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Travel Daily AU

First with the news

Tue 30 Nov 10

Page 1

EDITORS: Bruce Piper and Guy Dundas
E-mail: info@traveldaily.com.au Ph: 1300 799 220

*Fare not including taxes and surcharges.

Austrian

Virtually There stats

SABRE has announced an improvement to flight notification services offered by its Virtually There system through a new agreement with flight information provider FlightStats, which boosts South Pacific and Asia coverage.

Sabre Virtually There now gives the ability to check in with over 55 airlines online or via mobile.

And a new configuration tool for Virtually There also enables travel agents to customise the look and feel of emails sent by the system to suit their branding needs - see www.virtuallythere.com.

QF/BA expand codeshare

BRITISH Airways is set to offer codeshare flights to a number of regional NSW destinations under an extension of its current pact with Qantas.

According to the BA website bookings are now available under the BA code on QantasLink aircraft for flights operating between Sydney and Albury, Armidale, Coffs Harbour, Port Macquarie and Wagga Wagga.

The expansion to regional destinations marks a significant boost to the codeshare deal, which until now has seen BA's code on QF flights from Sydney to major cities such as Perth, Adelaide, Melbourne, Hobart, Canberra, Brisbane and Cairns - in

addition to full interlining between the carriers.

BA also codeshares on Qantas trans-Tasman flights from SYD to Auckland, Wellington, Christchurch and Queenstown.

Earlier this year Qantas announced a range of additional BA codeshare ports across Europe (TD 31 May) with the addition of Rome, Milan, Toulouse, Prague, Warsaw and Budapest, bringing its total coverage to 29 BA routes.

At the time the carriers cited the re-authorisation of their Joint Services Agreement as a trigger for the expansion of the codeshare.

Wendy Wu bonus

WENDY Wu Tours is offering customers the opportunity to win back the cost of their tour.

Agents who make deposited bookings on a Wendy Wu China, India or Indochina group tour between 29 Oct and 31 Dec will have their clients in the draw, and customers also have the chance to win once of fifty \$100 Coles Myer vouchers - for details, see p10.

QH Thailand out

QANTAS Holidays has released its new 2011/12 Thailand brochure, with an expanded range of hotels, sightseeing, touring and transfers - see p9.

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Xmas party photos

WE know the travel industry loves to party, and this year TD will once again celebrate the silly season by featuring photos from your Christmas festivities.

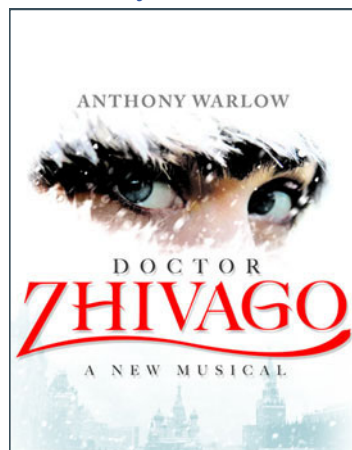
A fabulous prize will be on offer for the best photo submitted, with bonus points for pics which include someone holding a copy of *Travel Daily*.

More details in tomorrow's issue.

Today's Travel Daily

Travel Daily today has six pages of news and photos, plus full pages from:

- TMS Asia Pacific
- AA Appointments
- Qantas Holidays Thailand
- Wendy Wu Tours



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Holidays

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SQ OZ A380 delays

SINGAPORE Airlines isn't planning to resume its Australian A380 services until mid-Dec, according to agent GDS displays which have been updated to reflect the ongoing suspensions.

Both the daily Melbourne flight and the double daily Sydney services are set to operate using SQ's A380s from 17 Dec.

Singapore Airlines has limited the fallout from the A380 engine problems to the Australian routes, with the superjumbos continuing to operate to other SQ ports.

Qantas also isn't planning to resume its A380 flights to Los Angeles until 15 Dec (TD Fri).

End of Movember

THIS week voting will kick off to select the best travel industry Movember facial hair growth, in TD's exclusive Movember competition in conjunction with P&O World Cruising.

Send in your mo photos as soon as possible so we can load them onto our website for the voting to commence.

For more information on the competition and the great prizes see page six of today's TD.



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الإتجاه
ETIHAD
AIRWAYS

[Click for Etihad Interactive Tour](#)

TCF terminations

THE Travel Compensation Fund has today advised of the non voluntary termination of five agencies for failing to lodge their annual financial returns on time.

The agents dismissed from the TCF, effective 29 Nov, include: *Harvey World Travel Parramatta* NSW (ABN: 16 096 999 012); *Genki Travel*, Lidcombe NSW (ABN: 96 111 991 649); *TQ Trekking*, Cape Paterson SA (ABN: 70 121 965 446); *Simbec Pty Ltd*, Kogarah NSW (ABN: 40 134 346 982) and *Sinbad Travel*, Footscray VIC (ABN: 47 138 274 272)

NTIA sponsorship opens

SPONSORSHIP opportunities for next year's prestigious National Travel Industry Awards are now open - but companies wanting to take part will have to be very quick, with more than 80% of last year's sponsors already renewing their commitments.

Travel Daily is proud to be the media sponsor of the event, along with *travelBulletin*, with the 2011 NTIA set to be even bigger than this year's massive event.

AFTA this morning confirmed that Qantas Airways had once again committed as the major

sponsor "highlighting their solid and longstanding partnership with AFTA and the travel agency community" - while Singapore Airlines will once again sponsor the 'Afta Party' which debuted with great success in 2010.

The event will again be hosted by *Getaway* star Jules Lund, courtesy of Sabre Pacific, while others already signed up include gold sponsors AA Appointments, Avis, Complete Cruise Solution, Qantas Staff Credit Union, South African Airways.

Silver sponsors for 2011 already include Air Tickets, Amadeus, Consolidated Travel, Cover-More, Galileo Travelport, Gow Gates, Star Alliance, Oman Tourism, The Travel Corporation, Tramada, The Travel Doctor and Virgin Atlantic.

Limited opportunities are still available - details 02 9287 9900.

QF Pacific dip

QANTAS has seen a 2% year-on-year drop in passenger numbers flying across the Pacific, with Sep stats released today showing the airline transported 92,521 pax to the USA during the month.

At the same time, competitors United Airlines, Delta Air Lines and V Australia have all increased their passenger counts.

UA carried 40,351 pax in Sep 2010, a 3.6% rise on the same time last year, while passenger numbers on VA increased by 28.4% to 31,491, and Delta achieved a 29.2% growth to 14,601 pax.

Across all carriers, total int'l traffic in Sep to/from Australia totalled 2.3 million pax, up 10.8%.

Beyond TSAX bond

TRAVELSCENE American Express has signed a preferred agreement with Beyond Travel as part of a long term growth strategy, said the Eastern European specialists managing director.

"Our diverse product range and staff expertise is a perfect fit for Travelscene American Express clientele," said Peter Frevel.



Window Seat

THERE is now no need to lose that precious bottle of perfume, grog or your favourite Swiss Army knife when travelling via Chicago O'Hare Airport in the USA.

The airport has introduced an innovative option for passengers whose personal items are detained at screening points - the ability to post them home.

New kiosks near security lines, operated by a firm called Mail Safe Express, allow travellers to pack and drop off liquid items or other items such as screwdrivers which would otherwise be confiscated by security guards.

NO charges have been laid against a 73-year-old man in the US who was this week persuaded by a prankster to wreck his hotel room in South Carolina.

Joseph Jones was staying at a Motel 6 in Spartanburg when the phone in his room rang at night.

The caller purported to be the motel's manager, and he asked Mr Jones for assistance in removing some secret cameras which had been installed by the previous guest in the room.

Jones was told to smash the television using the lid of the toilet cistern, but when the TV didn't break he was then asked to throw it out the window.

Further cameras were hidden behind the mirrors, the caller said, ordering the guest to smash them.

Things really escalated when the caller next told Jones that a midget was trapped in the next room, and that he would need to smash through an internal wall to help police free him.

The enterprising pensioner managed to break a hole in the wall using a chair before complaints from other guests alerted the real manager.

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Travel Daily AU

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Airline of the Year 2009

 TTG Travel Awards 2009

QATAR

 AIRWAYS القطرية

AAAT on SiteMinder

ONLINE lodging distributor SiteMinder has signed a deal with AAA Tourism, the national tourism body of the Australian Automobile Association, which will bring a potential 6.8 million users to the firm's website to search for accommodation listings.

Members of the RACV, NRMA, RACQ, RAA, RAC, RACT and AAAT clubs will have a significantly larger number of properties to select from their respective sites, via a link to SiteMinder.

AAA Tourism gm of sales Liz Price said the deal was a "major boost" for hotels wanting a higher number of online transactions, while SiteMinder's Gary Fog said it would "generate targeted and lucrative new business."

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VA 4/wk BNE/LAX

V AUSTRALIA is looking to bolster capacity between Brisbane and Los Angeles, with the carrier adding a fourth weekly service on Sun from 27 Feb, according to the airline's website.

The change occurs around the same time VA is dropping services to Johannesburg and Phuket.

Daydream getaway

DAYDREAM Island Resort & Spa has nightly rates priced from \$125ppts when booking a three night minimum stay in a Garden Balcony room, valid for stays up until 31 Mar 2011.

The deal is offered until 31 Jan, seasonal surcharges apply - for more info call 1800 075 040.

More HA A330-200s

HAWAIIAN Airlines has increased its order of Airbus A330-200 jets from 10 (seven of which are still to be delivered) to 16.

The six new aircraft order will allow HA to expand its domestic and int'l networks and replace its aging Boeing 767 fleet, according to pres. and ceo Mark Dunkerley.

CC bdsm signings

CREATIVE Cruising has named Jenny Bevan and Leonie Prowse as new business development managers for QLD/VIC/WA and NSW/TAS/SA/NT, respectively.

Value Tours' revolutionary move

TOURISM & Leisure Holdings' ski wholesale division Value Tours has expanded its touring program to North America beyond winter product for the first time, this month

launching an all new summer brochure for the USA, Canada and Hawaii (TD 17 Nov).

The change "signals a move away from Value Tours' primary focus of snow," says Value Tours general manager, David Owendale.

Speaking in Sydney yesterday, Owendale admitted that research had identified being ski specialists had created "peaks and troughs" in booking patterns as the firm relied heavily on sales during the Northern and Southern hemisphere winter periods.

The Value Tours 2011 summer brochure is focused squarely on "affordability" - aimed at the family and budget traveller - and features two- to three-star hotels.

"We've taken the time to explore what products we have that are complementary to the other NRMA brands, and believe we have found a market that is relatively ignored," he said.

"We believe we are delivering accessibility to the market," Owendale said, with the program including coaching, 'road-trips', camping, cruising, rail journeys, car and motorhome rentals, and small group adventures in the USA and Canada.

"The brochure is designed to bring long-haul travel into the realms of possibility for a wider audience who want to travel," Owendale told *Travel Daily*.

"We are targeting families and



older travellers who want to travel but are restricted by the amount of disposable income they have to spend," he said.

Owendale said the common denominator for the program is affordability, and launches at a "perfect time", with the Aussie dollar sitting at record highs against the US Dollar.

A brand new product offering for Value Tours is cruising, with the firm selling Holland America Line and Princess cruises in Alaska and Hawaiian Island voyages with Norwegian Cruise Line.

The brochure also features the world famous Rocky Mountaineer rail journey in Canada.

The Value Tours GM told *TD* the move "was the beginning of a revolution" for the business, which is likely to see an expansion into other parts of the world.

At the moment, Africa and Asia are regions not on the radar for Value Tours (as they are covered under the Adventure World brand), however Owendale hinted that a Europe/UK program was a possibility for the future.

The program has been marketed through VT's database of 22,000 members, along with exposure to 2.2m NRMA members, while social networking is a planned avenue of marketing also being explored.

Pictured here is David Owendale with Value Tours head of product and marketing, Jenny Hardman.

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NCL undercover

NORWEGIAN Cruise Line's ceo Kevin Sheehan is the latest travel company head honcho to take on a false persona to gain a closer insight into the way the business operates on a day-to-day basis.

Sheehan will appear on US TV's *Undercover Boss* program, working with various NCL departments onboard the new *Norwegian Epic* and *Pride of America* vessels.

WIN A TRAVELSIM



Every day this week, **Travel Daily** is giving one lucky reader the chance to win a **TravelSIM** card.

Travellers can now potentially save hundreds of dollars on their mobile phone international roaming costs thanks to a service called TravelSIM - the mobile phone service for international travellers. TravelSIM works in over 180 countries around the world and provides low cost roaming including free to receive calls in over 70 countries.

TravelSIM retails for \$49.95 with \$5 included call credit.

Email info@ftmonline.com.au for any enquiries regarding TravelSIM.

For your chance to win a TravelSIM card today, be the first person to send through a correct answer to the question below:

Can you use TravelSIM with your existing mobile phone?

Email your answer to: travelsimcomp@traveldaily.com.au

Hint! Visit www.travelsim.net.au

Congratulations to yesterday's lucky winner, **Nicole Buzelin** from **Reho Travel**.

travelsim

Travel Daily
First with the news

Fez up, you love Morocco



ABOVE: African Travel Specialists were hosts of this group of eight travel agents on a famil to Morocco recently.

The agents flew with Etihad before being wined and dined throughout the country, with stays in some of the most luxurious Riads and hotels in Morocco.

Pictured above at the Royal

Palace in Fes back row from left are: Katrina Kucera, Harvey World Travel Surrey Hills; Sue Harms, African Travel Specialists; Thanh Nguyen, Harvey World Travel Carindale; Gabrielle Thackray, Wentworth Travel; Jennifer Gorrie, Right Directions Travel; Jo Koffman, Jetset Toorak; and Adam D'ambrosio, Etihad Airways.

Front row: Lyn Grulke, Harvey World Travel Toowomba; Caitlin Besanko, Harvey World Travel South Yarra; and Ruth Moon, Andrew Jones Travel.

Airport reforms bill

AIRPORTS around the country will need to consult with local communities and provide greater transparency about long-term plans, under new major reforms introduced by the National Parliament yesterday.

Other key changes airports will need to provide include better coordination with planning and development between state, territory and local planning; details of ground transport linkages and non-aeronautical developments as part of a Master Plan, and requiring public feedback on runway alterations.

"We are serious about giving greater voice to local communities over airport planning and better integrating those plans with local and state planning laws," Minister for Infrastructure, Anthony Albanese said.

Australis credit offer

AUSTRALIS Hotels, Resorts and Apartments are offering 'Escape Dollars' of up to \$50 when booking multi-night stays during summer.

The credits (\$20 for 2 nights, \$30 for 3 or 4, or \$50 for 5) can be put towards inhouse purchases or upgrades, valid until 28 Feb - see australishotels.com/summer.



WELCOME to *Money Talk*, TD's weekly feature on what the Australian dollar is doing.

\$1AUD = US96.4

THE Australian dollar fell to its lowest level in seven weeks over the weekend, with the drop attributed to comments by Reserve Bank chief Glenn Stevens that interest rates are appropriate for the "period ahead".

Despite the drop the Aussie remains above US\$0.96 and ongoing ructions in Europe look set to keep it strong, particularly against the pound and Euro.

The Irish government has accepted a €85 billion bailout after major problems in its banking system.

In the US things appear to be looking better, with expectations of growth in jobs figures to be released on Fri, which will boost the greenback.

Wholesale rates this morning:

US	\$0.964
UK	£0.613
NZ	\$1.292
Euro	€0.735
Japan	¥81.20
Thailand	฿29.14
China	¥6.42
South Africa	R6.88
Canada	\$0.982
Crude oil	US\$83.75



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Goldman Travel Corporation, a leading travel management company located in Sydney, is looking for an experienced corporate consultant to join our dynamic team in our Bondi Junction office.

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APT JTG NZ South Is. famil



ABOVE: APT recently hosted a group of JTG Group agents from Queensland on a famil in New Zealand, including a TranzAlpine Train ride from Christchurch.

During the nine day educational the group experienced APT's Southern Sensation Premier Plus escorted tour taking in Mt Cook, Dunedin, Te Anau, Milford Sound and Queenstown.

A highlight of the trip was a scenic helicopter flight over Franz Josef Glacier and Mt Cook.

Pictured above in front of the TranzAlpine train back row *from left* are: Kelly Campbell, Jetset Ashgrove; Bec Duthler, Australia Zoo Travel; Beck Wilson, APT Marketing; Bob Urquiza, Jetset Mareeba; Fiona Borserini, The Jetset Travelworld Group; Derek Macfarlane, Jetset Albany Creek.

Front row: Hollie Sinclair, Travelworld Helensvale; Angela McLaren, Cruise Lovers; Marita Behrendorff, Jetset Maryborough; and Raymond Lewis, Jetset Gladstone.

Ice Express iPads

EUROPEAN carrier Iceland Express will begin offering Apple iPads to guests on transatlantic services, with up to 25 devices to be made available on each plane.

Pax will need to pay £9 to rent the iPad for the 10 hour flight.

Iceland Express says it will offer iPads across its entire fleet from early next year, and will also introduce wi-fi at a later date.

Qantas' low-cost offshoot Jetstar was the first carrier to announce it would be adding iPads earlier this year (TD 01 Jun).

Tempo last days

TEMPO Holidays is reminding agents that its 15% discount on the Italian Discovery Tour is set to expire on 15 Dec.

Bookings must be paid in full by the above date, with the 8-day tour now priced from \$1636ppts.

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First with the news

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Eurostar decides to go it alone

EUROPEAN high speed rail operator Eurostar is set to terminate its representation agreement with the Walshe Group, after three and a half years of building its brand awareness in Australia and New Zealand.

The pact will cease at the end of 2010, with Eurostar to continue working with Rail Europe and its Australasian GSAs.

Since Walshe took on the account in 2007, when Eurostar

introduced high speed services from St Pancras Station in central London, sales here have more than doubled.

Eurostar International Sales Manager Matt Jones said it was thanks to the hard work of the Walshe Group that "the Eurostar brand is now in a position where we are happy to take the lead ourselves in these extremely important markets".

Walshe Group md Jacqui Walshe said it had been a "privilege to be part of this brand development and revenue growth story".

Insight definites up

INSIGHT Vacations has now designated 65% of its Escorted tours and Select Choices trips for 2011 to Europe and Britain as Definite Departures.

The tour operator says the program, which includes Eastern Mediterranean, Morocco and Tunisia, are also doing well, due to a successful launch and higher than expected Preview bookings.

AUH visitors up

ABU Dhabi International Airport has seen a 16% year on year increase in visitor movements during the Formula 1 Grand Prix race earlier this month, said the Abu Dhabi Airports Company.

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Busabout Europe

BUSABOUT Explorer is offering discounts on its Flexiroute Loop, Flexiroute one way, and Flexitrip passes, when purchased before 07 Jan 2011, for travel in the European Summer - busabout.com.

SriLankan fares

SRILANKAN Airlines is offering new combo fares on its flights to Colombo, India, Middle East and Europe, with stopovers allowed in Singapore, Hong Kong or Bangkok.

The codeshare agreement is in conjunction with Emirates, Thai Airways and Cathay Pacific, and is on sale until 28 Feb for travel commencing before 31 Mar 2011.

MEANWHILE, SriLankan Airlines is launching a new thrice weekly service to Guangzhou from 28 Jan, operating from Colombo and travelling via Bangkok.

BA/IB merger vote

BRITISH Airways is one step closer to its merger with Spanish carrier Iberia, after shareholders voted in favour of the deal.

The carriers plans to list their combined International Airline Group in Jan next year.

MEANWHILE, BA could be facing more waves of industrial action after the cabin crew union called for a fresh vote on a strike - after failing to recommend a previous proposal to members.

Fiji cyclone update

TOURISM Fiji reports that the tropical depression affecting Fiji with heavy rains (*TD* yesterday) has dissipated, with fairer weather expected in coming days.

Local air services, cruise operators and inter-island ferry services are now returning to full operations, Tourism Fiji ceo Josefa Tuamoto said.

GCT board named

GOLD Coast Tourism yesterday reappointed Paul Donovan and Adrienne Readings as Chairman and Vice Chairman at the organisation's AGM.

Travellers Choice Big Days Out in Melbourne

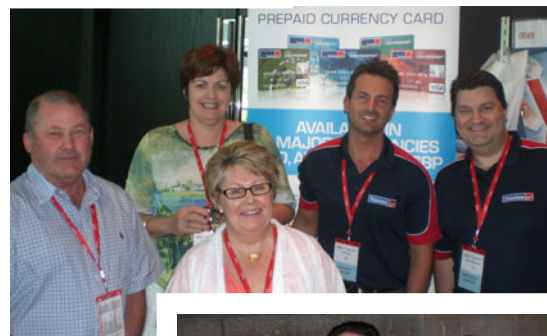
TRAVELLERS Choice held its 2010 'Make Your Mark' Shareholders conference in Melbourne last week, and *TD* snapped these photos during the event which included lots of networking opportunities with suppliers - plus a fabulous black tie gala dinner.

RIGHT: Sunlover Holidays BDMs Mary-anne Guest (SA/TAS/NT) and Mick Boyland (VIC) were on hand to promote the return of AOT's 'Australia on Sale' campaign, that offers a greater range of competitive domestic product.



LEFT: Banging the Travellers Choice drum! These bongo players at The African Safari Co stall from left are: Julie-Ann Silvey, Chelsea Cruise and Travel; Carmel Johnstone, Morialloc Travel and Cruise; and Jim and Jenny Cooper, Queanbeyan City Travel and Cruise Centre.

RIGHT: Don Wilkinson, Young Travel NSW; Debbie McLean, Travel Shop Narrandera; Donna Wilkinson; Elvin Eldic, & Richard Nancarrow, Travelex.



RIGHT: The conference was a milestone for coordinator Stephanie Gronow who celebrated 10 years with the group. She's pictured with md Gary Allomes and BDM Vic/Tas Sharon Richardson.



BELOW: Bruce Russ, Travellers Choice; AJ Moore, Travellers Choice; David Clark, Complete Cruise Solution; and Alexander Pikardt, Complete Cruise Solution.

ABOVE: Carl Frier, Sabre Pacific; Vanessa Dal Busco, Sabre Pacific; Christian Hunter, Travellers Choice; Mandy Mannix, Sabre Pacific; and David Burton, Sabre Pacific.



GROW A MO AND WIN A CRUISE LAST DAY TO ENTER!



P&O Cruises World Cruising in conjunction with *Travel Daily* is supporting *Movember* this month and have been urging the industry to take part in the charity event with great prizes to be won.

Today is the last day to register in the competition for your chance to win a fantastic 7 night cruise on board P&O Cruises World Cruising's *Arcadia* ex Sydney to Fremantle, plus other great prizes including Cricketing memorabilia; cricket sets and gift packs.

If you've grown some impressive facial hair be sure to register your details at <http://au.movember.com>, then email your team name and 'mo photos to pomocomp@traveldaily.com.au.

Complete Cruise Solution's Movember Moboys, Ryan Taibel, Don Clark and Ken Byers (*above*) no longer need their fake 'mo's when they have the real fundraising kind - now we want to see yours, so get sending!

Click here for full entry details and conditions

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Adelaide & Perth - 02 9231 6444 - sajobs@tmsap.com, wajobs@tmsap.com
Executive Positions - 02 9231 6444 - sally@tmsap.com

Temp or Contract Executive - Alex and Sharon - Sally.Frape@tmsap.com

JOB OF THE WEEK!

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This successful and well known company is looking for an experienced Retail Travel Consultant to join their friendly team in Canberra. To be considered for the role you MUST have previous Travel experience from Retail or a Corporate agency, knowledge of Galileo, strong communication skills, great customer service skills and you must be a team player. In return, a competitive salary and incentive system is on offer for the right person.

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Have a love of expedition cruising? Want to use your developed interpersonal skills to promote this unique product to both existing and new clients with this Wholesale company? This varied role means you not only will work closely with the reservations department offering clients a complete package to complement their expedition cruise including flights, hotels and other land arrangements, but you will also have the advantage of assisting the sales and marketing teams as well. Some of the benefits are a great career development and the opportunity to experience these expedition cruises first hand.

Contact Lisa Dodd T: 02 9231 6444 E: lisad@tmsap.com or apply online now!

High End Leisure Travel Consultant - North Shore

With flexible working hours in a thriving agency in the leafy suburbs of the north shore. This role will give back what you put into it. This travel agency requires an experienced travel consultant who can juggle enquires from 5 star Africa holidays to family gold coast bookings. Knowledge of Galileo and Tramada are preferred, but more importantly diverse destination knowledge and the ability to work within the team and with a range of clientele. Your personality and work ethos are what's important! No weekend or Thursday nights.

Contact Lisa Dodd T: 02 9231 6444 E: lisad@tmsap.com or apply online now!

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To be considered for the role you MUST have the following:

- Industry knowledge and understanding of the retail market
- Amadeus
- Previous customer service experience preferred
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- Team player
- Professional presentation

Contact Stacy Balderston T: 03 9602 1809 E: stacy@tmsap.com or apply online now!

Helpdesk Executive

- Global Travel Company in Sydney
- Salary \$40k + super

Our client, a Global Travel Technology Company in the city is seeking a Helpdesk Executive. You will provide daily support and assistance to travel agencies in Australia and New Zealand. The objective is to achieve a high level of customer service while finding fault resolutions within established processes and procedures. This is a great opportunity for somebody wanting to work for a GDS. It would suit a travel consultant who is looking at entering the world of Travel Technology, or somebody working in a similar role. If you have at least 2 years travel agency experience in using a CRS, have fares and automated ticketing skills and a working knowledge of mid to back office travel accounting packages please contact Stacy. The company you will be working for has an excellent management team, who know how to look after their staff.

Contact Stacy Balderston T: 03 9602 1809 E: stacy@tmsap.com or apply online now!

Part-time After Hours Corporate Consultant

Multi Skilled Corporate Consultant required part time hours working from home. Solid consulting experience & advanced ticketing required. A unique position has become available for an experienced Corporate Consultant to work from home servicing clients with any enquiries after standard office hours. If you have a working knowledge of minimum of 3 different CRS and want to work from home then this role will suit you. You will be responsible for the reroute and reissue of domestic and International tickets, make hotel bookings and deal with any last minute enquiries. This role will offer you great flexibility working 12 hours per week plus additional hours to cover leave when required.

Contact Lisa Dodd T: 02 9231 6444 E: lisad@tmsap.com or apply online now!

Calypso-net Administrator

- Leading Wholesaler
- Great team environment

This leading wholesaler is looking for an experienced Calypsonet user to join their team in this newly created role. This is a multi-faceted role where you will be responsible for maintaining relationships with external suppliers, problem solving any calypsonet issues internally and assisting the product team by maintaining and loading air & land products and working with databases. To be considered for this role you will require a knowledge of Calypsonet, great attention to detail and solid problem solving skills.

Contact Stacy Balderston T: 03 9602 1809 E: stacy@tmsap.com or apply online now!



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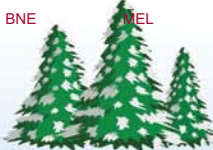
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DO YOU DESERVE A PAY RISE?

If you are thinking of moving jobs in January, call us now!
Our friendly consultants can help you secure a top new role
and a fabulous pay rise, just in time for Xmas.

You can still enjoy a well deserved holiday before a January start.
With over 200 jobs to choose from, this is the ideal time to be job hunting.

TOP JOBS OF THE DAY

CALLING ALL PRODUCT GURUS! SYSTEM ADMINISTRATOR SYDNEY - SALARY PACKAGE \$45K+

Would you like to work for one of Australia's leading wholesale companies? This is a newly created role within the product department of this sought after wholesaler. If you have used calypso and calyposnet extensively, had experience loading product and had experience with model itineraries then this could be your dream role. This behind the scenes role will not be available long so ring and enquire today and have a brand new role before xmas.

TAKE A LOOK AT THIS GEM

WHOLESALE RESERVATIONS CONSULTANT (CONTRACT) PERTH (INNER NORTH) - HOURLY RATE OF \$20 - \$25 P/H

A rare opportunity has arisen for a talented wholesale travel consultant to snare this contract role starting ASAP! Working in one of the friendliest work places in Perth, you will be assisting travel agents put together domestic & international packages. A top hourly rate and weekly pay is on offer; you will also gain valuable experience that will look great on your CV! Monday to Friday hours with rotational Saturdays is required. This role will be starting prior to Christmas so get your application in now!

NEW CAREER NEXT YEAR? RETAIL TRAVEL CONSULTANTS SUNSHINE COAST - \$35K - \$45K + PKG

Are you ready to shine in 2011? Need a new career to bring in the New Year? Looking for inspiration and a change of scenery? This is your chance to secure a new job now! Have a well earned Christmas break and start in the New Year! Enjoy working for a fabulous agency where you will be appreciated and be part of a fun, supportive team! If you have 12 mths travel consulting exp along with sensational customer service and proven sales skills - Call Today!

A CHRISTMAS TREAT FOR YOU RETAIL TRAVEL CONSULTANT

MELBOURNE (EAST) - SALARY PACKAGE TO \$55K

Feeling a little stale in your current travel consultancy role? Treat yourself with this varied role working in the Eastern suburbs most successful retail agency. With a strong repeat/referral client base, this highly successful agency is searching for a customer service focused travel consultant to join their team. With cruising becoming more and more popular in this office, you will need to have extensive knowledge in this area. Rotational Saturdays required.

MORE TOP NEW VACANCIES NOW ONLINE AT www.aaappointments.com

SYDNEY - 8/6 O'Connell St - (02) 9231 6377 - apply@aaappointments.com.au

MELBOURNE - 1/167-169 Queen St - (03) 9670 2577 - recruit@aaappointments.com.au

BRISBANE - 13/97 Creek St - (07) 3229 9600 - employment@aaappointments.com.au

ADELAIDE & PERTH - (03) 9670 2577 - recruitsa@aaappointments.com.au & recruitwa@aaappointments.com.au

ALSO DON'T FORGET IF YOU REGISTER TODAY, YOU WILL GO INTO THE DRAW TO SEE JAY Z AND U2 IN CONCERT!

FANTASTIC PRIZE INCLUDES:

TWO Premium Seated Tickets in Section P3 Reserve of
ANZ Stadium, Sydney for Monday 13 December 2010

Package includes exclusive access to a private cash bar before the concert

Quench your thirst during the show with 2 beverage vouchers,

keep your stamina going with a voucher redeemable for 1 food item;

make the memory last with an official U2 tour merchandise item

Take home an exclusive souvenir U2 tour lanyard

The lucky winner will be announced in the trade press on 1 DEC 10

2011-2012



OUT NOW!



Qantas Holidays are excited to announce the release of our fresh, new, easy-to-read Thailand brochure (for travel 1 April 2011 to 31 March 2012) incorporating a large selection of hotels, sightseeing, touring and transfers.

Visit the Brochures and Flyers section on the Industry Sales Site to view our 2011/2012 Released Brochures qantasholidays.com.au/agents

Qantas Holidays 2011/2012 brochure range



To find out more call 13 27 87 or www.qantasholidays.com.au/agents



At Wendy Wu Tours we love to spoil everyone!

By now you would have received your launch box and details on how to win some fantastic prizes! To help you with this, we have a great opportunity for your customers!

Customer Competition

One lucky person has the chance to win back the cost of their tour!

Simply book and deposit your customer on a Wendy Wu Tours China, Indochina or India group tour from 29 October 2010 to 31 December 2010 and they will go into the draw to win back the cost of their tour!

Have you already booked your customer on a 2011 tour this year? Don't worry any eligible bookings made between 1 January to 28 October 2010 will automatically go into the draw!

Your customer also has the chance to win one of 50 x \$100 Coles Myer vouchers!

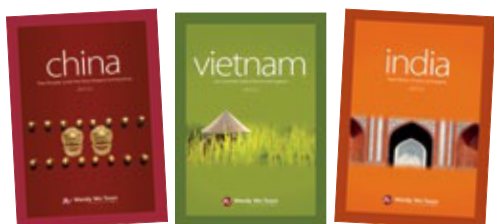
Offer excludes special group and independent bookings.



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Conditions: Full terms and conditions outlined at www.wendywutours.com.au. Valid for bookings made between 29 Oct 2010 & 31 Dec 2010. Excludes special group & independent travel bookings and any travel extensions to the tour. Existing eligible bookings will automatically go into the draw for these prizes. Prizewinners will be determined by random barrel draw. Closing date: 31 Dec 2010. Random prize draw will take place on 17 Jan 2011, 10:00EST at Level 9, 275 George Street Sydney NSW 2000. Prizewinners will be notified on or before 19 Jan 2011. Prizewinners names will be published in The Australian on 29 Jan 11. Permit numbers: NSW - LTPS/10/10607; VIC-10/3495; SA-T10/2359; ACT - 10/04279.3. 7265K.