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Travel Daily AU

First with the news

Fri 15 Jan 10 Page 1

EDITORS: Bruce Piper and Guy Dundas
E-mail: info@traveldaily.com.au Ph: 1300 799 220

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TMS ASIA-PACIFIC

SQ A380 to Zurich

SINGAPORE Airlines will begin flying daily A380 services between Singapore-Zurich from 28 Mar, replacing its 12 weekly B777-300ER flights to the Swiss city.

Zurich will become SIA's seventh destination to receive A380 flights, behind Sydney, London, Tokyo, Paris, Hong Kong and Melbourne.

Explore Mexico trip

EXPLORE Holidays is offering agents a chance to earn a spot on a Mexican fam at the end of Feb by selling Explore product.

See page nine for full details.

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Feb launch for C&K site

COX & Kings is set to launch the Australian version of its Ezeego1 travel website next month, with the domain name already registered and work apparently well underway on what's being billed as "Australia's biggest online travel supermarket".

According to the draft website currently at www.ezeego1.com.au the company will market flights, hotels, car rental, sightseeing, rail and cruises to the public, and is modelled on C&K's established Ezeego1 operation in India.

The Australian site was flagged

last month by C&K Australia ceo Steve Reynolds, as he announced that Cox & Kings was becoming the corporate parent entity for Tempo Holidays.

At the time he confirmed that more than 20 suppliers had already signed up for Ezeego1 in Australia.

The Indian site offers both B2C and B2B models, claiming to be "the only reservation system that offers a dynamic packaging of all services with real-time inventory."

Viva dumps bag fee

VIVA Macau Airlines is removing its bag-check fees for economy class pax on flights from and to SYD/MEL, effective 01 Feb, for checked luggage up to 15kgs.

Currently, Viva Macau charges a \$20 first checked bag levie for flights over 8hrs flying time.

QH NSW/ACT '10/11

QANTAS and Viva! Holidays are today both launching their new NSW and ACT product range - pg 8.

Today's Travel Daily

Travel Daily today has six pages of news and photos, plus full pages from:

- AA Appointments
- Qantas Holidays
- Explore Holidays

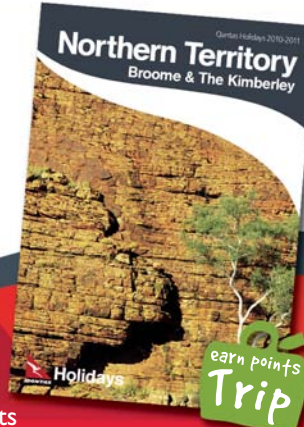
Wish you were here?

WESTERN Australia's soon to be revealed catchphrase is "Wish you were here?", according to reports from the West coast.

Tourism WA's Stephanie Buckland said full details of the slogan and new intl tourism campaign would be officially revealed early next month, but would not confirm if the catchphrase would be used.

A local taxi driver will tour the state over nine-weeks as part of the Tourism WA campaign, picking up different passengers in select cities to showcase the region.

The acting chief said, "The idea is that the taxi driver is going to be taking people to some very extraordinary places."



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RENAULT EURODRIVE



Rosie Captain deals

ROSIE Holidays is offering 40% off a range of Captain Cook 3, 4 or 7 night Yasawa Island Cruises in Fiji, for travel until 31 Mar.

The deals are available until 05 Mar - phone 1300 133 524.

Discover the Bear Essentials



Get your clients to discover Canada's amazing wildlife at Knight Inlet Lodge - considered the best place to view grizzly bears in the wild.

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QH joins 15% comm club

QANTAS Holidays has matched an initiative by Creative Holidays and Travel2 to offer 15% commission on Europe/UK bookings made online.

Creative started the ball rolling (TD Tue) by announcing it would pay the higher level of commission for i-CREATE bookings made 11 Jan-28 Feb - with Stella's Travel2 swiftly matching the 15% level for Calypsonet UK/Europe bookings (TD Wed).

Tourist toilet rescue

FIREFIGHTERS in the NZ town of Blenheim were last night called to an emergency in which a Chinese tourist became stuck inside a public toilet.

Ying Chao's comfort stop was decidedly uncomfortable, after she was unable to open the electronic door on the toilet from the inside.

She was very relieved when the officers attended the scene and let her out, in the process demonstrating how to use the door correctly.

The tourist had fortunately memorised the NZ 111 emergency number, which she called when she became stuck.

"It's the only number I know how to call here," she said.

Janaya resigns SAT

SOUTH African Tourism marketing & communication manager, Janaya Birse, has resigned after six years with SAT.

GM Bangu Masisi said recruitment processes are now under way for her replacement.

Late yesterday afternoon Qantas Holidays also issued an update to agents confirming that for online bookings via easyway between 14 Jan and 28 Feb for travel to 31 Dec it would also pay 15% commission on land components.

The 15% commission level also applies to Viva! Holidays land product booked online.

The move means that the three major mainstream wholesalers are now offering the same commission - effectively once again levelling the playing field but reducing their yields.

Rex ambulance win

REGIONAL Express subsidiary Pel-Air has been awarded a tender with the Victorian govt for the provision of Fixed Wing Patient Transport Services, for the medical evacuation of patients to and from regional areas.

The new 10-year contract will commence in mid-2011 and follows the selection of Pel-Air as the conditional preferred tenderer last Jul.

AA cashless cabin

AMERICAN Airlines will refuse to accept cash for the payment of purchases onboard flights across its global network from 01 Feb.

Passenger payments from next month will need to be made with major credit or debit cards.

Last Jun, AA implemented a cashless cabin for inflight sales on continental US flights, and to Hawaii, Alaska and Canada as it "simplified the inflight transaction process for both customers and flight attendants", said AA's vp Onboard Services, Lauri Curtis.



Window Seat

FORMER Qantas ceo Geoff Dixon is today featured on the front page of the *Financial Review* talking up the need for executives to take holidays.

It's part of his new role as deputy chairman of Tourism Australia, with Dixon, described in the article as a "self-proclaimed workaholic" who has now "seen the light".

His successor as Qantas ceo, Alan Joyce, possibly doesn't suffer from the same problem - he wasn't able to comment on the story because he is on leave.

"I'M a total novice when it comes to the transportation industry".

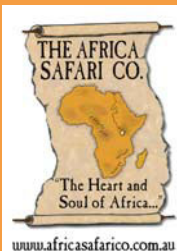
That's the less-than-inspiring comment of the newly named chief of ailing Japanese flag carrier Japan Airlines, Kazuo Inamori, who was this week appointed by the state-owned Enterprise Turnaround Initiative.

THE support team of tennis star Jelena Dokic was yesterday embroiled in an inflight incident which led to police being called after a plane from Hobart to Melbourne landed.

Dokic's boyfriend, Tin Bikic, and his brother allegedly became involved in an argument with a passenger and a crew member, later issuing an "unreserved apology".

Dokic was on the flight - which was presumably operated by Jetstar - but wasn't involved in the incident - which is probably lucky given that she's on a \$1m sponsorship deal from the airline.

EXPAND INTO AFRICA



The Africa Safari Co is looking to expand their sales team into Western Australia and are looking for a sales representative in Perth. We want someone who has experience in the travel industry, wholesale experience would be a bonus.

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QF defends BL

QANTAS has reaffirmed its commitment to its Vietnamese Jetstar Pacific offshoot, which is facing an ongoing investigation by authorities who have stopped senior QF executives from leaving the country.

QF ceo Alan Joyce was responding to a Civil Aviation Administration of Vietnam report on the carrier, which identified "a number of administrative and quality issues related to the airline's operations."

"We remain confident in our investment in Jetstar Pacific and confident in the airline's total commitment to safety," he said.

Joyce confirmed that in addition to the Vietnamese probe, Qantas had supported a number of "routine and independent audits" to assess Jetstar Pacific's maintenance, which had concluded there were no safety concerns.

He blasted union comments on the matter, saying officials were "taking an opportunistic and cynical approach based on a very poor understanding of the issue."

VTIC applauds MEL

THE Victorian Tourism Industry Council has praised Melbourne Airport for its success in securing an extra weekly direct Viva Macau service (TD yesterday).

VTIC chairman Jeremy Johnson said non-stop international services into MEL were invaluable for the local economy.

"In years gone by too many international flights have gone directly to Sydney," he said.

Vogue cuts travel

NEWS Limited has announced that it will reduce the frequency of its *Vogue Entertaining + Travel* magazine from bimonthly to just twice a year.

However the company said it would expand its bimonthly *Vogue Living* magazine from May this year to include travel content, and no staff had lost their jobs as a result of the change.

Upmarket consumer magazines have been hit hard by the economic downturn, with the News move following the demise last year of the Australian version of *Travel + Leisure*, published by the New Limited's Fairfax group.



ABOVE: Craig Owens and Jane Tanti from Oceania Cruises are pictured above after hosting a VIP dinner on board the *Nautica* in Melbourne last Sun night.

The vessel's Australian itinerary has proven very popular, with some late sales on a number of sectors seeing the ship full as it cruised from Hobart to Sydney.

And Oceania is also enjoying very strong demand for its new flagship *Marina*, currently under construction and planned for a Jan 2011 debut.

Oceania saw record single day bookings on Wed when *Marina* went on sale for the first time, exclusively to the line's past passengers.

Reservations exceeded the line's previous daily record by a whopping 26%, with almost half of *Marina's* released inventory covering five inaugural season sailings sold in under 12 hours.

Bookings for the inaugural *Marina* season open to the general public next Mon - more info 02 9959 1370.

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Pacific Blue OTP

VIRGIN Blue Group's NZ-based offshoot Pacific Blue says that of all its domestic flights in 2009, 92.3% took off within 15mins of their expected departure time.

In Dec, Pacific Blue's on-time performance (OTP) was 96.5%.

LCCT KUL terminal

CONSTRUCTION work for a new runway and taxiway to service Kuala Lumpur's yet to be built low-cost carrier terminal (LCCT) will start next month at KL Intl Airport in Sepang, Selangor.

The RM291m project is expected to be completed by Dec.

The new LCCT itself has yet to be finalised, but it's planned to be located 1.5kms from KL, rather than the 20km distance to the current overcrowded LCCT.

AirAsia X is one airline which is eagerly awaiting firm details of the new terminal, as it plans to park many of its expanding fleet on the ground there.

Battleship reopens

HAWAIIAN tourist attraction the, *USS Missouri*, will reopen for to visitors from today after the former battleship underwent an extensive maintenance upgrade.

Admission to the Battleship Missouri Memorial located at Pearl Harbour is US\$20 per adult.

Bran nue incentive

APT and Kimberley Wilderness Adventures is giving 50 double passes away to the Broome-based film, Bran Nue Day, to the first 50 bookings made on either of their Western Australia packages.

What's more, the agent selling the highest number of packages to the region between 14 Jan and 20 Feb will also win an eight-night El Questro, Gorges and Purnululu 4WD adventure trip.

The winner's details will be announced on 28 Feb.

Aus Open accom.

MANTRA Group says it still has availability at some of its hotels for tennis fans who haven't yet secured accommodation for the Australian Open in Melbourne.

Studio rooms at the Mantra on Jolimont or one-bedroom units at Mantra 100 Exhibition lead in at \$195 per night, and studios at Mantra on Russell are priced from \$259 per night - call 1300 987 604.

DL to retire NW code

DELTA Air Lines is getting rid of its Northwest Airlines (NW) code from 05 Sep as they move closer to becoming a single airline.

According to travel agent GDSs, Northwest flight number series between NW250-349 and NW600-699 on int'l services will switch to DL, along with the series between NW2000-2999 and NW7000-7999.

Routes in the first wave of changes include services between Atlanta and Paris/Rome; Detroit and London Heathrow/Hong Kong/Shanghai and Seoul; New York JFK and Athens/Rome and Tel Aviv; as well as Tokyo and Portland/Guam.

Cruise Consultant

Silversea owns and operates a fleet of 6 'boutique' cruise ships and is recognised as the market leader in the ultra-luxury sector.

A position is available for a Cruise Consultant to handle Reservations/Documentation, based in our office in Sydney's CBD.

The role reports to Manager, Passenger Services (Asia Pacific) handling reservations and information communication with travel agents throughout the Asia Pacific markets. Key tasks include incoming call handling for reservations/guest information and preparation of guest's pre-cruise and final documentation.

The applicant should possess excellent written and verbal communication skills, with the ability to work under pressure. A sound knowledge of global destinations and/or the luxury market and a working knowledge of AS400 (Wings) would be advantageous.

If this role sounds like you,
please forward your Résumé to
Anita Hobdell, Passenger Services Manager,
anitah@silversea.com by 22 January, 2010.

SILVERSEA



**WIN A MAGAZINE
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12 MONTHS**

Are you familiar with the amazing products that Hahn Air Ticketing offer?

This week, Hahn Air has been giving **Travel Daily** readers the chance to win a yearly magazine subscription from a choice of 10 titles (pictured below) - and today is the last day to enter this great competition.

Simply be the first subscriber to correctly email the answer to the question below to: hahnaircomp@traveldaily.com.au.

TODAY'S QUESTION IS:

**Name one advantage of using
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Hahn Air operates the world's largest e-ticketing platform and has implemented agreements with over 200 airlines worldwide.

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Gastronomic Spain

TEMPO Holidays has added three new private gastronomy and wine trips to its "Flavours of" programs in Spain this year, tours the wholesaler says are "not readily available in the market".

The trips include private car touring, wine and tapas tasting, visits to local markets and cooking classes, private English speaking sightseeing guides and four or five star accommodation.

The new tours feature in Tempo's just released Spain and Portugal 2010 brochure.

Thu's comp winner

CONGRATULATIONS to Cathy Campbell of Travel Phase, Double Bay, NSW who was the first person to correctly respond to yesterday's question in *TD's* Hahn Air comp.

Cathy said Hahn Air has ticketing deals with 207 partner airlines.

Angliss anniversary

WILLIAM Angliss Institute in Melbourne will celebrate its 70th anniversary this year, and will mark the milestone with a new building launch and a gala dinner for industry partners worldwide.

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"Business as usual" at JAL

JAPAN'S Enterprise Turnaround Initiative Corporation has issued a statement of support for the continuing operations of Japan Airlines, in the face of increasing expectations the carrier is set to declare bankruptcy shortly.

Shares in JAL have plummeted 90% over the last two days.

The ETIC confirmed that it's in the process of forming a "business revitalisation plan" for the carrier, adding that "we intend to ensure all of its business operations on and off the grounds to be performed smoothly without any interruption as usual".

Spelling it out further, ETIC says there will be no impact on the carrier's creditors with all payments to be honoured, while there will also be "no influence over the usage of the flight tickets i.e. all the flight tickets are to be used as usual including changes, refunds and etc".

Leasing fees for aircraft will also be paid as usual, and flight

New Travelex ceo

FOREIGN exchange specialist Travelex in the UK has appointed Peter Jackson as its new chief executive, with the company reportedly looking at a share float or sale of the company as its 56% shareholder Apax looks to exit.

coupons issued for shareholders will remain valid until the original expiry dates.

ETIC also confirmed that there would be no impact on JAL's frequent flyer program, with points able to be used as usual.

The corporation has also announced that 77-year-old billionaire Kazuo Inamori will be the carrier's next chief executive.

Inamori, who founded electronics giant Kyocera and is Japan's 28th richest person, said that although he's unfamiliar with aviation, "I've decided to accept because the government and the turnaround body want to prevent JAL's failure by any means."

Platinum new role

THE Platinum Travel Corporation has employed Michelle Leffley as its Travel Office Manager for its NSW offices.

Leffley joins Platinum after 12 years with Qantas, with roles incl finance and NSW corporate sales.

WIN A TRIP TO EUROPE

To celebrate the start of the New Year, Rail Plus is giving **Travel Daily** agent readers the opportunity to win some sensational prizes during the months of January and February.

To enter this fabulous competition, subscribers will simply have to correctly identify what country the train featured below is from and come up with a creative caption to accompany this image. There will be a major prize awarded at the end of the competition period of a place on the 2010 Rail Plus European familiarisation being held from 28 Apr to 08 May 2010, visiting Northern Italy, Switzerland, France and the UK* - for the best caption overall!

A weekly prize of a Eurail Select Pass for 5 days in 3 countries will also be up for grabs for the cleverest caption received each week, as decided by the Rail Plus judging panel.

So put on those thinking caps and email your caption and contact details to railpluscomp@traveldaily.com.au.

Full terms and conditions available at www.traveldaily.com.au.



*Itinerary subject to change.

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Clipper S&M mgr

STAR Clippers has named Diana Siderova as its new sales and marketing manager, based in the cruise liner's North Sydney office.

She previously held the same position with Creative Cruising.

United back to ANC

UNITED Airlines will commence 3 new domestic seasonal services to Anchorage from 22 May.

The decision will provide a huge boost in capacity for cruise pax sailing Alaska's Inside Passage and visitors wishing to explore the neighbouring Yukon Territory.

From 22 May, United will begin a once weekly service between Chicago-Anchorage, before going daily from 09 Jun to 30 Aug.

Over the same period, UA will offer a daily direct roundtrip flight linking both Denver and San Francisco to the largest city in the 49th US state.

UA will revert to a once-weekly connection between 04 - 25 Sep.

The Star Alliance carrier pulled the same flights to Alaska in 2008 due to record airline fuel prices and a troubled US economy.

Gecko's takeoff sale

AGENTS booking any Gecko's tour of 20 days or more before 29 Jan will receive a 20% discount on the tour cost, while trips of 10-19 days will be 10% cheaper.

The offer is based on trips departing by 31 Aug - for bookings phone 1300 791 536.

Discoveries 2010/11

TERRITORY Discoveries has released two brochures offering to "uncover the hidden secrets" of the Top End and "discover the magic" of the Red Centre.

The Northern Territory programs can be ordered through TIFS.

Marry Me training

OVERSEAS wedding specialist Marry Me Abroad will be starting a travel agent training program in 2010 to assist consultants with planning their client's 'big day'.

The firm says it will provide a personalised introduction to its specialist services, whilst ensuring that travel agents maintain their continued client rapport.

See www.marrymeabroad.com for info, or phone 1300 553 573.

Backo moves up

BRITISH Airways has appointed Nicole Backo as its new head of South-West Pacific operations, as regional commercial manager.

Backo was previously the British flag-carriers commercial manager for Australia.

SAA serves platinum clients



LAST night, South African Airways hosted a group of travel clients and media at the Medibank Int'l Tennis Tournament at Sydney Olympic Park Tennis Centre.

Guests enjoyed the action on court between Australia's Peter Luczak and Mardy Fish of the USA, from SAA's corporate box at the Ken Rosewall Arena.

This year marks the fourth year of the airline's six year global sponsorship agreement with ATP World Tour.

"Our platinum sponsorship deal gives us excellent exposure here in Australia", SAA's head of Australasia, Thevan Krishna, told *Travel Daily*.

The SAA booth is the place to be during the tournament, with

player signings and giveaways taking place on selected days.

And at yesterday's day session, SAA gave two lucky spectators tickets to Johannesburg as part of their on-court promotion activity.

Pictured above in front of the SAA stand, *back row* is: Andrew Grover, Gullivers Sport Travel; Rosemary Williamson, Travel Plans Int'l; Jenny Rowland, Travel Talk; Stephanie Savage, Impulse Travel & Thevan Krishna, SAA.

Middle row is: Delphine Delhaise, Gullivers Sport Travel; Bina Williamson, Travel Plans Int'l; Julie De Palo, Bench Int'l & Tanya Perrett, Flight Centre Nth Sydney, and *front row* is: Johan Fourie, Travel Talk; Ian Robinson, SAA & Jerome King, Scenic Tours.



Travel Specials

WELCOME to *Travel Specials*, *Travel Daily's* Friday feature. If your firm has released a travel special you'd like to make the industry aware of send the details to specials@traveldaily.com.au.

RUSSIAN TRAVEL CENTRE has just released 'Two Capitals', a new flexible 6-day earlybird package combining Moscow & St Petersburg using 4 star Marriott hotels. Included is accom, brekkie, transfers, city tours and rail travel between the two cities. Prices start from only \$1111ppts. For an extra \$339 pp travellers can purchase a full sightseeing program for both cities. Full details phone 1300 668 844.

BOUNTY ISLAND RESORT FIJI has a 'Stay 4, Pay 2' deal on offer when booking its Beachfront Bures for travel until 31 Mar, by the end of next month. There's also some special meal rates available. For details and bookings, contact preferred wholesalers.

INTREPID TRAVEL is offering 15% off its adventures in the Americas when booked before 28 Feb. For bookings phone 1300 360 887.

WALDORF MADELINE, SPA WALDORF TROCADERO and WALDORF ARC DE TRIOMPHE in Paris have a 'Stay 3, Pay 2' winter special running until 30 Apr, for bookings made by 31 Mar. Conditions and blackout dates between 01-04 Apr apply. Contact wholesalers for more details and prices.

Loyalty helps Haiti

US airlines are leveraging their loyalty programs to help the victims of the Haiti earthquake.

As well as operating relief flights, some airlines are offering bonus frequent flier miles to members who donate to charities - while United Airlines is allowing members to donate their Mileage Plus points to the American Red Cross - which will then use them to help getting aid workers to affected areas.

Strikes strike Paris

THE plans of thousands of travellers passing through Orly and Charles de Gaulle airports in Paris have been thrown into disarray after the second day of protests about job cuts.

The action has lead to more than 50 per cent of flights out of Orly, and around 15 per cent of services to and from CDG to be suspended or cancelled.

It's expected that the strikes will end Fri morning (Paris time).



CAREER OPPORTUNITIES WITH THE TRAVEL PROFESSIONALS

Harvey World Travel is a leading national franchise network and one of the longest established retail travel agency groups in Australia.

With a passion for travel and a dedication to excellence in service, the strength of the Harvey World Travel brand is our people.

We currently have a number of exciting positions available based in our Sydney Office.

- **FRANCHISE MANAGER - NSW/ACT/QLD**
- **BUSINESS MANAGER, NSW**
- **AIR & PRODUCT MANAGER**

Click here for more details.

Applications close 18th January 2010.



Travelport Media Sales

Location Options - Brisbane, Sydney, Melbourne or Perth

Travelport is a global travel services company which operates major travel brands including Galileo, one of the leading Global Distribution Systems (GDS) in Australia.

We are seeking a passionate, proactive, media sales executive, experienced in selling online advertising.

As an important member of the Travelport Partner Marketing team, you will be expected to explore new ideas, listen to our travel supplier customers and deliver the solutions they need and value. Using various marketing tools, you will create relevant, targeted advertising campaigns to promote Travelport and its product offerings with a view to selling online advertising to appear on our product sites.

A background in advertising or media sales is essential along with a strong, but consultative approach to "cold-calling". You must be results orientated with a proven history of achieving sales targets, have a strong customer service ethic and the ability to re-contract existing customers.

If you wish to work for a company that has been awarded "Best GDS" Asia Pacific and voted #11 in the Top Technology Innovators by InfoWeek500, then please send in your application addressing the job criteria to Kaiser Khater, Human Resources Manager at kaiser.khater@travelport.com before 22 January 2010.

This is a full time position offering an attractive remuneration package of Base + Super + Bonus.

**READY TO GET BARRELLED?
RIDE THE WAVE TO SUCCESS!
CALL AA TODAY!**

FOR ALL THE BEST VACANCIES VISIT www.aaappointments.com

SYDNEY – 8/6 O'Connell St – (02) 9231 6377 – apply@aaappointments.com.au

MELBOURNE – 1/167-169 Queen St – (03) 9670 2577 – recruit@aaappointments.com.au

BRISBANE – 13/97 Creek St – (07) 3229 9600 – employment@aaappointments.com.au

ADELAIDE & PERTH – (03) 9670 2577 – recruitsa@aaappointments.com.au & recruitwa@aaappointments.com.au

***SENIOR JOB OF THE DAY*
STRATEGIC ACCOUNT MANAGER
MELBOURNE OR SYDNEY BASED
PKG TO \$90k + (NEG ON EXP)**

Working for this outstanding global operator is sure to impress. You will be at a senior level having working within a TMC for many years as an Account Manager. This role will see you overseeing one of this clients major accounts and requires the ability of a CRM who knows how to get things done to improve team function and efficiencies for the client. Don't wait!

**BACK WITH A VENGEANCE - CORPORATE TRAVEL
CORPORATE CONSULTANTS BONANZA
SYDNEY – SALARY PKGE \$40-\$65K**

Corporate clients have had their travel policies reinstated and corporate travel is booming! We have clients all over Sydney recruiting RIGHT NOW for corporate consultants! If you are a retail consultant and want to make the move to corporate, here is the ideal time to switch! Or maybe you are a skilled corporate consultant and made your New Year resolution to find a new role. Great Salaries are being offered from Global and Boutique agencies! Get in early as these roles won't last!

**LET YOUR LIFE BE A LITTLE MORE CASUAL
SENIOR TEMP TRAVEL CONSULTANTS
MEL, SYD, PER, BNE – GREAT HOURLY RATES**

Wanting a life with a little more time for yourself? We have numerous temp assignments coming up for the start of this year and require super senior travel consultants who have a high level knowledge of dealing with the corporate and leisure markets. For these particular roles over 5 years is required but other roles are available for less experienced so speak to your STATE TEMP CONTROLLERS

COME FLY WITH ME

**INTERNATIONAL AIRLINE -3 MONTH CONTRACT
SYDNEY INNER EXCELLENT HOURLY RATE + SUPER**

Want to work for the largest domestic and international carrier in Australia? NOW is your chance! We are looking for professional, articulate, driven, eager and experienced reservation staff. You will have previous experience in a similar consulting role and trained in Amadeus and/or Calypso.

The role starts 1 FEB.

**HELP - EMERGENCY ASSISTANCE!
CORPORATE TRAVEL CONSULTANT
MELBOURNE (INNER) – PKG TO \$65k**

Are you a corporate travel whiz looking to have more flexibility in your working week? Join this global company today where you will be working after hours on rotational hours including afternoon shifts on weekdays and covering all shifts on weekends. Your roster will include 4 x 10 hour shifts. For this you will earn 5 weeks leave a year, penalty rates and additional benefits including cab charge home late at night!

MIDNITE OWL!

**AFTER HOURS CUSTOMER SERVICE CONSULTANT
MELBOURNE (INNER) – PKG TO \$65k**

Want to work after hours? Then look no further. Working from Midnight – 8am your role will be as a customer service consultant dealing with any queries and processing after hours booking changes and requirements from clients calling in late at night or from overseas. This role requires Galileo skills and the ability to work in a team environment. Have fun at work and earn a great salary plus incentives.

**TAKE FLIGHT
AIRLINE FARES AND TICKETING SUPPORT
BRISBANE CBD – SALARY PKGE \$45K +**

Calling all fares and ticketing gurus! We have three organizations (including airlines) looking for experienced fares and ticketing specialists to join their teams. Take your pick with the working conditions that suit you. You will have experience in one or more CRS systems, excellent customer service skills, Fares and Ticketing 1 & 2 and a good understanding of corporate and retail agency operations. If a customer service role is for you, call today for a confidential chat.

**TAKE OFF WITH THIS DREAM JOB!
AIRLINE SALES EXECUTIVE
BRISBANE – TOP SALARY PKGE**

Always dreamed of working for an airline? Looking for something different? This international airline requires an enthusiastic and passionate executive to join their team. You must have travel industry experience and proven track record in an on the road sales role. Experience within an airline is a definite advantage and established contacts in the OLD market are essential.

Don't miss out on this rare opportunity, call today!

New South Wales & Australian Capital Territory Product

Full of diversity, New South Wales discovery, from the stunning coastline to the beautiful mountains and picturesque wine regions, will surely impress you. Why not let Qantas Holidays put together your perfect holiday in Australia? With over 30 years' experience, we are experts at creating holidays to suit a wide variety of tastes and budgets. Whatever your needs, you can trust our dedicated travel professionals to organise your dream holiday.

Andrew says...

"Take the time to explore NSW and ACT's nooks and crannies. Don't rush it or you'll miss the pleasant surprises around the corners."



Qantas Holidays & Viva! Holidays

are excited to announce the release of our 2010 - 2011 NSW and ACT product range (for travel 1 Apr 2010 - 31 Mar 2011) incorporating a large selection of

- ✓ Hotels
- ✓ Sightseeing
- ✓ Touring
- ✓ Transfers

Product Range

Qantas Holidays offers a huge selection of product options including luxury resorts, tours and more. Our range will suit any budget or preference throughout NSW and ACT.

NSW AND ACT PRODUCT INCLUDES:

Byron Bay	Breakfree Eco Beach	▲▲▲▲
Canberra	Novotel Canberra	▲▲▲▲
Port Stephens	Mantra Aqua	▲▲▲▲
	Peppers Anchorage	▲▲▲▲
Sydney	Intercontinental Sydney	▲▲▲▲▲
	Star City Hotel and Apartments	▲▲▲▲▲
	Mantra 2 Bond Street	▲▲▲▲
	Medina Executive Sydney Central	▲▲▲▲
	Mercure Sydney	▲▲▲▲
	Novotel Sydney Darling Harbour	▲▲▲▲
	Vibe Hotel Sydney	▲▲▲▲
	Travelodge Sydney	▲▲▲▲
	Hotel Ibis King St Wharf	▲▲▲



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TO QUALIFY FOR THE NAME DRAW:

Simply make as many Explore Holiday bookings as you can between **06 January – 06 February 2010**. Every booking puts you in the draw to attend this **AMAZING** Mexico famil departing at the end of Feb 2010 to Mayan Riviera, Cancun!



DREAM • DISCOVER • EXPLORE

T&C: Excludes Explore Cruise and Rail Bookings. Bookings made to qualify for draw are based on gross air and Land sales deposited; the more bookings you make the more chance of your name being drawn. The names will be announced on Friday 8th February 2010.