



OPRAH AT THE SYDNEY OPERA HOUSE

Qantas brings you the chance to be in the audience for the recording of *Oprah's Ultimate Australian Adventure* at the Sydney Opera House on Tuesday 14 December 2010.

For a chance to win* a seat, simply book and ticket 5 Qantas Domestic or 2 International flights between 3–26 November and answer this question, in 25 words or less: ***What is your favourite all time Oprah Show moment?***

Eligible interstate winners will also receive return flights to Sydney and one night's accommodation as part of their prize.

▶ To enter, visit qantas.com/agents and click on the competition banner.

*Entries close 26 November 2010. Conditions apply. For full terms and conditions, visit qantas.com/agents. Qantas Airways Limited (ABN 16 009 661 901).



Early Bird Europe!

red|offer

Eastern Europe fr \$1399*

Sale from 10Oct10 / Travel from 1Apr11

Travel Daily AU

First with the news

Wed 10 Nov 10

Page 1

EDITORS: Bruce Piper and Guy Dundas
E-mail: info@traveldaily.com.au Ph: 1300 799 220

Sales & Account Manager

- WA Based
- \$70k Plus Package
- One the Road
- Well Known Travel Provider

Contact **Wendy Stearn** at
TMS wendy@tmsap.com
T: 02 9231 6444



*Fare not including taxes and surcharges.



EU cartel fines

QANTAS, British Airways and Air France-KLM are among 11 airlines which were overnight fined a total of €799m (A\$1.1 billion) by European regulators over the long-running cargo cartel case.

The biggest fine - A\$472m - was imposed on Air France-KLM which acquired cargo carrier Martinair in 2008, while British Airways was hit with a \$144m fine.

The Qantas fine was \$12 million, while Cathay Pacific was fined \$79 million, LAN Chile \$11 million, SAS \$97 million, Air Canada \$30 million and JAL \$50 million.

Air NZ, which was initially part of the probe, was one of 11 airlines which had charges dropped.

Some of the carriers said they would appeal, while Lufthansa and SWISS were found guilty of taking part in the cartel but didn't receive a fine because they had alerted the European Commission to the cargo fuel surcharge price-fixing scheme which operated between 1999 and 2006.

"It is deplorable that so many major airlines coordinated their pricing to the detriment of European businesses and consumers," the EC said.

Big guns push Delta-DJ

KIM Beazley, the Australian ambassador to the USA, has been throwing his weight around in support of the proposed alliance between Virgin Blue and Delta.

Documents released this week by the US Dept of Transportation (DoT) reveal a series of high level meetings following the draft rejection of the pact (TD 09 Sep).

One of these, on 12 Oct, included Beazley and "other senior representatives of the government of Australia" - along with Virgin Blue ceo John Borghetti, who all met with the US Secretary and Deputy Secretary of Transportation.

During the meeting Beazley "noted the keen interest that the proceeding held for the government and people of Australia, and emphasised the economic significance of aviation links between the United States of Australia and the Open Skies Agreement between the two countries," according to the DoT memorandum.

The documents also reveal meetings in Sep between Delta and DoT officials, including a 15

Sep discussion with DL ceo Richard Anderson who "asserted that the tentative decision was inconsistent with past DoT precedent".

DL and DJ have subsequently made further submissions to the DoT probe after being granted an extension of time to "clarify the matter" (TD 15 Sep) which expired on 13 Oct - the day after Beazley and Borghetti's meeting.

Don't forget the mo's

IT'S not too late to get working on that facial hair, with TD's Movember competition offering lots of great prizes this year including a P&O World Cruises sector from Sydney to Fremantle as well as gift packs and cricket memorabilia - details on page six.

Today's Travel Daily

Travel Daily today has six pages of news and photos plus a special Oprah first page, as well as full pages from: (click)

- AA Appointments jobs
- Inplace Recruitment jobs
- China Holidays
- Hayman Island

Global recovery

THE Asia-Pacific region is continuing to lead the rebound in international tourism, according to figures released at the World Travel Market in London overnight.

The United Nations World Tourism Organisation said global arrivals were up 7% for the eight months to 31 Aug, with the results positive in all regions.

The figure for the Asia-Pacific region was twice this at 14% - and with an extra 10 million international tourist arrivals when compared to the pre-crisis peak of 2008 and double-digit growth for most destinations.

Europe is recovering at a much slower pace, with numbers up just 3% due to the "uneven economic recovery and the impact of the volcanic ash cloud".

"Tourism has again confirmed a strong capacity for recovery," said UNWTO Secretary-General Taleb Rifai, with the sector "showing real growth and is expected to beat previous records by the end of 2010".

The organisation is estimating that worldwide arrivals will climb by 4-5% in 2011, but said tourism expenditure was lagging behind.



Holidays

UK & Europe Earlybirds OUT NOW

For more information visit www.qantasholidays.com.au/agents

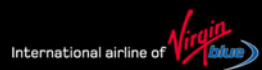


TRADE.TRAVELNT.COM

ENTICING
DESTINATION

Our online training program is your centre for learning

A partnership for a whole new world of choice.*



*Subject to regulatory approval.

Ticketing/Reservations

- ▶ Leading boutique wholesale co.
- ▶ Ongoing training for your future dev't
- ▶ Based in the heart of Sydney CBD
- ▶ Salary up to \$45K + super

Call Liz Vibert
02 9278 5100
liz@inplacerecruitment.com.au



[click here for details](#)

Travel Daily AU

First with the news

Wed 10 Nov 10

Page 2

EDITORS: Bruce Piper and Guy Dundas
E-mail: info@traveldaily.com.au Ph: 1300 799 220

10 GOOD REASONS TO VISIT NEW CALEDONIA

2 A French Experience

The Paris end of the South Pacific is only 2 hours from Australia.



Aircalin
International Airline of New Caledonia

[CLICK HERE FOR THE OTHER 9 REASONS](#)

B787 emergency

A BOEING 787 *Dreamliner* test flight over the US has needed to make an emergency landing in Laredo, Texas after a fire broke out in the electronic equipment on board the aircraft.

The fire caused displays and auto throttle to fail on ZA002, Boeing's second state-of-the-art 787 test aircraft, and resulted in the emergency shutles being deployed for the 30 to 40 test personell on the flight.

Virgin status match

VIRGIN Blue is reportedly matching the status of top tier Qantas frequent flyers, who are being offered instant Gold level membership of the DJ Velocity Rewards scheme.

The offer applies to Gold and Platinum Qantas members, and means they will be entitled to Velocity Gold perks such as lounge access, larger baggage allowances and priority check-in.

Irish roadshows

TOURISM Ireland will begin its 'Ireland's Got Talent' roadshow's in Brisbane from next Mon.

The event, sponsored by V Australia, will then move onto Melbourne the following night and then to Sydney on 18 Nov.

To attend one of the shows register at - web.tifs.com.au/rsvp/events/TIRoadshow10.htm.

SQ suspends A380 flights

SINGAPORE Airlines this morning cancelled the departure of one of its A380 flights from London, telling pax that engine maker Rolls Royce had placed an "embargo" on A380 aircraft using its Trent 900 engines, as exclusively revealed to the world in *TD's* breaking news.

Several reports say the crew refused to fly the superjumbo flagship after oil was found in one of the turbines - a symptom which is believed to have led to the explosion of the QF engine.

It's understood that SIA A380s are also currently grounded in Sydney and Melbourne, although the carrier hasn't responded to requests for comment before *TD's* deadline today.

Engine maker Rolls Royce yesterday issued a special service bulletin after saying it had "made progress in understanding the cause of the engine failure" on QF32 out of SIN five days ago.

"As a result, a series of checks and inspections have been agreed with Airbus, with operators of the Trent 900 powered A380 and with the airworthiness authorities," Rolls Royce said in a statement.

"These are being progressively completed which is allowing a resumption of operation of aircraft in full compliance with all safety standards".

The Qantas A380 fleet remains grounded and isn't expected to resume service until Fri at the earliest, with further details emerging from QF32 incl damage to wiring and hydraulic systems.

Earlier this week SQ said it was continuing to operate its A380s after inspections found no problems with the fleet.

Nov air fare index

DOMESTIC discounted airfares have dipped 6.5% during Nov against the Oct figure, to be at their lowest point in six months, according to figures released today in the Australian Domestic Air Fare Index.

The 'Best Discount' fare index for Nov 2010 is 53.8 (with Jul 2003 being the base year of 100), the lowest level ever for that month on record.

'Restricted' and 'Full' Economy fares rose slightly in Nov, up 0.1% to 91.8 and 0.5% to 92.7 respectively on the month prior.

'Business' class fares were flat, sitting at 97.0, a similar figure recorded since Aug this year.

Accor Olympic hotels

ACCOR has announced it will open two new properties in London ahead of the 2012 Olympic Games, with construction of the 182-room Novotel London Blackfriars and 297-room Ibis London Blackfriars to begin immediately.

Kumuka Indonesia

KUMUKA Worldwide has raised its range of destinations to now include its first tours in Indonesia, an 11-day Komodo Kayaking Adventure and an eight-day Save the Orang Utan Family Adventure.

Head of sales & marketing, Brett Wendorf, said Indonesia had been on Kumuka's radar for sometime as it is a destination that appeals to both families and adventurous travellers.



Window Seat

GUESTS staying at the prestigious Peninsula Hotel in Tokyo (see p6) can take their pick of a range of fancy vehicles to get around the city.

As well as the run-of-the-mill BMW 7 series and long wheelbase Rolls Royce Phantom, for those who want to get to the airport a bit quicker there's an Audi R8.

And the latest addition to the fleet is two customised Mini Coopers - perfect for shopping in the narrow Ginza side streets.

The Minis will be available at no charge for guests staying in the hotel's suites, and come complete with a "shopping concierge" - and a special roof attachment to bring all those purchases back to the hotel.

Peninsula also already offers Minis at its Hong Kong flagship property and will also launch them at the Peninsula New York and Chicago, where the funky vehicles are even set to take part in the city's upcoming Thanksgiving Day parade.

THE US Navy has come to the rescue of the stranded *Carnival Splendor* which is dead in the water about 55 miles off the coast of Mexico (*Cruise Weekly* yesterday) after an engine room fire left it without power.

Tugboats are on their way to the ship to tow it back to shore, but in the meantime the Navy has diverted the aircraft carrier *USS Ronald Reagan* to help deliver 35 pallets of supplies to the stricken vessel.

There are more than 3200 passengers on board *Splendor* who are facing their second day without hot food or air conditioning on the ship.

And for a while things looked very grim, with no toilets working either, before limited power was restored overnight.

Australian Tourism DIRECTIONS CONFERENCE

Defining a long-term vision for the Australian Tourism Industry

Monday 15 November 2010

Canberra | Registration: \$195 per delegate

[Click here to find out more and register online](#)



2011/12 brochures & launch boxes currently being distributed by Tifs

Wendy Wu Tours Brochure LaUNCH Extravaganza!

You can win fantastic prizes!

Simply book your customers on a 2011 group tour or FIT valued at over \$2000 pp between 15 Oct 2010 and 21 Jan 2011.

*Conditions apply. Refer to the Gold letter in your LaUNCH box for full details & conditions.

Conditions: Full terms and conditions of prizes are outlined in the prize letter contained in the official Wendy Wu Tours LaUNCH box. Closing date of promotion: 21 January 2011. Random prize draw will take place on 28 January 2011, 10:00EST at Level 9, 275 George Street Sydney NSW 2000. Prize winners names will be published in Travel Daily on 01 Feb 11 and Travelbulletin on 25 Mar 11. Authorised by permit numbers: NSW-LTPS/10/08813; VIC-10/3319; SA-T10/2252; ACT-TP10/041042. Wendy Wu Tours Lic Number: 2TA4792. 7201K



Wendy Wu Tours®

Just say 'Wu'™

Fly via Doha, to over 90 destinations.



Vibe Hotels turns up the heat



ABOVE: Vibe Hotels officially launched its stylish summer towel this morning at a poolside breakfast event on the rooftop of Vibe Hotel Rushcutters Bay.

The Summer Vibe Towel is the latest addition to the popular Vibe Hotels' guest range, and is made from high quality fabric featuring a bright lime, purple and black pattern.

Renee Bargh, one of Australia's up and coming talents, was selected by Vibe Hotels as the ambassador for the new summer towel.

"I do lots of travelling for work, so launching this summer towel is the perfect fit for me as it really

AA baggage fees

AMERICAN Airlines has begun charging US\$25 for the first piece of checked baggage and US\$35 for the second on domestic flights, or int'l tkts departing later than 24-hrs of their long-haul flight.

SIA profit upgrade

SINGAPORE Airlines has announced a US\$380 million net profit in the three months ending 30 Sep, a big turnaround from the US\$158.8m year-on-year loss.

The airline's pax load factor was also up 0.7% to 80.3%.

does combine all the things I love!", said Renee.

Guests staying at a Vibe Hotel will receive a summer towel as part of a package which includes overnight accommodation, a buffet breakfast for two and late check out at 12pm, with prices starting at \$189 per night.

Pictured above with the 'Butler in the Buff' sporting the stylish new towel is Renee Bargh with Lisa Phillips and Tessa Anderssen from Toga Hospitality.

MEANWHILE, Toga Hospitality is set to open a new Adina property in Sydney's Bondi Beach in 2012.

US cities popular

HOTELS.COM has today revealed the top ten overseas destinations Australians like to travel to, with five US cities making the cut.

New York City and Las Vegas were placed first and second in the ranking, while Los Angeles, San Francisco and Honolulu came in at 6th, 8th and 10th.

The strength of the Aussie dollar is being attributed to the high result for American cities, said Hotels.com md Asia Pacific.

Johan Svanstrom said European destinations are also likely to gain in popularity as a result of the Aussie dollar's value.

More intend to travel

THE latest Roy Morgan Research on tourism trends show that more people are considering taking a domestic holiday rather than heading overseas, despite the unprecedented value of the Australian dollar against other foreign currencies.

The report indicates that about 12.9 million Aussies (70.4%) are planning to take at least one holiday in the next year - its peak level in over half a decade.

And 57.9% of those are plotting to stay at home, which is a record level for the Sep quarter, up 1.1% on the same period last year.

Intention to head abroad during the period was down 0.4% year-on-year to 8.2%.

Jane Ianniello from Roy Morgan Research said: "Although overall consumer confidence has rebounded since the Global Financial Crisis, Australians are facing the possibility of higher interest rates in the near future.

"A cheaper domestic holiday may be a safer bet than an overseas trip," she added.

AA MEX expansion

AMERICAN Airlines affiliate American Eagle Airlines is beefing up services to Mexico from Dallas/Fort Worth, with new daily services to Queretaro and Veracruz, to launch on 10 Feb.

Canada AUS stats

THE number of Aussie travellers making overnight trips to Canada surged by 24% in Aug 2010, to 27,448 people, compared to the same time last year.

The Jan to Aug figure is also up 12.7% (TD Fri) to 159,631 pax, which according to the Canadian Travel Commission was 13.3% higher than the predicted figure.

About 2.4m overnight int'l visitors travelled to Canada in Aug this year, up 2% year-on-year.

QF trade embargo

QANTAS has extended its agent embargo on rebated northbound travel to London and Frankfurt and to the USA (TD yesterday) by two days, now until 12 Nov.

The restrictions are in place in order to move commercial pax as top priority while it's Airbus A380s are out of action.

Agency closures

THE Travel Compensation Fund has voluntarily terminated the participation of three agent head offices after they ceased trading as travel agents, effective 08 Nov.

The agents include: *White Travel* (ABN: 51 080 217 518) in Baringhup VIC; *Yatraa Travel* (ABN: 77 128 980 030) in Granville NSW; and *Cairns Reef Charter Services* (ABN: 16 134 459 475) in Cairns QLD.



FOR

THE BARE FACTS

ON A 90% COMMISSION WITH NO HIDDEN FEES TAKE A CLOSER LOOK AT TRAVELMANAGERS

CONTACT AARON STINSON
NATIONAL RECRUITMENT MANAGER
ON 1800 019 599







4 days from first impressions to lifelong memories

info@tourismoman.com.au

Phone +61 2 9286 8930



WIN 2 SEATS ON AN ANTARCTICA FLIGHT

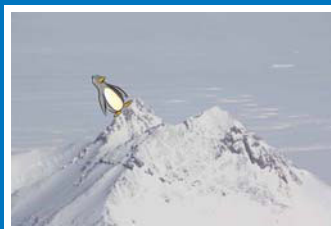


Over the next two weeks **Antarctica Sightseeing Flights** is giving one lucky *Travel Daily* reader the chance to win two seats on an Antarctica Flight.

This is a once in a lifetime opportunity to experience Antarctica, the world's last great wilderness. Fly over Antarctica aboard a Qantas 747 and marvel over this spectacular land. For more info visit **ASF** website by **clicking here**.

The prize includes two Economy Class Centre seats on either 23 January ex Sydney OR 6 February ex Melbourne flight.

For your chance to win this incredible prize, simply send in a quirky caption to represent the photo below.



Email your answers to: antarcticacomp@traveldaily.com.au

The most creative caption wins!

[Click here for terms & conditions](#)



AAT NT discounts

AAT Kings has this week launched its 2011/12 Northern Territory brochure featuring the introduction of more 'combinable discounts'.

Guests can now combine Early Bird and Early Payment Discounts with one of the company's other discounts, such as those available to Frequent Travellers, Groups, Triple Room, Young Travellers, Day Tours, Second Tour and Concession discounts - see aatkings.com.au.

AirAsia X freebies

AIRASIA X is offering one million seats across its Asian network for the cost of just taxes, on sale to 14 Nov, for travel from 01 Jul to 10 Nov 2011, with flights starting from \$3 one way - airasia.com.

Ferrari free tickets

TEMPO Holidays is offering free tickets to the new Ferrari World theme park in Abu Dhabi when booking a two or more night stay at Yas Island Rotana Hotel.

Rates at the four-star property are priced from \$85ppts per night with the free tickets valid until 31 Oct 2011, blackout dates apply - see www.tempoholidays.com.

UA fares from \$709

UNITED Airlines is offering sale fares from Sydney and Melbourne to Los Angeles, San Francisco and New York priced from \$709 plus taxes (\$1,007 all inclusive).

The promo fares are on sale until until 23 Nov, valid for travel to 09 Dec 2010 and from 01 Feb to 31 Mar 2011.

Carlson Hua Hin

CARLSON has signed a deal to open a new "upper upscale" Radisson Blu Resort in Hua Hin, Thailand, featuring 118 rooms.

The property is scheduled to open in the third quarter of 2012.

Tiger 6m milestone

TIGER Airways Australia is today celebrating flying its six millionth passenger, with the lucky traveller onboard its inaugural Adelaide-Melbourne Avalon service to receive a travel voucher for flights to use on TT's routes.

DFAT Turkey advice

THE Dept of Foreign Affairs and Trade is advising travellers to Turkey to use a high degree of caution when travelling in Istanbul following a recent terrorist attack near Taksim Square.

32 people were injured at the site on 31 Oct following a suicide bomb attack.

Norwegian 787s

NORWEGIAN Air Shuttle has said it plans to lease up to six Boeing Dreamliner aircraft, initially with two 787s to come online in 2012.

The Nordic carrier said renting the state-of-the-art jets would enable it to offer new long-haul routes to the US and Asia.

Smith to Delaware

DELAWARE North Australia has announced the appointment of Tim Smith as managing director, replacing Wayne Kirkpatrick who is moving to an advisory role.

Delaware's portfolio incl Lizard, Heron and Wilson Island resorts.

Grand Secretary of State

IT'S not everyday the US Secretary of State, Hillary Clinton, comes to town and stays in your hotel, so why not take the opportunity to pose with the former first lady?

While in the Victorian capital, Clinton stayed at Grand Hyatt Melbourne, and is pictured (bottom centre) with the hotel's general manager, David Mansfield and other staff.

During her stay, hotel employees worked tirelessly with the visiting US and Australian teams to comply with safety and security arrangements.

On her departure, Grand Hyatt Melbourne presented Clinton with a Ken Duncan book which contained a collection of Victorian photography.



YVR rail term. reno

VANCOUVER'S VIA Rail heritage rail terminal will receive a CA\$5.1 million (AU\$5.05m) cash injection from the federal government for renovation work, aimed at preserving the historic site.

the aotgroup

Inbound Groups Consultant

The AOT Group is one of Australia's largest Inbound Tour Operators and the largest wholesaler of domestic product in Australia. We are looking for a new Inbound Groups Consultant to join our dedicated and enthusiastic team based in Melbourne.

The main focus of the role is to provide and support Inbound wholesalers with competitive quotes and 'sellable' itineraries. We are looking for someone with excellent communication skills, ability to multi task and time manage, Australian destination knowledge, foreign language skills will be advantageous (French, German or Italian), experience with group bookings, strong computer skills, attention to detail and experience with a reservation system such as Tourplan.

This is an excellent opportunity to be involved in an exciting and expanding side of the AOT business offering a diverse role with new challenges and experiences.

Please send your covering letter and resume through to careers@aotgroup.com.au

FREE \$100 SNOWGUM GIFT VOUCHER!

with every Eurail Global pass purchased during October & November

Whether it's put towards a backpack, Lonely Planet books or other travel gear, your clients will be blown away!



Click here to book now

Qatar/Vioila partner

VIOLIA Hotels has partnered up with Qatar Airways' Privilege Club Program to enable its Reward members to use their accrued points on Qmiles.

Viola has hotels in Seoul, Moscow, Kuwait, Buenos Aires, Barcelona, Madrid, Bali, Jakarta and Brussels.

TripAdvisor trends

TRIPADVISOR has released its 2011 Travel Trends Forecast, with 36% of those surveyed saying they plan to spend more on travel in the coming year, while 47% said they plan to spend the same as this year.

The best travel development for 2010 was a growth in online travel deals, while the worst was carry-on baggage fees.

Australians were seen as the second friendliest travellers behind Americans, who also got top billing for the most annoying, just in front of Canadians.

BW's JV with Sixt

BEST Western Australasia is now rewarding members of its loyalty program when booking car rental with Sixt.

The new partnership will see members overnighting at select hotels in NSW, VIC and QLD accrue points that can be used to receive discounts on any Sixt car hire, plus a free GPS navigational unit, free upgrades and guaranteed car availability within four hours.

See - bestwestern.com.au/sixt.

'I Do' Whitsundays

I DO Events Whitsundays has announced it is now offering all inclusive wedding packages for guests who want to have their weddings on one of the Islands.

The firm offers decoration hire, personalised styling and coordination of the event - see www.idoeventswhitsundays.com.

LAN not so Lonely

LAN Airlines and Lonely Planet have joined forces to promote tourism in South America and Worldwide with the signing of a five year agreement, yesterday.

The deal comes into effect from early next year, with LAN.com to feature Lonely Planet content highlighting tourist attractions across South America.

The Lonely Planet content will be available in English, Spanish, German and French.

QLD push info sites

THE Sunshine State is reminding visitors travelling through Queensland of the benefits of using its 124 accredited visitor information centres (VIC), rather than relying on a computer.

Tourism Queensland says its expert tourism ambassadors can provide simple or detailed "high level" information and service, something which a machine lacks the ability to do.

Meritus global push

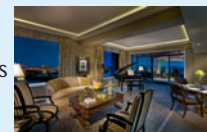
SINGAPORE accommodation brand Meritus Hotels & Resorts has slated a 2011 expansion into international markets as part of a new global brand campaign.

New developments in the pipeline include Southeast Asia, China, and its first property in Europe, which is planned to open as early as next year.

Accommodation Updates

WELCOME to Accommodation Updates, Travel Daily's Wednesday feature. If your property has undergone some recent changes you would like to make the industry aware of, send a brief description to accomupdates@traveldaily.com.au.

The Stamford Plaza Brisbane has completed the refurbishment of its Stamford Suite. The Suite offers panoramic views and is described as an 'elegant oasis'. The room has been painted in muted neutrals with contrasting earthy tones, antiques, artwork and the finest furnishings.



Best Western Wyndhamere in Shepparton, Victoria has completed a four year \$2 million renovation. The enhancement includes a new wing, eight new rooms, two renovated rooms, a new look restaurant as well as motel facade. The queen deluxe rooms are also completely renovated.



The full service Spa wumurdaylin, located on Hamilton Island in the Whitsundays has opened. The \$750,000 spa is available to guests staying on Hamilton Island, with the spa menu consisting of body cocoon wraps, exfoliations, facials, massages, body treatments, and manicures.



The Mount Cook Backpacker Lodge at Aoraki is set to officially launch tomorrow. The inexpensive accom option features 50 rooms including 20 four bed dorms with ensuite; 23 double rooms; and seven one bedroom units with bathroom and cooking facilities. The lodge, originally called Hermitage's Glencoe Lodge, has been updated and modernised, and had a soft launch early last month.



Hyatt Regency New Orleans is scheduled to reopen its doors in 2011, after being forced to close after damage caused by Hurricane Katrina in 2005. The redevelopment cost of US\$250 million includes a 27 storey, 1193 guestroom and 53 suites as well as 200,000 square feet of meeting and exhibition space. Other new amenities includes a restaurant, bars and private lounge, and 24 hour convenience store.



Introducing Travel Agents Nexus - an Exciting New Wholesaler!



Join Nexus today. Registration is FREE and SIMPLE.

- Go to www.travelagentsnexus.com.au and click 'Join Now'.
- Nexus is 100% Australian owned and operated.
- Our product range and prices are exceptional.

The Travel Industry Mentor Experience



Encourage the development of your valuable staff

Support your employees development with the opportunity to be Mentored by the most experienced people in the Travel Industry.

The purpose and vision of TIME is:

To provide knowledge, guidance and advice to aspirational individuals within the Travel and Tourism industry allowing them to advance and grow their career.

Experience and research tells us that aspirational individuals are attracted to and stay within an industry, company or organisation that offers them career development.

Go to www.travelindustrymentor.com or email us at time@travelindustrymentor.com.au



Attitude is everything!



www.travelindustrymentor.com.au



VIKING
RIVER CRUISES
Exploring the World in Comfort

Legendary Prices

Romantic Danube from \$1,699 per person.
Book and pay in full by 23 December 2010

Call 1800 829 138 or email australia@vikingrivercruises.com.
Visit www.vikingrivercruises.com.au for all details.

THE WORLD'S LEADING RIVER CRUISE LINE...BY FAR®

Conditions: Prices is in Australian dollars and valid on 2011 sailings only. Must book and pay in full by 23 December 2010. Prices are based on category E stateroom for 12, 19, 26 Nov; 3, 10, 27 Dec 2011 departures. Discounts combinable with Past Passenger Discount and valid for new bookings only. Conditions apply, visit www.vikingrivercruises.com.au for full booking conditions.

Peninsula targets Aussie market

THE Peninsula Hotels is hoping that the resilience of Australian travellers will help boost occupancy at its upmarket properties around the world - particularly in Bangkok where bookings from Europe and the US have been slow to recover from the unrest earlier this year.

Making their "annual pilgrimage" to Australia this week, Peninsula's Jean Forrest and Malcolm Thompson told *TD* yesterday that there are lots of great deals at the Peninsula Bangkok for the Australian market, including room upgrades and other deals leading into the high season.

Thompson, who's general manager of the Peninsula Tokyo, said the property is also set to boost its profile with the upcoming four day 'Cirque Culinaire' - a gourmet extravaganza with guest chefs from around the globe, which includes an exclusive dinner limited to just 20 people costing a handsome US\$3000 per head - so they'd better finish dessert!

The Tokyo property is also celebrating recently being named the number one hotel in Asia by readers of the US *Conde Nast Traveler* magazine.

Other Peninsula initiatives include a focus on China, with properties in each of Beijing, Shanghai and Hong Kong meaning it's able to offer "a tale of three cities" itineraries which highlight China in luxury.

Peninsula is also getting hip with technology, with the imminent launch of a new iPhone App which allows guests to make reservations at its restaurants.

The application will also shortly include the ability to book spa treatments as well as rooms.

2011 will be a big year for the Peninsula, with the completion of a major renovation at the Peninsula New York, and the twentieth anniversary of the Peninsula Beverly Hills which is also set for a soft refurbishment.

Peninsula last week launched its Winter Escapes program which offers guests staying between 01 Nov and 31 Mar 2011 a range of value-added benefits such as room upgrades, spa treatments, and airport transfers.

Selected properties are also offering 'The Suite Life' which includes a complimentary second night's stay plus various other special options.

More info 1800 116 888.

Hilton handi focus

HILTON Worldwide has entered into a deal with the US Department of Justice to provide enhanced services for guests with disabilities, including enhancing accessibility at hotels, on its website and reservations systems.

GROW A MO AND WIN A CRUISE



P&O Cruises World Cruising in conjunction with *Travel Daily* is supporting *Movember* this month and is urging the industry to take part in the charity event with great prizes to be won.

The competition coincides with a reunion of some of Australia's greatest cricketing legends, including Neil Harvey and Alan Davidson at *Movember* charity lunches onboard P&O Cruises UK's superliner Oriana in Sydney on November 4 and Brisbane on November 6.

The 69,000-tonne Oriana will be supporting *Movember* at the events by wearing her own spectacular 20-metre moustache below her bridge.

Guys can take part as a Mo' Bro by grabbing some friends and girls can help out as a Mo' Sis (see the website for more details).

Here's what you need to do:

1. Register your details at <http://au.movember.com/>
2. Email your team name to pomocomp@traveldaily.com.au
3. Grow some impressive facial hair
4. Send in photos to feature on the *Travel Daily* website
5. Vote for your favourite mo
6. Win a fantastic 7 night Cruise on board P&O Cruises World Cruising's Arcadia ex Sydney to Fremantle; Cricketing memorabilia; cricket sets and gift packs

To kick-start this fabulous competition, the staff at Complete Cruise Solution have sent in their own fun mo photo (above) - however we are after the real thing - so get growing!

DID YOU KNOW?

The onboard currency used on board all P&O cruises World Cruising ships is the Sterling, and with the Australian dollar currently at all time highs, its never been a better time to sail on board P&O Cruises.

[Click here for competition full terms and conditions](#)



CX/LAN Peru pact

CATHAY Pacific Airways and LAN Peru have requested authorisation to launch a new codeshare operation between Peru and Hong Kong, via points in the United States, effective 01 Dec.

JAL fuel steady

THE JAL Group has advised its fuel surcharges for int'l flights between Jan-Mar, will remain the same as current levels.

Per sector fuel surcharges direct from Japan to Oceania are US\$111.

Scenic New Zealand Safari



ABOVE: Scenic Tours hosted a group of agents on an eight day famil to explore New Zealand.

The program incl Christchurch, Franz Josef Glacier, Queenstown, Milford Sound and Te Anau.

Scenic FreeChoice activities incl a City of Churches bike tour, Shotover jet ride and dinner at the Skyline Gondola restaurant

overlooking Queenstown & more.

Pictured above at the Shotover Jet front row *from left* are: Alana Matheson, Leanne Ferreira, and Mel Nowrejee.

Back row: Nathan Gurarie, Maddie Coyle, Ebony English, Emily Dunlop, Kasey Alexander, Natalie Schoch, Karlee Winkler, Lakirah Thompson and Cassy Butler.

TRAVEL, TOURISM DISTRIBUTION – FUTURE TRENDS AND INNOVATION

ATEC Meeting Place Conference | Wednesday 1st December | The Hilton Sydney
[Click here to view full program and to register](#)





**WANT TO GET YOUR
SLICE OF THE
ACTION? CALL AA!**

MANY TOP NEW VACANCIES NOW ONLINE AT www.aaappointments.com

SYDNEY – 8/6 O’Connell St – (02) 9231 6377 – apply@aaappointments.com.au

MELBOURNE – 1/167-169 Queen St – (03) 9670 2577 – recruit@aaappointments.com.au

BRISBANE – 13/97 Creek St – (07) 3229 9600 – employment@aaappointments.com.au

ADELAIDE & PERTH – (03) 9670 2577 – recruitsa@aaappointments.com.au & recruitwa@aaappointments.com.au

START THE NEW YEAR IN A NEW CAREER

Travel Recruitment Consultant Sydney: ote \$70K
Executive Recruitment Consultant Sydney: ote \$90K+

Looking for a fresh challenge in the new year? Here’s your chance to stay in the industry you love in a brand new area.

AA Appointments, Australia’s largest and most successful recruitment agency is enjoying our busiest year on record. In order to keep up with demand, we require 2 additional consultants based in our head office to service the needs of our existing clients and candidates, as well as developing new areas of business. Your responsibilities will include interviewing & short-listing candidates, liaising with clients, negotiating offers; advertising and business development.

In addition to a fantastic salary package, you will enjoy working within our professional, successful, close nit team with access to amazing benefits including up to 5 weeks paid annual leave, annual staff conferences and formal training & development.

In order to succeed in this role you will have outstanding customer service skills, strong industry knowledge, excellent computer skills and fantastic team work.

THINK YOU HAVE WHAT IT TAKES ? CALL US NOW.

TICK ALL THE BOXES

**CORPORATE TRAVEL CONSULTANT S X 5
MELBOURNE (INNER) – SALARY PACKAGE TO \$70K (OTE)**

What would be your dream role entail?

A fun work environment; Mon - Fri hours; a sensational salary package; Career progression & top travel discounts? Well dream no longer as this global TMC provides all this and more. Due to significant business growth, they have 5 vacancies available now. If you are an energetic travel consultant with international fares knowledge, GDS skills, proven sales ability and a positive attitude, call us now.

CHANGE YOUR STRIPES

**GROUP TRAVEL CONSULTANT
PERTH (INNER) – SALARY PACKAGE TO \$45K**

Looking for a change? If you are a senior travel consultant, an exciting opportunity exists to join a well known travel company working in their group travel department. Using your extensive international product, fares and destination knowledge, you will be responsible for coordinating a variety of groups including sporting, weddings and events. This is a unique and rewarding role where you can make this department your own along with your colleague.

LIFE IS A BEACH - ENJOY IT!

**CORPORATE TRAVEL CONSULTANTS
GOAST COAST – FANTASTIC SALARY PACKAGE**

Tired of commuting to Brisbane? Here is your chance to join one of the best corporate players on the coast! There are multi positions available for either Domestic or International, so take your pick! Based on the Gold Coast, you will be able to regain your life/work balance. With Monday to Friday hours, an amazing team and summer weekends to yourself, you will never look back. If you have min 12mths experience in corporate travel – call us NOW!

DREAMING OF A FRESH START?

**INTERNATIONAL WHOLESALE CONSULTANT
BRISBANE CBD – SALARY PACKAGE \$55K ote**

Is retail face to face getting you down? Looking for a new challenge? If you are an experienced international travel consultant with exceptional customer service skills read on... This fast paced fun team is looking for a sensational consultant to join them. Your expertise will be rewarded with amazing \$\$, top industry training, sensational famils, incentives BUT most importantly; you will love going to work for this fabulous company! Apply today – this one won’t last!



**Register with AA during SEP – NOV
for your chance to win TWO
P3 Reserve Fan Package Tickets
to the U2 360 Tour
in Sydney Mon 13 Dec 10
The lucky winner will be announced in
the trade press on 1 DEC 10
REGISTER TODAY
www.aaappointments.com**





Travel Jobs that are right for YOU



Liz Vibert

Ski Fanatics we want you!

Australia's no.1 ski wholesaler are recruiting for a new member for their team. Great opportunity to work within a product you love and be able to give your expert advice to others. They are seeking someone with excellent communication skills, a focus on sales and achieving targets but most importantly a passion for ski holidays!

- ▶ Sydney CBD, Galileo CRS preferred
- ▶ Opportunity to travel overseas
- ▶ Salary up to \$45K + super

Click here for more details or call Liz.

Ticketing Consultant

Are you ready for your next ticketing position? Our client, a leading boutique wholesale company who pride themselves on their service and expertise, are now looking for a new member to join their ticketing department. This is the perfect role if you are looking for that next step in your travel career. Initially you will focus on ticketing though at times you will be asked to consult. Ongoing training provided.

- ▶ Join a company that cares about your future
- ▶ Central Sydney CBD location
- ▶ Salary up to \$45K + super

Click here for more details or call Liz.



Kristi Gomm

Inbound Groups Consultant

Boutique, well established inbound agency seeks an inbound groups specialist. Prepare group quotes & bookings for series and ad hoc groups, predominately for the Latin market. You will arrange all of the land content around Australia including meeting the groups.

Previous inbound experience required, Tourplan an advantage.

- ▶ Excellent staff retention
- ▶ Sydney CBD location
- ▶ Salary up to \$55K + super

Click here for more details or call Kristi.



Ben Carnegie

Account Director - Events

This high class events agency is looking for an Account Director to head up their events team. You will looking after one dedicated account within the FMCG market. Events will include 3 major incentive programs annually. Events Pro and previous staff management experience is essential for this role. International destination knowledge is highly advantageous.

- ▶ Must be flexible to travel up to 2 months per year
- ▶ Sydney inner west location
- ▶ Salary up to \$75K + super DOE

Click here for more details or call Ben.

Corporate Consultants

Multiple positions available across Australia, several in NSW, Victoria & WA. Domestic and international consulting roles available. Experience with all CRS systems will be considered, Sabre is a distinct advantage. A minimum of 1 year retail or corporate consulting experience is essential. A range of co's both national and global TMC's, all offer excellent employee benefits and career growth.

- ▶ Excellent employee benefits
- ▶ Locations across Australia
- ▶ Salaries range between \$45K - \$55K

Click here for more details or call Ben.

Save the day as a Travel TEMP

Help Desk Consultant - Based in Sydney CBD - immediate start! Leading inbound travel company. You will be assisting travel agents with problems they may be experiencing through the Calypso CRS. Min 1 year travel industry, Calypso and travel systems experience preferred. Travellers welcome to apply!

Corporate Consultants x 2 - Sydney CBD, ongoing assignment, Sabre, Mon - Frid with some Saturday work. Start ASAP. Top \$\$.

Group Travel Consultant - Sydney Crows Nest location, work on incentive programs, Sabre & Tramada required, Excellent hrly rate.

Call Ben for details.



**We have our eyes out on the latest travel jobs,
so tell us what job is right for YOU. Call the team today!**

Call 02 9278 5100

1300 inPlace (1300 467 522)

Email: jobs@inplacerecruitment.com.au

Visit: www.inplacerecruitment.com.au

Merry Christmas

Book Now

Top 10 China Tours ²⁰¹¹⁻²⁰¹²

Early Birds **save up to \$1,304 per couple**
Guaranteed Departures*

12% commission on Earlybirds and you get a bonus \$50 Myer gift card*



Open
7
days

Antonia Kidman
Antonia Kidman

BookChinaOnline.com.au

Your Online Travel Guru for China

by **CHINA**
HOLIDAYS[®]
Since 1999



1300 2 CHINA
1300 2 24462



Book Online

*for full terms and conditions please refer to China Holidays. Earlybird brochures will be available from TIFS shortly

HAYMAN



TRAVEL INDUSTRY ESCAPE

Head to beautiful Hayman, where this celebrated private island invites you to savour the finest of resort living and marvel at all the wonders of the Great Barrier Reef.

Offer includes

- Two nights' accommodation for two people in a luxurious room
- Sumptuous daily buffet breakfast in Azure overlooking the Coral Sea
- Return luxury launch transfers between Great Barrier Reef Airport and Hayman
- Paddleskiing, windsurfing and catamaran sailing
- Gymnasium, sauna and steam room
- Tennis, squash, croquet, golf putting and driving, and island walks
- Complimentary resort tour and sparkling wine on arrival

From **\$345** Pool Wing per person per stay twin share.

From **\$385** Lagoon Wing per person per stay twin share.

From **\$545** Suite per person per stay twin share.

Limited time only.

To receive this special offer, employee identification is required, including IATA number and reservation enquiry details on company letterhead. Promotional code INDESC is also required for reservations.

For further information, or to make a reservation, visit www.hayman.com.au or contact Hayman Reservations
E reservations@hayman.com.au T (61-7) 4940 1838 or Toll Free (in Australia) 1800 075 175

Conditions Valid for travel until 28 February 2011. Travel Industry Escape offer based on a minimum 2-night stay including twin share accommodation. Launch transfers from Great Barrier Reef Airport to Hayman return and daily buffet breakfast for 2. Available to bona-fide travel industry employees only. Employee identification is required at check-in to validate special offer. Additional night rates includes accommodation and buffet breakfast starting from \$345 per room per night. Festive Season surcharge of \$70 per room per night applies between 21 December - 6 January 2011. Rates quoted in Australian dollars inclusive of GST and subject to change. Subject to availability.
HAYMAN GREAT BARRIER REEF QUEENSLAND 4801 AUSTRALIA

A member of

The Leading Hotels of the World®

HAYMAN.COM.AU