

Combinable fares on Lufthansa, SWISS and Austrian now auto-quoted in your GDS.
 Click for details

Travel Daily AU
 First with the news

Wed 28 Apr 10 Page 1

EDITORS: Bruce Piper and Guy Dundas
 E-mail: info@traveldaily.com.au Ph: 1300 799 220

BUSINESS DEVELOPMENT EXECUTIVE – Melbourne

- Salary OTE \$120k +
- On the road visiting travel agents
- Global travel supplier

Contact **Sally Frape** at TMS sally@tmsap.com
 T: 9231 6444

TMS ASIA PACIFIC

SAVE \$2,250⁺
Conditions apply

South America
 So vibrant, so spectacular
CLICK HERE

TraveltheWorld

QF int'l satisfaction dives

A REPORT released yesterday by Roy Morgan Research has found Qantas ranking seventh among top carriers to Australia in terms of customer satisfaction with its international flights.

The study asked more than 2500 Australians aged 14 and over who had flown internationally over the last year about their experiences, with QF having a rating of 80.1% - well behind key rivals including SQ and EK.

The top satisfaction rating was held by Air New Zealand, with 89.9% of its travellers saying they were 'very' or 'fairly' satisfied.

Singapore Airlines came in second place with an 88.4% rating,

while Emirates was just behind in third place at 87.9%.

THAI Airways International came in at 86%, followed by Etihad at 83.4%, and Malaysia Airlines just pipped Qantas with an 80.2% satisfaction rating.

Roy Morgan spokesperson Jane Ianniello said the figures also showed that people who fly internationally on a regular basis (three times or more in the last year) gave a "particularly low rating for Qantas".

Travel Daily TV **Exclusively presents**

Abu Dhabi Luxury Mega Familiarisation

Click here to view Abu Dhabi famil video.

eXperts incentive

LUFTHANSA and Austrian Airlines are running an incentive giving agents the opportunity to secure a place in the 2010 eXperts Academy Training in Vienna and Frankfurt - see p11.

AFTA column

AFTA ceo Jayson Westbury has his say in today's exclusive TD column on page 7 of today's issue.

A bumper issue!

Travel Daily today has eight pages of news and photos, plus full pages from:

- AA Appointments
- LH/LX/OS Combi Fares
- Lufthansa
- Oman Tourism
- V Australia

Evergreen tours
 PREMIUM TOURING WORLDWIDE

EUROPE RIVER CRUISING 2011 PREVIEW OUT NOW!

CLICK TO DOWNLOAD FLYER

- ✓ Amadeus Elegant launching May 2010
- ✓ Luxury boutique ship only 147 pax
- ✓ 85% All-Weather Balcony Staterooms

FREE AIRFARE TO EUROPE*
 MAY, JUNE, JULY, AUG

Call 1300 364 414

Gold Coast on Sale!
 HURRY sale ends 30 April 2010

Very GOLD COAST VeryGC

viva! holidays

Virgin virginblue

earn points Trip

For more information visit www.vivaholidays.com.au/agents or call 13 27 87

TRADE.TRAVELNT.COM

CENTRE OF LEARNING

Make the Northern Territory, familiar territory. Our online training program is where you'll find all the answers.

Hawaii See the Islands
 BOOK BY 7 MAY 2010

HONOLULU FROM \$1029*
 ON THE ISLAND OF O'AHU
 ECONOMY CLASS EX SYDNEY including taxes PER PERSON RETURN

ADD AN ISLAND FOR JUST \$5*
 PER PERSON RETURN
 CHOOSE FROM MAUI, KAUAI OR THE BIG ISLAND

1300 669 106 CLICK FOR DETAILS

HAWAII! THE ISLANDS OF ALOHA

HAWAIIAN AIRLINES

inPlace RECRUITMENT
Call 1300 inPlace
Or Sydney (02) 9278 5100

BDM- Victoria & Tasmania

- ▶ Well established travel support company.
- ▶ Melbourne based position- on road sales.
- ▶ Manage existing & develop new clients.
- ▶ To \$53K + super + car ++ ▶ **Apply Today!**
call or email: ben@inplacerecruitment.com.au

www.inplacerecruitment.com.au

Travel Daily_{AU}
First with the news

Wed 28 Apr 10 Page 2

EDITORS: Bruce Piper and Guy Dundas
E-mail: info@traveldaily.com.au Ph: 1300 799 220

10 GOOD REASONS TO VISIT NEW CALEDONIA


8 Exciting Nightlife
Nouméa offers exceptional nightlife for a South Pacific destination.

Aircalin
International Airline of New Caledonia

CLICK HERE FOR THE OTHER 9 REASONS

New brochure in your office now!

EASTERN EUROPE
Central Europe | Balkans



2010

Want more? 1300 668 844

EASTERN EUROPE TRAVEL

UA 20% direct discount

UNITED Airlines is offering a huge 20% discount on First and Business class fares between Australia and the US - but only for consumers who purchase flights directly from the carrier and pay using an American Express card.

The promotion is advertised in today's *Financial Review*, touting the carrier as "the only US airline serving Australia with 180° flat bed seats in international first and business class".

The discount is on offer for return bookings to 09 May and outbound travel to 31 Jul, and for travel from Australia to any US

QF mobile move

QANTAS today confirmed the launch of its new mobile check-in system (*TD Fri*) which is now available for flights from most domestic ports except Adelaide, Cairns, Sydney T2, Newcastle and Port Hedland, all of which will be added in coming months.

FC India deal

FLIGHT Centre has confirmed that it's formally taken ownership of its Indian corporate travel joint venture, as flagged earlier this year (*TD 20 Jan*).

The company previously owned 56% of FcM Travel Solutions India, but has now acquired former partner Rahul Nath's 44% stake.

mainland or Canada destinations.

It's valid for First Class (F, A) and Business Class (J, C, D) refundable fares and will save First Class passengers to New York more than \$4000, and more than \$2000 for Business Class, with the discounted business fare under the offer \$8671.

Up to nine passengers can be booked per itinerary and the carrier is inviting consumers to "take advantage of this discount as often as you'd like while the offer is valid" by booking via the UA call centre or online at the carrier's website - which also boasts "no booking fees".

A number of *TD* readers have expressed their outrage at the direct sell promotion which undercuts commissionable fares.

Munro leaves Star

LONG-time chief at Sydney's Star City, Richard Munro, has moved on after almost nine years as the property's General Manager of Hotel, Food & Beverage.

He told *TD* he will continue to fulfil his role as the chairman of the Australian Hotels Association NSW and on the AHA national board for the time being "and ensure that our industry is well supported."

Munro can be contacted on 0417 466 997.

Window Seat

A NEW hotel has opened in Los Angeles targeting a very specific clientele - marijuana smokers.

The historic Normandie Hotel last week held a grand reopening to launch the property as Los Angeles' first ever "pot-tel".

It's legal to smoke cannabis in California for medical reasons, but it's not clear at this stage whether guests staying at the hotel will need to prove their status with a prescription.

The Normandie will offer two day packages for US\$420 and "you won't need a towel at the bottom of the door" to hide the distinctive smell, promoters said.

They said there would also be vending machines in the lobby in case the munchies strike.

GERMAN flag carrier Lufthansa has launched another airline world first - an airport lounge with its very own beer garden.

The newly refurbished Business Lounge at Munich Airport has been developed in cooperation with Munich's Franziskaner brewery, and allows pax to enjoy "draught beer tapped from the barrel and Bavarian pretzels while relaxing at traditional beer tables overlooking the scenic Bavarian Alps".

FOR **THE BARE FACTS**

ON PERSONAL BUSINESS COACHING WITH THE BEST FINANCIAL REWARDS TAKE A CLOSER LOOK AT TRAVELMANAGERS

GET YOUR MOBILE CONSULTING BUSINESS MOVING!

CONTACT AARON STINSON
NATIONAL RECRUITMENT MANAGER
ON 1800 019 599

TRAVELMANAGERS the smaller choice

CLICK

Qantas is proud to support the AFTA National Travel Industry Awards

CLICK HERE TO VOTE

afta National Travel Industry Awards

QANTAS

ARABIA

Egypt, Oman, Abu Dhabi & Dubai...all in one brochure. Brilliant!
2010 ARABIA brochure available

NSW | VIC | QLD | TAS | ACT agents order from TIFS www.tifs.com.au
WA | SA | NT agents order from Templar www.templaronline.com.au
OR
Wildlife Safari 1 800 998 558
info@wildlifesafari.com.au



THAI's Worldwide Autumn Sale. Until 30 Apr '10!

Thailand from \$670*
Europe from \$1365*

*Taxes to be added.

www.thaiairways.com.au



Travel Daily AU
First with the news

Wed 28 Apr 10 Page 3

EDITORS: Bruce Piper and Guy Dundas
E-mail: info@traveldaily.com.au Ph: 1300 799 220

World's 5-star airline.
qatarairways.com

QATAR AIRWAYS القطرية



HA island bonus

HAWAIIAN Airlines is offering travellers the chance to fly to one of the Aloha State's outer islands, from Honolulu for just \$5 when booking its "See the Islands" fares ex Australia until 07 May.

Prices to HNL start at \$1,029 ex Sydney, or \$1,034 to Maui, Kauai or the Big Island, for travel 13 Oct-15 Dec and 24 Jan-28 Feb.

New EET brochure

EASTERN Europe Travel says its newly released 2010 Central and Eastern Europe brochure is the biggest revamp in over 20 years.

The program features a number of new hotels in each city, some new independent tour packages such as South Dalmatian Island Hopping and new escorted tours, including the Panorama of Poland, along with comprehensive maps.

QF ups India YQ tax

QANTAS is advising agents it has made adjustments to its YQ fuel surcharge on flights to India, with the journey application to be removed for QF-online travel.

QF will use a new sector-based surcharge structure that will come into effect for QF-coded services between Singapore-Mumbai and New Delhi.

Tickets issued in Australia on the routes will be charged \$30 per sector.

Indochina sale

TRAVEL Indochina is offering 15% off select Vietnam, Laos and Cambodia Small Group Journeys departing between Jun-Aug, when booked by 10 May.

They are also offering 10% off the same trips departing in Oct and Nov - www.ticconnect.com.au

FJ expects big loss

AIR Pacific is bracing itself for a "substantial loss" of earnings for the financial year to 31 Mar.

Departing managing director and chief exec. John Campbell said FJ's losses are predicted to be greater than \$12.5 million.

"Sadly I can say that it's going to be a very substantial loss, much larger than that of the preceding year," Campbell said.

Campbell said the Jan 2009 floods, the devaluation of the Fijian Dollar last year and discounted airfares to stimulate demand were cited as reasons for the drop.

Samoa no's down

SAMOA visitor arrivals during Feb were down 13.4% year-on-year, the Samoa Tourism Authority has reported.

Australia was one of the top three markets for Samoa, with New Zealand's arrivals highest at 42%, followed by American Samoa (18%) then Australia (15%).

California's best kept secret



LAST night California Tourism brought a taste of Northern California to Sydney at a wine and cheese appreciation event.

The North Coast of California is home to over 800 wineries throughout the Napa, Sanoma, Mendocino and Lake counties.

An ideal time to visit California's North Coast wineries is during summer, with the region being accessible by air from Los Angeles or by driving along the coastline from San Francisco.

"We want to increase the awareness of our beautiful region and the great north wines to Australians", chairman, North

Coast Tourism Council, Scott Schneider told *Travel Daily*.

Schneider said the North Coast is America's greenest wine region dedicated to sustainability for the environment, with many of the wineries relying on solar power and organic farming methods.

In addition to fabulous redwoods that are unique to the area, the North Coast also offers visitors spectacular beaches, forests, art galleries, theme parks ...and 3000 kinds of mushrooms!

Pictured above at GPO Cheese & Wine Room is CA Tourism team - Kristy Meudell, Alison Scott, Tristan Freedman & Scott Schneider.

STAR CLIPPERS CRUISE UNDER FULL SAIL ABOARD THE LARGEST MODERN TALL SHIPS



Caribbean and Central America from October until May 2010 & 2011

See a virtual tour www.starclippers.com



Hi from Dominica
Amazing diving, then a beach BBQ.
The colours are unbelievable!
Laying in the bowsprit net now.
Nutmeg & vanilla aromas in the air.
We are in heaven, really...

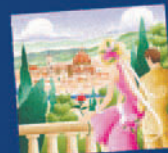
Love Anne & Rob

Brochure

INSIGHT VACATIONS

ESCORTED TOURING THAT EXCEEDS EXPECTATIONS

- Smaller Groups
- More Legroom - More Comfort
- Experienced Tour Directors
- Selected Hotels in Desirable Locations



If you believe Insight Vacations exceeds expectations please **CLICK HERE**

Nominated for Best Tour Operator - International

No Boundaries

Britz

Britz are proud to be nominated once again in the National Travel Industry Awards!

Click here to Vote Now
Best Car/Campervan Rental Operator



ABOVE: Mobile Travel Agents has signed a three year GDS agreement with Sabe Pacific, due to a significant number of its 200 home based agents preferring the Sabre system (TD Fri).

MTA md Roy Merricks, who's pictured above right with Chris Wilks from Sabre Pacific, said the company had identified "that up to 50 per cent of agents joining MTA were Sabre users, and so by bringing Sabre into our GDS mix, it means that agents joining us in the home environment will not have to undergo any new training".

He said MTA was also attracted by Sabre's 'ClientBase' client profile management system which would allow the group to "take our marketing to a new level".

Armani hotel opens

FASHIONISTA Giorgio Armani has opened the world's first Armani Hotel in the Burj Khalifa, Dubai.

The 160-guest room and suite property is spread on floors from concourse level to 8 and levels 38 and 39, and features 8 restaurants and a spa.

There's also 144 luxury private residences on levels 9 to 16.

"It has long been my dream to have a hotel in which I myself would like to stay...where the Armani aesthetic is combined with Italian-style, warmth and hospitality," Giorgio Armani said.

Agents can book the property now through GDSs, incl Sabre, Worldspan, Amadeus and Galileo.

QANTAS may be looking at offloading its stakes in parcel delivery operations Star Track Express and Australian Air Express, according to a Macquarie Equities analyst report.

Both companies are joint ventures with Australia Post, which would be a "natural buyer" for the assets which are valued on the QF balance sheet at \$288m, according to the report.

10-20% off Gecko's

GECKO'S is offering past pax discounts of 20% and all first time pax a 10% saving on all tours departing through to 31 Mar 2011, when booked before 30 May.

CX ditch dodgy fuel

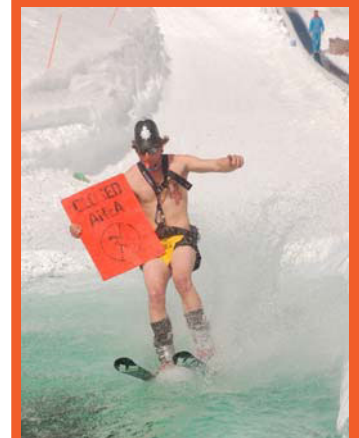
CATHAY Pacific is refusing to refuel its aircraft at Surabaya airport in Indonesia after one of its Airbus A330s ran into engine problems enroute from the city to Hong Kong this month, resulting in the plane making an emergency landing (TD 14 Apr).

An investigation is currently underway to determine if the airline fuel had been tainted.

CX jets will now be refueled at Jakarta for services operating between Surabaya-Hong Kong.

In a statement, CX said: "Our decision doesn't mean that any conclusion on this aspect of the investigation has been reached, only that Cathay Pacific feels that it is a prudent measure that needs to be implemented in the interests of its passengers and crew."

Don't forget to enter our ski issue competition!



EXCLUSIVE to the 2010 ski issue, Travel Daily is giving readers the chance to win an **amazing ski holiday for two to Queenstown** in New Zealand, courtesy of Value Tours, Air New Zealand, Rydges Lakeland Resort Queenstown and NZSKI.COM.

For your chance to win this spectacular holiday, simply send in a caption to go with the photo pictured above.

Email your answers to: nzskicomp@traveldaily.com.au

CLICK HERE FOR TERMS & CONDITIONS

Emirates

Amsterdam. Fresh daily.

Amsterdam is famous for its beautiful tulips and bustling flower markets. From May 1st, your clients can arrive there fresh with Emirates' daily flights with only one stop. And when it's time to come home, they have the flexibility of departing from any of our 25 European cities. It's the perfect arrangement.

Now flying to 25 European cities including Amsterdam. Fly Emirates. Keep discovering.

EKagents.com/au

F & J Class hotel offer* | 30kg luggage in Economy | Award-winning service

400 international awards and over 100 destinations worldwide including 25 in Europe. Emirates will also be flying to Prague from 1st July 2010 and Madrid from 1st August 2010. *Offer available until 30th June 2010. First Class passengers can enjoy a two-night stay in Dubai and Business Class passengers a one-night stay. Conditions apply. For more details contact your Emirates Sales Team or the Emirates Customer Service Centre on 1300 880 599. EMI2405/A

**WIN A
 "TRAVEL - SYSTEM"**



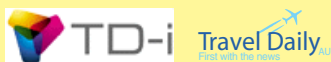
- Live and Bookable Website
- Front and Back Office
- Over 180 Travel Suppliers

To celebrate Top Dog Travel Systems' 5th year in Australia, readers have the chance to win a complete travel solution valued at over \$50,000!

As one of the leading global Travel Solutions providers, many household names in travel are already benefiting from Top Dog's innovative technology solutions. You too can join these companies and WIN a complete system.

For more information and to enter, simply visit the Top Dog website by [CLICKING HERE](#) and completing the online entry form. You can enter once every day in April to maximise your chances.

Enter NOW and be in with a chance to win technology to improve your productivity and fully compete in today's Global Market!



[CLICK HERE FOR TERMS & CONDITIONS](#)

Historic France

FRENCH Travel Connection is offering a Chateaux, Boulevards and Battlefield tour set to depart on 14 Jul, to celebrate Bastille Day in Paris.

For 14 days the tour will take guests to the Somme Battlefield, Normandy landing beaches, the Belgian towns of Ypres, Bruges, the Loire Valley and Louis XIV's Palace of Versailles, priced from \$4689ppts - call 1300 858 304.



MACAU GOVERNMENT TOURIST OFFICE

CDU chair change

RICHARD Doyle, who's been chairman of Cruise Down Under for the last eight years, has announced he's stepping down from his position at the end of the month.

He said the move is due to "structural change" within his employer, Tourism NT, where he's Director Asia/Japan and Cruise.

Cruise Down Under works to market Australasia to attract cruise lines here, and under his leadership the organisation has grown to 66 members and 521 port calls in 2008/09.

Vice Chairman, Evda Marangos from Port of Melbourne Corporation, will take on the role of caretaker Chairman of CDU until the agm in Brisbane in Aug.

New Helsinki ferry

A NEW ferry operator will this month open up a new connection between Helsinki in Finland and St Petersburg in Russia.

The *Princess Maria* will operate five times per week between the cities, with capacity for 1600 passengers and about 400 vehicles with the vessel renovated before the service launches.

The service will open up a new option for travellers wanting to visit St Petersburg, with passengers of all nationalities able to visit for up to 72 hours without obtaining a Russian visa.

Ski supp. correction

NZSKI has clarified that the Pacific Winter Games, that were mentioned in *TD's* 2010 Southern Ski Issue (yesterday), were actually hosted in Coronet Peaks, Queenstown in 2009 and will not be held this year - download the issue at www.traveldaily.com.au.

\$200k bumping fine

US carrier Southwest Airlines has been fined US\$200,000 by the US Transportation Department for improper procedures when bumping passengers from oversold flights.

In the US, if too many people turn up for flights federal rules require carriers to ask for volunteers to give up their seat in exchange for compensation of up to US\$800 in cash.

The department said it had reviewed passenger complaints regarding Southwest and found many cases of "improper bumping".

Six Senses Sydney soiree



ABOVE: Six Senses Resorts & Spas is to rapidly expand its portfolio, opening new properties in China, Morocco, the Caribbean and Brazil in the next three years.

The Bangkok-based hotel company briefed agents about the expansion at a function in Sydney last night as part of their Australian Roadshow.

Florian Preuss, md - sales & marketing Asia Pacific said that Six Senses' current 12 properties will grow at the rate of two per year from now on.

"In August, we'll open a third resort in the Maldives, a very beautiful location that even has its own natural surf break. And next year will see the opening of our third resort in Vietnam, Con Dao on an island off the coast, south of Ho Chi Minh City."

The group operates 3 distinct brands: the four-star Evason, the five-star Six Senses and Soneva, in the 5/6 star category.

Preuss also said the whole group is undergoing a lot of changes

with a new management team now in place in BKK and plans to re-launch the brand on a grand scale later in the year.

"The Australian market is very important to us and we need to be in the forefront of everybody's mind about the growth we are embarking upon."

Pictured at the event *from left* are: Harry Tangalos, director of sales, Six Senses Hideaway Yao Noi & Samui; Gill Christophers, global PR director; Florian Preuss, Kristen Bashir, director of sales, Australia/NZ; and Ryosuke Yakuwa, director of sales & marketing Soneva.

Brolga goes online

NOMINATIONS for the 2010 Brolga Northern Territory Tourism Awards can now be made online for the first time by logging onto www.brolgaawards.com.au.

There are 29 categories in this year's event, to be hosted in Darwin on 20 Nov - submissions need to be placed by 01 Oct.



Junior Domestic/International Consultant

- Located in Sydney Location
- Excellent Working environment
- Focusing Mainly on High-end Leisure and Corporate Sales

Moves Travel Group is a growing Travel Management Company with a focus on personalized group and corporate bookings.

Our luxury and Corporate Travel division is currently seeking a self motivated agent with the following requirements.

- Pose excellent phone manner
- Proficient in Tramada
- Sabre CRS and Ticketing a Must

This very successful and constantly growing firm is expanding and looking for an ideal candidate, if you believe you are the person please send your resume to monica@movestravel.com

WIN an Apple iPad
 click here to enter

tucantravel.com
 take the adventure of a lifetime

Shangri-La Ningbo

SHANGI-LA'S newest hotel had its grand opening last week in Ningbo, China - the groups' 28th property in mainland China.

Open for nine months already, the five star Shangri-La Hotel, Ningbo has had 60,000 people stay in their 560 rooms, and over 250,000 guests have dined in the hotel's restaurants.

MEANWHILE, Shangri-La Hotel Sydney has named Joanna Keogh as director of communication.

Keogh was recently sales and marketing manager for Select Hotels and Resorts International.

DL JFK terminal

DELTA Airlines is reported to be in talks with the Port Authority of New York and New Jersey to decide whether they are going to upgrade the Terminal 3 building at JFK airport or build a whole new terminal, in a bid to attract more business travellers.

MEANWHILE Delta is trying to get US Airways on board to do a swap of landing slots so DL can make New York's LaGuardia a hub for its domestic flights.

Coco agent rate

COCO Palm Dhuni Kolhu in the Maldives has released travel agent rates priced from US\$110 per day in Beach Villas and US\$165 per day for Deluxe Villas, for stays between 01 May-31 Oct.

The offer includes brekkie and discounts on spa treatments and beverages - for more info email reservations@cocollection.com.mv.



Marketing Manager

AOT Holidays is Australia's leading domestic wholesaler incorporating Sunlover Holidays, Travelpoint Holidays and New South Wales Holidays.

A fabulous opportunity for a Marketing Manager has become available within our Brisbane based Sales and Marketing team.

Your main responsibilities will include:

- Effective marketing of the AOT Holidays wholesale brands with our key retail partners, particularly, Flight Centre Limited, Harvey World Travel, Travelscene American Express and the Jetset Travelworld Group.
- All wholesale marketing activity for Sunlover Holidays, Travelpoint Holidays and NSW Holidays
- Development of a marketing plan.
- Budget management
- Providing strategic input across the business.
- Brand management, creative development, media buying and execution
- Identifying and maximising new marketing opportunities for AOT Holidays
- The ability to build effective relationships with a wide range of stakeholders
- Contributing to the increase of sales and achievement of sales targets for all AOT Holidays brands
- People management

As the ideal applicant you will have:

- Extensive marketing knowledge and experience in the retail and wholesale travel industry.
- Experience with marketing financials, analytical and reporting skills
- Excellent communication and negotiation skills.
- A high degree of self leadership and organisational skills
- A sound knowledge of Australian destinations and products.
- Problem solving abilities – quickly, creatively
- Excellent planning and prioritization skills
- Results orientation as a key motivator
- Degree in marketing, business or associated skills

These opportunities rarely come along, so if you believe you have what it takes, we'd love to hear from you!

To apply, email your covering letter and resume, quoting reference number 22/04 to careers@aotgroup.com.au. A competitive salary package will be on offer for the successful candidate.

Applications close Friday 7th May 2010



Accommodation Updates

WELCOME to Accommodation Updates, Travel Daily's Wednesday feature. If your property has undergone some recent changes you would like to make the industry aware of, send a brief description to accomupdates@traveldaily.com.au.



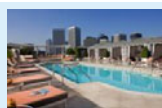
Secrets Resorts and Spas has opened its first, 350 suite adults only resort in Montego Bay called SECRETS WILD ORCHID. The resort features eight restaurants, nine bars and lounges, with some suites offering swim out access to the pool surrounding the resort. The second resort named SECRETS ST JAMES will open next door lavishing guests with oceanfront massage cabanas and a state of the art open air theatre.



The LOEWS ATLANTA HOTEL located in the heart of Midtown Atlanta opened on the 01 Apr comprising of 214 guest rooms including 44 suites a restaurant and bar, 25,000 sqf of meeting space and the Exhale Spa and Fitness Centre, due to open later this year.



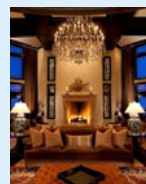
BOCA CHICA hotel in Acapulco, Mexico opened its doors last month. The 36 room hotel was formally the famous Hotel Boca Chica, the 1950's playground of the Hollywood elite. Grupo HABITA and architect Fernando Romero restored the hotel to create a vintage charm with a chic contemporary design.



The PENINSULA BEVERLY HILLS has added the new 'Recapture Classic Hollywood Glamour' experience allowing guests to be photographed in the style of the famous black and white studio publicity portraits of movie stars in the 1930s and 1940s.



The SINALEI REEF RESORT and SPA in Samoa has reopened again following the devastating tsunami of Sep 09. For the month of Apr to the resort is only softly open, but will be fully operational from 01 May. The Overwater Aval Togo Bar and Restaurant, has been rebuilt along with the famous pier.



Hilton Worldwide has announced that DAKOTA MOUNTAIN LODGE and GARDEN DOOR SPA has changed its name to WALDORF ASTORIA PARK CITY. Located in the base of The Canyons Ski Resort in Utah the 175 guest room hotel will be re-branded over the 60 days. The Spa is dedicated to giving you balance of mind, body and spirit.

Leisure Travel Manager

Goldman Travel Corporation has a fantastic opportunity for a proactive individual with strong selling skills and product knowledge to join our team. Your expert knowledge in leisure travel, coupled with your exemplary client service will see you succeed in this exciting role.

Key responsibilities will include booking international and domestic leisure travel packages. You will have a minimum of five years leisure experience in travel. We are looking for someone with Sabre experience who is well travelled, has excellent knowledge of upmarket hotels and tour suppliers.

If you believe this role is right for you or request further information send through your resume or contact David Goldman, General Manager at david@goldmantravel.com.au or (02) 8333 7700.

Applications close Friday 21 May 2010.

All applications and contact will be treated as confidential.



Bangkok blowup

TENSIONS remain high in the Thai capital, with anti-government protestors having blockaded one of the stations in Bangkok's SkyTrain rail system, threatening to throw tyres in front of incoming trains.

G-Man knows how to rock!



ABOVE: Gary Manuel, V Australia's sales development manager - Industry, has added to his already impressive collection of celebrity pictures, this time with rockers Russell Morris and Mike Brady at a trade function in Melbourne.

G-Man has been caught in other photos recently with the likes of Prime Minister Kevin Rudd and deputy PM Julia Gillard.

More GA fares rise

GARUDA Indonesia is increasing its Executive Class fares from ADL, BNE, CBR, CFS, CNS, HBA, OOL and MCY to Denpasar and Jakarta for departures from 01 May.

Last week GA announced it was lifting Executive Class fares from SYD, MEL and PER, along with Economy Class fares between PER-JKT (TD yest.), also from 01 May.

Client Relationship Manager

Tired of "fighting fires" in your current role? Join a company where the CRM role is a positive relationship, where you are involved in developing first class travel management programmes with our clients.

Due to the expansion of our business and our recent success in acquiring new corporate clients, World Travel Professionals is looking for a talented individual to join our Sydney Office.

We are seeking an experienced Client Relationship Manager with at least 10 years industry experience, a minimum of 3 years in a client relationship role.

With World Travel's superior technology solutions and industry leading proprietary systems, a good understanding of travel technology and online solutions will be a definite advantage.

World Travel Professionals is an industry leading travel management company specialising in corporate travel, conference and event management, leisure and luxury travel. A winner of multiple awards at the AFTA National Travel Industry Awards, in 2009 World Travel Professionals added the National BTTB Supplier of the Year Award - Travel Management Services, to its credits.

In return for your knowledge, creativity and professional skills, we offer a great working environment, an excellent salary and incentive package, and the opportunity of working with one of Australia's leading travel management companies.

Confidential applications to:

Ms Lisa Story
Director



Tel: 0418 495 914

Email: lisa.story@worldtravel.com.au

AFTA UPDATE

the latest insights from AFTA's Chief Executive, Jayson Westbury



ANZAC day is always a very patriotic day for Australia and New Zealand and hopefully, however you chose to celebrate and remember, it was with family.

Having returned from the ATEC Symposium in Hobart, which is about my fourth, I have to say that the event and the city of Hobart were excellent. Delegates experienced MONA (www.mona.net.au), the not quite open, newest thing to hit Tasmania and maybe Australia. The Museum of Old and New Art will showcase a private collection of some of the most amazing works of art in the world. It is due to open in January 2011 and ATEC delegates got an inside backstage view of how it is shaping up. Amazing is an understatement and it will be an excellent product for overseas visitors and Australians to visit.

The Symposium also had a surprise guest speaker, the Prime Minister, who dropped in for a quick 10 minute speech having met a couple of delegates on the streets of Hobart the night before. He said he was headed home, but sounded like they were headed to the bar. Whatever the story, it was an excellent opportunity for the Prime Minister to get a first hand take on the state of the tourism industry from ATEC. Well done to everyone involved in making that happen.

Following Hobart, I headed to Auckland to meet with the AFTA equivalent in New Zealand TAAZ. AFTA and TAAZ have always had an excellent working relationship and in light of the review of consumer protection, I was able to give the board of TAAZ a first hand briefing on the progress of the review and the policy position that AFTA has put forward.

TAAZ is in fact both AFTA and TCF combined and operate in some way, along the lines that we are proposing a single body for the industry.

I was very fortunate to be hosted on the trip over and back by Emirates. Business class on their A380 is something to see. A beautifully presented cabin, outstanding options for meals and entertainment and a very very smooth ride. What a great opportunity for clients to "go for a ride" on the A380 by "crossing the ditch" on the Emirates A380.

I was also really impressed with how alive and modern Auckland is. What a great city and I can see why one million Aussies are making the joining to New Zealand every year. I highly recommend it to all.



VS back to normal

VIRGIN Atlantic yesterday confirmed that its daily flights from Sydney to Hong Kong and London are back to normal, with seats to London available from 29 Apr "for purchase by passengers still displaced on other airlines".

EC volcano relief

THE European Commission has announced temporary flexibility in the application of aviation policies to help ease the pressure on airlines as they recover from last week's volcano ash crisis.

Moves include the deferral of payments for en-route charges to help with cash-flow problems.

QF Thai waiver

QANTAS has extended its fare waiver for changes to Thailand travel to passengers booked to travel on or before 05 May.

New travel dates must be prior to 15 Jun, with the move due to the ongoing civil unrest and political tensions in the country.

Floating new ideas

A NEW concept in floating hotels is set to be unveiled at the 05-07 Jul Tourism Futures conference in Brisbane, called the Aircruiser.

The idea has come from UK based designer, Nick Talbot where the accom will be fuelled by hydrogen and could travel from London to Australia, featured on the 270 tonne vehicle, are a penthouse, four duplex apartments, five smaller apartments, a bar and lounge areas.

For more info about the Tourism Futures conference see www.tourismfutures.com.au.

Priority iPhone app

INTERCONTINENTAL Hotels Group has launched an iPhone app. for its Priority Club Rewards program which offers members the ability to locate and book IHG properties globally, as well as monitor reward details, such as points, balance and level.

A BlackBerry compatible app is to be launched in the future.

DJ/QF to Bundaberg

THE Bundaberg Regional Council says its in talks with Qantas and Virgin Blue to bring jet liners to the QLD region, after the airport upgrade was completed in Mar.

Residents are in support of budget airlines flying to the area.

Globus decked by Volendam



ABOVE: Globus Family of Brands staff members took some time to look around and enjoy lunch onboard Holland America Line's *Volendam* last week.

The Holland America Line is partners with Globus and Cosmos

EU stay pay deals

TEMPO Holidays is offering a bonus night stay in high quality hotels in Salzburg, Vienna and Prague.

The five star Sacher Hotel Salzburg is offering four nights for the price of three priced from \$633ppts, for travel until 22 Jul and from 01 Sep to 31 Oct.

Another deal is at the four star DO & CO Hotel in Vienna from \$430ppts stay three pay two deal and at Kempinski Hybernaska in Prague from \$650ppts for three nights, from 01 Jul to 31 Aug.

in their Alaskan cruise tours so the GFOB team's time onboard gave them a little insight into their travellers' life at sea.

Pictured front row *from left* are: Mary Katsandonis, client relations; Melanie Pryor, inside sales QLD/WA; Rachele Delgado, product brand coordinator; Juliana Abukabar, air desk; Lovella Rivera, HR; Tabitha Ross, customer service consultant and Julie Rabinovici, accounts mgr.

Back Row: Glen Lowe, allotments /e-services supervisor; Melanie Hogg, senior groups coordinator; Hayley Tidyman, ASM NSW/ACT; Amanda Shaw, inside sales NSW/ACT; Anastasia Zafiris, e-services; Mary-Ann Pontifex, inside sales VIC/TAS/SA/NT; Jennifer Voeltzke, customer services consultant; Tiarne Perry, customer services and Louisa Taumann, finance.

WIN THE ULTIMATE SYDNEY WEEKEND



Fraser Suites Sydney is an award-winning all-suite luxury hotel located in Sydney's CBD, next to Darling Harbour - **Sydney's best kept secret!**

The sleek 42 level tower offers 201 luxurious studio, one and two bedroom deluxe suites & two spectacular duplex penthouse apartments.

Design elements throughout are infused with warmth and modern furnishings evoke a sense of Manhattan style.

Throughout the month of April, **Travel Daily** readers will have the chance to win The "Ultimate Sydney Weekend" at Fraser Suites Sydney, where you'll be able to live like a star for a weekend in an ultra luxurious two bedroom duplex penthouse.

This incredible prize for two people valued at over \$4000, courtesy of **Fraser Suites Sydney** includes:

- Two night's accommodation in a two duplex bedroom penthouse
- Breakfast daily for two people
- Complimentary Car Parking
- A bottle of Bollinger Champagne
- Handmade Belgian Chocolates
- SkyWalk pass for two people
- Late checkout to midday

See Fraser Suites Sydney at:
www.fraserhotels.com.au



To enter, please send in your best Sydney Secret. This can be anything from a local restaurant, walk, art exhibition or place to grab the best coffee! Extra points for creativity will be awarded.

Alison Polock of Qantas Airways has sent us the following entry:

"My best kept Sydney Secret is Yarra Bay Beach (At Phillip Bay behind Yarra Bay Sailing Club) - This spot is unspoilt and on any weekend day is deserted, weekends are a little busier but even then the crowds are very low. The water is crystal clear and it is a great place for the kids to enjoy the outdoors without the crowds, the beach is free from pollution and just a great place to relax and enjoy the sun."

Email your responses to: secretcomp@traveldaily.com.au

[CLICK HERE FOR TERMS & CONDITIONS](#)

King deals in Centre Nasair new routes

AAT Kings is offering up to 30% off its Red Centre Short Breaks when booked by 30 Apr, with the Uluru and Kings Canyon three-day tour priced from \$660ppts.

Discounted Russia

BEYOND Travel is offering a discount of \$500 per couple on the eight night *Highlights of Russia* tour for the guaranteed departure dates of 16 Jul, 13 Aug and 10 Sep.

Packages include accom, most meals, coach and rail transport, sightseeing, all tips and transfers. Bookings need to be made by 31 May, for info call 1300 363 554.

SAUDI Arabian carrier Nasair is adding new domestic routes between Riyadh-Khartoum, Kochi, Latakia, Sharm el Sheikh and Calicut, and between Jeddah-Khartoum, Aleppo and Sharm el Sheikh for the 2010 Summer.

Anantara's gadget

ANANTARA Phuket Resort and Spa is the first Anantara property to give guests the chance to play with the new Apple iPad when selecting resort spa treatments or planning activities.

The iPad will be available across all Anantara Hotels and Resorts over the coming months.

GREECE

The Original Mediterranean Experts

Vote for Sun Island Tours in the 2010 NTIA awards
Best Wholesaler International Product

Click Here to Vote

SUN ISLAND TOURS
Your Mediterranean and Middle Eastern Travel Experts



AA APPOINTMENTS
RECRUITMENT CONSULTANTS



THANKS FOR YOUR NOMINATION,
NOW WE NEED YOUR VOTE!
PLEASE VOTE AA APPOINTMENTS IN CATEGORY
22, "BEST SUPPORT SERVICES".

www.afta.com.au

FOR THE BEST JOB VACANCIES VISIT OUR NEW WEBSITE @www.aaappointments.com

SYDNEY – 8/6 O'Connell Street – (02) 9231 6377 – apply@aaappointments.com.au

MELBOURNE – 1/167 Queen St – (03) 9670 2577 – recruit@aaappointments.com.au

BRISBANE – 13/97 Creek St – (07) 3229 9600 – employment@aaappointments.com.au

ADELAIDE & PERTH – (03) 9670 2577 – recruitsa@aaappointments.com.au & recruitwa@aaappointments.com.au

GET CAUGHT IN THE WHITEOUT

WHOLESALE RESERVATIONS – SKI SPECIALIST
SYDNEY – SALARY PACKAGE \$40-\$45K

Fancy a snow break every year paid for by your boss? Sometimes you just have to take one for the team. You will be selling an amazing array of international ski and snowboard products across the globe. Work in a top team with fantastic rewards and incentives. You will be an experienced retail or wholesale consultant with minimum 2 years. CRS knowledge and ticketing skills as well as knowledge and enthusiasm for the ski industry are a must.

SCARED OF COMMITMENT?

TRAVEL ADMINISTRATOR – 9 MONTH CONTRACT
SYDNEY – SALARY PACKAGE \$38-43K PRO RATA

Are you looking for a fantastic opportunity but not ready to commit long term? We have the perfect role. You will be taking care of existing bookings only (no sales pressure), managing changes, cancellations etc. You will be working in a small, fun team within a leading travel company. Our ideal candidate will have Amadeus and ticketing skills and be experienced with refunds and reissues. This role is immediate start – if you are available call us now!!

DOMESTIC TO INTERNATIONAL CORPORATE CONSULTANT

MELBOURNE (INNER) – SALARY PKG \$55K - \$80K (OTE)

Stuck in a rut? This global travel management company is giving 3 lucky domestic travel consultants the chance to join one of the most successful teams in the industry! Although initially servicing corporate accounts with domestic travel arrangements, you will be trained to multi-skilled level in no time! Your earning potential will then grow from \$50K to \$80K! Min. 2 years domestic corporate travel experience required.

NIGHT OWLS REQUIRED

CORPORATE CONSULTANT - PART TIME AFTER HOURS
MELBOURNE (CITY FRINGE) – SALARY \$60K+ (PRO RATA)

Corporate travel consultants required urgently! This growing corporate agency seeks experienced corporate consultants for their after hours emergency team. Here you have the opportunity to work part time, after hours, and earn a fantastic hourly rate as well. If you possess a minimum 2 years international corporate consulting experience and are looking for part time night hours, APPLY NOW!

REGAIN YOUR ENTHUSIASM !

TRAVEL MEMBERSHIP LEISURE CONSULTANT
MELBOURNE (CITY) – PKG TO \$50K + GYM + BONUSES

Do you love constructing exciting holiday itineraries but tired of working to ruthless commission targets? This well established leisure company in the CBD is seeking a professional & dedicated leisure consultant to join their friendly team to service many high-end loyal customers. Monday to Friday business hours are only one of the perks, you also get a prestigious city gym membership! Min 18mths experience is required.

PROFESSIONAL & SUCCESSFUL TEAM RETAIL TRAVEL CONSULTANT

PERTH (SOUTH OF RIVER) – PKG TO \$50K + COMMISSIONS

Change your working environment and watch your enjoyment level increase! This professional retail agency has a great team of long standing consultants & currently requires a senior consultant to join the office. In this leafy suburb you will be thrilled with the level of clientele and exciting travel itineraries you will have the opportunity to construct. Great salary package on offer for the right person.

HIGH FLYERS EARN TOP \$\$\$\$\$\$\$

INTERNATIONAL CORPORATE TEMPS NEEDED URGENTLY
BRISBANE – SENIOR HOURLY RATES \$\$\$

Escape the same old boring grind and join AA's executive temp team! We have a number of top corporate temping positions on offer. You must have Galileo CRS, strong international fares knowledge and a passion for customer service. Take your pick of assignments! We have current and forward bookings on request with leading corporate agencies NOW! Call today and secure your ideal temporary role!
Top hourly rates on offer!

WATCH THE YACHTS SAIL BY!

INTERNATIONAL LEISURE CONSULTANT
BRISBANE BAYSIDE – SALARY PACKAGE \$40K

If you love working in close knit teams, are passionate about leisure travel and enjoy helping clients fulfill their dreams this is the job for you. This boutique agency located in the bayside region is looking for an experienced international consultant (min 2 years preferred) to join their team. Supportive management, great family, bonuses on offer and real career growth potential within the Group. Oh, and did I mention the 4 day off option as part of their roster??
Don't miss the boat !!



156 European destinations.
No other airline connects you in so many ways.



Fare Combinability with Austrian, Lufthansa and SWISS

A Network of Networks

Now you have seamless access to booking the 156 European destinations via 10 Asian gateways giving you great availability and choice in getting your customers to their destination. Our award winning hubs in Austria, Germany and Switzerland are at the heart of Europe bringing all the important business and leisure destinations within easy reach.

Auto-quoted in your GDS

All fares to Europe via Asia are combinable on half round trip basis and will autoquote in your GDS. Say goodbye to ADMs and enjoy greater availability and gateway options in the peak seasons. Combinability is now offered across all classes of services with even more flexibility and choice.

eXperts

Australia's leading Agency Website
 Information • Fares • Rewards

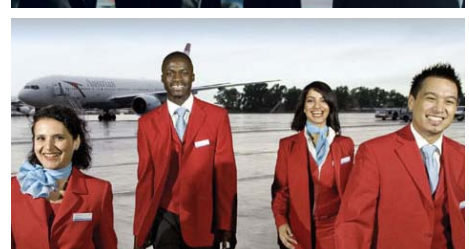
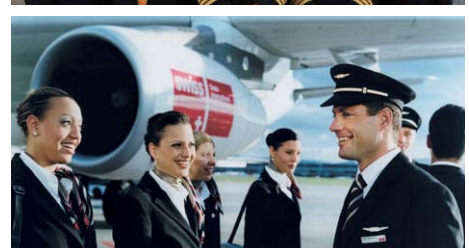
We have a great online tool that's available 24 x 7 and has a wealth of information about Austrian, Lufthansa and SWISS Product and Offers. We also have an automated rewards program with the opportunity to earn and redeem points for all your bookings - an Australian First! Join now to find out how you can soon be shopping at Australia's leading stores. [Join now!](#)

For further information on our combinable fares please call:

- Austrian** 1300 655 727
- Lufthansa** 1300 655 727
- SWISS** 1300 724 666

 Download European network map and Quick Reference

5 hubs at the heart of Europe:
Frankfurt Munich
Milan Vienna Zurich





Enjoy a Bier & Schnitzel at the eXperts Academy!

Secure your place in Austrian & Lufthansa's eXperts Academy Training 2010

Menu

Proposed itinerary

- DAY 1:** Arrive in Vienna & experience a half day city tour.
DAY 2: Fares & product training in OS Training Centre.
Enjoy the Vienna Airport experience.
DAY 3: Travel to Frankfurt & enjoy the Welcome Lounge.
Then onto the Training Centre in Seeheim.
DAY 4: Fares & product training in LH Training Centre.
DAY 5: Travel to Munich for some steins!
DAY 6: Royal Castle Day Tour, incl. Schloss Neuschwanstein



How to win?


- Any two tickets ex Australia issued on OS or LH = 1 entry
- Valid for all tickets issued 22Mar - 30May10
- You must be an eXperts member - see lufthansaexperts.com & follow the prompts.
- Enter your ticket number on the eXperts website.
- 2 Top Sellers Nationally.
- 5 Randomly selected sellers Nationally.

Whats Included

- Return flights to VIE / FRA / MUC
- Accomodation - Vienna, Seeheim & Munich
- Most meals & Tours.

www.lufthansaexperts.com

 **Lufthansa** **Austrian** 

STAR ALLIANCE MEMBERS 

Nominee
NTIA Best Tourist Office
- International, 2010. [Vote here](#)



2

hours from natural wonder to modern marvel

Welcome to a destination like no other. Welcome to a country where the geographic beauty of places like Al Hotta Cave and the breathtaking splendour of The Sultan Qaboos Grand Mosque combine to create one exquisite journey. Welcome to a land of beauty and culture awaiting

your discovery, only 45 minutes by air from Dubai. Welcome to Oman.

We also welcome your vote for us in the **National Travel Industry Awards in the Best Tourist Office – International** category.

Please click [here](#) to vote.

Oman. Come together.

HERITAGE, NATURE & ADVENTURE: WHY VISITORS LOVE OMAN
Ministry of Tourism
www.omantourism.gov.om | info@tourismoman.com.au
Phone +61 2 9286 8930



from the very start, you've given us your vote of confidence.

Since the day we brought competition and a new sense of excitement to Australian skies, you've believed in us. In fact, we couldn't have flown more than 50 million customers without your continued valuable support.

From the start we've done things a little differently, working in partnership with industry to grow sales and deliver revenue growth. And we've continued to lead the way with a range of innovations like V-Direct and eNett.

Our events and easy-to-achieve incentives have proved very popular. And when it comes to great parties, you've really come to the party too.

You've played a big part in us becoming one of the world's most successful airlines. So please, give us a click and vote for you too.

Best Airline Domestic
Virgin Blue

VOTE 1

Best Airline International – Online
V Australia

VOTE 1

Best Sales Executive – Industry Supplier
Gary Manuel – V Australia

VOTE 1

