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Luxury Expeditions 2022 & 2023





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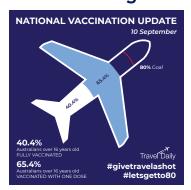




Travel Daily First with the news

www.traveldaily.com.au Friday 10th September 2021

Passed the big 40%



THE latest figures from the Australian Immunisation Register show that Australia has passed the 40% mark of Aussies fully immunised against COVID-19.

More than 65% of people have had at least one dose of vaccine as well, with an updated graphic (pictured) now available for sharing as part of *TD*'s popular #givetravelashot industry tookit to access **CLICK HERE**.

Ponant brochure out

PONANT'S luxury expedition brochure for 2022 and 2023 has been released to the market.

It features expedition sailings scheduled to take place across Australia, New Zealand, Japan, Antarctica, The Artic, Melanesia and the South Pacific and the Indian Ocean.

See the cover page for details.

Today's issue of TD

Travel Daily today has five pages of news including our PUZZLE page plus a front cover page from **Ponant**.

Helloworld exec pay revealed

HELLOWORLD Travel Limited paid its five most senior executives a total of \$2.4 million in 2020/21, with the pandemic significantly impacting the income of those at the top.

The overall figure was down by more than a third on the previous financial year, with the company's top earner being Chief Financial Officer David Hall, whose package was worth \$580,161, including a base salary of \$360,000 plus superannuation and \$184,500 in share-based payments under Helloworld's COVID-19 Related Retention Plan.

Group GM Corporate Nick Sutherland was the second highest paid HLO executive, receiving \$488,662 including \$336,462 in base pay & \$123,000 in share-based payments.

CEO Andrew Burnes took home \$421,271 including a base salary of \$373,423, while Executive Director Cinzia Burnes had total remuneration of \$388,040,

Gates takes Four Seasons stake

MICROSOFT co-founder Bill Gates will hold more than 70% of the Four Seasons hotel chain, after agreeing to buy half of Saudi Prince Alwaleed bin Talal's stake in the upmarket hospitality group.

The US\$2.21 billion deal is expected to settle in Jan 2022, with the company saying it marks a "pivotal point in the evolution of Four Seasons".

including a \$330,000 base salary.

Rounding out the top ranks at Helloworld was GM Government Services Rohan Moss whose total package was worth \$387,651, including his \$259,485 salary plus share based payments worth \$98,400 for the year.

Chris Hunter, who became GM of Helloworld New Zealand part way through the year (*TD* 13 Oct 2020), received a total package worth \$152,653 in 2020/21.

NCL restart episode

NORWEGIAN Cruise Line this morning released the latest episode of its EMBARK - The SERIES video showcase, this time highlighting the successful restart of *Norwegian Jade* in Greece - the line's first voyage in over 500 days.

NCL's VP Asia Pacific, Ben Angell said the video takes viewers on the exciting cruise resumption journey already under way in other parts of the world - see nclembark.com.

JIVARO

Roles in Aviation and Travel Expressions of Interest

JIVARO is looking for dedicated travel industry professionals to assist us 'Matching Exceptional Candidates to Ultimate Careers'.

The Aviation and Travel division of JIVARO Recruitment is now searching for candidates who may have been adversely impacted by the global pandemic. We are now seeking expressions of interest from all interested parties for a variety of different positions.

The post-covid world will offer a unique opportunity to reframe the foundations of the global aviation and travel industry, and we are expecting a strong demand for various roles across the wider airline, travel & tourism industry. In expectation of this, JIVARO is rapidly building its database of clients and candidates to meet the industry's needs when things rebound.

The nature of Aviation and Travel is that it is always moving, always changing, and always improving. We have a team of experienced industry experts with a high level of recruitment and technical expertise. Our service is confidential, professional, and friendly.

We are encouraging people with varied experience across all aviation and travel sectors who wish to re-start, or pursue their career in the industry to send their resume and potential ideal role/s to:

Lindsay White, Managing Director at lindsaywhite@jivaro.com.au Neil Ager, Head of Recruitment at neilager@jivaro.com.au.

We also welcome any travel related companies who are planning to recruit, to reach out to us. For more information on JIVARO see www.jivaro.com.au

Become a Territory Expert Win one of two awesome NT travel packages valued at \$5,000* Join a live webinar, register now Tues 21 Sep 11am AEST | 10.30am ACST Wed 22 Sep 1pm AEST | 12.30pm ACST *For registration and eligibility, visit trade.northernterritory.com



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Window Seat

WELL it's Fri and that alone is cause enough for a happy dance, but perhaps even more so for Qantas flight attendant Erin Camilleri who this week donned her flight uniform for the first time in 18 months.

Posting the jubilant video to her TikTok account, Camilleri's euphoric bopping has already garnered more than 22k likes and attracted plenty of media

"I got to put my uniform on today and go to work for the first time since Mar 2020 -CALLS FOR A HAPPY DANCE YAY," she posted with the video.

On her Instagram account, the Oantas stewardess admitted she had "no idea what I wanted to do with my life" after being furloughed in Mar 2020, but now that she is coming back she is "even more excited for what life has in store".

Watch Erin's funky and joyful moves for yourself HERE.



Tourism's call to arms

A NEW report from the NRMA is calling for Australia to move toward a nationally consistent approach to help the tourism sector better respond to natural disasters in the future.

Among the report's many recommendations is for state and federal governments to agree on standard emergency definitions to avoid discord in response strategies around issues such as hot spots and border closures.

The document also calls on the NSW Government to expand the state's Emergency Management Committee to include an additional "visitor economy" division, and also contends Service NSW should be tasked with working with tourism businesses to identify the best channels to communicate emergency support material.

The NRMA is also advocating for the creation of a Tourism **Business Disaster Preparedness**

More from Japan

JAPAN National Tourism Organization (JNTO) will launch its 2021 virtual roadshow in Nov.

Attendees will be linked up with local suppliers in one-onone meetings and will be offered group training sessions.

Agents will receive one of three gifts by attending, either a bottle of sake, a Japanese snackbox or a Kinokuniya bookstore voucher.

The session takes place 12pm AEST on 17 Nov - register HERE.

Kit, put together by both Resilience NSW and Destination NSW to ensure tourism operators are better equipped before crises caused by bushfires and pandemics arise.

The Tourism Restart Taskforce should also continue in some form indefinitely, the NRMA contends, to provide high-level emergency management advice on an ongoing basis.

APT jets into NZ

APT has introduced two new itineraries to its newly launched Private Jet Air Tours division, including its first trip exploring New Zealand.

The new 12-day Remarkable New Zealand by Private Jet adventure visits Auckland, the Bay of Islands, Rotorua and Christchurch, and includes a trip aboard the TranzAlpine train across the Southern Alps.

Highlights also include flyovers of Aoraki Mt Cook before touching down to check out the popular cities of Dunedin and Queenstown, and hopping aboard a Milford Sound cruise.

The trip is priced from \$11,495ppts including a saving of up to \$1,000 per couple when booked before 31 Mar 2022.

Also new is the 16-day Icons of Australia by Private Jet tour, exploring Hobart, the Barossa Valley, Margaret River, Broome, Cairns, the Whitsundays & Uluru. The trip leads in at \$15,495ppts.

ATAC signs deal

AUSTRALIAN Travel Agents Co-operative (ATAC) has inked a preferred partnership deal with Bedsonline, allowing the co-operative buying group's members to book directly with the Bedsonline portfolio comprised of 180,000 properties.





CORPORATE UPDATE

CWT follows sun into Europe

CWT has announced the successful integration of Amadeus' Selling Platform Connect into its European servicing hubs, with the move part of the company's investment plans to achieve "true follow the sun customer servicing capabilities".

CWT said the upgrade gives its teams 24/7 access to web-based tools and content, enabling them to offer travel and service solutions to global customers "anywhere, anytime and anyhow".

"Bringing Amadeus alwayson capabilities to our clients is a tribute to CWT's continued commitment to impeccable servicing of our global customers," said CWT President Patrick Andersen.

"Our follow the sun concept is a capability that allows us to flow work through our network of global service locations as

Maritime solution

VESSUL, a newly developed booking and expense service targeting the marine and energy corporate travel sectors, will launch next month, with a range of features tailored to the unique requirements of their travellers.

A multi-city departures function facilitates group travel from different origins to a single arrival location, while the tool also helps manage charter flight bookings.

Other features include a low data-use app for use in areas with very limited connectivity, as well as a live map showing recent incidents of piracy and the delivery of COVID-related notifications.

It's been developed by UKbased travel startup TapTrip, which noted that currently 98% of bookings in the marine sector are still transacted offline.

The platform, which will be available through TMCs specialising in this area, has recently undergone a three month trial with key clients. needed, eliminating the historic industry dilemma of out-of-hours servicing," he said.

CWT is also better able to manage peaks in demand, due to such factors as weather incidents, via its global network.

The initial European Global Service Hub integration will be followed by the rollout of Amadeus' Selling Platform Connect to all other locations that are part of CWT's follow the sun network.

FCM wins JTI deal

FLIGHT Centre's FCM Travel Solutions has been awarded the contract for management of the global travel program of Japan Tobacco International (JTI).

Pre-COVID the business, which operates in 80 markets across the world, had an annual travel and expense budget of US\$160 million, with FCM's win unifying the travel program which was previously managed by 16 separate travel agencies.

Travel restrictions due to COVID-19 meant that FCM negotiated the deal in an entirely virtual RFP process.

Canada opens up

THE Global Business Travel Association (GBTA) has welcomed the easing of restrictions for international travel to Canada, with the country now allowing entry by fully vaccinated visitors from across the globe.

GBTA Canada noted that while the country's government had begun loosening its bans over the last few weeks, most business travel into Canada had continued to be considered "non-essential".

"With the new measures in place, GBTA Canada expects the return of business travel to once again be an economic enabler and deliver its previous social and economic benefits to Canadian individuals, companies and the economy," the group said.



UATP adds crypto

UATP has announced a new partnership with BitPay, said to be the world's largest provider of Bitcoin and cryptocurrency payment services.

The move will facilitate the acceptance by UATP clients of Bitcoin, Dogecoin, Ethereum, Litecoin and six other popular cryptocurrencies for travel.

UATP CEO Ralph Kaiser said "crypto payment stands to be a market changer in the industry; this partnership creates the opportunities for airlines to attract new customers and be a first mover in this exciting space".

Sabre signs Biman

BIMAN Bangladesh Airlines has announced a new strategic partnership with Sabre Corporation, which will see the carrier adopt the SabreSonic Passenger Service System.

The pact also sees a long term renewal of Biman's long-term GDS agreement with Sabre, as well as the implementation of a range of other Sabre products covering loyalty, API connections and departure control.

SITA carbon neutral

AVIATION technology specialist SITA has achieved CarbonNeutral company certification, with the "major milestone" achieved a full 12 months ahead of its original target of 2022.

The business has reduced its overall greenhouse gas emissions by 48% between 2019 and 2020, and is also now compensating 100% of the remaining emissions by financing projects which help negate carbon while also supporting a range of UN Sustainable Development Goals.

ATPCO into cloud

ATPCO has announced it will migrate its IT platforms to the Amazon Web Services (AWS) online platform, with the move said to allow the company to "drive more innovation, reduce technical debt and free ourselves from the constraints of legacy systems and infrastructure".

AWS MD of Travel and Hospitality, David Peller, said strategy would also facilitate the expansion of ATPCO's "data footprint" to the Europe, Middle East and Asia-Pacific regions.



Bake along with us in September, with different recipes each week.

Send us a picture of your baked goods, along with any extra tips or secret ingredients or variations, and the best one will win a \$50 gift voucher. Email bakeoff@traveldaily.com.au

This week's recipe:

CARAMEL SLICE







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Icon under a microscope



THIS landmark is iconic and easily recognisable when you see the whole picture, but can you identify it from this small portion of the image?

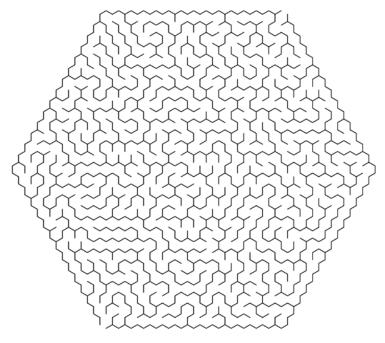
These famous cliffs owe their unique appearance to their

composition of chalk with streaks of black flint.

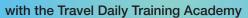
They are also a source of a number of fossils of oceanfloor dwelling creatures such as bivalves, brachiopods and sponges.

A-maze-ing

CAN you find your way through this maze? Start at the top and finish at the bottom.



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Funnies Flashback

WE'VE trawled through the *TD* Window Seat archives to give you a blast from the past. Here's some gems from 10 Oct 2014:

A BRITISH restaurant has just revealed what is being claimed as the world's most expensive hamburger.

Available from Honky Tonk in Chelsea and costing a whopping £1,100 (AU\$2,019), the so-called "Glamburger" is delicious to the last bite, with a 280g meat patty made with New Zealand venison and Kobe Wagyu beef.

In the centre of the meat is a "liquid pocket of black truffle brie," while the flavour is complemented with a mango and champagne jus and a sprinkle of white truffle.

Seasoning includes smoked Himalayan salt and the bun is covered with gold leaf.

It clocks in at 2,618 calories - or about an adult man's average daily dietary allowance.

Alpaca Day



TODAY is the day to celebrate Alpaca Day.

Inaugurated in 2014 by the Alpaca Owners Association, the day was founded to educate people about how soft and loveable alpacas are, and how they contribute to the global economy.

Alpacas feet are padded and so have less impact on pastureland, leaving other plants in their environment thriving, and their grazing style is also gentle since they don't have top front teeth.

Alpacas also are vitally important to the people living in the Andes, where they are raised for their soft wool.

They're also a bit friendlier than their cousin the llama, though they will still spit at you if they feel threatened.

Icon under a microscope: White Cliffs of Dover, England

ANSWERS 10 SEP

Travel Daily e info@traveldaily.com.au



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CLIA ups pressure

CRUISE Lines International Association (CLIA) has renewed its call for travel agents to get in contact with key stakeholders to urge the resumption of the local cruise sector.

The latest phase of its Ready, Set, Sail campaign is directing people to an online tool HERE, making it easier for travel advisors to get their voices heard among decison-makers, like ministers and state premiers.

Singapore rebrand

THE Park Hotel Farrer Park in Singapore has been rebranded to the Holiday Inn Singapore Little India as part of a deal between IHG Hotels & Resorts and longterm partner RB Capital.

The property will now undergo a renovation before reopening to the public, with new dining spaces flagged along with a new food and beverage partner.

The 300-room Holiday Inn Singapore Little India is situated in the heart of Little India adjacent to Farrer Park Hospital and next to 24-hour shopping mall Mustafa Centre.

JAL raises billions

JAPAN Airlines has confirmed plans to raise US\$2.7 billion in loans and hybrid financing in a bid to keep its growth plans on track until travel resumes in full.

A full statement is expected to be announced later today. with the carrier stating that "in order to prepare for the longterm effects of COVID", it would require additional financing.

Having a jab at inequity



TO SUPPORT its team and the wider community in the fight against COVID-19 infection, Intrepid is offering all of its global office team members paid vaccination leave.

A snapshot of the operator's recently jabbed employees have jumped on social media to proudly display their new vaccination status (pictured).

"We know that higher global vaccination rates will save lives, restart economies and reopen travel," Intrepid declared.

However, with vaccine supply either limited or nonexistent in poorer nations, Intrepid is also mobilising its resources through The Intrepid Foundation to contribute \$100,000 to UNICEF's Give the World a Shot fundraiser.

"I'm privileged to have received both of my doses - that is sadly not the case for most of the world," the company's CEO James Thornton said in an open letter.

"In fact, less than 1% of vaccines have been delivered to lowincome countries, but vaccines for the privileged simply won't

cut it - billions of lives are still at risk," he added.

UNICEF is the world's largest distributor of vaccines and has vaccinated one in every two children on the planet.

Veni, vidi, *Vista*

OCEANIA Cruises has revealed the details of the inaugural season aboard its latest ship Vista, with 18 voyages flagged to commence from Apr 2023.

Opening for sale on 16 Sep, the vessel's collection of itineraries will span 24 countries across four continents, with highlights including gala maiden sailings from Rome to Barcelona.

Vista will also visit the Spanish, French, and Italian Rivieras, as well as the Greek Isles, Turkey, Israel, Portugal, France and the British Isles, among others.

The 1,200-guest Vista boasts 12 dining options, four of them new to Oceania, a 2:3 crew to guest ratio and concierge level veranda staterooms for solo travellers.

TRAVEL SPECIALS



WELCOME to Travel Specials, Travel Daily's Friday feature. If your firm has released a travel special you'd like to make the industry aware of, send the details to specials@traveldaily.com.au

Intrepid is offering up to 10% discounts on a range of trips to the United Kingdom in 2022 when bookings are made before 13 Sep. The sale includes a six-day hike of the Pembrokeshire Coast and a five-day Scotland Orkney Islands tour. Call 1300 903 805.

Cheap flights to Old and Top End destinations like Darwin, Townsville and Cairns are currently up for grabs as part of Airnorth's Spring Clean Network Sale. Discounted flights include Alice Springs to Darwin from \$330, Cairns to Toowoomba from \$160 and Darwin to the Gold Coast from \$250. Sale ends 17 Sep - CLICK HERE for a full a list of deals.

Norwegian Cruise Line is offering travellers savings of \$250 per stateroom, as well as up to US\$2,900 in bonus value on a wide variety of voyages departing in 2022. The deals are available until 30 Sep and extend to 300 destination cruises in places like Europe, Hawaii, Alaska and Asia. Call 1300 255 200 for more information.

Banyan Tree is celebrating its 27th anniversary by offering a range of promotions when bookings are made by 15 Oct as part of its Rediscover the World promo. Deals include daily credit vouchers of US\$60 for stays in Thailand's Koh Samui and Krabi in 2022. CLICK HERE for details.

Got a confidential tip? Contact Travel Daily via our secure WhatsApp service on +61 2 8007 6760 or click HERE



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