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# Travel Daily

First with the news

Monday 4th April 2011

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TMS  
ASIA-PACIFIC

ISSN 1834-3058

### NCL exclusive

**NORWEGIAN** Cruise Line is offering exclusive deals for Aussie cruisers on selected *Pride of America* sailings in Hawaii between Apr and Aug - for details see **page ten** of today's **TD**.



Disney  
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## Oprah drives Oz interest

**TOURISM** Australia today released figures showing that Oprah's Australian Adventure has already shown strong results.

Speaking at Australian Tourism Exchange in Sydney, TA md Andrew McEvoy said 74% of people aware of the shows agreed that Australia is "worth travelling to", while 61% had already explored Australian travel options in some way.

And 3.3% of those surveyed - from an estimated viewing audience of 48 million in the US alone - said they had already booked a trip to Australia.

The results are borne out by

statistics from several operators including JTG offshoot Qantas Vacations in the US, which has seen a huge surge in web traffic and call volumes as well as a 30% jump in forward bookings.

McEvoy also said TA was relaxed about the strong outbound travel demand, saying that Aussies overseas often "make friends and bring them back home".

### Luxury Travel trading

**CREDITORS** and staff of Gadfly Media have voted in favour of a Deed of Administration, which will see the company which operates Australian Luxury Travel magazine continue trading (**TD** breaking news Fri).

The company was placed into voluntary administration in Feb but after Fri's vote will return to normal operation.

### Seven pages of news

**Travel Daily** today has seven pages of news and photos, plus full pages from: (**click**)

- AA Appointments
- Inplace Recruitment
- Norwegian Cruise Line

### DJ means business

**VIRGIN** Blue today announced that its new business class A330 services will start operations between Sydney and Perth on 26 May (**TD** breaking news).

The premium offering will initially include return limousine transfers in Sydney, and frequent flyers who take two return business class flights will receive a Velocity Gold 12 month upgrade.

Launch fares on the new flights are \$1399 one way in business class and \$139 one way in economy, with the aircraft to be fitted with multi channel IFE and offering Luke Mangan meals.

Flights will increase to 3 per day by 04 Jul, with Virgin Blue ceo John Borghetti saying the product would eventually roll out across the DJ domestic network.

### NTIA tickets going

**AFTA** says tickets for the NTIA dinner are selling fast - [afta.com.au](http://afta.com.au).

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## A380s drive QF efficiency

THE growing Qantas A380 fleet will give the carrier a key strategic advantage in the ongoing high fuel price environment, according to ceo Alan Joyce.

Speaking at Australian Tourism Exchange in Sydney this morning, Joyce said the efficiencies and advanced technology of the A380 - and the upcoming 787s - would keep Qantas in the forefront.

He also detailed the planned year-long reconfiguration of nine QF 747s which will commence later this year and will roll out the current A380 product - including fully flat skybeds, new economy

seats and IFE - giving a consistent offering across the fleet.

The removal of first class from the QF 747s will add 52 seats to the aircraft, while existing Qantas A380s will also be boosted by 40 seats to 490 in total.

The final eight Qantas A380s will have 550 seats, with the changes allowing the carrier to boost capacity on key routes.

Qantas group gm Rob Gurney also confirmed that the carrier has now finalised a new commercial agreement with American Airlines, and is set to lodge it for approval with the ACCC "shortly".

Gurney reiterated QF's ongoing commitment to the Australian tourism industry, with the new Dallas Fort Worth services to provide access to new markets and the carrier providing more than \$90m in industry support over the last 12 months.

Joyce detailed the rollout of QF's next generation check-in product, and hinted that it was also likely to be implemented across the Tasman.

### 2010 cruise boom

THE International Cruise Council Australasia today released its 2010 statistics (*TD* breaking news) with a whopping 27% increase in Australian cruise passenger numbers last year.

The 100,000 increase to 466,692 in total equated to a market penetration of 2.1%, up strongly from last year's 1.7% figure - see *Cruise Weekly* tomorrow.

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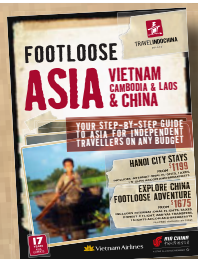
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**ATE 2011**

Today's issue of TD is coming to you from Australian Tourism Exchange in Sydney, courtesy of Tourism Australia.

**AUSTRALIAN** Tourism Exchange is being held in Sydney this year, returning to the NSW capital for the first time since 2000.

The event is the largest international trade show of its kind in the southern hemisphere, and sees key buyers from across the globe meet with suppliers from across the country in a total of about 100,000 appointments.

Tourism Australia md Andrew McEvoy said ATE2011 would inject about \$10m into the local economy "but many millions more longer term," putting the industry on track to "realise the targets outlined in the 2020 Tourism Industry Potential".

## Accor targets China, India

**ACCOR** says it will be the first hotel group in Australia to implement formalised standards to help meet the needs of the fast growing Chinese and Indian tourism markets.

The "Optimum Service Standards" program has been created in consultation with several leading tour operators from these countries, and will initially be implemented in up to 15 Accor properties.

Services will include Chinese and Indian speaking reception staff, Chinese/Indian TV channels and media, specialised concierge service and the addition of specific Chinese and India foods to the breakfast buffet.

Accor said it will arrange for the programs to be "fully accredited and validated by approved external industry organisations."

The move follows rises last year of more than 30% in business from China at Accor hotels, along

with a 23% increase from India.

"These two markets are amongst the most promising for Australia's tourism future, and so it is vital that we provide the highest possible level of facilities and service when they visit Australia," said Accor Australia vice president Simon McGrath.

## Dreamtime in Sydney

**TOURISM** Australia has announced that its Dreamtime incentives showcase will be held in Sydney later this year.

About 100 key international business events buyers as well as media will take part in the five day itinerary from 13-18 Nov, with up to seven other destinations across the country now being sought to form part of the program for the delegates from overseas.

The most recent Dreamtime was also held in Sydney in 2009.

Business Events Australia head Penny Lion said the event would "leave buyers with no doubt about the high value Australia delivers".



## Window Seat

**TOURISM** Australia and former Qantas ceo chairman Geoff Dixon said this morning that despite recent announcements of capacity cuts, airlines in Australia will have no problem in getting additional planes when demand improves.

Speaking at Australian Tourism Exchange, where Tourism Australia is forecasting a 50% boost in required airline seats to meet projections in the 2020 Tourism Industry Potential, Dixon reminded delegates that Qantas has a large order book.

"I know, because I committed to most of it," he said.

"And there's also a big leasing market - I'm an investor in that.

"Alan Joyce can come to me any time he likes and I'll get him some cheap aircraft," he added.

**COUPLES** going on a romantic vacation with the aim of making a baby will get a bit of help in the Caribbean, where the Barbados Fertility Centre is marketing specialised conception packages.

It's an expansion of existing medical tourism offerings, with IVF on offer from about US\$6000 - about half the price it costs in the USA.

Full on fertility packages incl flights, accommodation and treatments are available, with the Centre claiming to "provide a unique approach to IVF by providing a stress reduced holiday environment and an individualised treatment program."

See [www.barbadosivf.org](http://www.barbadosivf.org).

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## Whistler spring savings

**WHISTLER** Blackcomb is offering unlimited skiing for the rest of the season for those who purchase a 2011/12 season pass, pay US\$199 now and US\$1000 balance in Sep.

## New French theme: Parlez vous Design

**ATOUT** France in Australasia will shortly kick off a new three year marketing & communication theme, to be dubbed, 'Parlez vous Design?' (do you speak design?).

The French Tourism authority's Australia/NZ director, Patrick Benhamou told **TD** in Bordeaux last week the imminent launch of the latest branding follows Atout France's highly successful previously used theme 'Made in France'.

Benhamou said it was necessary to "change directions and themes and renew traveller interest, and renew the attractiveness of France, to keep it fresh."

The new theme will be featured in Benhamou's latest magazine, which also happens to be his 50th publication, and 20th for the Australian market - 10 each for the trade and consumer.

The 'unique' production will "enhance the capability of the French, to innovate in terms of design," Benhamou says.

It will focus not only on the travel, hospitality, restaurant and boutique industry, but on French champagne, stadiums, bridges and convention centres, he said.

A celebrity interview with Nicole Kidman talking about her favourite French things is featured in the issue, which incidently will also have a 3D image on the front cover.

'Parlez vous Design' will be used also by Atout France online and through its advertising too.

## All at sea in the Whitsundays



**ABOVE:** Sunlover Holidays hosted 25 Travelscene American Express winners from its Tropical North Queensland incentive to the Whitsundays recently.

Highlights of the trip included a cruise to Whitehaven Beach, feeding marine life at Living Reef on Daydream Island and a delightful dinner at Ramanos Restaurant on Hamilton Island.

Pictured above are the TSAX agents enjoying themselves on the sparkling Whitsundays water: Fleur Thornton, Sunlover WA BDM; Hannah Tabak, Sunlover Vic BDM; Kerrie Selby, TSAX Qld BDM; Jodi Hawthorne TSAX NSW BDM; Christine Morton, TSAX Caloundra; Sarah Wilmott and

Natasha Wynne, Globenet; Marguerite Stimson and Sarah Forbes, MTA Travel; Kristy Collier, Eyre Travel; Nicole Isling, Phil Hoffmann Norwood; Laura Zorzi, Phil Hoffmann Glenelg; Rachel Stapleton, Phil Hoffmann Stirling; Julie Dumesny, The Travel Planner; Peter Emms and Geoffrey Pfitzner, TSAX Sale; Kim Klloger, Mentone Travel Service; Jennifer Ito, Croydon Travel; Annette Roberts and Liesl Visagie, Benalla Travel; Kate McClintock and Shannon Craft, TSAX Cessnock; Kim Armstrong, TSAX Batemans Bay; Teresa Petrocco, TSAX Rouse Hill; Marcela HrnCir, St Ives Travel; and Loula Georgiou, Kingsford Travel.

### Travel Special of the Week



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## NZ upskills Qld agents

**TOURISM** New Zealand is in the middle of a two week long series of Qld roadshows, meeting with travel agents in Brisbane, Airlie Beach, Cairns and Port Douglas.

The events are being hosted in conjunction with the Backpacker, Youth and Adventure Travel Association, aiming to update the industry on NZ's extensive youth tourism offerings.

It's part of TNZ's 100% Pure You brand campaign, with free regos for the Cairns and Port Douglas events on [info@byata.org.nz](mailto:info@byata.org.nz).

## TQUAL launched

**TOURISM** minister Martin Ferguson on Sat formally launched the new TQUAL tourism accreditation trademark and associated framework.

Speaking at ATE in Sydney, Ferguson said "the national TQUAL mark will help visitors choose businesses they can rely on; businesses which have signed up to standards including customer service, environmental practices and accuracy in advertising".

The voluntary scheme is part of the National Long Term Tourism Strategy, with the TQUAL mark to be backed by the government and Tourism Australia's "global marketing power," he said.

The accreditation scheme has been funded to the tune of \$5.5 million over four years, with businesses able to apply for the TQUAL mark through a number of "sector accreditation programs" managed by the Tourism Quality Council of Australia.

More at [www.ret.gov.au/tqual](http://www.ret.gov.au/tqual).

## DJ Navitaire deal

**VIRGIN** Blue also today confirmed that it's settled its dispute with reservations provider Navitaire after last year's massive outage which saw major disruptions across the DJ network for some days.

The terms of the "mutually satisfactory" settlement are confidential, and have already been taken into account in the carrier's most recent profit downgrade (*TD* 23 Mar).

Last year DJ estimated the dramas would hit its pre-tax profit by \$15-\$20 million.

## Adventure winner

**TAHNEE** Mackay, Harvey World Travel has been named as the lucky winner of Adventure World and Gap Adventures online feedback survey competition (*TD* 15 Feb), winning a 15 day Gap Adventures Best of Vietnam tour.

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To enter simply name the images displayed each day (pictured) during the month of April 2011 and send your answers to [abudhabi@traveldaily.com.au](mailto:abudhabi@traveldaily.com.au) by 5:30pm Saturday 30th April 2011.

(Click here for more information).



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## St Regis in Thailand

**ST** Regis Hotels and Resorts has debuted its brand in Thailand with the opening of the 227 guestroom St Regis Bangkok.

## Scenic 5 star

**SCENIC'S** 2011 Canada Corroboree competition winner, Kelly Davis (*TD* Fri) will enjoy a five star Canada famil.

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# Just go with Hawaiian!



**ABOVE:** Hawaiian Airlines hosted a group of 30 agents to a preview of the new Jennifer Aniston/Adam Sandler romcom 'Just Go With It' last week.

Included on the VIP guestlist at the fabulous event were the five lucky winners of the Hawaiian Airlines competition which exclusively featured in *TD*.

Pictured above at Sydney's Sony Pictures Theatre are some of the attendees, from left: Rebecca Wall, Hawaii Tourism Oceania; Meredith Salotto, Hawaiian Airlines; Sherilyn Robinson, HA;

Diane Butler, Freestyle Holidays; Farid Hacene, Specialist Holidays; and Jenny Bourke, Harveys Choice Holidays.

## Accor adds Fraser

**KINGFISHER** Bay Resort on Fraser Island in Queensland will join the Accor network this month, with the property's hotel component to be rebranded as Mercure Kingfisher Bay Resort Fraser Island from 15 Apr.

The 100+ self contained villas won't take on the Mercure brand.

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If this role sounds like you please forward your resume along with salary expectations to [employment@scenictours.com](mailto:employment@scenictours.com) with the subject line Product Coordinator by COB Monday, 11 April 2011.

# Travel Daily

First with the news

Monday 4th Apr 2011

## P&O offers Botox

IF a cruise holiday isn't enough to ease those stress-induced wrinkles, passengers on P&O's *Pacific Jewel* will be able to access a new range of cosmetic medical treatments in the ship's spa.

Prices start at \$330 for a wrinkle treatment, with other services including acupuncture and teeth whitening.

Treatments are administered by a licensed physician and include Botox Cosmetic, Dysport, Restland and Perlane.

Carnival Australia vice president of Hotel Operations, Sture Myrmell, said the new Medi-Spa reflects the growing interest in health and wellness options among P&O passengers.

## 506 seats on CZ A380

**CHINA** Southern Airlines has detailed the initial configuration of its new Airbus A380s, which will have eight seats in First Class, 70 in Business and 428 in economy.

First class will be situated on the superjumbo's lower deck, while the upper deck Business Class will have a staggered 1-2-1 configuration, with an economy section also at the back of the upper deck similar to that of SQ.

It's expected the CZ A380 will debut on the Beijing-Paris route.

## Flydubai's 34th

**DUBAI**-based low cost carrier Flydubai is continuing its focus on Africa, with the launch of thrice-weekly 737-800 flights between Dubai and the Ethiopian capital Addis Ababa to start 22 Apr.

Addis Ababa is flydubai's 34th destination.



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## TNSW shopping focus

**THE** opening of the massive new Westfield shopping centre in the Sydney CBD is seeing Tourism NSW highlight the city's retail offerings during its participation in Australian Tourism Exchange.

Last night TNSW hosted an "exclusive shopping and dining event" at the Westfield centre for about 550 ATE delegates, highlighting Australian designers and global luxury brands.

TNSW executive director Lyndel Gray said that shopping for pleasure is the favourite activity undertaken by Chinese leisure visitors, with the inbound tourism industry estimated to boost Sydney retail coffers by \$810m.

## Big Southwest hole

**AUTHORITIES** in the US have grounded about 80 Boeing 737-800s after a Southwest Airlines plane carrying 118 people made an emergency landing in Arizona due to a fuselage rupture.

Oxygen masks were deployed as the plane made a rapid controlled descent after a hole appeared in the roof of the cabin.

Southwest operates about 170 of the aircraft type, but about 90 of them have had their aluminium skin replaced in recent years, with the grounded aircraft still awaiting this procedure.

## Free Greyhound rides

**GREYHOUND** Australia will operate free services for war veterans and widows to help celebrate Anzac Day.

The offer is available on services operating 24-26 Apr, with registrations for free trips available by calling 1300 473 946.



## Brochures of the Week

**WELCOME** to *Brochures of the Week*, *Travel Daily's* Mon feature. If your firm is releasing a new brochure you'd like to make the industry aware of, send a brief description summarising its features and itineraries, including a PDF of the front cover, and contact details to [brochures@traveldaily.com.au](mailto:brochures@traveldaily.com.au).



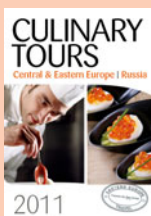
### Adventure World - Headwater 2010/11

This brochure showcases unique walking, cycling and canoeing holidays throughout Europe and the Eastern Mediterranean. Six unique new packages have been added this year incl the eight night Chablis Vineyards Walk in France, seven night Contrasts of Puglia Cycling Tour in Italy and seven night Vistas of Valencia Walk in southern Spain. Brochures available through TIFS.



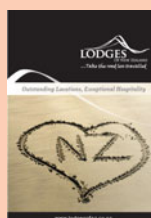
### Travel2 - Cook Islands 2011/12

This is the first time that Travel2 has released a standalone Cook Islands brochure featuring 15 pages showcasing 27 hotels in Rarotonga, Aitutaki and the outer islands of Mtiu and Mangaia. Also included are eight pages of detailed info on 10 villas situated in Rarotonga. Maps, climate and entry requirements are all featured, with brochures available through TIFS.



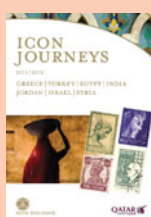
### Eastern Europe Travel - Culinary Tours

This brochure offers culinary themed modules for independent travellers to Hungary, Austria, Slovenia, Romania or Russia, and a group tour program featuring Maggie Beer and Ita Buttrose as celebrity guests. Included are 4 and 5-star accom, cooking classes, "show kitchens", produce markets, top restaurants, sightseeing and more. Call 1300 668 844.



### Lodges of New Zealand

This brochure showcases a range of unique accommodation options across New Zealand which promise to "fulfil the promise of the outstanding New Zealand landscape. Hospitality at all of the five star luxury properties extends to offering unique experiences such as personally guided tours, spa treatments, helicopter adventures, fantastic cuisine and fine wines - more details at [www.lodgesofnz.co.nz](http://www.lodgesofnz.co.nz).



### Icon Holidays - Greece, Turkey, Egypt, India, Jordan, Israel, Syria 2011/12

Icon Holidays has created a new Icon Journeys program, with 40 itineraries available. Departures are all year round with a minimum of two passengers on each. The new product range includes unique private touring itineraries in Jordan, Syria and Israel. Brochures available through TIFS or at [iconjourneys.com](http://iconjourneys.com).



### Momento Travel Services - Experience Canada 2011

The inaugural Experience Canada brochure offers a selection of hand picked Canadian experiences including Rocky Mountaineer, VIA Rail, sightseeing, bear viewing, coach tours, car hire and more. Momento's programs are adaptable to allow add on excursions or extra days and can be modified to visit an area of particular interest - [momentotravel.com.au](http://momentotravel.com.au).

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PLEASE NOTE: Applications will not be accepted via recruitment agencies before the closing date.

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**AA HAS BEEN PROUDLY NOMINATED  
IN THE 2011 AFTA AWARDS.  
TO SHOW YOUR SUPPORT PLEASE  
VOTE AA NUMBER 1 IN  
“BEST AGENCY SUPPORT SERVICES”**



## **VOTE FOR THE MOST EXPERIENCED EXECUTIVE TEAM IN AUSTRALIA**

### **A GREAT CHALLENGE FOR A HARD HITTER SALES/PARTNERSHIP MANAGER SYDNEY – SALARY PACKAGE OTE \$200K+**

This is a key role for a hard-hitting Sales professional with good knowledge of airline commercial operations and distribution. It is essential that you are experienced in creating pipelines, high level negotiations, client relationship management and strategic planning. This rare opportunity with a global organization is available now for a seasoned professional looking for wider horizons and aiming for greater success.

### **THE BUSINESS OF TRAVEL & EVENTS CORPORATE AND MICE BUSINESS DEVELOPMENT SYDNEY – SALARY PACKAGES OTE \$100K+**

Now is a great time to take advantage of one of these great sales roles. If you have experience in the corporate market sourcing leads and winning new business, you could be rewarded with a top salary, amazing commissions, a dynamic organization, and a fantastic team including awesome leadership from the best in the business. Target-focused confident sales people should race in for this opportunity.

### **A LEADERSHIP ROLE WITH A LEADING BRAND REGIONAL SALES & ACCOUNT MANAGER BRISBANE - SALARY PACKAGE OTE \$115K**

This is an exciting role with a leading Corporate agency at a management level. You will be highly experienced in sales and account management with the proven ability to grow and retain your portfolio. You will need strong leadership skills, be a great communicator and have the ability to motivate, drive and develop a team to ensure the performance of the business is strong. With a great brand you'll go a long way.

### **WALK THE HALLS OF POWER CLIENT RELATIONS - GOVERNMENT CANBERRA – SALARY PACKAGE to \$90K**

If you have managed extremely high level and high value corporate relationships this new position will raise your portfolio to the pinnacle of VIP. Managing key government business you will be using your strong negotiation skills to maintain & maximize opportunities for the business. You'll need confident communication and presentation skills. This corporate agency provides all the tools you need to succeed.

### **THIS SALES ROLE WILL BE MUSIC TO YOUR EARS SALES & PROMOTIONS OFFICER SYDNEY – SALARY PACKAGE to \$60K INC CAR**

This is an exciting position with a unique travel company offering fascinating group tours to international destinations. For this role you will need experience working on the road in sales, being driven by achieving sales targets and building rapport with customers. You will be delivering presentations so your public speaking and grooming will be perfect. This is a sales role with a twist, so if you're curious please apply now.

### **LUCRATIVE SALARY IN ACCOUNT MANAGEMENT SENIOR ACCOUNT MANAGER X 2 BRISBANE – SALARY PACKAGES OTE \$120K**

Are you the master in keeping relationships strong? These 2 great roles are exciting opportunities to join market leaders. We are looking for polished and professional individuals who know how to deliver outstanding account management services to their clients, building rapport and analyzing data to effectively manage their high volume business. Strong communication and interpersonal skills are essential.

### **A ROLE WITH A DIFFERENCE TRAVEL MANAGER MELBOURNE – SALARY PACKAGE \$60K**

Join this successful organization in the events and group space where you will be responsible for managing their in-house travel desk. With your skills & experience you will be able to process group flights, add in pre & post touring requirements and juggle a busy workload. This senior role is sure to impress those looking for a challenge and a unique role. A great opportunity to join a market leader.

### **MIX IT UP IN THE MICE MARKET BUSINESS DEVELOPMENT and ACCOUNT MANAGEMENT MELBOURNE – SALARY PACKAGE NEGOTIABLE**

Looking for a unique role to spice up your career? Our client is looking for a senior sales manager who has the ability to focus on growth opportunities for this market space while actively building client relationships - a nice split between CRM, Sales and Incentive Management. You will also need an understanding of developing content, proposals and have strong presentation skills with on-site rollout experience.

## **CONTACT OUR EXECUTIVE TEAM FOR THESE AND MANY MORE GREAT ROLES**

Adriana D'Angelis  
MANAGING DIRECTOR  
Ph: 02 9231 6377

Linda Green  
NSW & ACT  
Ph: 02 9231 2825

Carmen Pugh  
OLD & NT  
Ph: 07 3229 9600

Kathryn Heberton  
VIC, SA, WA  
Ph: 03 9670 2577

**OR EMAIL YOUR APPLICATION TO [executive@aaappointments.com.au](mailto:executive@aaappointments.com.au)**

**FOR MANY MORE EXECUTIVE VACANCIES VISIT OUR WEBSITE [www.aaappointments.com](http://www.aaappointments.com)**





# Start your job search here



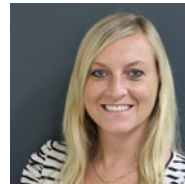
**Ben Carnegie**

## Customer Support - Airlines

Our client is the world's leader in global distribution systems. They are currently expanding the team that supports their airline reservations clients. This position is on a 7 day rotating roster 8.00am - 6.00pm so flexibility to work shifts is required. Some weekend work but not all. Ideal if you have an airline background or Airline ops/reservations exp.

- ▶ Solid Amadeus including fares & ticketing essential
- ▶ Penalty rates paid for weekend shifts
- ▶ Salary up to \$55K + super, Sydney

**Click here for more details or call Ben.**



**Liz Vibert**

## Product & Marketing Executive

This is an innovative online travel company who sell a wide range of packaged holiday products across the globe. As part of a much larger network this organisation is one of the most dynamic and forward thinking companies of its field. In this role you will ensure competitive pricing across all products with an emphasis on hotels and create marketing briefs.

- ▶ Progress your career in this role
- ▶ North Sydney location
- ▶ Salary up to \$60K + super

**Click here for more details or call Liz.**

## Groups Consultant - Corporate Travel & Events

This well established corporate travel and events company is seeking an experienced Groups Consultant to assist with the group movement of corporate travel clients and to support the events and incentives side of the business. Domestic and International itineraries, groups vary from 10 - 1000. Previous groups experience essential and GDS Sabre and Tramada is highly regarded.

- ▶ Vibrant work environment, 'work hard, play hard' ethic
- ▶ Centrally located Sydney CBD offices
- ▶ Salary to \$60K

**Call or email Ben for more details.**

## Corporate Online Support Consultant

Looking to work in Corporate travel? This company is forward thinking and doesn't just follow suit. They are a friendly office with years of consulting experience combined. You will be dealing with business travellers itineraries online as well as being the first point of contact for any requests or changes after the booking has been made. Galileo CRS an advantage, domestic fares & ticketing plus a good eye for detail is req'd.

- ▶ Work Monday to Friday only
- ▶ Burwood, Melbourne location
- ▶ Salary up to 45K + super

**Click here for more details or call Liz.**



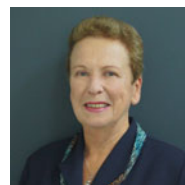
**Kristi Gomm**

## Retail Consultant - Full or Part time

Looking for a work life balance? Save travel time working close to home! Well established stable agency chain with two locations in the Sydney Hills district. Friendly, experienced small teams make their working environment very appealing. Galileo CRS an advantage, strong international airfares and ticketing essential.

- ▶ Prefer full time but will look at part timer
- ▶ Sydney Hills district
- ▶ Salary up to \$40-45K DOE

**Click here for more details or call Kristi.**



**Sandra Chiles**

## VIP Corporate Consultant

Watch your career soar with this Global Corporate TMC! With agencies worldwide the career potential is unlimited. In this role you will be looking after VIP accounts, providing a high level of customer service. You will work as part of a large office within a small team servicing dedicated portfolios of predominately international itineraries.

- ▶ Galileo CRS an advantage
- ▶ Melbourne CBD
- ▶ Salary up to \$60K + super

**Click here for more details or call Sandra.**

**We are delighted to again be nominated for 'Best Agency Support Service' in the 2011 National Travel Industry Awards, to vote for us click here!**

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