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Travel Daily AU
First with the news

Tue 01 Dec 09 Page 1

EDITORS: Bruce Piper and Guy Dundas
E-mail: info@traveldaily.com.au Ph: 1300 799 220

WIN \$200 SHOPPING VOUCHER
Coles Group & Myer Gift Card

Prize will be awarded the week of 7 December 2009, just in time for some Christmas shopping

AUSTRALIAN SALARY SURVEY 2009 - click here

TMS
ASIA-PACIFIC

Recruitment and HR Solutions

Scenic construction

SCENIC Tours will commence construction of its fifth European River Cruise 'Space Ship' (revealed exclusively by *TD* on 14 Aug) next month at the Den Breejen Shipyard near Rotterdam in the Netherlands.

MD Glen Moroney told *TD* that *Scenic Pearl*, which is "virtually identical" to *Scenic Ruby*, will be delivered in Jan 2011.

Moroney said, "The Scenic 'Space-Ship' concept has delivered the experience our guests demand with cruise ratings in excess of 9.5 for the 2009 Season.

"*Scenic Pearl* will enable us to develop new cruise itineraries and expand capacity for rapidly growing international markets."

For more of the latest cruise news see today's *Cruise Weekly*.

JQ confirms CNS-Osaka

JETSTAR this morning announced four times weekly direct services between Cairns and Kansai Int'l Airport in Osaka, Japan from 01 Apr 2010 (*TD* breaking news).

The move follows a deal between the carrier and Cairns Airport (*TD* Wed), and comes along with a significant boost to JQ domestic operations at CNS.

Also from 01 Apr 2010 Jetstar will double its Melbourne-Cairns

Vote for the 'taches

WE'VE received a lot of fabulous entries in our Movember competition and now it's time for the industry to vote.

Check out the mo-tastic efforts at www.traveldaily.com.au and send in a vote for your favourite to mocomp@traveldaily.com.au.

The winning photo as selected by the industry will win two return Coral economy class Etihad tickets to any of the carrier's over 55 global destinations, as well as a three night Abu Dhabi stopover.

8 pages of news!

TD today has eight pages of news and photos, including a page of images from the TSAX post conference China famils (pg 8), plus there are full pages from:

- TMS Asia Pacific
- AA Appointments

services to double daily via a new afternoon A320 return service.

The carrier said the new international route would be supported by the wider tourism industry, with Tourism Australia, Tourism Queensland and Tourism Tropical North Queensland providing cooperative marketing funds to promote it in Japan.

"In the current climate this reinforces Jetstar's ongoing commitment to Cairns and the Japan market despite the recent adverse movement in the Australia dollar/Japanese Yen exchange rate and the drop in passenger volumes due to swine flu," said JQ ceo Bruce Buchanan.

Fares lead in at \$329 one way.

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الإتجاه ETIHAD AIRWAYS

Click for Etihad Interactive Tour

WA harbour cruise

TOURISM Western Australia in conjunction with Pearl Sea Coastal Cruises have a limited number of spaces available for travel agents on a Sydney harbour cruise on the *Kimberley Quest II* next week.

Agents who sell Kimberley cruises and would like to join the trip and inspection of the vessel should email Danielle Gorman danielle.gorman@westernaustralia.com by Wed 02 Dec, with successful applicants advised by email.

The cruise will take place from 2-5pm on Thu 10 Dec.

New QF premium TTLs

QANTAS has announced the introduction of new ticketing time limits (TTLs) on international First and Business Class fares sold in Australia from 15 Dec, saying the move will "offer benefits to Qantas' industry partners".

The change will apply to all bookings made using published, nett and corporate private fares to "deliver simple and standard ticketing time limits, enabling clear communication to the customer and effective Flight Firming."

"A large number of seats every year cannot be sold to our customers because they are held out by other customers, in bookings that never materialise," the carrier said.

"These changes mean that customers will commit to the flights they have booked to travel on, allowing agents to finalise their sales earlier."

The new TTLs will also mean fewer "speculative bookings" held by one customer with a number of agents, or by one agent on several Qantas flights.

Bookings made more than 8

3x World Rewards

TRAFALGAR is giving agents a chance to reap triple World Rewards points when booking clients on one of its 2009/10 *Autumn, Winter & Spring* tours to Europe and Britain.

The 'terrific triple treat' is on offer for new bookings made until 31 Jan 2010.

UA/NZ ROT c'share

UNITED Airlines is planning to codeshare on Air New Zealand's direct service between Sydney and Rotorua which launches on 12 Dec, according to agent GDSs.

The United flight numbers UA9578/9577 will codeshare on NZ operated NZ972/978 & NZ971/977 on SYD/ROT and ROT/SYD routes.

days before departure must be ticketed no later than five days before departure, or for bookings made within 8 days of departure payment and ticketing must be completed within 3 days of the booking being made, or before departure, whichever occurs first.

Flight Firming, which automatically cancels bookings if they're not ticketed before the applicable TTL, will apply from 15 Jan 2010 for QF international business and first class cabins.

Travel agents will be sent a notification message before the TTL expires to advise that a ticket number is required.

Flight Firming has already been in place since Sep 2005 in the Qantas economy class cabin.

QF said the changes apply to all selling channels including online, Qantas Industry Centre, QF offices and travel agents, and also to all Qantas marketed international codeshare flights.

DJ pax slide

VIRGIN Blue domestic passenger numbers for Oct decreased by 6.5% year on year, with the carrier reducing capacity by 5.2% over the same period.

International passenger numbers soared 37.1% compared to Oct last year, with most of the increase due to the launch of V Australia's US services.

MEANWHILE Qantas also reported its Oct statistics this morning, with a 0.9% drop in QF mainline numbers to 1.51m.

Jetstar domestic pax rose 3.6% to 749,000 for the month, while Qantas international numbers were down 20.9% year on year to 521,000 for the month.

Jetstar international carried 339,000 passengers during Oct, an increase of 115.8% on last year.

Overall group operations, including Jetstar Asia, had a 6.7% increase in passenger numbers.

Window Seat

ATLANTA Hartsfield International Airport in the USA is doing its best to make transit passengers feel comfortable - even the four-legged kind.

A new dog park has been created as part of the passenger terminal, with the *Associated Press* reporting that the facility can accommodate two dogs at a time and comes complete with "flowers, grass, rocks, benches and two original pieces of art".

Apparently it also offers "biodegradable pet waste bags".

BUT that's not all - the airport has also launched new "sleep rooms" for travellers who want to have a snooze between flights.

Operated by a company called Minute Suites, the 2.5m² rooms have a sofa, pillows and blankets as well as a "sound masking system," TV, desk, phone, chair and internet connection.

They cost US\$30 for the first hour and \$7.50 for each additional 15 minutes.

VISITORS to the Swedish capital Stockholm at this time of year certainly don't go there for the good weather.

Meteorologists this week reported that the city registered a total of 17.5 hours of sunshine for the entire month of Nov - making it the gloomiest November in almost a decade.

That means the sun shone on average for just 35 min a day.

The good news (?) was that the cloudy weather meant it was one of the warmest Novembers in 25 years in Stockholm.

Unfortunately that meant that the average daily maximum temperature was a "sweltering" 5.6°C - compared to an average maximum in other years of just 2.9°C.

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AF A330 incident

THE crew on an Air France A330-200 issued a Mayday on the international emergency frequency due to severe turbulence en route from Rio de Janeiro, Brazil to Paris yesterday.

Flight AF445 was flying on the same route where another Air France A330 disappeared in Jun killing all on board (TD 10 Jun).

Fortunately in this latest incident the aircraft landed safely at Paris Charles de Gaulle at 0640 yesterday morning.

Air France hasn't yet officially commented on the incident.

AOT expand Tassie

TRAVELPOINT Holidays says its brought forward the launch of its new Tasmania program in response to requests from travel agents and the needs of Tasmanian tourism operators.

The 2010/11 Travelpoint Tassie program was rolled out last week, two months earlier than usual, and expects to fill the void left after the closure of Tassie Temptations earlier this year.

CEO of the AOT Group Andrew Burnes (the parent firm of Travelpoint Holidays) said "we knew many of the Tasmanian tourism suppliers were looking for a reliable partner to continue to trade distribution."

He said the content has been beefed up, with double the range of product compared to the current program.

Burnes said, "Our goal is to have the best range of Tasmanian product available, we'd like to take up where Tassie Temps left off and cement Travelpoint Holidays position as the Tasmanian travel specialists."

Olga Abel memorial

A MEMORIAL service for the late Olga Abel will be held on 17 Dec at the Sydney University St Paul's College Chapel, from 5pm.

Abel was product manager for the Americas at Qantas Holidays before forming her own consultancy in 2007.

She passed away in Budapest in late Sep (TD 28 Sep) following a long battle with cancer.

NT kava arrest

A 53-YEAR-OLD Tongan man has been arrested at the domestic screening point at Darwin Airport after he was discovered with nearly 6kg of kava in his carry-on baggage.

The unlicensed possession and supply of kava is an offence under the Northern Territory Kava Management Act.

These iPhones are so trippy!

THE winners of TD's recent Sabre Pacific TripCase iPhone competition which ran last month have now received their funky new gadgets.

Entrants had to send in photos of what they'd be doing instead of waiting at the departure gate, if they were alerted via TripCase that their flight had been delayed.

Pictured at right is Jonathan Broughton of Sabre Pacific presenting an iPhone to Sejal Morker of American Express Business Travel, who sent in the picture at right.



BELOW: These lie-flat beds aren't as comfortable as I expected.



The other winner was Jodie Andrews of The Captain's Choice Tour, who's pictured receiving her iPhone from Sabre Pacific's Mandy Mannix (left).

Jodie sent in the tropical photo above left showing what she'd rather be doing than waiting at the airport departure gate.

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More Points

More Rewards

Reward yourself with World Rewards

To celebrate the re-launch of World Rewards, Australia's leading travel agent rewards program with more rewards and more benefits, World Rewards are giving **Travel Daily** readers the chance to win fantastic prizes every day this week!

World Rewards' exciting new Concierge service will source anything on Sapphire members' wish-lists no matter how big or small, weird or wonderful, which they can then redeem using their points.

Travel consultants earn World Rewards points per booking with Trafalgar Tours, Contiki Holidays, Insight Vacations, Creative Holidays, AAT Kings and Uniworld, which are automatically calculated and never expire.

For your chance to win one of five World Rewards prizes this week including wine, a Napoleon voucher, a Sanity voucher, a Myer voucher or a Borders voucher, simply tell us in 15 words or less what you would get World Rewards Concierge to source for you and why.

The most creative responses will win.

Visit www.worldrewards.com.au for more information and to check out the programs extensive range of rewards and benefits.

Send your entries to worldrewardscomp@traveldaily.com.au.

Congratulations to **Paayal Chandra** of American Express Platinum who was yesterday's winner for their answer:

"I would ask them to track where the next film "Eclipse" from the Twilight series is being filmed and see if they could organise a day on set, and maybe a meet & greet with some of the cast."

TRAFALGAR

contiki

INSIGHT
VACATIONS

AATKings

Creative
Holidays

UNIWORLD
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DFAT Indo warning

THE Dept of Foreign Affairs and Trade has reissued its travel advice for Indonesia, saying travellers should exercise particular caution during the Christmas/New Year period due to terrorism threats.

TMS salary survey

THERE are now only 14 days remaining in the TMS Asia-Pacific's 2009 Aust. Travel and Hospitality Industry Salary Survey (pg 1 ad).

Results from the survey will be released in early Feb next year.

NT Muster 2010

TOURISM NT has announced the dates for its 12th NT Muster trade event which is aimed at training retail travel agents, wholesale call centre staff and inbound tour operators about the Territory.

The four-city roadshow will bring together 40 suppliers representing 60 products from the Northern Territory.

Attendees have the chance to win more than \$15,000 worth of travel prizes at each show.

Events are planned for: 08 Feb - Adelaide Town Hall, Adelaide; 09 Feb - RACV City Club, Melbourne; 10 Feb - Luna Park, Sydney; and 11 Feb - Sofitel Brisbane.

See <http://trade.travelnt.com>.

Austrian incentive

AUSTRIAN Airlines has launched a new incentive, offering agents a chance to win a double pass to catch a movie screening at the Open Air Cinema in Sydney, Melbourne or Brisbane.

To enter, agents just need to ticket any OS fare ex Australia from now until the end of Dec.

JAL LHR lounges

JAPAN Airlines' passengers will be able to use the "Galleries First" and "Galleries Club" lounges of oneworld partner airline British Airways effective 14 Dec.

JAL will cease the operation of its First Class Lounge and executive class Sakura Lounge at Heathrow from the same date.

The Terminal 5 lounges are available to departing pax only.

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Money

WELCOME to Money Talk, TD's weekly feature on what the Australian dollar is doing.

\$1AUD = US91.9c

THE Aussie dollar has slipped back slightly against the US greenback over the last few days, as investors retreated to the "safe haven" US currency amid concerns about a possible financial crisis in Dubai.

However these fears have now to a large extent abated, and an expected interest rate rise announcement by the Reserve Bank today is set to push the Aussie dollar up further.

Wholesale rates today are:

US	\$0.91
UK	£0.554
NZ	\$1.27
Euro	€0.607
Japan	¥78.47
Thailand	฿30.4407
China	¥6.151
South Africa	R6.65
Canada	\$0.958
Crude oil	US\$77.21



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Where in the World is Santa?

Tell us and win a trip to the Galapagos!

SANTA is having a Global Adventure before Christmas but it's Peregrine, Gecko's and LAN Airlines who are giving *Travel Daily* readers the great presents during Nov and Dec!

The grand prize is a Gecko's 10-day Complete Galapagos trip for two, with flights thanks to LAN Airlines.

To enter, simply tell us where in the world Santa is today (right) and come up with a creative caption to go with this photo.

Each Mon, Tue and Wed, our adventurous Santa will appear in a new location - enter as many times as you like!

The more creative and cheeky the caption, the better!

There will also be three weekly prizes of \$100 Mountain Designs vouchers for the best caption.

Look out in *Travel Daily* every Friday for the weekly winners and their clever captions.

So get creative and email your caption and contact details to whereissanta@traveldaily.com.au.

For full terms and conditions visit www.traveldaily.com.au.



Peregrine
The Spirit of Adventure

LAN
80 years flying together

Gecko's
GRASSROOTS ADVENTURES

Irish firm collapses

IRISH last-minute holiday and travel specialist Budget Travel has ceased trading, resulting in the closure of 17 travel agencies and the loss of 172 jobs.

The 35 year old company held a 30% share of the holiday market in Ireland but was wound up last week when liquidators were appointed.

Customers of the firm who have not travelled are being advised they can obtain a refund via the Comm. for Aviation Regulation.

Modules revamp

ONLINE travel agent training program, TrainingModules, has relaunched its website and has a series of new modules with some great prizes available.

On offer are two accom holidays in Vanuatu staying at either The Grand Hotel & Casino (formerly The Sebel) and White Grass Ocean Resort on Tanna Island; an accom holiday to Nusa Dua in Bali staying at Ayodya Resort and some pre-paid Visa Cards.

See trainingmodules.travel.

New PHG brand

PREFERRED Hotel Group has rolled out a "special designation" brand within the Sterling Hotels collection of hotels dubbed Sterling Design.

The group says the Sterling Design hotels offer guests "chic style and sophistication that's accessible for any budget."

Chairman and ceo John Ueberroth said, "The range further extends our target customer base allowing those looking for style at the right price to enjoy even more offerings from Preferred Hotel Group."

Launch members to receive Sterling Design designation include The Fleming (Hong Kong); the Mon Hotel (Paris) and Hotel Urbano (Miami).

Outrigger Phuket

THE Outrigger Laguna Phuket Resort & Villas has opened today, reporting occupancy levels are booked at over 75% through to Jan.

The 68-villa property has opening rates priced from US\$176 available until 31 Mar.

Travelport forums

GLOBAL Distribution System firm Travelport is inviting industry educators teaching Galileo's suite of products to a free workshop in Melbourne, Sydney and Brisbane.

The free events will discuss the implementation of the College Training Package and give educators a chance to share ideas and network.

Events are being conducted at: William Angliss Institute, Melb. on Fri 04 Dec; Travelport Offices, George Street, Sydney on Tue 08 Dec and at Brisbane Marriott Hotel on Thu 10 Dec.

To RSVP for an event, contact jacinta.mcdonald@travelport.com.

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Marriott MEL gm

MELBOURNE Marriott Hotel has appointed George Varughese as the hotel's new general manager.

HOT JOBS!

Leisure Groups/Incentives

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Have Christmas off - mid Jan start! Growing national TMC, work on a new account. Must have corporate experience. Salary to \$45K + super **Call Joanne or click here**

South Pacific Specialists!

Retail, no face to face sales req Fiji destination knowledge essential Amadeus CRS pref. Up to \$40K base Plus excellent earning potential **Call Ben or click here**

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GPO Box 3787, Sydney NSW 2001
Or fax: (02) 9279-2077
Or email: mg@philippineairlines.com.au

HAWAII

**Hawaii Tourism Oceania
Marketing Coordinator**

Hawaii Tourism Oceania is looking for a dynamic Marketing Coordinator to support our small, friendly team in Sydney.

Primary responsibilities include: administration support, answering consumer and trade enquires, website and e-newsletter maintenance, destination training, and assisting with the coordination and planning of events and famils.

The successful applicant will possess:

- Excellent written, presentation and verbal communication skills
- Superior organisational and customer service skills
- Computer literacy in MS Office is essential and knowledge of web tools will be an advantage
- Minimum 2 years travel or tourism experience
- A sound knowledge of Hawaii and tertiary qualifications will be highly regarded

For a detailed job description, please email Ashlee Galea - agalea@hawaiiitourism.com.au.

Applications close: Thursday 10 December 2009

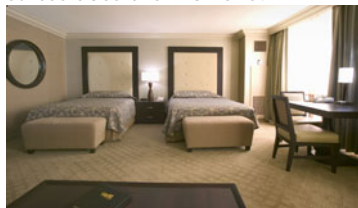
Last chance to win Human Nature tkts

TODAY'S the last opportunity for *TD* readers to win one of 50 double passes to see Human Nature perform live at Wyndham Estate in the Hunter Valley, thanks to Harrah's Entertainment.

Human Nature are one of the headline acts in Las Vegas, signing a 12-month deal earlier this year to perform at Imperial Palace.

To enter, correctly answer the below question and email your response to - humannature@traveldaily.com.au.

Today's question is - *How many suites does the Rio have?*



For hints and more info, go to <http://www.harrahlasvegas.com/las-vegas-hotels.shtml>.

The full list of winner's names will be feature in *TD* tomorrow.

Branson US resort

VIRGIN founder Sir Richard Branson is a partner in a new luxury resort set to open next year in New Jersey, USA.

The Natirar resort will be created in a 40-room mansion in Somerset County, as part of an estate once owned by King Hassan II of Morocco.

It will include a special culinary centre with a "farm to table" menu of local produce, while other facilities include a huge pool, guest cottages, tennis courts and a croquet lawn.

More info at www.natirar.com.

Turkey in New York

TURKISH Airlines has started flying between Istanbul and New York's JFK Airport offering a three class service which, according to the carrier, is the only nonstop first-class service on the route.

MEANWHILE, Air Canada has commenced the only daily non-stop service from Montreal to Houston, forging the way for greater connections between Canada and Latin America.

SIA appointment

SINGAPORE Airlines has appointed Dr William Fung Kwok Lun to its board as an independent non-exec. director from today.

Fung is Group MD of Li & Fung Limited and also a non-executive director of HSBC Holdings.

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TASC's first Malawi famill



THE Africa Safari Co, SAA and Ulendo Tours (Malawi) recently hosted a select number of agents on what is says in an Australian first - a 10 day Malawi educational.

The trip took agents to the famous Lake Malawi, Liwonde National Park and the Southern tea estates near Blantyre.

Another first was the community projects the group were involved in, where agents donated funds for three blackboards that were installed by the group in two orphanages and a primary school.

The group also presented pens, chalk and writing books to all villages visited.

The Africa Safari Co's marketing manager Wayne Hamilton said the entire village of the primary school turned out to welcome the group and put on a show of appreciation with some dancing and singing.

All participants agreed the highlight was the community involvement.

Hamilton said to also let off steam a novelty cross dressing evening was held whilst at Kutu Wildlife

Ranch.

"This will be the first of many educationals to Malawi that will take in some community activity.

"It is nice to give something back to communities less fortunate than ourselves," said Hamilton.

Pictured above in Liwonde National Park *from left* are: Melissa, Breakaway Travel Claremont; Jenni, Jetset Vermont; Angela, Flying Colours Travel; Carol, Mossvale Travel; and Chirombo Grrr from Ulendo Tours.

Middle: Fiona, Monbulk Travel; Mort, Jetset Joondalup; and Samantha, Travel Hotspot.

Back: Wayne, The Africa Safari Co and Malcolm, Hyslop & James.



ABOVE: Back to school. The group take up their classroom positions for a presentation of thanks from the primary school.



LEFT: Lunch on the lake.

Seated *from left* are Malcolm, Jenni, Melissa, Samantha, Fiona and Carol.

Standing: Wayne, Mort, Chirombo Grrr and Angela.

AFTA UPDATE

the latest insights from AFTA's Chief Executive, Jayson Westbury



Well today has brought us a new opposition leader and whatever that implies for the Liberal party we are in for a ride over the Christmas break from Federal Parliament. With the ETS legislation in the balance and from all reports nobody able to say with 100% of certainty what will happen, the next few days and weeks are going to be interesting if you are a follower of federal politics.

Tony Abbott's narrow leadership victory is just the beginning of the next phase for the federal Liberal party, but that will just be the beginning of the next phase. We are assured of a federal election next year and no matter when it falls, a year or less is not a very long time.

On industry matters, I have just returned from Cairns Tropical North Queensland having been a guest speaker at the Jetset Travelworld Group national conference. A fantastic event with a range of motivating and thought provoking speakers and I congratulate all of the JTG team for hosting such a great weekend.

The Gala Awards evening on Saturday night also recognised a number of outstanding Jetset Travelworld agents and to all of those recognised congratulations.

Another great thing about attending this conference was that I got a chance to visit Cairns. A place that has changed and really is looking very modern and world class. A great range of restaurants, hotels and attractions. Given the financial crisis and the downturn in inbound tourists, I can see why Australians are again rediscovering the spoils of tropic north Queensland. So congratulations to the people and businesses of Cairns.

AFTA has also commenced a round of meetings within industry to start working on the nitty gritty of the submission that will be made to the review of consumer protection. There is a load of detail that we are working on and we will be progressively work with all the industry including suppliers as we develop the detail around the AFTA discussion paper.

To this end, I will be attending the ATEC meeting place conference at the Hilton Sydney tomorrow to gain a greater understanding of the inbound markets views on the reforms that are needed and look forward to working with ATEC on this important reform agenda. We have a long road ahead, but the industry is working together on this issue and there is a genuine spirit to find workable outcomes for everyone.





ABOVE: Intrepid Travel recently hosted a lucky group of Stella Travel agents on a famil to India.

The agents spent seven fantastic days travelling around India's Golden Triangle, visiting Delhi, Agra, the village of Karauli and Jaipur.

Pictured above at the Fatehpur Sirkri palace and mosque in the UNESCO World Heritage site near Agra, are *from left*: Craig Pearce, Figtree Travel; Michelle Harig, Mackinnon HWT Southland; Amanda Lee, Croydon Travel; Chimene Barrett and Michael Ianuziello, Intrepid; Robyn Potgieter, Travelscene Warnambool; Andrew Moloney, Travelscene Tweed City; Fiona Provis, HWT Collins St; Therase Maine, Motive Travel and Narelle Duddy, HWT Canberra Court .

Kiwi Ziptrek launch

QUEENSTOWN bound adventure junkies have another activity to choose from with the launch this month of Ziptrek Ecotours.

The flying fox operates from the Skyline on Bob's Peak which looks over the city, catering for groups of 10 to 1000 people on guided tours that zoom through corridors of the forest canopy.

Company director Trent Yeo said: " Our tours are adventure but not high adrenaline.

"We like to refer to ourselves as an all weather, all abilities, all year operation offering eco exhilaration," Yeo said.

Ziptreks are priced at NZ\$119 per adult with durations dependent on the trek selected.

Weight and age restrictions also apply - see www.ziptrek.com.

Send in your Christmas photos and win!

"It's beginning to look a lot like Christmas." Travel Daily's popular Christmas photo competition is back!

Our good friends at Fraser Suites Sydney want to celebrate the festive season with the travel industry, and are asking you to send in your work Christmas party photos throughout December.

At the end of the month, the judges will select their favourite photo and the person who submitted this will win one night's accommodation in a one bedroom deluxe suite, sparkling wine & a fruit bowl upon arrival and complimentary car parking - all valued at \$600.

So get into the spirit and start snapping, then email your festive photos (including names of the people pictured) to xmasphotos@traveldaily.com.au.



Central West promo

THE NSW Govt has teamed up with Taronga Western Plains Zoo in a campaign targeted at families to visit the Central West.

The \$100k promo (which is also in conjunction with NRMA), will feature 2-for-1 deals and free kids entry to the zoo and special travel and accommodation offers during summer for NRMA members.

See visitnsw.com/countryzoo.

LH drops First Class

LUFTHANSA has removed First Class inventory on six long-haul routes from Frankfurt for the period 15 Dec 09-27 Mar 2010.

No reconfiguration of aircraft is involved, but during this period First Class seats are being sold as Business Class, with affected routes including flights to Accra-Libreville, Guangzhou, Kolkata, Nanjing and Osaka.

EKagents.com/au

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TSAX agents cruise through China

AFTER what suppliers and members are calling one of the best Travelscene American Express conferences ever last month, owner/managers from the group spread to the four corners of China for a series of post conference educationals in conjunction with Travel Indochina.

Destinations visited included Beijing, Xian, Chongqing, Shanghai, Wuzhen and Hangzhou - as well as the iconic Yangtze River which was explored on a cruise by twenty agents including the group at right: Cindy Gibbons, National Seniors Travel; Maggie Bootsman, Travelscene bdm SA; Gina Varnier, Omega World Travel; Sean Skilton, Travelscene at South West Travel; and Veronica Davies, Travelscene Bairnsdale.



Travel Daily
First with the news

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BELOW: I do, I do like your hat!
Nic Rone from Varsity Lakes Travel is pictured with some adoring fans at the Wild Goose Pagoda in Xian.

Apparently his hat attracted attention across China!



BELOW: Jason Cosford from NGT Travel and Geoff Nottle of Eyre Travel are pictured with some of their fellow tourists in central China.



ABOVE: Chilling out at West Lake Hangzhou, which was almost completely frozen are, back row from left: Jason Cosford, NGT Travel; Michael Deering, Flightworld; Warwick Mills, Maleny Travel; Geoff Nottle, Eyre Travel; and John Fick, Kingsford Travel.

Front row: Gillian Mills, Maleny Travel; Kirsty Giles, Josies Travel; Marie Roberts, Travel Impressions; Lisa Miles, Travel Crew; Loula Georgiou, Kingsford Travel; and Maria Abeliotis, Travel Impressions.

BELOW: TSAX marketing mgr Adam Vance is pictured in The Forbidden City in Beijing.



ABOVE: Mike O'Leary and Michelle from Travelscene Smithfield in Qld and Dallas Ryan of Travelscene at Twin Towns enjoyed exploring Shanghai.



ABOVE: Looking very excited to be on the Great Wall of China are, from left: Craig of Jan McSweeney Travel; Linh of Travel Indochina; Clarence of Pure Travel; Tanya from Travelscene Sorrento; Kent and Judy from Travelscene Toorak; and Tanya from Galaxy Travel.

BELOW: TSAX ceo Mike Thompson led a group visiting a school that helps the children of Chinese farmers.



ABOVE: Do you feel lucky?
Michelle and Alun Toner from Travelscene Greenslopes Mall in Queensland patting the belly of the Jade Buddha at his temple in Shanghai.



Take a closer look at your future.....

Is it getting brighter?



Hot Jobs - November 2009

Cruise, Cruise, Cruise - Sydney

- **Inner Sydney Location**
- **Famil's galore**

If you like what you read below I recommend you apply quickly! Working for this dynamic company as a Cruise Reservations consultant you will be responsible for providing your clients with the best advice in the industry! Working with a fun and energetic team, this will truly be one role you will stay in for a while! This company offers a competitive salary with awesome benefits. This industry is a boomer!

Contact Sally Matheson T: 02 9231 6444 E: sallym@tmsap.com or [apply online now!](#)

Junior Wholesale Consultant - Sydney

- **Exciting European Destinations**
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If you're a motivated self starter looking to break into travel this could be the job for you. Fabulous famil trips and no weekend work!

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Events Manager - Sydney

- **Well known Events Company**
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Do to expansion this well known Events Company is looking for an Events Manager. To secure this role you need to have 5 years Corporate Event Management experience and be proficient in Events Pro

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Corporate Multi Travel Consultant

- **Located in trendy St Kilda**
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Our client a leading National Travel Management Company seeks an experienced Multi Corporate Consultant. You will be responsible for managing a portfolio of high end corporate clients. The office is located in trendy St Kilda, and you will be working with a professional yet fun team of approx. 12. Our client will reward you with a leading travel industry salary, along with some excellent perks.

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Assistant Accountant - Leading International Airline

- **\$50k base + super + airline benefits**
- **Sydney Based**

You will also need to be experienced in payroll, reconciliations, BAS, GST & FBT returns, budgeting, forecasting and reporting. Only candidates that fit the above criteria will be considered. FAB Benefits including FREE flights. Drive to work every day and enjoy the fun and vibrant team environment!

Contact Paul Martin T: 02 9231 6444 E: paulm@tmsap.com or [apply online now!](#)

Inbound Groups Consultant - Sydney CBD

- **\$45k - \$50k plus super (pro rata)**
- **6 month contract**

This is a really great company to work for in the CBD - you will never want to leave! Role to start asap.

Contact Sharon Moss T: 02 9231 6444 E: sharon@tmsap.com or [apply online now!](#)

Corporate Domestic Consultant - Perth

- **Will pay top dollar!**
- **Time to join the big guys!**

This is a fantastic opportunity for an experienced domestic travel consultant to enjoy the benefits of working for the best in the business! Your day will see you managing a VIP client within this company and booking a majority of domestic travel. To join this premium travel brand, call us today!

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Australian Travel Specialist - Brisbane

- **Famils, travel perks and incentives - social & supportive team**
- **Ongoing training and career development - earn what you deserve**

Award winning global wholesale travel company seeks a sales savvy travel consultant! Interviewing now!

Contact Anna Mayze T: 07 3262 8760 E: anna@tmsap.com or [apply online now!](#)

International Leisure Consultants - Brisbane

- **Famils, travel perks and incentives - exotic and intricate itineraries**
- **Strong repeat clientele - supportive team environment!**

Join this dynamic, supportive and award winning agency that thrives on delivering exceptional travel services for their clients. Realistic sales targets and a busy agency means you will earn exceptional commission. Don't wait, interviewing now!

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Groups & Incentives Account Manager - Sydney

- **International Product**
- **MICE market**

This role will see you acting as an Account Manager for travel agents, corporate companies, conference organisers and direct clients. You will effectively manage group and incentive business as well as networking within the MICE market with PCO's and clients. This global company offers you the chance to travel internationally, grow and develop within the MICE market and offers FREE holidays!

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'TIS THE SEASON TO BE TEMPING!!!

SYDNEY CBD - EXCELLENT HOURLY RATE + SUPER

We are searching for a highly skilled GALILEO and CROSSCHECK TRAVEL trained Corporate and Leisure Consultant that can start ASAP. This is a temp role but rest assured that you will bring something special to this temp role, including a fantastic friendly attitude, a professional outlook and a wealth of travel industry experience. Your commitment and dedication is paramount. You will deliver outstanding customer service and communication to this client and your fellow peers.

ALL WRAPPED UP! 25 MORE SLEEPS...

SYDNEY CBD

EXCELLENT HOURLY RATE + SUPER

LAND A TEMP ROLE NOW BEFORE XMAS!

Our VIP client is looking for a talented individual to join their dynamic team on a temporary basis to help them out before Christmas. We are looking for a strong retailer that is highly proficient on Sabre and the back office system Travelog. You will also have an excellent sales record and deliver outstanding customer service. Must be multi-skilled.

POUNCE ON THIS ROLE TODAY!

AFRICAN TRAVEL SPECIALIST

MELBOURNE (INNER) – SET SALARY – PKG DEP ON EXP

Hiding deep in the savannah this fabulous high end wholesale company is searching for an experienced and passionate African Travel Specialist. Friday afternoon drinks watching the sun go down will remind you of being back in Africa watching those stunning sunsets you dream about! This highly sought after company doesn't recruit often so be quick. Speak to AA Appointments today about this exclusive role.

SUCCESSFUL SOUTH

RETAIL TRAVEL CONSULTANT

PERTH (SOUTH) – PKG TO \$40K + COMMISSIONS

Take it upon yourself to bag an early Christmas present! This successful retail travel agency is seeking a sales focused travel consultant capable of running their own business basically! To be successful you must possess a minimum 2 years international travel consulting experience and be proficient on Amadeus. In return you will be offered a fantastic working environment & a supportive Manager.

LUXURY LEISURE

SENIOR TRAVEL CONSULTANT

MELBOURNE (INNER) – PKG DEP ON EXPERIENCE

This sensational boutique leisure office on Melbourne's city fringe, is seeking a senior travel consultant looking to potentially progress to management. With high end clientele and varied travel requests, your days will not be mundane in this terrific agency. Monday to Friday working hours and great travel benefits are on offer. Must possess senior consulting skills and be proficient on Galileo and Crosscheck.

CORPORATE'S ARE CALLING

CORPORATE TRAVEL CONSULTANTS

MELBOURNE

SALARY PACKAGE TO \$58K (DEP ON EXP)

Make your New Years resolution early! Corporate travel consulting roles available right now. Whether it's a global TMC or boutique corporate agency, we have the position right for you. Great salary packages on offer and working environment that will suit your needs. International corporate travel consulting experience is essential.

READY FOR AN EARLY CHRISTMAS PRESENT?

BRISBANE CBD

HIGH END LEISURE CONSULTANT - \$40K

Why not treat yourself to a new career this Christmas? Feel you have exceptional knowledge and customer service skills? Working in this busy office will see you selling travel to high end leisure clients. Not only will you enjoy a great work/life balance but have access to fabulous famils, regular salary reviews and yearly bonuses. Min 2 years experience in a high end leisure retail position, CRS qualifications, a positive attitude and exceptional customer service skills.

ALL WRAPPED UP

PRODUCT SUPPORT CONSULTANT

BRISBANE CBD - \$40K - \$45K OTE

Ready to get behind the scenes and learn more about the travel industry? This market leader is looking for a bright and energetic product support consultant to join their fun loving team. Your day will involve loading contracts, handling enquiries and supporting travel consultants. Enjoy the benefits of a rewarding salary package, unbeatable bonuses along with gym memberships and fun team building nights. Min 2 years experience and NATIVE Calypso skills preferred.