

Want to go to Europe?
Join the eXperts Academy famil!



Sell any two LH or OS tickets to EU by 31 July. Enter on eXperts for your chance to participate. It's that simple!

www.lufthansaexperts.com

Travel Daily

First with the news

Friday 29th July 2011

Business Development Manager, Sydney

- Leading Corporate Travel Management Company
- Unique selling tools
- Base \$100k + super + commission

Contact **Stacy or Sally** at **TMS Asia Pacific** T: 02 9231 6444 E: sally@tmsap.com

TMS ASIA-PACIFIC
BNE • MEL • PER • SYD
BKK • HKG • SHA • SIN

ISSN 1834-3058

See DJ's new lounge

TRAVEL Daily TV today features an exclusive video from the launch of the new Virgin Australia lounge at Brisbane Airport (**TD Wed**). See traveldaily.com.au/videos.



\$899 return to Europe!

NO, that's not a misprint - **TD** can exclusively reveal today that travellers booking a 2011 Insight Vacations or Trafalgar Tours holiday will be offered an amazing \$899 fully inclusive return Etihad Airways fare to Europe.

The deal is valid on bookings made 01-31 Aug for travel 01 Sep-24 Nov, on tours up to 31 Dec.

"There's really no excuse not to go," according to Trafalgar md Matthew Cameron-Smith, who told **TD** this morning the move will further stimulate the market which is already enjoying great value due to the strong Aussie \$.

"We believe there's still pent-up demand out there," he said, with the unprecedented fare valid to all of Etihad's online ports in Europe.

The offer also extends to LHR, with return economy EY fares from \$999 ex SYD, MEL or BNE.

CZ to double MEL capacity

CHINA Southern has signalled an aggressive push into the local market, confirming overnight it will launch a second daily service between Guangzhou-Melbourne.

According to agent GDS, CZ will alter schedules to allow a morning and evening departure, adding "more flexibility to the service".

Henry He, Regional General Manager Australia/NZ, told **TD** this morning the change would add an extra 90,000 seats into Melbourne each year.

He said the new A330 services (CZ343/CZ344) enable passengers to make the nine hour trip to CZ's main hub of Guangzhou either overnight or during the day.

Last year Tourism Australia forged a new deal with CZ to "help realise the potential of travel between China and Australia."

Tourism Australia ceo Andrew McEvoy said China will play a major part in doubling overnight visitor expenditure to \$140 billion as part of its 2020 tourism vision.

"The full tourism potential of China will only be fully realised with a significant increase in aviation capacity between our two countries, which is why our expanding strategic partnership with China Southern Airlines is so important, and why these extra services are so welcome," McEvoy told **Travel Daily** yesterday.

Through its Guangzhou hub, CZ connects 80 Chinese cities and destinations in Europe to Australia.

Around 454,000 visitors from China arrived in Australia in 2010, up 24% on the year prior, and so far this year, Chinese arrivals are also up 20% year on year.

TA predicts the Chinese market may be worth \$9b to Oz by 2020.

Six pages of news

Travel Daily today has six pages of news and photos, plus full pages from: (**click**)

- AA Appointments
- Qantas Holidays
- Star Cruises *Libra*

Waiting to be enlightened?

Wait no longer. If you are a travel agent based in Australia, we are giving away copies of our Consumer Research Survey which reveals the changing face of today's travel consumers and the influences behind their decision making process

[Click here](#) for your copy and if you are really lucky, you might win an Apple iPad 2.

How good is that?



www.travelport.com

Travelport

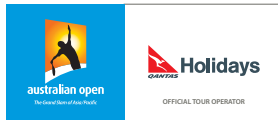
QH Trip discounts

QANTAS Holidays has reduced the number of Trip loyalty points required to redeem all items on the Trip online store - see **page 8**.

Smashing Deals to Australian Open 2012

16 - 29 Jan 2012

Book your client's package today!
Earn points with Trip.



You'll love every piece of Qantas

Qantas Points Trip

Holidays qantasholidays.com.au/agents

DOUBLE YOUR REWARDS WHEN YOU SELL MALAYSIA AIRLINES*



Business Class Kuala Lumpur

DOUBLE REWARDS BONUS

*Conditions Apply [CLICK HERE FOR DETAILS](#)

2x Temp Roles

- ▶ Homebush 1 month August
Leisure itineraries, Amadeus CRS pref
- ▶ Beecroft 9 mth Mat leave contract
Retail, Sabre CRS

Call Sandra Chiles
02 9278 5100
sandra@inplacerecruitment.com.au



Travel Daily

First with the news

Friday 29th July 2011



CLICK HERE

Tiger out of hiding

TIGER Airways looks likely to resume domestic flights by the end of next week, after issuing a statement last night confirming it would automatically refund passengers booked to fly between 01-04 Aug (**TD** breaking news).

The carrier said CASA had issued a "set of formal conditions that the airline must comply with, some of which must be satisfied prior to the reintroduction of their domestic flights.

"As a result of the progress made since 1 July 2011, Tiger Airways Australia is confident that it can comply with these conditions and expects to resume services in the near future".

Tiger said it would make a further announcement "concerning flights scheduled to operate from 5 August 2011 and the recommencement of sales" at the appropriate time.

CASA's Peter Gibson said issues included "pilot proficiency, the quality of management within Tiger, their ability to have robust safety systems.

"All those things have got to be addressed before they can go flying again," he added.

RWC cruise deep discounts

FULLY inclusive berths on board *Rhapsody of the Seas* during its upcoming Rugby World Cup charter are being offered to New Zealand residents for an effective price of just NZ\$88 per night once the cost of rugby tickets is taken into account.

Rhapsody has been chartered by the CruiseCo consortium for three weeks in Oct, and has been offering packages on two voyages coinciding with the quarter-final matches in Wellington as well as the finals in Auckland.

In New Zealand the first 8 day voyage is being offered from NZ\$1500 - including two tickets to

the quarter finals worth NZ\$800, according to a *NZ Herald* report.

Indicative prices on the websites of some Australian Cruiseco agents for the same trip start at A\$3270pp (NZ\$4087) - close to three times the price.

It's believed that the Adventure World RWC charter of Holland America's *Volendam* is also struggling to fill, the report says.

Industry sources say that the charter agreements usually include a clause whereby the charterer must pay a penalty for empty berths because of the anticipated loss of onboard revenue.

AC smoke situation

AIR Canada says there was no fire aboard its Boeing 777 service to Vancouver yesterday morning after pilots elected to dump fuel and return to Sydney after smoke was detected in the galley.

The aircraft was on the ground for less than two-hours before departing at 1:55pm with the same crew, but less one oven.

QIC open next Mon

THE Qantas Industry Centre will be operating with reduced staff levels next Mon due to a Bank Holiday in NSW, but normal hours of 0900-1800 AEST will apply.

New UAE safety fee

PASSENGERS departing on flights from Dubai, Abu Dhabi and other UAE airports from today will be charged a AED5 (AU\$1.25) levy to cover a new Passenger Security & Safety Fee.

Emirates says it will collect the new fee on the ticket under the ticketing tax code of TP.

Infants, transit pax and tickets issued before 28 Jul are exempt.

CAREER OPPORTUNITIES WITH THE TRAVEL PROFESSIONALS

Harvey World Travel is a leading travel agency network and one of the longest established retail groups in Australia. With a passion for travel and a dedication to excellence in service, the strength of the Harvey World Travel brand is delivered through our people. We currently have the following exciting career opportunities available in Sydney, Canberra, Gold Coast, Townsville & Melbourne:

- AGENCY MANAGERS
- SENIOR TRAVEL CONSULTANTS
- JUNIOR TRAVEL CONSULTANTS

To apply for these positions email your application to careers@harveyworld.com.au



Become an **Independent Travel Expert** & use automated Express Ticket across all GDS systems.

Click here or "talk to us" on **1300 163 367**



NEW JAPAN HAND MADE HOLIDAYS 2011-12 E-BROCHURE OUT NOW

Including Small Group Journeys & Footloose Adventures



TRAVELINDOCHINA

To view our e-brochure

CLICK HERE

FRENCH TRAVEL CONNECTION
 1300 858 304
 info@frenchtravel.com.au
2012 ANZAC DAY TOURS



Travel Daily

First with the news

Friday 29th July 2011

Avoid Qs.

Etihad afares are now as simple as fare + tax.

Find out more @



International traffic takes off in May

ALMOST 200,000 more pax boarded international scheduled air services in and out of Australia in May, a 10.3% year on year increase, to 2.079m movements.

According to government data

released today, the number of seats made available on overseas flights rose 8.8% to 3.113m, while seat utilisation rose 0.8 points, up from 66.7% to 67.5%.

The Qantas Group has seen its share of international traffic dip 2.5%, but QF mainline was up 18,000 pax to 398,324 passengers, which at 19.2%, is more than double the next closest carrier, Singapore Airlines which had 8.8% in May.

The BITRE statistics reveal that Jetstar picked up 8.2% (13,000) more int'l pax during the month, and Jetstar Asia's slice of the int'l market was 0.4%, accounting for 8,531 passengers.

Full service carriers, Emirates, Air New Zealand & Cathay Pacific had their share of international traffic decrease, with EK down 1 percentage point to 7.7%, Air NZ down 0.5 points to 7.5% and CX down 0.4 points to 4.8%.

Virgin Australia's Pacific Blue had numbers swell by 23.6% to now account for 6.8% of the total market, fueled by Fiji & Thai flights.

Malaysia Airlines & Thai Airways had their percentages increase in May, up 0.8 points to 4.6% and 0.4 points to 3.1% respectively.

Low cost carriers are continuing to carve out a significant chunk of overseas travel as Jetstar, Jetstar Asia, AirAsia X, Indonesia AirAsia, Pacific Blue, Polynesian Blue and Tiger Airways now hold about one fifth (19.7%) of all traffic, up 1.1 percentage points on last year.

Star offers iPhone app

STAR Alliance has rolled out its first Navigator iPhone application this week, providing users with all alliance related travel info.

Users can get flight status updates, search flight schedules, access airport info & city guides, and research the lounge options of all the member carriers in the Star Alliance.

The app is available at present in English only, while Android and other smartphone operating systems are being planned for release at a future date.

QF prostate support

QANTAS has announced a new partnership with the Prostate Cancer Foundation of Australia, under which it will fly nurses from cities and towns across the country for specialist training.

QF ceo Alan Joyce, who was treated earlier this year for an "aggressive form of prostate cancer," said he hoped to raise awareness among the public as well as the Qantas workforce.

Prostate cancer is the most common cancer diagnosed in Australia, with the awareness campaign to include advertising and on-board messages as well as special livery on a QF 737 (right).



Window Seat

THE luxury Athenaeum Hotel in London is now home to its very own Hundred Acre Wood.

A new partnership with The Walt Disney Company has seen the creation of the UK's first ever Winnie the Pooh playroom complete with lots of Pooh-flavoured toys, games, musical instruments, Lego and colouring.

And it's not just for kids - adult guests are also treated with special honey-flavoured 'High Tea' complete with honey made by bees in nearby Regent's Park.

Families staying in the Athenaeum's newly refurbished apartments can also take an outing with a special Winnie-themed Family Picnic Hamper.

ADVENTURE in Canada isn't just in the wild, with a new adrenaline pumping attraction set to open at a skyscraper in the centre of the city of Toronto.

The CN Tower will debut the EdgeWalk - an "excursion around an open-mesh metal walkway almost a quarter of a mile above the ground".

Participants are harnessed to an overhead guide rail meaning they can safely tiptoe right to the edge of the platform for stunning (and gut-wrenching) views.

GRAND SYDNEY TO ISTANBUL
\$11,270*
 SYDNEY TO ISTANBUL
 66 NIGHTS | FEB 10, 2012

BONUS FLY HOME FREE!

Step ashore in Porbandar – birthplace of Gandhi 'Father of the Nation'. Flavours from India to East Africa intermingle in Muscat enticing you to follow the Frankincense Trail. Lost cities of Ubar and Petra – the 'rose-red city half as old as time', capture the imagination. The exciting world of ancient Egypt beckons. A captivating blend of East and West infused with scents of the Orient, Istanbul beckons on this inspirational voyage melding the exotic, idyllic and iconic. Suez Canal – a wonder of the new. A crumbling Crusader castle adds to Fethiye's many charms and every time-worn stone of Ephesus holds clues to a glorious past.

Includes airport/ship transfers, meals, entertainment, port taxes, fuel supplement, government fees & gratuities.

CLICK HERE FOR MORE INFO

Voyages of Discovery

*TERMS & CONDITIONS APPLY

www.voyagesofdiscovery.com

DISCOVER NORWAY
...With a Difference

CLICK HERE for a selection of unique cruises and tours designed to take your client deep into the heart of Norway



For bookings and enquiries, contact:
 1800 623 267 | hurtigruten@discovertheworld.com.au

HURTIGRUTEN | Discover the World Marketing Travel

Travel Agent License: 2TA06929

Travel Manager - Group Travel South Melbourne



Solterbeck is Australia's leading performance improvement company (www.solterbeck.com).

They have an exciting career opportunity in their incentive travel, conference and events division.

The ideal candidate will have 2+ years experience in group travel (either corporate or retail), travel logistics and delegate management. CRS trained, you'll have great client service skills, and will be able to demonstrate flexibility, teamwork and a can-do attitude. You'll have excellent computer skills – word/excel/outlook – and EventsPro would be an advantage. As part of a committed and professional team, this is an opportunity to develop a career in the incentive travel and events industry.

For more information forward your resume to richardk@crctraveljobs.com.au

Another gong for the Hoff

SOUTH

Australian travel agency Phil Hoffmann Travel was inducted into the Family Business Australia (FBA) Hall of Fame this week at the FBA tenth annual Hall of Fame Dinner.

PHT was just one of three South Australian companies to

receive the honour, which recognises first generation family businesses that excel in their area of expertise and contribute significantly to the state.

Chairman of the South Australian Chapter of Family Business Australia, Kent Aughey, said Phil Hoffmann Travel had achieved the feat in 20 years,



compared to what "typically takes family businesses several generations."

Phil Hoffmann himself is pictured above (left) accepting the gong at the event from Tom Koutsantonis, Minister of Industry & Trade and Kent Aughey, SA Chapter of Family Business Australia.

EXPERIENCE
INCREDIBLE INDONESIA

Sell Garuda Indonesia from 18 July to 15 August 2011 and you could

WIN AN INCREDIBLE HOLIDAY TO INDONESIA!

PLUS! RECEIVE COLES & MYER GIFT CARDS



CLICK HERE FOR MORE INFORMATION AND TERMS AND CONDITIONS

Getaway tomorrow

TOMORROW'S episode of *Getaway* on Channel Nine, to be broadcast at 5.30pm, features stories on Boracay, a travelling AC/DC exhibit and river cruising between Budapest-Amsterdam.

MEANWHILE, Scenic Tours will showcase the *Scenic Pearl* 'Space-Ship' over four weeks on the GEM digital channel, starting this Sunday at 5:30pm.

Episode one previews a range of top tourist spots in Budapest, incl the Central Market, the Szechenyi Spa & Baths and Hero Square, then sails down the Danube to spectacular Vienna, with a visit to Palais Liechtenstein for a concert.

Akatsuki opening

THAILAND'S Akatsuki Resort has soft launched on the west coast of Koh Samui, with prices at the Small Luxury Hotels of the World property priced from US\$2,000 per night for a group of 10 guests sharing valid until 31 Dec.

Vegas visits surge 40%

AUSTRALIAN visitor numbers to Las Vegas in the USA surged 40% year on year in 2010, to be just under 200,000, according to new Las Vegas Convention & Visitors Authority (LVCVA) data.

The Australian market was one of five key foreign markets that saw double digit growth, along with Canada, Germany, France, China and South Korea.

The LVCVA is hoping to raise the international visitor market to Las Vegas from the current 18% to 30% over the next decade.

SQ 747s back to MEL

SINGAPORE Airlines is set to boost capacity to Melbourne, with the deployment of 747s on one of its daily flights to MEL from late Oct, replacing a 777-300 on SQ237/228.

SQ also today reported an 82% drop in first quarter profit, which dived to SG\$45m (vs G\$253m for Q1 last year) due to high fuel costs.



the possibilities are endless

melbourne
airfares from **\$88***

Click here to find out more.



*Departing Launceston, one way. Conditions apply.

Snow conditions

THIS column provides a snapshot of the current snow falls, the depth and the number of lifts operating across Australian and New Zealand ski-fields.

Here's the latest snow reports from across the region:

- Falls Creek - 96cm / 15 lifts
- Perisher - 1.6m / 46 lifts
- Thredbo - 1.5m / 13 lifts
- Charlotte Pass - 1.6m / 5 lifts
- Mt Selwyn - 35cm / 8 lifts
- Mt Hotham - 95cm / 13 lifts
- Mt Buller - 76cm / 22 lifts
- Coronet Peak - 1.15m / 7 lifts
- The Remarkables - 75cm / 7
- Cardrona - 1m / 6 lifts
- Treble Cone - 65cm / 4 lifts

Mid-Winter sale ends

NEW Caledonia and Air Calin are reminding agents that its 'Mid-Winter' escape fare of \$577 return is expiring today.

The deal incl a return Economy fare to NOU ex BNE, when booked in M/T class - call 02 9299 8867.

Agents Cup incentive

KEITH Prowse is offering agents the chance to win a trip to the Melbourne Cup, with an entry in the draw automatically placed for any KP product booked between 20 Jul and 30 Sep.

The prize includes two reserved seats in the Lawn Stand, entry at a pre-Cup Cocktail Event, 2 nights accom at the Stamford Plaza & transfers - keithprowse.com.au.

MCVB appoints CEO

THE Melbourne Convention and Visitors Bureau has appointed Keith Herdman as its Acting Chief Executive Officer, following the departure of Sandra Chipchase, effective 04 Aug.

The MCVB Board is continuing to search for a new CEO.

Auto upgrades in Aug

HOLIDAY Autos is offering free upgrade offers on Aussie car rental hire in August at select locations.

A Compact 4 door automatic is available for the price of an Economy and a Fullsize 4-door automatic is charged at the price of an Intermediate 4 door auto.

Pick up locations incl Brisbane Airport, Gold Coast Airport; Sydney Airport and city; Adelaide Airport and city; and Perth, Hobart & Launceston Airports.

Joyce gives 'em a serve



FOOD has clearly been very much on the mind of Qantas ceo Alan Joyce recently.

On Wed he topped off a recent appearance on Channel 10's *Masterchef* with another culinary highlight - the launch of the new \$72m Q Catering Centre at Brisbane Airport.

The project, due for completion late next year, will create the first new Qantas catering facility in more than two decades.

Qld Premier Anna Bligh, who's pictured above helping Joyce and two other staff hand around the nibbles, said the project was a vote of confidence in the Queensland economy.

It will boost Q Catering's annual production capacity in Brisbane by 25% to almost 11 million meals.

AirAsia X boosts Oz

AIRASIA X says it's responding to "soaring demand" by announcing a significant boost to peak season capacity on its Australian flights.

Two extra Melbourne flights will be added, bringing frequencies to 12 per week in Dec and Jan, while AirAsiaX will also add a sixth weekly Gold Coast flight and three more Perth services.

The additions will take effect over various timeframes from 01 Dec 2011 to 14 Jan 2012.

"Loads have been consistently strong year-round on the Melbourne and Perth routes," said local chief Darren Wright.

The move will restore some of AirAsia X's recently withdrawn Gold Coast capacity.

Sydney's morning flight EK415 sale.
A perfect evening arrival from only \$1,770*
emiratesagents.com/au

Thanks to our morning flight EK415 commencing 3rd October, your clients can start their day in Sydney and enjoy a perfect evening arrival to a range of destinations.

Destinations include:

London	from \$1,928*
Paris	from \$1,819*
Milan	from \$1,772*
Vienna	from \$1,831*
Moscow	from \$1,770*

Offer ends 22nd August 2011.

Fly Emirates. Keep discovering.

Beirut | Birmingham | Cairo | Dusseldorf | Hamburg | London | Milan | Moscow | Munich | Nairobi | Paris | Rome | Tehran | Vienna | Zurich

Air Transport World 2011 Airline of the Year. *Return Economy airfares are inclusive of taxes and surcharges correct at 14th July 2011. Offer ends 22nd August 2011 for travel between 3rd October 2011 and 31st March 2012. Only valid on EK415 outbound. Airfares are subject to availability. Low season quoted, other dates available at a higher fare. Amendments and cancellation fees apply. For full terms and conditions visit emiratesagents.com/au, contact your Emirates Sales Team or the Emirates Customer Service Centre on 1300 880 599. TM © Rugby World Cup Limited 2008. EMI 3172

Archipelago for Datai

ARCHIPELAGO Hotels & Resorts has been appointed to manage The Datai Langkawi in Malaysia. The property is represented here by Betsy Pie Int'l Comms.

Virgin Aust expands regional network

PERTH-based Skywest Airlines will operate East Coast services from Oct this year when it begins flying to/from Brisbane, Sydney, Port Macquarie, Gladstone and Canberra under its regional alliance with Virgin Australia. Using new DJ branded 68-seat

ATR 72-500 turbo-prop aircraft, the flights will operate double daily from Brisbane to Gladstone, with the move also including a new daily Brisbane to Port Macquarie service (**TD** breaking news yesterday).

The turbo-prop will also be used to boost frequencies between Sydney and Canberra (up to 6 daily return flights), and replace DJ's Embraer E170s on the double daily Sydney-Port Macquarie run.

DJ's Group Exec of Alliances, Network & Yield Merren McArthur said the push into "unique" regional markets will provide pax with more choice and more convenient schedules," to appeal to corporate and leisure travellers.

The Brisbane-Port Macquarie service on the single class planes will eliminate the need for mid-north coast pax to transit in SYD to reach the Queensland capital.

In Jan, Virgin Australia and Skywest Airlines announced their strategic alliance, which would see DJ introduce a fleet of up to 18 turbo prop aircraft to be operated by XR, with four to be in the air by Dec (**TD** 11 Jan).

At that time, DJ chief John Borghetti said the partnership would "allow us to access untapped opportunities."

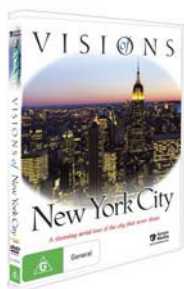
Skywest currently operates as far east as Melbourne ex Perth via Kalgoorlie using Fokker F100s.

Hilton Breckenridge

HILTON Worldwide and Vail Resorts have partnered to open the DoubleTree by Hilton Hotel in Breckenridge in Colorado, USA.

The franchise license agreement will see the current Great Divide Lodge refurbished and upgraded before its opening later this year.

WIN A COPY OF THE VISIONS OF NY CITY DVD



Travel Daily is giving away some great destination DVDs this week, courtesy of Acorn Media.

Today two lucky readers can get their hands on the *Visions of New York City* DVD, valued at \$19.95 each.

Visions of New York City is a soaring view of the world's most famous city. High-definition, helicopter-mounted cameras capture all the striking juxtapositions of nature and progress, geometry and geography.

To win a copy of the DVD, simply email the correct answer to the question below to: visions@traveldaily.com.au

Who is the Governor of New York City?

First two correct entries win! Congratulations to Ashlee Simpson of Australian Holiday Centre and Judy Gurney from Harvey World Travel Morley who are the lucky winners of *Visions of Germany* DVD.



Travel Daily is Australia's leading travel industry publication. Produced each weekday since 1994, the newsletter is first with the latest industry news and is available by paid subscription to people within the travel industry. Sign up for a free 14 day trial subscription at www.traveldaily.com.au.

PO Box 428, West Ryde, NSW 1685
Phone: 1300 799 220 Fax: 1300 799 221

Travel Daily is a publication of TDaily Pty Ltd ABN 34 108 508 765. All content fully protected by copyright. Please obtain written permission to reproduce any material. While every care has been taken in the preparation of Travel Daily no liability can be accepted for errors or omissions. Information is published in good faith to stimulate independent investigation of the matters canvassed. Responsibility for editorial comment is taken by Bruce Piper.

Publisher/Managing Editor: Bruce Piper
Editor: Guy Dundas
Contributors: Chantel Long, Lisa Maroun, Jenny Piper and Barry Matheson
Email: info@traveldaily.com.au

Travel Daily Group:

CRUISE
WEEKLY

Travel Daily TV

Pharmacy
DAILY

FINAL DAYS TO ENTER TO WIN A TRIP FOR TWO TO CANADA!!!



ROCKY MOUNTAINEER

To celebrate the release of Rocky Mountaineer's 2012 brochure we are giving one *Travel Daily* reader and a friend the opportunity to win a trip to spectacular Western Canada.

The prize includes two return economy airfares from Sydney to Vancouver flying Air New Zealand and a Classic First Passage to the West vacation including two days on board the Rocky Mountaineer with GoldLeaf service and pre and post accommodation in Vancouver & Banff.

For the first time, the Rocky Mountaineer brochure includes pricing in Australian dollars. To order your copy of the 2012 brochure, visit: www.rockymountaineer.com

To enter, compile all 21 answers and send by July 31, 2011 to: RockyMountaineer@traveldaily.com.au.

Reader with the most correct answers and the most creative response to the final question will win this fantastic prize.

Question 21: In 25 words or less tell us what wildlife would you most like to spot from the Rocky Mountaineer train and why?



AIR NEW ZEALAND

Travel Daily
First with the news

Click here to view all questions and terms & conditions

Businesses warned of dodgy City Guide

THE FEDERAL court has ordered the Spanish-based firm European City Guide, trading locally as Industry and Commerce, not to claim or seek payment for online directory services from any Australian business that signed up to its online business directory.

The ACCC said today the firm had misled small businesses that completed one of the ECG forms between 2006-2009, charging up to \$1600 to be listed in its directory for three years.

Starwood Spas grow

STARWOOD Hotels and Resorts Worldwide plans to expand the Spa product in its Sheraton and Westin hotels in Asia and the Middle East.

Sheraton will add 10 Spas to its portfolio while Westin will add six to its Heavenly Spa brand.

Shine Spa for Sheraton will debut in its properties in Yantai Golden Beach Resort, Guangzhou Hotel, Sheraton Beijing Dongcheng Hotel and Qingyuan Resort.

Westin will add Abu Dhabi Golf Resort & Spa and 4 hotels in China.

AT AA WE VALUE YOUR PRIVACY & CONFIDENTIALITY AS MUCH AS YOU DO! CALL US TODAY.

NSW & ACT – 8/6 O’Connell St – (02) 9231 6377 – apply@aaappointments.com.au
VIC, S.A & W.A – 1/167-169 Queen St – (03) 9670 2577 – recruit@aaappointments.com.au
QLD– 13/97 Creek St – (07) 3229 9600 – employment@aaappointments.com.au

***DON'T RISK REGISTERING YOUR CV WITH JUST ANYONE!
AT AA, WE GUARANTEE YOUR IDENTITY WILL ALWAYS BE PROTECTED!***

**YOUR HOT TICKET TO RIDE!
TICKETING CO-ORDINATOR
SYDNEY – SALARY PACKAGE TO \$55k +**

Are you a ticketing Guru? Are you looking to make a change to a company where you will have a career not just a job? As Ticketing Coordinator for this industry leader you will be responsible for ticket issuance, reissues and refunds as well as BSP, fare updates and ad hoc staff travel requests. You will liaise with airlines as well as internal and external customers. Along with outstanding ticketing knowledge, you will need excellent communication skills and a strong work ethic.

**SALARY INCREASE GUARANTEED!
CORPORATE TRAVEL CONSULTANTS x 2
NORTH SYDNEY – SALARY PACKAGE \$65k OTE**

EOPY bonus not quite what was promised?? We are searching for experienced consultants to join this growing team. You will be working for a Global TMC with a name that is at the forefront of the travel industry. Career progression, outstanding salary package and excellent training and development are all benefits of working with this fun and friendly team. You must have 2 yrs industry experience, CRS skills and exceptional customer service. Apply now ...

**WATCH YOUR CAREER TAKE 10 LEAPS FORWARD!
MULTI SKILLED CORPORATE CONSULTANTS
MELBOURNE (INNER CITY) – SALARY PACKAGE \$75K+ (OTE)**

Are you looking for a role that will almost instantaneously advance your career to a senior level? Join one of Australia’s fastest growing Corporate Travel Management companies & be trained up to become one of the most respected corporate consultants in the country. Not only will you have the luxury of Monday to Friday hours, you will have the opportunity to earn one of the highest salaries in the industry!

**THIS WHOLESALE TOUR COMPANY HAS IT ALL!
WHOLESALE TRAVEL ROLES x 9
MELBOURNE (SOUTH) – SALARY PACKAGES TO \$45K (DOR)**

Fancy working for one of Australia’s leading luxury tour wholesale companies & have access to some amazing employee benefits?! This tour leader has one of the best reputations & regularly promote internally, with staff remaining with the organisation for several years! If you enjoy a friendly and social environment & would like to really settle into a company for years to come, this is your ideal role.

**LIVE THE HIGH LIFE !
RETAIL TRAVEL CONSULTANTS
PERTH (VARIOUS LOCATIONS) - SALARY PACKAGES TO \$55K+**

Not all retail travel agencies are the same! We have numerous travel companies in Perth that can offer numerous benefits and a different working environment. Put your travel consulting skills to better use & join an organisation that will appreciate your efforts & pay you what you truly deserve! If you have a minimum 12 months international travel consulting experience & possess a positive attitude, contact us today to hear more!

**CALLING FOR TOP CORPORATE CONSULTANTS!
MULTI SKILLED CORPORATE CONSULTANT x 3
PERTH (CITY) – SALARY PACKAGE TO \$60K**

Whether you are looking for a change of environment or pay increase, this Global TMC will can offer both! Working for one of the most successful corporate travel companies worldwide, you will have the opportunity to service some of the most well known & highly regarded corporate accounts. Put your career in first place & join an organisation that will be looked highly upon by future employers. Fantastic staff benefits too!

**ALL THAT GLITTERS!
HIGH END RETAIL TRAVEL CONSULTANT
GOLD COAST– SALARY PKGE \$45K PKG + BONUSES**

Looking to join a thriving, luxury agency with an outstanding reputation in first class travel ? Here is your chance. We currently have the opportunity to join this well known Gold Coast agency. You will enjoy a generous salary package, exciting 5 star educational opportunities & so much more. All you need are international travel & cruise knowledge; plus the drive to achieve sales targets whilst exceeding customer expectations. Don’t miss your golden ticket! Apply today.

**MOVING ON UPI
MULTI-SKILLED CORPORATE CONSULTANT
BRISBANE CBD – SALARY PKGE UP TO \$50K**

Are you a multi skilled corporate consultant that is sick of being over worked and under valued? Love consistently delivering top customer service? Then move into this outstanding corporate role with a top TMC. You will dazzle your clientele with expertise as you look after all their travel requirements. Attention to detail, exceptional customer service skills and a min. 2 years corporate experience is a must. Move your career to the top – Apply today!



Receive more for less with Trip!

Thought Trip was great value before?
It's even better now!



All merchandise
items available
through Trip have
been reduced!



Visit www.triponline.com.au
to treat yourself, family and friends today!



SuperStar Libra

Take a Friend for FREE!#

PENANG - PHUKET - KRABI

3 Night Cruises from Penang

Selected departures from May - Dec 2011

Penang, Phuket, Krabi, Penang

Inside Cabin	\$464
Window Cabin	\$562
Deluxe Oceanview	\$604

7 Night Cruise & Stay from Phuket

Selected departures from May - Dec 2011

Phuket, Krabi, Penang (4 x nights own arrangements in Penang), Penang, Phuket

Inside Cabin	\$469
Window Cabin	\$567
Deluxe Oceanview	\$609

8 Night Cruise & Stay from Phuket

Selected departures from June - Sept 2011

Phuket, Krabi, Penang (4 x nights own arrangements in Penang), Penang, Krabi, Phuket

Inside Cabin	\$622
Window Cabin	\$752
Deluxe Oceanview	\$810

Cruises include all meals[^] and entertainment onboard plus port and fuel charges.



STAR CRUISES
The Leading Cruise Line In Asia-Pacific™

For bookings & further information contact your preferred Wholesaler

*CONDITIONS APPLY: All prices are cruise only, AUD, per person twin share and subject to change and availability. Price for Inside Cabin based on Cat DC category, Window Cabin based on CC category & Deluxe Oceanview based on BB category. Single passengers must pay a single supplement. Prices include port charges and fuel surcharge. [^]Meals included in selected restaurants. 2011 departure dates 7 NIGHT CRUISE ex Phuket - 30 May, 6 & 27 June, 4 July, 5 & 12 Sept, 3, 7, 10, 17, 24 & 31 Oct, 14, 21 & 28 Nov, 5 & 12 Dec 2011. 8 NIGHT CRUISE ex Phuket 13 June, 11 & 25 July, 8 & 22 August, 16 Sept 2011. Own arrangements in Penang is at passengers own choice & expense. 3 NIGHT CRUISE ex Penang May 01, 08, 15, 22 & 29, Jun 05, 12, 19 & 26, Jul 03, 10, 17, 24 & 31, Aug 07, 14, 21 & 28, Sept 04, 11, 18 & 25, Oct 02, 09, 16, 23 & 30, Nov 06, 13, 20 & 27, Dec 04, 11, 18 & 25. # 2 for 1 DEAL - 2nd pax cruise for free, PLUS 4th pax also cruises for free if 2 adults & 2 children (under the age of 12 years & below) 4th pax must be 12 years or under. Offer & pricing is valid until 30 Sept 2011. FREE passenger pays all relative port taxes & fuel surcharges - 4 Night ex Phuket PHC = \$70pp, Fuel Surcharge = \$32pp, 3 Night ex Phuket PHC = \$55pp, Fuel Surcharge = \$24pp, 3 Nights ex Penang PHC = \$50pp, Fuel Surcharge \$24pp. Holiday surcharge imposed on peak sailings. Strict cancellation fees apply. Please note that a surcharge may be imposed on credit card transactions. A service fee will be charged. Every effort is made to ensure advertisement accuracy, however Star Cruises cannot be held responsible for printing or typographical errors or errors arising from unforeseen circumstances. Pricing correct as at 20 July 2011. Pricing valid until 31 August 2011 & can be withdrawn at any time without notice. SCS 25944