Travel Daily First with the news

Thursday 8th Sep 2022



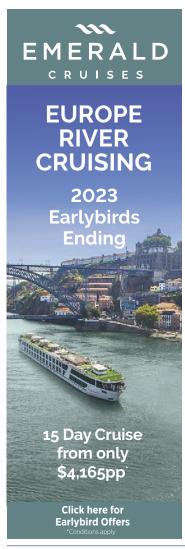
Taking care of biz!

THE many advantages of booking trips through Bunnik Tours include no long phone queues, full commission on air, personalised service and the legwork done on attending to schedule changes for international flights, to name just a few of the benefits.

See page nine to learn about the full list of Bunnik advantages.

Attn Cruise experts

IGNITE Travel Group's cruise specialist agency, My Cruises, is currently on the hunt for talented Cruise Experts to join its team on the Gold Coast, with vacant roles including Sales Consultant, Product Manager, plus many more - see the last page for further details.



TravelManagers hits record

TRAVELMANAGERS is already recording an exceptional recovery from the depths of the pandemic, according to Joe Araullo, CEO of the company's parent organisation House of Travel Australia.

Speaking at the first TravelManagers conference in more than 1,100 days, Araullo noted that the network had managed to retain 70% of its membership, which he said was "well above the averages across the industry".

Those who did leave passed on their clients to colleagues within the business, and "as a result we saw sales from May this year really start to bounce back," Araullo said.

"By Jun this year we were actually achieving sales better than in June 2019 before the pandemic; Jul was strong again, and I can tell you right now that last month was the best Aug we

have ever had," he added.

"It wasn't only a record sales month, but a record for average sales and commission per Personal Travel Manager - in fact Aug was [the company's] eighth best month ever."

Araullo noted the impacts of the current macro environment meant long-term planning was difficult, with global and local economic uncertainty seeing the organisation focusing strongly on "short-term ways to maximise margins for our members".

That includes accessing wholesale and corporate net rates where possible, to allow the group's agents to improve their return where possible, "to mitigate the impact of airline commission reductions".

He also flagged a significant focus on partnerships with cruise lines, which Araullo noted "truly value travel distribution" - more in today's issue of Cruise Weekly.

Today's issue of *TD*

Travel Daily today features eight pages of news including Business Events News, a photo page from the ACA, plus full pages from:

- Bunnik Tours
- My Cruises

NTIA voting ending

VOTING will close for the National Travel Industry Awards (NTIA) at 5pm AEST today.

Eligibility to vote is open for persons or businesses employed in Australia, with only one vote per agency permitted.

Travel's night of nights will be hosted by television personality Richard Reid, and will be held at the ICC Sydney on Sat 15 Oct. Register your vote **HERE**.



Australia's leading small ship specialist, Cruise Traveller, based on the Gold Coast is looking to expand its team with the addition of a permanent part time airfare & ticketing specialist.

The position is the equivalent of 2 full days per week and flexibility is available to the right candidate.

You must have extensive GDS experience (Sabre preferred) and be able to deliver a high level of customer service in support of the main cruise reservations specialist team.

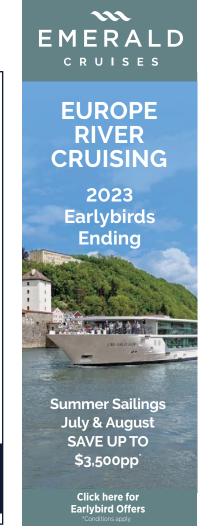
The role involves making air bookings, understanding how to price and ticket and/or reissue domestic and international fares (liaising with our consolidator where required) and managing queues. You would also be involved in booking land arrangements and other administration tasks as required.

You would be an important part of a friendly professional family owned & operated business with a huge focus on service quality in keeping with the premium travel products that we represent.

Please only apply for this position if you have at least 2 years' experience in a similar role or position.



To apply, please email your cover letter and resume to Craig, Managing Director: craig@cruisetraveller.com.au







your dedicated Rail Partner

RAILEUROPE

Splendor returns first

CARNIVAL Splendor will be the first cruise vessel for the brand to return to Australian waters when it sails into Sydney Harbour on 30 Sep.

VP of Carnival Australia, Kara Glamore, said *Splendor's* return after 1,000 days marked a huge win for Australian cruising.

"We know that Aussies are incredibly eager to reacquaint themselves with the fun style of cruising that only Carnival can offer," Glamore said.



Alatus dines on bright future



PREMIUM buying group Alatus this week held its inaugural Members Lunch in Melbourne.

The event was held at The George on Collins and hosted by Express Travel Group (ETG), which supports the organisation via its independent offering across air,

SIXT grows EV fleet

SIXT Australia will add 500 luxury electric vehicles to its Australian fleet in the coming months after signing a new deal with the car manufacturer.

Close to 100 BMW iX3 cars will be welcomed initially, the first all-electric sports activity vehicle for the BMW, featuring the latest safety technology, supreme comfort, and a very convenient range of up to 461km.

"At SIXT, we are obsessed with growing our electric vehicle fleet and providing our customers with options to travel in comfort and style," SIXT Australia CEO Matt Beattie said.

"So whether travelling for business or a weekend away we are pleased to be partnering with BMW to provide both for our customers," he added.

Over the next 12 months, BMW 330i, 220i Gran Coupe, and X3 xDrive30i vehicles will be added.

land, and cruise product.

Repositioned as a collective of independent travel management companies in the high-end leisure space, Alatus seeks to operate as a 'for the members, by the members' outfit, bringing together like-minded luxury agents into a game-changing group where the members have the ultimate say in its success.

Pictured: Tom Manwaring, ETG; Monique Monsees, Cherrybrook Travel; Francesca Labbozzetta, Marconi Travel; Stuart Ingram, Destination HQ; Michael Krywyn, ETG; Jason Aghan, ETG; Emma Whiting, Emma Whiting Travel; Jake Manwaring, ETG; Ari Magoutis, ETG; and Vlado Ristevski from ETG.

Travel Daily

on location at the
TravelManagers
2022 Conference

Today's issue of *TD* is coming to you from Sydney's Masonic Centre where TravelManagers is hosting its first national conference since 2019.

OVER 300 delegates have gathered in the Sydney CBD today for the 2022 TravelManagers conference, with suppliers, head office staff and hundreds of the group's home-based members enjoying a joyous reunion.

The event's major sponsors include Cover-More Travel Insurance, Qantas, Amadeus, Royal Caribbean International, World's Leading Cruise Lines and The Travel Corporation, with the conference kicking off last night with a cocktail party hosted by Collette (see page six).

As well as business updates, delegates will be able to participate in training workshops and a trade exhibition, with the event wrapping up tomorrow night with a fabulous gala dinner.









Travel Daily

on location in **Townsville**

Today's issue of TD is coming to you from this year's **Australian Cruise Association** Conference

THE Australian Cruise Association's 24th annual conference kicked off today in Townsville at The Ville Resort-Casino, with the theme of "Charting the Future".

Speakers from across the cruise and tourism sectors will feature, including Phillipa Harrison from Tourism Australia, Joel Katz from CLIA, and Marquerite Fitzgerald from Carnival Corporation.

Later tonight, attendees will travel to Hervey Range Rodeo Grounds for a gala dinner and some equestrian antics - with plenty of gaudy belt buckles & denim jeans sure to feature.

ACCC formally ticks VA

THE Australian Competition and Consumer Commission (ACCC) has formally granted authorisation for Virgin Australia's proposal to enter into codeshare pricing arrangements with international airline partners for five years.

VA proposed entering into a "virtual" international network with several airlines back in May (TD 10 May), and was granted provisional approval for the tieup with United Airlines, Qatar Airways and Singapore Airlines in Jul (TD 08 Jul).

Under the new arrangements, Virgin Australia's international airline partners will set the fares for long-haul international flights that Virgin Australia may then market and resell to consumers.

"More choice and greater convenience is likely to be the result for consumers, particularly those planning international trips that include connecting flights

operated by VA." ACCC Deputy Chair Mick Keogh said.

"There will be no competitive overlap between Virgin Australia and its international partners on any route under these proposed arrangements, and other airlines in the market will continue to compete with Virgin Australia and its partners on those particular long-haul international routes.

"Authorising these arrangements will likely promote competition in long-haul international services, by allowing Virgin Australia to re-establish its international operation in the longer term," Keogh added.

The routes operated by potential partner international airlines identified by Virgin Australia to date include longhaul international routes between Australia and the United States, as well as Europe, various countries in Asia, the Middle East and Africa.



Window Seat

AMANDA Stevens, today's keynote speaker at the TravelManagers conference, made some good points about the industry's COVID-19 travails.

She pointed out that it was in fact quite fortunate that the pandemic had hit in 2020 and not two decades earlier.

With no video conferencing, and technology in its infancy, "we'd all have been stuck at home playing Tetris and snake on our Nokia mobile phones - can you imagine how many more mental health problems that would cause?" she asked.

However the signs are good going forward, Stevens added, noting that consumers have shifted their mindset from a travel "bucket list" to a higher spending travel "f**k it list"!





TTC bolsters sales team

THE Travel Corporation (TTC) has strengthened the sales team for its tour brands division, this week announcing the promotion of two key people in Australia and New Zealand.

Long-standing Insight Vacations Qld Senior Sales Manager Tomas Malmberg has been elevated to Head of Trade Sales and Partnerships, where he will report into General Manager Sales Oceania Andrew Young and oversee a team of 10 Australian sales managers.

Young said that Malmberg brings with him the perfect skills to assist in scaling up its sales team and maintaining important industry connections.

"Tomas has a natural mentoring demeanour, and his ability to develop and support our growing sales team, as well as maintain important relationships with our key partners makes it an obvious choice for setting our team up for success," he said.

"We believe many future successful industry careers and

Expedia bonuses

EXPEDIA TAAP is giving the travel trade \$30 off hotel bookings which are made throughout Sep and Oct for travel through to the end of 2023.

The travel agent promotion applies to bookings over the value of \$1,500 to eligible Expedia properties worldwide.

For more info, CLICK HERE.

achievements will have their origins under the tutelage of Tomas, and we are very lucky to have him impart his knowledge across our suite of coach touring brands." Young added.

In further recruitment news. TTC's Senior Sales Executive Marija Tolj has been promoted to the role of Head of Trade Sales & Partnerships NZ, where she will report directly to Young and be charged with developing the New Zealand sales team.

The appointments coincide with "heightened demand" for TTC's five tour brands for 2023, with Tour Brands Oceania MD Toni Ambler stating the time was right to reassess the leadership structure of the sales team, especially as outbound touring starts to surge back strongly from the pandemic.

Anaheim names rep

VISIT Anaheim has appointed its first local representative in Australia in more than five years, with former Disney Destinations Australia cast member and current Linkd Tourism consultant Michael Cassis to lead Australianbased initiatives.

Cassis will be supported by Linkd Tourism to assist with media management, in-market events support and activations.

To stay abreast of Visit Anaheim activities in Australia, agents can sign up for the Anaheim Specialist Program HERE.



TA piques luxury cruise interest



TRAVEL Associates (TA) first luxury cruise luncheon took place in Melbourne last Fri, attracting 130 guests.

Three in four attendees were new to the brand, with most having lost their cruise agent during the pandemic, with one couple even travelling on the road for three hours to make it.

A string quartet entertained the crowd, while bubbles, canapes and a two-course lunch kept guests' appetites at bay during presentations and a bustling 'Cruise Marketplace' component, featuring 14 of TA's highly-valued cruise partners.

"Luxury travellers are lining up to work with Travel Associates. and we are thrilled to facilitate connections with our expert advisors through continued, highquality events like these," TA said.

Travel Associates also gave away a \$2,000 credit to book an adventure with Sally Stockdale and the team and Martin. Stockdale & Turner Travel Associates in Hampton.

TA's upcoming Sydney event is already sold with a wait list of 50 guests, while the Gold Coast event taking place on 06 Oct has sold 40% of tickets, with a newto-brand rate of 80% so far.

Book a GC ticket HERE.

Holiday Inn hacked

INTERCONTINENTAL Hotels Group's (IHG) Holiday Inn brand has been targeted by a malicious cyber-attack, disrupting booking channels and other applications across its network.

IHG said it was assessing the nature and extent of the incident and had already implemented a response plan, including appointing external specialists.

It is not yet known if customer data has been breached.





Agents board historic flight



THE inaugural FlyPelican flight from Sydney to Bathurst this week saw eight travel agents hosted on board.

A water cannon salute was bestowed upon the flight as it landed in Bathurst, while agents also received welcome packs from Bathurst Tourism on arrival.

FlyPelican now operates direct return flights between Sydney and Bathurst six times per week from Sun to Fri, and from 31 Oct, the flight schedule will increase to two return flights per day between Mon and Fri.

Prices for flights start from \$149 per person, one way.

Pictured from left: Athena Giakoumelos, Anjuna/FlyPelican; Joe Dennis, Sydney Airport; Daniel Quigley, Anjuna/FlyPelican; Joanne Heggie, Trip.com; Angie Donato, Trip.com; Brian Kan, CTM; Shyanne Paranihi, CTM; Andrew Hutt, Anywhere Travel; Emil McCabe, FlyPelican; Marty Hawley, FlyPelican; Louise Armour, Spencer Travel; and Katherine Smith, BCD Travel.

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Israel ban met with shock

A DECISION by Israel to ban four-engine aircraft from taking off or landing in the country from Mar 2023 (*TD* 05 Sep) has been met with complete surprise by The International Air Transport Association (IATA) Director General Willie Walsh.

Click here for an information pack

Speaking during an online media briefing overnight, Walsh appeared puzzled by the country's decision, stating he could not see the logic in the move and predicted it would cause significant issues for Israel's passenger and cargo movement.

"I have to be honest, I was very surprised and I think it will be disruptive," Walsh observed.

"I don't think this is going to be replicated by other countries who will take a more detailed view and an analysis of the likely disruption to the markets.

Meet Motel Molly

THE former Surfbeach Motel on the NSW south coast will soon reemerge as Motel Molly in Nov, boasting a new look, accommodation configuration and refreshed amenities.

Redesigned by Richards Stanisich, the property will feature a mix of three-bedroom residences, two- and onebedroom apartments, as well as 11 king suites.

Facilities will also include Moroccan-style sunken baths and balconies, an outdoor BBQ area, a central swimming pool, and kitchenettes for selected rooms. Register booking interest **HERE**. "It's not in line with what you would expect from countries based on their commitments under the International Civil Aviation Organization, so I was surprised and don't fully understand the logic being used to introduce this ban.

"I think it's going to represent some disruption for Israel in terms of cargo supply to the market, particularly in an environment where cargo demand continues to be strong, as well as impacting generally...on pax schedules," Walsh added.

Israel's Airports Authority announced earlier in the week that the move was designed to reduce noise and air pollution at Ben Gurion Airport, which will include the banning of Boeing 747s and other jumbo jets.

Village extends tech

VILLAGE Roadshow Theme Parks has extended its agreement with accesso Technology Group to supply the theme park operator with virtual queuing, ticketing, and guest experience management solutions.

The owner of Warner Bros. Movie World, Wet'n'Wild Gold Coast, Sea World, Australian Outback Spectacular and Paradise Country will offer visitors the virtual technology until at least 2029, which includes the ability to skip physically waiting in queues, as well as smart device access to season passes, up- and cross-sell opportunities, and multi-park packages.





business events news

Thursday 8th Sep 2022

businesseventsnews.com.au

ICC doubles attendance

INTERNATIONAL

Convention Centre Sydney (ICC) has doubled its event visitor attendance and visitor spend when compared to the previous financial year, according to its 2021/22 Annual Performance Review.

The venue hosted over 470,000 visitors, delivering \$190 million in visitor expenditure across 300 events - a significant increase from the 200,000 visitors and \$80 million in FY 2020/21.

The ICC is predicting a return to FY 2019 figures in FY 2025, a year earlier than previously projected, with NSW Premier Dominic Perrottet commenting that the venue "bounced back as soon as operating conditions allowed".

Wellington events

BUSINESS Events Wellington has several major international conferences in the pipeline, including the Royal Australian & New Zealand College of Obstetricians & Gynaecologists.

The four-day event is expected to attract 900 delegates to the upcoming Tākina Wellington Convention and Exhibition Centre in Oct 2024.

The team has also secured the Trans-Tasman Member's Choice Symposium, which will be the very first event hosted in the new centre in May 2023.

Marriott spaces

THE AC Hotel by Marriott Southbank has opened three new event rooms in the 188m² Miro function space, which can cater to 180 guests and features wrap-around terraces and floor-to-ceiling windows with views of the Melbourne city skyline.

SYDNEY FUNDS EVENTS GROWTH

BUSINESS events across Greater Sydney, Newcastle and Wollongong will receive a \$60,000 boost, as part of the third round of the NSW Government's Accelerate fund, which aims to stimulate the return of business events.

Australia-based organisers of business-to-business conferences, conventions, symposiums, congresses, seminars, training courses and trade exhibitions can apply for up to \$60,000 in matched funding to offset venue costs, including venue hire, catering and/or in-house AV costs.

In order to receive the funding, events must attract 100 or more delegates to a public venue in Greater Sydney, Newcastle or Wollongong for a gathering of at least one full day's duration, to be held between 01 Jan 2023 and 30 November 2023.

In conjunction with Destination NSW, Business Events Sydney

(BESydney) will administer the funding, with CEO Lyn Lewis-Smith commenting, "this first-come, first-served funding is much-needed investment to help revive businesses and bring tourism back to our cities".

"Business events also play a significant role in rebuilding confidence and this funding will work towards incentivising business event organisers to contract and hold their next inperson business event."

NSW Minister for Tourism Ben Franklin voiced a similar sentiment, stating, "we know business events contribute significantly to the wider tourism industry and this important investment will have a widereaching impact for years to come both socially and economically."

Applications for round three of Accelerate are open now until 30 Sep - CLICK HERE for details.

MEANWHILE, BESydney has recently added three more international events to its already impressive line-up. including CogSci 2023, the 67th Commonwealth Parliamentary Conference 2024 and The Web Conference 2025.

The three events are predicted to draw a combined 2,500 delegates to the city, generating a total of around \$9.6 million in direct expenditure to the local economy.

The company has also scored two incentive wins - the fourday, 400-delegate Prudential Assurance Malaysia Berhad and four-day 250-delegate Pru Life UK - which, combined, are set to pour in an additional \$2.9 million in direct expenditure.

"These bid wins demonstrate that we are continuing where we left off pre-pandemic," Lewis-Smith said.

Qld's big boost

QUEENSLAND is set to benefit from a \$653 million boost to its visitor economy this month, thanks to a strong calendar of events.

The 23-day Brisbane Festival, which kicked off on Sun, is expected to attract 80,000 out-of-town visitors and pour around \$36 million into the state's economy, followed by the Birdsville Races and the Toowoomba Carnival of Flowers.

Industry mourns late Michael O'Hara

THE Exhibition & Event Association of Australasia and other friends in the industry have paid tribute to "true champion" Michael O'Hara after he passed away this week.

O'Hara, described as "diligent, direct, and always supportive of the teams around him", led many successful exhibitions and events in Australia, South-East Asia and New Zealand.

Malu Barrios, Director of Event Services at ICC Sydney said, "we



will always remember Michael for his calm nature, kindness, experience, knowledge, and the respect that he accorded everyone."

VTIC wants biz events strategy

THE Victoria Tourism Industry Council (VTIC) has called for a dedicated **Business Events Strategy as** part of a proposed 10-year, five-point plan to revitalise Melbourne's visitor economy.

BCEC sensory zones

THE Brisbane Convention & Exhibition Centre (BCEC) has established multi-sensory and low sensory zones for people on the autism spectrum, PTSD, anxiety and other similar conditions, providing them with a safe and calm space to seek "time out" from the noise and crowd of live events.

WA wins WCEH

BUSINESS Events Perth has secured the 17th World Congress on Environmental Health (WCEH), with the six-day program set to attract over 700 health professionals and directly inject \$2 million into the state's economy in May 2024.

Travel Daily

Thursday 8th Sep 2022

THE biggest Australian Cruise
Association (ACA) Conference
ever held kicked off last night,
taking place in Townsville. Guests
will hear from some of the
biggest names in the Australasian
cruise industry across the next
two days, with other highlights
including a trip to a rodeo and a
visit to Magnetic Island. Last night
attendees gathered at Quayside
Terminal to toast to an exciting
opportunity to reconnect.













SOME of the biggest names in Australian cruising, all in one place!



APPOINTMENTS



WELCOME to Industry Appointments, Travel Daily's Thursday feature which has the latest job appointments from across the industry. If you have just appointed someone to a new position and would like to update the industry email appointments@traveldaily.com.au.

Swan Hellenic has appointed Patrizia lantorno as its Vice President of Global Marketing, a role which will see her report to Alfredo Spadon, Swan Hellenic's Senior Vice President of Global Sales and Marketing.

Emma Mumford has joined Celebrity Cruises as the new Marketing Director - Australia and New Zealand. Mumford has been with the company since 2020 in the role of Head of Marketing - Australia and New Zealand, and prior to that worked as Marketing and Communications Manager at Cruiseco.

convention and visitors bureau, NYC & Company, has announced Tiffany Townsend as its new Executive Vice President, Global

Remus Gheorghiu has returned to MTA Mobile Travel Agents in a newly created role as Air Product Manager, after three years at Singapore Airlines in an airline sales role. He will be responsible for planning and managing the company's air product strategy. Gheorghiu has over 23 years' experience in the industry in Europe and Australia.

Explorar doubles up

EXPLORAR Hotels & Resorts is gearing up to open two flagship hotels in Thailand later this year, with Explorar Koh Phangan set to open on 01 Oct followed by Explorar Koh Samui on 01 Nov.

After an extensive renovation, the Explorar Koh Phangan features a remodelled infinity pool with beach views and an 'Exchange' co-working area, complete with all office amenities and high-speed internet.

"We are working on a daily basis with our contractors to ensure timely completion of our exciting and ambitious renovation program that will provide a totally new experience for our guests," Explorar's General Manager Adam Boulton said.

Hyatt APAC plans

HYATT Hotels Corporation has revealed plans to continue the expansion of its portfolio of luxury and lifestyle brands in Asia Pacific, following the relaxation of travel restrictions in the region.

The group will introduce its Unbound Collection by Hyatt brand to Japan with the Fuji Speedway Hotel to open next month in Shizuoka.

Oct will also mark the debut of the Hyatt Centric brand in Southeast Asia, with the 222-key Hyatt Centric Kota Kinabalu set to open in Malaysia.

Also slated to open in the fourth guarter of 2022. Hvatt will bring its Andaz brand to Thailand with 204-room oceanfront property, Andaz Pattaya Jomtien Beach.



Surfing a new travel wave



WORLD Surf League newcomer and self-made pro surfer, Callum Robson (pictured), has jumped on board as online travel agent TripADeal's newest brand ambassador.

The 21-year-old hails from Evans Head on the Far North Coast of NSW and is currently ranked tenth on the World Surfing Tour, earning the place of runner-up at Bells Beach in Apr, as well as wins at the Tweed Coast Pro and Gold Coast Pro events during his first year on the tour.

"When TripADeal approached me to be a brand ambassador it was a dream come true, I am so grateful for their support," Robson enthused, adding, "I have a lot of respect for the way they operate, following their instincts and backing themselves".

As he continues on his journey to become a world-champion surfer, TripADeal will support Robson's travels around the world as he attends competitions, while

Robson will share content from his adventures on the TripADeal website and social media channels.

TripADeal founders Richard Johnston and Norm Black said Robson's inspirational story reminded them of their own journey to success.

"When we started TripADeal, not many people thought we would succeed...we opted to do things our own way and were never tempted to follow the pack," Johnston said.

"We know all too well what it's like to put your all into something you're passionate about, which is what Callum embodies...We're excited to back Callum, he is incredibly talented and is going to go far!"

Co-founder Norm Black added, "being a Byron Bay-based business, we obviously want to back a local surfer chasing his dream and we're thrilled to be able to help him pursue it".



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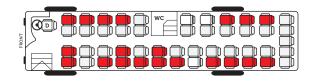
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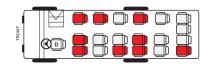
 All calls answered without delay
- We do the work waitlists, TTLs, reissues and schedule changes are OUR problem, not yours!
- Full commission on air Including the taxes!
- Personalised service by highly trained Travel Specialists
- Extensive tour range across eight incredible regions

your WIN.

Happy clients = return bookings

- Small groups
 Max 12 to 20 per tour
- Unique itineraries and special experiences
- Small groups, spacious vehicles More room, increased comfort & better views!









We're Hiring.

Make sure your next career move is something BIG We are gearing up to go GLOBAL!

My Cruises, part of the award-winning Ignite Travel Group, is one of Australia's fastest-growing and most-respected cruise specialist agencies. We are now gearing up for our next level of growth, which includes international expansion into Europe and the United States.

Despite the challenges of COVID-19, My Cruises have experienced significant growth over the last two years and we are now looking for talented Cruise Experts to take our business to the next level.

Apply today to join our team of over 50 Cruise Experts in our beautiful Gold Coast beachfront office. Work from home opportunities are available.

SALES CONSULTANT

Our top consultants earning \$120k+ Help Us Sell Our Unbeatable Fly, Stay & Cruise Holidays

SPECIAL PROJECTS MANAGER

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Our Overall Strategic Growth Plan

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Our Bookings Post-Sale

GROUPS COORDINATOR

Procure and Manage Group Allocations For Our Fly, Stay & Cruise Holidays

PRODUCT COORDINATOR

Ideal insight into the world of product Assist With Product Selection and Strategic Marketing Decisions

Scan the QR code, <u>click here</u> or email <u>recruitment@mycruises.com.au</u> to apply.

