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Travel Daily

First with the news

Friday 8th April 2011

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NZ/EY codeshare approved

ETIHAD flights between Australia and Abu Dhabi will carry Air New Zealand's NZ code from 18 Apr, after authorities today approved the airlines' codeshare deal (**TD** breaking news).

The wide-ranging agreement was flagged two months ago (**TD** 08 Feb), and covers NZ's Tasman flights as well as key domestic trunk routes within New Zealand.

In return, Air NZ will place its code on Etihad flights from Australia to Abu Dhabi, as well as onward to London Heathrow.

The Etihad Guest and Air NZ Airpoints loyalty schemes will also be integrated, with passengers able to earn and burn points on each other's services.

Etihad ceo James Hogan said the deal "opens up five key

destinations in New Zealand that we have been eager to offer our customers for a long time," with EY pax able to book through to Auckland, Wellington, Rotorua, Christchurch and Queenstown effective from 14 Apr for travel on the codeshare flights from 18 Apr.

The move bolsters the developing three-way relationship between Virgin Blue, Etihad and Air New Zealand.

Don't forget to vote!

AFTA has welcomed South African Tourism as a new Silver Sponsor in this year's National Travel Industry Awards.

Tickets for the NTIA dinner on 09 Jul at the Sydney Westin Hotel are also going fast, and can be purchased at www.afta.com.au.

Today's **TD** includes an updated nomination list for all of the categories in the awards, with voting open for everyone in the industry until 21st April.

Suppliers vote here

Agents vote here

Today's Travel Daily

Travel Daily today has six pages of news and photos, along with the final list of NTIA Nominees on pages 7 and 8, plus full pages from: (**click**)

- AA Appointments
- V Australia incentive

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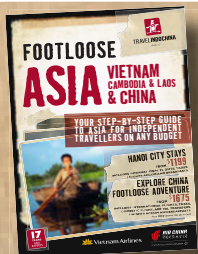
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Friday 8th April 2011

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Aggie Grey's closure

IT appears that the US reality TV show *Survivor* is returning to Samoa, after the Samoa Tourism Authority advised of the closure of Aggie Grey's Lagoon, Beach Resort & Spa from 16 May to 16 Sep.

The property was previously used to house *Survivor* crew in 2009, with alternative accom being sought for booked guests and airlines set to issue flight change fee waivers due to the lack of availability.

Queensland luring youth

TOURISM Queensland is enticing the international youth and backpacker market to the Sunshine State, with free travel from Sydney to as far north as Cairns up for grabs, when booking accom in the state.

The promo is the latest in a string of campaigns to lure more visitors to Queensland, and is part of the \$10m joint TQ and Tourism Australia tourism recovery strategy (**TD** 09 Mar).

The first 500 people in the target audience to book at least five nights in two different locations within Queensland will receive the 'free transfer', which is valued at around \$400.

Partners include Greyhound, which is providing a coach transfer to the Gold Coast or Brisbane.

Queensland Rail Travel is throwing in a hop-on, hop-off East-Coast Qld travel pass, and Backpacking Queensland and

TNT Magazine are also involved.

Flight Centre's Student Flights stores at Sydney Central and Bondi Junction are the exclusive agency partners in the promo.

TQ ceo Anthony Hayes said the campaign aims to "encourage more youth and backpackers to visit Queensland and stay for longer periods of time."

Tourism Australia md Andrew McEvoy said backpackers were "prolific travellers" and this campaign "urges them to travel north to help our tourism industry partners in Queensland."

Youth/backpackers need to pre-register before 14 Apr online at studentflights.com.au/Queensland.

MEANWHILE, TQ's 'Million Dollar Memo' incentive aimed at businesses (**TD** 18 Mar) appears to be failing to grab traction in the North American market, from which only one entry has been received as of yesterday.

PNG ATC link

A **NEW** air traffic control communication link has been established between Airservices Australia and its counterpart in Papua New Guinea.

The move connects Port Moresby's ATC centre with Brisbane by both satellite and undersea fibre optic cables, boosting safety by transmitting data on flights crossing the Flight Information Region boundary shared by Australia and PNG.



Vote APT

Nominated in 4 NTIA award categories:

- **Best Cruise Operator International**
- **Best Tour Operator Domestic**
- **Best Tour Operator International**
- **Best Sales Executive**
 - Julie Simpson (NSW BDM)
 - Sandra Cahill (NSW BDM)
 - Peter Balmer (State Manager QLD)

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Best Sales Executive (Josephine Corry)

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Celebrity Cruises heads for Asia

ROYAL Caribbean Cruises yesterday announced its first ever foray into Asia, with the 2012/13 deployment of *Celebrity Millennium* (**TD** breaking news).

The vessel, which is known to Australian cruisers after cruising down under in 2008/9, will operate from Singapore and Hong Kong from Nov 2012 - visiting Sydney along the way as she repositions from North America.

Celebrity Solstice will be

operating from Australia at the same time, giving Aussies a choice of two Celebrity options.

With plenty of flight connectivity to SIN and HKG, "we have no doubt that Celebrity's brand new Asian cruises on the five star *Celebrity Millennium* will be extremely popular with Australian guests," said Celebrity Australia commercial manager Adam Armstrong.

Celebrity says that the 2158-passenger *Millennium* will be the biggest ship to be based in Asia, and will offer a series of eight 14-night cruises visiting nine countries including Vietnam and Thailand.

Millennium sectors will also be offered between Honolulu and Sydney, as well as from Sydney to Singapore, while after the Asian season she will cruise to Shanghai and then across the Pacific to Alaska, calling at ports in China, Japan and Russia.

The ship will be fresh from a major refurbishment in Apr next year which will add 107 new AquaClass staterooms, six inside cabins and 17 oceanview cabins.

The 2012/13 Asia itineraries are open for sale tomorrow.

AirCalin bargains

TOMORROW AirCalin launches a fare sale, with fully inclusive return economy class fares to New Caledonia starting at \$499 ex Sydney and Brisbane, and \$677 ex Melbourne.

The deals are valid for May departures, with plenty of seat availability in T and M classes, according to AirCalin gm Australia, Ken Triffitt, with accom deals also available from wholesalers.

Accor celebrates 20 years in Oz



ABOVE: The Accor stand was one of the most popular places to be on Wed at ATE in Sydney, with the company celebrating its 20th anniversary of operating in Australia at the tradeshow.

The Novotel Sydney on Darling Harbour opened in 1991, sparking the start of a revolution which has seen Accor become a major hotel player in Australia, with more than 150 properties.

Pictured here, Accor Australia VP, Simon McGrath is about to cut into a celebratory cake & share a glass of Moët Champagne with Tourism Australia's md, Andrew McEvoy (right) & executive gm marketing, Nick Baker.

EVA Air BNE revamp

TAIWANESE carrier EVA Air is set to reschedule its flights to Brisbane, with the change seeing the services operate overnight in both directions.

The change is effective 31 May, with the carrier saying it will provide for more connection opportunities to Japan and Korea.

Window Seat

AIRBUS has downplayed a fairly poor performance in terms of new aircraft orders this year.

The company has recorded firm orders for 69 new planes in 2011 - but it's also had 68 cancellations, meaning its net order book has grown by just one aircraft in the last 3 months.

Spokesman Stefan Schaffrath said Airbus wasn't concerned about the results, adding: "It's only the end of the first quarter... not the end of the world".

PASSENGERS travelling on United Airlines in the coming months shouldn't be concerned if it looks like their plane is really, really old.

The carrier celebrated its 85th birthday this week by rolling out an A320 painted with its 1970s-era 'Friend Ship' livery, with the special aircraft set to visit key UA hubs in Denver, San Francisco and Houston during the party.

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Make your Mark with Etihad



ETIHAD Airways unveiled a new AFL incentive for its Victorian travel agents which will run throughout the football season.

The 'Make Your Mark' sales blitz is encouraging Vic-based agents to sell as many EY seats as possible, with agents being given the opportunity to earn tickets to an AFL game of their choice at Etihad Stadium.

Consultants need to sign up to etihad.com/makeyourmark with a pair of tickets being offered for every eight Economy class or two Business class or one First class seat sold.

Pictured above launching the promotion are the Flight Centre Queen Street store staff with Saud Bloushi and Melissa Sperrer from Etihad Airways.

Windstar interim nod

WINDSTAR Cruises has received interim approval by a US court to continue operating and providing commission and payments to travel partners, after its parent firm, Ambassador International filed for bankruptcy protection earlier this week (**TD** Tue).

The ruling gives Ambassador access to US\$5m of new working capital financing, and a further US\$5m on 26 Apr.

MEANWHILE, Windstar has added two new nine-day trips to its product offering.

The Hidden Treasures of the Ionian voyages sails on 15 and 22 Oct and includes a seven-night cruise from Athens to Malta and two nights in Athens.

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507 seats on TG A380

THAI Airways International has revealed the configuration of its upcoming A380 aircraft, which will have 507 seats in total - 12 in First Class, 60 in Business and 435 in Economy.

TG has six A380s on order, with the first scheduled for delivery in Sep 2012 and planned for operation between Bangkok and Frankfurt, according to an airline spokesman at the Aircraft Interiors Expo in Hamburg this week.

Further deliveries will see TG operate A380s to London and Paris, with the configuration seeing First and Business class on the upper deck with lie-flat seats.

The airline will offer a similar product on twelve reconfigured 747-400s, which will have a retrofitted economy class to add personal seat-back inflight entertainment systems.

The first updated TG747 is planned to enter service this month.

AW wins in India

ADVENTURE World has achieved a rare honour by being named "Best Overseas Tour Operator" and "Most Innovative Tour Operator of India" by the Indian Ministry of Tourism.

The Indian govt presents the awards in various travel industry segments each year, with AW gm Andrew Mulholland saying the gongs were an endorsement of the company's commitment to ensuring its India product range "is the most diverse and seamlessly operated in the industry".

MEL applauds MU

MELBOURNE Airport boss Chris Woodruff has welcomed China Eastern Airlines capacity increase from Shanghai to the Victorian capital, from four times weekly to daily, flagged by **TD** on 25 Mar.

Woodruff said he was "very pleased" MU had chosen to raise frequencies, with the decision coming at a time where MEL has seen substantial Chinese nationals visitor growth.

Chinese arrivals into MEL rose 22% in 2010, and this year Jan figures were up 33%, while Feb figures reflected a 21% growth.

The airport "firmly believes that China still has significant growth to achieve," Woodruff added.

Earlier this week monthly arrival figures from the ABS (**TD** Mon) confirmed that China had for the first time become Australia's top inbound visitor source during Feb.

Starwood events tool

STARWOOD Hotels and Resorts has relaunched a new version of its online meeting planning tools, StarGroups and Reservation Connection, as part of its dedicated meetings website.

The rehashed versions aim to connect meeting organisers and clients, and the free sites include the personalisation of the meeting planner's portal which provides accurate and fast reservation confirmations.

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Hilton prepares for ZQN debut

HILTON Hotels & Resorts will add a third location in New Zealand when it soft launches dual properties in Queenstown (*TD* 17 Dec) next month.

In Sydney this morning, general manager of the 5-star Hilton Queenstown and 4-star Kawarau Hotel, Marlene Poynder, provided media with an update on the impending debut of the sister properties.

Collectively known as a 'Village' rather than a resort the two hotels are located on the absolute waterfront on Lake Wakatipu in 'Kawarau Village'.

The 178-room Hilton offers two room types in as many wings, and an 'eforea' Luxury Spa featuring 10 treatment rooms, a gym, steam room, sauna and a 25 metre indoor pool.

The "funky like a nightclub" Kawarau Hotel consists of 98 rooms each with a kitchenette, and according to Poynder, should appeal to the "20 something skiing market".

With the brand fully intending



to use the nightclub theme by having DJ's and a turntable in the lobby, "we are going to have some fun with it", Poynder added.

The Kawarau Village is also trying to entice the locals to come in and dine in the restaurants and bars, "so that guests will be able to interact with locals" to have that genuine experience.

"We are creating an environment where you can go into town and party or just enjoy the beauty" of Lake Wakatipu with its 40kms of walking/biking tracks overlooking Coronet Peak and The Remarkables.

For skiers and boarders the resorts are officially opening on 23 Jun, in time for the ski season with the Shuttle service stopping outside 'The Village' to transport guests to the mountains.

Also an agreement with a water taxi will enable guests and locals to get into town easily, with the cost to be in the single digits.

Hilton will target the MICE market, with eight conference rooms holding up to 230 people, and the Kawarau Hotel able to cater for 150 guests in its Milford conference and meeting room.

Pictured at the Hilton Sydney is Marlene Poynder (left) with Charlotte Seymour, Hilton Worldwide, Sydney.

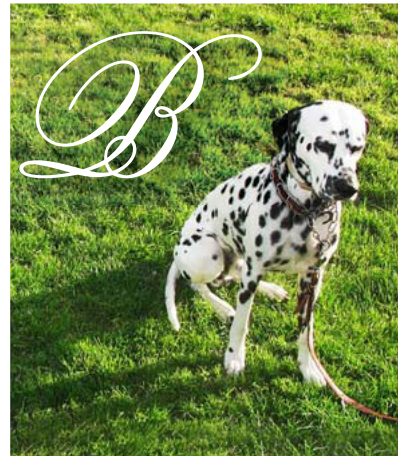
AAT Kings' bonuses

AAT Kings is offering last minute deals on a select range of NT/WA tours, incl a free tour, an extra night's accom or a discount of \$200/couple - aatkings.com.au.

Vale Liliana Damante

THE travel industry is mourning the passing of Liliana Damante after a long battle with cancer.

Damante had a 35 year history with the aviation industry, having worked with PanAm/United, and most recently with Emirates in the special handling area for 6 years.



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Turkey travel advisory

DFAT is advising travellers of a "likely increase in violent demonstrations" and possible political violence in Turkey, during the Jun 2011 general elections.

Crystal Cruises adds standby program

CRYSTAL Cruises has launched a 'Standby' program in the US which it says offers discounts of up to 75% off brochure prices on select Jun 2011 sailings.

Standby fares require pax to pay a \$500 deposit, and they will be confirmed on the cruise based on a 'first requested, first confirmed' basis, no earlier than 45 days before a ship departs.

"There is no doubt that travellers who make their decision early are rewarded with early confirmation, a great choice of accommodations, and value-

added spending credits," said Bill Smith, Crystal Cruise senior vp sales & marketing.

"However, there are people making travel decisions closer in, and this is an extraordinary opportunity for luxury travellers who just can't plan their vacations far in advance," he added.

The last minute deals apply to the three Alaskan sailings in May and Jun, a Scandinavia/Russia sailing in May and a North Cape/Arctic Circle voyage in Jun, on *Crystal Symphony* and *Crystal Serenity* - see crystalcruises.com.

EK frequent flyer fury

EMIRATES Gold frequent flyers are upset after having been told that they can no longer take a guest into EK lounges across the globe when travelling in economy.

The change is effective from 15 Apr, with the carrier saying it's because the Skywards program has seen so much growth that "the capacity of our lounge facilities has not kept pace".

Expedia restructure

ONLINE travel giant Expedia has announced plans to spin off its TripAdvisor unit into a separate publicly listed company.

China Airlines to JFK

TAIWANESE flag carrier China Airlines has announced a new thrice weekly service between Taipei and New York from 29 Apr.

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PLEASE NOTE: Applications will not be accepted via recruitment agencies before the closing date.

Lend Lease US deal

AUSTRALIAN property developer Lend Lease has been named as the builder of the new US\$125m Radisson Blu Aqua Hotel at Lakeshore East in Chicago.

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Abu Dhabi Tourism Authority is giving one Travel Daily reader and their guest a chance to indulge and luxuriate in the exotic and charming Abu Dhabi emirate. Fly return economy class to Abu Dhabi courtesy of V Australia celebrating their new flights from Sydney and spend a luxurious 5 night stay at the sophisticated Jumeirah at Etihad Towers near the fashionable corniche area. Enjoy a City Spectacular Tour, a Dune Dinner Safari and return airport transfers thanks to Arabian Adventures.

To enter simply name the images displayed each day (pictured) during the month of April 2011 and send your answers to abudhabi@traveldaily.com.au by 5:30pm Saturday 30th April 2011.

(Click here for more information).



200 Qld suppliers hit the road in May

FEDERAL Minister for Tourism Martin Ferguson and Queensland Tourism Minister Jan Jarratt have announced details of the five-day Queensland on Tour Roadshow, (TD 09 Mar) that will visit parts of NSW and Victoria in May.

The roadshow has attracted 200 Qld tourism operators from 14 regions, with the aim to stimulate travel to the Sunshine State from the domestic market.

"Interest in international visitors often overshadows the fact that domestic travel actually makes up 75 per cent of the total tourism market, which is why the Queensland on Tour- Roadshow

initiative has the potential to be so effective," Ferguson said.

The \$4.5m interstate marketing campaign involves four groups who will set out from Brisbane on 03 May, before splintering in different directions by road and air, ending at the Caravan and Camping Show in Syd on 07 May.

Jarratt said the domestic blitz was an important component in Qld's recovery and it's "designed to personally deliver the message that Aussies (should) book a Queensland holiday now to support the state."

Partners in the roadshow include Accor Hotels and Qantas.

Flighties loving the HK Races



ABOVE: The Hong Kong Tourism Board, Cathay Pacific and The Langham Hospitality Group hosted a group of 12 Flight Centre agents from Victoria on a dual-destination fam to Beijing and Hong Kong recently.

In Beijing, the agents visited the Great Wall, the Forbidden City and Tiananmen Square, before spending four days in Hong Kong.

While there they experienced the new Sky100 observation deck and the new Big Bus hop-on, hop-off tour of Kowloon.

They also saw Big Buddha and went to Hong Kong Disneyland.

Pictured enjoying the night races at the Hong Kong Jockey

Club's Sha Tin racecourse, **from left**, back row: Benjamin Scott, FC Mordialloc; Brendan Woodward, FC Box Hill; Shelley Ronalds, FC Southland; Jay Cathrine, FC Bendigo; Bianca Grof, FC North Brighton; Anna Hutton, FC Albert Park; Brooke Hughes, Cathay Pacific Airways; Scott McConnell, Langham Hospitality Group; Jessica Hamilton, Student Flights Richmond; and Andrea Svarc, FC Malvern.

Front: Marija Krilis, FC Ivanhoe; Liz Madsen, FC South Melbourne; Cherelle Skitt, FC Mentone; Belinda Thomas, HKTB; and Matt Niederer, FC Collingwood.

Oceania changes

OCEANIA Cruises and Regent Seven Seas Cruises' parent firm, Prestige Cruise Holdings, has promoted Bob Binder to president and vice chairman, from 01 May.

Bruce Himelstein will take up Binder's previous position as president of Oceania Cruises.

QH/Viva! Easter hrs

QANTAS Holidays and Viva! Holidays advise their contact centres will be closed on Good Friday (22 Apr), Easter Sunday (24 Apr) and Easter Monday (25 Apr).

Disney Shanghai

THE Walt Disney Company has officially broken ground on its latest project in China today, the Shanghai Disney Resort.

Shanghai Disneyland will be replicated on the Magic Kingdom over 11 acres in Pudong, and take five years to build.

Ruapehu ski pass deal

SKI North in New Zealand is offering an Australian Ski Season Pass for Mt Ruapehu for \$295 when booked before 06 May - see www.skinorthisland.com.

Travel Daily is Australia's leading travel industry publication. Produced each weekday since 1994, the newsletter is first with the latest industry news and is available by paid subscription to people within the travel industry. Sign up for a free 14 day trial subscription at www.traveldaily.com.au.

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Travel Daily TV

Pharmacy
DAILY



afta National Travel Industry Awards 2011 Nominees



Supplier categories - online voting by agents

BEST WHOLESALE - AUSTRALIAN PRODUCT

- Broome & The Kimberley Holidays
- Creative Holidays
- Excite Holidays
- Infinity Holidays
- Octopus Travel
- Qantas Holidays & Viva! Holidays
- Sunlover Holidays
- Travelpoint Holidays

BEST AIRLINE INTERNATIONAL - ONLINE

- Air Canada
- Air China
- Air New Zealand
- Cathay Pacific
- Emirates
- Etihad
- Hawaiian Airlines
- Malaysia Airlines
- Qantas Airways
- Qatar Airways
- Singapore Airlines
- South African Airways
- Strategic Airlines
- Thai Airways International
- V Australia

BEST AIRLINE INTERNATIONAL - OFFLINE

- Air France
- Air Malta
- Alaska Airlines
- American Airlines
- Austrian Airlines
- Finnair
- KLM Royal Dutch Airlines
- Lufthansa German Airlines
- Scandinavian Airways
- SriLankan Airlines
- Swiss International Air Lines
- US Airways

BEST CRUISE OPERATOR - INTERNATIONAL BASED OPERATIONS

- APT
- Avalon Waterways
- Carnival Cruises
- Celebrity Cruises
- Crystal Cruises
- Cunard Line
- Holland America Line
- Hurtigruten
- MSC Cruises
- Princess Cruises
- Regent Seven Seas
- Royal Caribbean Line
- Silversea Cruises
- Uniworld Boutique River Cruise Collection

BEST CAR/CAMPERVAN RENTAL OPERATOR

- Avis
- Britz Maui
- Europcar
- Hertz
- Spaceships Campervan Hire Australia
- Thrifty Car Rental

BEST TOURIST OFFICE - NATIONAL

- South Australian Tourism Commission
- Tourism NSW
- Tourism Queensland
- Tourism Tasmania
- Tourism Victoria

BEST CRUISE OPERATOR - AUSTRALIAN BASED

- Captain Cook Cruises
- Orion Expedition Cruises
- P&O Cruises
- Princess Cruises
- Royal Caribbean Line
- True Star Cruises (North Star Cruises)

BEST TOUR OPERATOR - INTERNATIONAL

- Abercrombie & Kent
- APT
- Bunnik Tours
- Contiki Holidays
- Cosmos
- Cox & Kings
- Gap Adventures
- Globus
- Grand Pacific Tours
- Insight Vacations
- Peregrine Adventures
- Scenic Tours
- Trafalgar Tours
- Travel Indochina
- Tucan Travel
- Venture Holidays
- Wendy Wu Tours
- World Exhibitions & UTracks

BEST TOUR OPERATOR - DOMESTIC

- AAT Kings
- Adventure Tours Australia
- APT
- Bill Peach Journeys
- CC's Croc Connections
- Contiki Holidays
- Pinnacle Tours

BEST DOMESTIC AIRLINE

- Qantas Airways
- Virgin Blue

BEST TOURIST OFFICE - INTERNATIONAL

- Austrian National Tourist Office
- California Tourism
- Canadian Tourism Commission
- Fiji Islands Visitors Bureau
- German National Tourist Office
- Hawaii Tourism Oceania
- Italian Government Tourist Office
- Korea Tourism Organisation
- Las Vegas Convention & Visitors Authority
- Macau Government Tourist Office
- Singapore Tourism Board
- South African Tourism
- Sultanate of Oman Tourism
- Tourism Authority of Thailand
- Tourism Malaysia
- Tourism New Zealand

BEST WHOLESALE - INTERNATIONAL PRODUCT

- ANZCRO
- Asia Escape Holidays
- CIT Holidays
- Creative Holidays
- DriveAway Holidays
- Elegant Resorts & Villas
- Excite Holidays
- Infinity Holidays
- Octopus Travel
- Pinpoint Travel Group
- Qantas Holidays & Viva! Holidays
- Rail Plus
- Sun Island Tours
- Tempo Holidays
- Travel 2
- World Drive Holidays

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- Air Tickets
- Amadeus IT Pacific
- Breakaway Travel Club
- C&M Recruitment
- Cover-More Travel Insurance
- Express Ticketing
- inPlace Recruitment
- Qantas Industry Centre (QIC)
- Sabre Pacific
- Tramada Systems
- Travcour
- Travelport (Galileo)

BEST SALES EXECUTIVE - INDUSTRY SUPPLIER

- Alisha Moss - Contiki Holidays
- Blake Muir - Topdeck
- Brooke McQuilty - Contiki Holidays
- Chris Catanzariti - Gap Adventures
- Chris Wilks - Sabre Pacific
- Clare Sloane - Contiki Holidays
- Craig Hunt - Helen Wong Tours
- Danielle Moubarak - Virgin Blue
- Danielle Silburn - Geckos & Peregrine
- Darren Evans - Travel2
- Dylan Hearne - Creative Holidays
- Eddie Steinmann - Kirra Holidays
- Felicity La Terra - Virgin Blue
- Fiona Richards - Sabre Pacific
- Frances Oborn - Buffalo Tours
- Gabe Money - Kirra Holidays
- Gary Manuel - Virgin Blue
- George Markos - Qantas Airways
- Graham Ware - SAA
- Josephine Corry - Virgin Atlantic
- Julie Pratt - Creative Holidays
- Julie Rogers - Globus Family
- Julie Simpson - APT
- Karina Hill - Express Ticketing
- Kathleen 'Mak' Doherty - GAP Adventures
- Kristine Chippendale - Qantas
- Kyle Duffield - Cox & Kings
- Kylie Bevan - Wendy Wu Tours
- Kylie McAlister - Excite Holidays
- Mara Smith - Insight Vacations
- Margaret Sibraa - Pinpoint Travel Group
- Meredith Salotto - Hawaiian Airlines
- Nathan Baber - DriveAway Hols
- Nick Berry - Shangri-La Hotels & Resorts
- Pam Howson - Kirra Holidays
- Peter Balmer - APT
- Rachael Hunter (Dunne) - Air Tickets
- Rebecca Merlino - Pinpoint Travel Group
- Sally Holman - Travelport
- Sally Plenderleith - Insight
- Sandra Cahill - APT
- Sharon Tyson - Singapore Airlines
- Sonia Thorpe - Trafalgar Tours
- Tenille Hunt - Gap Adventures
- Tim Tsagaris - Qantas Airways
- Vanja Brown - Singapore Airlines
- Wayne Poole - Australia Zoo & Australia Zoo Whale Encounters

**Supplier categories
continued on next page...**



afta National Travel Industry Awards 2011 Nominees



More supplier categories...

BEST HOTEL/RESORT - AUSTRALIAN PROPERTY

- Cable Beach Club Resort
- Club Med Lindeman Island
- Crystal Beach Resort, Gold Coast
- Daydream Island Resort and Spa
- Hamilton Island Resort
- Hayman
- Hilton Melbourne South Wharf
- Ibis Melbourne
- Kingfisher Bay Resort, Fraser Island
- Lilianfels Resort and Spa
- Mantra 2 Bond Street, Sydney
- Palazzo Versace, Gold Coast
- Peppers Broadbeach
- Peppers Salt at Kingscliff
- qualia
- Quay West Resort Bunker Bay
- Sea Temple Port Douglas
- Sofitel Brisbane
- Voyages Ayers Rock Resort

BEST HOTEL/RESORT GROUP

- Accor Hotel Group
- Caesars Entertainment Las Vegas
- Club Med
- Dorchester Collection
- Fairmont Hotels & Resorts
- Four Seasons Hotels
- Hyatt Hotels and Resorts
- IHG
- Leading Hotels of the World
- Mandarin Oriental Hotels
- Mantra Group
- Marriott International
- Mirvac Hotels and Resorts
- Relais & Chateaux
- Shangri-La Hotels and Resorts
- Starwood Hotels and Resorts
- Voyages Hotels and Resorts

BEST REGISTERED TRAVEL INDUSTRY TRAINING INSTITUTION

- Adelaide Hospitality & Tourism School
- Australian Pacific Travel & Tourism
- TAFENSW - Western Sydney Institute - The Hills College
- Brisbane North Institute of TAFE
- Gold Coast Institute of TAFE
- Hamilton Secondary College
- Tourism & Hotel Management Centre
- TAFE Ultimo
- William Angliss College Institute

ROOKIE OF THE YEAR - SUPPLIER

- Amie Tickner - Contiki Holidays
- Christian Coronica - AAT Kings
- Laura Cuthbert - Trafalgar Tours
- Rachel Bennett - Air Tickets
- Venise Taavili - Breakaway Travel Club

Agent categories - online voting by suppliers

BEST TRAVEL AGENCY RETAIL (MULTI LOCATION)

- Concierge Traveller
- Diploma World Travel
- Harvey World Travel Loganholme/Carindale/Forest Lake
- Harvey World Travel Mackay/Mt Pleasant
- JC Travel Professionals
- Phil Hoffmann Travel
- STA Travel
- Travel Associates
- TravelManagers

BEST TRAVEL AGENCY RETAIL SINGLE LOCATION

- Australia Zoo Travel
- Australians Studying Abroad
- Bayview Travel
- Cove Travel
- Cruise Lovers
- Cruisescene
- Flying Colours Travel
- Globenet Travel (Clean Cruising)
- Harvey World Travel Caloundra
- Harvey World Travel Lane Cove
- Harvey World Travel Sunbury
- Harvey World Travel Sylvania
- Jetset Travel Castle Hill
- Jetset Travel Hurstville
- Jetset Travel Midland
- Jetset Travel Newcastle
- Jetset Travel Norwood
- Macedon Ranges Travel Services
- MTA Travel
- Newcastle Travel
- Port Travel
- The Adventure Traveller
- Travel by Wyndham
- Travelcall
- Travelcentre Bendigo
- WOW! Travel

BEST NATIONAL CORPORATE TRAVEL MANAGEMENT CO.

- American Express Business Travel
- Corporate Travel Management
- FCM Travel Solutions
- Qantas Business Travel (QBT)
- Voyager Travel

BEST TRAVEL AGENCY GROUP

- Concorde Agency Group
- Escape Travel
- Flight Centre
- Harvey World Travel
- Jetset Travelworld Network
- Travellers Choice
- Travelscene American Express

BEST TRAVEL CONSULTANT - CORPORATE

- Cecilia Menage - Corporate Travel Management
- Darren Whittaker - Travelforce
- Hannah Moore - The Travel Authority
- Hayley Rogers - Corporate Travel Management
- Joanne Cater - Corporate Travel Management
- Jodie McLaren - Corporate Travel Management
- Julie Brender - Goldman Travel Corporation
- Lily Sisopha - Show Group Enterprises
- Lisa Rayner - Travelforce
- Lizette Braithwaite - Corporate Travel Management
- Mark Trim - RoundAbout Travel
- Nicolle Pyle - Corporate Travel Management
- Rebecca Normand - Show Group Enterprises
- Ric Pattaro - TravelManagers
- Robyn Lawley - WOW! Travel
- Rosanna Golino - VI.SA Travel
- Samantha Devlin - DBT Corporate
- Sandra Pelekanakis - Wentworth Travel
- Stacey Rowe - Corporate Travel Management
- Vito Li Puma - Globetrotter

BEST CONFERENCE & INCENTIVE TRAVEL AGENCY

- etm
- Australian Business & Conference Travel
- CI Events
- CPE Travel
- Destination Event Management

ROOKIE OF THE YEAR - AGENT

- Adrienne Miller - Travelforce
- Chloe Kenny - Jetset Travel Norwood
- Christy Brown - DBT Corporate
- Claudia Nethery - Travelforce
- Janet Seluoge - Spencer Travel
- Katrina Tasker - Escape Travel Chatswood
- Lisa Dietze - Concierge Business Travel
- Nick Lowes - Jetset Travel Norwood
- Philippa Pan - STA Travel Bondi
- Sophie Brooks - Harvey World Travel Lane Cove

BEST TRAVEL AGENCY CORPORATE SINGLE LOCATION

- Airport Travel
- Concierge BT
- DBT Corporate
- etm
- Goldman Travel Corporation
- Impact Organisation Travel
- Motive Travel
- Shean & Partners
- Spencer Travel
- TTFN Travel

BEST TRAVEL AGENCY CORPORATE MULTI LOCATION

- Complete Business Travel
- Corporate Traveller
- Globetrotter Corporate Travel
- Show Group Enterprise
- Stodarts Travel (Travel & Cruise)
- The Travel Authority
- Travelforce

BEST TRAVEL CONSULTANT - RETAIL

- Anne Westby - Travelcentre Bendigo
- Cathy Moir - TravelManagers
- Chris McGetrick - Bayview Travel
- Debbi Ashes - Harvey World Travel Lane Cove
- Diana Abousattout - Rotana Travel
- Diana Buckler - Cove Travel
- Donna Meads-Barlow - Cruisescene
- James Jang - Port Travel
- Karen McLaren - Cruise Lovers
- Kate Driver - Travelworld Naracoorte
- Kathy Millett - Alpha Travel
- Kelly Grace - Student Flights Knox City
- Kylie Taylor - Complete Travel Solutions (Plus Kids Travel)
- Lisa Myers - WOW! Travel
- Maria Slater - Maria Slater Travel
- Mario Cufone - Phil HoffmanN Travel Glenelg
- Mel Proeve - Jetset Travel Norwood
- Nick Agnew - STA Travel Bondi
- Nicole Howard - Seniors Holiday Travel
- Nieccia Miller - Jetset Travel Norwood
- Paul Rickard - Harvey World Travel Caloundra
- Thaddeus Lin - Flight Centre Business Travel

Online voting opened at 9.00am on 28th March 2011 at www.afta.com.au.

Last votes accepted 5.00pm AEST on Thursday 21st April, with finalists to be announced in late May.

Winners will be announced at the Gala Awards Dinner on Sat 9th July at The Westin, Sydney.



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Looking to work closer to home & into an office with loyal clientele? This well established & successful travel company is seeking a professional travel consultant to join their friendly office. Working on this set salary, you will be thrilled with service you can provide your clients without the sales stress. To be successful, you must possess a minimum 2 years international travel consulting experience & CRS Skills.

**ARE YOU UP TO THE CHALLENGE?
CORPORATE TRAVEL CONSULTANT**

ADELAIDE CBD – SALARY PACKAGE TO \$50K (GUARANTEED)
Adelaide is seeking a competent corporate consultant to stand up & take on the challenge of academic corporate travel. Working for this global travel company will see you earning a salary some only dream about. This is a rare opportunity for all the experienced consultants in Adelaide to earn the salary the rest of Australia take home! Monday to Friday hours only. Brilliant office environment with friendly colleagues!

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HIGH END LEISURE CONSULTANT**

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