

Last few days to register your tickets!

Secure your seat on the eXperts Academy

Explore VIE, FRA & MUC with LH and OS!



Travel Daily AU

First with the news

Thu 20 May 10

Page 1

EDITORS: Bruce Piper and Guy Dundas
E-mail: info@traveldaily.com.au Ph: 1300 799 220

Golden travel role – Gold Coast

- Create unique itineraries to exotic destinations
- Sensational salary and commission to earn

Contact **Anna Mayze** at
TMS anna@tmsap.com
T: 02 9231 6444

BNE • MEL • PER • SYD • BKK • HKG • SHA • SIN

EK boosts MEL

EMIRATES has announced a 23% capacity boost on its flights from Melbourne to Auckland, Kuala Lumpur and Dubai, with all three daily MEL flights to be operated by 777-300ERs by early Aug, adding 1400 extra weekly seats.

Banyan Tree Fiji?

THAILAND'S luxury hotelier Banyan Tree is one of five brands considering a 5-star development on Fiji's Naisoso Island integrated resort project, currently under construction, *TD* can reveal.

See page 3 for more details.

KEITH PROWSE
Emirates Cup
Emirates Stadium, London
31 July - 1 August 2010

Saturday 31 July 2010
Arsenal V AC Milan & Celtic V Lyon
Sunday 1 August 2010
AC Milan V Lyon & Arsenal v Celtic
tickets@keithprowse.com.au
1300 730 023

Jetstar domestic Fiji ops

QANTAS' low-cost subsidiary Jetstar has been approached by the Fijian government to consider international services into the country's capital of Suva, as well as a domestic Fiji operation, *Travel Daily* can reveal.

Speaking exclusively with *TD* yesterday at the Bula Fiji Tourism Exchange in Port Denarau, Tourism Fiji's Fane Vave confirmed that Fiji's Minister for Tourism had "floated" the idea of a Jetstar domestic start-up with the carrier earlier this year.

The tourism body's Fiji manager, who also reports directly to the Fiji government, told *TD* a lack of air competition and capacity within Fiji on internal routes has given Pacific Sun a stranglehold on the market.

The set-up of a low-cost airline in Fiji would benefit travellers by

reducing airfares, and ensuring services operate as scheduled.

Currently, with Pacific Sun as the sole domestic carrier, it has been known to cancel flights without notice leaving passengers stranded.

At the moment Suva has no direct international flights, and it's hoped that Jetstar might also look at an Auckland-Suva service some time in the future in addition to its new direct flights from Sydney - and then offer domestic Fiji connections to up to 15 regional airports, incl Nadi.

NRMA appointment

NRMA Group has named Graham Perry as the new gm of its NRMA Travel retail operation.

Perry has extensive experience including roles with Tourism Australia and Utell International as well as being a former ceo of Traveland when it was owned by Ansett Australia.

NRMA ceo Tony Stuart said Perry would be "responsible for positioning NRMA Travel as the number one choice for customers while also growing retail trade."

Today's Travel Daily

Travel Daily today has seven pages of news and photos, plus full pages from:

- TMS Asia Pacific
- AA Appointments

PAL naming rights

PHILIPPINE Airlines has signalled that it's certainly very serious about the Australian market after taking the naming rights on its office building at 49-51 York Street in the Sydney CBD.

The carrier has also added Maarten Mulder as a new business development manager in Sydney, as well as Kim Svenningsson as sales executive in Brisbane, to help promote the introduction of its new 777 aircraft on the Sydney and Melbourne routes, as well as the launch of new flights to Manila from Brisbane.

See page 5 for more of the latest industry appointments.

Getaway tonight

TONIGHT'S episode of channel 9's *Getaway* travel show at 7.30pm features a perfectly timed segment on Royal Caribbean's *Rhapsody of the Seas* - just in time for the line's launch of a major sale tomorrow.

The show also features items on northern California, Injilup in Western Australia, the Mornington Peninsula, Mudgee in NSW, Rainbow Beach in Qld and Mexico's Baja California.

STARTS TOMORROW!

WOW Sale!

Book a Royal Caribbean cruise on 21-25 May and receive up to US\$200* FREE onboard credit and 50% reduced deposit!*

[click here for details!](#)



*Applies to cruises departing 1 Sep 2010 onwards. Onboard credit is per cabin, by cruise length (3-5 nights-US\$50; 6-9 nights-US\$100; 10+ nights-US\$200). Conditions apply. ABN 33 133 829 302. RCI5265

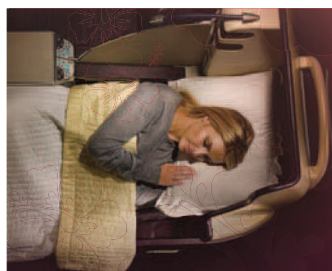


An unforgettable night of heart and soul with "nine-time Grammy award-winner" Natalie Cole.

Great packages available now with the InterContinental Adelaide - Official Hotel Partner



qantasholidays.com.au/agents



4 hours to Fiji.

(You'll wish it was longer.)

Fly International Business non-stop to Nadi, Fiji.

To find out more visit the GDS or vaustralia.com.au

International airline of **Virgin blue**

Vaustralia
Every day a new idea takes off

Help Desk Consultant - Sydney

- ▶ Leading GDS co. with unlimited opportunities.
 - ▶ Assist agents with questions & resolve problems.
 - ▶ Retail, ticketing exp. a strong adv. Gal essential.
 - ▶ Salary: \$40K+ super ▶ **Apply Today!**
- call or email: jobs@inplacerecruitment.com.au
www.inplacerecruitment.com.au

Travel Daily AU

First with the news

Thu 20 May 10

Page 2

EDITORS: Bruce Piper and Guy Dundas
E-mail: info@traveldaily.com.au Ph: 1300 799 220



Bangkok a no-go

AUSTRALIAN travellers are being warned not to travel to Bangkok after a major escalation yesterday of political tensions.

DFAT has increased its travel advice for the Thai capital to the highest 'Do Not Travel' level (TD breaking news yesterday) and overnight issued a further update about the extension of a state of emergency.

The Thai government has imposed a curfew in 23 provinces, including Bangkok, which will apply every night from 8pm to 6am, and warned Australians who need to travel during the night hours - in particular to airports or ports - that they must carry passports and travel documents, and expect to show them at military checkpoints.

"There is a high risk of violence breaking out," DFAT warned, advising Australians in Bangkok to stay indoors and "consider departing if it is safe to do so."

At this stage there are no reports of civil disturbances affecting Suvarnabhumi International Airport.

Qantas Holidays, Viva! Holidays, Jetstar and Qantas are some of the operators who have issued an updated waiver after the DFAT alert was upgraded, allowing changes for people booked to travel on or before 24 May.

Direct airline sites score

WEBSITES operated by Qantas, Virgin Blue and Jetstar have come out significantly ahead of agency sites such as Webjet, Wotif and Flight Centre in a popularity poll conducted by Roy Morgan Research.

The survey found that 9.5% of all Australians - or 1.7 million people - visited qantas.com.au at least once in the last four weeks.

That was just slightly ahead of Virgin Blue at 8.9%, which in turn just pipped Jetstar at 8.8%.

Tiger Airways was significantly behind its rivals, with 3.4% of online visits during the month.

Roy Morgan spokesperson Jane Ianniello said the figures showed the strong tendency for Australians to use airline websites for sourcing travel information, claiming "Airlines have replaced travel agents as the main method of booking a holiday."

However it was interesting that the internet sites of international airlines apart from QF and JQ didn't feature in the top 14 list published by Roy Morgan.

The most visited travel agency website was Webjet.com.au, which came out at 6.3% of Aussies surfing to it at least once in the last month, followed closely by Wotif.com at 6.2%.

Flight Centre's website was just slightly less popular, visited by

5.8% of people - three times as many as those who went to Expedia.com.au (1.7%) which was in turn ahead of rival Zuji at 1.3%.

However Wotif scored well overall when traffic to its lastminute.com.au site was included, with 3.5% of visits - while sister site travel.com.au didn't appear in the top 14.

Stella's bestflights.com.au came in ahead of Expedia, with a 2.0% share, while a surprise inclusion in the top group was domestic holiday rental website stayz.com.au at 1.2%.

Thirty '09 collapses

THE Travel Compensation Fund today released its 2009 annual report, revealing that last year 3532 Australian travellers received compensation for lost money after their agent collapsed.

There were 30 agent failures - down from the record of 40 in 2008 - but almost twice the number of people were affected.

The total compensation handed out during the year amounted to \$4.2m, with ceo Glen Wells saying that "In 2009, the TCF's role was essential in protecting the consumer during a time of great difficulty for the industry."

He said that TCF returns showed that all major sectors of the industry saw significant downturns in profit and yield, which in turn showed a 23% decrease in average amounts paid per claim, underlining the trend of a lower individual spend on travel products with agents.

"It's important that people are aware that if they book through a licensed travel agent, their money is protected," he said.

Window Seat

SELF-DRIVE tourists visiting Austria are now likely to be able to travel safely, after transport officials secretly hired a full-time team of druids to drain 'negative energy' from accident blackspots.

Harald Dimbacher, the chief engineer of Austria's ASFINAG motorway authority has now made the results public after the druids supposedly reduced fatal crashes to zero at one notorious crash site after restoring its so-called 'terrestrial radiation'.

"We were really sceptical at first and certainly didn't want people to know what we were doing, so we kept it secret," he told reporters this week.

However the outcome has been so impressive that the scheme is now being spread nationwide, he said.

WHO needs a tour guide?

A Brazilian woman has launched a website which allows travellers to "rent a local friend" to provide personal one-on-one insider's touring.

The rentallocalfriend.com site covers a number of cities including New York, Barcelona, Paris, Shanghai, Berlin and Buenos Aires.

Founder Alice Mourer said she initially thought the concept would be popular with backpackers.

"But many clients are elderly people who like personalised service," she said, with others including young people who "want to know trendy places."

Getaway

Rhapsody of the Seas

Don't miss Australia's favourite superliner on Getaway, Channel 9, 7:30pm tonight!

click here!

Royal Caribbean
INTERNATIONAL

MOVES
TRAVEL GROUP

MOVES TRAVEL GROUP are looking for a vibrant & energetic junior / intermediate consultant for our Melbourne office. Experience with Sabre, Tramada & Excel preferred.

An attractive salary package is provided equal to experience.

Please forward all CV's and cover letter of experience to rachael.atkins@movestravel.com.

Vietnam "BEACH ESCAPES"

Hoi An
Fr. **\$928*** p.p.
+ \$299 approx. taxes

Nha Trang
\$952* p.p.

Phu Quoc
\$999* p.p.

Danang
\$1085* p.p.

Airfare, transfers, 4 nights
5 star twinshare, breakfasts,
+ many more bonuses!

Special business class airfare upgrades available from \$1588 extra.

Contact us now on
1300 309 117

VN Holidays
www.vnholidays.com.au

Travel Daily AU
First with the news

Thu 20 May 10 Page 3

EDITORS: Bruce Piper and Guy Dundas
E-mail: info@traveldaily.com.au Ph: 1300 799 220

A 5-star transit experience.

Premium Terminal in Doha for First & Business Class passengers

QATAR AIRWAYS القطرية

Travel Daily AU
First with the news
on location in
Denarau, Fiji

Today's issue of **TD** is coming to you from **Bula Tourism Fiji Exchange**, courtesy of **Tourism Fiji**

THE majority of delegates at this year's Bula Fiji Tourism Exchange are being hosted at the Sofitel Fiji Resort & Spa, Denarau Island over the course of the tradeshow, with a number of pre and post tour famil opportunities offered also to showcase the destination.

The 5-star Sofitel is positioned on the beachfront overlooking Nadi Bay and features 296-rooms, all of which have a private balcony.

There's a wide array of activities for guests to choose from, with swimming pools (including a water slide), a private beach, a Mandara spa that comes complete with Jacuzzi, steam baths, saunas, a hair and beauty saloon, and more.

Kids will be entertained for hours on end at the Sofitel, with the Turtle Club operating from 9am to 9pm daily for those aged 2-12 years.

There are a range of activities available for guests to view and participate in, such as wood carving, a coconut orientation class (tree climbing, husking, scraping and eating), talks on the legends of Fiji, language classes, weaving classes, sarong tying and the evening torch lighting ceremony.

The Sofitel features 4 restaurants and three bars, a Rosie's Holidays tour desk and specialty stores.

Denarau Island is about a 20 minute transfer from Nadi Airport and a 10 min drive into the town.

The island provides guests with a range of leisure sports, incl tennis courts and an 18-hole golf course - www.sofitel.com.

Fiji primed for M.E.

THE Middle East has been identified as an emerging market for Fiji inbound tourists, with the country's tourism body ramping up its presence recently by appearing at the Arabian Travel Mart in Dubai for the first time.

Tourism Fiji was the only South Pacific destination represented at ATM, and the nation is seeking to capitalise on the number of Middle Eastern carriers flying to Australia, and the new Air Pacific Hong Kong-Nadi services.

Fiji is billed as a 'meal and a movie' flight away from the east coast of Australia, making it a perfect add-on destination.

Tourism Fiji is hoping to cash in on the growth of services which originate in the Middle East, with up to six times daily services offered to Australia together by Emirates, Etihad and Qatar Airways, providing ample connections to Fiji-bound flights.

Manager Fiji, Fane Vave told **TD** many delegates were "surprised" by Tourism Fiji's appearance at the biggest trade show in the Arabian Peninsula.

"Being at ATM was about raising awareness of Fiji as another holiday destination, and we're optimistic," Fane said.

In recent times, Tourism Fiji has also appeared at trade shows in the UK, Italy, Germany and China.

Vave also said it was important for Tourism Fiji to tap into other markets outside its key sources (Australia and NZ), with Russia and India also burgeoning markets where it plans to boost its brand.

Fiji's Tourism Minister, Aiyaz Sayed-Khaiyum, will this month visit key Indian cities to drive Fiji's tourism message.



ABOVE: Air Pacific's newly appointed managing director and ceo David H. Pflieger Jr (**TD** 06 Apr) met some of his team for the first time at the Bula Fiji Tourism Exchange in Fiji yesterday.

The new head honcho took up his position just 13 days ago, but wasn't quite ready to shed any light to **TD** when questioned about FJ's plans for a second Asian gateway (**TD** 04 Jun) or the current status of Air Pacific's Boeing 787 Dreamliner order.

Pictured above **from left** are Air Pacific's Jo Rayawa, manager advertising & promotions; Debbie Lewis Brown, sales manager UK/Ireland; David Harding, Brave ceo; David Pflieger, md & ceo; Cecilia Bennett; Brave; Martin White, executive gm commercial and Michael Nacola, gm sales & mktg.

Bumper Mar for Fiji

AUSTRALIA visitor arrivals into Fiji for the month of Mar were up by nearly 9,000 people on 2009, to 22,646, according to statistics.

The figure is also the highest for the month when compared to the last five years.

Another 'Denarau'

FIJI'S second purpose built integrated island resort, Naisoso Island, is ahead of schedule and under budget, according to its managing director, Bob Lowres.

The NZ\$500m development is located five minutes north of Nadi Int'l Airport in Nadi Bay, and will feature two hotels, an apartment complex, marina, spa, shopping & dining facilities, restaurants and 112 residential blocks, plus a 2.7km beachfront.

Australian developer, Lowres, says Fiji's largest project, which is about a fifth of the size of Denarau Island, will be up and running in five years time.

Lowres said yesterday in Fiji that the group is in talks with five big name int'l hotel groups to manage the island's 160-room four-star hotel, 200-room 5-star hotel and 150-unit apartment, including Starwood, Accor & IHG.

Relcorp property development's general manager, Spencer Lowres told **TD** that Banyan Tree was in ongoing talks with the project for its first South Pacific property.

EUROPE HOLIDAY CAR LEASING
Citroën - Renault - Peugeot

Great New Summer Deals

Agents Incentive:
Bonus \$20 Myer Voucher
for every new Car Lease
booking deposited
by 30 June 2010

- Plenty of Vehicles Available
- Free days
- Zero Excess
- Brand New cars
- Tax Free

www.globalcars.com.au
Call 1300 789 992

globalCARS.com.au

1 millennium from
traditional hospitality
to modern luxury

info@tourismoman.com.au

SULTANATE OF oman
Phone +61 2 9286 8930

Lufthansa's first A380

GERMAN flag carrier Lufthansa overnight became the fifth airline to have Airbus A380 superjumbos in its fleet, after taking delivery of the 28th A380 to come off the production line.

The airline said the plane, pictured at right, would enter commercial service from 11 Jun on the Frankfurt-Tokyo route.

The Lufthansa A380 has 526 seats (TD 27 Nov 09) - 420 in economy class on the lower deck, and 8 first class and 98 business class seats on the upper deck.

LH has another 14 A380s on order, and becomes the second European carrier to operate the superjumbo after Air France.

A total of four Lufthansa A380s are expected to be delivered before the end of the year.

The cabins include an "exceptional and exclusive First Class" concept with newly designed seating, unprecedented personal space, flexible privacy screens and special sound-insulating material to "ensure the



world's quietest First Class cabin".

Rather than overhead bins, First Class passengers have an individual lockable closet, and washrooms in First class include a separate luxurious bathroom with wash and changing areas separate to the lavatory area.

The Business Class seats convert into a two metre-long bed and there's more storage in bigger overhead bins as well as a new control console for the inflight entertainment system.

And in Economy there are newly developed seats with slimmer seat backs providing an additional five cm of personal space and more legroom.

See a380.lufthansa.com.

new opportunity!

customer service representatives

- Opportunity to sell a great product;
- Work as a part of a fun and enthusiastic Customer Service team;
- Good personal and professional growth prospects;

Cover-More is Australia's largest Travel Insurance provider. We are a people focused global organisation that recognises individual and team efforts.

Our continued growth means we are looking for enthusiastic and experienced Customer Service Representative to join the team, based in our North Sydney office. The ideal person has previous contact centre/ travel agency experience.

Motivated candidates are asked to send their applications, including a brief resume, to;

email: robynk@covermore.com.au

closing date: 28th May 2010

Cover-More® Travel Insurance

"...travel insurance you can trust"

Travel Daily AU
First with the news

Thu 20 May 10 Page 4

EDITORS: Bruce Piper and Guy Dundas
E-mail: info@traveldaily.com.au

Moritz adds a B

ACCOR'S St Moritz Hotel in Queenstown, NZ has "added an extra B to the concept of bed and breakfast", with a special Bed, Breakfast and Butler package.

Priced from NZ\$216.90 per room per night during Jun, the deal includes accommodation, dedicated butler services during the stay and a Grand Breakfast delivered to the room on a special tray designed for in-bed dining.

BA normal longhaul

BRITISH Airways will operate a full longhaul schedule at London Heathrow today after reinstating services previously cancelled due to the threatened cabin crew strike, which was called off at the last minute due to an injunction.

Some shorthaul services are also being reinstated, but the Unite union is appealing the court decision which stopped the walkout, and BA said that while it's awaiting the ruling "we are unable to return to full schedule".

The matter will be heard in a London court overnight and BA said it would update passengers as soon as a decision is made.

Galactic flight test

VIRGIN Galactic last weekend completed a second successful "captive carry flight" for its SpaceShipTwo craft which will take Virgin Galactic space tourists into the outer atmosphere.

SpaceShipTwo is the prototype for the world's "first commercial manned spaceship," with this latest 5 hour test flight taking the vessel to an altitude of 51,000 feet before a simulated descent/ glide mission and several pilot training approaches above the Mojave Desert in California.

WIN A \$50 MYER GIFT VOUCHER

The Extraordinary Taxi Ride has officially hit the road on a 9-week journey around WA!

Tourism WA's new campaign saw the taxi begin its journey in Perth and has so far seen it's passengers swim with dolphins in Bunbury, pan for gold in Kalgoorlie and snorkel with the whale sharks at Ningaloo - and it's only at the half way mark!

To find out more about Experience Extraordinary and The Extraordinary Taxi Ride, click on the following logo:



To celebrate this fantastic campaign, every day this week, Travel Daily is giving readers the chance to win a \$50 Myer gift voucher, courtesy of Tourism Western Australia.

For your chance to win, simply answer the question below - make sure you look at the journey blog for answers at:

www.extraordinarytaxiride.com.au

In Leg 5,

What was the name of the dolphin that Jason fed at Monkey Mia?

- a) Nikki
- b) Flipper
- c) Bottle

Email your answer to: extraordinary@traveldaily.com.au

The first correct entry wins!

Congratulations to yesterday's lucky winner: Fiona Lam from Creative Holidays. The correct answer was: The Roadhouse.



CDU in Brisbane

CRUISE lobby group Cruise Down Under has opened registrations for its 2010 conference which will take place 25-27 Aug at the Emporium Hotel in Brisbane.

More details in today's *Cruise Weekly* - cruiseweekly.com.au.



maxim's travel

CELEBRATING 25 YEARS

"EXPERIENCED MULTI SKILLED CORPORATE CONSULTANT"

This well established successful corporate travel company located in the Sydney CBD is seeking a strong multi skilled corporate consultant that can work well in a team environment.

You will have access to leading edge technology and second to none support. Essentially you must have a minimum of 2 years travel consulting experience with expert International fares knowledge and excellent customer service skills. Galileo and Tramada trained preferred but not essential.

All applicants fitting the above criteria will be considered so please send your resume to jobs@maxims-travel.com

Warwick expansion

THE Warwick Fiji Resort will expand its presence in the Coral Coast region, after announcing at Bula Fiji Tourism Exchange it had acquired another property.

When questioned by *TD* as to the specific name of the hotel, Warwick Hotels Intl's vp/regional gm Pacific Jamal Serhan said it was a 30 bungalow property.

The name of the hotel is likely to be officially named in coming days, with some early speculation suggesting it may be Tambua Sands.

Serhan said the move is in line with Warwick's "commitment to the South Pacific", as the group continues to establish its profile in the region, with a plan to have as many as 12 properties by 2013.

"We believe the South Pacific will become one of the biggest markets in the world," he said.

Presently Warwick has two hotels in Fiji (Warwick Fiji Resort and The Naviti Resort) and one in Vanuatu (Warwick Le Lagon), but has its eye on developments in Samoa, Tonga and New Caledonia.

Webjet fraud move

ONLINE agency Webjet has announced the implementation of a new CyberSource system to combat online fraud.

The CyberSource Decision Maker software will utilise up to 200 validation tests to automatically review Webjet's incoming online bookings, evaluating transactions based on purchase history from multiple merchants, device tracing and other checks.

Webjet will define business rules under which the system will return a recommendation to accept, reject or hold a booking for review.

Webjet ceo Richard Noon said the move was part of the ongoing expansion of the company, including its recent US launch.

"As we expand, each country introduces its own particular fraud challenges and we want to get the necessary infrastructure in place well ahead of any expansion," he said.

Regal comm bonus

REGAL Hotels is offering agents an extra 3% commission by booking clients into its Club Floor rooms and suites at special prices for bookings by 30 Jun..

Eleven Regal properties in Hong Kong, Shanghai and Chengdu are participating in the promotion. More info at regalhotel.com.



Due to business growth we currently have various opportunities across several states for enthusiastic and client focused Business Travel Consultants. We are also looking for an experienced Sales Manager in Sydney to join our dynamic and successful Sales team.

International Consultants – Sydney & Canberra

If you are an experienced, driven and focused International Consultant and would be interested in joining us in either Sydney or Canberra send through your CV today. The successful applicants will have strong international and domestic consulting experience, Galileo CRS knowledge and truly love working with corporate & VIP clients.

Domestic Consultants – Melbourne & Canberra

In our Melbourne and Canberra Offices we are seeking experienced Domestic Consultants. The successful applicants will love looking after the demands of domestic travel, ideally have Galileo knowledge and truly enjoy the pace of working with Corporate & VIP clients.

Strategic Sales Manager - Sydney

In addition to the above we are currently seeking an experienced, driven and focused Strategic Sales Manager to lead our sales team in Sydney and be responsible for the growth of our business throughout NSW. The successful applicant will have existing travel management experience with a thorough knowledge of sales principles, along with a proven track record of success and a high drive to achieve outcomes.

If you believe you're suitable for any of these roles and would like to join HRG please send through your CV and covering letter to: recruitment.au@hrgworldwide.com

Applications close Friday 21 May, 2010



Industry Appointments

WELCOME to *Industry Appointments*, *Travel Daily's* Thu feature which has the latest job appointments from across the industry. If you have just appointed someone to a new position and would like to update the industry email appointments@traveldaily.com.au.

Skywest Airlines has appointed Alan Stuart as General Manager Sales and Marketing. He has 20 years experience across the public and private sectors of the tourism and transport industry including senior roles with Qantas, Serco and Great Southern Railway.

Stuart Dickinson has joined Adventure World to support its (non-commissionable) Rugby World Cup 2011 packages. Dickinson is a current international Rugby Referee, and will bring his rugby related expertise and contacts to the role.

Stay and Play Rotorua, Central Park and regions will now be represented to the Australia market through newly appointed Sydney based Sector Manager Richard McKisack. Richard has a wealth of experience and within the Australian and NZ tourism industry, with the role complementing his position representing DescaradA Luxury Charters - richard@rotorua.co.nz.

Kerry-Leigh Pitout has been promoted to Events Coordinator at Paradise Palms Resort and Country Club in Cairns after two years working as sales administrator.

Virgin Blue Holdings Limited has announced the appointment of Danielle Keighery as General Manager of Public Affairs to lead its communication team. She has worked with the Virgin Group since 2003 in various senior marketing, communications and PR positions in the Asia Pacific region, and replaces the highly respected Heather Jeffery who leaves the carrier after five years.

David Ovendale has been appointed as the new General Manager of Value Tours. He has worked in the tourism industry for 20 years. David was based in Queenstown, NZ for his most recent position as gm of sales and marketing at NZSKI.

Accor Asia Pacific has appointed Lee Pearce as Area General Manager - Multi brand Hotels Fiji and General Manager, Novotel Nadi. Lee has been working with Accor since 1994 starting at the Mercure Inn Continental Broome, WA as Duty Manager.

Expedia's TMC division Egencia appointed Cecilia Routledge to lead its growth into Asia as Managing Director, Egencia Asia-Pacific. Routledge is based in Sweden and has been with Egencia for six years. Other changes within Egencia will see Jonny Shingles take the role of its UK md, replacing Christophe Peymirat who becomes Egencia's Vice President of Global Marketing.

The Pacific Asia Travel Association has elected Hiran Cooray as its new Chairman. He is experienced in the tourism industry with a wealth of experience across the Asia Pacific region. He has served "with distinction" as a Board member of the Sri Lankan Tourism Development Authority and also sits on the Board of The Small Luxury Hotels of the World.

Canada

Learn from the experts...

Join representatives from Vancouver, Victoria, Whistler and Air Canada for this training session... including a full brekkie!

At The Medina Grand
(Cnr Kent and Bathurst Streets, Sydney)

7:45-9:00am on June 2

RSVP essential by 21 May to brown.kate@ctc-cct.ca (places are limited)

Orbitz adventure

INTERNET travel giant Orbitz Worldwide has announced a push into the adventure sector, with a new dedicated website at www.adventurefinder.com which promises to provide "instant access to the world's leading adventure vacations".

About 2500 trips and tours from across the globe are on offer, with a large number of suppliers including Intrepid, i-to-i, iExplore and Gap Adventures.

New Ryanair bag

IRISH low-cost carrier Ryanair has announced a new partnership with luggage manufacturer Samsonite, under which it will sell a specially designed Samsonite carry-on bag which, "when properly packed", complies with the airline's on board weight and size restrictions.

About two-thirds of Ryanair's 73 million passengers travel without checked luggage, and the carrier said the move will encourage even more of its customers to switch to carry-on only.

The bag is now on sale at www.ryanair.com.

Eurostar to Avignon

EUROSTAR has announced weekly seasonal services between London St Pancras and Avignon in regional France, with the journey taking 5 hours 55 minutes.

The service will operate each Sat between 11 Jul and 10 Sep this year, whisking passengers seamlessly from the centre of London to the heart of Provence.

SYD traffic up 6.4%

MACQUARIE Airports this morning released its Apr traffic figures, showing a 6.4% increase in passenger numbers at Sydney Airport compared to last year.

Most of the growth was in domestic traffic, which was up 8.6%, versus an increase of just 1.5% in international numbers due to the five day closure of European airports due to the volcanic ash disruption.

The company's ceo, Kerrie Mather, said the strong domestic performance was due to competition on key routes and falling airfares which had driven demand for both business and leisure travel across Australia.

"All domestic airlines increased capacity at Sydney this month," she said, with the continued recovery in a "welcome boost to Australia's tourism industry".

International growth was due to higher passenger numbers for Jetstar, Singapore Airlines and Emirates, with growing markets in Apr including Korea and China.

New van rental brand



ABOVE: The team from campervan rental specialist Tourism Holdings Limited (THL) looked to be somewhat shy at the launch of the company's fourth rental brand into the Australian market last week.

'Explore More' has been operating successfully in New Zealand for the last three years, and is now set to take off here, with a focus on delivering "dirt cheap, yet reliable vehicles to the youth and adventure market".

There are six Explore More branches located on the Australian east coast from Cairns to Melbourne, and the brand has launched with 40 campers initially, and more planned throughout the year.

New Zealand-listed THL also

operates vehicles under the Maui, Britz and Backpacker brands and its other business interests include Kiwi Experience and the Discover Waitomo group in NZ, as well as Tourism Transport Fiji, Feejee Experience and Great Sightings in Fiji.

Explore More offers vehicles in two varieties - the 'Tazzy' (a 2007 or newer Mitsubishi Express) and the 'Brisvegas' (a classic 1999+ Toyota HiAce or similar).

Although they look like they're trying to remain anonymous, we can reveal that the Explore More crew pictured above at the brand's launch at the Scary Canary in Sydney on Thu are, from left: Dirk Saagar, Yana Ivanov and Natalie Benova.

See exploremore.com.au.

Clarification

We have become aware that the wording regarding the major prize at the Road Show functions, may have inadvertently implied that a VIP Cook Islands trip for 6 will be won at every function.

It was intended to mean that everyone attending any of the functions will be eligible to win one VIP trip to the Cooks for the winner and 5 friends.

The prize will be drawn after the last Road Show function on 08 June and the winner notified in writing.

We sincerely apologise for any confusion caused and look forward to welcoming you to our exciting event.



BREAKFAST VENUES (start 7.15am and finish 8.30am) 31 MAY - Rydges Parramatta | 01 JUNE - Wollongong Golf Club | 03 JUNE - Gosford Central Coast Leagues Club **EVENING VENUES** (start 5.45pm for 6.30pm start and finish 8.15pm) 31 MAY - Sydney CBD Medina Grand | 01 JUNE - Canberra Mantra on Northbourne | 02 JUNE - Newcastle Boulevard on Beaumont | 03 JUNE - Manly 16ft Skiff Sailing Club | 07 JUNE - Brisbane The Chifley at Lennons | 08 JUNE - Citigate Melbourne

International Travel Consultants

Exciting and rewarding career position

Southside World Travel is seeking enthusiastic full-time senior and intermediate retail travel consultants to join its expanding team of professionals. Applicants will have:

- A minimum of 3 years experience
- Outstanding customer service skills
- The ability to work as part of a team
- Experience with Galileo and Crosscheck

We offer a great working environment, competitive salary and generous performance based incentives. Immediate start.

Send resume to:

The Manager

Southside World Travel

PO Box 636, Gympie, NSW, 2227

Email: mgr@southsidetravel.com.au Ph: 02 9525 2211

Click here



Melbourne - Vanuatu nonstop!

From 24 June, every **Thursday** our tropical Islands are just 4 hours away... and Super Special fares on offer through the school holidays. **Your full service airline!**

Nepal - naturally!



THIS week the Nepal Tourism Board (NTB) is launching its new 'Mega Event: Nepal Tourism Year 2011' campaign, which will have the tag line "Naturally Nepal: Once is not enough".

Events were held in Melbourne on Tue morning and last night in Sydney, as well as in Brisbane tomorrow, with agents given a comprehensive update on Nepal's visitor attractions.

Tourism contributes around 3% of gross domestic product in the country, creating 500,000 jobs, but this is expected to rise to 6% by the end of 2010.

Currently Australia is a secondary market for Nepal with 13,327 visitors last year; India, being its closest neighbour is its primary market along with the USA, Japan, UK and Germany.

Officials said the Board is aiming to expand its international visitor arrivals to 1 million by 2011, and also increase tourists' time spent in the country, by marketing it as a year round destination, offering not only adventure, but also volunteering, trekking, backpacking, mountaineering, pilgrims, sport and general leisure.

Peak season in Nepal is Sep to Feb, but "there are 365 days in a year," said Subash Nirola, Senior Director of NTB.

Tourist attractions in the country are plentiful, including

wildlife and nature experiences in Dolpa, Mustang, and Rhino Chitwan National Park; as well as cultural attractions in Solukhumbu, Lumbini and Rasuwa.

The most visited site is Kathmandu Valley, followed by Paradise Pokhara, the "living museum", with Rhino Chitwan National Park in third place.

Also popular is the shrine of Boudhanath Stupa, and the Kumari festival, where "we still live in the past," said Subash, adding: "one virgin girl is chosen each year as the living goddess of Nepal and we worship her".

For animal lovers there is the Bengal Tiger, one horned Rhino and the Snow Leopard, all of which are native to Nepal and are protected.

Adventure junkies will be in heaven with white water rafting, paragliding, mountain biking, bungee jumping, rock climbing - not to mention hiking Mt Everest.

Plans to improve and extend tourism infrastructure are in the pipeline, while rural home stays are also being considered.

Pictured above at the event from left: Diwakar Rana, NTB Manager of Tourism Marketing and Promotion; Yogendra Dhakal, Ambassador of Nepal; Deepak Khadka, Honorary Consul of Nepal in NSW; and Subash Nirola, NTB Senior Director.

See www.welcomenepal.com.

OS Mumbai move

AUSTRIAN Airlines has loaded new flights between Vienna and Mumbai into agent GDS, with the resumption of a five times per week service to operate from 31 Oct this year, utilising a 767-300ER aircraft.

Travel Daily AU
First with the news
Thu 20 May 10 Page 7
EDITORS: Bruce Piper and Guy Dundas
E-mail: info@traveldaily.com.au

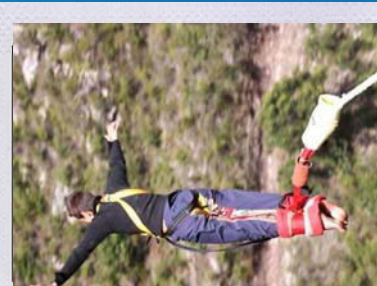
WIN A TRIP FOR TWO TO SOUTH AFRICA

During May, *Travel Daily* is giving travel consultant readers the chance to win an incredible seven-day holiday to South Africa for two people, courtesy of our friends at **South African Tourism** and **V Australia**.

This sensational prize includes return International Premium Economy airfares to Johannesburg flying V Australia, two night's accommodation in Johannesburg, a four night stay in luxury accommodation at Kruger National Park, a city tour, all transfers and breakfast daily.

Expect to be spoilt in International Premium Economy with V Australia, including priority check-in and boarding, all leather seats with 38" seat pitch and adjustable foot rests, all inclusive food and beverage, mood lighting and much more!

To enter, simply send in a caption that represents the adventure photo featured above. You can enter as many times as you want.



Bungee-jumping in South Africa

Get creative & email your captions to satcomp@traveldaily.com.au

Plus, a weekly prize of two bottles of South African wine will be up for grabs for the cleverest caption received each week...so keep an eye out in *Travel Daily* each Monday to see if it's you!

Click here for competition terms & conditions.



Note: Agents must be registered on Fundi to enter the competition:
www.southafrica.net/fundi



EK DHL cargo pact

EMIRATES this morning announced a new "strategic security partnership" with global freight giant DHL, under which both parties will strengthen their collaboration in air cargo security.

The deal will see them share best practices and information on security threats as well as promote joint training activities.

MEANWHILE EK also today confirmed that increasing demand will see it recommence A380 services between Dubai and New York on 31 Oct (TD Fri).

EK President Tim Clark said that the carrier's plans for the future include adding new US cities to its four existing gateways in New York, Houston, San Francisco and Los Angeles.

CX to Haneda

CATHAY Pacific will commence a new twice daily service between Hong Kong and Tokyo Haneda airport in Oct, complementing its existing Narita flights.

CX's return to Haneda comes 32 years after it switched operations to Narita in 1978.

UA in-flight fire

A UNITED Airlines 757 en route from New York to Los Angeles has been forced to make an emergency landing in Washington DC after a fire in a window heater erupted near its windshield.

The blaze was quickly extinguished, but safety investigators found that the heat had cracked at least one layer of the aircraft's front window.



Customer Services Agent (Golden Lounge) PERTH (part-time)

Malaysia Airlines Perth Airport Division requires the services of an experienced Customer Services Agent. Primary responsibilities include: to meet, greet and assist all passengers entering the Malaysia Airlines Golden Lounge while demonstrating the highest standard of customer service. This role involves shiftwork.

Please forward your application to: the HR/Administration Manager
perhr@malaysiaairlines.com
Applications close 27 May 2010.

Take It To The Next Level!

Further Your Career With TMS Today



Hot Jobs (Australia) - May 2010

JOB OF THE WEEK!

Team Leader Wholesale - Sydney

- Fantastic company culture
- Well respected brand

This fun loving company is looking for a Team Leader to head the Customer Service, Accounts & Documentations teams. This is a hands on role where you will not only offer assistance to the teams in peak periods but be able to lead your team and work together to reach team targets. You will not necessarily come from a finance background however have the ability to lead a team, multi task and have a head for numbers.

Contact **Karen McGrath** at TMS karen@tmsap.com
T: **02 9231 6444** or **apply online now!**

BNE • MEL • PER • SYD • BKK • HKG • SHA • SIN



Looking To Temp In The Travel Industry?

- TMS have temp roles in retail, wholesale & corporate travel
- Temp roles available now in Sydney, Melbourne, Brisbane and Perth

If you have been a travel consultant for a minimum of 2 years, and are available to temp - register your details now for upcoming work....

We are always looking for strong consultants with a minimum of 2 yrs consulting experience in retail, wholesale and corporate travel. You must have knowledge of a CRS. Excellent hourly rates are on offer for experienced travel industry temps.

Contact Sharon Moss T: **02 9231 6444**
E: sharon@tmsap.com or **apply online now!**

Helpdesk Executive – Sydney CBD

- Global Travel Technology company
- Salary \$40k + super

Our client is a Global Travel Technology company based in the CBD seeking a Helpdesk Executive who will provide daily support to travel agencies in Australia and New Zealand. You will achieve a high level of customer service while finding fault resolutions for customers. The role will suit a travel consultant who is looking at entering the world of travel technology, or somebody working in a similar role. You will need at least 2 years travel agency experience in using a CRS, have fares and automated ticketing skills and a working knowledge of mid to back office travel accounting packages. The company you will be working for has an excellent management team, who knows how to look after their staff.

Contact Emma MacPherson T: **02 9231 6444**
E: emma@tmsap.com or **apply online now!**

Always Wanted To Step Up into Corporate Travel - Melbourne

- Base depending on experience
- Global organisation
- CBD location

Are you an experienced travel consultant looking to take on your next challenge? This is your opportunity to finally get into corporate travel. Due to growing accounts this fantastic corporate travel company are looking for experienced travel consultants from all areas of the travel industry to join expanding teams within their company. 2 years travel industry experience in either retail or wholesale required.

Contact Emma MacPherson T: **02 9231 6444**
E: emma@tmsap.com or **apply online now!**

After Hours Consultant - Melbourne

- Global Company
- Perfect Life/ Work balance

If you are an experienced Corporate Consultant looking for flexible work hours this may be the role for you. Assisting travellers with last minute bookings and urgent amendments to travel arrangements this role will keep you on your toes. No night will be the same and you must have the ability to think on your toes and problem solve. Ticketing knowledge is a MUST but you will be rewarded with a great life/ work balance and other great company benefits.

Contact Karen McGrath T: **02 9231 6444**
E: karen@tmsap.com or **apply online now!**

Cruise Manager / Assistant Manager - Brisbane

- Cruise leaders in the market – lead from the top
- You will be in demand – market is hot right now!

If you are an experienced manager / consultant with a passion for cruise and high end luxury travel then this is your role. A rewarding base, commission and incentives are on offer as well as famils, training and agency profit share. You will be leading a close knit, fun and well travelled team. Take the next step in your career - interviewing now....don't miss this opportunity!

Contact Anna Mayze T: **0430 434 362**
E: anna@tmsap.com or **apply online now!**

Boutique Leisure Consultant - Brisbane

- Fun and social culture – excellent famils, travel perks and incentives
- Strong walk in clientele and phone / email enquiries

Join this dynamic, supportive and award winning agency that thrives on delivering exceptional travel services for their clients. Realistic sales targets and a busy agency means you will earn exceptional commission. Don't wait, interviewing now!

Contact Anna Mayze T: **0430 434 362**
E: anna@tmsap.com or **apply online now!**

Quality recruitment for the travel and hospitality industries in Asia Pacific



Awarded
Best Practice
Accreditation
2010

T +61 2 9231 6444

E nswjobs@tmsap.com

W tmsap.com



BNE

MEL

PER

SYD

BKK

HKG

SHA

SIN

Partners in

DXB

UK

USA

**NEED A CHANGE OF SCENE?
CHEW OVER THESE
PREMIERE ROLES!**

FOR ACCESS TO ALL AA VACANCIES REGISTER ONLINE www.aaappointments.com

SYDNEY – 8/6 O'Connell St – (02) 9231 6377 – apply@aaappointments.com.au

MELBOURNE – 1/167-169 Queen St – (03) 9670 2577 – recruit@aaappointments.com.au

BRISBANE – 13/97 Creek St – (07) 3229 9600 – employment@aaappointments.com.au

ADELAIDE & PERTH – (03) 9670 2577 – recruitsa@aaappointments.com.au & recruitwa@aaappointments.com.au

**FROM PAYLESS SHOES TO JIMMY CHOOS
MULTISKILLED CORPORATE CONSULTANTS x 5
SYDNEY – SALARY PACKAGE \$55K-\$65K +**

Need to earn more money to support your fashion addiction? Well you're in luck! Our client has just won 2 major new accounts & they are willing to pay top \$ for experienced consultants with international fares knowledge. You will enjoy being part of this fashionable team, working in stunning offices in the CBD. To apply you will need a min 2 yrs experience with excellent fares knowledge and fantastic customer service. No need to shop around anymore, this role is the real deal.

STARRING ROLE!

**SENIOR CORPORATE CONSULTANT /2IC
SYDNEY – SALARY PACKAGE TO \$60K**

Our client, a premium boutique travel company based in the CBD is looking for a STAR. This is your opportunity to step into a leadership role and work with a fun, down to earth team. As well as consulting on a daily basis, you will be there to support and guide a team of 9 with the view of moving into a management role. You will have min 5yrs experience, CRS knowledge is essential. You will be rewarded with an excellent salary + generous individual and team incentives.

**YOUR TICKET TO THE FRONT OF THE QUEUE
FARES & TICKETING: TEAM LEADER x 1 & CONSULTANT x 2:
PERTH – SALARY PACKAGE TO \$65K**

No more waiting in line for the right role to pop up in Perth within ticketing! Here is a great opportunity to be part of a growing organisation. Join this company as they begin to expand their Perth based operation. As a highly efficient and experienced Fares and Ticketing specialist, you will have the ability to either lead the new team or be part of it. Strong attention to detail & customer service required.

**THE GLITZ & GLAMOUR OF BACK OFFICE
BROCHURE COORDINATOR/COPYWRITER
MELB – SALARY PACKAGES TO \$55K**

This exciting role based within the product & marketing are involves planning and preparation of brochures including proofing, editing, researching and image layout. This autonomous role will also include production of marketing flyers and newsletters and maintenance of the in-house system with regards to trip notes etc. Your attention to detail will be high and previous work in this area is essential.

**THE EVENT YOU'VE BEEN WAITING FOR IS HERE!
EVENTS/PROGRAM COORDINATOR
MELBOURNE (INNER) – SALARY PACKAGE TO \$55K (NEG)**

This great events role is available today! Working for this globally renowned co. will be the best career move you make! Co-coordinating a range of large and small group conferences, events and incentive trips both inbound and outbound, you will have impeccable attention to detail & enjoy working under extreme pressure. Travel industry knowledge is essential together with EventsPro and previous experience in this field.

**SOAR LIKE A CONDOR IN THIS ROLE!
WHOLESALE CONSULTANT – STH AMERICAN SPECIALIST
MELB – SALARY PACKAGES TO \$53K**

Soar to the top of the Andes when you secure this fantastic new wholesale reservations role. As this company expands they have the need to increase their consultants within the South American department and your personal travel and love of this region will be highly valued. You will be rewarded with fabulous educationals and money towards your personal holidays as a bonus incentive.

**DUTY FREE SHOPPING AT YOUR FINGERTIPS
FARES SPECIALIST FOR INTERNATIONAL AIRLINE
BRISBANE – SALARY PACKAGE TO \$51K**

Are you the problem solver in your office? Love the idea of being a fares support specialist full time for this exciting international airline? Working within one of Australia's most exciting specialist teams you will be supporting the travel industry with any queries and problems they may have in relation to their product. You must have strong Amadeus and ticketing skills, with very strong international fare knowledge. Don't miss out on this amazing opportunity to join a leader!

**STEP INTO A LEADERSHIP ROLE!
RETAIL TRAVEL MANAGER
BRISBANE – SALARY PACKAGE TO \$50K+**

This successful, well established Retail Travel Agency is looking for a Manager to lead their team. You will be enjoy working for a great owner, managing a small team with access to excellent famils, great incentives, an excellent base salary + more! To be successful in this role you will need to have a min 3 years experience selling International Travel, previous supervisory skills and a great, approachable personality! Free parking & top bonuses also on offer.