Travel Daily First with the news

Reset your future

Australia's number one mobile travel advisor network



Travel Managers As individual as you are

join.travelmanagers.com.au

Wednesday 6th July 2022

Tasman tourism opportunity

Live life adventurous!

STUDY travel & tourism at TAFE NSW and have the chance to live a more adventurous life.

Whether you want to help someone plan their gap year, rediscover the world, or enjoy a weekend away, TAFE can offer opportunities in traineeships, upskilling & re-skilling, and recognition programs.

All TAFE's classes are taught by industry expert teachers - see **page eight** for more details.

Simplify your day

EXPRESS Tickets want to simplify your day today.

The company offers a smarter ticketing system with a better workflow which boosts the overall efficiency and total bookings for those working in travel, with fewer clicks needed.

The system also offers a proven service that is responsive, and provides post-ticket support - see **page seven** for more details. **NEW** Zealand PM Jacinda Ardern has today urged tourism bodies on both sides of the Tasman to collaborate more closely to market Australia and NZ in long-haul markets.

"We can and should do more together," she told attendees at an event in Sydney convened by Tourism Australia in conjunction with Tourism NZ.

"Many long-haul travellers see us as a package deal," she said.

"We need to look at how we can collaboratively benefit".

However, Ardern also spoke about the ongoing evolution of the Kiwi visitor sector, with a concerted NZ Government focus on "regenerative tourism" strongly focused on sustainability.

In those terms the NZ PM also highlighted the need for a "level regulatory playing field" to allow businesses such as airlines and tour operators to compete fairly. The event also included a panel discussion featuring Australia's newly appointed Minister for Trade and Tourism, Don Farrell, his NZ counterpart Stuart Nash, Tourism Australia MD Phillipa Harrison and Tourism NZ CEO Rene de Monchy.

The wide-ranging discussion convened by Nine's Karl Stefanovic saw de Monchy once again raise the perennial possibility of a single visa for visitors to both Australia and NZ, while Farrell and Nash each highlighted the significant workforce challenges being experienced by the industry.

Harrison backed the principle of joint promotion of Australia and NZ in some markets, noting that "both countries are in the top five wishlists" for long-haul visitors.

"There is no problem with demand - our issues are related to time, cost and distance, so surely we can help to solve those together," she said.

Today's issue o<u>f TD</u>

Travel Daily today features six pages of news including a special feature from Mint Payments plus full pages from: • Express Travel Group • TAFE NSW

Explora lands Nicole

FORMER NCL executive Nicole Costantin has been appointed as the Head of Sales for Australia and the Asia-Pacific for Explora Journeys - read more about the appointment in tomorrow's edition of *Cruise Weekly*.

QF's day in the sun

QANTAS has added 100 dedicated Points Planes flying between Sydney and Brisbane to Noumea, representing thousands of seats for loyalty members for travel between Aug and Nov.

Qantas operates five return flights per week between Australia and New Caledonia.

EUROPE, THE AMERICAS & CARIBBEAN 2023/24 Brochure Out Now





Only 228 guests

t 1300 799 220

Two Helicopters

& Submarine*

Save up to 20%*

VIEW BROCHURE >



BARA appoints Pearse

Swanky Vietnam RADISSON Hotel Group has

signed a deal to construct a brand-new upscale resort in Mui Ne, Vietnam.

Scheduled to open in the third quarter of next year, Radisson Resort Mui Ne, located on Vietnam's south coast, will be a short drive from Ho Chi Minh City.



Adelaide to Darwin

2023 SELLING FAST

1 - 1 in d

THE Board of Airline Representatives of Australia (BARA) has appointed Stephen Pearse to Executive Director, replacing Barry Abrams who's been in the role for nine years.

Pearse (**pictured**) has extensive executive experience in the aviation sector, having previously held senior positions with Emirates, United Airlines, Fiji Airways and CAPA Centre for Aviation.

Former roles have included being Vice President Australia for Emirates and the local Country Manager for United Airlines.

BARA Chairperson, Tim Clyde-Smith, said the new appointment would hold BARA in great stead, particularly when it comes to negotiating important agreements on behalf of airlines.

"[Pearse] will be a cogent advocate for supporting safe and efficient international aviation in Australia, and continue BARA's effective representation



in negotiating the provision and pricing of airport services with the operators of the major international airports on behalf of member airlines," he said.

"Australia's international aviation industry faces many challenges as it recovers from the devastating impact of the COVID-19 pandemic."

BARA also thanked outgoing Executive Director Barry Abrams for his service over the past nine years, including during the COVID-19 pandemic.

KEY ACCOUNT MANAGER

Amadeus has an exciting opportunity for a Key Account Manager to join our team based in Sydney or Melbourne. Enjoy flexible working conditions, career development opportunities and a chance to work with the leading players in the travel industry.

Make your application through: Sydney - https://www.seek.com.au/job/57447648 Melbourne - https://www.seek.com.au/job/57447777

Please call/email Ryan on +61 481 122 929 **AMADEUS** ryan.fripps@amadeus.com for more info.

Eurostar - the fastest way to connect with Paris/Lille/Brussels with up to 10 daily services London to Lille 1h22m/Paris 2h15m/Brussels 2h.



agent.raileurope.com your dedicated Rail Partner

Princess Seacation

PRINCESS Cruises is currently giving away four special 'Seacation' cruises to those who register for the line's Princess Academy by the end of Sep.

Those who enrol can win one of the two-to-three night cruises, departing Sydney, Melbourne, Brisbane, or Adelaide.



Nurture your return

Bookings Secure Deals Amazing Customers love you

Expedia TAAP, we've got your back.

ENJOY TODAY www.expedia.com.au/taap telephone 1800 726 618

email expedia-au@ discovertheworld.com.au

FEEL TREASURED BOOK NOW SAVE UP TO \$3,600 PER COUPLE | Book By 31 July 2022

INDEPENDENT HOLIDAY PACKAGE EXPERTS

t 1300 799 220



It's time to #LoveCruise

CRUISE Lines International Association (CLIA) Australasia has announced the return of Cruise Month this Sep for the first time in two years, an event that will promote the theme #LoveCruise through a range of creative promotional campaigns.



Did you know that travel search data is almost back at pre-pandemic levels?

Are you ready to elevate your business?

Join Amadeus as they discuss emerging travel trends and the role of travel technology in the industry's recovery with Travel Daily and The Travel Community Hub.

Thursday 14th July at 1pm Elevate your business here



Cruise lines, travel agents and cruise retailers will have the opportunity to use the hashtag in various marketing pushes throughout the month, using CLIA's Cruise Month toolkit to invite travellers to explore new cruise holiday ideas and book upcoming itineraries.

The promotional month will incorporate four weekly themes, including Ocean Cruising (04-10 Sep), River Cruising (11-17 Sep), Expedition Cruising (18-24 Sep) and finishing with Luxury Cruising (12 Sep to 01 Oct).

CLIA Managing Director Australasia, Joel Katz, said Cruise Month would serve as the perfect way to propel the sector back into vitality for the busy peak summer period after the arduous challenges and period of shutdown during the pandemic.

"Cruise Month will herald the approach of our first summer cruise season in more than two years, allowing us to capitalise on interest around returning cruise ships & new travel opportunities they offer," Katz said.

"It will help mark our region's reunification with the global cruise industry and build more excitement around new cruising opportunities in Australia, New Zealand and around the world."

Further details about the big month of cruise will be announced by CLIA ahead of its Cruise360 Australasia conference to be held on 25 Aug. Register for Cruise360 **HERE**.

Travel Daily LEARN MORE ABOUT MONACO WITH THE TRAVEL DAILY TRAINING ACADEMY

Click here to discover

Vale Colin Lippiatt

THE Australian travel sector is today mourning the sudden death of former Virgin Blue and Virgin Australia corporate communications executive, Colin Lippiatt, who unexpectedly died in his sleep a few days ago.

Lippiatt was with DJ/VA for about six years from 2007, and also worked closely with aviation and tourism PR consultant Heather Jeffrey.

NT tourism grants

MORE than \$1 million worth of government grants have opened this week to assist tourism operators in the Northern Territory, with funds to be used to improve the visitor appeal of on-the-ground experiences.

Grants on offer include cash for tourism accessibility improvement, sustainability projects, a domestic and international tourism distribution program, second rounds of the Tourism Evening Experiences grants, as well as funds for the Tourism Town Asset program.

"We are bouncing back with over 1.25m domestic visitors already spending over \$1.5 billion in the Territory, throughout the year ending Mar 2022," NT Minister for Tourism and Hospitality Nicole Manison said.

"These grant programs...will help fill gaps in our tourism sector, lift the visitor experience and build the NT's reputation as a world class destination." For more info, **CLICK HERE**.



Calls for Bali curb

EXPERIENCED veterinarian and former CEO of the NT Livestock Exporters Association, Ross Ainsworth, has called for tighter travel protocols to Bali to help stop the spread of foot and mouth disease (FMD) to Australian cattle.

Ainsworth has this week renewed pleas first made in May (*TD* 27 May) for Australia to put stricter regulations in place for travellers returning from Bali.

"In my opinion, the risk [of transmission of FMD from Indonesia to Australia] is extremely high over the next one to six months," he wrote in his blog, *Southeast Asian Beef Market Report*.

"Until Bali is fully protected by vaccination of its cattle and pig populations, an increase in the attention paid to tourists returning to Australia, especially their footwear, seems to be warranted," he added.

Going even further was Global AgriTrends's Simon Quilty, who said last month Australians should be banned from Bali.

Abu Dhabi session

THE Abu Dhabi Department of Culture & Tourism is hosting a 'Family Fun' webinar on 19 Jul.

Together with hosts YiFei Lu from Abu Dhabi's iconic theme parks and Ema Holubeva from Yas Island Rotana, viewers will learn about various attractions such as Ferrari World and Yas Waterworld - **CLICK HERE** to register.

RFP - Secretariat & Events Manager

ORGANISATION AUSTRALIA Your Travel Trade Association

Visit USA Organisation (Australia) is an industry body that promotes travel to the United States of America and hosts the annual Visit USA Expo Week. The Organisation is now accepting proposals for the position of Secretariat and Events Manager. Full details, schedule and key contact information is available **HERE**. **RFP CLOSES 15 JULY 2022**



keep dreaming... Travel inspiration for your clients' next holiday!

Click to read



Wednesday 6th July 2022

Visit USA Events Manager sought

VISIT USA Organisation Australia is inviting interested individuals and travel management companies to apply for the joint role of Secretariat and Events Manager.

The role, ideally suited to a management consultant, is responsible for the administration, accounting and events of the organisation, and will work closely with the Visit USA Committee to reach the goals set out in its 2022/2023 vision.

The request for proposals will formally close on 15 Jul, and the appointment is expected to be announced on 29 Jul - **CLICK HERE** for further details.

More from Auckland

AIR Tahiti Nui has announced it will be adding extra weekly services on its Auckland-Papeete route from Jul.

The additional capacity will see three services operated by the carrier per week, enabling travellers more opportunity to connect with services to Los Angeles and Paris.

Meet and greet in Crete

A TEAM of Australian Virtuoso advisors recently travelled to the Greek island of Crete as guests of Blue Palace Elounda, a Luxury Collection Resort.

The tour was hosted by La Collection (LC), seeing the agents enjoy morning tea with the local Ladies Co-operative, before touring an 1,100 year-old church, and taking part in a special soapmaking class.

"Blue Palace is more than a luxury hotel, it's easy to be completely immersed in the local Cretan culture here, which is

BUSINESS PUBLISHING GROUP We are looking for **ADVERTISING OPERATIONS AND** Permanent **CUSTOMER SERVICE CO-ORDINATOR** Based at our Macqaurie Park, NSW office. WFH on Fridays. Full time or school hours (negotiable) This is a key role in our team, with a variety of tasks working on the development of our daily editions. Travel Daily, Cruise Weekly and Pharmacy Daily. **Requirements:** Highly organised with an eye for detail Great communication skills Penchant for design, familiarity with Adobe Suite would be highly regarded. Full job description available on request. Salary commensurate with experience. Send your CV to traveldaily.com.au

exactly what we experienced," LC Director of Sales Craig Farrell said.

The group, which included Aussies Kate Ferguson, Jigsaw Travel; Anna Rizzi, Toorak Travel; Martina Parker, MTA; Susie Myers, MTA; and Leanne Sheard, FBI Travel, are **pictured** sightseeing around Elounda.

Spicejet concerns

BUDGET Indian carrier Spicejet is facing an investigation after experiencing seven mid-air incidents in just 17 days.

The majority of the issues were related to mechanical failures, with two emergency landings required for a Delhi-bound Boeing 737-800 and a Jabalpurbound Bombardier Q400 Dash 8 aircraft flight.

The Directorate General of Civil Aviation is now conducting a full probe of all seven incidents.

Tauck agent events

TAUCK has announced three exclusive travel agent events, including two breakfast events in Sydney and Melbourne on 20 and 22 Jul respectively, and a cocktail reception in Brisbane on 20 Jul.

Agents who are interested in attending must RSVP before 12 Jul - spaces are limited and are on a first come, first service basis - click **HERE** to register for the Sydney and Melbourne events, and **HERE** for the Brisbane event.



THE airline industry now has a new record to its name, with Boston-based Bette Nash becoming the world's longestserving flight attendant.

The 86-years-young hostee started out in the industry in 1957 for Eastern Air Lines, a career that continues to this day with American Airlines, without any breaks along the way.

Nash's tenure is so impressive that Guinness World Records this week formally recognised the employment feat, clocking up 65 years in the job and counting.

While the plucky octogenarian said she has enjoyed her vocation considerably over the last six decades, she admitted the life for cabin crew had changed for the better.

"You had to be a certain height, you had to be a certain weight, it used to be horrible," Nash recalled.

"You put on a few pounds and you had to keep weighing yourself, and then if you stayed that way, they would take you off the payroll."

Pictured then and now, and Bette hasn't aged a bit.



Masks off in WA

PASSENGERS and staff on commercial recreational and tourist vehicles in Western Australia, including tour buses, will no longer be required to wear masks from tomorrow, the WA Government has announced.

However, mask mandates continue for public transport, including trains and buses.



Content produced in collaboration with **Mint Payments**

GET rewarded simply for doing business with Mint's all-in-one travel payments ecosystem.

Accept and make payments whenever, wherever, and however you need to with Mint Virtual Terminal and MintEFT.

Available via desktop browser or mobile app, you can take or manage payments for customers, suppliers, or wholesalers. wherever you have internet.

With no bond required, you can also be rewarded for doing business as usual and earn Qantas Points on everyday business transactions with Qantas **Business Rewards.**



\$8.833.62

With over 100 suppliers on board, MintEFT improves workflow efficiencies, increases embedding a payment link into visibility of spend and

ment solutions for th

streamlines reconciliation Mint Virtual Terminal and MintEFT directly integrate into all major mid-office systems including Tramada and Powersuite as well as exclusive integration into Resworld. CLICK HERE to learn more.

Earn up to 5x Qantas **Points with Mint Payments**

GET rewarded for your everyday business transactions with Mint Payments and Qantas Business Rewards.

Sign up for MintEFT or Mint Virtual Terminal, and join Qantas Business Rewards to earn between two to five-times bonus Qantas Points for your first three months.

The Qantas Points you earn can be used for flights or upgrades, hotels, wine, car hire, fuel or over 8,000-plus products from the Qantas Rewards Store.

Sign up between 01 May and 31 Jul and make three months of consecutive transactions with Mint to multiply your earned Qantas Points.

A standard \$89.50 joining fee normally applies for Qantas Business Rewards, however this is waived by signing up through Mint Payments - terms and conditions apply.

sending a unique payment

link to your customer, or by

CLICK HERE to learn more and experience more rewarding payments.

"Mint makes processing payments so easy for us. It gives our customers flexibility when it comes to payments. The sign up and approval process was seamless, especially that no bond was required. Now we also earn Qantas Points when customers transact!" - Fiona, Helloworld Toowoomba City



Rewards for everyday spend

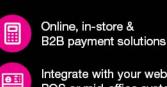
MAKE business better every day with more rewards for your everyday business spending. Transact with Mint Payments or spend with any of 50+ Qantas **Business Rewards partners** this EOFY to earn a share of 20 million Qantas Points with Qantas **Business Rewards.**

To enter, sign up for Qantas Business Rewards or register for the offer by 31 July.

Claim your share by earning one Qantas Point from your everyday business transactions with Mint Payments or another QBR partner by 31 Aug (T&Cs apply). CLICK HERE to sign up.



mintpayments.com



Integrate with your website, POS or mid-office system

Flexible products tailored to your business

Earn Qantas Points with **Qantas Business Rewards**



w www.traveldaily.com.au



All MH lounges open

MALAYSIA Airlines has reopened its Platinum Lounge at Kuala Lumpur International Airport, with a focus on premium service offerings.

The reopening of the flagship Lounge also marks the full restoration of all of Malaysia Airlines' lounges at Kuala Lumpur International, as the airline proactively sinks efforts into ramping its international capacity and strategic route expansions to cater for demand.

Canada meets TED

DESTINATION Canada has announced a collaboration with conference media organisation TED to host a one-day event on 23 Feb 2023 at the TED Theatre in New York

The TED@DestinationCanada event aims to "refresh and elevate the perception of Canada as an ideal place to travel" and will feature two performances and inspiring talks presented by 14 expert speakers connected to Canadian tourism.

ACCOMMODATION

WELCOME to Accommodation Updates, *Travel Daily*'s Wed feature. If your property has undergone some recent changes you would like to make the industry aware of, send a brief description with an image to accomupdates@traveldaily.com.au.



The newly built Mercure Hotel in

Pakenham, Victoria is preparing to open its doors in Sep. The hotel will comprise of 64 questrooms and suites with a lounge and cafe area, a restaurant, and businesses services with conference, function and boardroom facilities. The property is conveniently positioned within the

Pakenham Race Club Precinct, close to Pakenham CBD, Cardinia Cultural Centre and train station.



The Hotel Cristallo in Italy's Dolomites is set to be transformed and rebranded as Mandarin Oriental Resort, as a result of an agreement between Mandarin Oriental Hotel Group and Attestor Limited. Large-scale renovations will begin on the

hotel next year, which will see the property recieve a new extension, 83 guestrooms, various restaurants and bars for entertainment and events, and a spa and wellness facilitiy that includes a swimming pool.



Remote eco-resort, Bawah Reserve, will once again welcome guests on o1 Sep for the first time in over two years. The Anambas Islands property has undergone an extensive refurbishment, including the addition of the Elang Private Residence,

made up of six new cliff-side lodges and featuring an open-air, twostorey Club House restaurant and bar, a Beach House, Kau Spa, a dedicated activities lawn and a saltwater infinity pool.



Cebu touches down in Sydney



OVER the weekend, Cebu Pacific (CEB) marked the return of its direct flights to Sydney from Manila after two years, following the loosening of travel restrictions in both the Philippines and Australia.

The Sydney to Manila service will operate three times weekly, every Tue, Thu and Sat, while the flights from Manila will operate every Mon, Wed, and Fri.

The airline's Chief Commercial Officer at Cebu Pacific, Xander Lao, said the route resumption

KAL adds routes

KOREA Air has announced plans to restore four more routes to Europe, as a result of the South Korean Government's lifting of travel restrictions in Jun.

Three-weekly flights from Seoul Incheon (ICN) to Milan Malpensa and Vienna will resume this month, while the ICN routes to both Barcelona and Rome, also thrice-weekly, will resume in Sep.

The carrier is also set to restart daily flights between ICN and Bali, Indonesia later this month.

will allow Filipinos to reunite with friends and family.

"We know that many are excited to visit our beautiful country, boasting of its beaches, natural beauty and charm," he enthused.

Pictured: The Cebu Pacific crew are all smiles at Sydney Airport.

Sofitel Bastille

SOFITEL Hotels and Resorts is set to bring Bastille Day celebrations to its Australian properties this month, with a range of 'truly magnifique' experiences.

Guests at Sofitel Sydney Wentworth can partake in French-inspired culinary delights at Soiree, while Sofitel Melbourne on Collins will serve an iconic French pastry, Sofitel Paris-Brest.

Sofitel Adelaide will celebrate La Fete Nationale with a four-course menu of French specialties; Sofitel Noosa Pacific Resort will offer a Bastille Day Dinner at Noosa Beach House: and Sofitel Gold Coast Broadbeach will serve complimentary champagne and traditional macaroons on 14 Jul.



Travel Daily is part of the Business Publishing Group family of publications.

Produced each weekday since 1994. Travel Daily is Australia's leading travel industry publication EDITORIAL Editor in Chief and Publisher - Bruce Piper Associate Editors- Adam Bishop,

Myles Stedman Contributors - Nicholas O'Donoghue, Anna Piper, Jenny Piper, Janie Medbury info@traveldaily.com.au

ADVERTISING AND MARKETING Sean Harrigan and Hoda Alzubaidi advertising@traveldaily.com.au

BUSINESS MANAGER Jenny Piper accounts@traveldaily.com.au Suite 1, Level 2, 64 Talavera Rd Macquarie Park NSW 2113 Australia PO Box 1010 Epping NSW 1710 Australia Tel: 1300 799 220 (+61 2 8007 6760)

Travel Daily operates by paid subscription to people within the travel industry - sign up at www.traveldaily.com.au.

CRUISE 🐞 trave **Bulletin**

business events news Pharmacy

Travel Daily is a publication of TDaily Pty Ltd ABN 34 108 508 765. All content fully protected by copyright. Please obtain written permission to reproduce any material. While every care has been taken in the preparation of Travel Daily no liability can be accepted for errors or omissions. Information is published in good faith to stimulate independent investigation of the matters canvassed. Responsibility for editorial comment is taken by Bruce Piper.

t 1300 799 220

w www.traveldaily.com.au



Let us simplify your day

A smarter ticketing system, with a better workflow, boosting your efficiency and total bookings, all with fewer clicks.

Proven service: Our local and available support team, in-depth training, detailed user guides, and post-setup support ensure you're up and running faster.

Responsive: Work from anywhere, Express Tickets is a modern and responsive system that works across desktop, tablet or mobile.

Post-ticketing support: Self-service; automated reissue, reschedule and refund support all within Express Tickets.

Get onboard: www.expresstickets.com.au







Live a more adventurous life.

Study Travel and Tourism.

At TAFE NSW our goal is to help change lives. Whether you want to help someone plan their gap year, rediscover the world or just enjoy a weekend getaway, TAFE NSW has the travel and tourism course you need to make the road less travelled, well travelled. TAFE can offer opportunities in traineeships, upskilling and re-skilling, and recognition programs. Taught by industry-expert teachers, our nationally recognised courses will give you the hands-<u>on skills you need for a fulfilling career</u>.

Ready to change your life? Enrol now for Semester 2 with TAFE NSW, a leading provider of lifelong learning.

- + Certificate III in Tourism SIT30116
- + Certificate III in Travel SIT30216
- + Certificate III in Guiding SIT30316
- + Certificate IV in Travel and Tourism SIT40116
- + Certificate IV in Guiding SIT40216
- + Diploma of Travel and Tourism Management SIT50116
- Advanced Diploma of Travel and Tourism Management. SIT60116



