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# Travel Daily<sup>AU</sup>

First with the news

Fri 18 Jun 10

Page 1

EDITORS: Bruce Piper and Guy Dundas  
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## Celeb interview

LAST night the winner of the Miss Universe Australia pageant was crowned at the Sofitel Wentworth Sydney, with 18-year-old Jesinta Campbell taking out the major prize.

In honour of the monumental event, *TD* is today featuring our latest Celebrity Interview, with Laura Dundovic who took out the coveted Miss Universe Australia tiara in 2008.

See the interview on page six.

## Today's Travel Daily

*Travel Daily* today has six pages of news and photos, plus full pages from:

- AA Appointments
- China Holidays

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## "Healthy year" for CATO

THE Council of Australian Tour Operators has managed to maintain its membership numbers at 96 operators over the past 12 months, despite the ructions of the global financial crisis.

Last night CATO held its annual general meeting in Sydney, with gm Peter Baily reporting a \$4500 surplus and retained funds of \$32,000 "for a rainy day".

The meeting saw the election of a new committee, which has broadened representation from across the country with new

## Garuda set to grow

INDONESIAN flag carrier Garuda has confirmed plans to fly to "Italy, London, Paris and Frankfurt" from Feb next year, according to the airline's technical and maintenance director, Hadinoto Sudigno.

He announced the move after last week's resumption of flights between Jakarta and Amsterdam which saw GA return to Europe for the first time since 2004.

Garuda is using two-class A330-200s on the Dutch route.

## Air NZ yields slide

AIR New Zealand carried 883,000 passengers during May, an increase of 3.9% - but the carrier's year to date yields are down 7.9% according to figures released to the ASX today.

Short haul passenger numbers were up 4.2% with the domestic load factor up four points to 80.1%, with capacity up 0.6%.

On the carrier's Tasman/Pacific routes capacity was cut by 3% in response to a 1.1% drop in demand, with a load factor of 78.3%, up 1.5 points.

And long-haul passenger numbers were up just 1.9% on May last year, with demand increasing by 4.1% on North America/UK routes while on Asia/Japan/UK demand fell 1%.

members from WA and SA.

Rod Eather from Beachcomber Tours was named as the new chairman, replacing Simon Hills from Icon Holidays who has stepped down from the role but will remain on the committee.

Greg McCallum from Rail Plus is the vice chairman, with other committee members including John Morley from SA's Kirra Tours, Trevor Fernandez from Wildlife Safari in Perth, Abercrombie & Kent's Sujata Raman, Leo Adams from Holidays on Location in Vic, John Ford from Ibertours and Diane Wixon of Pinpoint Travel.

Baily told *TD* that the agm included discussion of the current review of consumer protection in the travel industry, as well as the impact of the proposed merger between Jetset Travelworld and Stella Travel, with a number of members making submissions to the ACCC enquiry into the deal.

## Amex mobile offer

AMERICAN Express Business Travel today unveiled a new mobile travel solution to provide travellers with "unparalleled support while they're on the road," in partnership with technology firm ConTgo.

Dubbed 'mobileXtend' the system allows information such as maps, currency conversions, ground transportation tips and negotiated hotel amenities to be pushed directly to the traveller's mobile device.

Travellers also have access to their itinerary and the system supports social networking to allow them to "stay connected with their personal and professional network".

MobileXtend works with iPhones and BlackBerry devices as well as with any mobile phone which supports SMS text messages.

For more information see [americanexpress.com/mobileXtend](http://americanexpress.com/mobileXtend).

## Frier set for Sabre

FORMER head of NRMA's Tourism Leisure Holdings, Carl Frier, has taken a position with Sabre Pacific, where he will have overall responsibility for retail sales in Australia and New Zealand.

The role sees Frier once again working with Sabre Pacific ceo Gai Tyrrell, who was his colleague when both held senior roles at Jetset Travelworld some years ago.

Tyrrell said the appointment reflected the "strong new growth focus" of the company.

Frier resigned as TLH ceo last month (*TD* 04 May).

## Trip

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## TD's snow update

THE snow flakes are falling, which means it's that time of year for the return of *TD's* exclusive regular travel industry snow update column.

Throughout the ski season *Travel Daily* will provide a snap-shot of current snow falls, the depth and the number of lifts operating across Australian and New Zealand ski-fields.

Here's the latest snow reports from across the region:

- Falls Creek - 14cm / 3 lifts
- Perisher - 4cm / 4 lifts
- Thredbo - 5-10cm / 5 lifts
- Mt Selwyn - 10cm / 1 lift
- Mt Buller - 15cm / 3 lifts
- Mt Hotham - 13cm / 3 lifts
- Coronet Peak - 80cm / 6 lifts
- The Remarkables - 80cm/0 lifts
- Mt Hutt - 110cm / 2 lifts
- Cardrona - 55cm / 0 lifts

## Silversea incentive

SILVERSEA Cruises today announced a new 'Sell to Sail' incentive program, which gives agents the opportunity to earn their own free cruise when they make three new bookings on any upcoming 2010 voyages.

It's valid for bookings deposited 15 Jun-01 Oct 2010, with the free cruise redeemed before 31 Mar.

# ADS operators suspended

FEDERAL tourism minister Martin Ferguson has suspended two NSW inbound tourism operators from the China Approved Destination Status (ADS) scheme after they were found to be in breach of requirements.

The affected businesses are Honey Trading P/L and Ai Hua International Travel P/L, which will be unable to be part of the ADS for three months from today

## U/ACO hearing

THE US Congress has this week been conducting a hearing into the proposed merger between United Airlines and Continental, aiming to explore "potential effects for consumers and the industry".

UA ceo Glenn Tilton said the deal is important to allow the carriers to compete effectively, making the merged airline "more financially viable".

And CO chief Jeff Smisek admitted that ongoing losses meant "we're not in great shape at Continental"

The deal is being opposed by a number of Senators concerned about possible "substantial increases in air fares" in both domestic and international markets - with routes to Beijing under particular focus where the merged carrier would control 57% of the total US capacity.

due to "tourism quality issues".

ADS is a bilateral agreement between China and Australia which facilitates tour group travel and includes a code of ethics requiring operators to ensure "integrity, competition, fair trading and immigration compliance in the inbound Chinese tour market".

Unspecified problems with the two companies were found during regular compliance monitoring activities by the Department of Resources, Energy and Tourism.

"The Australian Government is seen by the Chinese government as a model ADS partner," said Immigration Minister Chris Evans, who was also involved in the move.

"Suspending non-complying operators sends an important message to the market about how seriously we treat our tourism industry and how we value our Chinese market," he said.

Sydney-based Honey Trading has been in operation since 1980, and specialises in organising inbound tours to Australia and NZ.

Interestingly, the company also has a separate "Honey World Travel" outbound division - which cheekily promotes itself using the familiar HWT acronym, along with a website at [hwtours.com.au](http://hwtours.com.au).

The other suspended company, Ai Hua International Travel, was founded in 1993 and has branches in Sydney and Guangzhou.

Both agencies are licensed and participants in the TCF.

## Tassie tourism wins

YESTERDAY'S Tasmanian state budget has allocated an extra \$20 million over four years for the promotion of tourism both interstate and overseas.

The additional funding will aim to stimulate holidays to Tasmania through a range of marketing partnerships with "tourism operators, industry networks and key air and sea carriers," said tourism minister Michelle O'Byrne.

Events have also received a boost in the budget, with \$8.4 million provided to secure existing and new tourism events throughout the island state.

The Three Capes walking track on the Tasman Peninsula has also received a funding injection.



## Window Seat

US carrier Southwest Airlines has intercepted a grisly shipment of about 60 human heads.

Staff from the carrier were investigating an improperly labelled package, and made the creepy discovery when they looked inside.

Apparently the heads were destined for a medical R&D company called Medtronic, with the body parts supposed to be used for "educational and research purposes" including the training of neurosurgeons.

Authorities are set to look into the matter further, over concerns that the specimens could be evidence of a "black market" in body parts.

THE SkyCity Marriott Hotel in Hong Kong has launched a series of special family activities for guests staying there over the next two months.

A 'Mini Hotel Package' is on offer including a night's accom, breakfast for 2 adults and 2 kids - plus a special daily activity session hosted by hotel staff.

Kids may not be too keen on the Tuesday option - it's a two hour workshop on Bed Making Skills from the Housekeeping department.

HUMAN headline Sir Richard Branson was at it again yesterday, helping Virgin Atlantic celebrate a decade of flights to US playground Las Vegas.

As well as making a cameo appearance in Cirque du Soleil's new VivaELVIS stage show and crashing a jetski in the famous fountain pool in front of the Bellagio casino, Branson posed on the wing of a VS 747-400 with "the world's most famous burlesque performer," Dita Von Teese - with the aircraft (below) officially renamed in her honour.



GTI Tourism is a destination representation and tourism PR agency.

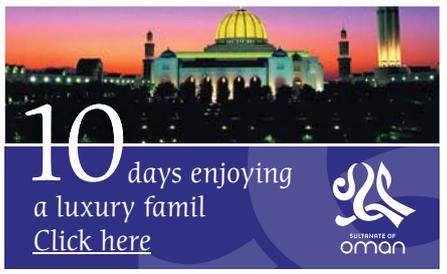
**We are currently recruiting for the following position:**

## Public Relations Account Manager

We are looking for an experienced PR professional with excellent organisation and project management skills, strong writing skills, good media contacts and a passion for the tourism industry. The successful candidate will be a confident communicator and be responsible for managing the day-to-day PR activities, including media famils and events, for GTI Tourism's high profile clients. Please apply if you are highly motivated and wish to join a dynamic team. Relevant tertiary qualification and minimum two years PR experience is required.

Send your CV and current salary to [jobs@gtitourism.com.au](mailto:jobs@gtitourism.com.au) by 24th June.

GTI Tourism clients include Vanuatu Tourism Office, Tourism Malaysia, Tourism Australia, Papua New Guinea Tourism, Tourism Australia, The Travel Corporation and AIME.



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## GE-powered 787 1st

BOEING completed its first 787 *Dreamliner* flight powered by General Electric engines this week, with one of the pilots flying the aircraft saying it handled "smooth, per plan and excellent."

The jet, referred to as ZA005, is the fifth 787 that Boeing is using during its flight-test period.

Boeing Vice president and GM of the 787 program Scorr Fancher said: "There's just nothing like a first flight to validate that it has been worth the sacrifices we have all seen our teams make in the past several years."

The *Dreamliner* flight test fleet has now amassed 1,000 hours of testing since its launch.

## QFFF EOFYS

QANTAS has released the latest edition of its Qantas Frequent Flyer Rewards Catalogue, along with a range of end-of-financial year special offers.

The expanded range includes Samsung 3D TVs for 331,000 points as well as the Amazon Kindle e-reader gadget, and the online catalogue also promotes a range of special 'Any Seat' awards valid for bookings before 30 Jun.

## TT returns to DRW

TIGER Airways will return to Darwin today, with its first flight from Melbourne Tullamarine arriving into the NT capital just before midnight tonight.

TT md Crawford Rix said that six weekly flights would operate on the route, providing "a significant boost for inbound tourism for the Territory".

Darwin was the first Australian destination served from Singapore by Tiger, launching in 2005 with connections through to Melbourne added later, but the carrier pulled out of the port citing expensive airport charges and high fuel prices (*TD* 01 Aug 08).

The Tiger withdrawal saw Jetstar immediately pouncing on the route, announcing the establishment of a Darwin base.

At this stage there's been no Tiger announcement about a resumption of international flights which would compete with Jetstar on the MEL-DRW-SIN route.

Rix said forward sales to Darwin were strong, with the carrier looking for "possible future growth opportunities in Central Australia and the Top End".



ABOVE: Travel2 and Air New Zealand recently took top sellers from Victoria and Tasmania on a famil to San Francisco.

Highlights of the trip included a night at the Museum, a Sonoma Napa Valley Wine tour and a cruise to Alcatraz.

Pictured above in front of the Golden Gate Bridge back row *from left* are: Jennie Jakobi, HWT Surrey Hills, Ashley Campbell, Travelscene Echuca, Tracey

Bremmer, ops manager Travel2; Stephanie Morriss, Travelscene Mt Martha; Lisa Ioakamidis, HWT Eltham and Mandy Wall, Travel2.

Front row: Emma Sipavicius, Travelscene Sirocco Newcomb; Kate Wells, HWT Carnegie; Linda Denny, HWT Devonport; Rosemary Thomas, HWT Niddrie; Candice Holt, Travelscene Toorak; and Linda Ryrych, HWT Sunbury.

## MODERN OFFICE

St Kilda Rd Melbourne \$1,100 p/m

Situated on the fashionable St Kilda road, a fully furnished office (5.5m x 4.5m) with a dedicated car space is now available. Work in an exciting office environment with the staff of NGT Travel in your own secure office. Due to relocation, the Managing Directors office is now vacant and ready for your use.

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Contact: Stuart Cunningham – [scunningham@ngttravel.com.au](mailto:scunningham@ngttravel.com.au)  
or mob 0418 401 357

## SAT call centre

SOUTH African Tourism has more than tripled the number of agents working in its Tourism Call Centre during this month's FIFA World Cup.

The centre is able to handle queries from tourists in multiple languages, with outgoing gm of SAT in Australasia, Bangu Masisi, saying the industry "needs to use this period to position South Africa as the very best place, and the friendliest place, in the world to come on holiday".

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# V is for adVenture



ADVENTURE World and V Australia were the hosts of a week of fun in South Africa for Aussie travel agents recently.

The group visited Johannesburg and Soweto, the cosmopolitan city of Cape Town and had the chance to get up-close with the wildlife at Sanbona Wildlife Reserve.

## Samoa visitor slide

VISITOR numbers to Samoa in Apr decreased 13.3% compared to the same period last year, with Australian arrivals down by 2% to 14% this year, reported the Samoa Tourism Authority today.

Pictured above at the African Cafe in Cape Town enjoying a night of face painting, African drumming and exotic food, back row *from left* are: Christine Pearson, Active Travel; Kirstie Egan, V Australia; Naomi Zerner, Escape Travel Macarthur Central; Amber Carney, Balgownie Travel; Melissa Fox, FC Queen St Melb.; Bianca Orsola-Rose, Adventure World bdm VIC/TAS; Sarah Johnson, FC Strathpine; and Lucinda Metcalf, Maria Slater Travel.

Front row: Cassandra Albon, FC Balwyn and Kerry Fedele, Jetset Central Melbourne.



## QLD ACCOUNT MANAGER

This role is responsible for developing and managing a portfolio of key existing corporate customers across a few main segments and achieving targeted revenue and profitability targets.

### Key responsibilities include:

- Developing detailed strategic account plans for identified top customers-to be reviewed monthly by State Sales Manager;
- Preparing professional tender responses for renewal business;
- Forming relevant relationships with local industry bodies and networks, attend trade shows and conferences as required to boost Europcar's profile in the state;
- Providing market intelligence and trends within the industry along with recommendations;
- Monthly evaluating and actioning of customer Net Promoter Score (NPS) results.
- Playing a "hands on" role in growing existing relationships; and
- Securing new customers and distribution channels.

### Candidates should possess:

- Sales leadership experience, preferably within the car rental or wider travel industry;
- A proven track record of developing and maintaining effective long term customer relationships and driving new business; and
- Advanced strategic sales capability.

The successful applicant must be willing to travel both interstate and overseas. In return, the successful applicant will receive a competitive remuneration package including a company vehicle, mobile phone and laptop and other staff benefits.

If you would like to apply for this fantastic opportunity please send your application to: [steve.grieg@europcar.com.au](mailto:steve.grieg@europcar.com.au)

Please quote reference number 'SQLD 23/10'.

## Hilton oil guarantee

HILTON Worldwide has adopted a 'Beach Satisfaction Guarantee' following the BP oil environmental disaster in the US Gulf region, offering a 100% refund should guests cancel their booking.

The policy, which covers all Hilton hotel brands, is for guests staying within a 20min drive of a beach in the impacted oil spill area, for stays up until 31 Jul.

Orbitz Worldwide introduced a similar offer this week (*TD Wed*). See [www.beachsatisfaction.com](http://www.beachsatisfaction.com).

## Extra MacKillop

CANONISATION Travel has added another Saints of Italy tour for the canonisation of Mary MacKillop at the vatican, taking its number of departures for the trip up to 24. See [canonisationtravel.com](http://canonisationtravel.com).

## Crete self drives

TEMPO Holidays is offering self drive tours of Crete, priced from \$848ppts which include six nights accom, daily brekkie and seven days car rental.

The package is valid for sale and travel until 31 Oct - for more call 1300 362 844.

## Events get greener

MELBOURNE'S latest Green Credentials Report has shown a 20% jump in submissions received by Business Events suppliers keen to implement environmental initiative and policies for their events, says the Melbourne Convention + Visitors Bureau.

## STA's wonder-list

STA Travel has release a Round the World package priced from \$7,777 per person, which includes visits to all of the Seven Wonders of the world.

The 'once in a lifetime' package takes in the Great Wall of China, Taj Mahal, Petra in Jordan, Rome's Colosseum, Chichen Itza Mayan Temple in Mexico, Machu Picchu in Peru and Rio's Christ the Redeemer.

## Thalys rail special

RAIL Plus has first class seats for second class prices on Thalys high speed trains between Paris, Brussels, Cologne and Amsterdam.

Called 'Comfort 1', Thalys' first class offers large reclining seat, free Wi-Fi, meal, laptop sockets, and access to VIP lounges in Cologne and Brussels stations.

## Mandarin in Macau

THE Mandarin Oriental Hotel Group has increased its portfolio to 14 properties after signing a deal to manage 56 residences and 36 apartments in Macau.

The 213 room Residents and Apartments in Macau are planned to open next year, the first Mandarin Oriental residential concept to open within Asia.

## Travel Consultant

Salary \$35,000 (FTE)



The Australian Holiday Centre is part of the SeaLink Travel Group, who employ over 350 people in Australia and NZ. Due to continued growth we have an opportunity for a Travel Consultant to join our Melbourne Office.

This position may be taken on in either a part time or Full Time capacity. A suitable arrangement will be negotiated between the Manager and successful applicant upon appointment. The above mentioned salary is based on a Full time appointment. A part time arrangement would be based on the appropriate pro-rata salary.

### Reporting to the Travel Centre Manager, the successful applicant will display:

- An excellent knowledge of both domestic destinations and products
- Experience in putting together detailed itineraries
- Excellent customer service skills
- Strong interpersonal and communication skills
- A qualification in Travel and Tourism will be viewed favorably along with experience with Galileo CRS and Cross Check Travel

### Responsibilities of this position will include;

- Providing a professional face to face sales and service experience including servicing our clients with information, recommendations and reservations
- Being motivated in achieving both individual and team sales targets
- Supporting our existing sales team with documentation preparation and distribution

The successful applicant will have access to a range of employee benefits. Visit [www.sealink.com.au/careers.html](http://www.sealink.com.au/careers.html) for more details.

Applications can be sent to [jobs@sealink.com.au](mailto:jobs@sealink.com.au) quoting

Ref. No. TR503 in the subject heading. Applications should be received COB, 30 June 2010.

## Tauk is cheap

TRAVEL the World is offering saving of up to \$1,235 per couple on a range of specific Asia, Africa, Europe, USA and Canada itineraries with Tauk.

Options include the 16-day Yangtze and Hong Kong tour, now priced from \$7,148ppts departing on 26 Aug, or the 10-Day Canada's Capital Cities Plus Niagara Falls tour, now \$2957ppts departing 29 Jul, 27 Aug, 16 & 25 Sep & 02 Oct.

## Baggage guarantee

ALASKA Airlines and Horizon Air have introduced a new guarantee for clients, which will see pax rewarded with either 2,000 Mileage Plan points or a US\$20 discount on a future flight, if their checked baggage is not on the carousel within 20 minutes.

The renewed guarantee is five minutes faster than last year.

## LAN China GSAs

SOUTH American carrier LAN Airlines has appointed new general sales agents in Beijing and Shanghai in China.

In Beijing LAN will be represented by BEALL GSA Business Consulting Service Ltd, while the Shanghai gsa is Mandarin Travel - with the appointments complementing Pro Air International Group which already represents the airline in Hong Kong and southern China.

LAN doesn't actually fly to China, but "works with partner airlines to offer convenient onward connections to South America via the USA, Australia and New Zealand".

## A380 to Montreal

AIR France will operate a one-off Airbus A380 flight between Paris and Montreal on 07 Oct as part of 60th birthday celebrations of AF operations in Canada.

## Marriott in Sweden

MARRIOTT International has introduced its first two hotels to be launched in Sweden, the Courtyard Stockholm Kungsholmen and the Renaissance Malmo.

# Europcar

## NSW CORPORATE SOLUTIONS MANAGER

This role is responsible for developing and securing new business opportunities in the corporate sector and capitalising on these prospective opportunities to strengthen the companies position.

### Key responsibilities will include:

- A planned approach to prospecting for new business and the achievement of required new business revenue and profitability targets;
- Management and progression of a strong pipeline of key new business prospects;
- Preparation of professional well presented tender responses and presentations to secure new business;
- Working with the sales coordinator on lead generation activities;
- Forming relevant relationships with local industry bodies, networks and attend trade shows and conferences as required to boost Europcar's profile in the state;
- Providing market intelligence and trends within the industry along with recommendations;
- Compiling monthly reports as required; and
- Submitting sales budgets and targets as and when required.

### To be considered for this role you should possess:

- Experience in car rental or a related industry is preferred;
- Strong experience in a Business Development Management or new business generation role in the B2B sector;
- Ability to negotiate at all levels;
- Willingness to make informed, realistic commitments and to deliver on these commitments; and
- Understanding of a broad range of fundamental business processes including accounting, customer service, sales, HR, business planning, etc.

The successful applicant will receive a competitive remuneration package including a company vehicle, mobile phone and laptop and other staff benefits.

If you are interested in this exciting role, with a well known and reputable company, please submit your application to, quoting reference number **NSW 24/10** to: [leanne.jennings@europcar.com.au](mailto:leanne.jennings@europcar.com.au).



## Travel Specials

WELCOME to *Travel Specials*, *Travel Daily's* Friday feature. If your firm has released a travel special you'd like to make the industry aware of send the details to [specials@traveldaily.com.au](mailto:specials@traveldaily.com.au).

**Shoal Bay Resort and Spa** is offering a School Holiday kids stay free special. The Family Fun Hot Deal incl accom in a one bedroom Waterview Apartment (sofa bed for kids), brekkie, two hour bike hire, arrival cocktail for adults and a free Kids Club session for up to two kids. It's priced from \$745 for three nights or \$1,150 for five nights. For bookings or enquiries visit - [www.shoalbayresort.com](http://www.shoalbayresort.com).

The **Sebel Mandurah** near Perth, is offering a 1st birthday special priced from \$129 per studio guestroom per night. The deal is valid for travel until 31 Jul (excludes Saturdays) - Phone 1800 604 353.

**Anantara Phuket Thailand Villas** is offering a travel agent rate of THB4,900 (AU\$175) nett in a Pool Villa, incl brekkie. The offer is valid until 31 Oct and gives a 15% discount on food and beverage and spa treatments during the stay. To take up the offer, email Exclusive Resorts directly to [leanneward@exclusiveresorts.com.au](mailto:leanneward@exclusiveresorts.com.au).

**Mantra Resorts** in Tropical North Qld has released some great winter getaway deals. Six Port Douglas resorts are offering rates from \$153 prpn, with a 4th night free at the **Mantra Heritage**, **Mantra in the Village**, **Mantra on the Inlet**, **Mantra on Port**, **Mantra PortSea** and **Mantra Links Resort**. The **Mantra Amphora** in Palm Cove is also priced from \$153prpn in a spa room on the Stay 4/Pay 3 deal. Cairn's **Mantra Esplanade** 1 bedroom apartment with ocean views is priced from \$153prpn and **Mantra Trilogy** rates are priced from \$162prpn. Offers are valid for sale and travel until 24 Dec. Bookings can be made at [www.mantra.com.au](http://www.mantra.com.au) or call 13 15 17.

## Fronting Mexico

US CARRIER Frontier Airlines is adding seasonal non-stop services between Kansas City-Los Cabos and Denver-Ixtapa during the Northern Winter months.

Frontier plans to operate these new routes using Embraer 190 jets, subject to government approval.

## Accor Thai push

ACCOR is offering a 'cash back' credit for guests booking at one of 36 properties in Thailand, for stays between 21 Jul-31 Sep.

Patrons will get hotel credit of \$18/day spent at Pullman, Novotel and MGallery properties, \$9/day at Grand Mercure and Mercure hotels or \$5 at Ibis and All Seasons.

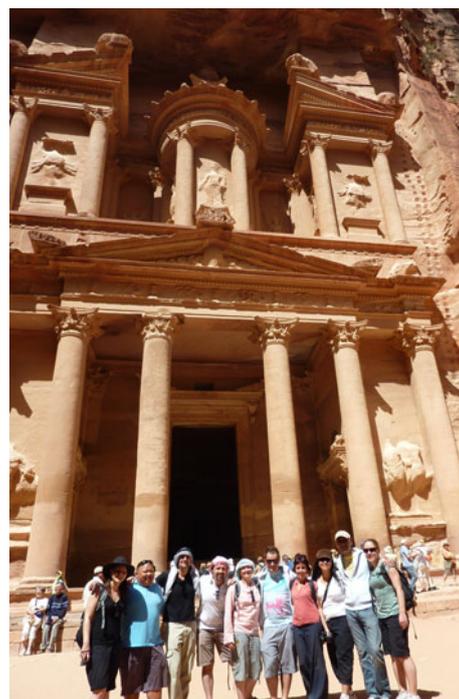
## Petra-fied in Jordan

PEREGRINE and Geckos hosted a group of agents to Syria and Jordan recently.

The group flew with Emirates and enjoyed the food in Syria, a visit to Damascus, Krak de Chevalier Crusader Castle and the ruins of Palmyra.

Jordan had the group in awe touring around Petra, and while floating in the Dead Sea made themselves more youthful by covering themselves with Dead Sea mud.

Looking rejuvenated at the Treasury Building in Petra *from left* are: Kira Gerber, SF Bondi Junction; Deryk Lee, FC Bondi Junction; Peter Castle, ET Bondi Junction; Chris Fenton, FC Artarmon; Danielle Silburn, Peregrine and Gecko's; Thomas Macdonld, FC Mosman; Clarissa Turnbull, FC Marrickville



Road; Siew Lin Tan, FC Kareela; Peter Postano, FC Darlinghurst; and Natalie Anderson, FC Revesby.

## AC adds routes

AIR Canada has announced the commencement of daily services from Toronto to San Diego as well as Portland, Oregon in the USA.

The expansion means AC will operate daily flights between Toronto and seven US cities.

## WIN A TRIP TO THAILAND



To celebrate its 50th birthday, **Thai Airways International** has teamed up with **Travel Daily** this month and is giving travel consultant readers the chance to win a trip to Thailand for two people.

This great prize includes: two return flights with TG to Koh Samui, five nights accommodation at Sareeraya Villas & Suites, daily breakfast and airport transfers.

THAI is "Celebrating 50 years of the world's most famous Smile" and is looking for the 'Best smile on a Dial' in Thailand.

All you need to do to enter the competition is **send in a picture of your favourite 'smile' taken in Thailand during a holiday or an agent famil.** It can be a picture of anybody you've encountered during your trip and must be captioned where it was taken.

**RIGHT: Kylie McDougall of Travel Managers enjoying an elephant ride in Thailand**



Email your entries to: [smilecomp@traveldaily.com.au](mailto:smilecomp@traveldaily.com.au)

[CLICK HERE FOR TERMS & CONDITIONS](#)



## Santa Monica glow

CALIFORNIA's biennial outdoor arts festival 'GLOW' will return to Santa Monica State Beach from 25 Sep, offering an "all night cultural experience".

The event features 25 leading artists from around the world who'll use Santa Monica beach as a temporary art installation, and use the nighttime backdrop to bring the artworks to life.

See [santamonica.com/glow](http://santamonica.com/glow).

## Helsinki food tours

FOOD sightseeing tours are now on offer in Helsinki with official guides taking food lovers on two and three hour guided restaurant experiences.

Options include the 2hr 'Taste of Finland' experience (€49) and the 3hr 'Food Sightseeing' (€85), both of which are conducted in English and Finnish.

For more info - [visithelsinki.fi](http://visithelsinki.fi).

## Qatar Euro fares

QATAR Airways has released economy class fares from MEL to Europe priced from \$1,934 to Madrid, \$1,945 to Rome, \$1,984 to Athens and \$1,991 to Paris.

These reduced QR fares operate via Doha, are valid for select dates and on sale until 12 Jul.

## DL Anaheim-JFK

DELTA Air Lines is adding a direct Orange County (SNA) to New York JFK service effective 07 Sep, according to agent GDSs.

## Norway cruise deal

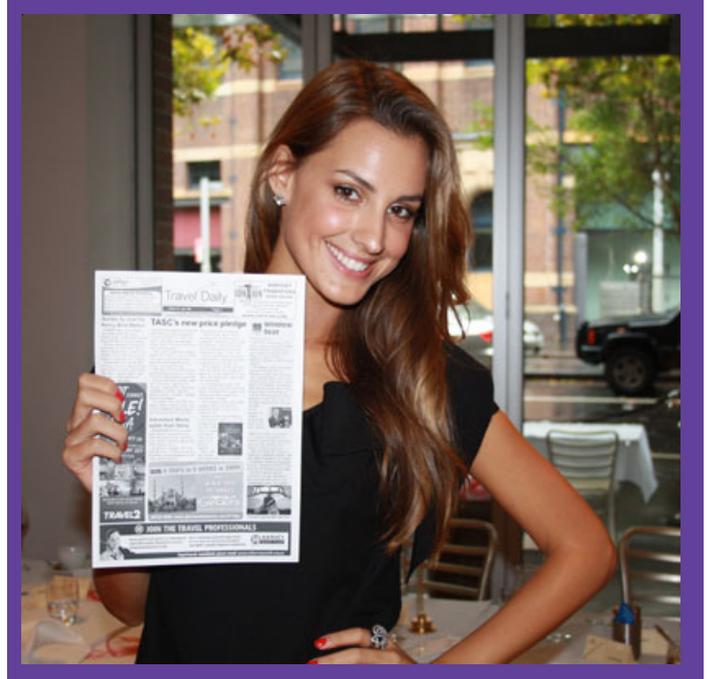
BENTOURS is offering a second person discount of 50% off the regular price when booking two people on either a six-, seven- or 12-day Norway coastal voyage.

The deal means its 12 day Bergen to Bergen via Kirkenes cruise is priced from \$5072 for 2 pax, when booked before 31 Aug.



## TRAVEL DAILY EXCLUSIVE

# Celebrity Interview with Laura Dundovic



This issue *Travel Daily* catches up with avid *TD* reader and former Miss Universe Australia, Laura Dundovic.

Laura was bestowed with the Miss Universe Australia crown back in May 2008, and went on to represent the country at the Miss Universe pageant in Vietnam that year.

Laura, what has been the highlight of your travel career?

I'd say meeting all the girls from around the world at the Miss Universe pageant. What are some of your favourite holiday spots?

Number one is Croatia, that's where my family comes from, then the Caribbean. The coastal region around Playa del Carmen in particular is stunning.

One thing you can't travel without?

My camera, I'm a big photo taker.

What is the most common item you forget to pack when travelling?

I'm generally that person in a group who will have forgotten to have packed a passport.

What is one of the most exotic destinations you have travelled to?

Tulum on the east coast of the Yucatan Peninsula in Mexico.

Do you have an embarrassing travel story you could share with us?

I was lucky enough to get to Carnival in Rio de Janeiro a few years back when I held the Miss Universe Australia crown.

But I nearly didn't make it home. I messed up my departure time for my flight from Mexico to LA and missed my connecting flight.

Do you have a travel tip you can provide our readers with?

Be very careful when riding mopeds! What three features do you look for when choosing a hotel?

Distance to a city's attractions and sites, restaurants (at the hotel and nearby) and the hotel's swimming pool/s.

What is your favourite piece of luggage and why?

A luggage set my aunty gave me a while ago. It included a backpack which got a great workout when I backpacked through Rio de Janeiro.

Who is one person you wish you could sit next to on a plane?

I would have loved to have been able to sit next to Heath Ledger.

What is one food you would like to see added to an airline menu?

More chocolate. I really appreciate chocolate!

## Win a \$50 make-up hamper!

*Travel Daily* is today giving away a \$50 make-up hamper including lip gloss, foundation, eye-shadow, nail polish and much more, courtesy of Total Beauty Network.

For your chance to win, be the first to email the correct answer to the below question to - [lauracomp@traveldaily.com.au](mailto:lauracomp@traveldaily.com.au).



*Who won the Miss Universe Australia crown in 2004?*



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**SCORE YOUR OWN WINNING GOAL I**

**CONSULTANT TO THE ENTERTAINMENT INDUSTRY  
MELBOURNE (INNER) – SALARY PACKAGES TO \$58k.**  
Join this unique and exciting side of travel where you will be responsible for creating and coordinating a variety of corporate, entertainment and production travel arrangements for the elite and A-list. Ideally you will have already worked within this environment having a solid understanding of the requirements, but this could also be an opportunity for a skilled corporate ready to step across.

**BECOME THE CAPTAIN OF THE TEAM  
RETAIL TRAVEL MANAGER**

**MELBOURNE EAST – SALARY PACKAGE OTE \$65k - \$70k**  
Have you successfully scored yourself winning points and increased your potential? Are you ready to take the front line to manage this great fun office? If so, then this fantastic, well established office is your ideal next role where you will enjoy a top salary and environment. Essentially you will need to have the know how to win the sale while ultimately being a leader and motivating your team to achieve great success.

**CORPORATE CRAZE**

**CORPORATE TRAVEL CONSULTANTS X 40  
MELB/PER/SYD/BNE – SALARY PACKAGES TO \$55K**  
While the excitement of this global sporting phenomenon is taking centre stage why don't you make the most of this time to gain yourself a new travel role within the corporate travel arena. Currently AA has a multitude of opportunities with both small and large operators – The Choice Is Yours! You will have all the travel knowledge to just slot into one of these great roles today. Mon – Fri hours are sure to impress!

**CHOICES GALORE!**

**DOMESTIC & CRUISE WHOLESALE CONSULTANTS  
BRISBANE CBD – SALARY PACKAGE \$50K OTE**  
Does cruising rock your boat or is domestic travel more your thing? Why not put your strong travel consulting skills to good use with this fun and innovative company. Here is your chance to leave the retail shop behind and join a winning wholesaler. Specialising in domestic or cruise travel you will enjoy selling wholesale travel and escape face to face consulting. This role will open the door to many exciting opportunities including career progression, free trips and unbeatable \$. Don't delay,

**START TO EARN WHAT YOU ARE WORTH!  
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**BRISBANE CBD & SUBURBS –SALARY PACKAGE \$60K OTE**  
Are you sick of working toward unachievable sales targets? Feel your hard work and efforts are going unrewarded? Join this market leader and you will be rewarded with a salary you deserve. There will never be a dull day with the excitement of selling exotic destinations and round the world trips. Not only will you earning top \$, but have will have access to top industry training, opportunity for progression, free holidays and more. Min 12 months international selling exp required.



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