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# Travel Daily

First with the news

Wednesday 22nd June 2011

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**T-QUAL** TQUAL is Australia's new mark of tourism quality.

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## TDTV meets Travolta

**TRAVEL Daily TV** today features an exclusive video from Dallas/Fort Worth, using footage taken during the recent history-making Qantas inaugural flight.

As well as a face-to-face interview with movie megastar and Qantas ambassador John Travolta, the video highlights the attractions of Dallas and Fort Worth which are now much more easily accessible via the new Qantas services.



Click on the TDTV logo or see [traveldaily.com.au/videos](http://traveldaily.com.au/videos).

## ZQN Hilton opening

**NEW** Zealand prime minister John Key will officially open the landmark new Queenstown Hilton Hotel tomorrow at 5pm.

**TD** will be reporting on location from the event which will bring some welcome good news to the New Zealand tourism industry.

## QF international revamp

**QANTAS** ceo Alan Joyce has today confirmed that major plans for the "strategic renewal" of the carrier's mainline international business will be revealed in just over two month's time, on 24 Aug.

The announcement follows revelations that the international business has lost \$200m this year, heavily impacting the overall business which is set to report an underlying profit before tax of \$500m-\$550m for the year to 30 Jun 2011 (**TD** breaking news).

Joyce said the intention of the review of the international business was to turn it around in the short to medium term, and position it for the long term.

Key features will see it continue to offer the right ports, connections, frequencies and a great flying experience, with a strong frequent flyer program.

Qantas will take its **oneworld** alliances "to the next level," including more joint ventures, Joyce said, as part of working these partnerships more strongly.

Asia will be a key focus for QF international, he added, saying "the future will be about travel both to and within Asia".

And finally Qantas executives will "cast a ruthless and honest eye over non-performing and unsustainable parts of the international business," he said.

"Qantas International is a great airline, but currently it is a poor business," he said, having achieved required returns only three times since 1996.

"The problem has been developing over more than a decade," he said.

More details from today's speech on **page seven**.

## FcM into Bolivia

**FLIGHT** Centre's corporate travel offshoot FcM Travel Solutions has announced a new partnership agreement in the South American country of Bolivia.

The pact is with a firm called Turismo Balas, which has been operating since 1953 and has been offering dedicated business travel services for the last 20 yrs.

FcM's Latin America director, Maren Hanschke, said the addition meant FcM now has partnerships with 13 local agencies across the region, with further Latin American deals to be announced shortly.

## Seven pages of news

**Travel Daily** today has 7 pages of news plus full pages from:

- AA Appointments jobs
- NTIA sponsors
- NTIA AFTA party

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**Aircalin introduces 'Choose Day'**

From 12 July we fly to Nouméa every day, including Tuesday.

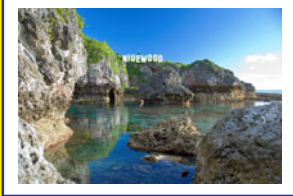
**Aircalin**  
International Airline of New Caledonia

[CLICK HERE](#)

## Hobart Youth Games?

A GROUP lobbying for Hobart to host the 2020 Olympic Games has now shifted its focus to the 2022 Youth Olympics.

The Hobart Organising Group for Major Events has developed plans for a 100,000 seat stadium, saying that pushing for the youth event was a "more realistic hope of bringing the greatest show on earth to our great city".



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## Royal Brunei cuts PER, BNE

ROYAL Brunei Airlines is set to slash its Australian presence in a wide-ranging network review which includes the withdrawal of flights from Brisbane and Perth effective the end of Oct this year.

The restructuring will also see BI pull out of New Zealand and Vietnam, with the cancellation of its services to Auckland and Ho Chi Minh City.

Royal Brunei will continue its four times weekly 777 flights to Melbourne, with the carrier describing the cuts as part of a "stabilisation plan" to improve its operations, financial performance and customer service experience.

Flights to Kuching in Borneo will also be suspended from the end of Jul, with BI deputy chairman Dermot Mannion saying "It was not an easy decision to reduce RBA's route network.

"However it is the first step towards creating a stronger

foundation that will allow the airline to enhance our value to customers, employees and society," he added.

Reservations are now closed on the affected flights, and pax holding tickets are being asked to contact travel agents or their local Royal Brunei ticket office.

The move is set to be a blow to Brunei Tourism which recently established its first ever direct representation in Australia through the Walshe Group.

## Travellers Choice adds

TRAVELLERS Choice has appointed Leith Poad to the newly created role of Sales Development Manager, with responsibility for helping the network optimise its preferred sales agreements.

Erin Putland has also been promoted to a newly created Marketing Supervisor role.

## QH call meltdown

QANTAS Holidays says it's had "significant incoming call congestion" due to the volcanic ash disruptions, with a minority of calls not receiving the contact centre, getting busy signals or being "placed into a music loop".

Agents requiring assistance for quotes and bookings departing within the next 7 days only are being asked to email details to [quotes@qantasholidays.com.au](mailto:quotes@qantasholidays.com.au).

The special email address is only a temporary measure, and "will not be monitored after close of business Friday 24 June unless otherwise advised".

For bookings departing outside 7 days consultants should consider the *easyway* online booking alternative, QH said.

"For the great majority of customers who do not experience this problem, the quickest way to contact us and resolve any issues will still be through our Contact Centres," the wholesaler added.

**virgin atlantic**

The new vsflyinghub has really taken off.

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# Travel Daily

First with the news

Wednesday 22nd June 2011

World's Best Business Class.

Skytrax World Airline Awards 2010

QATAR AIRWAYS القطرية

## P&O World Cruising Oz growth

**P&O CRUISES** World Cruising is forecasting double digit growth in Australian passengers on its World Cruise program for 2013, which was released late yesterday.

For the first time ever the brand will deploy its new 3100-passenger *Azura* in Australian waters during her world itinerary.

P&O Cruises World Cruising is calling it a 'triple AAA' summer in Australia, with *Azura*, *Aurora* and *Arcadia* all set to call in Sydney in

the same week in Feb 2013.

The move will see a 23% increase in local capacity, but md Carol Marlowe said she's looking at a larger proportion of the boost being taken up by Australian passengers who currently make up about 10% of the brand's clientele.

As well as the full world voyages by the three ships calling here, there are a number of sectors which are expected to be attractive for Australian pax, including between Australia, Singapore and Hong Kong.

*Azura* was launched last year by Sydney-based ballerina Darcey Bussell, who is expected to be reunited with her godchild during the Australian visit.

Fares on world voyage sectors lead in at \$1949 on *Azura* from Singapore to Melbourne, with many other options available.

Early booking discounts of up to 10% are on offer, along with a further 10% on agent Select Sailings for bookings made before 31 Dec.

See the official launch video at [traveldaily.com.au/videos](http://traveldaily.com.au/videos).



## Paris Air Show orders

THE aircraft orders continue to pile on at the Paris Air Show, with the main manufacturers, Airbus and Boeing, taking a number of new orders on Day 2, including:

- US low cost carrier JetBlue Airways has ordered 40 Airbus A320neos and firmed up another A320 orders to A321s.
- Aeroflot Russian Airlines has ordered eight Boeing 777-300ERs.
- and Malaysia Airlines has converted an option for 10 Next Generation Boeing 737-800s, valued at around US\$800 million.

## CHC airport re-opens

CHRISTCHURCH Airport was forced to close its terminal last night after another earthquake, this time measuring 5.4, situated about 7kms SW of the city struck.

The runway was also closed for two hours to check for damage, before re-opening this morning.

## VS strike action looms

VIRGIN Atlantic is facing industrial action after 97% of its pilots voted in favour of strike action over pay increases.



## Window Seat

**CAMPING** specialist Coleman has unveiled an innovation which it's describing as a "Guaranteed Anti-Divorce Product" for outdoors aficionados.

Contrary to expectations, the so-called Instant Up tent isn't an erectile dysfunction treatment, but in fact is a tent which can be put up in about 30 seconds.

The special tent has no loose frame poles and "internal cord management," and will be available in 8 sizes from early Sep - just in time for Father's Day.

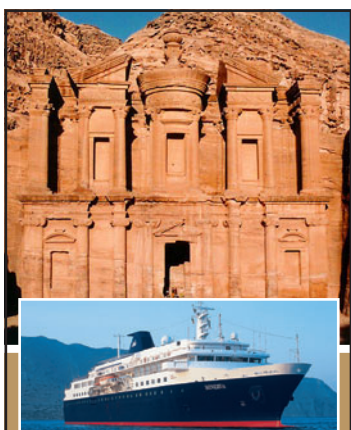
**JAPANESE** beer manufacturer Asahi Breweries is the latest company to pledge its assistance to the victims of Japan's tragic earthquake and tsunami disasters in Mar.

Asahi has announced the deployment of a special "beer wagon" in the affected zone, which will serve super-chilled ale to survivors as well as those working on reconstruction.

It utilises a system which allows the amber fluid to be quickly cooled to -2°C to "help people who work up a sweat while rebuilding," according to Asahi md Akiyoshi Koji.

**A FABULOUS** new hotel room remote control being launched in the US this week has a very special feature - an antimicrobial coating to help it repel germs.

The DIRECTV product was developed in response to research which found that TV remotes were one of the filthiest and rarely-cleaned objects in most hotel rooms.



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## DJ/NZ to trim CHC capacity by 25%

**VIRGIN** Australia and Air New Zealand say the deterioration in transTasman passenger traffic to Christchurch following the 22 Feb earthquake is continuing to hound revenue and loads.

Sentiment towards travel to New Zealand generally may also be affected, the airlines said in a submission dated 03 Jun.

The situation has seen the airline partners drop capacity to Christchurch by around 25% due to "a severe reduction in demand", the carriers told the ACCC.

Christchurch itself accounts for about 25% of total transTasman capacity, and up until 20 Feb, pax numbers on the route were up 8% on the same time in 2010.

However, bookings slumped by 20% year on year as at 15 May, Virgin/Air NZ revealed.

Between 21 Feb-01 May, Air NZ and DJ saw a 37% and 34% drop in bookings to Christchurch.

Sale fares to CHC "produced only very limited improvements" in passenger movements.

The forecast is also bleak for the duration of the Northern Summer 2011 season, and likely to extend

for the duration of the Northern Winter 2011 season, DJ/NZ said.

"In response to this drop in demand, the Applicants reduced fares across the Tasman route in order to maintain load factors."

Decreased fares on flights in and out of Christchurch "have not significantly increased passenger numbers," the airlines said.

As a consequence of the drop in capacity, Virgin and Air NZ have told the Australian Competition and Consumer Commission it "may" mean they will not meet the minimum capacity agreement of the forged alliance, which was approved in Dec last year.

In their 25-page submission, DJ/NZ cite the Australian gov't's travel advisory for Christchurch and Lyttleton region as making trans-Tasman travel "unappealing for some travellers."

They also said the closure of many tourist attractions, the destruction of key architecture sites, the withdrawal of Rugby World Cup matches from the city and a lack of accommodation for tourists are factors likely to cause a reduction in tourism demand "for the foreseeable future."

From Apr 2011, DJ/NZ lowered their combined capacity by 9.3%, or 127 return services to CHC and for Northern Winter 2011 they have reduced capacity by 12.4% or 137 return trips, which equates to about 2.7% of the total trans-Tasman services.

The carriers are now proposing to drop capacity for the rest of the NS11 season by a further 6%, and by an additional 13% in NW11, for a total of 25.4%.

Should demand conditions pick-up in NW11, the airlines say they will "have the incentive to deploy further capacity."

The ACCC is inviting submissions on the change and is expected to make a decision late next month.

## Anantara addition

**ANANTARA** Hotels, Resorts & Spa will open its first city hotel in Abu Dhabi early next year, the 224 room Eastern Mangroves Hotel & Spa by Anantara.

The hotel is a project owned by Abu Dhabi's Tourism Development & Investment Company, and will feature a marina and a luxury spa.

It's the 5th Anantara property in the emirate.

## Tempo EY fare credit

**TEMPO** Holidays is offering land credit of up to \$350 when booking 'M' class Etihad Airways airfares by 31 Aug with the firm.

## Vienna celebrates Klimt in 2012

**RIGHT:** Austria National Tourist Office and Vienna Tourist Board hosted an intimate group of industry partners last night to celebrate next year's anniversary of Gustav Klimt's 150th birthday, if he was still alive.

VTB managing director Norbert Kettner said 2012 will see many museums and galleries in the city put on show art pieces normally locked away in vaults produced by the pioneer of Viennese Modernism during the year long celebration.

Klimt's work captures the artistic and scientific discoveries and developments that shaped the Vienna Succession period.

Special Klimt exhibitions will be shown at Vienna's Belvedere from 25 Oct 11 to 04 Mar; at the Kunsthistorisches Museum from

14 Feb to 06 May; at Leopold Museum from 24 Feb to 11 Jun; Albertina from 13 Mar to 17 Jun; Wien Museum from 16 May to 16 Sep, and others - [klimt2012.info](http://klimt2012.info).

Kettner was in Australia for the official launch of the Vienna: Art & Design. Klimt. Schiele. Hoffmann. Loos exhibition which launched last week at the National Gallery of Vict. in Melbourne last week.

Kettner is **pictured** above with ANTO Director Australia/NZ, Astrid Mulholland-Licht.



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To apply, forward your CV and covering letter to [recruitment@globusfamily.com.au](mailto:recruitment@globusfamily.com.au) with the position title in the subject line by Friday, 24 Jun 2011.

PLEASE NOTE: Applications will not be accepted via recruitment agencies before the closing date.

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WATERWAYS

## MH mixes it up with Julia



**MALAYSIA** Airlines hosted the Italian National Ball last week, which was attended by none other than PM Julia Gillard. Pictured above with the PM are, from left: Robert Elias, Gilpin Travel; Suzanne Hallas, Malaysia Airlines; Gabrielle Vicari, Malaysia Airlines; Arthur Angelopoulos, Consolidated Travel; and Luca De Leonardis, Italian Chamber of Commerce.

## Perisher snow falls

**PERISHER** in the NSW Snowy Mountains is reporting being blanketed in "boot deep" snow over the past 24 hours. 50cms of fresh snow has seen the opening of Happy Valley today.

## Sheraton for Baku

**STARWOOD** Hotels & Resorts will open its first property in Azerbaijan this year, the 207-room Sheraton Baku Airport Hotel.

## Thrifty appointment

**THRIFTY** Car Rental has named Michael Stewart as the company's new Regional Manager for WA, moving from the same role he has held in North Qld since 2006.

## DFW after more detail

**DALLAS**/Fort Worth Airport has requested a confidential affidavit from the US Department of Transportation on the proposed Qantas/American Airlines pact. The airport, which is American Airlines' hub in Texas, is seeking to "examine certain information" contained within the Joint Business Agreement not already made public.

## Queen Mary 2 to head round NZ

**AUSTRALIAN** passengers will be given first dibs on a special New Zealand circumnavigation by Cunard's iconic *Queen Mary 2* in Mar 2013.

Cunard's 2013 world cruise program was released yesterday, with the NZ voyage following strong demand for *QM2*'s Royal Circumnavigation of Australia which will take place next Feb, with as many as 2000 local passengers on board.

Cunard md Peter Shanks said the 2013 program was launching earlier than usual because "people are booking as far or farther out," and the voyages would mark the first time all three Cunard ships would be deployed on world cruises or long exotic voyages simultaneously.

But unfortunately the timing of

the itineraries will preclude an Australian Royal Rendezvous for the three ships, Shanks said.

**POLAR** will be open for limited booking registrations for the *QM2* NZ circumnavigation from 8am AEST on Wed 13 Jul - one day prior to the global launch.

There will be two options on offer - a 12 night roundtrip ex Sydney, or a 19-night trip extending through to Fremantle.

Preregistrations for *Queen Mary 2* and *Queen Victoria*'s 2013 World Voyages will be available from 5pm on Mon 04 Jul, with bookings to open on 14 Jul.

**MEANWHILE** Shanks also weighed into the debate about the possible increased use of Garden Island for cruise ship berthing.

Cunard's *Queen Mary 2* is one of the few vessels which have been allowed to dock at the naval facility, and he said each time it had been a great success.

The key driver of any decision about the use of Garden Island "ought to be the economic benefit that these ships bring to Sydney," he said.

## Ash starts to disperse

**QANTAS** flights from Sydney and Melbourne will recommence this afternoon, reversing a previous decision to suspend all flights today (**TD** breaking news).

Services from Melbourne and Canberra were cancelled overnight but resumed at 11am this morning, while Sydney flights are set to recommence from 2pm this afternoon.

QF Adelaide flights resumed this morning, but services to and from Tasmania are suspended today.

Qantas says its international flights from Sydney will resume from 2pm, with delays expected on flights into Sydney.

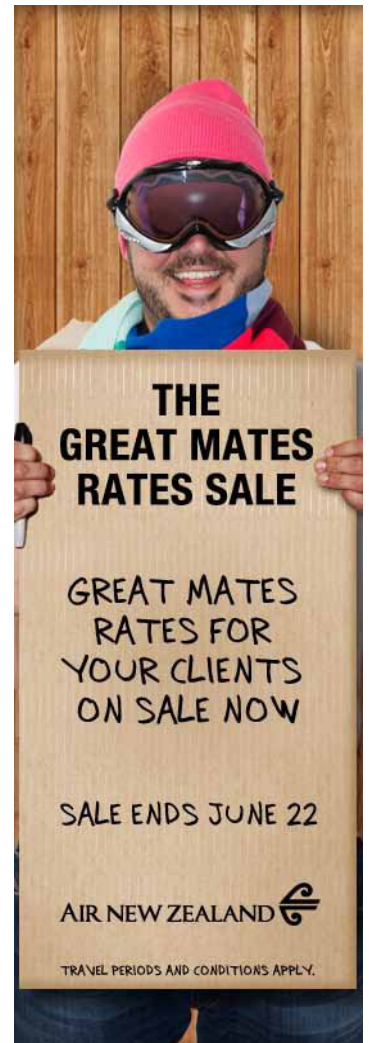
Melbourne international services resumed from 11am, while QF services to and from New Zealand are cancelled until further notice - despite Air NZ continuing to operate flights across the Tasman this morning.

Virgin Australia also resumed Adelaide flights this morning, while its Melbourne services recommenced at noon today.

DJ is planning to reintroduce Sydney and Canberra flights from 3pm today, and said it would add capacity on some routes to help clear the backlog.

Jetstar's Sydney and Newcastle services will resume at 2pm today, while JQ is also planning to resume Tasmania flights today as well as New Zealand services this afternoon.

All carriers are offering fare waivers due to the disruptions.



Singapore Airlines currently has an exciting opportunity for a highly motivated individual to join the Passenger Services team in Sydney.

### STH WEST PACIFIC SERVICE CENTRE ADMINISTRATIVE OFFICER

Based in Sydney, this is a 12 month, temporary full-time, day worker position. The position provides overall administrative support to the Service Centre and its Management.

The successful applicant will have industry knowledge, excellent interpersonal skills and experience in completing administrative tasks and common office computer programmes. A strong command of the English language, including clear verbal and written communication, a problem solving acumen, initiative and analytical ability is also essential.

To apply, forward your letter of application and CV to Alan Blair, Manager Passenger Services Australia, via email to Cecily\_Woo@singaporeair.com.sg by COB Friday, 24 June 2011. Only suitable candidates will be accorded an interview.

**WIN A COPY OF THE  
"WHITE LION" DVD**



Each day this week, the Africa Safari Co and TD are giving readers the chance to win a copy of the "White Lion" DVD.

According to the legend of the Shangaan white lions are the messengers of the gods but it has been years since one has been seen in their remote African valley.

When a white lion is miraculously born into the valley a young Shangaan named Gisani finds himself destined to protect this rare and magnificent creature at all costs.

To win a copy of the DVD, simply be the first reader to email the correct answer to the question below to: [whitelion@traveldaily.com.au](mailto:whitelion@traveldaily.com.au)

**What product does the Africa Safari Co feature on their website as their Product of the month for June?**

Hint! Visit [www.africasafarico.com.au](http://www.africasafarico.com.au)  
Congratulations to yesterday's lucky winner, Sheron Konig from Escape Travel Rockhampton.



**Serenade to Dubai**

**ROYAL** Caribbean International is to replace *Brilliance of the Seas* with *Serenade of the Seas* for its Middle East sailings out of Dubai during the 2012-13 season.

*Serenade* will offer nearly 20 seven-night cruises of the United Arab Emirates, visiting Fujairah, Abu Dhabi, Muscat and Oman.

There's also a four-night Arabian Explorer cruisetour itinerary that can be booked in conjunction with the cruise.

The season will start with a positioning 15-night cruise from Malaga, Spain to Dubai on 02 Dec which includes passing through the Suez Canal.

**MU,FM join SkyTeam**

**THE** SkyTeam airline alliance has officially added China Eastern Airlines and its acquired subsidiary Shanghai Airlines, becoming the group's 14th carrier.

The new additions add 32 new destinations to SkyTeam's global network, and mean pax on either airline will be able to earn and burn frequent flyer miles on any of the alliance's member services.

China Airlines is also expected to join the group later this year.

**BLC industry offer**

**BLUE** Lagoon Cruises Fiji has a one-off special on the three-night Yasawa Island cruise departing on 09 Jul, valid for all industry members, priced from \$349pp.

Call Interline Reservation Service for bookings on (02) 9700 8711.

**Princess axe Vallarta**

**PRINCESS** Cruises has ditched ports of call at Puerto Vallarta in Mexico on three *Sapphire Princess* sailings later this year because of security concerns.

The 19 Nov and 10 & 31 Dec cruises ex Los Angeles will now visit Cabo San Lucas and Ensenada instead.

**Boorman thru Canada**

**ACTOR** and adventurer Charley Boorman is producing a collection of videos and images for British TV as he travels through Canada.

The *Extreme Frontiers* program also features Facebook, YouTube and Twitter pages, as well as a blog of Boorman's adventure.

**Smiths on eNett**

**BOUTIQUE** independent hotel representative Mr & Mrs Smith have partnered with Traveport's eNett Virtual Card Solution to facilitate payment processing.

**MEANWHILE**, Traveport has signed a multi-year deal with Hong Kong-based Dragonair, enabling Apollo, Galileo and Worldspan-connected agents to access its inventory of flights, fares and seat availability.

**Russian plane crash**

**44 PASSENGERS** and crew on a RusAir Tupolev 134 aircraft were killed when their plane crashed in NW Russia yesterday.

Eight pax survived the incident.

**Liz scores for Shane Warne**



**ABOVE:** Shane was overseas, but Liz Coningsby from Travel Design in Melbourne turned up anyway to help support the Shane Warne Foundation's Beneficiary Day at Luna Park

recently.

The event was a big day out for hundreds of seriously ill and underprivileged kids, with Liz lending a hand along with Dr Clever and Dr Achoo.



**Australian Holiday  
Centre Manager  
(12 month contract)**

The Australian Holiday Centre specialises in selling niche Australian travel products and is part of the SeaLink Travel Group, who employs over 420 people in Australia and NZ. We have an exciting opportunity for an experienced Travel Centre Manager to join our Sydney Office. This is an opportunity to join an award winning tourism, transport and technology company with an excellent reputation in quality products and professional customer service.

The successful applicant will reach and exceed strategic goals by developing, servicing and delivering our range of products whilst ensuring the centre continues to deliver the highest level of customer service. This role will work with other business units and will be required to demonstrate passion and innovation to grow the business in both existing and new markets by proactively delivering business growth strategies. The position will oversee a small team of consultants, ensuring they achieve their targets.

This 12 month contract position is offered with an immediate start, as the existing Australian Holiday Centre Manager is undertaking an internal secondment opportunity.

**Reporting to the Retail Business Manager, the successful applicant will need to display:**

- Excellent sales management and negotiation skills
- Strong interpersonal and leadership skills
- Ability to build rapport and foster strong internal and external relationships
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- Sound domestic knowledge (including product, wholesalers and operators)
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Applications can be sent to [jobs@sealink.com.au](mailto:jobs@sealink.com.au) quoting Ref. No. TC0611 in the subject heading.

# Recruiters on track in Tassie



**ABOVE:** inPlace Recruitment held its annual conference last weekend, with staff enjoying a weekend escape to Tasmania. At the conference, the team were taken on a journey into the forest and to the top of mountains to challenge their skills. "Talented people are the make or break of successful companies; our clients and candidates will

benefit from the talent of our people, integrity and our energy as we challenge ourselves to get it right for them in the year ahead," said md Sandra Chiles. Pictured here keeping 'on track' in the Tasmania forest, from left are inPlace Recruitment's Marlene Lane, Kristi Gomm, Liz Vibert, Kelly Wellsmore, Sandra Chiles and Ben Carnegie.

## QF set for domestic fare revamp tomorrow

**QANTAS** will unveil a new fare structure for its domestic mainline operation tomorrow, with ceo Alan Joyce saying this would "deliver a greater range of competitively priced flexible fares and give more benefits to Frequent Flyers". Speaking at the National Press Club in Canberra today, Joyce said that unlike the international business (see p1), the domestic operation is performing very strongly, with a profit that covers its cost of capital.

## QF unions lost touch

**UNIONS** representing Qantas pilots and engineers have "fallen out of touch with reality," according to QF ceo Alan Joyce. He said threatened strike action by members of both unions "would cause massive damage to our company, to their colleagues, and to their own jobs".

## Rolls Royce settlement

**QANTAS** today confirmed the details of a commercial agreement with engine-maker Rolls Royce over the "uncontained IP disc failure" experienced by QF32 shortly after departing Singapore on 04 Nov. The settlement, achieved after extensive negotiations, includes the discontinuation of the legal proceedings initiated by Qantas against Rolls Royce, and while the details remain confidentially, the deal will result in a \$95m boost to QF's 2010/11 bottom line. CEO Alan Joyce said the cost of repairing the damaged aircraft and engines, estimated to be about \$135 million, was covered by insurance. "Qantas and Rolls-Royce have had a long and successful commercial partnership spanning several decades," the carrier said. "Qantas looks forward to a continued strong relationship with Rolls-Royce on the basis of the settlement announced today."

## TN updates bag policy

**AIR** Tahiti Nui has revised its luggage policy which will see Economy Class pax restricted to one piece of checked baggage weighing a maximum of 23kgs. Pax will also be permitted 10kgs cabin-luggage. The change comes into force from 01 Jul 2011. The carrier is also advising that through-check luggage is only available for pax holding a single ticket from Australia to Tahiti. Passengers on separate tickets from Australia to New Zealand, and NZ to Tahiti will need to re-check luggage in Auckland.

## Niseko ski guarantee

**SKIJAPAN.COM** is offering a 100% money back guarantee on land packages to Niseko should the Aussie government slap a 'Do not travel' advisory on Hokkaido. The 'Safe Slopes Guarantee' is valid at select properties, and available if a reservation needs to be cancelled within 30-7 days prior to arrival in Niseko.



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