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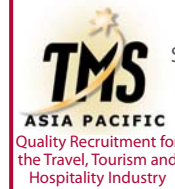
TRAVEL DAILY

WED 29 MAR 06 - PAGE 1

Ph 1300 799 220 Fax 1300 799 221

EDITOR: Bruce Piper

E-mail: info@traveldaily.com.au



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IATA BSP training

IATA is holding BSP training in major capital cities around Australia this year.

The one day course will train, update and certify travel agents in the use of the BSP, for more info re dates and locations, email IATA's training team, trainingsyd@iata.org.

Today's issue of TD

TRAVEL Daily today has five pages of news and photos plus full page attachments from: (click)

- AA Appointments jobs page
- Rendezvous Sanctuary Resort

Malaysian bid for THL

LISTED hotel firm Tourism Hotels and Leisure (THL) yesterday received notice of an on-market takeover bid by a firm called SDB Hotels Pty Ltd.

SDB has been formed for the \$6.6m takeover bid and is backed a group of Malaysian investors incl listed property developer and hotel operator SDB Malaysia.

THL claims to be the 18th largest hotel operator in the world, with more than 500 properties in 40 countries under brands including Pacific International, the recently launched Grand Pacific Suites, Plaza Hotels and Golden Tulip.

Golden Tulip also owns 19.9% of THL while THL holds a 30%

equity stake in Golden Tulip.

Yesterday the board of THL responded to the unsolicited takeover offer by saying it was "considering a number of alternative proposals", and this morning one of its directors, Alfred Wong, resigned.

Shares in the firm have also been placed in a trading halt at the request of the THL board.

SDB is offering 19c per share for THL stock, which is less than the 20c it was trading at before the bid.

The bidder said if the takeover is successful it would delist THL and replace its board, but maintain the businesses in their current state "under the management of some of the existing executives."

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Aoraki, Mount Cook National Park. TNZ0064

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Rendezvous deal

RENDEZVOUS Sanctuary Resort at Cable Beach in Broome, WA has a special *Staircase to the Moon 2006* deal available for bookings in April and May.

The offer includes five nights for the price of four, from \$384 pp t/s.

See page 7 for details.

Today's issue of TD is coming from South Africa courtesy of Creative Holidays and South African Airways.

KRUGER National Park is described as Africa's ultimate nature conservation frontier.

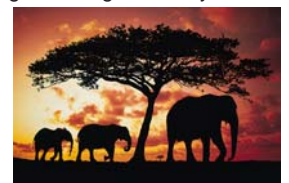
Located in the east of South Africa, it boasts a huge variety of animals incl lions, leopards, elephants, buffalos and rhinos (the so-called "big five") as well as cheetahs, giraffes, hippos and many other smaller animals.

The park includes several "wilderness" campsites for the use of tented safaris as well as a host of luxury game lodges and other accommodation options.

Creative offers a three day *Walking in Kruger Park* tour which includes accom in a private bush camp, game drives and walks and the services of an expert guide.

Another option is a stay at the luxury *Inyati Game Lodge* in the nearby Sabi Sand Game Reserve.

Inyati offers ten luxury thatched chalets, all with air conditioning and en-suite bathrooms and guests can enjoy game drives with experienced rangers in "big-5 territory".



Above: one of South Africa's "big five" animals.



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Penny Laister
Manager - Travel Temps

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Star out until mid May

CARNIVAL Corporation has reported that last week's fire on *Star Princess* will see the vessel out of service until 15 May in order to make permanent repairs to cabins damaged during the incident.

The firm said it expected repairs plus cancelled departures during Mar and Apr will cost it about 5c per share or up to US\$42m.

Passengers booked on cruises scheduled for 09, 16, 23 and 30 Apr will receive a full refund of their cruise and non-refundable airfares, plus a future cruise credit of 25% off the fare for these sailings.

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FULL DETAILS

TRAFALGAR

UA reassures industry

UNITED Airlines announced two weeks ago that it was undertaking a "streamlining" of its operations in Australia which would see its reservations handled by call centre firm TeleTech from June.

(TD 16 Mar)

Since the announcement there has been some speculation in the industry that United's call centre has now been left understaffed, causing long delays.

One industry member told TD that a long wait time was experienced when phoning the call centre on Monday and that when finally put through to a customer service consultant he was advised that there were 13 staff off sick that day.

A spokesperson from UA reassured TD today that there were

Globalcars deadline

GLOBALCARS is reminding agents that its Citroen DriveEurope Earlybirds are only available for bookings made and paid by this Fri 31 Mar 06.

The deals on offer incl up to 12 free days and lead in at \$29 per day, with 32 models available incl 13 with satellite navigation, and all rates include full comprehensive insurance with zero excess.

Details 1800 456 226.

some staff off sick on Monday but for no particular reason, and that since the announcement its call centre is "running as normal".

UA said it will still be retaining a core team in its reservations call centre from June and is confident the move to TeleTech will improve the airline's level of service and availability.

QH price rises

THE continued slide in the Australian dollar has seen Qantas Hols today announce price increases effective 03 Apr for land content at several of its destinations.

Vietnam will rise by 2%, Europe and Malaysia by 3%, Tahiti and the London Pass by 4%, while there's a 5% increase for the US mainland, Hawaii, Bali, China, India, the Philippines and New Caledonia.

New Virgin lounge

VIRGIN Atlantic has just launched a new private members club at Heathrow airport for its upper class passengers.

The 'Clubhouse' features a spa pool, multi-screen style cinema, hair salon, spa treatment centre and a 14 metre long bar.

Chairman Sir Richard Branson said it's "the ultimate preflight experience and truly unique."

WINDOW SEAT

STOP, revive, relax.

Travellers to Malaysia should make sure they check out the country's latest efforts to combat driver fatigue.

The govt has opened a new drive-in massage centre on the North-South Highway, with the aim of reducing road accidents by "relaxing stressed-out drivers."

AND in Germany, a motorist was arrested for drink-driving after he fell asleep at a traffic light.

Police were called after other motorists failed to rouse the 19-year-old who dropped off to sleep while waiting at a red light.

They arrested the driver after smelling alcohol on his breath and took him to a police station to sober up.

A HOTEL owner in Wales has failed in his bid to silence the chiming of an historic clock.

Charles Dark, proprietor of the Wynnstay Hotel in Machynlleth told the local council some of his guests had vowed never to return, after being kept awake by the town's clock bells which chime every 15 minutes 24 hours a day.

However officials said they voted against silencing the 130-year-old chimes at night because they were "very close to people's hearts."

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Creative makes Africa accessible

THE new Creative Hols Africa program is likely to generate significant consumer interest in a destination which has long been perceived as being out of reach of the ordinary consumer.

Launched under the Creative Experiences banner, the products aim to change the perception of Africa as an expensive destination.

Creative gm Andrew Yell told *TD* this week that a dedicated team within Creative's reservations area has been trained to help consultants sell the product, with many of the

tours operated by long-established African specialist Thompson Tours, which is also owned by parent firm The Travel Corporation.

He said the Africa brochure has been developed in response to extensive consumer research and includes comprehensive destination information to help travellers plan their holidays, including details supplied through a partnership with Lonely Planet.

"Africa is a destination with wide appeal and has something to offer everyone from honeymooners to families to singles," he said.

The brochure features a wide range of accom ranging from luxury lodges through to camping, climbing tours to the summit of Mount Kilimanjaro, family journeys and resort packages in Mozambique and Mauritius.

Africa adds to the other new Creative Experiences brochures for China, Vietnam Cambodia and Laos, plus India Sri Lanka and Maldives, and Yell said other destinations are also being considered for the Experiences range, probably to launch in 2008.

Qantas doubles excess baggage charges

EFFECTIVE 08 Apr Qantas will increase its charges for additional domestic baggage to \$22 per piece, up from the current \$11 impost.

International excess baggage charges will also increase by about 20%, with the new rates ranging from \$12 per kg for flights under 1000km right through to \$48 per kg for flights longer than 7000km.

6500 staff to go at MH

MALAYSIA Airlines has confirmed details of a major restructure which will see it lay off 6500 of its staff and hand over 96 routes to budget carrier AirAsia.

The Malaysian govt will also cease any subsidies from 01 Aug, with "the profit-and-loss account for domestic routes to be borne by Malaysia Airlines, not by the government."

MH will retain 19 popular tourist domestic routes incl destinations such as Penang, Kota Kinabalu, Kuching and Langkawi.

Officials said it's expected many of the staff made redundant will be absorbed by AirAsia.

Rendezvous F1 deal

RENDEZVOUS Hotel Melbourne is offering 'pole position' rooms for the F1 Grand Prix from \$156 per night.

Call 1800 060 786 for details.

Meritus global res

MERITUS Hotels & Resorts has launched its new global reservations network to service its global customers, with 24 hour toll-free access in five languages incl English, Cantonese, Mandarin, German and Japanese.

The toll free number for Australia is 1800 239 106.

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 RUSSIA & BEYOND

Who's the odd one out?



Pictured above are Concorde staff members on a recent trip to Melbourne for the Commonwealth Games after bumping into one of Australia's star athletes, **from left**; Jennifer Stone, Qantas; Kaylene Shuttlewood and Peter Lacaze, Concorde; Grant Hackett, Aussie Gold Medalist, Paul Hollingshead, Fabricio Leiva and Nick Pearson from Concorde and **front row**;

Diane Lacaze and Ron and Marie from the Qantas Promo team.

New Bezurk ceo

SINGAPORE based travel "meta-search engine" firm Bezurk has appointed former Zuji exec dr commercial Martin Symes as its new ceo.

The firm said Symes would also make "a financial investment" in the company, and thus become a significant shareholder.

Bezurk chairman James Vaile, who was formerly vp Asia Pacific for Expedia, said the appointment of Symes came as the business was "poised for rapid growth".

Bezurk is a comparison-shopping website which allows consumers to search for flights, hotels, car rental and other travel products across a number of websites in real time.

March competition - win a Kimberley trip

WITH only a few days left in our March competition, we've been inundated with last minute entries!

The **below** photo was sent in by Irene Brown of RAC Travel in Perth who said she went to great

lengths to source an AAT Kings brochure on a recent trip she went on and got this great shot in front of one of the wholesaler's coaches.

And the other entry **below right** was sent in by Angela Cerutti from RACT

Travelworld Glenorchy which she titled 'All packed and ready to go'!

They are now both in with a chance to win an AAT Kings 17 day Nor' West Adventure camping trip to the Kimberley region for two people, incl airfares (excl taxes), valued at about \$6000.

The comp is sponsored by AAT Kings and the subscriber who sends in the best picture which includes a copy of the AAT King's dedicated Kimberley brochure will win.

Full competition details can be viewed at www.traveldaily.com.au and entries emailed to aatkingscomp@traveldaily.com.au.

Time is running out though so get your entries in quick!



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The successful candidate must be able to:

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- Calculate and construct fares where required.
- Provide maximum Customer Service and satisfaction.

For further details, and on-line application process, please visit our web site www.emiratesgroupcareers.com

Telephone and postal applications will not be entertained.

Applications close Wednesday 5th April 2006.

Only candidates that meet the minimum requirements will be considered and contacted.





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More passport checks

IN an effort to stop the misuse of lost or stolen passports, New Zealand has entered into an information-sharing agreement with the US and Australia.

The regional movement alert list programme ensures that when someone tries to travel with a lost or stolen passport between the countries they will be detected and border agencies alerted.

Initial checks include verifying serial numbers and expiry dates of passports, but more info sharing between the countries will take place if stolen or lost passports are identified.

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QF lands in SFO

QANTAS 'Goodwill Ambassador' John Travolta was among dignitaries welcoming the return of Qantas to San Francisco, with its inaugural flight which landed today.

Celebrations included a water cannon salute of the 747-400 with attendees also including QF CFO Peter Gregg and San Francisco mayor Gavin Newsom.

Travolta reportedly wore his "formal captain's uniform" and flew his own Boeing 707, painted in the original QF livery, to the event.

Warning for Reunion Is

THE outbreak of Chikungunya, a mosquito-borne virus, continues to affect the French Island of Reunion in the Indian Ocean, with DFAT today updating its travel warning there.

The report said there has been a sizable number of cases of the disease reported in Reunion as well as in Seychelles and Mauritius, with thousands infected and some deaths.

Symptoms of the virus, transmitted by the bite of an infected mosquito, include fever, severe rash and joint pains and there is currently no vaccine or treatment for the disease.

The warning suggests travellers use strategies normally applied to malaria affected areas.

An arctic adventure...



ABOVE; Bentours, Finnair and Cathay recently hosted a famil for its top nine Flight Centre agents to Moscow and Finland with visits to Helsinki and Rovaniemi in Lapland as well as Copenhagen.

Highlights of the tour included a visit to Red Square and the Kremlin in Moscow, and a six hour mobile safari through Santa's Village in Rovaniemi where the group are pictured above **back row from left;** Belinda Birtles, Forest Hill FC; Anneve Pheasant, Ascot FC; Remy Koh, Unley FC;

Hayley Mettam, Lane Cove FC; **middle row;** Vanja Stanic, Finnair; Heather McKnight, Carindale FC; Justine Mills, Sherwood FC; Sandra Garrie, Cathay Pacific; René Kristensen, Bentours; **front row;** Jessica Breen, William St FC; Jonathon Tas, King St FC; Renee Catt, Mornington FC.

To top it all off the group were spoilt with upgrades to Finnair's new lie-flat seats in Business Class on the way home!

Strike cancels flights

A STRIKE in France caused major disruptions to transportation yesterday with cancelled flights, trains and buses.

Hundreds of thousands of students and workers have been holding demonstrations for the past three weeks to protest against pending employment laws that are set to remove job protections from young people.

Almost a third of Paris flights were cancelled or delayed because of striking air traffic controllers.

Boeing's stretch version

BOEING said it will proceed with an expanded version of its 787 Dreamliner jet, bowing to pressure from airlines, including Emirates, who has long been an advocate of the larger plane.

The new jet will seat around 300 passengers and will begin flying in late 2012.

Boeing had been reluctant to build a larger version of the 787 because of concerns it would deter sales of its 777-200ER jet.



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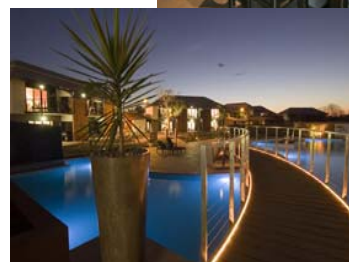
\$192 1 bed Studio (1-2 pax)

\$282 1 bed Apartment (1-2 pax)

\$360 2 bed Apartment (1- 4 pax)

\$483 3 bed Apartment/Villa (1- 4 pax)

\$533 3 bed Sanctuary Villa (1-6 pax)
with private pool



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April 14, 15 & 16 and May 14, 15 & 16



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* Conditions Apply. All rooms subject to availability. Prices are based on per room per night valid for stay between 1/4/06 and 31/5/06. Bonus night deal applicable on all room types. ABN 37 053 109 185. Lic No 9TA00613. Subject to change without notice - Issued 15/3/06