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Travel Daily AU
First with the news

Fri 12 Nov 10

Page 1

EDITORS: Bruce Piper and Guy Dundas
E-mail: info@traveldaily.com.au Ph: 1300 799 220

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Austrian

Austrian summit

TRAVEL agents from Australia and North America will next week be in Austria for the country's first ever Destination Summit - and *Travel Daily* will report on the event on location from Vienna.

Allure arrives home

ROYAL Caribbean's newest cruise ship *Allure of the Seas* has arrived overnight at her new homeport of Port Everglades in Florida after a 13 day transatlantic journey from Turku in Finland.

TD will be reporting on location from *Allure* from 24 Nov.

A380 reaccommodation

THE rescheduling of QF services due to the A380 groundings (*TD* yesterday) is causing major consternation for travel agents and passengers, because altered timings means many travellers will miss connecting flights.

For example, QF11 to Los Angeles on some dates is being shifted to depart about six hours later than usual, meaning pax will not be able to connect through to US east coast destinations.

Qantas is allowing disrupted passengers to rebook to alternate services - including codeshare flights - without change fees.

The rebooking is to the lowest booking class in the same cabin of service - and where the same cabin is not offered or available passengers will be subject to an "involuntary cabin downgrade".

Affected passengers are also able to retain the value of their ticket in credit or receive a refund if travel has not commenced.

Contrary to mainstream media speculation today that the A380 groundings are likely to continue through until Christmas, the QF policy issued yesterday applies for travel 10 Nov-25 Nov, and GDS displays currently have the A380s

ZQN night flight ban

THE Queenstown Lakes District Council in NZ's South Island has denied a request from Queenstown Airport Corporation which would have allowed up to 11 flights per week to land between 10pm and midnight.

The move followed a request from Jetstar which would like to operate trans-Tasman flights leaving Sydney on a Fri evening and landing in Queenstown before midnight - perfect for a short weekend break.

Queenstown Airport has 15 working days to lodge an appeal against the decision, according to the *Otago Daily Times*.

returning to service on 25 Nov; while QF ceo Alan Joyce has foreshadowed an even earlier resumption if investigations resolve the engine issues.

Disrupted passengers changing to alternate flights can change their travel dates but only to one day either side of their original ticketed departure.

Agents can revalidate tickets issued on 081 paper in-house without an authority number, if there is only a change to the flight number or date.

Authority numbers are however required for rebooking to alternative flights, retention of tickets in credit and refunds.

Further details of the Rolls Royce investigation into the QF32 engine explosion a week ago are expected to be released tonight when the engine manufacturer issues its latest financial report.

Venetian Oz office

THE Venetian integrated resort in Macau has announced the opening of a Sydney office to service the NZ, Australian and Pacific markets.

The new operation will be headed up by Stephanie Hutcheon who is the property's Regional Sales Manager - Pacific.

The massive venue has seen rapid growth in its MICE business this year, with groups up 42% compared to 2009 and the hosting of 33 trade shows.

Vice President of Sales, Brendon Elliott, said Australia and NZ are important markets for the Venetian Macao, which is easily accessible in 45 mins from Hong Kong International Airport via CotaiJet's 102 daily ferry sailings.

The property has a special offer for group bookings before 31 Dec including a complimentary 30 min performance and roundtrip ferry tickets for the entire group.

More information 0424 512 200.

QH Fiji 2011 out now

QANTAS Holidays and Viva! Holidays has loaded its 2011-12 Fiji brochure product, with a number of new inclusions, such as accom at Gecko's Resort Fiji, The Fiji Orchid, and Hot Air Balloon and Jetboat rides - see page nine.

Another whopper!

Travel Daily today has six pages of news and photos, plus full pages from:

- AA Appointments
- China Holidays
- Qantas Holidays



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Page 2

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10 GOOD REASONS TO VISIT NEW CALEDONIA

A Gourmet Paradise

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QF ash waiver

QANTAS has issued a waiver for passengers holding tickets to travel to Jakarta before 15 Nov due to volcanic ash disruptions.

Passengers may, without fee, defer travel to the Indonesian capital, bypass Jakarta as a stopover point, retain the value of the ticket in credit or receive a refund, with new travel dates required to be before 15 Dec.

SQ supplementaries

SINGAPORE Airlines will operate additional services from Sydney and Melbourne to Singapore this weekend, due to three of its A380s being out of service for engine replacements.

The extra flights include SQ261 ex MEL at 9.15pm 12-14 Nov; SQ262 ex SIN to MEL at 3.35pm 13-15 Nov; SQ265 Sydney to Singapore at 4.15pm 12-15 Nov; and SQ266 SIN-SYD at 12.50am 12-15 Nov.

SIA also confirmed that it would be carrying out ongoing precautionary inspections on its A380 fleet in accordance with the European Aviation Safety Agency directive (TD yesterday).

Amadeus hotel platform

TRAVEL technology firm Amadeus has today launched a new solution for accommodation operators which it claims will "transform the way hotels do business".

Dubbed Amadeus Hotel Platform, the "centralised above-property solution" combines central reservation, property management and distribution into a single integrated system.

It's built around one comprehensive database and offered as an online 'Software as a Service' model, meaning it can offer a "single and real-time view of the entire business".

Amadeus said the platform will enable hotel companies to easily evolve and adapt to changes in the sector, enabling easy expansion across chains and allowing hoteliers to transform their current fixed costs of running reservation systems into a variable cost.

"With this in mind hoteliers can focus on transforming their business making the most of emerging opportunities in a way

that is right for them," said Amadeus Executive Vice President Commercial, Philippe Chereque.

The company also released the results of a survey into the future of the hotel industry, which flags the evolution of accommodation into new hotel models which may emerge including "invitation-only hotels, hotels co-branded with luxury brands, white label hotels and 'catch-all' hotel chains that will deliver one-star budget hotels through to six-star luxury properties".

MU now to Rome

CHINA Eastern Airlines has beefed up its European network, adding a new thrice weekly service between Shanghai Pu Dong and Rome, beginning 29 Mar.

The new route will be operated on an Airbus A340-300, on Tue, Thu and Sat.

Travelpoint sale

THIS Sunday the AOT Group's Travelpoint Holidays will launch a major domestic short breaks campaign in conjunction with Tourism Australia's *There's nothing like Australia* promotion.

12 touring and 139 accom deals will be on offer, including free meals, free nights and buy-one-get-one-free day tours.

Supporting partners include Avis and Virgin Blue.

"We are working closely with Tourism Australia and our suppliers to deliver unique and appealing domestic getaways which we hope will encourage Australians to explore their own backyard," said Travelpoint gm of sales & marketing Hugh Houston.

He said the campaign would showcase diverse holiday options on home soil "which don't require passports, transfers, currency conversion and battling jetlag".

The offers are valid for travel until 31 Mar - for details see www.agents.travelpoint.com.au.



Window Seat

BOEING really should have saved its advertising money.

The popular aviation segment in today's *Australian* newspaper includes a glorious full page colour advertisement promoting the 787 *Dreamliner*, to help celebrate Qantas' 90th birthday.

However in an unfortunate juxtaposition, on the other side of the Boeing ad is a large story headlined 'Dreamliner turns nightmare' about the suspension of 787 test flights due to a fire on one of the aircraft earlier this week (TD Wed).

SOON Aussies travelling in Europe may be able to lease a "Zoe" from Renault Eurodrive.

A French court this week has ruled that the car maker can name its new electric vehicle Zoe (signifying its Zero Emissions) - despite a lawsuit brought by two families with the surname 'Renault' who have daughters named Zoe.

The parents, who are not related to the car company, argued that their children were likely to endure a lifetime of teasing because their names would be the same as the car.

"We're telling Renault one very simple thing: First names are for humans," said a lawyer for the parents.

"Can you imagine what little Zoe would have to endure on the playground, and even worse, when they get a little bit older and someone comes up to them in a bar and says 'Can I see your airbags?' or 'Can I shine your bumper?'" he added.

However the judge disagreed, saying that the case would only have succeeded if the parents could prove that the name would cause the children "certain, direct and current harm".



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2010-11 Indochina Handmade Holidays brochure out now!

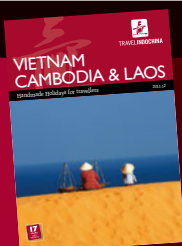
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787 jets grounded

AIRCRAFT manufacturer Boeing has chosen "to postpone flight test activities" on its fleet of 787 *Dreamliner* aircraft following this week's fire incident onboard a test flight over Texas (*TD Wed*).

Boeing hinted that the decision to hold off on flying the 787 until it could determine the reason for the fire may impact on the jet's program schedule, which is already about three years behind time.

Boeing said it was analyzing the flight data from the flight, which was expected to take several days.

The electrical fire on the plane dubbed ZA002 resulted in primary electrical power being lost, but backup systems functioned as expected and allowed pilots to safely land at Laredo, Texas.

Ground test activities will be conducted until flight tests resume.

QR adds Aleppo

QATAR Airways has announced that its 100th destination will be Aleppo in Syria, with flights to debut from 06 Apr next year.

The four times weekly service will be operated by a two-class Airbus A320.

Aleppo will be QR's fifth new route for 2011, behind Budapest, Bucharest, Brussels and Stuttgart.

"Six Star" in London

A NEW hotel set to open in London in Nov 2012 is claiming it will be the UK capital's first ever 'six-star' property.

The 36-suite Wellesley will be located in Knightsbridge, in a building owned by Arab Investments which already operates the Ten Manchester Street boutique hotel.

A £36m refurbishment of the 1920's Art Deco building will see guest rooms fitted out over six floors including a four bedroom top floor suite, a heated Cigar Terrace and a restaurant.

Venture Turkey

VENTURE Holidays has added five new escorted tours and new destinations within Turkey to its 2011 product range for 2011, driven by consumer demand.

The South Australian based wholesaler has also increased the number of Turkish three-day guided packages, with new options in Cappadocia, Ephesus, Antalya and Bodrum.

The brochure also features two Explore Worldwide small group itineraries.

RCI shuts up shop

THE Travel Compensation Fund has announced the voluntary withdrawal of *RCI Travel* in Bundall QLD (ABN: 87 093 459 646) as the travel agent ceased trading.

Clarion grows by 6

CHOICE Hotels Australasia is adding six Clarion branded hotels to its portfolio in Australia from next month, with new additions in NSW, Victoria and Queensland.

The hotels include the Denison Boutique Hotel, Clarion Collection in Rockhampton in QLD; the Clarion Hotel on the Park, Parramatta (CHA's first Parramatta hotel) and Quality Hotel Sands, Narrabeen in NSW; and Comfort Inn Country Plaza, Halls Gap; Comfort Inn and Suites, Nagambie Lakes; and Econo Lodge Limestone Coast in Victoria.

MEANWHILE, GTA by Travelport has signed a multi-year distribution deal with Choice Hotels Int'l, which will mean GTA partners will have access to multiple room categories and rate plans across the CHA product offering.

CATO Xmas dinner

THE Council of Australian Tour Operators is holding its annual Christmas Dinner at the North Sydney Harbourview Hotel on 01 Dec, from 6:30pm, priced at \$75.

CATO will also hold a members meeting from 5pm on the day.

Travel Indochina gets green



ABOVE: Travel Indochina threw its support behind the 2010 World Responsible Tourism Day on Wed this week, with staff donning green attire to raise awareness of the event.

MD Paul Hole said the culture of tourism is changing, with more travellers aware of the need to protect the environment and communities visited, such as in South East Asia.

"Today's travellers are telling us they want to leave a minimal

footprint on destinations, particularly in developing countries," Hole said.

Along with dressing in green and donating funds to the causes supported by the firm, staff also ate 'green' foods on the day.

Pictured above *from left* are the Travel Indochina green team of Rose Oblena, Kim Nguyen, Tim Cook, Bronwyn Cook, Hayley Black, Anna Jackson, Adele Coleman, Maxine Wiggs, Fran Hay, and Brooke Lance.



TRAVEL TECHNOLOGY SUPPORT CONSULTANT

Pinpoint Travel Group proudly operates Singapore Airlines Holidays, United Vacations, Freestyle Holidays and Rosie Holidays, and provides travel services to a number of high profile "closed-groups". Pinpoint Travel Group is part of Pinpoint Pty Ltd, an Australasian leader in marketing and loyalty.

Due to an expansion in our business and the increased demands for support of various IT systems, we are seeking a Travel Technology Support Consultant.

In this role you will have the responsibility of handling day to day Travel related IT issues across Pinpoint Travel Group's internal systems and with Third Party providers. You will also be an active participant in the launch of new functionality and project releases.

Experience with Calypso and Amadeus is essential and previous helpdesk experience is highly regarded.

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SINGAPORE Tourism Board took its 'Scratch more than the Surface' marketing campaign (TD yesterday) to Parramatta in Sydney's west last night at the Riverside Theatre.

The second-phase of Singapore's YourSingapore.com brand seeks to inspire travellers to stay longer and discover more about the destination.

During the night, local travel agents and other industry representatives did their best to identify some of Singapore's landmarks and activities from a series of blurred photographs to compete for a major prize during the evening, a trip to Singapore flying with SQ and four nights at the Wanderlust boutique hotel.

And the lucky winner of the trip was Sasha Eburne from Novotel

Rooty Hill.

Other agents will also have a chance to scratch beneath the surface, when the STB roadshow moves to Eureka 89 in Melbourne next Tue and to Perth Zoo on Thu.

Pictured above at the Parramatta leg of the show, *from left* are: Lyndon Thomas, Skyline Luge Sentosa; Sandra Leong, Singapore Tourism Board; Yong Qiao Qing, Sentosa Leisure Group; with Lina & Carlito Panopio, and Christiania Morales, from Glades Travel.

Wolfgang in London

THE Dorchester Collection will introduce a modern American steak restaurant in its 45 Park Lane London hotel, in mid 2011.

The Wolfgang Puck restaurant is the first to be opened in Europe and will be named CUT.

the aotgroup

Inbound Groups Consultant

The AOT Group is one of Australia's largest Inbound Tour Operators and the largest wholesaler of domestic product in Australia. We are looking for a new Inbound Groups Consultant to join our dedicated and enthusiastic team based in Melbourne.

The main focus of the role is to provide and support Inbound wholesalers with competitive quotes and 'sellable' itineraries. We are looking for someone with excellent communication skills, ability to multi task and time manage, Australian destination knowledge, foreign language skills will be advantageous (French, German or Italian), experience with group bookings, strong computer skills, attention to detail and experience with a reservation system such as Tourplan.

This is an excellent opportunity to be involved in an exciting and expanding side of the AOT business offering a diverse role with new challenges and experiences.

Please send your covering letter and resume through to careers@aotgroup.com.au

No Upper Class on new VS A330s

VIRGIN Atlantic will not offer its premium Upper Class cabin on two of its new A330-300 aircraft which will be delivered to the carrier from Mar next year.

According to the seatplans.com website the planes will be configured with 312 seats in total - 253 in economy and 59 up the front in premium economy.

The carrier plans to deploy the A330s on existing routes as well as to new destinations such as Beijing, Cancun and Vancouver.

Virgin Atlantic has ten A330s on order, and the seating configuration of subsequent deliveries hasn't been confirmed at this stage.

Vanuatu 7-nt deal

OMNICHE Holidays is offering a seven-night package to Vanuatu staying at Le Lagon Resort, incl Pacific Blue flights and taxes, brekkie and Port Vila tour, priced from \$1,238ppts, ex Brisbane.

The deal is valid for stays up until 31 Mar 2011, but must be booked by 30 Nov - 1800 111 653.

EY 7th birthday fares

ETIHAD Airways is celebrating its seventh anniversary (TD 05 Nov) by discounting fares on seven routes across its network for select dates next year, when booked by 06 Dec.

Fares from MEL on offer include to: Abu Dhabi for \$1,700; London for \$1,770; Frankfurt for \$1,694; Moscow for \$1,603; Dublin for \$1,614; and Brussels for \$1,615 - for details see etihadairways.com.

QH/Viva! NZ product

QANTAS Holidays and Viva! Holidays are advising agents that its New Zealand 2011/12 brochure product ranges have now been loaded and ready to book.

Milford Deep opens

NEW Zealand's South Island natural wonder Milford Sound is now home to the country's first floating underwater observatory.

Operated by Southern Discoveries, the Milford Discovery Centre includes the Milford Deep Underwater Observatory, which provides visitors with a chance to see the variety of marine species and native plant life in the waters of the fjord.

Marriott India focus

MARRIOTT International has announced ambitious plans to expand its portfolio of properties in India by 800% over the next five years across its seven brands.

The hotel group currently has 11 properties in India, but plans to boost that number to 100.

Marriott has 23 hotels currently under construction in the sub-continent, and has just signed a deal to add five new Courtyard hotels (in Bhopal, Chembur, Nashik, Hyderabad and Kochi/Cochin Int'l Airport), an upscale Marriott in Jaipur and a Renaissance property in Raipur, all to open by 2013.

TI bdms get i-tech

TRAVEL Indochina has equipped its mobile sales force with the latest Apple technology, with bdms now using iPads on sales calls for product presentations and to showcase the firm's e-brochures.

Orbitz grocery pact

ONLINE global travel agent Orbitz has signed a year-long deal in the US with supermarket chain Walgreens to promote healthy travel lifestyles.

The grocery store has 7,600 locations in North America and through the partnership will offer customers exclusive hotel and travel deals available via orbitz.com, at the same time encouraging healthy travel habits.

LAN Oct figures

LAN Airlines has reported a 17.7% increase in int'l passenger traffic and 11.3% rise in capacity, year-on-year, during Oct 2010.

International load factor also went up by 4.1 points to 84.8%.

10% off Spain trips

TEMPO Holidays is offering 10% off three of its Spanish coach tours for new bookings paid in full by 28 Feb 2011.

The tours include the six-day Fascinating Andalucia; the seven-day Spanish Heritage; and nine-day Flavours of Spain and Portugal tours, departing 01 Mar to 31 Oct.

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EMTA goes public

THE Eastern Mediterranean Tourism Association will stage its first ever consumer travel expos later this month, with events to be held in Melbourne, Canberra, Sydney and Brisbane.

Travel professionals are also invited, with destinations highlighted including Italy, Syria, Croatia, Turkey, Israel, Lebanon, Jordan, Egypt and Libya.

DFAT will also be exhibiting alongside most EMTA members - see www.emta.org.au.

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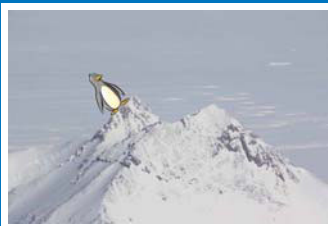


Over the next two weeks **Antarctica Sightseeing Flights** is giving one lucky *Travel Daily* reader the chance to win two seats on an Antarctica Flight.

This is a once in a lifetime opportunity to experience Antarctica, the world's last great wilderness. Fly over Antarctica aboard a Qantas 747 and marvel over this spectacular land. For more info visit **ASF** website by **clicking here**.

The prize includes two Economy Class Centre seats on either 23 January ex Sydney OR 6 February ex Melbourne flight.

For your chance to win this incredible prize, simply send in a quirky caption to represent the photo below.



Email your answers to: antarcticacomp@traveldaily.com.au

The most creative caption wins!

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Hound adventures

GREYHOUND Australia is hoping to spark renewed interest from the backpacker market along the East Coast of Australia, yesterday launching all new inclusive adventure packages.

CEO Robert Thomas said a drop in the backpacker market coupled with a growing number of Aussies travelling abroad has "resulted in a gap in our tourism market.

"We as an industry need to look at what we can do at a grass roots level to get the travellers back and boost our international and domestic tourism markets," Thomas said.

Greyhound's new East Coast package combines unlimited hop-on, hop-off travel between Sydney and Cairns, along with a range of tours, such as snorkelling on the Great Barrier Reef, surfing with dolphins in Byron, taking a cable car ride in the Blue Mtns, a visit to Featherdale Wildlife Park or sand duning on Fraser Island.

Thomas said the adventure packages offer backpackers the ability to tailor holidays online, providing flexibility and "taking the hassle and stress out of travelling."

TAM/LH codeshare

ARGENTINEAN carrier TAM has expanded its codeshare deal with Lufthansa to offer four new destinations in Europe through connections in Frankfurt.

From 16 Nov, Star Alliance member elect TAM will offer connections to Vienna, with the Austrian city joining other recent additions - Geneva, Brussels and Amsterdam.

Codesharing with Lufthansa to Stockholm is also planned.

Eurostar beats tax

RAIL Plus is pushing the advantages of booking Eurostar between London and either Paris or Brussels, as it will be a cheaper option to fly compared to the cost of airfares due to the new Heathrow airport tax.

The air passenger duty tax at Heathrow rose 55% on 01 Nov increasing the charge to \$139 per person in economy class and \$277 for business class customers.

David Stafford, Rail Plus ceo, said opting for rail instead of flights would mean there is "plenty [of cash] left over...even after adding departure taxes in Paris and Brussels."

Swiss board chair

SWISS International Air Lines has elected chairman of the Swiss Air Transport Foundation, Brun Gehrig as its Chairman of the Board of Directors, following the passing of Rolf Jetzer in Sep.

Sabre waves the flag



ABOVE: Sabre Pacific were the hosts of a group of Travelscene American Express agents to the Sabre Support Centre in Montevideo, Uruguay recently.

The trip was taken in advance of the TSAX conference held in Buenos Aires and showcased the "state of the art operation" that employs over 1000 support staff.

The Global Customer Support Centre provides service in 18 languages to 59 countries, all day every day of the year.

Pictured above in Montevideo, Uruguay front row from left are:

Nic Rone, Varsity Lakes Travel; Chrissy Morton, Travelscene Caloundra; Kristy Collier, Eyre Travel; Bronwyn Moore, Travelscene Batemans Bay; James Quinlan, Sabre Pacific; Karen McLeod, Sabre Pacific; Glen Fry, Phil Hoffmann Travel; and Marcos Brangado, Sabre.

Middle row: Aaron Sard, Phil Hoffmann Travel; Sue Gorman, Travelscene Kempsey; Jean Shaw, Sabre; and Keiryn Osborne, Sabre Pacific.

Back row: Cynthia Hernandez, Sabre; Carl Frier, Sabre Pacific; and Mark Tift, Sabre.



Travel Specials

WELCOME to *Travel Specials*, *Travel Daily's* Friday feature. If your firm has released a travel special you'd like to make the industry aware of send the details to specials@traveldaily.com.au.

Abercrombie and Kent is offering savings of up to \$1680 per couple on its African Waterways program, now priced from \$8310ppts, for travel between 01 Jan to 31 Mar 2011. The nine night itinerary includes two nights at Sanctuary Stanley's or Baines' Camp, three nights at Sanctuary Chief's and two nights at Sanctuary Chobe Chilwero, all meals while in Botswana and domestic flights - phone 1300 851 800.

Broome's new five star resort, **Pinctada Cable Beach** has a deal for couples wanting to take a summer escape, priced from \$838 per couple. The package includes three nights accom, brekkie, a bottle of wine, and a \$100 Pinctada Spa gift voucher, valid until 31 Mar 2011 - see pinctada.com.au.

Port Stephens Beachside Holidays are offering up to 42% off its rates for for the pre Christmas period. Families can enjoy a stay in waterfront cabins at **Shoal Bay Holiday Park, Soldiers Point Holiday Park, Halifax Park and Fingal Bay Holiday Park**, priced from \$95 per night (a saving of \$70 off the normal rate). For more info visit www.beachsideholidays.com.au.

Unique Group Travel is offering a \$200 per person saving for earlybird bookings of two departures of its 15 day *Travel Fit Italy* itinerary. The fully escorted tours will be led by personal trainer Deb Taylor of Think Fit Personal Training in Noosa. Max 15 per group and priced from \$4900ppts, the tour visits Rome, Assisi, Siena, Chique Terre, Santa Magherita and Bellagio - 02 9424 3100.

Bentours has earlybird savings of at least \$1522 per couple on its new luxury Vilga Dream Russian River Cruise. Discount valid for bookings before 10 Jan, meaning the 9 day package is priced from \$4298 per person - details on 1800 221712.



HAWAII Tourism Oceania in partnership with Hawaiian Airlines has just wrapped up its annual 'Experience Aloha' mega famil, in which 39 Aussie agents experienced eight fabulous nights in the islands of Hawaii.

After arriving in Honolulu the agents split into four groups, with the Kaua'i team pictured above experiencing an exhilarating downhill bike ride at Waimea Canyon, as well as a cruise along the spectacular Na Pali coast.

Other groups travelled to Maui for snorkelling and surfing; to the Big Island for a twilight volcano tour; while those who stayed on Oahu swam with wild dolphins.

Participants met up at the Iolani Palace in Waikiki and shared their experiences with all the island

tourism chapters in a workshop where they shared their favourite moments.

The famil ended with a gala dinner including watching the sunset over Waikiki aboard the *Spirit of Aloha* catamaran.

Pictured above are the cycling group at Waimea Canyon, back row from left: Jeremy Ferguson, TravelManagers; Troy Conley, Escape Travel; Felicity Simpson, Qantas Holidays; Anja Soerensen, NRMA Travel; Louise Gluyas, Infinity Holidays; Chad McCardney, Harvey's Choice.

Front row: Ashlee Galea, Hawaii Tourism; Andrew Young, STA Travel; Jacqueline Vale, HWT Forestville; Sarah Jane Young, Travelworld Bonnyrigg; and Tania Kay, Allen Oliver Travel.

No Spamcation!

CARNIVAL Cruise Lines in the US is today working hard to correct the notion that iconic preserved meat Spam was served to passengers this week during their ordeal off the coast of Mexico (*Cruise Weekly* Tue).

An engine room fire on board *Carnival Splendor* left the ship without power - meaning there were no lights, air conditioning, hot food, refrigeration or even working toilets for some time.

The US Navy came to the rescue (*TD* Wed) and pictures of pallets of food being dropped off - incl Spam and croissants - were flashed around the world.

Carnival now says that although the Spam was taken aboard the ship this was due to a last-minute supplier substitution, and it was "never passed onto passengers".

Air Astana adds

KAZAKHSTAN carrier Air Astana has expanded its services across eastern Europe, with new routes to launch from Almaty, Astana and Aktau to destinations in Russia, Turkey, Uzbekistan and Tajikistan.

New services include flights to St Petersburg, Dushanbe, Istanbul, Tashkent and Yekaterinburg.

BA ballot suspended

INDUSTRIAL unrest is set to continue at British Airways after officials at the Unite cabin crew union stopped a planned ballot which could have ended the long-running dispute which saw flights suspended earlier this year.

BA and the union had reached agreement to settle the bitter fight, but the union says it can no longer support the deal.

GROW A MO AND WIN A CRUISE



P&O Cruises World Cruising in conjunction with *Travel Daily* is supporting *Movember* this month and is urging the industry to take part in the charity event with great prizes to be won.

The competition coincides with a reunion of some of Australia's greatest cricketing legends, including Neil Harvey and Alan Davidson at *Movember* charity lunches onboard P&O Cruises UK's superliner Oriana in Sydney on November 4 and Brisbane on November 6.

The 69,000-tonne Oriana will be supporting *Movember* at the events by wearing her own spectacular 20-metre moustache below her bridge.

Guys can take part as a Mo' Bro by grabbing some friends and girls can help out as a Mo' Sis (see the website for more details).

Here's what you need to do:

1. Register your details at <http://au.movember.com/>
2. Email your team name to pomocomp@traveldaily.com.au
3. Grow some impressive facial hair
4. Send in photos to feature on the *Travel Daily* website
5. Vote for your favourite mo
6. Win a fantastic 7 night Cruise on board P&O Cruises World Cruising's Arcadia ex Sydney to Fremantle; Cricketing memorabilia; cricket sets and gift packs

To kick-start this fabulous competition, the staff at Complete Cruise Solution have sent in their own fun mo photo (above) - however we are after the real thing - so get growing!

DID YOU KNOW?

Exclusively for adults, Arcadia offers a relaxed pace, stylish surroundings and more than a hint of extravagance. Signature features such as her exterior glass-fronted lifts and expansive art collection, featuring no less than 3,000 works of art, create a sophisticated air.

[Click here for competition full terms and conditions](#)



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SHOW ME THE MONEY

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Calling all Corporate Consultants! We are searching for experienced consultants to join this growing team. You will be working for a Global TMC with a name that is at the forefront of the travel industry. Career progression, outstanding salary package and excellent training and development are all benefits of working with this fun and friendly team. You must have 2 yrs industry experience, CRS skills and exceptional customer service. Apply now ...

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Do you live in the Eastern suburbs? Forget that peak hour commute and settle in to this lovely office close to home. Our client continues to win new accounts and as such, they have multiple positions available within their international team. If you are an experienced travel consultant that knows their international fares inside out, you are exactly what they are looking for! Galileo skills are preferred but cross training will be provided for the right candidate. Monday – Friday hours.

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With a fun work environment, paid overtime, plenty of famils, in-house training programs and discounted travel on offer, this dynamic company is the place to be! Kick start your career in wholesale with one of these fantastic roles. As a wholesale reservations agent you will enjoy processing quotes and bookings for the retail agency network without the stress of sales targets. You will need to a minimum 6 mths travel industry experience with great customer service skills.

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Our view:

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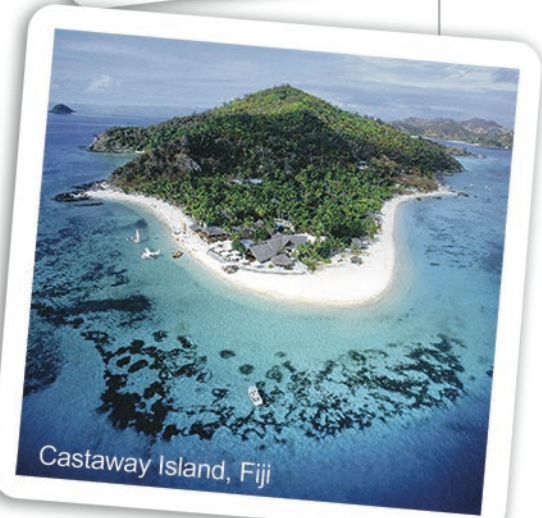
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