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Travel Daily

First with the news

Friday 24th June 2011

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One week to go...

THERE'S just one week left for entries in this month's **Travel Daily** competition in conjunction with Thai Airways International, the Tourism Authority of Thailand, Siam Hotels and Resorts and Tiffany's Show.

A fabulous trip to Thailand is up for grabs; for details see the competition box on **page six**.

LAN temp schedule

LAN Airlines will continue to operate services from Sydney to Santiago via Papeete, instead of Auckland (**TD** yest) on 25 and 27 Jun, as flight number LA804.

LA805 from Santiago will also travel via Papeete on 25 & 27 Jun.

Passengers will not be able to disembark or join the flight in Tahiti as it's a technical stop.

The LAN flights are re-routed due to the volcanic ash cloud hovering over New Zealand.

New Dest. ZQN site

DESTINATION Queenstown has launched a new website offering a "clean look and feel" with new imagery and easy to use functions to make bookings with its 1300 member businesses.

The new queenstown-nz.co.nz site also allows visitors to book accommodation at the two new Hilton properties in Queenstown which were officially opened last night - see **page 4** for details.

Next stop Sydney for D7

AIRASIA X remains optimistic about the prospects of operating flights between Kuala Lumpur and Sydney, despite still being blocked from the route by the Malaysian govt (**TD** yesterday).

CEO Azran Osman-Rani told **TD** that yesterday's decision which removed previous restrictions on flying "parallel routes" was a key breakthrough for the carrier.

Under this now defunct policy Malaysia-based airlines were forced to fly three non-parallel routes before being able to fly in competition with another carrier

- for example, if AirAsia X wanted to operate SYD-KUL it must first fly three other routes not operated by Malaysia Airlines.

Osman-Rani said the change, which is likely to see D7 flying to new destinations such as Osaka, Istanbul and Beijing was significant.

"Given that increasing flights to Sydney has been explicitly listed in the Prime Minister's Economic Transformation Program, it will just be a matter of time," he said.

"For now, we are concentrating on initiating services to other Asian cities that we have been given approvals for - and these new services will no doubt add to the connecting feed into Australia."

MEANWHILE AirAsia has made aviation history overnight, signing a deal which makes it the biggest ever Airbus customer.

CEO Tony Fernandes confirmed an order for 200 A320neo planes, (**TD** yest) valued at US\$18.5b.

AirAsia has now placed orders for a total of 375 A320 aircraft to date, of which 89 have so far been delivered.

Canberra hotel blaze

THE heritage Diamant Hotel in Canberra was largely destroyed last night in a blaze which took 40 firefighters 90 min to extinguish.

No staff or guests were injured in the incident, which was initially described in a tweet by operator 8Hotels as a "small fire".

Inspiring launch

NT Tourism Minister Malarndirri McCarthy officially launched the Travel Corporation's new Inspiring Journeys operation with a ribbon cutting ceremony at Darwin Parliament House yesterday.

MD Tammy Marshall said the brand had received an "extremely positive response from agents" since it debuted in Mar.

Pinpoint wants staff

PINPOINT Travel Group is continuing to expand, and is today advertising seven new jobs including a product manager role - details on **last page**.



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Six pages of news

Travel Daily today has six pages of news and photos, plus full pages from: (**click**)

- AA Appointments jobs
- TQUAL scheme
- Pinpoint Travel

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Find out more! >

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Travel Daily

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Friday 24th June 2011

Aircalin introduces 'Choose Day'

From 12 July we fly to Nouméa every day, including Tuesday.

Aircalin
International Airline of New Caledonia

CLICK HERE

Beaches gets beached

QUEENSLAND agency Beaches Travel Pty Ltd (ABN: 49 066 945 319) has voluntarily withdrawn its participation with the Travel Compensation Fund from 23 Jun.

The company had three travel shops in the state, with a head office in Airlie Beach and branch locations in Brisbane and Torquay.

A "specialist in backpacker and standby deals" around Australia, the company was owned by John & Sally Bush, who had "over 25 years in the business".

Beaches Travel offered accom, day tours and overnight sailings, according to the company's website, which is still active.

The Bush's first agency in Brisbane opened in Jun 2008.

Beaches Travel was a Golden Backpacks award winner in 2008.

Scammers getting active

FRAUDSTERS targeting the Australian travel industry are coming up with yet more imaginative methods of scamming agents, according to a spate of reports in recent days from **Travel Daily** readers.

In contrast to the well-known email requests for tickets, usually to destinations in Africa, these latest attempts have been more sophisticated and in several cases have involved direct approaches via phone or fax.

Several agencies have reported the incidents, including Sydney's Goldman Travel which last weekend received a number of urgent calls from someone wanting to make bookings to Guangzhou and Accra.

MD David Goldman said the caller was very adamant that the bookings needed to be made and ticketed urgently - and naturally to be paid by credit card - but the

Goldman after hours team informed him they were unable to help because of guidelines covering this type of scenario.

Emilio Labbozzetta from Australian Business and Conference Travel this morning forwarded **TD** a copy of a fax received overnight, requesting bookings from New York to Sydney and also from Seoul to Lagos, with payment offered by Visa, Mastercard and American Express via "Signature on File" procedures.

And WA agent Travel Easy Holidays received calls from a "Nigerian scammer calling himself Dr Terry Campbell", again requesting urgent ticket bookings.

Consultants are urged to be aware of the escalation in the modus operandi of the scammers, with recommendations that no bookings be processed without personal knowledge of the client and firm confirmation of their identity.

QF/3K codeshares now available for booking

QANTAS today announced that it will commence new codeshare services with Jetstar Asia between Singapore and Thailand from next Fri 01 Jul.

The move follows an application with the International Air Services Commission for comprehensive codeshares between the carriers (**TD** 06 May), and the SIN-BKK and SIN-HKT flights can be booked effective immediately.

Due to traffic restrictions, the new QF/3K codeshare flights may only be used where the passenger is connecting to a Qantas operated or marketed flight to or from Australia.

Customers travelling on the intra-Asia services are required to purchase onboard meals, beverages and inflight products.

QF codeshare customers will also receive the Qantas free baggage allowance shown on their ticket, but additional QF frequent flyer or Qantas Club allowances do not apply.

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www.voyagesofdiscovery.net.au

New Woolworths QFFF reward option

QANTAS Frequent Flyer and Woolworths this morning announced a new "auto redeem" feature which will see members able to choose to automatically convert some of their QFFF points into Woolworths Gift Cards once every three months.

Rewards will be based on the number of points accrued and will be valued at \$5 (750 points), \$10 (1500), \$15 (2250) or \$20 (3000 frequent flyer points).

Members who opt into the system and earn more than required for a gift card will keep those points for other rewards.

"Qantas Frequent Flyer is committed to making it easy for members to use their points," said QFFF ceo Simon Hickey.

Woolworths gm of customer engagement, Peter Burgan, said the new option was a simple way to ensure that customers are regularly benefiting from the Everyday Rewards program.

Bench International Sales Representative



Bench International, the founder of African holidays in Australia, has a unique opportunity for a highly motivated and energetic Sales Representative in NSW.

As African experts, we are seeking a committed person with a passion for Africa. Experience in sales together with first-hand travel knowledge of the destination is a must.

The successful candidate will be based in Sydney and be responsible for managing existing relationships with key travel agents, as well as developing new ones within the industry.

Participation at travel shows and consumer nights are some of the aspects of the role. Must have own transport and be willing to travel interstate and overseas when required. Salary negotiable.

To apply, email your CV to jobs@benchinternational.com.au with the position title in the subject header by 3 July 2011.

PLEASE NOTE: Applications will not be accepted via recruitment agencies.

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Travel Daily

First with the news

Friday 24th June 2011

One of the world's
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QATAR
AIRWAYS القطرية

Travel Daily on location in Queenstown, NZ

Today's issue of TD is coming to you from the brand new Hilton Queenstown in New Zealand, courtesy of Hilton and Air NZ.

AIR New Zealand is the official airline for Hilton Queenstown's opening this week, with **Travel Daily** experiencing the direct Sydney to Queenstown service.

The carrier will begin daily direct services from Australia to the popular South Island ski destination from 01 Jul.

Direct Queenstown flights over the 2011 winter season have been increased from 21 to 32 weekly services weekly this year, being operated by Air New Zealand, Jetstar, Pacific Blue and Qantas.

Queenstown has a lot to offer year round, and BlackZQN is set to offer "simple and elegant solutions" for everyone's guiding and touring needs.

Wine and Art tours, Adventure packages, unique guided tours and even snow experiences are available within Queenstown.

The tour company has plans to expand into tours in Auckland before the end of year, Mike Stevens, GM BlackZQN told **TD** yesterday following a 'Trust the Chef' lunch at Amisfield Wine Company, an exclusive winery tour at Mount Edward and some sightseeing of the main town.

For further information visit www.blackzqn.co.nz.

QF given reprieve on A380 armrests

QANTAS has escaped needing to redesign its Premium Economy seats on its flagship Airbus A380 aircraft because they didn't comply with US standards.

In a letter from the US Dept of Transportation to Vesna Vinski at Qantas' office in Mascot, the US regulator said it would grant an "alternative determination" on armrest design for the carrier.

The DOT requires airlines to have movable aisle armrests, which either completely move or folds out of the way, on at least half of the seats in any cabin class, to allow handicapped pax to access seats more easily.

According to the letter, in Jul last year Qantas requested an alternate determination on seat rulings as none of its Premium Y Class seats on the superjumbo have movable aisle armrests.

The Australian flag carrier had provided the DOT with Premium Economy seat schematics and aircraft configuration diagrams, as well as video of carrier-assisted and self-assisted passengers with mobility impairments taking their seat in the cabin.

QF also asserted that seat pitch

and the amount of entrance space in the cabin provided those passengers with "sufficient space to easily transfer to and from those seats without having to be lifted over the fixed aisle armrest," the US govt said.

In its 'Equivalent Alternative Determination', the DOT said approval is limited to the current A380 Premium Economy cabin design and that Qantas must provide specialised training for staff on how to transfer a pax using the proper items, such as transfer board and sling/harness.

QF also must provide annual refresher training to those staff.

Insight Euro preview

A **SWING** in passenger earlier booking patterns has seen Insight Vacations launch its 2012 Europe & Britain Preview brochure now.

Bookings made on a tour in the program for travel next year will have their price shielded from any further increases when the official Europe & Britain brochure is rolled out in Sep, with refunds payable to guests if any tours happen to be cheaper by then - traveldaily.com.au/brochures.

CX launch new threads

CATHAY Pacific will complete the roll out of its new uniforms (**TD** 08 Dec 10) across its entire frontline staff worldwide by 08 Jul.

Designed by Eddie Lau, the new "stylish, elegant and unique" uniforms aim to last a minimum of 10 years and will be worn by CX's 8,000 cabin crew and 4,000 airport, reservations & cargo staff.

IHG iPhone apps

INTERCONTINENTAL Hotels Group has launched iPhone booking apps for its seven brands, allowing customers to locate and book rooms and check rates.

IHG brands incl InterContinental Hotels & Resorts, Crowne Plaza and Holiday Inn.



Window Seat

QUEENSTOWN in New Zealand will live up to its name - literally - in a special lighthearted event as part of the annual Destination Queenstown Winter Festival which kicks off today.

More than 60 activities will be on offer for visitors including a special downtown ice rink, and a highlight will be the Queen's Town 'Drag' race next Wed.

About a dozen beefy blokes will compete to dress in the most outrageous outfits and high heels, before each downing a bottle of tequila and running down the main street to the amusement of about 4000 spectators.

See winterfestival.co.nz.

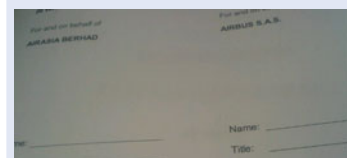
THE NZ tourism industry is eagerly awaiting the first big Queenstown dump of snow for the season, with a notable lack of the white stuff so far very much on the minds of those at last night's Hilton Queenstown opening celebrations.

"The snow needs to come," said Hilton Worldwide vp Australasia Ashley Spencer, with the sentiments strongly backed by NZ PM John Key.

Key promised government intervention to get the snow falling, saying "we will pass legislation on that next week".

AIRASIA ceo Tony Fernandes gave his Twitter followers a unique insight into extremely big business overnight.

Just before signing the biggest ever airline deal with Airbus, for the delivery of 200 A320 aircraft (see p1), Fernandes took a photo of the contract (below), posting it online with the comment: "This piece is [worth] 18 billion dollars".



Assistant Team Leader North Sydney

Due to rapid growth, FCm Travel Solutions are currently seeking an **Assistant Team Leader** to join their **North Sydney team**.

If you have a strong background in travel sales and are looking for your next challenge, FCm Travel Solutions will provide you with the ideal environment to excel in the industry.

FCm Travel Solutions will reward you with training and development to move you into your next role as Team Leader, plus enjoy a market leading salary and a fantastic benefits package.

Join FCm Travel Solutions today to take your career to the next level!

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TRAVEL
SOLUTIONS

Friday 24th Jun 2011

Snow conditions

THIS column is provides a snapshot of the current snow falls, the depth and the number of lifts operating across Australian and New Zealand ski-fields.

Here's the latest snow reports from across the region:

- Falls Creek - 45cm / 4 lifts
- Perisher - 71cm / 17 lifts
- Thredbo - 71cm / 8 lifts
- Mt Selwyn - 35cm / 3 lifts
- Mt Hotham - 38cm / 6 lifts
- Coronet Peak - 1cm / no lifts

Africa safari bargain

CLIENTS who book and pay in full before 28 Jun on The Africa Safari Co's 26 Aug 19-day small group lodge safari departure can save \$500 per couple.

The trip visits some of the best game parks on offer in four East African countries and is limited to only seven guests.

DFAT UK advisory

AUSTRALIANS travelling through Northern Ireland are being advised by the Dept of Foreign Affairs & Trade to exercise "particular caution" following a spate of secretarian violence.

The recent incidents have resulted in some serious injuries, according to Smarttraveller.

Branch Sales Manager - Hobart

Life as an STA Travel Branch Sales Manager has never a dull moment. The responsibility of driving business development, delivering the company vision, and developing a team – it's all in the day of a life of...

What's in it for you? With a fantastic remuneration scheme, tailored succession planning, leadership and management training as well as 5 weeks leave annually on the table; you have everything to gain...

...throw into the mix the amazing travel incentives and educationals, annual study grants, fully comprehensive training and a professional yet fun culture that is envied across the travel industry; we think you'll agree that opportunities like this don't come along very often....

If you have previous travel industry experience, (we are talking one year plus) you are looking for a change of environment, your current company's culture and values don't match yours, or you are just longing for that chance to advance, visit our website at www.statravel.com.au and click on our Careers Link.



What's on Getaway?

SATURDAY night's episode of Channel Nine's travel program, *Getaway*, which airs at 5.30pm has stories on an Alp to Ocean cycle in NZ, the Hyatt Regency Sanctuary Cove, Rottneest Island, Prague and a Cairns Wildlife Park.

Venice tax delayed

THE proposed Accommodation Tax for visitors to Venice (**TD** 10 Jun) is unlikely to be adopted before late Aug, according to the European Tour Operators Assoc.

The Italian city was initially hoping to enforce the levy by 01 Jul, which is similar to that of the tax introduced in Rome recently and one Florence has proposed.

EK dropping tagline

EMIRATES will drop its 'Keep Discovering' tagline featured in most print media later this year as part of a shake-up to the Dubai carrier's advertising program.

2-for-1 RWC offer

CHILDREN under the age of 18 cruise and fly for free when travelling with an adult on Adventure World's 04 Oct Rugby World Cup sailing from Sydney.

The six-night package is priced from \$3,499 for the adult, based on a Category M inside cabin on *ms Volendam*, a rugby coaching clinic, two quarter-final games of the RWC, a one-way airfare from Wellington to Sydney, and more.

Extra children can also travel at half price; however the product is non-commissionable to agents.

Spiritually blessed Hilton ZQN



HILTON Queenstown officially opened its doors last night to a large number of locals and guests including NZ Prime Minister John Key and Deputy PM Bill English.

A 'Mihi Whakatau' (welcome ceremony) was performed by the Ngai Tahu tribe, the only tribe in the South Island.

A world class rated hotel for its architecture, facilities, standard of service and location, the Hilton Queenstown has been four years in the making and "showcases the very best this country has to offer," a hotel spokesperson said.

"We have been the number one brand in Australasia for the past six years", Hilton Worldwide President for Asia Pacific, Martin Rinck said, citing a UK annual research survey by BDRC.

Hilton has 72 trading assets and 109 properties currently under construction in the Asia Pacific region, with plans to open 10 hotels in 2011 and 26 next year.

Hilton donates to CHC

HILTON Worldwide donated NZ\$20,000 to the Christchurch Brothers and Sisters charity last night, with the money helping support 15 children who have been affected by the recent earthquake and subsequent aftershocks rocking the region.

ZQN ski package deals

HILTON Queenstown is offering a number of ski packages through Australian wholesalers including accommodation, ski classes, ski hire and clothing.

Prices vary by package, but a Value Tours self-drive land only package including three day NZ Ski passport, seven day car hire and 7 nights accom in a Lake View room is priced from \$1349ppts.

"Hilton remains top priority but with many brands we have the ability to grow" Rinck said.

Other Hilton Worldwide brands include the Waldorf Astoria, Doubletree, Conrad & Hampton.

The hotelier is also looking at future growth and has identified China and India as emerging markets for the Hilton brands.

1% growth from China alone offers 1.3 million additional tourists annually Rinck said.

Pictured above at last night's celebration **from left** are: Martin Rinck; Marlene Poynder, General Manager Hilton Queenstown and Kawarau Hotel; NZ PM John Key; & Ashley Spencer, vp operations Australasia, Hilton Worldwide.

Lots more pictures of the opening at traveldaily.com.au/photos.

More Hilton openings

THE Hilton Queenstown will have another unveiling today, with the introduction of the Lake Counter - a cafe, grocery and deli, on site in the Kawarau Village.

The new Lake Counter offers hotel guests (as well as locals), the essentials for their stay at the same price offered in town.

"The locals have been nothing short of remarkable" since the soft launch three weeks ago, embracing the many facilities including Stacks Pub, Me & Mee noodle bar and even the eforea spa, Martin Rinck commented.

The Lake Counter should also appeal to locals with contents "relevant to the neighbourhood."

MEANWHILE, the hotels are also encouraging skiers on the slopes to visit the Village's shops and restaurants, with signage at key points across the nearby mountains promoting pizza & beer deals at Stacks Pub and wine & noodle specials at Me & Mee.

Vic agents warm to the Top End



ABOVE: APT recently took this group of top-selling Victorian travel agents on a faml to The Kimberley region to escape the southern winter temperatures.

The agents travelled on the El Questro Gorges & Purnululu small group 4WD tour which included two nights at APT's exclusive Bungle Bungle Wilderness Lodge, and pre & post nights in Broome.

Another highlight of the trip was a scenic flight over Mitchell Falls and Horizontal Falls.

Pictured warming up in the sunshine at Purnululu National Park at the Bungle Bungle range, from left are: Robert "Benson" Guillaume, Jetset Travel Brandon Park; Lili Almeida, Alma Travel; Matthew Lunn, APT Victoria BDM; Chloe Smith, Jetset Travel Vermont; Diane Read, HWT Highton; Amanda Clifton, APT Inside Sales BDM; Dianne Wright, Bayview Travel; and Emma Morley, APT Driver/Guide.

QF still ahead on time

QANTAS continued to lead the major domestic airlines in on time flight performance in May this year, with 87.1% of services getting away as scheduled.

Virgin and Jetstar trailed Qantas with 83.8% and 81.2% of their flights departing within 15mins of their planned departure.

Regional carriers performed well too, with Regional Express having 87.9% of its flights on time, followed by QantasLink at 83.1% and Skywest at 82.2%.

Tiger Airways had 73.9% of its flights depart on time.

Overall during May there was a 3.4 percentage point decrease compared to the corresponding period last year, with the average of the carriers departing on time sitting at 84.1%.

Flight cancellations represented 1.1% of all the scheduled services in the month.

Travel Daily

First with the news

Friday 24th Jun 2011

Langham long stays

LANGHAM Hotels is offering guests who stay two nights or longer discounts of up to at least 25% and additional benefits.

Two night stays on the 'Linger Longer for Less' offer save 10%, three night stays save 15% plus free brekkie, four night stays save 20% and also get free internet access, and five night stays save 35% and also get a room upgrade.

Tauk about cruise

TAUCK has released its 2012 Small Ship Cruising program, which includes voyages taking in Venice, Iceland, Russia, Greece, Antarctica, Costa Rica and more - see traveldaily.com.au/brochures.

New Etihad kids packs

ETIHAD Airways has designed new "entertaining & educational" kids packs for flights over 1.5hrs.

The packs feature characters designed by Etihad, incl Jamool the Camel, Kundai the Lion, Boo the Panda and Zoe the Bee.

On ultra long haul flights, such as those from SYD, MEL or BNE, kids will also get a second game later during the flight.

PHG quality assurance

THE Preferred Hotel Group has debuted an Integrated Quality Assurance scheme, aimed at ensuring member properties maintain standards of excellence.

IQA is based on unannounced hotel inspections, customer feedback and feedback from a range of social media outlets.

Silversea adds NCFs

SILVERSEA Cruises will include non-commissionable fares, such as all port charges, taxes and govt fees, to its cruise rates next year.

Kempinski on Expedia

ONLINE travel agent Expedia has signed a new multi-year deal with Kempinski Hotels which will see the group's 60 luxury hotels around the world available on Expedia.com, Hotels.com and other affiliate websites.

WIN A COPY OF THE "WHITE LION" DVD



Each day this week, the Africa Safari Co and TD are giving readers the chance to win a copy of the "White Lion" DVD.

According to the legend of the Shangaan white lions are the messengers of the gods but it has been years since one has been seen in their remote African valley.

When a white lion is miraculously born into the valley a young Shangaan named Gisani finds himself destined to protect this rare and magnificent creature at all costs.

To win a copy of the DVD, simply be the first reader to email the correct answer to the question below to: whitelion@traveldaily.com.au

2012 will see The Africa Safari Co celebrate how many years in business?

Hint! Visit www.africasafari.co

Congratulations to yesterday's lucky winner, Sandra Merlo from BCD Travel.



Travel Daily
First with the news

CX Holidays on agoda

CATHAY Holidays has signed a distribution deal with Agoda.com in Asia which will see it feature the online firm's hotel product.

The agreement with Cathay Pacific Airways' travel agency arm means travellers bookings airline tickets via CathayPacific.com will have access to "worldwide instantly-confirmable inventory".

Recently Agoda signed a similar deal with Jetstar.

AirTran fined \$250K

US CARRIER AirTran Airways has been fined US\$250,000 for flying a Boeing 737 which wasn't compliant with FAA regulations.

Ex-QF man joins GDS

TRAVELPORT has appointed Ian Heywood to the newly created role of Head of Strategic Planning, Global Supplier Services.

He was previously with British Airways, Qantas & Qatar Airways.

The Jetset Travelworld Network

Jetset Travelworld Network Qld/Nth NSW - Business Development Executive

A vacancy exists for a Business Development Executive within the Jetset Travelworld Retail Network in Queensland.

The responsibilities of the successful candidate include:

- Representing the Jetset Travelworld Network in the State;
- Driving all network initiatives by visiting and communicating with each of the franchise branches on a regular basis.
- Recruitment of new franchise members to the network;
- Assisting each office to increase their profitability;
- Nurturing and strengthening the current and future relationships with franchise members and preferred supplier partners;

To be successful in this role you must display:

- Experience in retail or customer relationship management;
- Excellent interpersonal and communication skills;
- The ability to work as a team player;

Please send your application to droche@jtg.com.au by COB 01July, 2011.

Ever dreamed of being on stage? Well, here's your chance to be...

Queen for a Day

The Tiffany Project

Can you hold tune? Shake your tail feather? Love to perform? Here's your chance to appear on stage in Thailand's famous Tiffany's Show, Pattaya.

Throughout the month of June, **Travel Daily, Tourism Authority of Thailand, Thai Airways International, Siam Hotels and Resorts** and **Tiffany's Show** invite travel consultants to join us for a once in a lifetime "Queen for a Day" experience.

Send your audition video and you could join our group on a special famil trip to Thailand that includes flights with THAI, 5 nights courtesy Siam Hotels & Resorts (two in Bangkok & three in Pattaya) and a makeover, dress up and performance at the famous Tiffany Cabaret Show in Pattaya.

To enter, simply send in an audition to the Tiffany Show as a short video clip of yourself (30sec-1min, .mov or .wmv file) lip syncing to your favourite song. You can use props and/or dress up if you wish.

All the clips will be uploaded to **Travel Daily's** YouTube page. At the end of the month five winners (a representative from NSW, VIC/TAS, WA, QLD/NT and SA) will be chosen by the judging panel..... and one additional....as voted by the industry.

So grab your video camera or mobile phone and release your inner performer!

Send your entries to:

tiffanysaudition@traveldaily.com.au

Click here for more information

amazing THAILAND
Always Amazes You

SIAM HOTELS & RESORTS
BANGKOK • PATTAYA

THAI
Smooth as silk

Tiffany's Show
Pattaya, Thailand

UK protection review

CONSUMER protection for the British travelling public is set for major changes, under a major overhaul of the Air Travel Organiser's Licence (ATOL) scheme announced by UK Aviation minister Theresa Villiers.

The move aims to bring holiday sales by airlines into the system by May 2013, while other proposed changes include providing passengers who book an ATOL protected holiday with a certificate setting out their rights under the scheme.

The proposals are now subject to a 3 month consultation period.

Theme park VIP Pass

VILLAGE Roadshow is offering a new VIP Pass for unlimited entry to Sea World, Movie World and Wet'n'Wild Water World on the Gold Coast through until 30 Jun 2012, priced from \$99.99.

See www.myfun.com.au.

Spirit Air to San Diego

US ULTRA low cost carrier Spirit Airlines will launch twice daily non-stop flights between San Diego and Las Vegas from 07 Sep.

The airline is kicking off the route, which will go thrice weekly on 22 Sep, with US\$9 fares.

Viking single discount

BEYOND Travel has single cabin discounts on select Viking River cruise itineraries in 2012, with savings up to \$2,000 when paid in full before 29 Jul - 1300 363 554.

Travel Daily
First with the news

Friday 24th Jun 2011

Training accolade for Blacker

TOURISM

Training Australia has recognised Jetset Travelworld Group's Warwick Blacker at The National Training Legends Awards held in Sydney this week.

Around 300 people gathered at the Four Seasons hotel for the event, which included many key travel personnel.



The Tourism Training Australia awards are based on secret nominations.

Sir Frank Moore, who himself has been instrumental in advancing the Australian tourism industry over the past two decades presented the award to Blacker (pictured above) for his "outstanding support & leadership to Tourism and Hospitality".

Also honoured at the event was Silversea regional director Karen Christensen for her role from 1996 helping to establish the International Cruise Council Australasia training program.

New Kimberley camp

KIMBERLEY Wild Expeditions has been offered the opportunity to develop a new commercial safari camp in the foothills of the Bungle Bungles in Purnululu National Park in WA.

The project is the first to be developed under the state govt's Naturebank program aiming to develop low-impact, sustainable nature-based tourism operations.

Kimberley Wild is taking up the project after the withdrawal of Intrepid Connections.

The camp will provide a base for up to 20 visitors in the park.

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Are you tired of a long commute everyday? Why not apply to AA and snag that perfect role close to home!

We have numerous leisure travel agencies seeking experienced travel consultants to join their successful teams in the suburbs. Whether you prefer a set salary or base + bonus structure, large travel chain or independent agency, we can assist you. Travel consulting experience essential.

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Calling all available travel consultants looking for immediate work! This event travel company is searching for an experienced travel consultant with Eventspro to help out the team of a 3 month stint! This is a fantastic opportunity to gain full time work for a solid few months & get paid a fantastic hourly rate in the meantime! Although Eventspro is a must, Galileo is highly desirable however not essential.

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Searching for that sacred part time travel role? Only want to work three days a week? Then you've found your dream position. Based in the CBD, this leading TMC is looking for an experienced corporate consultant to join their online travel team. Assisting clients utilise their online booking systems, you will handle both international and domestic travel. Earn a top salary and enjoy the ongoing support from management. Call today as this rare role won't last for long.

YOUR TICKET TO THE TOP

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Pinpoint Travel Group proudly operates Freestyle Holidays, Singapore Airlines Holidays, Rosie Holidays and United Vacations, and provides travel services to the travel agency network, plus a number of high profile closed user groups.

Pinpoint Travel Group is part of Pinpoint Pty Ltd an Australasian leader in marketing and loyalty. Due to continued expansion in our business we are seeking travel industry professionals for the following positions.

PRODUCT MANAGER

If you already have experience in product management and are looking for a change, this challenging and dynamic role could be the one for you! You will be responsible for driving growth and product development in the Fiji and South Pacific portfolio across our brands. You must have an entrepreneurial spirit, with drive and determination to get the best commercial gains from your portfolio. Naturally a strong negotiator and communicator, with established industry connections the role will encompass contracting, product development, research, analysis, brochure production & flyer development in line with promotional activity. Your time management skills in a multi-tasking environment are critical to success and you must be able to travel overseas to fulfil the demands of this role. Full knowledge of Calypso is essential with a minimum of 3 years product management experience.

PRODUCT COORDINATORS x 2

A unique opportunity awaits motivated individuals to enhance their product skills in a diverse role with the Pinpoint product team. You will have responsibility for day-to-day operations including loading contracts and specials, agent and supplier liaison, developing special offers for promotional activity, competitor analysis and some reporting. You will be a self-starter, highly motivated with superior time management skills and remain calm under pressure. A positive "can do" attitude is essential if you are to succeed in this role. Candidates with Calypso experience will be given preference.

PRODUCT COORDINATOR – INVENTORY

In this role you will have responsibility for the day-to-day operations within the inventory team, including inventory management, managing help desk calls and developing room night reports. Success in this role requires a good understanding of wholesale product and Calypso, with excellent attention to detail, the ability to work as part of a team, initiative and a positive can-do attitude.

PRODUCT ASSISTANTS x 3

In this role you will have a core focus on loading contracts, tactical specials, problem solving and some reporting. These roles will initially be on a casual and or contract basis subject to individual performance and on-going business growth. Essential skills include: Word, Excel and attention to detail with ability to interpret supplier contracts. Time management, strong interpersonal and communication skills are also essential, along with an excellent command of English grammar. Candidates with Calypso experience will be given preference.

Please forward a cover letter and resume in confidence to:
anne.larkin@au.pinpoint.biz with the title of the role you are applying for by COB on 1 July.