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# Moneydirect to close 30 Sep

AMADEUS and Sabre still aren't commenting on the global shutdown of their Moneydirect travel industry payments processing joint venture (TD breaking news yesterday), but rival eNett has confirmed that it's working with Moneydirect to facilitate a "seamless transition" by the end of Sep.

The shock announcement came as a surprise to many agents, but it's believed that Moneydirect has been flagging the closure with big wholesalers for some weeks. eNett International, which is backed by Travelport, is being recommended to Moneydirect's Australian and NZ customers, and

#### Indigenous increase

**TOURISM** minister Martin Ferguson has today announced a boost to the govt's Indigenous Tourism Champions Program.

\$355,000 will be used to engage Diverse Travel to "develop and implement a tailored business skills and mentoring program for 10 growing Indigenous tourism businesses across Australia".

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the companies have entered into a "strategic relationship" to help with the transfer.

eNett has agreed to honour the existing Moneydirect fee structure for the first 12 months.

"With a substantial client base in Australia and New Zealand already, eNett has the capability and market expertise to seamlessly transition Moneydirect's customers to its state-of-the-art payments platform," said eNett ceo Anthony Hynes.

Moneydirect customers can register at www.enett.com.au or email the support centre on support@enett.com for info.

**MEANWHILE** back office agency technology provider Tramada has also confirmed its support for eNett, which will make it easy for Moneydirect users to migrate to the alternative system.

#### Seven pages of news

Travel Daily today has seven pages of news and photos, plus full pages from: (click) • TMS Asia Pacific jobs

• AA Appointments jobs

WAIIA

# Win a trip to Canada!

**DON'T** forget to get your entries in for our Jul comp, with a fabulous prize of a trip for two to Canada - including Air NZ flights courtesy of Rocky Mountaineer.

In order to win you have to answer the daily questions which are published in each TD issue and they're also online at our website www.traveldaily.com.au.

The winner of our Jun Thailand Tiffany's Show competition will be announced later this week.

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#### ICCA training dates

**THE** International Cruise Council has announced new upcoming training dates in Geelong (19-20 Jul), Cairns (27-28 Jul), Sydney (11-12 Aug), Brisbane (13-14 Sep) and Adelaide (11-12 Oct) register at www.cruising.org.au.



CLICK HERE





# Norfolk Island slashes taxes

THE Norfolk Island government has announced a major reduction in passenger charges and taxes, with the change hoped to significantly boost visitation from Australian travellers.

Passenger movement charges have been reduced, while the govt has also completely removed the \$40 departure tax.

The island's minister for tourism, Andre Nobbs, said the combined reductions would effectively cut the overall ticket cost by \$70 for each Norfolk Island visitor.

"Norfolk Island Government is committed to ensuring that our Island is an affordable destination for Australian travellers," he said.

Norfolk Air ceo Jeff Murdoch hailed the move, saying it was a welcome boost for the island's

#### **Expedia Access**

**EXPEDIA** has launched a new 'Access' platform for agents using its Travel Agent Affiliate Program, allowing them to personalise and rebrand their invoices and itineraries for clients.

Travel agency logos and messages can be added, and the new functionality also allows itineraries to be easily linked to Outlook or Word.

Expedia Access also enables agents to manage their account and track daily activity and commission reports. For more information see access.expedia.com.au. tourism industry.

"The \$70 reduction makes the overall fares to/from Norfolk so much more competitive," he said.

And Norfolk Island Tourism gm Wayne Emery said the move would capitalise on increasing interest in the destination after its recent World Heritage Listing.

He said many travellers to Norfolk are repeat visitors "and we hope the reduced airfare brings them back to our South Pacific Paradise all the more often."

### State of Origin tipping

**THE** final game of this year's State of Origin Rugby League competition will be played in Brisbane tomorrow night, so you only have until 6.30pm on Wed to get your entries in for this year's **TD** SOO tipping competition.

The prize is a Blue Lagoon Cruise in Fiji, with the winner being the **TD** reader who gets the closest answer to all of the questions across the three games of the series.

The questions for Game 3 are: 1. What do you predict the score

- will be for SOO 2011 Game 3? 2. How many tries in total (both teams combined) do you think will be scored in Game 3?
- 3. Which player do you think will be awarded Man of the Match following Game 3?

Answers are due by 6.30pm AEST on Wednesday 06 Jul to soocomp@traveldaily.com.au.

**EXPERIENCE** 

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#### ACCC Tiger warning

ACCC chairman Graeme Samuel says Tiger Airways needs to clearly indicate to customers the possibility that its flights may not operate from next week.

TT is still selling flights from Sat despite being grounded by CASA.

# Want to stay one step ahead of the competition?



#### We can help you:

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- Super-Famil in Sept?
- Sign up today to our FREE online training program
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- win one of ten \$100 Coles Myer Vouchers!

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Canadă









**CLICK HERE for further details** 

# Extent of CHC quake on bed count

**IN A STARK** reminder about the dire situation facing Christchurch accommodation providers, Christchurch & Canterbury Tourism's Jul newsletter features a table outlining the latest bed situation (*right*).

Although Holiday Park bed counts remain the same pre the 22 Feb quake, there are about 56% less tourist beds citywide.

Hotels and backpackers have suffered severely, down around 72% less beds, hotels dropping by 4,265 for a current tally of just 1,685, and backpackers down 1,610 to only 606.

#### Skywest sports/events

**SKYWEST** Airlines has partnered with Travel & Sports Australia to launch a new division dubbed Skywest Sports & Skywest Events, offering special packages throughout Western Australia.

#### CHRISTCHURCH ACCOMMODATION UPDATE 1695 4088 2216 1594 376 Beds Pre 22 Feb Quake Red & Break Beds Post Quake

#### **Big dump at Falls Crk**

VICTORIA's Falls Creek ski village has recorded 21cm of fresh snow since yesterday due to a current storm cell, which has also seen windchill temperatures fall to a massive minus 18 degrees.

More snow dumps are expected over the coming week, allowing the resort to open more terrain.

### Wong group incentive

**HELEN** Wong's Tours is offering travel agents a \$50 gift voucher for each group tour booked online from now until 31 Aug.

# Cover-More<sup>®</sup> Travel Insurance

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# in the "000" & "0000" challenge

Samantha Hoyland, BUSSELTON

Michele Smith, SOUTHPORT QLD

Alan Edwards, CASTLE HILL NSW Belinda Oudshoorn,

#### **0** winners are: Last week's \$25

• Leanne Mcgovern, ROBINA QLD Leonie Matos, ROBINA QLD
 Lois Marshall, ROBINA QLD
 Shannon Stacey, ADELAIDE SA
 Sue Sherrington, WEST END

- QLD Julian Bolle, WHEELERS HILL
- VIC Sarah Bull, LEEDERVILLE WA

- Sarah Bull, LEEDERVILLE WA
   Sarahjane Roberts, SALISBURY DOWNS SA
   Rhian Hall, RICHMOND VIC
   Lisa Noye, TOOWOOMBA QLD
   Natalie Hoyek, WETHERILL PARK NSW
- Bruce Drummond, SYDNEY NSW
- Amanda Harrison, BALDIVIS WA Michelle Simon, EMERALD QLD
- Melanie Wood, MT ELIZA VIC Michelle Jude, BUNBURY NSW Justin Hernandez, MOSMAN NSW Anna Srbinovski, WOLLONGONG NSW Lisa Robertson, DEVONPORT
- TAS

Dana Dilabio, UPPER MT GRAVATT QLD

**GOLDEN GROVE SÁ** 

Paula Norris, SANDGATE QLD Deana Natoli, WAURN PONDS VIC

Payments will be processed at the end of the month

#### **SmartGates in Darwin**

**DARWIN** International Airport last week introduced SmartGate facilities to speed up the passport control processing time for Aussie & NZ travellers over 18 on arrival.

Darwin is the eighth and last domestic airport to be fitted out with SmartGates, behind Sydney, Melbourne, Perth, Adelaide, Brisbane, Cairns and Gold Coast.

#### **GSR fuel surcharge up**

**GREAT** Southern Rail has lifted its fuel surcharge on the Indian Pacific, The Ghan & The Overland between \$2 and \$9 per sector, effective for sales after 01 Aug.

The move is in relation to high oil prices, GSR chief executive officer Tony Braxton-Smith said.

Platinum Service on the Indian Pacific and The Ghan will rise by \$9 to \$54, while Gold Service is going up \$6 to \$36.

There is no change in fuel surcharge on The Southern Spirit.

### Aussie Tahiti spike

TAHITI Tourisme has recorded a 50% year on year rise in Aussie travellers to the Tahitian Islands in the first four months of 2011.

Australian visitors almost reached the 1,000 mark during Apr, an 86% increase compared to the same time last year.

2,564 Aussies arrived in the South Pacific destination in Jan-Apr, up from 1,693 in Jan-Apr 10.



**PASSENGERS** on board a Japanese bullet train this week panicked after spotting an unusual travelling companion.

The train was brought to a screeching halt between Osaka and Kyoto after a one metrelong Honduran milk snake was found curled up on a seat.

Wildlife staff were called in to capture the reptile which is believed to have escaped from a passenger's luggage.

**DFAT** yesterday reissued its travel advisory for Spain, adding new (and fairly obvious) alerts about this month's Running of the Bulls in Pamplona.

The special bulletin points out that participating in the event which involves racing a herd of enraged sharp-horned cows through the city streets - is dangerous.

It also warns that "some foreigners, including Australians, jump off fountains during the festivities in Pamplona.

"This activity has resulted in severe injuries and death".

The update adds further advice that travel insurance "may not cover you if you participate in high risk activities, such as running with the bulls or jumping off fountains".

## Payments causing you pain? Want to protect your cash flow! Call Moira the Payment Processing Dr

Moira Scerri is a travel industry veteran with over 7 years experience in travel industry payment processing. If you want to protect your cash flow, maintain overnight clearing, efficient payment reconciliations, cost effective international payments and integration with business processes call Moira today to find out how.

Moira holds a Master of Business - Operations and Supply Chain Management and is currently doing her Doctorate on Inter-firm Productivity.



Call Moira on 0405 064 886

Last week's \$1,000 winners are: Joshua Mitchell, MORLEY WA Suzie Farrell, SYDNEY NSW



# 👪 Rd 17 Winner

# congratulations Jason Gould

from Globalcars.com.au Jason is the top point scorer for Round 17 of Travel Daily's NRL industry footy tipping competition and has won one night's accommodation at any Travelodge hotel of choice across Australia, courtesy of Travelodge Hotels.



#### **Major Prize Sponsors**

 1st Prize: 4-night holiday to Dubai &

 Abu Dhabi, courtesy of Emirates and

 Jumeirah Hotels & Resorts

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and Prize: 4-night holiday to Kuala Lumpur & Penang in Malaysia, courtesy of AirAsia & Parkroyal AirAsia PARKROYAL Invest Histor Compass Car Rental

#### EY Aussie sales up 4x

**ETIHAD** Airways chief executive James Hogan says the carrier has seen bookings to Australia increase fourfold since it forged an alliance with Virgin Australia. "It has worked very well and it is

just early days - we haven't cranked up," the UAE's National quoted Hogan as saying.

#### **Creative incentive**

**CREATIVE** Holidays launched an incentive offering the first 100 agents who book via i-CREATE a three night Arabian Peninsula package a \$50 Myer voucher and a \$100 coupon for any air and land package to Hawaii or the Cook Islands, on sale until 31 Jul and for travel until 31 Mar 2012.

### Bench ramps up Egypt

**BENCH** International says it will offer a range of new products in Egypt when it releases its new brochure later this year.

The Australian wholesaler sent sales director Martin Edwards to the country to meet with tour operators, hoteliers and locals recently, who all welcomed the country's revolution "as an opportunity of hope and a sense of belief which was previously lacking in the community".

# Oh say, can U(SA) see?



IT wasn't exactly dawn's early light, but a Sydney function yesterday to celebrate the 235th anniversary of US Independence certainly provided a great view of the Stars and Stripes.

The event was hosted by US Consul General, Niels Marquardt, and attendees included a range of dignitaries from two visiting US Navy vessels currently berthed in Sydney Harbour.

USS Fitzgerald and USS McCampbell are part of the US Navy's Seventh Fleet, based in Japan, and were involved in recovery efforts following the earthquake and tsunami in Feb.

Also there were members of the

VisitUSA committee, with the celebrations featuring a range of authentic US finger food such as mini hamburgers, hot dogs and even some American Pie.

**Pictured** above in front of Old Glory are, from left: Peter McKeon, Delta Air Lines; Chris Petty, United Airlines; Sherilyn Robinson, Hawaiian Airlines; Commander Dennis Velez USN from *USS Fitzgerald*; US Consul General Niels Marquardt; Commander Steven H. DeMoss USN, *USS McCampbell*; Mark Sheehan, VisitUSA; Alison Espley, United Airlines; Geoffrey Hutton, Visit USA; and Carolyn Hansen, Delta Air Lines.



# give a star performance in sales, get the star treatment in L.A.

The five travel agencies with the highest number of V Australia bookings in July and August will win one of five star-studded trips to LA for four members of staff.

Click here to find out how to enter.

AMADEUS USERS	SABRE USERS	GALILEO USERS
SKVALAVA- CALIFORNIA		SI.VA*VALA. CALIFORNIA





#### Britz 2WD van bargain

**BRITZ** is offering a 25% discount on its 2WD campervan hire from all branches from now until 30 Sep, with prices starting from \$85 per day for a five-day rental.



**SINGAPORE** Airlines Holidays hosted a group of 12 Australian travel agents on a magical tour of the Maldives recently.

The famil showcased seven resorts around the Maldives, with highlights including a lunch at the Anantara Resort and a Champagne reception.

**Pictured** at Taj Exotica Resort, from left are: Karan Dempsey, Jetset Dingley Village; Shirley Stones, Illawong Travel Service; Melissa Neville, Breakaway Travel Claremont; Robyn Lawley, WOW Travel; Ibolya Koncik, SQ escort; and Lisa Metzl, Travel Managers North Avoca.

Front: Ange Bambacas, Pulse Travel; Shelley Martin, PTG Escort; Susan Okmasich, Inflight Travel Adelaide; Lauren Ryan, Jayes Travel New Lambton and Chris Cipriani, CTM Travel Gold Coast.

#### **Olsen mini Titanic**

**FRED** Olsen Cruise Lines has a new five night mini-cruise for the 2012 centenary of the sinking of the *RMS Titanic*, departing from Southampton on 03 Apr 2012. Lead in prices aboard *Balmoral* start at \$899pp - 02 9900 7200.



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#### Strategic delays cost

**STRATEGIC** Airlines' incident last month which saw one of its Phuket bound Airbus A330-200s forced to divert and subsequently grounded in Kuala Lumpur will cost the airline over \$1 million.

The Sydney Morning Herald reported Strategic's chief of commercial Damien Vasta, as saying the incident has "been a lesson learned."

The A330 ended up being grounded in KUL for four days, while it sourced a spare part from Airbus' Toulouse facility.

A number of Strategic flights to and from Phuket were delayed as a result (*TD* 20 Jun), and the airline needed to provide accom for some passengers for up to a week on the Thai island.

"We do realise we have to get this right now because, if we do have disgruntled passengers next time, they may not give us another chance," Vasta said.

He added that Strategic would look at putting of one of its own staff on any future flight that's been modified, as a chaperone, to ensure "questions are answered so they feel they have a direct conduit to the business."

It's understood that Strategic provided disrupted passengers with free accommodation, a full refund and another free trip.

At the time of the incident, Strategic Airlines told **Travel Daily** "We will be taking this issue up later with our service provider."



WELCOME to Money Talk, TD's Tue feature on what the Australian dollar is doing.

### \$1AUD = US1.072

THE Australian dollar is continuing its unprecedented strong run, despite weaker local economic data this week which confirms the Reserve Bank is unlikely to raise interest rates in the near future.

Declining consumer confidence and retail sales in May saw the dollar dip slightly, but it's still hovering at near record highs which is helping the travel industry avoid the travails currently being experienced by other parts of the economy.

Wholesale rates this morning:

US UK NZ Euro Japan Thailand	\$1.072 £0.665 \$1.282 €0.736 ¥86.24 ß32.57
South Africa	R7.10
Canada Crude oil	\$1.024 US\$95.00

#### **New MCEC portal**

**THE** Melbourne Convention and Exhibition Centre has unveiled a new website offering the MICE industry rotating case studies of real events and offers visitors an instant snapshot of how an event can look at MCEC - mcec.com.au.

### CORPORATE LEAD CONSULTANTS/ ACCOUNT MANAGERS

The Travel Authority Group is expanding further and needs expert team players to fill the following positions:

- Corporate Lead Consultants International & Domestic (Sydney and Perth)
- Corporate Consultants Domestic (Sydney and Perth)
- Corporate Account Manager (Perth)

Apart from a minimum of 2 years relevant industry experience you should be a motivated, solution focused team player with a positive attitude, attention to detail, a great sense of urgency and a good sense of humour. Your contribution to this young and dynamic team will be rewarded with a generous remuneration package, access to industry leading training and real opportunities for career progression. This is an excellent opportunity to make a real difference in a multi award winning company with absolute focus on customer service.





#### WIN A 1 NIGHT STAY AT CITIGATE MOUNT PANORAMA BATHURST

Congratulations to Karlie Minchin from HWT Hope Island, who was yesterday's lucky winner of an accommodation package at Citigate Central Sydney.

Today, **Mirvac Hotels & Resorts** is giving one lucky **Travel Daily** subscriber the chance to win one night's accommodation in a Studio Deluxe Spa Room including full buffet breakfast for two people at **Citigate Mount Panorama Bathurst**, valued at \$231\*.

For more information, visit **www.mirvachotels.com**.

To win, simply be the first person to send in the correct answer to the question below to: mirvac@traveldaily.com.au

What is Citigate Mount Panorama Bathurst pet accommodation package called?



### MCVB meetings up

MELBOURNE Convention and Visitors Bureau yesterday said the Victoria capital has seen a 136% year on year rise in int'l meetings in 2010, up to 92 events.

Victoria had the highest growth nationally, according to statistics released in Jun by the Union of International Associations.

### Taj website overhaul

**LUXURY** hotelier Taj Hotels, Resorts & Palaces has introduced a new website showcasing its portfolio of 25 properties.

The new portal separates the hotels into distinct categories -Grand Palaces & Iconic Hotels, Taj Safaris, Taj Exotica Resort & Spa, City Hotels & Luxury Residences.

#### Mantra Rafter tie-up

MANTRA Hotels Resorts and Apartments will launch a \$5m campaign targeted towards "the physical & emotional needs of the business and leisure travellers."

Promoted through TV, radio, print and digital channels, the campaign stars former Australia tennis hot-shot, Pat Rafter, who has signed on as Ambassador with Mantra for three years.

#### Kumuka discounts

**KUMUKA** has reduced its brochure prices by up to 10% on all tours when booked by 18 Jul.

This discount is being applied on top of the 10% discount available on select destinations and 5% off Family Adventures & Africa Lodge safaris - kumuka.com/agents.

#### **CTC Royal watch**

**THE** Canadian Tourism Comm. is using social media to keep the Royal Couple in the public profile over the next week.

To follow Prince William and Princess Catherine's moves 'like' the Canada Keep Exploring Facebook page.

### Qatar/B6 interlining

**QATAR** Airways and US low cost carrier JetBlue Airways have signed a new interline agreement that will allow pax to seamlessly connect on each other's flights.

#### Aus Open tkts extra

**QANTAS** Holidays is offering two nights accom for the Australian Open tennis championship priced from \$245ppts (*TD* yest.), with ground passes to the tournament priced from an additional \$24pp.

#### 25% off Swiss Glacier

INTERNATIONAL Rail is offering a 25% discount on tickets on the Glacier Express, travelling from Zermatt to St Moritz, when purchased with a Eurail pass. Glacier Express tickets are priced from \$71pp one way - see agent.internationalrail.com.au.

#### **Ritz-Carlton in Oman**

MARRIOTT International's Ritz-Carlton hotel brand has taken over full management of Oman's 250 room and suite Al Bustran Palace in Muscat.



# AFTA UPDATE

The latest insights from AFTA's Chief Executive, Jayson Westbury

**FIRSTLY,** I would like to extend a great big congratulations to Bruce Piper and the team at *Travel Daily* on their 17<sup>th</sup> birthday. Only one more year before they can legally have a drink to celebrate. Well done on this amazing achievement as a business, particularly a business that is so reliant on the support of the travel industry.

*Travel Daily* continues to surprise us all, entertain us, support us, give us the news good and bad and provide a wonderful vehicle for the industry to interact and talk to each other. Well done to all involved.

As we all enjoy the excitement of *TD*'s 17<sup>th</sup> birthday, the industry is preparing for the gala night of nights that is the AFTA National Travel Industry Awards 2011 (NTIA). With 5 sleeps to go, those that have secured their tickets have no doubt started to pack if they are coming from interstate, or confirm their hair appointments for the big night.

The 2011 event is set to be as big or even bigger than past years, if that is possible. I think that the mid evening entertainment is going to be amazing and I am sure all of those attending will be talking about it for a long time. We really have a wonderful program this year and it is not possible to do this without the very supportive sponsors.

Qantas as our major sponsor provides AFTA with unquestionable support and this is greatly appreciated.

*Travel Daily* also as one of the media sponsors continues to provide great coverage leading up to the event and of course will have all the news, gossip and pictures that follow next week.

All of the other sponsors, who have been advertised in *Travel Daily* regularly and can be acknowledged at http://www.afta.com.au/ NTIASponsors2011, continue to help make this event a signature night for the travel industry.

We also thank Singapore Airlines who have again this year sponsored the AFTA after party, something that so many enjoyed last year.

So the stage is set, the trophies are printed, the program has been delivered and we all wish the finalist all the very best of luck for this year's bigger than ever, NTIA.

### AA smartphone app

**AMERICAN** Airlines has launched applications for BlackBerry and smartphone users that enable check-in and boarding passes.

#### ANA's 1st 787 by Sep

**BOEING** said yesterday in Japan that it intends on delivering the first *787 Dreamliner* to ANA in Aug or Sep, some 3 years late.

# ACCOUNT MANAGER



Cox & Kings is the world's longest established travel company, having been organising innovative journeys to some of the world's most alluring destinations for over 250 years. Cox & Kings Australia is the parent company to four of Australia's most highly regarded specialist travel brands, including Cox & Kings, Tempo Holidays, Bentours and ezeego1.

We are now seeking an Account Manager who will work closely with the General Manager of National Sales to ensure sales activities are focused to yield results and revenue targets are achieved on a national basis.

If you are seeking a career development opportunity that is challenging and rewarding, please **click here** to view a position outline.





# **Momento dresses for Canada Day**



#### **ABOVE:** Momento Travel Services got into the Canada Day spirit last Fri, dressing up in some rather stylish Canadian outfits to mark the occasion and delighting in a staff pancake breakfast.

Pictured in their full Canadian attire from left: Karen O'Leary (Rocky Mountaineer train driver),

#### Nicaragua travel safer

**DFAT** vesterday lowered its travel advisory for the North Atlantic autonomous region and remote areas of the Nicaraguan Caribbean coast to 'Reconsider your need to travel'.

Richard Davis (Canucks hockey fan), Justine Potaka (Inuit Eskimo), Scott Cammell (VIA Rail fan), Steve Falcioni (Justin Bieber). Janelle Lambly (a maple leaf) and Amber Mulley (lumberjack).

### QF KIPOXAP chopped

**QANTAS** is advising agents that it will withdraw the current 14 day advance purchase fare in K class on select markets, from sale and travel as of Wed 06 Jul.

The dropping of the KIPOXAP fare coincides with the launch of Qantas' new domestic fare structure on Thu this week.

# The Jetset Travelworld Network **Travel Agency Support**

#### North Sydney Location Full time Postion Available now

A vacancy exists for a Network Services Co-Ordinator located in the retail segment of the Operations Department. This is a fantastic opportunity to join the team and work with a progressive company providing quality operational support on business products and systems for the network and customers.

#### Key Skills:

- A minimum 2-3 years experience in the travel industry
- · Galileo trained
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If you have a bright, positive and professional attitude and enjoy working in a team environment then this is the job for you.

#### Please submit your resume by close of business on Friday 08 July to email: hgeorganas@jtg.com.au

#### **Tyler now IATA boss**

FORMER Cathay Pacific ce Tony Tyler has taken over as director general and ceo of the Int'l Air Transport Assoc, from Giovanni Bisignani, effective 01 Jul.



Tuesday 5th Jul 2011



#### ROCKY MOUNTAINEER

To celebrate the release of Rocky Mountaineer's 2012 brochure we are giving one *Travel Daily* reader and a friend the opportunity to win a trip to spectacular Western Canada.

The prize includes two return economy airfares from Sydney to Vancouver flying Air New Zealand and a Classic First Passage to the West vacation including two days on board the Rocky Mountaineer with GoldLeaf service and pre and post accommodation in Vancouver & Banff.

For the first time, the Rocky Mountaineer brochure includes pricing in Australian dollars. To order your copy of the 2012 brochure, visit: www.rockymountaineer.com

To enter, compile all 21 answers and send by July 31, 2011 to: RockyMountaineer@traveldaily.com.au.

Reader with the most correct answers and the most creative response to the final question will win this fantastic prize.

Question 3: This year, Rocky Mountaineer introduced a new level of service that sits between GoldLeaf and RedLeaf. What is this service called?



## **Broome fly free deals**

**BROOME** and The Kimberley Holidays is offering free return flights from most capital cities to Darwin or Broome when booking one of two special departures onboard Orion Expedition Cruises on 24 Aug and 03 Sep 2011.

The 10-night itinerary takes in the Kimberley Coast between Darwin and Broome and is priced from \$8190ppts in a Cat B cabin with the free flight offer.

For more information visit broomekimberley.com.au.

#### Anantara Honeymoon

ANANTARA Hotels, Resorts and Spas has launched a honeymoon registry where couples can join to browse sample registries and customise their own items and activities for guests.

Currently, the site focuses on 5 Thai resorts (Anantara Lawana Resort & Spa; Bophut Resort & Spa; Phuket Villas; Si Kao Resort & Spa and Golden Triangle Resort & Spa) and three paradise resorts in the Maldives - details available at anantara.honeymoonwishes.com.

Travel Daily is Australia's leading travel industry publication. Produced each weekday since 1994, the newsletter is first with the latest industry news and is available by paid subscription to people within the travel industry. Sign up for a free 14 day trial subscription at www.traveldaily.com.au.

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# **Looking For** New Challenges?

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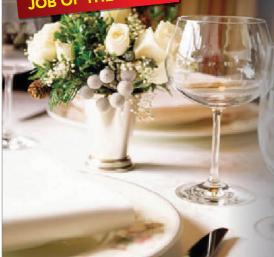
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02 9231 6444 Executive Positions -02 9231 6444 - sallv@tms Temp or Contract Executive – Sally Frape

# JOB OF THE WEEK

### Food Store Manager – Melbourne



#### Team Manager role, busy 7 day a week operation! Great salary on offer with bonuses

Entrepreneurial venture of a fast growing concept gourmet sausage business. After the successful launch of this first venue in Sydney, our client is now looking for a Store Manager for the opening of their second store at Melbourne. This outlet offers all natural, preservative-free gourmet sausages with salads, belgian fries and sauces, using fresh, preservative-free produce.

Managing a small team, you will be in charge of the daily management of suppliers, training, stocktaking, human resourc<u>es and sales</u>.

We are looking for a retail star in food service management, with a passion for fresh food!



Contact Remi Descamps on +61 2 9231 6444 or remi.descamps@tmsap.com for more information

#### Customer Service Manager

- Strong people management experience
- Excellent skills in ticketing and knowledge of GDS systems

Do you have great customer service skills and knowledge? Would you like to manage a team while working with an industry leader? Our client is a large international travel business offering unlimited career options. The successful applicant will be proficient in problem solving with a good understanding of airline prodecures and the ability to embrace ongoing changes in the workplace. In return, our client offers a very competitive salary with career progression.

Contact Jane Dearden T: 02 9231 6444 E: jane.dearden@tmsap.com or apply online now!

#### Multi Corporate Travel Consultants x 4 – North Sydney CBD Novice Domestic Corporate Travel Consultants x 2 Ongoing training with exceptional management and team Respected travel company with fantastic training opportunities

This is a role responsible for providing end to end international and domestic travel management for corporations. This is a great opportunity for a experienced retail or domestic (can be less than 12 months) corporate/ retail consultants. To be considered for this role you must be experienced in retail/corporate travel, knowledge of a GDS system and back office .If you have stong customer service skills this is the role for you.

Contact Brendan Grant T: 02 9231 6444 E: brendan@tmsap.com or apply online now!

Multi-skilled Corporate Travel Consultant Temp Jobs, Jobs Jobs! Sydney and Brisbane Experienced Corporate Travel Consultants • Taking all levels of experience (Travel Consultants) Ideally have at least one year GDS experience

Excellent salary on offer

Our clients are Australia's top Travel Management Companies. Due to organic growth they are currently looking for experienced Corporate Consultants in Perth. The role will see you booking Domestic and International corporate travel arrangements including flights, accommodation and car hire. To be considered for the role you MUST have previous experience in Corporate Travel; knowledge of a GDS; excellent Domestic and International airfare knowledge (including Round The World fares). You will be able to work in a team and have extraordinary customer service skills. In return our clients offer attractive salary package, training and development and career opportunities.

We have loads of temp jobs for both our Sydney and Brisbane offices. Our clients are from both corporate and retail travel, and are desperate for keen individuals to work full time on casual contracts. Great work environments and easy to get along cultures, offering great casual hourly rates in the CBD. These positions can and often do extend into permanent contracts for those seeking career progression. Ideally suited to return to work mums, travel and tourism students or those looking to gain further experience in the tourism business.

Contact Anna Wachowiak T: 02 9231 6444 E: annaw@tmsap.com or apply online now!

Contact Alex Sleba or Fujio Shibata T: 02 9231 6444 E: fujio@tmsap.com







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#### CORPORATE TRAVEL CONSULTANTS X 10! EXPERIENCED TRAVEL INDUSTRY PROFESSIONALS-CONTRACT SYDNEY CBD - EXCELLENT HOURLY RATE + BONUSES We are recruiting now for our VIP client. They have an exciting opportunity for 10 AMAZING individuals that are SABRE trained and/or trained in another GDS. You will have a minimum of 12 months experience within the travel industry and be available to start in the next 2 weeks. You will be booking worldwide

travel for the discerning traveler. You will have the ability to deliver exceptional customer service; your attention to detail is a stand out and your communication skills are exemplary!

#### CORPORATE CRAZE DOMESTIC CORPORATE CONSULTANTS MELBOURNE (INNER) – SALARY PACKAGE \$44K

Looking to break into the corporate travel sector however can't seem to get that big break? This national TMC has 2 openings for enthusiastic travel consultants looking to enter the corporate travel market & progress the career. Not only will you enjoy a fun working environment & Monday to Friday working hours, you will love the behind the scenes feel & set salary on offer. Minimum 6months experience & CRS skills a must.

#### PROGRESSION ALMOST GUARANTEED TOUR RESERVATIONS CONSULTANTS

MELBOURNE (BAYSIDE) – SALARY PACKAGE TO \$44K The largest travel wholesale company in Melbourne has seen unprecedented growth, & as such, require numerous travel consultants to join their busy reservations department. If you would like to move away from face to face consulting, this is your chance to join one of the nicest working environment's in Australia. Staff retention rate is fantastic & with numerous different departments, many employees progress internally!

#### CONFERENCES, MEETINGS & EVENTS CORPORATE GROUPS CONSULTANT BRISBANE CBD - \$60k OTE

Due to rapid growth this dynamic travel management company needs an experienced groups consultant to join their friendly team. Planning conferences, incentives and meetings for dedicated corporate accounts you will never have a dull day. You'll love working Mon-Fri hours in this CBD office with unbeatable benefits including career development, top training and free trips. Previous groups travel consulting experience a must. This position is interviewing now – don't miss out

#### CALLING ALL NIGHT OWLS! GRAVE-YARD SHIFT! CORPORATE AND LEISURE TEMPS X 2 SYDNEY CBD - EXCELLENT HOURLY RATE + SUPER

Our client is a leading corporate travel management company looking for a 2 fabulous temps to work in their after hours department. You will have the choice of several different shifts starting at either 10PM, 11PM or even 4AM!! You pick the shifts and days YOU want to work! NO other client gives you this flexibility! You will have a minimum of 3 years experience as a Multi-Skilled Travel Consultant. Don't fall asleep on this one, get in fast!

#### LEAD THE CHARGE IN TASSIE RETAIL TRAVEL MANAGER

TASMANIA (HOBART) – SALARY PACKAGE TO \$70K (OTE) A rare opening has taken place & it has your name written all over it. If you are an experience retail travel consultant looking to take the next step in your career, here is your opportunity. Not only will you be offered a generous base salary, you will be subject to great bonuses/commissions. Use your retail travel consulting & leadership skills to lead this agency to stardom. Take charge today & reap the rewards!

#### PREFER THE SET SALARY & HIGH END CLIENTELE? LEISURE TRAVEL CONSULTANT PERTH (NORTH) – SALARY PACKAGE \$42K - \$58K (DOE)

Have you been searching for a relaxed & friendly working environment that will see you using your customer service skills rather than your sales abilities? This well established travel company already has loyal customers, so service is the key when dealing with these leisure travellers. Monday to Friday business hours only, together with a set salary. Minimum 2 years recent travel consulting exp required.

#### RETAIL TRAVEL CONSULTANT – MON - FRI HOURSI SENIOR TRAVEL CONSULTANT SOUTHERN GOLD COAST– \$45k Pkg + Bonuses

If you are sick of working Sats and wanting to create dream itineraries we have the perfect role for you. Based in the southern suburbs of the sunny Gold Coast this reputable agency is looking for a senior consultant to join them. You'll love escaping price beaters and time wasters with this agency having a solid and committed client base. Enjoy Mon – Fri hours and earn a strong salary pkg and generous bonuses with the incentive structure in place.