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Travel Daily AU
First with the news

Thu 07 Jan 10 Page 1

EDITOR: Guy Dundas
E-mail: info@traveldaily.com.au Ph: 1300 799 220

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Ningaloo nominated

ENVIRONMENT minister Peter Garrett announced yesterday that the Western Australian and federal governments have nominated the 260kms of WA's Ningaloo Coast for World Heritage listing.

The move would bring the 710,000 hectare region into the same status of the Great Barrier Reef, Uluru-Kata Tjuta National Park and Kakadu National Park.

Garrett believes the move would boost tourism numbers to the area.

An assessment of the Ningaloo Coast by UNESCO officials could take up to 18 months.

Mondial partners with nib

TRAVEL insurance provider Mondial Assistance and private health insurer nib have announced a pact today, which they say will benefit members of the fund who are planning overseas travel.

The partnership will see Mondial offer its tailored travel insurance products to over 760,000 nib customers around the country.

The head of nib said the Australian travel insurance market was an area which the group had identified growth prospects were available.

nib's ceo Mark Fitzgibbon said, "Although we have offered travel insurance for more than a decade, we saw a real opportunity to refresh and enhance the product we previously had in the market."

He said his fund's new travel insurance program was "easy to understand, easy to claim on and most of all good value."

CEO of Mondial Assistance in Australia, Brett Robinson referred to the agreement as a "great

Want to win tickets to the Aus. Open?

TRAVEL Daily has another great giveaway for readers today, this time courtesy of Thai Airways International.

Up for grabs is a VIP double pass to a day session at the Australian Open Tennis C'Ships on either 22 or 28 Jan, hosted in the comfort of THAI's 'Superbox' at the Rod Laver Arena, incl full hospitality.

The comp is open to all travel agents in Australia, but travel to/from MEL is not included.

To be in the running to win, be the first person to correctly email the answer to the below question to tenniscomp@traveldaily.com.au.

Name any international city on the THAI network and the name of a current professional player that comes from that city?

We'll announce the winner's name in tomorrow's issue of TD.

value-add" for affiliates of the health fund.

"Mondial Assistance will be working seamlessly with nib to provide their customers with products, support and assistance of the quality they deserve when travelling," Robinson said.

SAA scale back PER

SOUTH African Airways has been forced to cancel its Sat service from Perth to Johannesburg for the months of Feb and Mar, due to planned airport upgrades.

SAA say they will accomodate all affected pax on other flights.

Orion's future ship busted in Antarctica

ORION Expedition Cruises will be closely monitoring the progress of repairs to its future 100-pax vessel, currently named *Clelia II* (TD 26 Nov), after the ship was damaged in Antarctica on 26 Dec.

The incident, which has only come to light this week, occurred as *Clelia II* was preparing for a passenger landing on Petermann Island when a strong current pushed the vessel into a rocky shoreline, damaging the starboard propeller, causing a loss of power.

The future *Orion II* was able to make its way back to Ushuaia, Argentina with support on 30 Dec and is now undergoing repairs.

Operators of the vessel, Travel Dynamics International, have been forced to cancel voyages on the ship until 18 Jan, according to reports from the US.

Orion Expedition Cruises is taking a long-term charter of the all-suite ship from May 2011, which it plans to base in South East Asia.

Today's Travel Daily

TD today has four pages of news, plus there two full pages of industry jobs from: (click)

- TMS Asia Pacific
- AA Appointments

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Jetstar Euro plans

MEDIA in Greece has reported Jetstar is looking to launch flights between Athens-Melbourne in 2010, a move which JQ ceo Bruce Buchanan flagged last year (TD 03 Oct) without specifying a date.

A spokesman for the Qantas subsidiary told TD that, as yet, no decision as to when or if expansion of JQ's services into Southern Europe will occur.

Simon Westaway said "we do have ambitions and serious considerations to look towards operating some future low services between Australia and Southern Europe, via an Asian hub" including Athens, Rome or cities within Germany.

Westaway said JQ's highest priority was to focus on the LCC's pan Asian network expansion.

Jetstar will begin taking delivery of five Airbus A330-200 jets from late 2010 through to 2012, but no network decisions have been made at this time as to where these aircraft will be deployed, he said.

IE to reduce comm.

SOLOMON Airlines (IE) is cutting travel agent commission by 2% on all tickets, effective Mon 01 Feb.

Agents ticketing IE international services will next month receive 7% commission and/or 5% on domestic services.

Indian MEL travel warning

A WARNING for Indian students planning to study in Melbourne about racially-based violence, issued by the Indian Ministry of External Affairs, is a blow to the tourism sector, according to the state's tourism council.

The call comes after a spate of

Sixth QF A380 due

QANTAS will tomorrow take delivery of its next superjumbo from plane manufacturer, Airbus, tomorrow in Toulouse, France.

The QF A380, named *Charles Kingsford Smith*, will arrive in Sydney in coming days and boost Qantas' fleet of the double-decker aircraft to six.

MEANWHILE, Qantas will end its 40 year ties with the Association of Asia Pacific Airlines, saying the carrier's interests now extend beyond the range of AAPAs.

Bright TM forecast

TRAVELMANAGERS ceo Joe Araullo believes 2010 is likely to be the home-based travel agents best year since launching, given the results achieved last year.

"Sales (in 2009) were up a healthy 32 per cent on 2008, and given this crosses over the toughest period of the global financial crisis in Australia, we are all extremely thrilled," he said.

attacks on Indian nationals in Melbourne, including the death of an Indian civilian last weekend.

Further to his comments made on Mon (TD Tue), Vict. Tourism Industry Council chairman Jeremy Johnson said the new warning "will hurt the Melbourne brand."

"While it is early days, this may flow also to the economy, in particular, our tourism industry."

Johnson said that the Victorian capital being labelled as a "trouble spot" for Indian nationals will tarnish the state's reputation for years to come, and could cost jobs in the tour, accom and attraction industries.

"Domestic and other intl visitors and students may think twice about visiting Melbourne," he said, if the govt fails to take swift action to repair MEL's reputation.

FC selects its GDS

FLIGHT Centre Limited has today formally announced that it has chosen to re-appoint Travelport as its preferred GDS.

The new five-year deal covers Flight Centre's businesses in Australia, New Zealand, Canada, the UK, Hong Kong, China, Singapore, UAE and South Africa.

Flight Centre managing director Graham Turner said the signing shows the confidence the network has in Galileo and Travelport.

"In addition to extending our GDS relationship, we will work with Travelport with a view to introducing other products to our shops," Turner said.



Window Seat

HERE's a snappy way to travel.

Terry, a gutsy dive guide at the Sofitel Hotel in Bora Bora in Tahiti has been giving tourists tips on how to hitch a ride on sharks and sting rays.

"First you have to dive 10m and you have to hold onto the fin of the shark. You make taxi shark and maybe you can go to Australia," Terry explains.

The crazy local lures the sharks with sardines and his sexy fluoro yellow budgie-smugglers, and within seconds he is surrounded by the sea predators.

Unfortunately for Terry, most of the tourists prefer not to catch a ride with him but just watch instead.

[CLICK HERE TO WATCH VIDEO FOOTAGE OF TERRY](#)

DON'T cry me a river.

Comedian Joan Rivers turned on the tears when she was detained at San Jose airport last weekend after a passport mix-up.

A Continental Airlines agent became suspicious after seeing her married name, Joan Rosenberg, and her stage name, Joan Rivers, on the documents.

The funny woman ended up missing her flight and spent another night in Costa Rica.

Rivers caught a flight out the following morning bound for Newark, New Jersey.



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Travel Daily AU

First with the news

Thu 07 Jan 10

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Skal MEL luncheon

SKAL International Melbourne is inviting Skaleagues to its Jan luncheon being held at The Radisson on Flagstaff Gardens on Thu 21 Jan from 12:30pm.

Send RSVPs by 11am 19 Jan to sandy@apartmentsonlygon.com.au.

Q Nature Walk Tour

SYDNEY'S Q Station Retreat has added a guided Nature Walk Tour to its list of activities for guests and the public.

The walk ventures through the Sydney Harbour National Park, not far from Manly, and participants have the chance to spot long nosed bandicoot, reptiles, native birds and Little Penguins.

The two-hour tour operates on Sat and Sun from 5:30pm, and is priced at \$35 per adult - for more info see www.qstation.com.au.

Africa roadshow

THE Africa Safari Co. will host its annual roadshow in Brisbane (22 Mar), Sydney (23 Mar), Melbourne (24 Mar), Adelaide (25 Mar) and Perth (26 Mar).

This year's showcase will feature new products and operators from South Africa, Zimbabwe, Zambia, Tanzania, Kenya, as well as Mauritius and Reunion.

To register for an event, email marketing@aficasafarico.com.au.

Sunsail free nights

WHITSUNDAY cruise specialist Sunsail Sailing Holidays is offering free nights for bookings made between 09 Jan and 31 Mar.

Guests booking a 3 or 4 night sailing adventure from Hamilton Island will receive one free night, and 5 night bookings will get two free nights - see sunsail.com.au.

SQ agent incentive winners



ABOVE: Singapore Airlines, in conjunction with Harvey World Travel, Travelscene American Express and Air Tickets, ran an agent incentive during the month of Nov, rewarding the two highest sellers from each brand, and two lucky entrants at random, with an Apple MacBook Pro.

The winners were: TSAX - Morcombe Travel, WA and National Seniors Travel, Qld; HWT - HWT Reservoir Travel, Vic and HWT Malvern, Vic; Air Tickets - Odyssey Travel, NSW and Bicton, WA; and the random draw winners were World Travel Hub, NSW and Olympia Travel, SA.

Pictured above receiving their prize are the team at Odyssey Travel, from left are: Hugh Chevrant-Breton, SQ manager distribution; Karen Robinson, Sue Ross, Natasha Robson, Gabrielle Di Pietro, Christopher Ellis, Air Tickets bdm and Goryana Knezevic (seated).

Eurostar boss' apology for chaos

THE CEO of high-speed railway passenger service, Eurostar, has apologised to the customers and travel partners who were impacted by the train's disruptions which occurred prior to Christmas.

On 30 Dec, Richard Brown wrote his "most heartfelt apology" and gave an explanation as to what occurred, which follows a scathing announcement by Eurotunnel on the way Eurostar handled the incident (TD yesterday).

The electrical fault, which left 5 trains on the line stuck in the tunnel, was caused when snow that had built up on the power cars melted once inside the tunnel, causing the electrical systems to fail (TD 21 Dec).

"We have had isolated incidents in the tunnel before but it is unprecedented to have five trains full of passengers all break down at the same time, and it was this that caused the emergency recovery procedure to breakdown."

He said results from the independent review (TD 22 Dec) would provide Eurostar with answers so it can learn from its

mistakes and ensure customers are never subjected to the same kind of disruption again.

Brown said he would be doing "everything in my power to ensure that this kind of incident will not happen again", and that Eurostar would take measures to ensure any future disruptions are handled in a better manner.

AFTA F&T1 training

AFTA Travel & Tourism College NSW still has spaces available for its five-day accredited Fares & Ticketing course, running the week commencing 18 Jan.

The course covers the new national competency SITTTSL013A which replaced THTSOP20A, and is now recognised by the Office of Fair Trading for travel agency licensing.

It's priced at \$995pp and there's a \$165 textbook fee, but a special industry corporate rate of \$1,500 is offered for 2 staff registering on the same course, which incl the textbook charge.

Phone (02) 9212 6322 or email info@nswcollege.afta.edu.au.



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Industry Appointments

WELCOME to *Industry Appointments*, *Travel Daily's* Thu feature which has the latest job appointments from across the industry. If you have just appointed someone to a new position and would like to update the industry email appointments@traveldaily.com.au.

Allysha Stibbard has joined the AFTA team as marketing and events coordinator. With qualifications in Events and Venue Management, and around three years experience in the Events industry, Allysha will be assisting in the organisation of the 2010 NITA, along with some of AFTA's other exciting new projects for 2010, including the new AFTA webMAIL and afta@mail newsletter.

Outrigger Enterprises Group has appointed Teri Orton to vice president, condominium resort marketing for the group's Outrigger Condominium Collection, effective 16 Jan.

Destination Queenstown has appointed Tony Everitt as its new chief executive officer, to commence in the position from 01 Feb. Everitt is currently the chief exec of Fiji based south-pacific.travel.

Prowse Panorama

KEITH Prowse has released its ticket and accommodation deals for the 2010 Bathurst V8 Supercar race held at Mout Panorama.

Mutlshare packages are priced from \$1,250pp - for details visit www.keithprorowse.com.au.

Export opportunities

VICTORIAN businesses in the tourism sector that are exporting or looking to export, can be part of the state govt's international trade missions and fairs taking place in Feb, Mar and Apr.

Events are being held in the UK/Europe in Feb, Korea in Mar, there's an inbound trade mission in MEL (also in Mar), and a China roadshow in Apr - for more info visit - www.export.vic.gov.au.

Canada and France to add scanners

THE number of countries saying they will adopt body scanners is on the rise, with air pax passing through some int'l airports in Canada and France to be screened using the new security measure.

Vancouver International Airport plans to use the controversial body image scanners within the next 10 days, primarily targeting US-bound passengers, and airports in Montreal, Toronto, Ottawa, Halifax, Calgary and Edmonton are all earmarked to be on the list for the body scanners.

France's civil aviation authority said yesterday it would be adding the technology to some of Paris' airports as soon as possible.

DJ eyes QLD cities

VIRGIN Blue is considering launching services to Gladstone or Emerald in Queensland in the future, losing the strangle-hold QantasLink has in the region.

Emerald Airport, currently undergoing a \$7m facelift on its terminal, witnessed a 370% jump in passenger numbers over the past decade.

Gladstone Airport is also extending its runway length and receiving other upgrades as part of a \$65m spend.

DJ's media relations manager Amanda Bolger said Emerald is one of many sites across the country of interest, "but there are no further plans at this stage."

Travelpport Gulf deal

GLOBAL distribution system provider Travelpport has penned a new global full content agreement with Gulf Air, the national carrier of the Kingdom of Bahrain.

The multi-year deal will enable travel agents worldwide who are hooked up to either Galileo or Worldspan platforms to easily access Gulf Air's full range of published fares and inventory.

AF postponement

AIR France has delayed its planned daily service between Paris and New York City using one of its A380s because of a delivery hold up from Airbus.

Daily AF superjumbo operations were planned to begin on the route from 02 Feb, but this has been pushed back until 23 Feb.

Britz NZ free day

NEWMANS Holidays is offering a free day's car or campervan rental when booking its 7-day fly/drive package to NZ between 01 May-30 Sep, before 31 Jan - 1300 130 525.

Viva add new route

VIVA Macau will launch a thrice weekly service between Macau-Hanoi from 13 Feb, operating on Tue, Thu and Sat using one of the airline's Boeing 767s.

Tanzanian Safari famil



ABOVE: In Nov last year, The Africa Safari Co. hosted some of its valued travel agents on an educational to Tanzania.

The trip visited a number of upmarket properties and gave the agents the chance to take in some fantastic wildlife spotting and enjoy luxurious accommodation.

Staying at Singita Lodges in

Tanzania, the group were treated to several game drives through the Serengeti National Park.

Pictured here *from left* are: Rosylyn Savio, Atours; Leanne, The Africa Safari Co; Gabriella Manco, Adventure Travel Co; Di Garvin, Floreat; Josie McPaul Bayview Travel and Peter (tracker/driver) from Singita.

WIN A TRIP TO EUROPE

To celebrate the start of the New Year, Rail Plus is giving *Travel Daily* agent readers the opportunity to win some sensational prizes during the months of January and February.

To enter this fabulous competition, subscribers will simply have to correctly identify what country the train featured below is from and come up with a creative caption to accompany this image.

There will be a major prize awarded at the end of the competition period of a place on the 2010 Rail Plus European familiarisation being held from 28 Apr to 08 May 2010, visiting Northern Italy, Switzerland, France and the UK* - for the best caption overall!

A weekly prize of a Eurail Select Pass for 5 days in 3 countries will also be up for grabs for the cleverest caption received each week, as decided by the Rail Plus judging panel.

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Account Manager – Sydney

- **Global Travel Management Company**
- **Manage key portfolio of corporate accounts**
- **Salary up to 80K NEG**

You will be responsible for managing all aspects of the client relationship, with a particular focus on building a strong business relationship with key decision makers, retention, growth, client satisfaction and debtor management to your assigned portfolio of clients. This is a fantastic opportunity to join this leader in Corporate Travel, who have excellent career opportunities.

Contact Sally Frape, Karen McGrath T: 02 9231 6444, 0422 621 029 E: sally@tmsap.com or karen@tmsap.com or [apply online now!](#)

Event Manager – Sydney

- **Agency specialising in Group Travel**
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Our client a leader in Event Management is currently seeking a Manager to oversee organisational preparation and operational conduct of conferences/events. You will have full management of the clients, logistics, marketing and budgets etc. This is a varied role where no day is the same, and clients offer you the ability to use your imagination to present to them the ultimate group travel experience. You must have experience with EventsPro, minimum 3 years previous group travel/management, current CRS (Galileo)

Contact Karen McGrath T: 02 9231 6444 E: karen.mcgrath@tmsap.com or [apply online now!](#)

Assistant Accountant - Sydney

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Contact Alessandra de Matteis T: 02 9231 6444 E: alessandra@tmsap.com or [apply online now!](#)

Business Development Executive – Melbourne

- **Global travel supplier**
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You will be responsible for capturing new business and assisting in identifying new revenue opportunities. This position plays a key role in achieving annual revenue targets by generating sales leads, presenting to prospects, developing proposals and closing deals. This is a fantastic role for an experienced sales executive who is looking at joining a reputable Global Travel company. Excellent career opportunities along with a great remuneration package.

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Account Manager - Brisbane

- **Leading Travel Supplier**
- **Build business relationships**
- **Salary 70K (NEG) + super**

Our client is providing a service to the travel industry. They are currently looking for an Account Manager who will be responsible for managing the business relationships with existing clients. You will manage all aspects of the client relationship, with a particular focus on building a sound business relationship with key decision makers. You will be responsible for retention, growth, client satisfaction and debtor management to your assigned portfolio. To be successful in this role you will need previous account management experience, have pride in your customer service, be dynamic, assertive along with excellent relationship building skills.

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Looking for a fresh, challenging position to start 2010? This role will see you working in a small team to complete accounts payable and receivable functions, payroll, bank reconciliations, receipting, BAS and GST reporting and general administrative duties. You will be an experienced bookkeeper with advanced MYOB, Word and Excel skills and strong attention to detail. Top package & benefits on offer!

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**LEAVE THE SHOP FRONT BEHIND!
HIGH END - LEISURE SPECIALIST CONSULTANT
SYDNEY - SALARY PKG TO \$65K**

Are you a talented consultant who is looking for a change from the face to face, shopping mall clientele? Then this is the role is for you! This well established co, with a dedicated client base, is looking for an experienced consultant to join their growing team. Working in their amazing offices, in small teams within a call centre, you will enjoy the freedom of organising great upmarket itineraries without the pressure of sales targets.

**MAKE THE SWITCH TO CORPORATE TRAVEL
CORPORATE DOMESTIC CONSULTANTS x 10: JAN START
SYDNEY – SALARY PKG TO \$49K**

Always wanted to switch to corporate travel? Our client, a leader in this field, requires multiple domestic consultants to work on this top new account. Be part of a great organisation, where you are rewarded for your hard work by great benefits including, extended holiday leave, gym membership, career advancement and so much more. A minimum 1-2 years consulting experience is essential.

**LUXURY PRODUCT – ESTABLISHED TEAM
TRAVEL TEAM LEADER
BRISBANE CITY – \$55K OTE**

Start the New Year with this exciting opportunity! Want to work with a luxury product, managing a fun and motivated team in this great office location? Now you can! This company offers the best in terms of support and is looking for a motivated, sales driven manager to lead their established team. Minimum two years in a retail travel management role is required with a particular emphasis on sales mentoring and motivating teams. Great incentives and bonuses are on offer. If you are a manager looking for something different, this is it!

**LOOKING FOR WEEKEND WORK ONLY?
WEEKEND CORPORATE CONSULTANT
BRISBANE INNER SUBURB
ATTRACTIVE HOURLY RATE**

Are you an experienced corporate consultant that needs some extra money? Perhaps you have decided to return to study or need to fit work around family commitments? This is a rare opportunity to work in an exciting corporate role handling domestic and international bookings. You must have minimum two years corporate experience, including fares and ticketing and Galileo CRS would be an advantage. Opportunities like these are rare, so call today!