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MTA Sandra di Benedetto

## QF refund backflip

**QANTAS** will scrap the expiry date on flight credits for pax whose travel plans were disrupted due to the border closures up until Oct 2021.

Customers with COVID credits can request a cash refund and Jetstar customers can use their COVID vouchers for flights indefinitely, with the move following a hostile session in the Senate this week, which saw CEO Alan Joyce face pointed questions on refunds and credits.

## TravelManagers is soaring

**CHARGING** service fees and engaging with NDC fares were today cited as key contributors to a stellar performance for TravelManagers, with record sales and margins revealed this morning in Christchurch at the group's 14th annual conference.

House of Travel Australia chief Joe Araullo told delegates that after achieving a high watermark of performance in 2019 the company wondered whether it could ever again reach such heights after the pandemic.

"I'm pleased to report that for the first six months of this year we are up 29% on the same period four years ago," he said.

"Better yet, our commission is up even more at 31%, an amazing result given that margins are

getting squeezed - especially with airline commission reductions.

"The fact that you are all charging fees, and also utilising nett fares and selling as packages has actually enabled us to increase margins," Araullo said, adding that it's possible the year to the end of Oct may see TravelManagers exceed previous records for 12 months in a row.

TravelManagers Executive GM Michael Gazal echoed the sentiments, telling the travel advisors present that "the way you have embraced service fees so well means that you are in fact making more than ever".

"This is a professional industry, and your clients know how much value and knowledge you provide.

"The future is definitely about fee for service," Gazal added.

Multiple training sessions on NDC have also paid off for TravelManagers, which is now Singapore Airlines' top seller of NDC fares within the CT Partners group, while Gazal said the group was continuing to work on improving serviceability and also hinted at a trial of another tech platform to access NDC content.

## Aurora expansion

**AURORA** Expeditions will expand operations to potentially include river and land product, with hopes to offer the full product range under its recently acquired Vantage Explorations operation.

Chief Marketing Officer Hayley Peacock-Gower also confirmed a third Aurora vessel will arrive in Oct 2025, with the ship likely to operate voyages in Australian waters - for more details see today's *Cruise Weekly*.

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**Today's issue of TD**

*Travel Daily* features eight pages of news including a photo page from **Brisbane Airport**, our **Business Events News feature**, plus full pages:

- The Travel Junction
- Emirates
- Viva Holidays

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## Fiji adds fourth A350

FIJI Airways has added a fourth A350 aircraft to its fleet this morning, as flagged by *Travel Daily* a fortnight ago (*TD* 16 Aug).

The new jet will increase capacity across the airline's services to Australia, as well as North American long-haul routes, New Zealand and Hong Kong.



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## Webjet air TTV up 20%

WEBJET Limited CEO John Guscic this morning told shareholders the company continued to outperform the wider travel market (*TD* breaking news) despite significant constraints due to high fares and limited international flight capacity out of Australia.

Addressing the Webjet AGM, Guscic said "we have extended our lead as Australia's number one OTA, with significant market share gains since the pandemic began", outlining GDS booking data showing Webjet's OTA business was up 59%, comprising an overall 8.9% share of all tickets issued via travel agencies, both offline and online.

Guscic noted that capacity remains well below pre-pandemic levels, but also added that the reduction of airline commissions had actually reduced the number of key competitors in the market.

Webjet's Trip Ninja product, acquired two years ago (*TD* 24 Nov 2021) is "delivering real price advantages for customers booking multi-stop international itineraries", with future enhancements planned to facilitate for dynamic packaging

## VN Paris boost

VIETNAM Airlines will add a fourth weekly flight on the Ho Chi Minh City-Paris route from 27 Nov according to GDS screens, complementing its existing daily Hanoi-Paris GDS services.

and "virtual interlining".

Webjet.com.au TTV is currently up more than 20%, while bookings are 5% higher as at 27 Aug compared to the same period last year.

The WebBeds accommodation division is also accelerating its performance, with overall bookings ahead of pre-COVID levels since May 2022 and up over 40% in Aussie dollar terms, growing much faster than the overall aviation and travel market.

Webjet's GoSee motorhome business is also seeing growth but is still below pre-pandemic levels due to a lack of inbound tourism into its key Australia and New Zealand markets, as well as a lack of vehicle supply.

Webjet will report its six-monthly results on 22 Nov.

## Outrigger buys Kauai

OUTRIGGER Resorts & Hotels has announced further expansion in Hawaii with the addition of Kauai Beach Resort & Spa.

The property in the township of Lihue offers 350 guestrooms, and returns to the Outrigger Ohana after previously being managed by the company in the 1990s.

A commemoration of the new acquisition included a poignant moment of silence for the sister island of Maui, where the town of Lahaina adjacent to Outrigger's recently added Ka'anapali Beach Resort was recently devastated by wildfires.

## Time to vote for Viva

WHAT do you get a wholesaler that already has everything for its 50th birthday?

The answer is most definitely an NTIA award, and thankfully the brand has been nominated for Most Outstanding Wholesaler - Product/Service this year- see **page 11** to file your vote today.

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*The Chat* with Jenny  
Travel Daily



A Conversation with **Danielle Galloway**  
of Travel Associates

[CLICK HERE to listen](#)

## Coral adds new trio

**CORAL** Expeditions has announced three new voyages have been added in 2024.

Commencing in early Nov 2024 aboard *Coral Geographer*, the trio of sailings will explore the waters of destinations such as Manila, Borneo, Singapore and Indonesia.

Voyages include a 16-night Equatorial Adventure Across North Borneo and an 18-night inaugural Circumnavigation of Sumatra itinerary departing from Singapore, which includes land tours to observe Sumatran tigers and Javanese rhinoceros inside the Ujong Kulon National Park.

[CLICK HERE](#) for more details.

## QF faces ACCC legal push

**THE** tough week for Qantas continued today, with the ACCC announcing it will pursue the carrier in the Federal Court of Australia over allegations of selling tickets on cancelled flights (**TD** breaking news).

More than 8,000 flights scheduled to depart between May and Jul 2022 are alleged to have had tickets sold via the Qantas website for an average of around two weeks after cancellation - in some cases for up to a whopping 47 days.

The consumer watchdog also alleges that for around 10,000 flights scheduled in May through



to Jul 2022, Qantas failed to notify existing ticketholders that flights had been cancelled for an average of 18 days.

Qantas is accused of not updating its 'Manage Booking' web page for customers to be aware of the cancellations, with a "substantial proportion of flights" impacted by the action.

"Qantas either continued to sell tickets for the flight on its website for two days or more, or delayed informing existing ticketholders that their flight was cancelled for two days or more, or both," the ACCC claimed this morning.

"We allege that Qantas made many of these cancellations for reasons that were within its control, such as network optimisation including in response to shifts in consumer demand, route withdrawals or retention of take-off and landing slots at certain airports," ACCC Chair Gina Cass-Gottlieb said.

The ACCC investigation found that Qantas cancelled almost one in four flights in the period from May to Jul 2022, equating to 15,000 out of 66,000 domestic and int'l flights in its schedule, with the ACCC's legal action relating to 10,000 flights.

**Travel Daily**  
ON LOCATION

 **CHRISTCHURCH**

Today's issue of *TD* is coming to you from Christchurch NZ courtesy of TravelManagers, which kicks off its "Future Fit" conference here today.

**HUNDREDS** of Personal Travel Managers and more than 80 partner suppliers have descended on the sparkling new Te Pae conference centre in Christchurch this morning, many of them crossing the ditch courtesy of Air NZ.

It's the group's first offshore gathering since 2019, and will also see delegates sample NZ's iconic tourism experiences.

The location is particularly fitting since it was where TravelManagers' parent company House of Travel was founded way back in 1987.

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## ACA in the 'Gong

**THE** Australian Cruise Association (ACA) kicked off its 25th annual conference in Wollongong yesterday.

The congress, titled 'Full Steam Ahead', will see a range of keynote presentations and panel discussions take place today.

The exciting line-up of speakers making up the agenda include executives from Cruise Lines International Association, Princess Cruises, and more - read today's *Cruise Weekly*.

## VOTE FOR THE CANADIANS

Thank you for being the maple syrup to our pancakes!

Now, we're reaching for the skies and aiming for the top spot. Cast your vote and show your Canadian spirit - let's win this together, eh?

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Also, congratulations to Zoe Gentle & Janis McDonald, for being nominated for the 'Most Outstanding Sales Executive - Air' category!

 **AIR CANADA**



**NATIONAL TRAVEL INDUSTRY AWARDS**  
**2023**  
**NOMINEE**



## Cooking up a Christchurch storm



LAST night some of the attendees at the TravelManagers conference in Christchurch were treated to a special cooking experience courtesy of Collette.

Divided into teams, they tested their culinary skills in an appetiser culinary challenge at the city's Riverside Kitchen, with the blue

team victorious thanks to the deft spicy touches of House of Travel CEO Joe Araullo - or so he believes.

The participants are pictured celebrating the evening, which was hosted by Collette's David Farrar and TravelManagers Executive GM Michael Gazal.

## Blow for Airbnb in Mel

CITY of Melbourne Council has, in principle, approved regulations that will crack down on short-stay accommodation operators like Airbnb in an effort to ease the housing crisis.

On Tue night, the council voted in favour of implementing measures that would see a days-per-year cap placed on short-stay rental accommodation as well as an annual registration fee, with the measures to be implemented by Feb 2024.

Lord Mayor of Melbourne, Sally Capp, had previously argued for an annual 180-night cap and a \$350 registration fee as the preferred regulation.

The measures have been received indifferently, with Michael Fotheringham, Managing Director at the Australian Housing and Urban Research Institute, stating "anything we can do" to encourage investors to put their properties into the long-term

rental market was positive, but others have voiced concerns.

Professor Nicole Gurran told *The Guardian* that a 180-day cap will not encourage a shift to the long-term rental market for investors.

"I doubt a \$350 fee would be enough of a disincentive if you really wanted to rent to tourists rather than to local residents".

## Trudi departs APT

TRUDI Sheppard is set to depart the APT Travel Group at the end of this week after spending three-and-a-half years in the role of Senior Communications Manager.

Before arriving at APT, Sheppard was the Director of Communications at Helloworld, and while the experienced marketing professional is yet to reveal where she is heading to next, *Travel Daily* expects there will be strong interest in securing her services.

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Other dates available.

10% off



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10% off



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## Window Seat

“IT’S about bloody time!”

That was the extremely warm Kiwi welcome given this morning to delegates at the TravelManagers conference by Loren Heaphy, GM at ChristchurchNZ, the organisation which promotes the iconic South Island city.

TravelManagers had planned to hold its gathering in Christchurch in 2021 as the city continued its post-quake rebuild, with Heaphy relating how particularly thrilled she was to confirm the booking two years prior as the city reeled from a terror attack in 2019.

Of course other things intervened - like a global pandemic - but now four years on “we are so delighted to be showcasing one of the world’s newest cities to you” she said.

## Bunnik Africa/Asia 24/25

BUNNIK Tours has released its Africa 2024 and Asia 2024/25 brochures, representing the first launch for the season.

The brochures will be available in both print and digital formats, detailing Bunnik’s small group tours across the two continents, with the Africa program encompassing five classic tours, one short tour, and an array of tour extensions, as well as a range of enhanced independent travel options.

Madagascar, Rwanda, Zanzibar, and South Africa are all featured in the latest collection, offering travellers the option of small group tours with a cap of just 12 people.

Meanwhile, the Asia program caters to the growing Australian interest in markets such as Japan and South Korea, as well as Sri Lanka, Vietnam, and Cambodia.

There are many departures to choose from, including Japan’s

enchanting cherry blossom and autumn colour season, its captivating Akita Kanto and Aomori Nebuta Matsuri festivals, as well as Sri Lanka’s vibrant Kandy Esala Perahera festival.

Bunnik has a maximum group size of just 20 travellers across Asia, and utilises spacious coaches for its tours.

“We are so excited to have physical Bunnik Tours brochures displayed around stores again,” CEO Dennis Bunnik enthused.

“Our small group tour itineraries are crafted to really get to the heart of all that a destination has to offer through a balance of organised sightseeing, special local experiences, and time for independent exploration.”

To view Bunnik’s full range of Africa small group tours, [CLICK HERE](#), to view the company’s range of Asia small group tours, [CLICK HERE](#), and to access the full range of brochures, see [HERE](#).

## G Adv lends its voice

G ADVENTURES has thrown its support behind the Yes campaign for the Voice to Department referendum coming up on 14 Oct.

“As a global travel company that thrives on connecting people from around the world, we know first-hand the importance of ensuring that every voice is heard and that every section of community is represented,” the company’s Managing Director Oceania Sean Martin said.

The company joins other blue chip travel brands in supporting the Yes campaign, including Intrepid & Qantas (*TD* 14 Aug).

## Melissa on Monday

MELISSA Brown will formally step into her new role of CEO of merged business events body ABEA from Mon next week.

In her new position, revealed last month (*TD* 18 Jul), she will work closely with members and stakeholders on research & policy.

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Reporting directly to the Executive Director, Events South Australia, the General Manager, Commercial will be a key architect in driving the financial success of events, while simultaneously contributing to the prosperity of South Australia. Your contribution as a vital member of the management team will shape the overarching strategic direction of events for the South Australian Tourism Commission.

Confidential enquiries can be made to Phil Morton or Delinda Kalic at Morton Philips on 08 8210 8510. Applications are welcome in Word format through [Seek](#).

Morton Philips



## Brisbane Airport Show & Go with UA

OVER 80 travel agents converged at Brisbane's International Terminal on Mon for the Show & Go event with United Airlines (UA), supported by SF Travel, Brisbane Airport Hotels Group and Virgin Australia.

The anticipation built throughout the night as guests waited for their chance to be one of the four lucky agents on the next UA flight to San Francisco, where they would experience three nights at the Handlery Union Square Hotel and a Redwoods & Wine Country tour with Extranomical.

The lucky winners were Marcus Whitford, Flight Centre; Alicia Jones, CTM; Amber Harders, Wife Life Travels; and Patricia Gordon, Savenio.



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**THE** United Airlines team - Tommy Lindblad, Rowan Lancer, Ellis Baldevia, Tom Mace, Natalie Wheeler and Tim Wallis.



**TIM** Wallis, United Airlines; Michelle Hanson, Brisbane Airport Hotels Group; Amber Harders, Wife Life Travels; Patricia Gordon, Savenio; Julie Leung, Brisbane Airport Corporation; Alicia Jones, CTM; Marcus Whitford, Flight Centre; and David McMahon, SF Travel.



**ATTENDEES** savouring the San Francisco cocktails.



**VIRGIN** Australia supplied three lucky door prizes.



**THE** CTM crew enjoying the night.



**TOM** Mace and Ellis Baldevia from United Airlines with Marcus Whitford, Flight Centre.



**CTM** and Egencia enjoying the show.



**CHECK** in complete!



## COMMONWEALTH COST CATASTROPHE

**WELL-KNOWN** event industry leader Simon Thewlis has delivered a blistering assessment of the Victorian Government's handling of the now-abandoned hosting of the 2026 Commonwealth Games during a Senate Inquiry on Mon.

The Director of Event Pty Ltd labelled it "astonishing", suggesting that the chiefs responsible for delivering the Games had "little to no real operational experience on major events" and had never asked suppliers for costs.

He slammed the Victorian Department of Jobs, Precincts and Regions, saying it had argued for most of the pandemic that "the events industry wasn't even an industry" and that "they thought that they could do themselves what our industry actually does - ending in a shambles".

The spray comes after Victorian Premier Daniel Andrews halted the state hosting of the Games in Jul this year, citing significant cost blowouts (**TD** 18 Jul).

At the time, Andrews suggested that the rapidly increasing costs could have seen the Games set the Government back more than \$6 billion.

"What's become clear is that the cost of hosting these Games in 2026 is not the \$2.6 billion which was budgeted and allocated," he said at the time.

However, Thewlis (**pictured**) asserted that it was poor planning combined with the inexperience of the people involved that led to the cancellation of Victoria's hosting duties.

"The surprise of event industry suppliers [was] that costs were the deal-breaker - as none of them had even been asked for



budget costs," he said.

The Victorian Government has since been ordered to pay \$380 million in compensation to Commonwealth Games bodies (**TD** 24 Aug).

Thewlis is now advocating for the creation of a dedicated Events Victoria unit to help restore the state's reputation as an events destination, and "to ensure that a debacle like this can never happen again".

## Connect Adelaide

**BUSINESS** Events Adelaide's (BEA) annual showcase event, Connect Adelaide, has officially sold out to exhibitors.

Event organisers are now being invited to register their interest for Connect, which will bring venues, hotels, and services from across the business events sector together at the Adelaide Oval on 26 Sep between midday and 2pm.

BEA Chief Damien Kitto said he is "delighted" with the response from members, saying, "we reached capacity on the number of exhibitors in a matter of days, and it is really pleasing that a quarter are from regional SA".

For more details, contact BEA on 1300 277 774.

## Hiebl's final word

**ANDREW** Hiebl, Chief Executive of the Association of Australian Convention Bureaux (AACB), said he is "humbled to be leaving on a high" after leading the association for 11 years.

Hiebl's farewell comes as the Association begins its voluntary closing down process, following the formation of new industry peak, the Australian Business Events Association (ABEA).

## New F&B at Calyx

**ROYAL** Botanic Garden Sydney's signature event space, The Calyx, has unveiled a refreshed food and beverage option for summer.

The 400-capacity venue, home to one of the largest living botanic exhibitions in the southern hemisphere, now features a caviar bar and offers cocktails made with native ingredients and ice in fun-shaped moulds, plus gourmet soft serve ice cream.

## BEDA is bright

**THE** Brisbane Economic Development Agency (BEDA) is bringing back its annual industry networking event, now in its 16th year, on 14 Sep at Hilton Brisbane.

Set to attract more than 50 local accommodation, venue and service providers, the free Brisbane Pop-Up event will highlight the best of the city's MICE offerings under the theme 'Future is Bright'. Register to attend **HERE**.

## WA events funding

**THE** WA Government has opened up applications for its 2024-25 Regional Events Scheme (RES), which will provide up to \$1.1 million in funding for regional gatherings across the state, including a \$250k dedicated funding pool for Aboriginal events through the Regional Aboriginal Events Scheme.

Event planners can apply for funding amounts of between \$5,000 & \$40,000 for events to be held between 01 Jul 2024 and 30 Jun 2025, with applications open until 17 Oct 2023 - **CLICK HERE**.

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**Sydney 21 September**, View by Sydney, Walsh Bay

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## APPOINTMENTS

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[appointments@traveldaily.com.au](mailto:appointments@traveldaily.com.au)

**Intrepid Travel** has welcomed a new Virtual Sales Specialist, **Brianna Pick**, to help support agents selling its trips. The newly created role will allow Pick to provide new and experienced agents with one-on-one product and destination support via video consultations, as well as with clients on specific services.

Moving on from Airline Rep Services as its General Manager, **Arnaud Michelin** has taken on a new role as the Contact Centre & Operations Manager ANZ at **MSC Cruises**. The experienced manager will lead and oversee the cruise line's contact centre, as well as enhance MSC's customer-centric approach, optimise service models and refine business operations to strengthen the cruise line's growth.

Adding to her four-year tenure with **The Tweed Tourism Company**, **Sally Scott** has become the new General Manager of the organisation. The industry veteran brings over 25 years of experience to the new role, specialising in hospitality management, trade engagement, travel media and digital innovation. Scott was previously the Interim General Manager and the Industry Liaison of the company.

**Katherine Gordon** has joined **The Doyle Collection** as its Chief Commercial Officer. Based in the group's London office in the UK, Gordon will bring expertise to better position the group's properties in the luxury market. She has over two decades of experience in commercial, sales and marketing across the hospitality sector.

**Rex** has welcomed six new members to the Rex Antarctic Advisory Panel to aid the carrier's application to land a tender to assist the Australian Antarctica Program. **Tony Press, Bill English, Stuart McFadzen, Nigel Meadows, Andrew Noonan** and **Craig Martin** are the latest additions to the expert panel. The group will provide advice on each specialised category, including the development aspects, vehicle capability elements, and much more for the tender process.

IHG Hotel has announced four key appointments at the upcoming **Holiday Inn & Suites Geelong**, which will see **Stacey Cameron** become the new Director of Sales, **Migo Razon** the Executive Chef, **Dave Wilson** will step in as the new F&B Manager, and **Ariel Ying-Hsuan Wang** as the Front Desk Manager. Cameron brings extensive hospitality and leadership experience to the role and will take charge of the launch of the hotel, while Razon brings an impressive history in the culinary scene, with a stint at the esteemed Bonville Golf Resort's restaurant. Wilson joins the property from Little Creatures Brewery as its Operations Manager for three years. The final appointee Wang brings extensive front office experience with brands like Skye Suites and Hyatt Regency in Sydney before joining IHG.

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## Getting FAMILIar with Taiwan



**A GROUP** of Australian travel advisors and operator representatives were recently invited to a remarkable famil in Taiwan between 16 and 25 Jul, courtesy of China Airlines and the Taiwan Tourism Bureau.

The group had the chance to appreciate the nation's landscapes and culinary delights through the eight-day itinerary.

Kicking off with a visit to the Alishan Forest, the group enjoyed tea & coffee and a trip to the famous Confucius Temple, before continuing aboard a high-speed rail journey.

The itinerary also included a visit to the nation's icon of Taipei 101 and a delectable dinner at the world-renowned Din Tai Fong.

Agents concluded their whirlwind tour of Taiwan by strolling through some of the destination's famous night markets, where the "kaleidoscope of colours, sounds and flavours" of Taiwan were on full-display.

**Pictured:** Daren Lin, China Airlines; Ganessan Suppiah, Taiwan Tourism Bureau; Shannon Aterea, Wendy Wu Tours; Lisa Pagotto, Crooked Compass;

Nicola Marshall, Intrepid; Presley Tran, Klook; Jason Smith, TravelManagers; Emma Dalton, Sanford International Travel; Jimmy Liu, TravelManagers; Maria Rainone, TravelManagers; Ian Cooper, Spencer Travel; Lara Shadloo, Goldman Travel; and Stacey Ong, Taiwan Tourism Bureau.

## Max China deliveries

**BOEING** will resume delivery of the 737 MAX to mainland China within weeks after a four-year pause, multiple media reports suggest.

The halt was a result of the fatal crashes of Lion Air and Ethiopian Airlines planes in 2018 and 2019 respectively, with the Chinese Government the first to officially ground the 737 MAX after the incidents to evaluate safety.

Carrier China Southern is expected to be the first to receive new planes, and it was also the first Chinese carrier to relaunch flights with existing planes.

Recently Boeing stated that as of Jun, 90% of 737 MAX planes in China are now flying again.

# SUMMER STARTS EARLY IN THE NORTHERN TERRITORY.

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## WIN YOUR OWN NT SUMMER HOLIDAY

No need to register! The top-selling travel advisor for bookings, booked and paid, through to 30 September 2023 will win an unforgettable 7 night NT experience featuring return flights, 3 nights accommodation in Darwin, 2 nights accommodation in Kakadu, and 2 nights accommodation in Katherine plus car hire! Terms and conditions apply.

\*Prices per person, based on twin share. Subject to change without notice and subject to availability. No entry requirement is required for the agent incentive, see the website for full terms and conditions. Refer to HELIO for availability and commissions, up to 15% on selected accommodation, subject to availability for stays through to 30 April 2024 for bookings, booked and paid, by 30 September 2023. Terms and conditions apply.



# Alright Swifties, Let's create a Love Story and Win a Private Suite ticket to **Taylor Swift** in Sydney\*

## Shake it off and find out how to enter

Issue 1 (one) Adult Return ticket from Australia to anywhere on our Emirates Network between **1 August 2023 - 30 September 2023** for travel departing between **1 October 2023 - 30 November 2023**.

Be one of the top 38 (thirty-eight) selling agents during the competition period to win!\*

**Every eligible ticket you issue is an entry!**

## Your Wildest Dreams AKA The Prize

1 (one) Private Suite ticket to see **Taylor Swift | The Eras Tour** concert on one of the dates below:

- ◆ Friday 23 February 2024 at Accor Stadium, Sydney; or
- ◆ Saturday 24 February 2024 at Accor Stadium, Sydney

The ticket includes premium food and beverage, an outstanding view of the concert with an exclusive outdoor balcony and seating.

To ensure there's no Bad Blood, let's get to the End Game!

Head to our **Emirates Partner Portal** for further details on how to submit your eligible bookings.

[Find out more here](#)

\*The prize is a single concert ticket only. Competition terms and conditions apply.

**VIVA  
HOLIDAYS**

CELEBRATING

**50**  
Years  
OF TRAVEL



*“What do you get a wholesaler that has everything for their 50<sup>th</sup> Birthday?... a NTIA Award!!!”*

We are thrilled and honoured to announce that **VIVA HOLIDAYS** has been nominated for **MOST OUTSTANDING WHOLESALER - PRODUCT / SERVICE** in this year's National Travel Industry Awards 2023!

This nomination reflects the exceptional efforts of our passionate and dedicated team, and the ongoing (and much appreciated) support of our valued agency network and preferred partners.

We encourage you to vote for **VIVA HOLIDAYS** and thank you for making us your wholesaler of choice.

*Please note - voting concludes 11.59pm AEST, 15 September 2023*

**VOTE NOW**

1300 TRAVEL | 1300 872 835

VIVAHOLIDAYS.COM.AU