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Travel Daily AU

First with the news

Wed 19 Jan 11

Page 1

EDITORS: Bruce Piper and Guy Dundas
E-mail: info@traveldaily.com.au Ph: 1300 799 220

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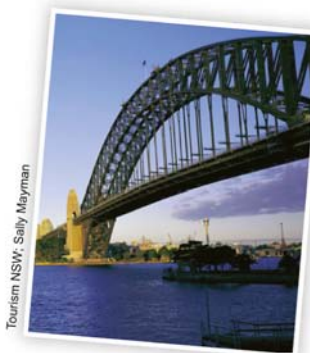
More tennis tickets

WE had a huge response to yesterday's comp offering tickets to the Australian Open - and today Virgin Blue is offering a further five double ground passes (flights not included), this time for Fri 21 Jan.

Yesterday's winners are on page 3; to win Friday's tickets be one of the first five to respond with the correct answer to the question *Which male tennis player won the 2010 Australian Open?* - answers to tenniscomp@traveldaily.com.au.



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Holidays

qantasholidays.com.au/agents

Expedia signs up for TCF

ONLINE travel giant Expedia has finally taken out an Australian travel agent's licence and joined the Travel Compensation Fund.

A TCF update yesterday confirmed that Expedia Inc of 77 King Street Sydney is now a member of the fund, and the company's Australian website also states that it holds Licence No. NSW 2TA08326.

The backflip is a reversal of Expedia's previous longstanding policy here, under which it claimed that it wasn't eligible for an Australian licence or TCF membership because it was operated by a US corporation.

A number of stakeholders have previously raised the issue of

Expedia's non-compliance with Australian legislation, pointing out that other foreign players such as Zuji do hold licences and TCF membership.

Expedia didn't comment on the move before *TD's* deadline today.

Dreamliner delay

BOEING has confirmed widely held suspicions of a further delivery delay to its long-awaited 787 Dreamliner aircraft, saying launch customer ANA will not receive its first jet until the third quarter of 2011.

The further delay follows the Nov cockpit fire which halted the aircraft's test flight program.

It's not clear when the Qantas Group will receive its first 787, but it's certain to be more than three years after the originally planned delivery date of Aug 08.

MEANWHILE the resumption of the 787 flight test program this week has given rise to rumours that the aircraft may make its first flight down under in Mar, to feature as part of the Australian International Airshow in Avalon.

Oprah tonight

NETWORK Ten will tonight at 7.30pm broadcast the first of the four *Oprah's Ultimate Australian Adventure* shows, which debuted on US screens overnight.

Today *Travel Daily TV* is showing a sneak preview of the shows - youtube.com/traveldaily.



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travel counsellors



JTG recruiting page

JETSET Travelworld Group is today recruiting for a range of roles including an Online Brand Manager with expertise in direct email marketing campaigns, as well as business analysts and various finance roles.

For details see page 9.

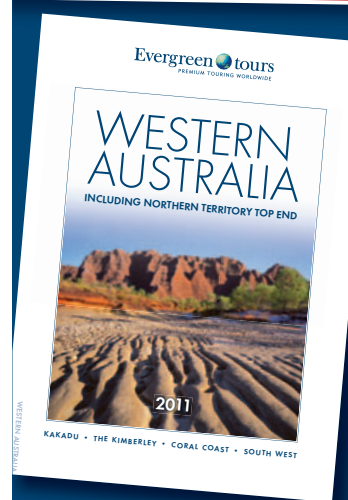
So much news!

Travel Daily today has seven pages of news and photos, plus full pages from:

- AA Appointments
- Jetset Travelworld Group

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*Conditions apply. Refer to the Gold letter in your LaUNCH box for full details & conditions.

Conditions: Full terms and conditions of prizes are outlined in the prize letter contained in the official Wendy Wu Tours LaUNCH box. Closing date of promotion: 21 January 2011. Random prize draw will take place on 28 January 2011, 10:00EST at Level 9, 275 George Street, Sydney NSW 2000. Prize winners names will be published in *Travel Daily* on 01 Feb 11 and *Travelbulletin* on 25 Mar 11. Authorised by permit numbers: NSW-LTPS/10/08813; VIC-10/3319; SA-T10/2252; ACT-T10/041042. Wendy Wu Tours Lic Number: 21A4792. 7490K



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Page 2

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[CLICK HERE](#)

Sale Period 15 Jan - 4 Feb, 2011. Refer to your GDS for details

Hayman agent deal

HAYMAN Island is promoting another fantastic travel industry offer, including two nights accom for two people in a Pool Room, daily breakfast, return launch transfers and activities from just \$299 per person twin share.

The deal is valid for sale to 31 Mar and for travel 01 Mar-31 Jul (with some blackout dates) - info reservations@hayman.com.au.

MEANWHILE Hayman has also announced that \$50 from every new accom booking made until the end of the month will go to the Qld govt's flood appeal.

e-Passport enhancements

THE Department of Foreign Affairs and Trade has confirmed that it's investigating the use of additional biometric technologies in Australian passports.

In 2005 DFAT introduced new electronic passports, which incorporate facial recognition technology which among other advantages enables the quick processing of travellers via the SmartGate facilities at major Australian gateways.

A Request for Tender (RFT) issued by DFAT this month seeks input from companies with further

expertise in biometric technology.

Apart from facial recognition, other biometrics include iris recognition and fingerprints, which could be integrated into DFAT's "passport issuance and analysis systems," the RFT says.

Further specialised biometric support is also being sought for the existing facial recognition systems, with the aim of achieving business improvements in the Australian Passport Office.

Last year's Federal Budget included a \$101m allocation over six years for DFAT to deliver a system aimed at ensuring better integrity for Australian passports as well as further efficiencies in the issuing of travel documents.

The three year tender for additional biometric expertise closes 18 Feb and is expected to be awarded in Mar.

Skywest Dec stats

WA-BASED Skywest Airlines carried 29,000 passengers during Dec, up 3.6% on a year ago.

The carrier's operating statistics released this morning also show a 4% decrease in revenue passenger kilometres, while capacity was down 3.8%.

The overall load factor was 52% on RPT services, while the carrier also operated 230 charter flights during the month.

Skywest chairman, Jeff Chatfield, said the recently announced alliance with Virgin Blue would see the carrier report "improved operating statistics as we continue to carve out a dominant presence in the Australian airline market".

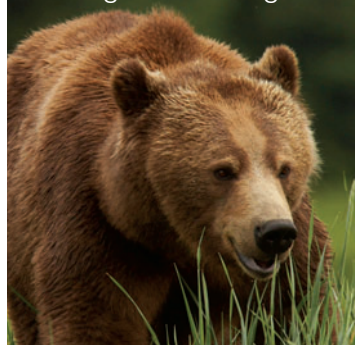
QH/Viva! ski program

QANTAS Holidays (QH) and Viva! Holidays have today launched a New Zealand Ski Program, as flagged first by *Travel Daily* last year (TD 25 Oct).

The program features ski lift passes, ski hire equipment and ski lessons in Coronet Peak, The Remarkables, Cardrona, Treble Cone, Mt Hutt and Mt Ruapehu in NZ and will be supported with a Qantas Holidays' ski brochure.

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Window Seat

HERE'S a great way to help the victims of the flood crisis.

Sydney's InterContinental Hotel is offering the chance to "Win Two Nights in Oprah's Bedroom" - a stay in the hotel's Australia Suite where talk show queen Oprah slept during her recent visit down under.

The luxury prize, which also includes dinner for two, a couple's massage, spa treatments and other bonuses, is valued at over \$20,000.

It's part of a Flood Relief Raffle launched today, with tickets available for purchase for \$10 each at the Concierge desk.

Prize winners will be named at the end of the month.

Other high-profile occupants of the Australia Suite have previously included Cher, Mel Gibson, Frank Sinatra, Luciano Pavarotti and Bill Clinton.

CANADIAN tour operators offer a range of wildlife experiences, but in some cases nature is right outside the front door.

Ed Smith from Canada and Alaska Specialist Holidays sent us the photo below, taken on the front lawn of a home about 40 miles from Halifax in Nova Scotia.

The resident took the pictures after a baby moose was born early in the morning - a perfect excuse to miss work for the day.



Sorry boss, I can't get past the baby moose on my front lawn.

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After a record year Hawai'i Tourism would like to thank our travel industry 'ohana (family) for their tremendous support, with 100+ special Hawai'i travel offers available to Aussie travel professionals during Mahalo "Thank You" Month 01 April - 31 May 2011



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QATAR
AIRWAYS القطرية

QantasLink 717s to Exmouth

QANTASLINK will become the second airline to operate flights between Perth and Exmouth, after a WA govt review of regulated routes late last year opened up Exmouth to a second carrier (*TD* breaking news).

Skywest currently operates eight flights per week between the cities, but the deregulation will see QantasLink debut 717 jet services on the route.

Initially QantasLink will operate thrice weekly flights to Exmouth from 31 Mar, with QF regional gm

WA/NT, Ian Gay, saying the move was a "welcome addition to our operations in the north of the state, providing new air links for the local community and the business, tourism, mining and energy sectors".

The WA govt has also decided to deregulate the Perth-Geraldton route (*TD* 22 Nov 10), and Gay said QF would now "assess options around a possible future operation to Geraldton".

Qantas also announced an expansion of capacity between Melbourne and Perth, with four new flights per week, three of which will be operated by its new A330-300 aircraft to meet "what is clearly increased demand for travel between Western Australia and Victoria," Gay said.

An extra 737-800 will also be based in Perth, adding almost 7000 seats per week to destinations such as Broome, Kalgoorlie, Karratha, Newman, Port Hedland and Paraburdoo.

The QF capacity increases follow the recent announcement of extended cooperation between Skywest and Virgin Blue.

Topdeck adds in Oz

TOPDECK has launched its 2011 brochure for Australia/NZ, offering new trips and 'major upgrades' to its latest program.

"Bringing Topdeck down under in 2010 was a significant and successful move," director, global sales & strategy, Lance Batty said.

In its second season locally, the tour operator says its worked hard to expand its product range and kept prices competitive.

New this year is a 10-day City, South and Outback tour operating between Melbourne and Darwin, and priced from \$1,045.

Overnight with an indigenous community, or at a cattle station, along with a surf camp at Crescent Heads are other new additions.

Tennis tkt winners

CONGRATS to Sandra Lysiak, Complete Cruise Solutions; Lydia Ozich, Reho Travel; Rob Marletta, FCM Travel Solutions; Theresa Kwong, TravelManagers and Lauren Trains, Webjet Marketing who were the winner's of tickets to the Australian Open yesterday.

See page one for details on how to win tickets to see action at the Australian Open this Fri.

US snow falling

SKI resorts in Colorado, USA, are reporting plenty of fresh powder, with more than 66cm overnight at Breckenridge.

Sister resort Vail received more than 40cm of new snow, while Beaver Creek and Keystone also reported lots of the white stuff.

Vail Resorts is currently promoting a special US\$199 April ski pass, offering lift access for less than \$15 per day at Vail, Breckenridge, Keystone and Beaver Creek, as well as Heavenly in Lake Tahoe - vailresorts.com.



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TRENITALIA
GRUPPO FERROVIE DELLO STATO

Viking appointment

VIKING River Cruises has named Liz Sawers as its director of business development.

Sawers brings 23 years industry experience to the role having held a number of positions in sales and marketing with her most recent position as state sales manager for Scenic Tours.

LHW ups benefits

THE Leading Hotels of the World has enhanced benefits for members of its loyalty program in 2011, to now include a daily complimentary continental breakfast for two.

Other Leader Club changes will see members get free internet access at all Leading Hotels.

Membership cost is US\$100/year.

Brazilian discount

BOOKINGS made before 28 Feb on Tempo Holidays' 11-day Best of Brazil package will save \$160 per person on the tour.

Priority Pass 2010

AIRPORT lounge program, Priority Pass, says it added 82 new lounges to its program last year and targeted its growth into China, India and Brazil.

Seven lounges are planned to be rolled out this month, including locations at Washington Dulles, Las Vegas and Wellington, NZ Airports.

Trafalgar air deals

TRAFALGAR is guaranteeing competitive airfares on its flights to Paris, Rome and London, for bookings made in conjunction with a minimum 11-day tour, before 28 Feb, and for travel from 01 Apr to 31 Oct 2011.

Airfares to Paris and Rome are priced from \$1,299 and to London from \$1,399 departing from SYD, MEL, BNE, PER and ADL.

DMS Workshops

DESTINATION Marketing Services (DMS) will hold its 10th Annual Workshops in Sydney on 10 Feb and in Melbourne on 14 Feb, targeted at conference and incentive organisers.

The workshops will feature 23 representatives from around the world including Dragonfly Africa, USA Hosts, Shackman New York and Spectra United Kingdom - see destinationmarketing.com.au.

Masters Conference

THE International Cruise Council Australasia will showcase Royal Caribbean International's *Radiance of the Seas* during the 2011 Masters Conference in Oct.

The cruise line will sail the participants from Darwin to Fremantle via Bali over eight nights from 23 Oct 2011.

ICCA Masters trainer Scott Koepf has been secured for the event.

Tourism WA board

TOURISM Western Australia has appointed two new members to its Board of Commissioners.

The additions incl Virgin Blue's group executive gov't relations, Jane McKeon and Neville Poelina, the current WAITOC chairman.

Italy tax extended

ITALIAN hoteliers may extend the country's new Roman visitor tax (TD 05 Nov) to "simplify" the European nation's legislation.

The National Association of Italian Communes president, Sergio Chiamparino said parliament will need to decide on whether a 'targeted tax' will be charged to tourists visiting municipalities in other parts of Italy.

In Rome, the tax varies from 1 Euro to 3 Euros per person/per night, depending on accom type or standard (TD 31 Dec).

CO to fly DEN/MEX

CONTINENTAL Airlines has requested authority from the US Department of Transportation to codeshare on services between Denver and Mexico City, for two years, effective immediately.

Overland schedule

GREAT Southern Rail has adjusted the timetable for The Overland between Adelaide and Melbourne, effective 03 Jan 2011.

The new timetable has been released to include day-to-day consistent arrival and departure times at enroute locations as well as matching itineraries with the Victorian bus services.

The train is now scheduled to arrive into Melbourne 10mins later on Tue and Thu, and 15mins later on Sat - see www.gsr.com.au.

SQ Dec results

SINGAPORE Airlines recorded a 4.9% year-on-year rise in capacity during Dec, attributed to extra services to Manchester, Houston, Osaka and Seoul.

Pax load factors were down by 3.6 percentage points to 80.7% and the number of pax travelling dropped 1.0% in Dec, compared to the same time last year.

Sunlover Aust. sale

SUNLOVER Holidays has released the next instalment of its Australia on Sale campaign which is being run in conjunction with Tourism Australia, on sale until 30 Jan and travel to 30 Jun.

Deals include a Daydream Island five-night package, incl airfares ex Brisbane, brekkie, a full day Great Barrier Reef Cruise and launch transfers, priced from \$995pp.

There's also 14 all-inclusive holiday packages and 16 'stay pay' deals with free night offers.

See - sunloverholidays.com.au.

Priceline connects

AMERICAN Airlines has entered into an agreement with US travel website priceline.com to utilise the carrier's Direct Connect platform in the "near future".

AA's Direct Connect technology is the same platform which has seen Orbitz and Expedia end their partnerships with the carrier.

5 CBD office workstations available

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*Please refer to Voyages of Discovery The Mediterranean, Northern Europe & The Black Sea Australian brochure for full terms and conditions.

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Sun Island appoints

SUN Island Tours has appointed Janis Tennent as its sales rep in South Australia, replacing Lesley Hoffman who has retired.

Tennent was previously with Creative Holidays.

FJ mulls QF stake

THE Fijian gov't is considering a proposal from Qantas about the divesting of QF's 47% stake in Air Pacific, according to Civil Aviation Minister, Aiyaz Sayed-Khaiyum.

FCM Latin director

FCM Travel Solutions has named Maren Hanschke as director for its Latin America network, responsible for managing company relations with Latin American partners.

Royal walking tour

UK TOUR company Celebrity Planet is cashing in on the Royal Wedding between Prince William and Kate Middleton on 29 Apr.

It's introduced walking tours that include visits to wealthy London landmarks such as St James's Palace - the residence of the two Princess' - and Jigsaw - where Kate spent her time working in 2007.

A chauffeur driven version of the same tour is also available.

FAA to fine SkyWest

THE USA's Federal Aviation Administration has proposed US\$359,000 in civil penalties against SkyWest Airlines for regulation violations.

The FAA plans to charge the Utah-based carrier \$220,000 for operating five flights between Apr-May last year with incorrect weight and balance data.

The authority says SkyWest had failed "to follow required procedures for documenting cargo carried on revenue passenger flights", neglecting to archive heavy checked bags, motorised mobility aids and heavy shipments carried as cargo on commercial services.

In separate proposed penalties, the FAA plans to charge SkyWest \$70,500 for employee's failing to follow Continuous Airworthiness Maintenance Program, along with Bombardier regional aircraft maintenance and inspection manuals, after it flew at least five passenger services in Jul 2009 with an avionics cooling problem.

In the other incident, the FAA allege that SkyWest had not followed correct procedures when replacing the airconditioning pack's pressure-regulating and shutoff valve on one Bombardier jet which flew eight passenger services between May-Jun 2010.

The FAA has proposed a \$68,500 civil penalty for the second case as SkyWest was not in compliance with regulations.

The airline has been given 30 days to reply to the agency.

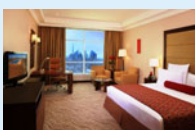


Accommodation Updates

WELCOME to Accommodation Updates, Travel Daily's Wednesday feature. If your property has undergone some recent changes you would like to make the industry aware of, send a brief description to accomupdates@traveldaily.com.au.



Best Western International has officially launched its first Best Western brand hotel in Laos. The Best Western Vientiane Hotel (formally know as the Tai-Pan Hotel) offers 44 rooms and is located next to the Mekong River close to the city's business and commercial areas, markets, restaurants & attractions.



Park Regis Kris Kin Hotel, Dubai has recently opened under the StayWell Hospitality Group brand. The modern style hotel offers 392 guests rooms, three restaurants, a wine bar, conference centre and swimming pool.

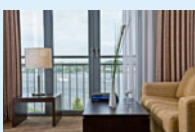


Hyatt Hotels Corporation has acquired an ocean front property in Rio de Janeiro with the intention of developing a 408 room Grand Hyatt hotel on the site. Located

across the beach in Barra da Tijuca it is scheduled to feature restaurants, a bar, pool, patisserie, fitness centre and spa and a grand ballroom and function space.



The Peninsula Tokyo has taken ownership of two Mini Cooper S Clubman Cars to offer a complimentary service to its suite guests. The hotel has also introduced a new MINI guide book that offers information on places to shop, galleries to visit, dine, drink and much more.



WORLDHOTELS will launch three of its branded hotels in Germany and Kazakhstan in Jan.

Worldhotel The Rilano Munich; Worldhotel The Rilano Hamburg and Worldhotel Saltanat Almaty will suit both the leisure and business

traveller and will represent the brand and what it stands for. The brand currently has 450 hotels worldwide.

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HU SYD inaugural

HAINAN Airlines will tomorrow touch down in Australia for the first time, with the Chinese carrier operating thrice weekly from Shenzhen and Hangzhou to Sydney using Airbus A330 aircraft.

JAL's crane is back

JAPAN Airlines will resurrect its classic red-crowned crane logo in red and white (pictured below), replacing its current red sun, the carrier has announced.

The oneworld carrier says the new crane will be updated and will include a new JAL typeface, and has been timed to coincide with a fresh start for the carrier.

The crane has not been in use since May 2008.



BA launches Orly

BRITISH Airways commenced flights on its new London Heathrow - Paris Orly route last week, with 12 weekly services on its two class A319, A320 and A321 planes.

Northland into Aust

NEW Zealand's Northland region will begin a targeted campaign focused on the NSW and Victorian markets in a bid to boost tourism to the region.

35 businesses and local councils, as well as Destination Northland and Tourism NZ have partnered to create a \$300,000 marketing campaign.

The campaign includes a 15-sec TV advert that will run for a two-week period from 22 Jan.

Kirra Holidays and Jetset Travelworld have partnered to create 18 special Northland travel packages, priced from \$599 for five nights accom and return flights to Auckland.

TCF additions

THE Travel Compensation Fund has admitted five new travel agent head office locations since the start of this year.

New additions include *Autrip* of Ryde NSW (ABN: 45 146 907 691); *ILC Tourism* of Sydney NSW (ABN: 82 146 482 591); *Expedia INC* (pg 1) of Sydney NSW (ABN: 25 138 063 573); *Global OZ Travel* of Caulfield North VIC (ABN: 32 146 985 846) and *GA Bhatia* of Prospect SA (ABN: TBA).

YHA and Peterpan's Adventure Travel have opened new branch locations in The Rocks and Kings Cross in Sydney, and Mary Rossi Travel has opened an Intertravel Limited office in Lindfield NSW.

QR starts up BUD

QATAR Airways begun servicing Budapest in Hungary this week following the launch of its four weekly services from the carrier's hub in Doha, via Bucharest in Romania, departing on Mon, Wed, Fri and Sat.

Stray Asia expands

STRAY Travel has boosted its Asia, Laos and Thailand product, expanded services and added a new Phou Pass for travellers heading from Chiang Mai one way to Chiang Khong/Huay Xai, Luang Namtha, Nong Khiaw, Luang Prabang, Vang Vieng and finishes in Vientiane.

The pass is priced from US\$360 and includes local bus travel in Thailand and the Stray bus in Laos for a minimum of six days.

A 15% discount is on offer for select Stray passes booked before 28 Feb 2011.

See www.straytravel.asia.

Monaco numbers up

THE Principality of Monaco saw a 36% boost in visitor numbers from Australia in 2010, as well as a 30% increase in visitor nights.

The improvement follows the appointment of Aviareps Oceania as local representative a year ago.

The trend is set to continue as the eyes of the world will be on Monaco in Jul for the royal wedding of Prince Albert II to Charlene Wittstock.

NZ lifts UA/CO c/s

UNITED Continental Holdings is seeking to place Air New Zealand's flight code on United services to Mexico City from Los Angeles and San Francisco, and on Continental flights between Los Angeles and Leon/Guanajuato in Mexico, effective 17 Feb 2011.

Stowaway lawsuit

THE family of a 16 year-old boy who was killed after stowing away in the landing gear of a US Airways' aircraft late last year say they plan on pursuing legal action against those they hold responsible for his death.

In Nov, the heavily injured body of Delvonte Tisdale was found on the ground in a subdivision in the town of Milton, where it is believed the teenager fell to his death when the jet, which was flying from Charlotte, North Carolina, deployed its wheels on approach to Boston Airport.

It's understood that Tisdale had evaded tight security measures at Charlotte Douglas Int'l Airport.

"We intend to seek justice for a child who, although culpable for making irresponsible and immature decisions representative of his age, should never have successfully gained access to that airplane," the family said through The Chestnut Law Firm.

Had airport security been up to par, he would still be alive today, Chestnut claims.

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employment@ttagroup.com.au

THE TRAVEL AUTHORITY GROUP

AVIS

Travel Account Manager - Brisbane

This is your opportunity to join Australia's leading Car Rental Company!

Avis can provide you with global career opportunities, competitive remuneration, training and development, incentive and profit sharing earning opportunities and excellent staff discounts.

We are currently seeking a Travel Account Manager, to be based in our Brisbane Sales office. This position will see you responsible for managing a travel portfolio in Queensland along with promoting Avis products and services, developing and retaining travel industry business and building effective business relationships throughout the industry. Reporting to the National Agency Sales Manager, key accountabilities of the position include;

- The management of existing Avis travel accounts
- Obtaining and developing new business
- Initiating and implementing sales promotions
- The accurate recording of sales information
- Providing feedback and analysis on current market trends

The successful candidate will be a motivated self-starter with demonstrated travel industry experience and a commitment to customer service. Excellent negotiation and communication skills are essential.

Avis offers an attractive salary package, which includes a base salary, incentive bonus, fully maintained company car and other benefits.

Please forward your application to:

Jenny Lorkin
National Agency Sales Manager
Avis Australia
Level 2, 15 Bourke Road, Mascot NSW 2020
Fax: (02) 9353 9080
Email: jenny.lorkin@avis.com.au

Applications close: Monday 31 January 2011



Ben's Bangalow blog

SEA-CHANGING industry staffer Ben Alcock has launched an online blog of random commentary on life away from the big smoke, after relocating to Bangalow on the NSW North Coast late last year.

Alcock's 'Disarm Doors and Crosscheck' is described as "a skewed view of the travel landscape" and can be viewed at disarmdoors.blogspot.com.

Aussies stay home

AMERICAN Express says despite the strong Aussie dollar 59% of Australians intend to stay on home soil over the Summer holiday period.

A large number (41%) of people said they have no plans for a holiday at all, while one third of the 1,010 Australians surveyed in a recent poll, said they are unlikely to ever see their dream Aussie holiday destination unless they win the lottery or receive a free flight.

Dream destinations include The Whitsundays (60%), Hamilton Island (57%) and the Great Ocean Road (53%), Kakadu National Park and Cable Beach were also in the top five locations of choice.

CX HKG fares

CATHAY Pacific has released special economy airfares to Hong Kong from Australia priced from \$1114, on sale online until 25 Jan and travel to 31 Mar 2011.

Go to www.cathaypacific.com.

Corporate recovery

THE National Business Travel Association is predicting a 5% increase in corporate travel spending in the US this year.

The NBTA's latest outlook document confirmed that US business travel spending grew 2.3% in 2010 - which was a big turnaround from a 14.1% decline during 2009.

NBTA executive director, Michael McCormick, said that in particular international outbound business travel from the US remains strong "and should continue to grow through 2012 as American companies seek opportunity in robust export markets."

"Companies are [also] once again recognising the value of face to face meetings with customers, prospects, partners and colleagues to build relationships and set the stage for top-line growth," he added.

Globus earlybirds

GLOBUS is offering discounted airfares and cash bonuses on Globus, Cosmos and Avalon Waterways brands to Europe and North America, when booked by 31 Mar.

Earlybird deals include \$1490 return Cathay Pacific airfares when booked with a 10-day or more Globus or Cosmos European tour, plus Hong Kong stopovers can be added for \$100pp.

More - globusfamily.com.au.

Aloft Panama debut

STARWOOD Hotels & Resorts Worldwide plans to introduce its Aloft brand in Panama City by Dec next year.

The new build hotel will offer 312-rooms and be located 15 mins from the Tocumen Int'l Airport & 10mins from the financial centre.

WIN A HOLIDAY TO VANUATU

Throughout January, **Travel Daily** is giving travel consultant readers the chance to win a fabulous Vanuatu holiday package for two, courtesy of **Air Vanuatu**, **Vanuatu Tourism Office** and **Warwick Le Lagon Resort & Spa Vanuatu**.

The prize includes Air Vanuatu return economy flights for two from Brisbane, Sydney or Melbourne to Port Vila; five nights accommodation at Warwick Le Lagon Resort & Spa Vanuatu and daily buffet breakfast for two.

Every week **Travel Daily** will ask a different Vanuatu-related question - just read the issue and email us your answer. There will be five questions in total.

At the end of the month the subscriber with the most correct entries and the most creative response to the final question will win this fantastic Vanuatu holiday.

Email your answer to: vanuatucomp@traveldaily.com.au



Q.3: Which resort in Port Vila has a 12-hole golf course and a kids club?

Hint! Visit: www.vanuatu.travel

Click here for terms & conditions



Air Vanuatu

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Travel Daily
First with the news

Consultants needed!



etm group of companies is a boutique corporate travel management company located in Toorak village who also specialises in high end luxury travel. We pride ourselves on our high level of customer service and our dedication to provide our clients with a unique and seamless travel experience.

We are looking for several consultants to join our team.

- Experienced retail consultant or a corporate consultant looking for a change
- Experienced multi skilled corporate consultant
- Domestic corporate consultant
- Trainee retail consultant

These roles all include working autonomously and as part of a team in a relaxed, yet fast paced atmosphere. The roles will be extremely rewarding for those with a flair for creativity in retail, or dedicated customer service oriented corporate consultants.

To join one of Australia's best work places with 5 weeks annual leave, please contact Linda Gant at lindag@etmgroup.com.au

or 03 9521 5355

SINGAPORE AIRLINES



TICKET OFFICER

SINGAPORE AIRLINES, MELBOURNE

A full time temporary position exists in our Melbourne Ticket Office to cover maternity leave for a 9 month period commencing 2 February 2011.

The successful candidate will preferably have the following skills and attributes:

- Previous experience with an airline or travel agency at International level
- Fares & Ticketing I and II
- Good knowledge of fares and ticketing procedures
- Strong service attitude and good communications skills
- PC literate with Internet knowledge
- Ability to work under pressure and as part of a team

This position attracts a salary of \$38,842 p.a.

Written applications by close of business 25 January 2011 to :

Manager Victoria and Tasmania

Singapore Airlines

416-420 Collins Street, Melbourne 3000.

or email carol_assaad@singaporeair.com.sg

Please note: only short listed applicants will be contacted.



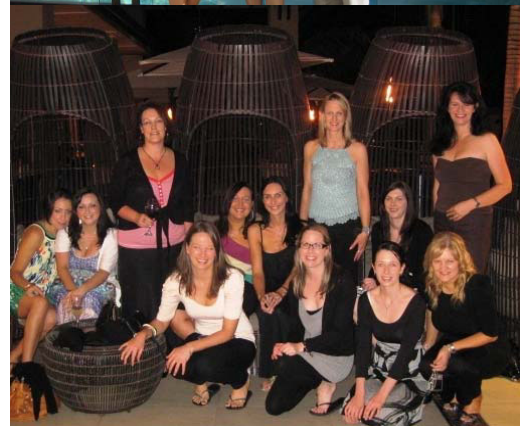
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For more information on this role or
other great career opportunities
visit our website at

www.aaappointments.com

Pictures from 2010 conference





The Jetset Travelworld Group operates as one of Australia's leading integrated travel businesses, providing specialist government and corporate business travel, wholesale products and retail services across Australia.

Below are opportunities for you to join our group!

Principal Business Analyst

Provide integral support to the business
12 Month Contract

This position, based in Mascot, will focus on leading a team of Analysts for Calypso and QHConnect related projects. You will also be responsible for co-ordinating and participating in system development, including research, preparing the Statement of Requirements, testing implementation and post implementation support. You will play an integral role in the major projects team whose core responsibility is working on system enhancements. You will have extensive knowledge of the Calypso Tour Wholesale system, demonstrated leadership and management experience and excellent communication and interpersonal skills.

Business Analyst

Be part of a dynamic team
12 Month Contract

A fabulous opportunity to commence your career in our exciting business! This position, located in Mascot, will see you working on a number of Calypso projects, primarily version enhancements. The role lies in the Major Projects area whose core responsibility is working on systems enhancements. You will be required to work as part of a team which identifies and documents business requirements, performing analysis, design and implementing changes. You will have knowledge of Calypso, ability to work under pressure and as part of a team and excellent communication and interpersonal skills.

Accounting Co-ordinator

1 x 24 Month Contract and 1 x Permanent

Located in Mascot, this is a key member of the Operations Accounting team. This role will involve overseeing the finalisation process and ensuring the month end reconciliations of our unearned revenue accounts and other balance sheet items reconcile. To be successful in this role you will have extensive experience working in a financial accounting team, working knowledge of Calypso, Great Plains and Oracle, and a good understanding of the Retail and Wholesale Travel Industry as well as the Airline ticketing process.

Operations Accountant

Be an integral member of our Finance team

Reporting to the Manager Financial Control and based in Mascot, the core responsibility of this role is to manage the Qantas Holidays/Viva Calypso and Travelbox finance functions. To be successful in this role you will have demonstrated and extensive Calypso finance module knowledge and experience, tertiary qualifications in Accounting/Finance with a CA/CPA qualification or working towards a professional accounting qualification and advanced Excel skills.

Senior Financial Analyst

Utilise your customer service skills in this Finance position

Based in Mascot, this role is responsible for managing the relationship between sales and marketing, product, business systems and finance.

You will be required to report accurate financial information to management. This role is also critical to the financial accounting team's month end process, including accruals and reconciliations and providing support to other members in the financial accounting team. To be successful in the role you will have extensive experience in financial management

Online Brand Manager

Implement Online Marketing Strategies

Are you driven, dedicated and dynamic? Passionate about online? Working in a dynamic and cross functional team, this role involves the development of competitive and compelling content and promotions for consumer websites. You will have proven experience in online marketing, proficiency in direct marketing campaigns, in particular email, and strong verbal and written communication skills. The position requires a good understanding of SEO/SEM principals, web technology and analytics. Located in our Sydney office, this role provides the opportunity to work with established and developing brands and websites offering a diverse and exciting environment.

Apply for these positions by emailing your resume and cover letter (using the title of the vacancy as the subject) to
jtgpeople@jtg.com.au