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# Travel Daily

First with the news

Tuesday 21st June 2011

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**T-QUAL** TQUAL is Australia's new mark of tourism quality.

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## Free QFFF membership

**QANTAS** yesterday offered selected subscribers to its Red e-Mail updates free membership of its frequent flyer program.

The deal was touted in an email to customers, with the free offer valid for those who book flights between 20 Jun and 20 Jul and then register using a special link from the email message.

Although QFFF membership has a standard cost of \$82.50, it's also been available for some time at no charge for consumers who sign up for the free Woolworths Everyday Rewards program.

## More Aussie ash misery

**THE** volcanic ash currently hovering above Australia has driven further chaos for aviation today, with flights at airports including Sydney, Melbourne, Canberra and Adelaide severely affected (**TD** breaking news).

Tiger Airways has cancelled all of its Australian domestic flights, while Qantas has also adjusted the timing of today's departures to UK/Europe from Sydney to avoid the cloud which is set to affect services from 3pm.

Incoming QF32 Singapore to Sydney has been diverted to

Brisbane, and QF trans-Tasman flights will also stop operating from Sydney effective 3pm.

Virgin Australia has also suspended all Melbourne, Sydney, Newcastle, Hobart and Launceston flights from 4pm, along with Adelaide flights all day, while international carriers at Sydney and Melbourne have also adjusted or cancelled departures.

## Website comp winner

**CONGRATULATIONS** to Nicky Picone of Super Travel South Yarra who has won the special competition launched in Apr to celebrate **TD's** new website.

Nicky has won a trip for two to Abu Dhabi courtesy of Etihad Airways and Qasr Al Sarab Desert Resort by Anantara.

## Seven pages of news

**Travel Daily** today has seven pages of news and photos, plus full pages from: (**click**)

- TMS Asia Pacific jobs
- AA Appointments jobs
- Voyages



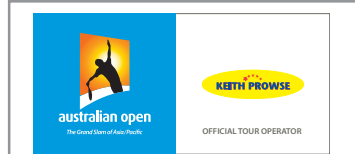
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## King, Balding join new NSW taskforce

**ATEC** chairman John King and outgoing Sydney Airport ceo Russell Balding have both been appointed to the new Visitor Economy Taskforce announced by NSW tourism minister George Souris this month (**TD** 09 Jun).

They'll be joined by former NSW and federal politician Bruce Baird and the yet to be appointed ceo of Destination NSW.

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## Falls Crk snow dump

**VICTORIA'S** Falls Creek says its expecting snowfalls of up to 40cm over the next few days, which will enable the resort to open more terrain in time for the school hols.

## QR orders 6 777-300s

**QATAR** Airways was the first airline to announce an aircraft order at this year's Paris Air Show, saying it had signed a deal for six Boeing 777-300s worth US\$1.7b.

CEO Akbar al-Baker said he also hopes to sign a deal with Airbus for an order of A320neo aircraft.

**MEANWHILE**, Qatar Airways has begun daily services from Doha to Venice, becoming the carrier's 26th European destination.

**AND**, Al-Akbar has said that QR is happy having Melbourne as its only Australian gateway due to its strong yields and less restrictions than Sydney International Airport.

## Bunnik S. Africa deal

**BUNNIK** Tours has a \$1000 per couple saving on its 22-day South Africa in Depth tour, departing 18 Sep, 20 Nov and 11 Mar.

Bookings are required by 29 Jul.

## Tourism Vic targets youth

**TOURISM** Victoria's new 'Play Melbourne' campaign (**TD** yest.) has been "skewed" to target the spontaneous and savvy 20-30 year old market, the organisation's head of marketing told the travel industry in Sydney yesterday.

The \$14 million, three year campaign is an extension of the Jigsaw campaign featuring a giant cotton ball being unraveled through the city, which has been spun for the past few years.

The new ad features young people uncovering "extraordinary surprises" as they "take a chance, roll the dice and see where it leads them", meeting various characters throughout the city.

Director of Marketing Don Richter said: "We're asking people to be spontaneous and see what they can discover in Melbourne.

"We're still encouraging people to lose themselves in Melbourne, but we are doing it in a more energetic, youthful and playful way," Richter said.

He said that Tourism Vic was "still interested and will target the baby boomer older group" but this time around is aimed towards

a younger demographic.

Interaction with the city is the key message and adventure is the theme of the promo, which sees a Pacific Blue weekend escape for two to Melbourne being given away each week for a year via the [playmelbourne.com.au](http://playmelbourne.com.au) site - more details on **page six**.

Sydney, Regional NSW, Brisbane, Regional Qld, Adelaide and Perth are core markets of the campaign, to be promoted in cinemas and on TV, radio, magazine/press, digital mediums and social media.

**MEANWHILE**, Richter said Tourism Victoria research shows Melbourne is the most popular domestic destination for Aussies.

## Best Western adds Fiji

**BEST** Western Australasia has expanded its coverage beyond Australia and New Zealand to include the Fiji operation.

Best Western Suva Motor Inn, Nadi Best Western Grand West's Villas and Best Western Hexagon International Hotel have been added to the group's portfolio and taking its total to 198 hotels.

## Hainan stays at 2/pw

**CHINESE** carrier Hainan Airlines is continuing to operate a twice weekly service from Hangzhou to Sydney, via Shenzhen, beyond 30 Oct, according to GDS displays.

HU initially planned to operate the SYD route thrice weekly.

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Club Med Phuket from **\$152\*** per person  
\*Conditions Apply.

**CLICK HERE** for further details

## Chef, model & actors invite Britain visits

**CELEBRITY** chef Jamie Oliver and actor Rupert Everett have joined the growing list of personalities to invite tourists to Britain in its new international global TV campaign.

The new four-year marketing program was flagged by **Travel Daily** last month (*TD* 19 May), at which time VisitBritain confirmed actress Judy Dench and *Slumdog Millionaire* star Dev Patel would welcome tourists to the UK.

The 'You're Invited' campaign was officially launched yesterday in the UK and aims to attract 4 million extra overseas visitors over four years, says VisitBritain ceo Sandie Dawe.

2012 is a huge year for Britain, with London hosting the Olympic and ParaOlympic Games and the Queen's Diamond Jubilee.

"With the eyes of the world on us, we have an unprecedented opportunity to showcase Britain," Dawe said.

Former supermodel Twiggy has

also joined the ranks of stars to push the campaign, all of whom are doing so at no charge.

**Travel Daily TV** today features a collection of the new VisitBritain commercials, which can be viewed by clicking on the logo or at [traveldaily.com.au/videos](http://traveldaily.com.au/videos).

### APT Air Odyssey trip

**APT** has launched a 5-day Great Kimberley Air Odyssey tour for departures in 2011, priced from \$5,995ppts, for 4 pax maximum.

It includes light aircraft views of the Bungle Bungle Ranges, 4WD touring and camping at exclusive wilderness lodges and camps.

### Favolosa godmother

**COSTA** Cruises has named Italian cinema star, Margareth Made, as the godmother for the 114,500 tonne *Costa Favolosa*.

## Strategic all OK

**STRATEGIC** Airlines has confirmed that all flights are back to normal after a technical hitch with one of its planes caused chaos for its weekend Bali and Phuket services (*TD* yesterday).

Details of rescheduled flights are online at [flystrategic.com.au](http://flystrategic.com.au).

## AA boost airberlin pact

**AMERICAN** Airlines has announced an expansion of its codeshare pact with prospective oneworld member airberlin to incorporate the carrier's new four times weekly service between New York JFK and Berlin-Tegel.

The codeshare flights are now available for booking, for travel from this Fri 24 Jun 2011.

## Kuname safari on sale

**BENCH** International has a three night package at South Africa's Kuname River Lodge priced at \$1,055ppts for stays in Jul.

The property is located in the Arrange Private Game Reserve, not far from Kruger National Park.

## TSV Master Plan OK

**THE** Federal govt has approved Townsville Airport's Master Plan for the next two decades.

The plan includes redeveloping the airport's passenger terminal and an expansion of the apron.

TSV passengers numbers are projected to grow by nearly 4% a year to over 3.5 million by 2030.

## Window Seat

**AN** Airbus A380 superjumbo has attracted lots of the wrong sort of attention at this week's Paris Air Show.

An unfortunate taxiing accident just after the plane arrived at Le Bourget airport, with the right hand wingtip clipping a building.

That led to a number of amused "tweets" from Boeing supporters saying that the new 747-8 is the "largest undamaged plane at the show".

**AND** there's also been some breathless speculation about an odd white box which has appeared on the demonstration A380's fuselage among its proud display of airline users.

The logos are listed in alphabetical order (below), and the blanked out spot appears between Etihad and KLM.

It's believed that the white block covers the identity of an airline set to announce a new A380 order in conjunction with Airbus, with the most likely carrier with suitable initials being Hainan Airlines sister carrier, Hong Kong Airlines.



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- Christie Smith, WAGGA WAGGA NSW
- Alyson Andrews, MT ELIZA VIC
- Sue Salisbury, BROOKVALE NSW
- Rohan Ford, KEW VIC
- Amanda Gleig, BROOKVALE NSW
- Matt Barnes, WEST END QLD
- Christine Cottee, ROCKHAMPTON QLD
- Caroline Kennaugh, WODONGA VIC
- Jacqui Painter, BRISBANE QLD
- Kendall Singleton, PERTH WA
- Jonathan Robertson, EARLVILLE QLD
- Tony Freedman, ALBERT PARK VIC
- Derek Gesler, MORAYFIELD QLD
- Christine Thorby, CARLTON VIC
- Kym Oshannassy, MARIBYRNONG VIC

Payments will be processed at the end of the month

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## Intrepid Thai growth

**INTREPID** Travel says its May results show the firm's greatest growth destination came from bookings to Thailand, up 148% on the same time last year.

The high bounce back follows political protests in Bangkok and other parts of the country in 2010.

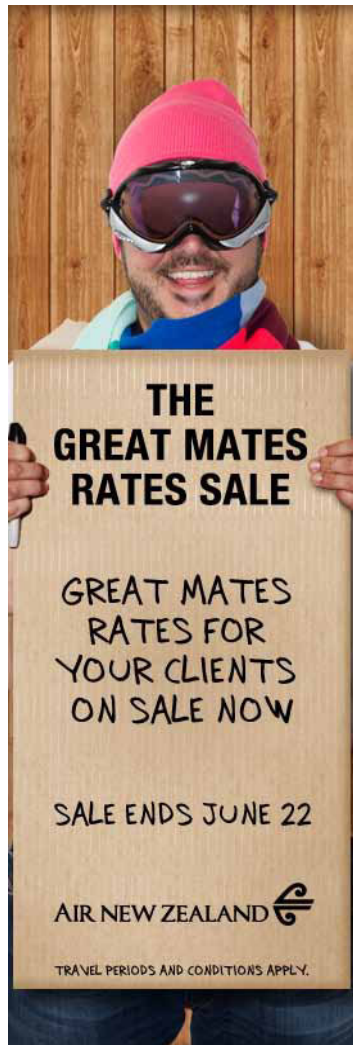
Australia sales also rose by 77%, despite the strong Aussie dollar, with the tour operator attributing growth to "our price point", said James Thornton, GM global sales.

Other destinations showing signs of strong growth include Spain (up 97%) and Turkey (65%).

## Sunsail 50% discount

**SUNSAIL** is offering up to 50% off select one way European canal boat itineraries departing between Jun and Aug on Le Boat.

2012 sailings are also being sold at 2011 prices when booked by 31 Aug - [www.leboat.com.au](http://www.leboat.com.au).



## SQ Spain tourism pact

**SINGAPORE** Airlines will promote Spain as a key tourist destination after signing a Memorandum of Understanding with Spain Tourism Board.

The MOU includes the introduction of activities in Barcelona as well as the use of advertising and promotional campaigns, and educational.

## Voyager eco seminar

**AUSSIE** travel management company, Voyager, is hosting a Carbon Offset seminar on 07 Jul in Melbourne at the Crown Conference Centre.

The event will focus on advising how Procurement Managers play a role in carbon offsetting their corporate travel programs, and the benefits of taking action on climate change of business.

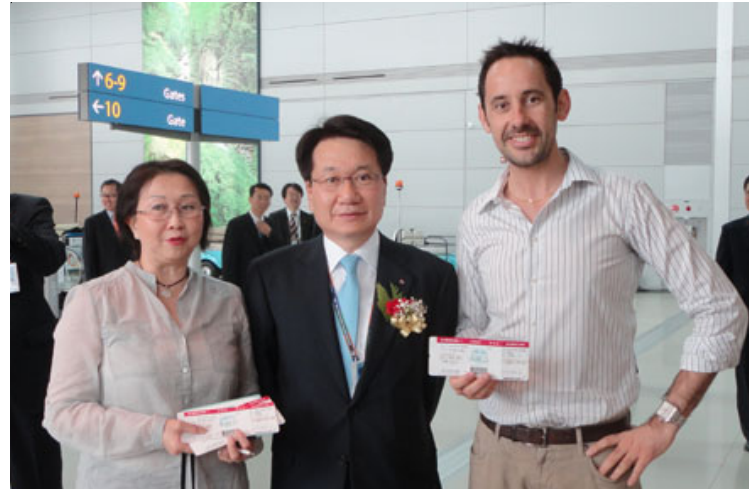
Speakers incl Jonathan Wood, Freddy Sharpe, Beth Mclaclan and Neil Salisbury - see 'Events' at [voyagertravel.com.au](http://voyagertravel.com.au) for more.

## SiteMinder signs two

**ACCOMMODATION** listing site SiteMinder has extended its reach in the United Kingdom, signing deals with [www.hotels4u.com](http://www.hotels4u.com) and [www.travelrepublic.co.uk](http://www.travelrepublic.co.uk).

GM for Europe, Brendon Rogers said the distribution channels are primarily focused on the local market but have expansion plans.

## Another A380 inaugural for duo



**ABOVE:** They've done it again!

Amity Travel Centre's Luke Chittock and Bonaventure Travel's Isabelle Chu have notched up yet another Airbus A380 inaugural commercial flight.

This time the pair made history aboard Korean Air's superjumbo flying between Seoul Incheon and Tokyo Narita Airports on 17 Jun, in First Class.

It's the 6th inaugural for Chu and Chittock, after being on launch flights with Singapore Airlines, Emirates, Qantas, Air France and Lufthansa.

Next up is China Southern Airlines, which will launch A380 services in Q3 this year.

The duo are pictured here with Korean Air president and chief operating officer, Chang Hoon Chi.

## Holiday Autos Savers

**HOLIDAY** Autos has a hire six day pay five deal on select car types in New Zealand booked under Silver Saver rates before 30 Jun and for travel until 31 Aug.

See [www.holidayautos.com.au](http://www.holidayautos.com.au).

## Boeing deals for 747-8

**BOEING** says its secured deals with 2 "undisclosed customers" for 17 747-8 Intercontinental jets, 15 of which are for one carrier, at the Paris Air Show.



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## AA drops San Salvador

**AMERICAN** Airlines has confirmed the suspension of its daily flights between Los Angeles and San Salvador in Central America, effective 22 Aug.

## WIN A COPY OF THE "WHITE LION" DVD



Each day this week, the Africa Safari Co and *TD* are giving readers the chance to win a copy of the "White Lion" DVD.

According to the legend of the Shangaan white lions are the messengers of the gods but it has been years since one has been seen in their remote African valley.

When a white lion is miraculously born into the valley a young Shangaan named Gisani finds himself destined to protect this rare and magnificent creature at all costs.

To win a copy of the DVD, simply be the first reader to email the correct answer to the question below to: [whitelion@traveldaily.com.au](mailto:whitelion@traveldaily.com.au)

**The Africa Safari Co offers safaris to where in South Africa that you may find White Lions?**

Hint! Visit [www.africasafarico.com.au](http://www.africasafarico.com.au)



## Sydney MICE ranking

**SYDNEY** has moved up 10 places to 14th in the worldwide ranking for the number of international events held in the city in 2010.

According to a recent report by the Union of International Assoc. (UIA), the NSW capital hosted 105 events last year.

The destination also moved up in the categories for 'events of international character over three days' and also for the two day category, ranked at 13th and 11th place respectively.

Lyn Lewis-Smith, Business Events Sydney coo said BESydney saw outstanding achievements last year.

"In this financial year alone, BESydney has already secured 67 business events, expected to generate \$188m for the economy and we have an unprecedented number of events in the bid process," Lewis-Smith said.

## TCF additions in Jun

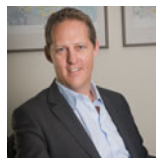
**THE** Travel Compensation Fund has added two new agency head office locations this month, incl **Danesh Travel** of Dandenong Vic (ABN: 46 170 512 381) and **Lower Mountains Travel** of Glenbrook NSW (ABN: 98 149 228 179).

Student Flights and Nexus Point Travel have also opened new NSW branch locations in Charlestown and St Leonards respectively.

## Thredbo card deals

**MASTERCARD** is offering users exclusive benefits at Thredbo as part of signing a two year deal with the NSW ski resort.

Deals include a 50% discount on membership for Thredbo Club, while MasterCard Gold, Platinum and World cardholders can upgrade their 'Season Pass' for a 'Platinum Pass' at no extra cost.



## AFTA UPDATE

The latest insights from AFTA's Chief Executive, Jayson Westbury

**I'M** very pleased to see the latest instalment of data from *Roy Morgan Research* that has indicated that the intention to travel on an overnight holiday and more importantly overseas holiday is up (*TD* Fri).

This may be as a result of the strong Aussie dollar but also because as we all know in the travel industry, there has never been a better time to travel. With so many fantastic priced deals in the market place right now, I think consumers are spoilt for choice and they are making the most of this.

So too is the slight increase in the preferred channel to book overseas holidays swinging back to travel agents away from online. This trend may continue as consumers become more and more aware of the value that a travel agent can offer particularly in times of disaster.

I also think that consumers are seeing that it might be cheaper on the net when they look, but it is not always cheaper when they book. This type of comment has been made to me on many occasions since this data was released by consumer reporters and to a high degree it is true.

One of the real value adds that the travel agent has is the ability to hold flights and bookings at a price while the consumer considers the purchase.

In fact, the latest reports show that more and more people are becoming reliant on their travel agent than ever before. Some of this is due to the new state of the art technology that travel agencies have deployed. Particularly in the corporate travel space which allows companies to be able to better communicate and locate travelers when they are on a trip overseas.

This of course allows the agent to provide up to the minute detail to the company and keep the traveller engaged and informed about information relating to their itinerary.

These sorts of services are yet to migrate to simple website style booking services. In addition it is becoming more important for travellers to be able to make contact with families and friends and get assistance with travel insurance when things go wrong. All something that travel agents have been doing and continue to do as "*part of the service*".

Further to this data, it is also clear that many in the consumer travel media have detected the swing back to travel agents as *we now* see far more complimentary stories being run about the travel agent and the value of using one. Not only are we seeing this in the newspapers, but also on radio and other mediums.

All good news for travel agents and travel businesses.



## Al Arab Fitness camp

**JUMEIRAH** Burj Al Arab in Dubai has launched 'The Ultimate Fitness Retreat', an exclusive program that combines high impact performance training, physical fitness sessions, healthy dining and personal mentoring.

## JAL fuel s/c increase

**JAPAN** Airlines is raising its fuel surcharge on all international tickets issued between 01 Aug and 30 Sep.

The price hike will see the fuel levy between Australia and Japan rise US\$47 to US\$355 per sector.

## EXPERIENCE

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## Melbourne pax soar

MELBOURNE Airport saw a 18.5% year on year rise in its May int'l pax numbers to 490,306, with the growth being put down to a "late Easter & holiday peak".

## Tourism Vic partners with DJ

**TOURISM** Victoria's brand new national marketing campaign (page 1) signals the first time the organisation has formed a strategic partnership with an Australian airline.

Don Richter, director of marketing for Tourism Victoria, said the "most exciting"

part of the campaign was its alliance with Virgin Australia.

As part of the 'Play Melbourne' campaign, Tourism Vic and Virgin Australia's holiday arm, Blue Holidays, is giving away a holiday every week for a year to the city in an online competition.

To enter, people must go to the [PlayMelbourne.com.au](http://PlayMelbourne.com.au) website where browsers have to find the answers to three hidden questions within the site.

The comp itself requires people to be spontaneous, with prizes awarded on Wed of each week, for travel on the Fri the same week.



The micro-site is also full of new news about Melbourne, what's on and where to go, that'll be updated weekly, and lists special holiday packages available with Virgin Australia and Blue Holidays.

A 'Play Melbourne' iPhone app featuring maps, augmented reality and GPS technology will be available to assist visitors with locating bars, cafes, events and attractions in the city.

Pictured above at the Sydney launch yesterday are Don Richter, Director of Marketing, Tourism Victoria and Christina Atherton, PR manager, Tourism Victoria.

**RIGHT:** The Tourism Victoria Sydney team are pictured here at the Grasshopper Bar, from left: Claire Garrerty, Kristy Taylor, Christina Atherton, Alex Higgins and Nadine Ghanem.



## myTC unites travellers

**GLOBAL** online travel community myTC is connecting mature aged travellers with like minded people from around the world via its website.

[mytravelcompanions.com](http://mytravelcompanions.com) offers search options to find people who want to travel to the same places at the same time, and also includes travel diaries, discussion forums and photo albums.

Members can also use the portal to research trip information and book holidays.

## SAS and GECAS order 100+ Airbus A320neos

**AIRBUS** has inked deals with SAS Group for a firm order of 30 eco-friendly A320neo aircraft and an option for a further 11, to be delivered from 2016.

The order comes the same day as GE Capital Aviation Services announced a firm order for 60 A320neo family jets to its fleet.

Saudi Arabian Airlines is also topping up its A330-300 aircraft fleet, placing an order at the Paris Air Show for four more jets.

## Mobile transformation

**AMADEUS** has identified changing traveller attitudes to airline mobile services in a new report on the "always-connected traveller" released in France last weekend.

The report confirms the rise of the acceptance of mobile technology, with 16% of the more than 2000 travellers surveyed already using smartphones to book trips.

And for frequent travellers the uptake was even more, with a hefty 33% booking via mobiles.

Airlines were also surveyed as to their support for mobile devices, with Asian and North American carriers showing the storngeest uptake, while European and Latin American airlines "prefer to focus on only a select core of services".

Six carriers polled were also planning to install advanced smartphone technology including "push" notifications for updates such as flight or baggage status.

"Mobile continues to shake up how companies interact with and meet the needs of customers," said Amadeus IT vice president for airlines, Julia Sattel.

See [bit.ly/amadeusreport](http://bit.ly/amadeusreport).

## NRL Rd 15 Winner

**CONGRATULATIONS Brent Wright**  
from Flight Centre Technology

Brent is the top point scorer for Round 15 of *Travel Daily's* NRL industry footy tipping competition and has won the *Explorer Series 302* video camera goggles, courtesy of **Active OutThere** and **Liquid Image**.



## Major Prize Sponsors

**1st Prize:** 4-night holiday to Dubai & Abu Dhabi, courtesy of Emirates and Jumeirah Hotels & Resorts



**2nd Prize:** 4-night holiday to Kuala Lumpur & Penang in Malaysia, courtesy of AirAsia & Parkroyal



**3rd Prize:** Apple iPad 2, courtesy of Compass Car Rental



## RESURG GROUP

### Training Events Coordinator – Resurg Group

The Resurg Group are Australia's a leading provider of profit improvement services to the travel, retail and leisure industries both in Australia and overseas. We are looking for a highly efficient and motivated individual with excellent client communication skills to co-ordinate the delivery of our training and business improvement programs.

#### The key activates in the role will be:

- Managing the co-ordination of all business improvement programs including over 100 training workshops each year in Australia, New Zealand and the USA.
- Co-ordinating the Resurg services team to deliver high quality business improvement services.
- Communicating constantly with our 400 ongoing clients to achieve 100% customer satisfaction.
- Drive ongoing improvements that will enable further growth in this area.

#### The skills we you will need are:

- Self-starting ; The great thing about this role is that you will have plenty of autonomy.
- Exceptional attention to detail and ability to meet deadlines.
- You will need to enjoy chatting with clients on the phone!
- Problem solving –You will need the ability to take ownership and solve problems, while also working to prevent them reoccurring in the future.

To apply, or find out more please call or email Chris Young at the Resurg Group at [cyoung@resurg.com.au](mailto:cyoung@resurg.com.au) or 02 9697 2239.



# Tsolakis sets the pace

**RIGHT:** Qantas head of industry and corporate sales, Karen Tsolakis, was in Las Vegas last weekend for the 37th annual American Express Pacesetters Conference.



The event aims to recognise and reward more than 500 of Amex's top corporate global consultants and performers.

Tsolakis is pictured during the steamy Vegas event with Charles Petrucelli, who's president of American Express Business Travel.

## Meetings Africa invite

**SOUTH** African Tourism is calling for expressions of interest from buyers wanting to participate in next year's Meetings Africa event.

Meetings Africa 2012 will take place at the Sandton Convention Centre in Johannesburg from 28 Feb-01 Mar, with hosted buyers set to travel from 24 Feb-03 Mar.

Professional conference organisers, incentive houses and business tourism specialists can call Eric Lewanavanua for info on 02 9264 8376.

## Delta's tropical 747

**A DELTA** Air Lines jumbo jet was last week diverted to the remote Midway Atoll in the centre of the Pacific Ocean after a windscreen crack appeared in the plane en route from Honolulu to Osaka.

## Norfolk extension

**NORFOLK** Air has extended the validity of its 50% off winter fare offer, with the deal now valid for bookings before 02 Jul and for travel to 31 Aug.

More info 1800 612 960.

## Aussie web community

**A SYDNEY**-based travel technology company has launched a new online travel community called Travel Mall.

The social networking initiative is online at [www.travelmall.com](http://www.travelmall.com).

## New US kiosk fee

**AMERICAN** low-cost carrier Spirit Airlines has come up with yet another source of lucrative ancillary revenue - charging pax to have boarding passes printed by its electronic airline kiosks.

The controversial US\$1 charge is set to be introduced next year - once travellers are used to a new US\$5 fee to have a boarding pass printed out by a human customer service agent at the airport.

The carrier says the changes will allow it to offer lower fares, and passengers who choose to check in online will "save more than ever before".

## Vale Dorice Reid

**THE** Cook Islands Tourism industry is mourning the death of Te Tika Mataiapo (Dorice Reid).

As well as being the developer and owner of the Little Polynesian Resort in Rarotonga (where business continues as usual), she was a well respected Board Member of the Cook Islands Tourism Corporation.

## Money

**WELCOME** to *Money Talk*, TD's Tue feature on what the Australian dollar is doing.

**\$1AUD = US1.056**

**THE** eyes of currency traders around the world are firmly fixed on Greece today, as the country's debt crisis continues with European officials urging the government to cut spending.

The dramas have put downward pressure on the A\$ - while Reserve Bank minutes released today point to interest rates remaining unchanged, which is likely to see a further easing in the Aussie dollar.

Oil prices are also stabilising at around US\$95 per barrel, which is good news for airlines.

*Wholesale rates this morning:*

US	\$1.056
UK	£0.651
NZ	\$1.298
Euro	€0.737
Japan	¥84.42
Thailand	฿32.39
China	¥6.679
South Africa	R7.060
Canada	\$1.028
Crude oil	US\$93.42



Ever dreamed of being on stage? Well, here's your chance to be...

**Queen for a Day**

**The Tiffany Project**

**Can you hold tune? Shake your tail feather? Love to perform? Here's your chance to appear on stage in Thailand's famous Tiffany's Show, Pattaya.**

Throughout the month of June, **Travel Daily, Tourism Authority of Thailand, Thai Airways International, Siam Hotels and Resorts and Tiffany's Show** invite travel consultants to join us for a once in a lifetime "Queen for a Day" experience.

Send your audition video and you could join our group on a special famil trip to Thailand that includes flights with THAI, 5 nights courtesy Siam Hotels & Resorts (two in Bangkok & three in Pattaya) and a makeover, dress up and performance at the famous Tiffany Cabaret Show in Pattaya.

**To enter, simply send in an audition to the Tiffany Show as a short video clip of yourself (30sec-1min, .mov or .wmv file) lip syncing to your favourite song. You can use props and/or dress up if you wish.**

All the clips will be uploaded to **Travel Daily's** YouTube page. At the end of the month five winners (a representative from NSW, VIC/TAS, WA, QLD/NT and SA ) will be chosen by the judging panel..... and one additional....as voted by the industry.

So grab your video camera or mobile phone and release your inner performer!

**Send your entries to:**  
[tiffanysaudition@traveldaily.com.au](mailto:tiffanysaudition@traveldaily.com.au)

Click here for more information



**Travel Daily** is Australia's leading travel industry publication. Produced each weekday since 1994, the newsletter is first with the latest industry news and is available by paid subscription to people within the travel industry. Sign up for a free 14 day trial subscription at [www.traveldaily.com.au](http://www.traveldaily.com.au).

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## Looking For New Challenges?

Start your search with TMS!



### Hot Jobs (Australia) - June 2011

Sydney - 02 9231 6444 - [nswjobs@tmsap.com](mailto:nswjobs@tmsap.com)  
Melbourne - 03 9602 1809 - [vicjobs@tmsap.com](mailto:vicjobs@tmsap.com)  
Brisbane - 07 3221 9916 - [qldjobs@tmsap.com](mailto:qldjobs@tmsap.com)

Adelaide & Perth  
- 02 9231 6444 - [sajobs@tmsap.com](mailto:sajobs@tmsap.com), [wajobs@tmsap.com](mailto:wajobs@tmsap.com)  
Executive Positions - 02 9231 6444 - [sally@tmsap.com](mailto:sally@tmsap.com)

Temp or Contract - Alex  
Executive - Sally Frappe

#### JOB OF THE WEEK!

### Food Store Manager – Melbourne

- Team Manager role, busy 7 day a week operation!
- Great salary on offer with bonuses

Entrepreneurial venture of a fast growing concept gourmet sausage business. After the successful launch of this first venue in Sydney, our client is now looking for a Store Manager for the opening of their second store at Melbourne. This outlet offers all natural, preservative-free gourmet sausages with salads, belgian fries and sauces, using fresh, preservative-free produce. Managing a small team, you will be in charge of the daily management of suppliers, training, stocktaking, human resources and sales. We are looking for a retail star in food service management, with a passion for fresh food!

Contact Remi Descamps on +61 2 9231 6444  
or [remi.descamps@tmsap.com](mailto:remi.descamps@tmsap.com) for more information



BNE • MEL • PER • SYD  
BKK • HKG • SHA • SIN

#### Customer Service Manager

- Strong people management experience
- Excellent skills in ticketing and knowledge of GDS systems

Do you have great customer service skills and knowledge? Would you like to manage a team while working with an industry leader? Our client is a large international travel business offering unlimited career options. The successful applicant will be proficient in problem solving with a good understanding of airline procedures and the ability to embrace ongoing changes in the workplace. In return, our client offers a very competitive salary with career progression.

Contact Jane Dearden T: 02 9231 6444 E: [jane.dearden@tmsap.com](mailto:jane.dearden@tmsap.com) or apply online now!

#### Multi Corporate Travel Consultants x 4 – North Sydney CBD Novice Domestic Corporate Travel Consultants x 2

- Ongoing training with exceptional management and team
- Respected travel company with fantastic training opportunities

This is a role responsible for providing end to end international and domestic travel management for corporations. This is a great opportunity for a experienced retail or domestic (can be less than 12 months) corporate/ retail consultants. To be considered for this role you must be experienced in retail/corporate travel, knowledge of a GDS system and back office. If you have strong customer service skills this is the role for you.

Contact Brendan Grant T: 02 9231 6444 E: [brendan@tmsap.com](mailto:brendan@tmsap.com) or apply online now!

#### Multi-skilled Corporate Travel Consultant

- Experienced Corporate Travel Consultants
- Excellent salary on offer

Our clients are Australia's top Travel Management Companies. Due to organic growth they are currently looking for experienced Corporate Consultants in Perth. The role will see you booking Domestic and International corporate travel arrangements including flights, accommodation and car hire. To be considered for the role you MUST have previous experience in Corporate Travel; knowledge of a GDS; excellent Domestic and International airfare knowledge (including Round The World fares). You will be able to work in a team and have extraordinary customer service skills. In return our clients offer attractive salary package, training and development and career opportunities.

Contact Anna Wachowiak T: 02 9231 6444 E: [annaw@tmsap.com](mailto:annaw@tmsap.com) or apply online now!

#### Temp Jobs, Jobs Jobs! Sydney and Brisbane

- Taking all levels of experience (Travel Consultants)
- Ideally have at least one year GDS experience

We have loads of temp jobs for both our Sydney and Brisbane offices. Our clients are from both corporate and retail travel, and are desperate for keen individuals to work full time on casual contracts. Great work environments and easy to get along cultures, offering great casual hourly rates in the CBD. These positions can and often do extend into permanent contracts for those seeking career progression. Ideally suited to return to work mums, travel and tourism students or those looking to gain further experience in the tourism business.

Contact Alex Sleba or Fujio Shibata T: 02 9231 6444 E: [fujio@tmsap.com](mailto:fujio@tmsap.com)



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**ADELAIDE & PERTH – (03) 9670 2577 – [recruitsa@aaappointments.com.au](mailto:recruitsa@aaappointments.com.au) & [recruitwa@aaappointments.com.au](mailto:recruitwa@aaappointments.com.au)**

**VIP CORPORATE TRAVEL CONSULTANT**

**FIRST CLASS ALL THE WAY! – SABRE + TRAMADA ESSENTIAL.  
SYDNEY CBD - EXCELLENT HOURLY RATE + SUPER +**

Reach for the stars with this VIP Corporate Travel Consulting role! Here is your chance to book amazing itineraries!

This amazing role will run for approx 3-6 months with an opportunity for permanent down the track. Full time and Part time hours available to suit your lifestyle! You will need to be a professional, friendly, qualified Corporate Travel Agent with a minimum of 5 years experience within the travel industry. Don't miss out on the VIP role that everyone wants.

**ESCAPE THE RAT RACE - WORK 1 DAY PER WEEK!**

**AMADEUS AND TRAMADA TRAINED AGENT  
SYDNEY EAST - EXCELLENT HOURLY RATE + SUPER**

Looking for a real life balance? How about working just 1 day a week? This unique opportunity will suit someone studying full time or perhaps a parent looking to ease back into the work force. You will be a qualified, friendly, knowledgeable and professional travel consultant with proficiency in both Amadeus and Tramada and can work in the Eastern Suburbs. Part time roles are RARE, so be the first to apply to avoid disappointment!

**LIVE THE HIGH LIFE**

**TRAVEL CONSULTANTS (OVER THE PHONE SERVICE)  
PERTH (CITY FRINGE) – SALARY PACKAGE OTE \$50k - \$60k**

Sick of chasing the sale? Here the business comes to you! This well known operator is looking for talented retail consultants to join their growing and busy business. If you are a sales focused consultant, who wants to earn the big bucks and live the high life then look no further. This outstanding company offers you a high base salary, incentives and a fun working environment.

**GO WHERE THE GRASS IS GREENER**

**CORPORATE TRAVEL CONSULTANT  
MELBOURNE – SALARY PACKAGE TO \$55k + BONUS**

Do you love the rush of corporate, but miss the intimate feel of a boutique office? Then this small corporate office is just what you are looking for. You will be a multi skilled corporate consultant with a minimum of 2 -3 yrs experience. Staff retention is high making this an opportunity not to be missed. Apply today be rewarded again in your career and climb up the corporate ladder!

**ROLL OUT THE RED CARPET**

**TRAVEL CONSULTANTS- ENTERTAINMENT INDUSTRY  
MELBOURNE (CITY FRINGE) SALARY PACKAGE OTE 60K**

Needing some excitement in your day to day work life? Then this is the role for you! If you have ever dreamed of booking travel for the rich and famous, this boutique agency wants to hear from you! You will be part of an energetic team and will soon love coming to work again. All that's required is min 2 -3 yrs international consulting experience. Galileo and Tramada preferred. APPLY TODAY!

**LEAD THIS TEAM TO GREATNESS!**

**RETAIL TRAVEL MANAGERS  
ADELAIDE – SALARY PACKAGES TO OTE 70K**

Our client is looking for an experienced travel manager/supervisor for their Adelaide store. If you have exceptional customer service, can motivate your team, love exceeding your sales figures and enjoy being the leader of the pack then this is the role for you. All you need is at least 4 years in the industry and an ability to show strong leadership and development of team dynamics.

**MOVE INTO THE PRODUCT ARENA**

**PRODUCT CONSULTANT  
BRISBANE CBD – SALARY PACKAGE \$45K OTE**

Do you have strong negotiation skills? Looking to embark on a long and successful product career? We have a rare and exciting opportunity for you. Join this global company as a product coordinator and you will open the door to a promising new career. Specialising in product; you will work closely with product managers in establishing and maintaining contracts along with training consultants of new products. Apply today before this role is snatched up.

**EARN THE TOP PLAYER BUCKS!**

**CORPORATE CONSULTANT  
BRISBANE – SALARY PACKAGE TO \$70K**

Are you a polished communicator? Have exceptional customer service skills? We have a fantastic opportunity to join this AWARD WINNING corporate agency with established accounts, brilliant inner suburb location with high end leisure and corporate accounts. Enjoy working Monday to Friday, close to restaurants and shopping. You must have 3 yrs international consulting experience and enthusiasm to burn. Make the leap into corporate consulting today.

# It's a new dawn for Ayers Rock Resort...

We are pleased to advise that Ayers Rock Resort and Longitude 131° are now owned by the Indigenous Land Corporation (ILC).

Under the new owners, Voyages Indigenous Tourism Australia will operate Ayers Rock Resort and Longitude 131° as a world-class resort, offering authentic travel and cultural experiences, with all profits going towards supporting the ILC's Indigenous programs across Australia.

We are excited about the future and want to extend a warm welcome to our travel industry colleagues.



## RED HOT travel industry offer 2 Nights Accommodation

# \$139

 per person  
twin share\*

### Inclusions:

- 2 nights accommodation in a Standard Room at your choice of either Desert Gardens Hotel or Sails in the Desert Hotel
- Full buffet breakfast daily
- Return Ayers Rock Airport transfers
- Complimentary use of the resort shuttle

For reservations contact the Voyages Travel Centre on 1 300 134 044 or  
email [travel@voyages.com.au](mailto:travel@voyages.com.au)