Acquired by US firm Freeman in 2018 from its Australian owner Jo-Anne Kelleway, the company is a world leader in the sector, and will continue to operate in other markets including the USA, China, South East Asia and the Middle East.

Key clients were informed of the shutdown late last week, with the company's Surry Hills office to close next month and some of its longest serving staff set to lose their jobs.

TCEB strategies

THE Thailand Convention and Exhibition Bureau (TCEB) has outlined a three-pronged plan for 2022, focusing on "developing more cities and organisations for international MICE, upgrading skills and standards, and the pursuit of prominent hosting opportunities".

TCEB will work with destinations across the country to become business events-ready, helping event organisers meet international standards to achieve greater economic impact.

While encouraging local festivals, the agency also aims to partner with a range of professional associations to prepare the workforce and venues for the return of international MICE activity, while at the same time aiming to attract as many high profile international events as possible.

ASM Bahrain role

ASM Global has named Dr Debbie Kristiansen as GM of the new Bahrain International Exhibition & Convention Centre, which is due to open next year.

Kristiansen has worked in the Middle East for 16 years, and has a "long and distinguished career in the tourism, exhibition, events and entertainment industries," the firm said.

NZ support push

THE New Zealand business events sector is urging the Government to provide further financial support for the industry, after the country moved to Level 2 restrictions for regions outside of Auckland this week.

Business Events Industry Aotearoa CEO Lisa Hopkins said the changes had halved venue capacity to just 50, particularly frustrating operators in the South Island where there is no sign of the Delta variant.

MCEC staffer part of Future Shapers

STEPH Martin, the Melbourne Convention and Exhibition Centre's (MCEC) Senior Manager of Sales (**pictured**), has been chosen to take part in the Association of International Convention Centers (AIPC) Future Shapers initiative.

The 12-month program aims to support venue managers in developing their staff, accelerating their leadership skills and providing "a platform to influence outcomes and improve the industry".

As well as monthly lectures and one-on-one mentoring, participation offers a global platform from which to pitch projects which may help shape the future of the sector.

Martin has been with MCEC since 2012, with CEO Peter King, who is also Vice President of AIPC (**TD** 15 Jul) saying she had demonstrated significant leadership skills, business acumen & a strategic mindset. "Steph has led her team



during a period where we achieved record revenue and customer satisfaction results, and as a member of our Business Continuity Management team, she was instrumental to the recovery and relaunch of our business in response to the challenges of COVID-19," King said.

"Steph's participation in the Future Shapers Program will be of great value not only for MCEC, but for the entire AIPC community".



CATO is forging its own future with a new constitution, accreditation scheme and other reforms. Read more in the September issue of *travelBulletin*.

CLICK to read

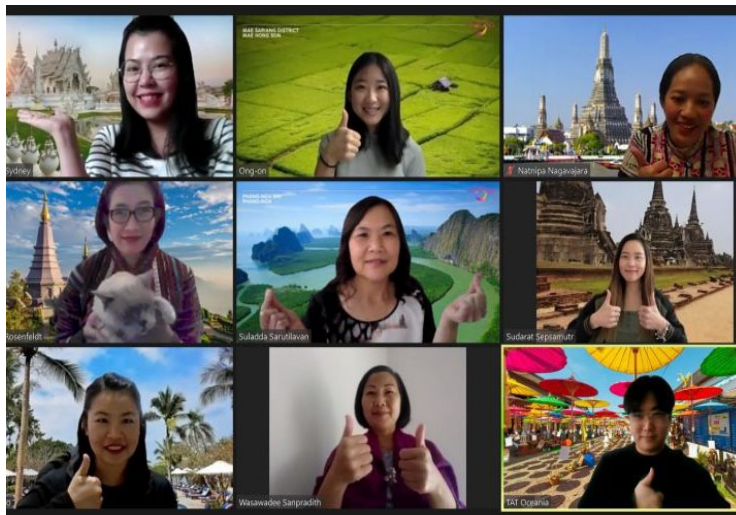
Tassie cycling win

IN A boost for cycling tourism in Tasmania, three new tracks have been approved for construction on the lower slopes of kunanyi/ Mount Wellington.

Plans will also see one existing track upgraded, with the four revamped routes part of the Mountain Bike Network strategy undertaken in consultation with mountain biking, running, walking and conservation groups.

Local council authorities said the construction of the tracks will not require removal of significant trees or vegetation, and that they would use the natural surface and features wherever possible.

TAT gets straight to the point



THE Tourism Authority of Thailand (TAT) Sydney team is the latest office in the tourism industry to be fully vaccinated.

Pictured celebrating their contribution to #givetravelashot are: Kyle Noenuirai, Natnipa Nagavajara, Maevadi Rosenfeldt, Suladda Sarutilavan, Sudarat Sepsamutr, Sherly Handjojo and Wasawadee Sanpradith.

IATA welcomes

THE International Air Transport Association (IATA) said it is looking forward to the launch of Australia's vaccine certificate.

IATA described the pass as "a key enabler to reopen borders and restart international travel to and from Australia".

"It is also important that Australia recognises the vaccine certificates issued by other countries so as to allow travellers to enter Australia with minimal restrictions," IATA added.

HK/China bubble

HONG Kong will allow quarantine-free travel for selected travellers from China and Macau from Wed.

Under the Come2hk quarantine-free scheme, non-Hong Kong residents who live and work in China and Macau will be able to enter Hong Kong without undergoing compulsory quarantine at designated hotels.

APPOINTMENTS

WELCOME to Industry Appointments, *Travel Daily's* Thursday feature which has the latest job appointments from across the industry. If you have just appointed someone to a new position and would like to update the industry email appointments@traveldaily.com.au.

Sheraton Hotels & Resorts has named **Nathan Gadd** as the new Director of Sales and Marketing of **Sheraton Grand Mirage Resort, Gold Coast**. Gadd most recently led the Sales & Marketing team at Sheraton Grand Mirage Resort, Port Douglas, where he served for six years. During his time in this role, Gadd supported the hotel through strategic initiatives including a property refurbishment.

Colorado Tourism Office has appointed **Timothy Wolfe** as its new Director. He joins CTO with a 25-year tourism industry history including decades of experience within the state. Wolfe was most recently Complex General Manager of Denver's 241-room The Brown Palace Hotel & Spa, Autograph Collection and the adjacent 231-room Holiday Inn Express Denver Downtown, an IHG Hotel.

Jorg Eberhart has taken on a new Chief Strategy Officer role with **Lufthansa Group**. He succeeds William Wilms in the position and joins from his previous role as Chief Executive Officer of Air Dolomiti. He has also previously been a member of the board of Lufthansa CityLine.

Jarrod Zurvas has been appointed the Director of Global Sales for Athens-based small ship cruise line **Variety Cruises**. Zurvas was previously the Director of Sales Asia Pacific for Quark Expeditions for the last three years.



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This week's recipe:



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