



Fri 19 Nov 10

Page 1

EDITORS: Bruce Piper and Guy Dundas E-mail: info@traveldaily.com.au Ph: 1300 799 220



Travel Special of the Week



Mauritius from \$469*/
South Africa from \$679*/
Europe from \$789* with
Air Mauritius till 31 Mar 2011.
Taxes are additional.
Valid for Travel Agent + *Spouse/
Companion, Children u16 yrs,
parents, brothers & sisters

CLICK HERE FOR MORE!

SuperStar Cruise Sale



Book newly released 2011 season and take advantage of great earlybird savings!

Offer ends 28 February 2011.



Strategic to fly to Phuket

FLEDGLING Aussie carrier
Strategic Airlines will step in to
fill the void left by the
withdrawal of V Australia's
Thailand flights, with the launch
next Feb of non-stop Strategic
services to Phuket from Brisbane
and Melbourne (TD breaking news).

The carrier will operate a twoclass A330 twice a week from both capitals, and is offering launch fares from \$299 one way commissionable at 5% to agents who register with the airline.

"We believe there is a strong traffic base between Australia and Thailand, and we look forward to working with partners in tourism and industry to build our services over time," said Strategic head of commercial, Damien Vasta.

WA closes Sydney

TOURISM Western Australia today announced the closure of its Sydney office.

Effective 10 Dec all east coast marketing and trade support will transfer to the Tourism WA Perth head office, with the move part of a new streamlined business model announced after a review earlier this year (*TD* 21 May).

"Tourism WA's commitment to the domestic market remains strong - nothing has changed in that regard," said ceo Stephanie Buckland.

"The only change is that we will be consolidating our marketing expertise in one location".

The new business model will free up more than \$31m in funding over the next four years, which Buckland said would be directly invested into the state's new Experience Extraordinary brand in the national and global tourism marketplaces.

Ross Gregory, who's been Tourism WA's Sydney-based Director of Domestic Marketing for the last six years, will leave the organisation. "We see the new routes as an integral part of our international network expansion," he said.

Strategic already operates scheduled services from Perth, Brisbane and Port Hedland to Bali, with Brisbane-Townsville-Denpasar services to debut 03 Dec.

The new Phuket flights will commence in Feb 2011.

DJ takes AFL punt

VIRGIN Blue was yesterday named as the new official airline and partner of the Australian Football League, with the move effective 01 Jan 2011.

DJ replaces Qantas after nine years as the competition's major airline sponsor.

Virgin Blue ceo John Borghetti said the \$6m annual deal was a "great win for the company to be chosen by such a high profile company and major corporate account.

"It is a great fit for the Virgin Blue brand and we look forward to welcoming the AFL board, executives, teams and support crews on board," he said.

As the official AFL airline Virgin Blue will carry the soon-to-be 18 AFL teams - each with a travelling party of 60 players, staff and officials, across Australia.

It's understood that the AFL's parting of the ways with Qantas followed some "underlying discomfort" about QF's relationships with rival codes such as soccer, rugby union and rugby league.

Agency conferences

IT'S a very busy weekend for the Australian travel industry, with Harvey World Travel holding its annual conference in Hong Kong - and Travellers Choice members meeting in Melbourne.

TD is on location at both events - see next week's issues for a full and exclusive wrap-up.

Antarctica comp

TODAY is the last day to get your quirky captions in for our Antarctic flights competition, in which a lucky *TD* reader will win flights for two people on this summer's Antarctic Sightseeing Flights - for entry details see the competition box on page 4.

Six pages of news

Travel Daily today has six pages of news and photos, plus full pages from:

- · AA Appointments jobs
- China Holidays



Discover Travelport's revolutionary **Universal API™**

Watch the on-demand webinars now



Temp Corporate Cons

- Possibility of temp to perm
- ► Domestic, international & multi skilled roles
- Immediate start, top hourly rates

Contact: Ben Carnegie ben@inplacerecruitment.com.au





Fri 19 Nov 10

EDITORS: Bruce Piper and Guy Dundas E-mail: info@traveldaily.com.au Ph: 1300 799 220



New Hertz chief

CHRIS Rusden has been named as the new vice president and md for Hertz Australia and NZ.

Melbourne-based Rusden, who's well known to the industry through his former roles with the owner of the Britz and Maui motorhome brands, and moves from his most recent position as Commercial Director of NRMA Motoring and Services.

Rusden will be responsible for all Hertz corporate and licensee rental operations in Aus/NZ, licensee ops in the Pacific Islands, and Hertz car sales in Australia.



ANTO beckons ski support

THE Austrian National Tourist Office has called on Aussie ski wholesalers to provide more dedicated Austria content in brochures for the country's worldclass ski products.

Australian director for ANTO, Astrid Mulholland-Licht told TD in Vienna yesterday that a limited budget for marketing its ski product here meant Austria was not seeing the level of support in the local market it deserves.

Austria has been home to two Winter Olympics (1964 & 1976), and will be the home of the first ever Youth Winter Olympics in 2012, in Innsbruck.

Alberg, Kitzbuhel and Innsbruck are regarded by Europeans as some of the best ski spots in the world, based on value for money and kilometers of runs, but they only receive minimal exposure in Australia, Mulholland-Licht said.

Competing ski destinations, such as Canada, receive substantial promotional funding, and as a consequence, feature prominently in Australian winter and ski brochures.

The Canadian Rockies and West Coast occupy prime positioning in a number of Australian wholesale programs and in mass media on a regular basis, thanks to being commercially backed.

To increase Austria's ski presence in Australia, ANTO has taken a direct business-toconsumer (b2c) approach, to target strategic markets.

"It's not to say we don't

Jumeirah to Syria

LUXURY hotelier Jumeirah Group has announced its first property in Syria, with the management of the planned 300room, 100 residence Jumeirah Abrai Souria in Damascus.

The project is in its early stages and once complete in about 4-5 years will include a spa and extensive conference facilities.

receive support from the Australian trade for ski product [ANTO has partner-ships with SkiMax, Travelplan, Mogul Ski World and Contiki], but we would welcome further industry support to promote our ski offering.

"It's all about positioning the destination and working with partners to provide greater coverage," she said.

"Austria offers some of the best skiing worldwide, is famous for its unique 'apres-ski' and represents great value for money, compared to many other destinations. It is on the 'bucket-list' of Australian ski-enthusiasts,"

The call for action comes after the Alberg region recorded a 25% year-on-year jump in Aussie overnight stays for 2009/10, moving Australia up to Austria's 17th most popular market, ahead of Canada and the USA, for the first time on record.

Bucket list tickets

TODAY Travel Daily is giving away two tickets to a uniquely adventurous motivational presentation in Sydney next Wed.

Aussie adventurer Seb Terry is travelling the world to tick off all 100 things on his 'bucket list' and is currently on the east Coast with fellow British adventurer Dave Cornthwaite (who skateboarded across Australia).

The pair are making a series of inspirational presentations which highlight adventure travel, and we have a double pass up for grabs for the event on Wed 24 Nov at North Sydney Oval Function Centre.

To enter, tell us what's on your bucket list - the best entry as selected by our judges will be announced on Mon and will win the tickets.

Send your suggestions by email to bucketlist@traveldaily.com.au - and for more information on the Seb Terry see 100things.com.au.



Window

PASSENGERS aboard American Airlines flights will be encouraged to drink up next month with the trial introduction an in-flight "Happy Hour".

From 01 Dec the so-called '5@5' promotion will feature \$5 alcoholic drinks for all services in the US, Canada, Mexico and the Caribbean which depart between 5pm and 5.59pm.

Non-alcoholic beverages will remain free, with the special pricing effectively a \$2 discount on standard liquor, and a \$1 discount on beer.

AA marketing chief Rob Friedman, said the move aimed to show passengers appreciation.

"Offering an in-flight happy hour is our small way of saying thank you," he said.

TALK about a room with a view. A French designer has come up with a new type of see-through 'bubble tent' which he says are designed to get people as close

to nature as possible. Pierre Stephane Dumas described the 'Bubble Tree' creations as "unusual huts for unusual nights" - allowing people to have a night under the stars or see the sun rise and set.

The so-called CristalBubble (pictured below) is fully seethrough, and there's another variant with opaque walls but still a clear ceiling for less exhibitionist campers.



People who live in bubble houses shouldn't throw stones take baths...

Want the latest from Tourism Australia? Come to one of our free Industry Briefings to get up-to-date information on what we're doing to promote tourism - November and December 2010

CLICK HERE TO REGISTER NOW



Subscribe to the Oman Newsletter here



Fri 19 Nov 10

Page 3

EDITORS: Bruce Piper and Guy Dundas E-mail: info@traveldaily.com.au Ph: 1300 799 220





Today's issue of TD is coming to you from Graz, courtesy of the **Austrian National Tourist** Office and Emirates

THE Australian and North American travel agents who took part in the Austria. Destination Summit in Vienna earlier this week are now taking part in famils to widen their experience of Austria.

One of the groups which headed east enjoyed a day choc-a-bloc full of sightseeing, food and wine sampling overnight - hard work in anyone's language!

First up in Graz was a visit to the Landeszeughaus armory exhibit (see picture right), then a two hour drive through the state of Styria, into Burgenland and the town of Deutchkreutz, where delegates sampled local delicacies and tasted wines at the beautiful winery Igler Schaflerhof.

After lunch participants stopped in at a typical Pannonian lodge, which is a unique and authentic experience for visitors to the region - a stay in one of 30 family run Inns in Deutchkreutz, which are similar to B&Bs and priced from around €30 (A\$44) per person/night.

Just to spice things up, the day also included a drive through Hungary and a visit to the birthplace of musician Franz Liszt in the town of Raiding, where the group listened to a private performance in the intimate Franz Liszt Concert Hall.

The day continued with the group driving onto St. Martin's Therme & Lodge in the middle of Seewinkel National Park, in Burgenland.

The Austria. Destination Summit wraps up today with participants now fully informed on lots more of what Austria has to offer.

They'll be heading back to Australia over the weekend courtesy of Emirates' direct daily flights from Vienna to Dubai.

THE Australian Hotels Assoc. says hotels in Melbourne achieved "exceptional" occupancies in recent weeks, driven by the presence of world class adulterer Tiger Woods at the 2010 JB Were Australian Masters golf tournament.

AHA Vic chairman, Peter Crinis, said Wood's participation had seen a "significant" boost for the Victorian economy.

Crinis applauded the state's tourism minister Tim Holding and the Victorian Major Events Corp for their efforts in luring Woods back to Australia, which he said would have a flow on effect to boost international and domestic tourism to the state.

Jetstar Manila fares

JETSTAR this morning released details of its prospective services between Darwin and the Philippines, as exclusively revealed in Travel Daily some months ago (TD 13 Sep).

JQ will operate A320 flights to Manila three times per week from 09 Feb next year, with easy connections from "key southern interstate markets including Sydney and Melbourne".

Currently Jetstar also operates direct double daily flights into Manila from Singapore, with the Darwin operation complementing existing QF international flights to the Philippines from Sydney.

Launch fares are on sale today leading in at \$99 one way, with through fares from Sydney and Melbourne to Manila for just \$199.

Filipino Australians represent the third biggest overseas born population base in Darwin, with VFR traffic to underpin the route.

Agency closure

THE Travel Compensation Fund has announced the voluntary termination of *Leisure Holidays* of Patterson Lakes VIC (ABN: 31 469 114 753), after the agency ceased trading as a travel agent.

Woods scores again | Agents - armed and dangerous



ABOVE: Agents participating in this week's Austria. Destination Summit immersed themselves in history while in Graz overnight.

The group spent time at the spectacular Landeszeughaus - an interactive display of over 32,000 pieces of armour and weaponry used in bloody battles between the 1450s and 1850s.

Billed as the world's biggest collection of armour, the priceless exhibition features an array of weapons and shields from the Baroque and Renaissance period, including muskets, pistols, cannons, armour, bayonets,

cannon balls, gun powder cases, swords and much more.

Agents told TD they were blown away by the showcase, and would definitely recommend it as a "must-see" to clients.

Pictured with ANTO's Australian director, Astrid Mulholland-Licht and Sussane Holler, Graz Tourist Office, are agents from the US and Canada, along with the Aussie contingent of Py Abrahams, Global Int'l Travel; Karen Hitchings, Travelscene Toorak; Jennifer Culling, Wentworth Travel, Jennie Lemon, Travelcall; and Maria Pia Lazarich, Travel Associates.

Join the Nexus Revolution Today!



Registration is FREE and SIMPLE. CLICK HERE!

Go to www.travelagentsnexus.com.au and click 'Join Now'.

Nexus users have access to an exceptional product range at remarkable prices. And our product range is growing by the week.

> You can source accomodation, tours, attractions, transfers and car hire all from the one site.

Join now to find out how much more you can offer your valued clients...and how much time and money you can save yourself!



SAVE 30% OFF EUROPE 2011

onboard Oceania Cruises until 30 November 2010

10 – 18 DAY VOYAGES STARTING FROM $^{\$}3,130$ PER GUEST



HOLLAND America Line highlighted its commitment to the Australian market last weekend when fifty Australian travel agents were honoured for their outstanding Holland America Line sales performance.

The event took place aboard flagship *ms Amsterdam* as she docked in Sydney during her current 69-day Grand Asia and Australia itinerary, and HAL vice president of Sales, Marketing and Planning, Joe Slattery, flew in all the way from Seattle for the event.

After a cocktail reception on board the group disembarked for a lavish dinner at the exclusive Quay Restaurant, where state and national awards were made.

Pictured above are some of the winners, Christa Kinnear and Mario Cufone (centre) receiving their trophy ship model from Joe Slattery (left) and Travel The World's Andrew Millmore.

Slattery foreshadowed further big HAL news for Australia when ceo Stein Kruse visits for the first time early in 2011.



Revenue Manager

Delaware North Australia Parks and Resorts are seeking an experienced Revenue Manager to join our dymanic team.

This newly created role will be responsible for the maximization of room revenue in our breathtaking resorts. Based at our Melbourne office in Richmond, you will be working with a team of Sales and Marketing professionals to develop and execute the revenue strategy across the portfolio.

As the Revenue Manage you will be responsible for identifying opportunities to maximise the revenue through managing rates and inventory, completing and analysing reports, evaluating business trends and communicating and presenting recommendations to key stakeholders.

The Revenue Manger will have demonstrated experienced in revenue and yield management, sales and marketing, preferably in the Travel/

Desired skills and attributes:

- · Advanced knowledge of Microsoft Excel
- Property Management systems (Opera experience highly regarded)
- Strong attention to detail
- Problem solving
- Exceptional time management

If you have the skills and experience, and you would love to be a part of the growth of this Global organisation, please visit www.delawarenorth.com.au and follow the careers link **or** email your resume and cover letter directly to nwhite@dncmc.com.

Delaware North Companies Australia is a global leader in hospitality and now boasts an impressive portfolio of Parks and Resorts in Special Places throughout Australia including: Lizard Island Resort, Heron Island Resort, Wilson Island Resort, El Questro Wilderness Park & Homestead and Kings Canyon Resort.

AA protests to DoT

AMERICAN Airlines has told the US Dept of Transportation that it oppose's the move by rival carrier Delta Air Lines to "continue to warehouse" dormant air services between the US, Japan and China.

The call comes after Delta requested capacity this week to add new flights to Beijing and Guangzhou (*TD* Wed).

AA told DoT that granting Delta more capacity "would virtually empty the unallocated pool" of frequencies on offer.

AA accused DL of "sitting on seven dormant US-China frequencies" (between Seattle-Beijing and Atlanta-Shanghai), and that it should "seek to reassign" the dormant frequencies to its proposed new routes.

By "warehousing" flight frequencies, Delta "could have a chilling effect on future plans of other carriers to serve China.

"As a matter of principle, carriers should not be granted new frequencies from the unallocated pool when they hold dormant frequencies they are not using," American Airlines told the Department of Transportation.

In retaliation, Delta said AA's suggestions were meritless, and are "contrary to the public interest and contrary to the Department's intent when it granted the dormancy waivers", and hesitation in allocating extra capacity would be "unfair".

Delta is hoping for a positive outcome by 22 Nov to enable the carrier to load flights into GDSs, and it also confirmed is plans to boost services on its Atlanta-Shanghai "pipeline" route.

Penguins at Sea

SEA World on the Gold Coast will next month launch its \$15m Penguin Encounters animal exhibit, which will be home to a group of King and Gento Penguins.

The attraction features icy rock formations, a pool and elevated and underwater viewing areas, and is set to open on Boxing Day.

'Love Lorne' promo

VICTORIA'S coastal community of Lorne, on the Great Ocean Road, has introduced a new marketing initiative and website to boost the profile of the town.

The Lorne Business & Tourism Association's campaign, dubbed 'Love Lorne' features a logo

(pictured), a dedicated portal that promotes the range of yearround activities



on offer in Lorne, along with Facebook and Twitter pages.

See lovelorne.com for details.



Fri 19 Nov 10 Page

EDITORS: Bruce Piper and Guy Dundas E-mail: info@traveldaily.com.au

WIN 2 SEATS ON AN ANTARCTICA FLIGHT



Over the next two weeks

Antarctica Sightseeing Flights is giving one lucky *Travel Daily* reader the chance to win two seats on an Antarctica Flight.

This is a once in a lifetime opportunity to experience Antarctica, the world's last great wilderness. Fly over Antarctica aboard a Qantas 747 and marvel over this spectacular land. For more info visit ASF website by clicking here.

The prize includes two Economy Class Centre seats on either 23 January ex Sydney OR 6 February ex Melbourne flight.

For your chance to win this incredible prize, simply send in a quirky caption to represent the photo below.



Email your answers to: antarcticacomp@traveldaily.com.au The most creative caption wins! Click here for terms & conditions





Germany warning

THE Department of Foreign Affairs and Trade has reissued its travel advisory for Germany, after officials there warned of a heightened risk of potential terrorist attacks.

The Smartraveller.gov.au site now alerts travellers that the German govt said the possible attacks are 'supposedly planned for late Nov' with authorities strengthening a range of security measures around the country including around airports and major train stations.



Fri 19 Nov 10 Page 5

EDITORS: Bruce Piper & Guy Dundas E-mail: info@traveldaily.com.au

Virgin departure

VIRGIN Blue manager of group brand marketing, Brett Clulow, has reportedly left the carrier after just a year in the role which was established heading up a team to unite the airline's various brands including Virgin Blue, V Australia and Pacific Blue.



Travel Specials

WELCOME to *Travel Specials, Travel Daily's* Friday feature. If your firm has released a travel special you'd like to make the industry aware of send the details to specials@traveldaily.com.au.

Value Tours is offering a Steamboat family ski package for ten nights priced from just \$697pp, a saving of \$400pp. The package includes a stay 10/pay 7 package at the Inn at Steamboat in a two bedroom suite, and a seven day lift ticket including one free day. Valid for travel from 25 Nov to 10 Dec; kids under 12 years can ski for free. For more - valuetours.com.au or call 1300 361 322.

Uniworld Boutique River Cruises has two specials for 2010 departures on the eight day Jewels of Egypt, the Nile and Lake Nasser cruise priced from \$4550ppts, and eight day Classic Egypt and the Nile from \$3449ppts. The Jewels of Egypt cruise departures include 26 Nov and 03, 10, 17, 24 and 31 Dec while the Classic Egypt cruise leaves on 04, 11, 18 and 25 Dec. For more info visit uniworldcruises.com.au.

Cox and Kings is offering its 12 day Splendours of Chile tour for the special price of \$5021ppts. The package includes small group sightseeing, quality vehicles, tour escort, local guides, entrance fees and 12 nights accom. Valid for sale and travel until 14 Feb, with the first departure leaving on 25 Oct - coxandkings.com.au.

Travellers wanting some pre-Christmas serenity can take advantage of special deals on offer until 20 Dec at the Wanderers Retreat eco-resort in Port Stephens, north of Newcastle NSW. Prices start at \$125 per night for two people in a cottage, with special discount vouchers for restaurants, dolphin cruises, kayaking trips and sand dune tours. There's also a two night 'Triple the Adventure' package including a parasailing ride, sandboarding excursion and a dolphin cruise with lunch - 02 4982 1702

Tempo Holidays has taken 10% off two of its popular Greek Island hopping packages, for bookings made and paid in full by 15 Dec. The 10-day Mykonos and Santorini tour includes accom with breakfast priced from \$1062pp, while the 12-day Charming Cyclades adds on Naxos for \$1148ppts. Both tours valid for sale and travel until 31 Oct 2011 including fast ferry tickets ex Athens.

Taste the reindeer

50 Degrees North has released a new 'Nordic Real Food' culinary tour of Finland, Sweden, Norway, Iceland, Denmark and the Faroe Is.

The 22 day tour has been designed on the basis of the 'New Nordic Cuisine Manifesto' that was established by 14 acclaimed chefs and food ambassadors from the region - fiftydegreesnorth.com.

Airways to return

TIGER Airways' infamous Channel 7 TV show Airways will return to Australian screens in Feb next year, with the carrier sending an email to prospective passengers overnight inviting them to be part of the show.

Travellers planning to fly Tiger to an event such as a wedding, reunion or audition can contact - airways@seven.com.au.

DJ tops Oct OTP

VIRGIN Blue was the most punctual major domestic airline during Oct, according to figures released this morning.

85.8% of Virgin Blue flights departed on time during the month - significantly better than the Qantas performance of 80.9%.

Jetstar came in third place with 75.6%, while Tiger Airways once again took the wooden spoon with just 64.9% of flights on time.

WA carrier Skywest topped the tables for regional airlines, with 89.8% of its scheduled services departing on time, followed by Regional Express at 87.8%.

Qantas again languished in the regional stakes, with just 76.4% of QantasLink flights departing on time during Oct.

Across the industry on-time departures averaged 81.2%.

Aussie agents graduate



ABOVE: Twenty Australian travel agents are now definitely the "full bottle" on Los Angeles, after the group graduated from the University of California's Los Angeles Travel Academy.

The program is run on a regular basis, with agents campus on three mornings as well as completing various field excursions in the afternoons before a gruelling final exam.

The agents flew over to LA on Air New Zealand - and as well as all the swotting managed to scrounge some down time to enjoy the city's sights.

Highlights of the trip included a visit to the LA Contemporary Museum of Art, Farmers Market in Beverly Hills, Venice Beach and Santa Monica, Madam Tussauds Hollywood and the Grammy Museum at LA LIVE.

Pictured above at Universal

Studios in Hollywood, back row from left are: Michelle Radnidge, Viva! Holidays; Lyn Gavin, The Travellers Hut; Leisa Priestley, Harvey World Travel; Amanda Kemp, Viva! Holidays; Shannon Peters, The Travel Corporation; Kelly Costa, Creative Holidays; Steph Benito, Student Flights Parramatta; Vanessa Diakonikolis, Creative Holidays; Fabian Cannavo, Flight Centre Mosman; Andrea Bowers, Flight Centre Warringah Mall; Dimity Bailey, Flight Centre Double Bay; Thea Maclean, L.A. Inc; Sharon Brown, Air New Zealand; Nikki Krombein, Harveys Choice Holidays; Michelle Fitzgibbon, Jamison Travel; Sarah Bond, Travelworld Bega; and Lyndle Guest, Jetset Port Macquarie.

Front row: Terri Challen, Active Travel; and Kara Edwards, Harvey World Travel Maitland.



State Operations Manager, Air Tickets - Brisbane

Air Tickets provides Australian travel agents with an extensive range of international airfares and ticketing services. With more than 50 years experience, Air Tickets is the Australian market leader in the wholesale distribution of international airfares and ticketing services to some 3,500 travel agents internationally on behalf of 105 international airlines.

We are currently looking for a talented Operations Manager to manage the State based operational functions of Air Product and to ensure the unit achieves company standards and business expectations by operating efficiently and effectively. Promoting a cohesive, productive and motivated work group aligned to company goals.

To be successful in this role you must possess the following - High level of customer service orientation, high competency level of fares & ticketing, with ability to decipher fare sheets and rules quickly and accurately. Good understanding of the Air Product Consolidation systems and processes online, Sound knowledge all GDS Systems and excellent leadership skills.

This is an excellent opportunity for an experienced and successful Operations Manager to lead a great team. Applications close 23rd November 2010. careers@stellatravel.com.au

GROW A MO AND WIN A CRUISE





P&O Cruises World Cruising in conjunction with *Travel Daily* is supporting *Movember* this month and is urging the industry to take part in the charity event with great prizes to be won.

The competition coincides with a reunion of some of Australia's greatest cricketing legends, including Neil Harvey and Alan Davidson at *Movember* charity lunches onboard P&O Cruises UK's superliner Oriana in Sydney on November 4 and Brisbane on November 6.

Guys can take part as a Mo' Bro by grabbing some friends and girls can help out as a Mo' Sis (see the website for more details).

Here's what you need to do:

- 1. Register your details at http://au.movember.com/
- 2. Email your team name to pomocomp@traveldaily.com.au
- 3. Grow some impressive facial hair
- 4. Send in photos to feature on the *Travel Daily* website
- 5. Vote for your favourite mo
- 6. Win a fantastic 7 night Cruise on board P&O Cruises World Cruising's Arcadia ex Sydney to Fremantle; Cricketing memorabilia; cricket sets and gift packs

To kick-start this fabulous competition, the staff at Complete Cruise Solution have sent in their own fun mo photo (above) - however we are after the real thing - so get growing!

DID YOU KNOW?

Arcadia has many a place to happily while away an hour or two; but the ultimate route to feeling great has to lie with a visit to Arcadia's wonderful spa which includes a large hydrotherapy pool and a thermal suite complete with fragrant aromatic showers.

Click here for competition full terms and conditions







NZ to add card fee

AIR New Zealand has announced the introduction of a new credit card payment fee for tickets issued in NZ from 15 Dec.

The per-person per-sector YR surcharge will be \$5 on short-haul Tasman and Pacific routes, \$10 for long-haul services and and \$2 for domestic fares.

HKG bird flu alert

HONG Kong has raised its avian influenza alert level to 'serious' after its first human case of bird flu was recorded recently.

As with many destinations Hong Kong Airport is continuing to monitor the temperature of incoming passengers to highlight any possible infection risks.

QFFF QH bonus

QANTAS Holidays is offering clients an extra 10,000 QF frequent flyer points for earlybird Superstar Virgo cruise package bookings in conjunction with Qantas airfares made by 30 Nov - more info 13 27 87.



Fri 19 Nov 10

Page 6

EDITORS: Bruce Piper & Guy Dundas E-mail: info@traveldaily.com.au

res, we CAN go to China!



ABOVE: Peregrine Adventures recently hosted this group of Concorde Agency Network members on a famil in China.

The group enjoyed a truly cultural experience on their trip which included a visit to the Forbidden City, which is where they are pictured.

Back row from left: Andy Wong, Living Adventures South Australia; Susan Johnstone, Complete Travel Solutions Qld; Pamela van Denham, AVGO Travel Vic (ATAC); Jacki MacWilliams, Meridian Travel Vic (ATAC); Smilja Jankovic, Safeway Travel Balaclava Vic; Natasha Robson, Odyssey Travel Wollongong NSW; Denise Prowd, The Travel Store Vic (ATAC); Karen Mansour, AVGO Travel Vic; and Maggie, China Eastern Airlines.

Front row: Natalie Hudson, Concorde Agency Network; Kerrie Walker, Y Not Travel Vic; and Chani Hood, Peregrine Adventures.

AirAsia X to Paris

LOW cost long-haul carrier AirAsia X yesterday announced its second European destination, with the planned launch in Feb 2011 of flights between Kuala Lumpur and Paris Orly Airport (*TD* breaking news).

Appropriately, the new services to the City of Love will debut on Valentine's Day 14 Feb, and will operate four times per week.

AirAsia X already flies to London Stansted Airport, as well as Perth, Melbourne and the Gold Coast in Australia and other countries including China, Taiwan, Korea and shortly Japan.

Launch fares at the Paris announcement were unveiled as €99 (A\$140) one way to Malaysia, and through fares from Australian ports to Orly are expected to be bookable online at airasiax.com.

The Paris flights will operate using a two class A340 aircraft carrying 327 passengers.



(FULL TIME) CUSTOMER SERVICE

Manly - North Sydney - Artarmon - Gladesville

YOU'LL DISCOVER JUST HOW EASY IT IS TO ENJOY YOUR JOB PUT IN THE EFFORT WITH YOUR CUSTOMER SERVICE SKILLS

Think outside the square - then no prior experience is necessary.

Your role will include...

- Customer Service Direct/Telephone
- Booking Procedures/IT Knowledge
- · Shift and Weekend Work

Apply by email to sthomson@budgetnsw.com.au

GATE 7

To Hollywood and Beyond!

Experienced sales professionals, your attention please. Gate 7 is seeking an account manager for new account Hollywood (with major stakeholder Universal Studios Hollywood). The role will have a primary focus on retail training and sales development, but also covers areas of marketing and publicity.

For a full job description, contact jo@gate7.com.au.

Applications will close December 7.







DON'T WAIT TILL THE NEW YEAR TO REGISTER!

If you are thinking of moving jobs in 2011, NOW is the ideal time to register. Beat the job rush and your competition and secure a new job now. Then you can enjoy a well deserved holiday before a January start. With over 200 jobs to choose from, this is the ideal time to be job hunting.

TOP JOB OF THE DAY

JOIN THE AA TEAM

Executive Recruitment Consultant Sydney: ote \$90K+
Travel Recruitment Consultant Sydney: ote \$70K

Looking for a fresh challenge in the new year? Here's your chance to stay in the industry you love in a brand new area.

AA Appointments, Australia's largest and most successful recruitment agency is enjoying our busiest year on record. In order to keep up with demand, we require 2 additional consultants based in our head office to service the needs of our existing clients and candidates, as well as developing new areas of business. Your responsibilities will include interviewing & short-listing candidates, liaising with clients, negotiating offers; advertising and business development.

In addition to a fantastic salary package, you will enjoy working within our professional successful class pit toam with access to

In addition to a fantastic salary package, you will enjoy working within our professional, successful, close nit team with access to amazing benefits including up to 5 weeks paid annual leave, annual staff conferences and formal training & development. In order to succeed in this role you will have outstanding customer service skills, strong industry knowledge, excellent computer skills and fantastic team work.

THINK YOU HAVE WHAT IT TAKES? CALL US NOW.

MORE TOP NEW VACANCIES NOW ONLINE AT www.aaappointments.com

SYDNEY – 8/6 O'Connell St – (02) 9231 6377 – apply@aaappointments.com.au

MELBOURNE – 1/167-169 Queen St – (03) 9670 2577 – recruit@aaappointments.com.au

BRISBANE – 13/97 Creek St – (07) 3229 9600 – employment@aaappointments.com.au

ADELAIDE & PERTH – (03) 9670 2577 – recruitsa@aaappointments.com.au & recruitwa@aaappointments.com.au

BONUS - REGISTER BEFORE NOV 30 FOR YOUR CHANCE TO SEE JAY Z AND U2 IN CONCERT!

FANTASTIC PRIZE INCLUDES:

TWO Premium Seated Tickets in Section P3 Reserve of ANZ Stadium
Sydney – Monday 13 December 2010
Exclusive access to a private cash bar before the concert
Quench your thirst during the show with 2 beverage vouchers,
redeemable for standard wine, beer or soft drink
Keep your stamina going with a voucher redeemable for 1 food item

Keep your stamina going with a voucher redeemable for 1 food iten Make the memory last with an official U2 tour merchandise item Take home an exclusive souvenir U2 tour lanyard

The lucky winner will be announced in the trade press on 1 DEC 10





Top 10 China Tours

Early Birds save up to \$1,304 per couple Guaranteed Departures*

12% commission on Earlybirds and you get a bonus \$50 Myer gift card*



Book China Online.com.au

Your Online Travel Guru for China





1300 2 CHINA 1300 2 24462



Book Online