





# Travel Daily First with the news

www.traveldaily.com.au Friday 23rd Jun 2023

### Today's issue of TD

**Travel Daily** today features seven pages of news, including our Corporate Update and a photo page from Journey Beyond, plus a full page from Helloworld.

### Helloworld roles

**HELLOWORLD** Travel Limited is seeking a Communications & Product Manager and a Network Coordinator for its Helloworld Business and Magellan networks, with both positions able to be based in either Melbourne or Sydney - more details on page 8.

### Qantas on sale

**QANTAS** this morning released more than one million discounted seats for flights to North America and across Australia.

Services from most Australian capital cities to New York, Los Angeles, San Francisco, Dallas, Honolulu and Vancouver are on sale, leading in at \$999 return Melbourne to Honolulu.

The sale includes fares on the newly inaugurated SYD-AKL-JFK service which kicked off last week.

Domestic fares are also being discounted by 30% on average from the normal lead-in prices and start at \$99 one way, with the carrier noting that COVID credits received during the pandemic can be used to book the flights for travel through to Dec 2024.

North America fares are on sale until midnight on 26 Jun, while domestic deals will be available for bookings until 30 Jun.

# CVFR's new agency group

### EXCLUSIVE

**CVFR** Consolidation Services has unveiled a new consortium targeting VFR specialist travel agencies by providing personalised solutions for their independent agency needs.

The initiative was unveiled to a select group of 30 agents earlier this week, with 10 airlines along with several other trade suppliers in attendance.

Formally announcing the new "Asia Travel Network" (ATN), CVFR CEO Ram Chhabra said the group's offerings "will be designed and constructed based on the feedback and guidance from agents as they inform us of what they need.

"We are not going to create a group and simply tell the agent what they need - if the

# Air NZ brings more of the Sunshine

AIR New Zealand is preparing to resume nonstop flights between Auckland and the Sunshine Coast, beginning this Sun 25 Jun.

The seasonal service will operate three times a week on Sun, Wed, and Fri, providing more than 16,000 seats on the route until 15 Oct.

Air New Zealand General Manager Short-Haul, Jeremy O'Brien, said the carrier is already seeing strong demand from Aussies and Kiwis who are booking their winter getaways.

network is to truly add value to the agent, then there has to be a consultative approach with its members," Chhabra said.

**CVFR Group Chief Operating** Officer, Nidhi Nijhawan, said previous attempts by other consolidators to form VFR agency groups had tended to end up merged with other networks within their organisations.

"They seem to have lost their way...the tailor-made solution and understanding of the agents' individual needs is lost," she said.

Chhabra added the launch of ATN was only the beginning, stating "over the coming months we will see the structure and foundation of ATN strengthen".

The CVFR chief noted that as a truly independently owned business with the same family ownership for over 35 years "there is no shareholder or share price pressure...the sole focus of the business is to deliver value to its agents".

# JW Gold Coast spa

JW MARRIOTT Gold Coast Resort & Spa has announced the 12 Jul debut of its new Spa by JW, complementing the property's recent \$35 million transformation.

The 2,500m<sup>2</sup> spa will feature six treatment rooms, saunas, steam experience showers, relaxation pods and more, along with a locally inspired premium tea and wine service.

# MU Nanjing returns

**CHINA** Eastern Airlines will resume its non-stop flights between Sydney and Nanjing next month, with GDS screens indicating thrice weekly services using Airbus A330-200 aircraft.

The first flight is scheduled to operate from Nanjing on 18 Jul.







Friday 23rd Jun 2023

# Livn into administration

### EXCLUSIVE

**TOURS** and activities technology platform Livn Group has had external administrators appointed, with Antony Resnick and Suelen McCallum from Sydney-based insolvency specialists DVT Group named as joint Administrators of the company yesterday.

The move applies to the main trading company Livn Group Pty Ltd, as well as a series of associated offshoots including Livn IP Pty Ltd, Livn Holdings Pty Ltd and Livn Investments Pty Ltd.

Founded by Steve Martinez and former Si Holidays owner Tui Eruera in 2011, Livn was backed by Tasmanian millionaire businesswoman Jan Cameron, who made her first fortune when she sold the Kathmandu retail chain in 2006 for \$250 million.

The technology company has long been a travel industry newsmaker, with a back-door ASX listing mooted about seven years ago which was aborted at the 11th hour (TD 06 May 2016).

Livn is a preferred integration

partner for the Google Things to Do platform, with its technology aiming to help tour and activity providers drive more direct bookings from Google Search.

The Livn API also allows partners to connect to day and multi-day experiences globally, providing a single connection between reseller platforms and 30+ global tour reservations systems to streamline the booking process.

Industry partners include Flight Centre Travel Group, RedBalloon, Travello, Amadeus and more.

The Administrators weren't able to provide further details as to their plans for the business before TD's deadline today.

ASIC records indicate that Hobart-based Cameron became the company's sole Director and Secretary on 14 Jun.

# QF login issues

**THE** Qantas Agency Connect platform is currently experiencing issues with agent logins.

Advisors are urged to contact their local Qantas Support team if travel is imminent.







# Fiji Airways best in APAC!



THE celebrations at Fiji Airways are likely to be loud and long, after the carrier was this week recognised by the Skytrax ratings platform as the Best Airline in Australia and the Pacific.

The accolade was awarded at the 2023 World Airline Awards held during the Paris Air Show, and is the first time Fiji Airways has achieved top ranking.

Last year FJ finished in behind Qantas - which has won the award for the past four years and Air New Zealand, with the Fijian carrier proudly announcing "we have leap-frogged our two largest competitors".

FJ also upped its ranking in the Global Top 100 Airlines, jumping from 36th last year to 15th position in 2023, ahead of QF (17th), BA (18th) & Air NZ (19th).

Fiji Airways CEO, Andre Viljoen, said it was a big win for a small airline in a highly competitive region for commercial aviation.

"Our unwavering commitment to quality service delivery is the reason why Fiji Airways is today the Best in Australia and the Pacific," Viljoen said.

"We may not have as much resources as larger airlines,

### **HAL Med tours**

**HOLLAND** America Line has added new National Geographic Day Tours to its Mediterranean cruises, exclusively on offer in Naples, Santorini, Kusadasi and Turkey - more cruise updates in today's issue of Cruise Weekly.

but we have the Fijian spirit of hospitality and care...as the national airline we embrace and champion these values in everything we do, and this sets us apart as an airline," he added.

A high level delegation from FJ (pictured) accepted the award.





Friday 23rd Jun 2023





# Window Seat

VISITORS to the museum of Rembrandt's house in Amsterdam now have the chance to remember the trip permanently by inking a masterpiece of their own.

Travellers have the option of getting a tattoo of Rembrandt (1606-1669) via a pop-up studio set up in the Dutch painter's former home.

Dutch tattoo artist, Henk Schiffmacher, will be leading the novel project, a man known in the biz as 'hanky panky' and boasting members of the Pearl Jam and the Chilli Peppers as former subjects.

Be warned though, the project is dubbed the 'Poor Man's Rembrandt project'.

# EK's new tipple

**EMIRATES** has announced a partnership with American whiskey distiller Woodford Reserve to serve a uniquely blended limited-edition bourbon on flights from Australia in Jul.

The exclusive Woodford Reserve Emirates Personal Selection will be on offer for First and Business class passengers in the A380 Onboard Lounge on selected routes across the UK, USA, Australasia and Southeast Asia.

Just two barrels of the whiskey are being made, creating a "unique flavour profile that can never be replicated".

# QF/EK ticked for accord

A LONG-AWAITED decision by the Australian Competition and Consumer Commission (ACCC) has issued a draft determination to authorise Qantas and Emirates to continue coordinating operations for another five years (TD breaking news yesterday).

The carriers are hoping to extend their Restated Master Coordination Agreement which will enable both companies to coordinate passenger operations across their respective networks, including routes between Australia and the UK/Europe, New Zealand, Asia, the Middle East and North Africa.

While still subject to industry responses before final approval is granted, the preliminary green light will allow both airlines to coordinate on key operational activities such as planning, scheduling, operations, sales, marketing, pricing, and joint airport facilities, and will also include Qantas' low-cost subsidiary Jetstar.

In making its decision, ACCC Commissioner Anna Brakey said the cooperation would be likely to result in public benefits, including increased connectivity and convenience and greater loyalty program benefits for consumers.

"The coordination will give customers greater choice of flight times and flexibility when travelling on routes where the operations of Qantas and Emirates overlap," she said.

However, the ACCC did note its concern that the coordination may impact competition on the Sydney to Christchurch route because Air New Zealand is the only other airline operating the service, stipulating in its draft approval that Qantas and Emirates will need to provide the competition watchdog with information so it "can monitor the competitive dynamics on this route during the term of authorisation".

The ACCC is now seeking submissions to the draft determination by 12 Jul, before making its final decision.

# Kids can go for free

**ABU** Dhabi has launched another play this week to increase its stopover numbers, this time offering families a range of freebies for kids.

Experience Abu Dhabi's 'Kids Go Free' promotion allows one child to enjoy a complimentary stay at a participating hotel, along with free access to thrilling theme parks, and free dining experiences, for every adult booking made.

The offer applies to stays booked between 01 May and 30 Sep, with Warner. Bros World, Ferrari World, Yas Waterworld, and the newly opened SeaWorld Abu Dhabi all on board as participating theme parks, while hotels include The Abu Dhabi EDITION & Park Hyatt Abu Dhabi.

### JQ's 8th A321neo

**JETSTAR** has welcomed its eighth new Airbus A321neo as it gears up for the school holidays.

The new aircraft will provide more operational flexibility and resilience over the peak period.

Nearly two million passengers are expected to fly with Jetstar over the holidays.

### SYD int'l traffic spike

**SYDNEY** Airport continues to edge closer to pre-pandemic volumes, with the country's largest hub recovering to 85.7% of 2019 levels in May.

The month saw 3,010,000 passengers pass through its gates, while international travel posted its strongest post-COVID traffic performance at SYD, with 1,076,000 passengers flowing through the T1 int'l terminal.

Outgoing Sydney Airport CEO, Geoff Culbert, said the recovery of the China market continues to be strong, with the number of Chinese passengers recovering to 54% in May from a base of 22% at the start of the year.

"Chinese passenger numbers will continue to rise as capacity is added to this important market, with direct flights from Shenzhen recommencing in Jun and services from Nanjing returning in Jul," Culbert said.

Domestic traffic also performed well, increasing by 5.5% year-on-year to 1,934,000 travellers in May, representing an 87.3% recovery rate when compared to May 2019.

btTB Business
Travel Conference
& Awards.



ROYAL RANDWICK

RACECOURSE, SYDNEY

**REGISTER NOW** 



Friday 23rd Jun 2023

# Jetstar lags behind pack

**QANTAS** subsidiary Jetstar continued its run of poor domestic on-time performances in May, trailing all other major airlines with regard to cancellations and delayed flights.

The latest figures from BITRE show the airline only managed to take off on time 62.4% of the time, while arrivals weren't too much better at 64.6% - well behind the industry average of around 74%.

Jetstar also took out the dubious honour of recording the most cancellations for May, scrapping 4.2% of all flights.

The cancellation rate for the budget carrier was roughly 40% higher than the industry average, which was found to be 3% for the month, and continues a string of months trailing the pack.

In Apr, Jetstar also finished last (TD 24 May), but perhaps as a consolation, the May figures confirm the airline had improved its cancellation rate from 8.1% to 4.2%, while on-time performance

# Mary goes own way

**THE** Rattler Railway Company is now on its own track, this week signing an agreement with the Gympie Regional Council to operate the Mary Valley Rattler steam tourism attraction free of council oversight.

The Council described the move as a "win-win" for both groups, with Gympie ratepayers no longer needing to fund the train and the Rattler Railway Company now able to source its own revenue "which stands to be more lucrative" than council funding.

The deal arrives before the Gympie bypass opens next year, which will place pressure on local tourism businesses, such as the Mary Valley Rattler, to find new ways to entice travellers to visit.

Mary Valley Rattler GM, Linda Barry, said the train had rebuilt its customer base to over 2,500 passengers a month, tracking ahead of pre-COVID levels.



also showed solid improvement.

Rex was the most on-time carrier (76.9%), followed by Cairns-based operator Skytrans (76%), Qantas (75.8%), and Virgin Australia (74.45%).

The Townsville-Cairns route had the highest percentage of on time arrivals at 92%, while the Launceston-Brisbane route was the poorest at just 37.9%.

# Not so bad says VA

WHILE Virgin Australia may not have performed well at the recent Skytrax Awards, the carrier has defended its low 48th ranking by pointing to several other accolades it has picked up over the last couple of months.

"Just last month, VA was awarded Best Cabin Crew for the fifth time in a row in the AirlineRatings.com 2023 Airline **Excellence Awards and was** named number seven in the Top 10 airlines category," a spokesperson told Travel Daily.

"VA airline partners were wellrepresented in Skytrax's list of top 10 airlines, with partner airlines taking out the top three places," the carrier added.

# Kimberley tourism chief sought

AUSTRALIA'S North West Tourism (ANW), the peak tourism body for the Kimberley and Pilbara regions of Western Australia, is currently searching for a new Chief Executive Officer.

The role will be responsible for managing member and industry engagement through support to membership and tourism stakeholders, as well as meeting broader strategic objectives.

The position had been filled by Natasha Mahar since May 2018.

Travel & Cruise Weekly

Connect with your clients and ramp up your social media content

**CLICK HERE** 

Travel & Cruise Weekly have ready-made social media toolkits to inspire your clients.

# Shaw's TIME to shine



**NORWEGIAN** Cruise Line (NCL) Business Development Executive Tahlia Shaw is one of the new graduates of the Travel **Industry Mentor Experience** (TIME) program, after attending a graduation ceremony for the 49th Program this week.



Hosted by Radisson Blu Hotel Plaza, Sydney, the evening brought together a large group of industry representatives and included plenty of celebrations and networking.

Emceeing the event was TIME **Graduate Christine Gardner** (pictured above), while Karen McGilvray, Corporate Travel Management's GM NSW & ACT, also took to the stage to share her journey since graduating.



Shaw expressed gratitude towards her mentor. Ben Gilkison-Duckworth, Scenic Global Director Customer Service & Sales.

"Having a mentor can make such a difference in one's personal and professional growth and I'm so thankful to have worked with the incredibly knowledgeable and supportive Ben," she enthused.

Among the graduates of Program 49 were Holly Velardo, HollyDay Travel; Sebastian Casco, AB Group; Sarah Hoskin, Globus; Tania Huppatz, Snaffle Travel; Tahlia Shaw, NCL; Smriti Jworchan Beyond Travel (pictured below).



"TIME is always looking for Dynamic mentees and now is the time for aspiring people to take that step and invest in their career," TIME Founder Penny Wong said.

Anyone interested in becoming a TIME mentee can CLICK HERE.

Pictured top: A proud Shaw (middle) with her NCL colleagues, Damian Borg, Angela Middleton, and Jacinta Baker.

# **CORPORATE UPDATE**

# Biz travel fails safety test

**OVER** 90% of Aussie business travellers in the LGBTQ+ community have not been offered adequate safety information from their bosses before departing on work trips, a World Travel Protection (WTP) survey shows.

Speaking to Travel Daily, WTP Security and Intelligence Lead, Paul Trotter, stressed the importance of informing LGBTQ+ staff of their rights before visiting a country, labelling it a "vital duty of care" issue for an organisation to address.

He said those companies which fail to provide risk mitigation strategies not only affects the safety of the individual but will also "have a massive impact" on the reputation of the company due to its negligence on safety.

# **CWT inks Spotnata**

**CWT** has partnered with travel platform Spotnata to bring a nextgeneration global travel solution to its customers.

The Travel-as-a-Service platform offers "seamless service delivery, rapid issue resolution and personalised service", as well as data that travel managers can use to drive sustainability initiatives, enhance traveller wellbeing, and strengthen safety and security.

CWT CEO Patrick Anderson said the new collaboration will see customers benefit from "advanced self-service functionality coupled with the strength of CWT's...global

However, the travel security company also noted organisations need to limit travel risks for staff travel as a whole, with nearly 22% of those surveyed having never been offered any info about their safety before a work trip.

"It's not just related to LGBTQ+ travellers, being aware of the specific environment and understanding the cultural implications of the legal and political is crucial for any business traveller," he said.

WTP offers plenty of tools for biz traveller safety - see **HERE**.

# FCM, CAPA deliver new eco solution

FCM Consulting has joined forces with CAPA - Centre for Aviation to launch an industryfirst service that allows clients to take environmental impact under consideration when planning business travel.

The new tool will allow FCM clients to compare airlines' sustainability performance by providing key metrics such as passenger CO2e/RPK (revenue passenger KM), passenger load factors, Sustainable Aviation Fuel utilisation, and more.

"Being able to tap into a global airline sustainability rating system is invaluable and will form the cornerstone of an already robust service offering that supports our clients on their sustainability journeys," FCM Sustainability Lead Glenn Thorsen said.

# Travel Daily Learn more about Italy with Travel Daily Training Academy



Serko names new product leader

**SERKO** has announced the expansion of its product leadership team with the appointment of Joydip Das as the new Chief Product Officer.

The new appointee (pictured) joins from Sydney-based technology company Iress, where he successfully led the product department.

Das' impressive 20-yearlong career also includes stints as Vice President, Product at blue chip sales software system Salesforce and SAP.

"We're thrilled to add someone of Joydip's calibre to the team, and his experience, track record and vision will propel our efforts to be a product-led company that is working to create a connected, frictionless business travel experience," Serko Chief **Executive Officer Darrin Grafton** enthused following this morning's announcement.

Das, who will formally commence his new role later in the year from Oct. said "as a lifelong learner and maker, I enjoy being at the forefront of disruptive business and technology evolution and I am thrilled to join Serko at this point of its growth journey.

"I am really looking forward to helping Serko take advantage of the many opportunities ahead," he added.



# LH sell B2B pay arm

THE Lufthansa Group has sold its B2B payment business AirPlus to Sweden's SEB Kort bank for around €450 million, with the deal expected to close during the first half of 2024.

Lufthansa said the move will allow it to focus on improving the profitability of its core business, with the transaction expected to have a positive effect on the group's operating margin, while also better positioning AirPlus to "realise its potential".

The sale follows the divestment of Lufthansa's aviation services company, LSG Group, in Apr and its 41% share acquisition in ITA Airways only completed last month (TD 26 May).





Friday 23rd June 2023

# To infinity and Journey Beyond!

THE Outback Spirit National Roadshow, the first of its kind, saw unique events hosted by Journey Beyond (JB) across May and Jun in Brisbane, Melbourne, Adelaide, Sydney and Perth, to celebrate the launch of Outback Spirit's 2024 season.

In each state, a venue 'of the place' was selected to reflect the quality and attributes of Outback Spirit's

exceptional small-group touring experiences.

More than 500 key partners attended, learning more about Outback Spirit and what's new in 2024, including all departures now being all-inclusive, just one example of how Outback Spirit goes further to take guests deeper into remote Australian destinations like Arnhem Land and the Kimberley.

A new 2024 brochure is available now - access HERE.



SA AGENTS at the Adelaide event.



TRAVELLERS Choice team and WA members with Alicia Triggs and Fiona Stewart, JB.



ANNA Johnston, RAC Travel; Elisa Hardy and Roseanna Chester, Tourism WA; Katie Melville, RAC Travel; Chiara Dichiera and Mel Johnson, Tourism WA.



INES Iniesta, JB and Kylie Fox, Helloworld Forest Hill, Vic prize winner.



LUKE Walker and Alicia Triggs, JB with Grant Wilckens, Discovery Parks.



of Red Centre Spectacular prize.



JENNIFER Ridgeway and Robyn Davies, WOW Travel; Tanya Barker and Tanya Patterson, TravelManagers; Kay Franklin, The Travel Agency; Stuart Coffield, Geelong Travel; and Amanda Reynolds, JB.



**GARETH** Coakley and Renee Cornelissen from JB with Mario Paez, Planetdwellers, winner of a six-day Red Centre Spectacular fully accommodated tour.

# Travel Daily

Friday 23rd Jun 2023

# TRAVEL SPECIALS



WELCOME to Travel Specials, Travel Daily's Friday feature. If your firm has released a travel special you'd like to make the industry aware of, send the details to specials@traveldaily.com.au

Intrepid Travel has extended its Great Escape Sale bookings promotion to 30 Jun. Travellers can score up to 20% off a wide range of trips, including the 10-day South Australia Outback Adventure from \$3,292ppts, a 15-day Best of Morocco itinerary from \$1,468ppts, and many more. View all of the offers available HERE.

Enjoy up to 30% of savings on stays at Pan Pacific Hotels Group's hotels in Perth, Melbourne and Sydney when booked before 31 Aug for stays until 29 Feb 2024. Guests will also receive complimentary breakfast for two adults and two children, as well as a family amenity kit with the promotion. CLICK HERE to book now.

The Hello Blue Sale by All Nippon Airways is ending on 26 Jun, which discounts flights taking off between 19 Jul 2023 and 29 Feb 2024 on selected dates from Perth to Japan. Prices for Economy class start from \$1,193 return, while Business class is priced from \$3,601. More HERE.

Qatar Airways (QR) has a limited sale on travel between Adelaide, South Australia and Auckland, New Zealand. Deals include a return trip from Adelaide to Auckland from \$809 in Economy class. The promotion ends on 30 Jun for travel until 31 Aug. Go to qatarairways.com to learn more details about the offer.

To celebrate a new partnership with Hebridean Island Cruises, Cruise **Traveller** has launched savings and complimentary hotel stay packages on itineraries to Scotland and Ireland. The offer applies to a sailing departing 15 Jul 2024, the new 19-night Scenic Scotland and Incredible Ireland from the discounted price of \$24,995ppts. CLICK HERE to book.

Setting sail in 2024, Cunard is providing a range of voyage packages, including a 25-night San Francisco to Sydney voyage from just \$7,299. Also on offer is a 63-night journey from Auckland to Southampton from \$16,099. All offers come with balcony rooms, enquire HERE by 30 Jun.

AirAsia is offering low-cost fares from cities of Australia to various Southeast Asia destinations. Travellers can buy a Perth to Bali/Jakarta ticket from as low as \$149, or fly directly to Kuala Lumpur from Sydney, Melbourne, Perth and Gold Coast from only \$234. More offers are available until 25 Jun, book HERE now.

Savings of up to \$10,000 per couple are available with APT's 14-day Antarctic Voyage traversing the region that is home to penguins, seals and whales. Departing on 03 Feb 2024, prices start from \$16,395ppts, with the offer valid until 31 Jul. Call APT on 1300 278 278 to book.

The Savoy Hotel on Little Collins in Melbourne is offering guests a \$100 hotel credit to spend at The Alexander Bar, or the Savoy Restaurant. T&Cs apply, view the offer HERE.

# Emirates to play on for two years



**EMIRATES** has extended its partnership with the Sydney Symphony Orchestra until 2025.

The tie-up will see Emirates passengers offered promo tickets and hospitality experiences, as well as branding and promotional opportunities at concerts for the Middle Eastern carrier.

**Emirates Divisional VP** Australasia, Barry Brown, said that while the airline is wellknown for its support of sports, "we're also passionate about growing global music, arts and culture to enrich the lives of the communities we serve".

Craig Whitehead, CEO of the Sydney Symphony Orchestra, thanked Emirates for its continued support in allowing the organisation "to continue an ambitious program of commissioning and recording new work by Australian composers".

Sydney Symphony Orchestra has performed close to 3,000 live performances to over fourmillion people throughout the two-decade-long partnership, including the performance at the launch of the airline's flagship A380 aircraft in Australia.

### **OTA** boom forecast

THE global online travel booking market is being predicted to grow at a compound annual growth rate of more than 11% over the next seven years.

A study released by analytics firm Research & Markets says the sector, currently worth about US\$1.2 trillion this year, will more than double to US\$2.55 trillion in 2030, with the report covering major players including Expedia, Ctrip, Priceline Group, Airbnb, Booking Holdings and more.

Key drivers of the expansion include increasing internet and smartphone penetration and ongoing investments in accessibility and user experience, while challenges cited include commission rates charged.

# WTTC UNWTO pact

**THE** World Travel & Tourism Council (WTTC) has teamed up with the United Nations World Tourism Organization, signing a new MoU to boost global cooperation between the public and private sectors.

The deal was signed at this week's G20 Tourism Minister's meeting in India, and envisions joint promotion of global tourism job creation, talent development and business opportunities.

Collaboration on sustainable tourism & entrepreneurship is also part of the deal, along with crisis preparedness, management and recovery, aiming to create a "powerful synergy", according to WTTC President Julia Simpson.

Got a confidential tip? Contact Travel Daily via our secure WhatsApp service on +61 2 8007 6760 or click HERE



### www.traveldaily.com.au

Travel Daily is part of the Business Publishing Group family of publications. Produced each weekday since

1994, *Travel Daily* is Australia's leading travel industry publication.

### **EDITORIAL**

Editor in Chief and Publisher – Bruce Piper Associate Publisher - Anna Piper Editor - Adam Bishop Associate Editor - Myles Stedman

Senior Journalist – Janie Medbury Contributors - Anna Piper, Jenny Piper, Matthew Wai

info@traveldaily.com.au

### ADVERTISING AND MARKETING Sean Harrigan & Nicki Harford

advertising@traveldaily.com.au

**BUSINESS MANAGER** Jenny Piper accounts@traveldaily.com.au

Suite 1, Level 2, 64 Talavera Rd Macquarie Park NSW 2113 Australia PO Box 1010 Epping NSW 1710 Australia Tel: 1300 799 220 (+61 2 8007 6760)

Travel Daily operates by paid subscription to people within the travel industry - sign up at www.traveldaily.com.au.



Travel Daily is a publication of TDaily Pty Ltd ABN 34 108 508 765. All content fully protected by copyright. Please obtain written permission to reproduce any material. While every care has been taken in the preparation of Travel Daily no liability can be accepted for errors or omissions. Information is published in good faith to stimulate independent investigation of the matters canvassed. Responsibility for editorial comment is taken by Bruce Piper.



# "TIME TO THRIVE AT HELLOWORLD"

# TWO ROLES AVAILABLE IN SYDNEY (OR MELBOURNE)

"Do you have a passion for supporting the Australian Travel Industry? Do you want to be part of a business dedicated to supporting the leading leisure and corporate travel agencies in the country to grow and thrive? Are you an expert in building strong stakeholder relationships and a natural at networking? Do you have experience in communications and motivated by meeting key business objectives?

Helloworld has two different roles available, and they are:

### **COMMUNICATIONS & PRODUCT MANAGER**

This role is a dynamic opportunity that encompasses various responsibilities across communication, marketing, and partnership management. Not only will you support all marketing activities but also play a crucial role in driving preferred product sales, PR initiatives, event coordination, and travel agency member and digital engagement for Helloworld Business Travel (HWBT) and Magellan Travel networks.

The Communications & Product Manager is a vital conduit between our preferred **supplier** partners and **travel agency** members. It delivers preferred partner products to members, therefore driving preferred partner sales. The position will continue to develop and evolve platforms, products and opportunities which equip members to succeed and grow constantly.

### **NETWORK COORDINATOR**

As the Network Coordinator for the Helloworld Business Travel and Magellan Travel networks, your role will to be key to the successful management of our independent travel networks and Member travel agencies. You will help to contribute to the growth of our members businesses and profitability.

As the Network Coordinator your responsibilities will include assisting in new and renewal contract preparations, investigating, resolving, and communicating with Members proactively and assisting with the staging of major network events.

If either of these role's sound like you and you're looking for a career change that is dynamic, fast-paced and rewarding, then join us at Helloworld Travel.

Helloworld Travel is a diverse business with a range of divisions across the company which are constantly evolving and growing, meaning that we can offer our employees career opportunities, professional growth, and development.

To apply for these roles, **CLICK HERE** or email your resume to **hr@helloworld.com.au** 



