



## Win the Ultimate Experience at the 2011 Formula 1™ Qantas Australian Grand Prix

Qantas is giving you and a friend the chance to experience the action on race day in Melbourne, as the Formula 1™ cars blast onto the Albert Park circuit on Sunday, 27 March 2011.

For a chance to win\* the Qantas Ultimate Experience, simply book and ticket 5 Qantas Domestic or 3 International bookings between 10 February–11 March (for departures until 15 April 2011) and tell us in 25 words or less:

***What makes Melbourne one of the best Grand Prix locations in the world?***

The eligible winner and a friend will also receive return flights and accommodation as part of their prize.

### **Major Prize – Qantas Ultimate Experience**

- ▶ Sunday Grandstand tickets
- ▶ 2 x Economy Class flights to Melbourne
- ▶ 1 night accommodation twin share
- ▶ Access to The Qantas Hub  
(including \$100 food and beverage voucher)
- ▶ Paddock Club Pit Lane Walk
- ▶ Helicopter ride over the Albert Park circuit
- ▶ 'Sidetracked' tickets featuring The Living End

### **Consolation Prizes**

- ▶ 50 items of merchandise signed by Mark Webber
- ▶ 10 double Sunday General Admission tickets  
(including same day flights)

▶ To enter, visit **qantas.com/agents** and click on the competition banner.



\*Entries close 11 March 2011. Conditions apply. For full terms and conditions, visit [qantas.com/agents](http://qantas.com/agents). Qantas Airways Limited (ABN 16 009 661 901).



## The Lufthansa Group gives you more.

Book LH/LX/OS or any combo to earn points with eXpertsplus



**eXpertsplus**

www.lufthansaexperts.com

# Travel Daily

First with the news

Friday 11th March 2011

**Bid / Tender Writer – Sydney CBD**

- Global Travel Management Company
- Great company perks and benefits
- Take ownership of the bid response

Contact Sally Frappe T: 0422 621 029  
E: sally@tmsap.com

**TMS**  
ASIA-PACIFIC  
BNE • MEL • PER • SYD  
BKK • HKG • SHA • SIN

ISSN 1834-3058

## Gap back to Egypt

**GAP** Adventures this morning announced the resumption of its Egypt operations effective 17 Mar, saying that information from its local experts indicates that it's now possible to "safely and effectively operate our tours".

intimate  
more personal space  
on our mid-sized ships



**Holland  
America Line**  
LEARN MORE >

## Step forward for DJ/DL JV

**APPROVAL** by US authorities for the proposed Virgin Blue/Delta alliance may still be pending, but the partnership has gained momentum with a green light for an expanded codeshare pact.

**Travel Daily** can reveal that the US Department of Transportation has granted permission for Delta Air Lines to begin placing its code on a number of new domestic

Australian routes.

The DoT advised the carriers this week, that Delta's own safety audit of V Australia and Pacific Blue Airlines (Aust and NZ) was found to be "acceptable" by the Federal Aviation Administration.

Thus, "we are now granting the remainder of the joint applicant's request," the DoT said.

In a massive boost for inbound tourism, especially for Queensland, effective immediately, Delta will initially be able to begin offering seats on Virgin Blue flights from Sydney to Cairns, the Gold Coast, Hamilton Island and Townsville, along with Canberra.

The new routes are on top of Brisbane, Melbourne, Perth and Adelaide already covered under the first phase of the alliance.

Since Jan last year, VA has been codesharing on a range of US domestic Delta services, including New York and Atlanta.

The extended codeshare covers Delta flights to New Orleans and Milwaukee, not currently offered.

A decision on VA/DL anti-trust immunity is not expected until mid this year.

## NRL kicks off tonight

**DON'T** forget to get your tips in for the first round of the National Rugby League, with the season's first games this weekend.

Almost 600 keen tippers from across the Australian travel industry have already registered for **TD's** free industry footy tipping competition, so if you haven't joined why not sign up today at [nrl.traveldaily.com.au](http://nrl.traveldaily.com.au).

The **TD** NRL grand prize this year is a trip for two to Dubai and Abu Dhabi courtesy of Jumeirah Hotels and Emirates, while the second placed tipper will receive a trip for two to Malaysia courtesy Parkroyal and AirAsia X.

Third prize is an Apple iPad from Compass Cars, with great weekly prizes including a Sydney BridgeClimb Express Climb for this week's round.

For all the details click on the NRL logo above or see [www.traveldaily.com.au](http://www.traveldaily.com.au).



## Seven pages of news

**Travel Daily** today has seven pages of news and photos, a front cover page from Qantas, plus full pages from: (**click**)

- AA Appointments jobs
- Swiss Tourism roadshows

## Air China going daily

**AIR** China will increase its flights between Beijing and Sydney later this year, adding a sixth weekly service from 01 Jun and then moving to daily operations from 12 Sep, according to travel agent GDS displays.

**TAUCK** TraveltheWorld

**A WEEK IN IRELAND**

**NEW ITINERARY FOR 2011!**

TO SEE TAUCK'S VALUE INCLUSIONS

**CLICK HERE**

**SCENIC TOURS**

**AFRICA  
EARLYBIRD ONE**  
Ends 31 March 2011

CLICK HERE FOR MORE DETAILS



**SINGAPORE AIRLINES**  
A great way to fly

**Asia on Sale with  
Singapore Airlines**

Singapore packages start  
from **\$1,145\***  
per person twin share ex Perth!

\*Terms and conditions apply.  
Please refer to the PDF for more details.  
Offer ends 31 March 2011.

For more information visit  
[www.vivaholidays.com.au/agents](http://www.vivaholidays.com.au/agents)



**inPlace**  
RECRUITMENT

Enter Here

**WIN \$1,000**

We're celebrating 30 years in travel recruitment

02 9278 5100  
www.inplacerecruitment.com.au

NSW Permit no. LTPS/11/01780

# Travel Daily

First with the news

Friday 11th March 2011

New Caledonia MICE Airfare  
**only \$599**

Brisbane 2 hours  
Sydney 1hr 30m  
Nooumea

Put somewhere NEW on your radar

**Aircalin**  
International Airline of New Caledonia

CLICK HERE

\* Includes all taxes. Special conditions and travel dates apply.

## Air NZ fares to rise

AIR New Zealand is the latest carrier to increase ticket prices due to high fuel costs, last night announcing that its NZ domestic airfares will rise by 7% on average effective from 18 Mar.

Tasman/Pacific fares will increase by 8% on average, while the carrier's long haul fares will be lifted by an average of 7%.

The carrier said that the increase in jet fuel prices from US\$114 to US\$130 per barrel over the last month had added almost US\$10m per month to its operating costs.

The NZ rise follows similar increases by Singapore Airlines (TD yesterday) and Qantas (TD Wed) with QF ceo Alan Joyce warning that int'l surcharges and domestic, regional and Tasman fares still remain under review.

## Canterbury urges visitors

**TOURISTS** visiting New Zealand's Christchurch and Canterbury region after the recent earthquake can be assured of a warm Kiwi welcome, according to Tim Hunter, head of the regional tourism organisation.

Hunter was in Sydney yesterday to update the industry on the current state of play, and told TD that although accommodation is scarce in Christchurch, other parts of the region are working hard to continue operations.

"We haven't had to turn anyone away," he said, with areas such as Hanmer Springs, Kaikora and Ashburton still with beds available.

The status of the Christchurch rounds of the Rugby World Cup later this year is "a real close call," Hunter said, with Christchurch's AMI stadium suffering significant

structural damage due to being located right on the fault line.

Today Hunter is in Wellington for meetings with RWC officials, while engineers are assessing whether the stadium can be repaired in time for Sep.

Christchurch's burgeoning convention industry has been hard hit by the quake, with just 11 out of 33 hotels operating in the city centre, and a number expected to be demolished.

Travel Daily TV has produced an exclusive interview with Hunter - see [youtube.com/traveldaily](http://youtube.com/traveldaily).



## Pre-existing cover

**SURESAVE** Travel Insurance has today launched a new TravelClear policy which gives agents the ability to offer full cover to pax with pre-existing medical conditions.

GM Malcolm Collier said the new policy would make it possible for clients who previously didn't have access to medical cover to "achieve their travel dreams".

After the agent generates an initial SureSave quote, the traveller will speak directly to a TravelClear consultant who will calculate an additional premium, without any need for paperwork or reports from doctors.

## Oz-Belgium bilateral

**TRANSPORT** minister Anthony Albanese today announced the government's first Australian Memorandum of Understanding on air travel with Belgium.

The pact means that airlines from both countries will, effective immediately, be able to offer up to seven passenger flights per week to and from Sydney, Melbourne, Brisbane and Perth.

There's also unlimited capacity available for flights to and from other Australian airports, as well as up to seven unrestricted weekly cargo flights.

Airlines of both nations will be able to enter into marketing arrangements with other carriers "providing a further opportunity for airlines to participate in the steady growing market".

There's nothing like discovering new shades of blue.

**Experience Extraordinary Broome & The Kimberley.**

On sale until 26 March!

3 NIGHTS FROM  
**\$269\***  
pp twin share  
\* Conditions apply

**BOOK NOW!**  
1800 872 835  
www.agents.travelpoint.com.au

**travelpoint**  
HOLIDAYS

There's nothing like Australia  
nothinglikeaustralia.com.au

Tourism Australia

## China Cairns summit

**TOURISM** minister Martin Ferguson has announced details of the upcoming Australia-China Tourism Summit, which will take place 07-09 Jun in Cairns.

"We expect high-level industry and government attendance from both countries," he said, with the event also set to showcase North Queensland as a "high quality tourism destination".

## BUSINESS DEVELOPMENT EXEC - GROUPS

Be part of a dynamic team promoting groups business to the NT!

### The Role:

- Drive sales from special interest, niche and groups markets
- Creative development of imaginative groups itineraries
- Identify new market opportunities in groups travel

### We offer:

- Competitive salary and conditions
- Travel opportunities to the NT and around Australia

### We are looking for:

- Passion, drive, initiative, innovation and imagination!
- Relevant experience in the groups market
- Proven record in achieving targets
- Excellent communication, presentation and negotiation skills
- Extensive product knowledge of the NT

### More details:

Job description: [www.territorydiscoveries.com/careers](http://www.territorydiscoveries.com/careers)

Enquiries: [richard.schoonraad@territorydiscoveries.com](mailto:richard.schoonraad@territorydiscoveries.com) / T: 02 8281 9626

To Apply: Please forward a current CV and cover letter addressing the select criteria to: [recruitment.tourismnt@nt.gov.au](mailto:recruitment.tourismnt@nt.gov.au), no later than 25 March 2011.

(Be sure to follow instructions as outlined on the job description)



EUROPE | MIDDLE EAST | ASIA

**BOOK EARLY  
FARES FROM  
\$2,590**  
PER PERSON

At Swan Hellenic, we will always go further and delve that bit deeper. Our on-board Guest Speakers and inclusive excursions ashore take you behind civilisations, both ancient and modern, with fascinating results. You will cruise in country house style with around 320 other like-minded passengers.



TERMS & CONDITIONS APPLY

[WWW.SWANHELLENIC.COM.AU](http://WWW.SWANHELLENIC.COM.AU)



## Insight urges return to Egypt

**INSIGHT** Vacations has retained about 80% of its Egypt bookings through the recent unrest, with the imminent resumption of tours in the country set to allow travellers to experience a "historic moment" in Egypt's evolution as a new democracy.

"We're very excited and pleased to be back into Egypt," md Lorraine Sharp told **TD** this morning, with Insight one of the biggest operators into Egypt.

The resumption will provide key support to people on the ground, with the new Egyptian cabinet doing everything it can to boost tourism in Egypt.

After discussions with its Egypt ground operators, Insight is 100% confident in the safety and security of its tours, and is offering a range of special deals to entice bookings including an all-inclusive Singapore Airlines package leading in at \$3474 ex SYD including return Cairo flights

and a 9 day 'Best of Egypt' tour.

There are also savings of up to \$620 per couple for bookings through to Sep, and agents are being offered triple World Rewards points for Egypt bookings before the end of May.

"All our staff are eager and ready to welcome travellers back," Sharp said, with guests set to experience "red carpet service" as they explore the iconic sights without the usual crowds.

### AA Westjet approval

**US** authorities have approved the codeshare deal between American Airlines and Canadian carrier Westjet (**TD** 28 Feb).

The wide-ranging pact will see the WS code on American flights from Chicago and Boston to Canada, while AA will codeshare on Westjet flights to about 20 Canadian cities not currently served by its own services.

## Taste of Melbourne

**FEDERAL** Tourism Minister Martin Ferguson yesterday launched a new culinary discovery tour in Melbourne.

The "Cultural Bites" tour, which takes in Chinatown's historic architecture and heritage followed by a Chinese meal, has been partly funded through a \$9550 TQUAL grant.

The Museum of Chinese Australian History developed tour is the first collaborative tourism product developed for Melbourne's Chinatown Precinct.

Application forms for the next round of TQUAL Grants are online at [www.ret.gov.au/tqual](http://www.ret.gov.au/tqual).

## Heathrow T5 incident

**THE** operator of London Heathrow Airport says operations at British Airways' Terminal 5 were disrupted overnight due to a "police incident".

The terminal was partially evacuated, and passengers due to depart were blocked from entry for about 90 minutes while security officers examined a suspect package.

The terminal shutdown did not affect runway operations.



## Window Seat

**GREYHOUND** Australia is hoping for a Royal appointment, after offering one of its "regal red coaches" to chauffeur Prince William of Wales around when he visits Australia next week.

Greyhound ceo Robert Thomas says he's written to the Prince's Private Secretary at Buckingham Palace, encouraging Wills and his entourage to travel on Greyhound with some of the affected tourism operators.

"A short trip on a Greyhound coach by Prince William would also send a right royal message to the world's youth market, which is vital to regenerate the industry," Thomas said.

**THE** latest nipple twist in the breast milk ice cream saga (**TD** 25 Feb, 02 Mar) is a threat from pop star Lady Gaga to freeze the assets of the owner of the Icecreamist outlet in London's Covent Garden for calling the tasty boob treat the "Baby Gaga".

Westminster Council has also now given the all clear for sales of the tasty dessert to resume.



## Product Executive – Sydney

We are searching for a dynamic Product Executive to join our busy product department.

### Responsibilities include:

- Prepare product information, rates and inventory for loading to our databases and websites
- Fielding product queries
- Product delivery and quality control in association with our suppliers in Asia.

### Skills required:

- Communication, organisation, attention to detail, problem solving and team work
- High-level literacy and numeracy
- Microsoft Office applications and the ability to learn new systems/ programs quickly.

### Destinations of responsibility include:

China, Mongolia, Burma, Laos, Cambodia, Malaysia and Singapore. Direct experience in these destinations is highly desirable.

### What is in it for you?

An attractive and competitive package, commensurate with your experience; travel opportunities; comprehensive training and development; and opportunities for career growth.

To apply, please send your full Curriculum Vitae and cover letter to Jackie Firmstone: [jobs@travelindochina.com.au](mailto:jobs@travelindochina.com.au) by 14 March 2011



Business is booming and we are continuing to expand across Australia.

Our current positions available are:

### Sydney

Corporate Consultants - Multi Account Managers

### Melbourne

Corporate Consultants - Multi Account Managers

Manager of Client Services: we are looking for an experienced Account Manager to lead our national Account Management team

### Brisbane

Administration Assistant  
Corporate Consultants - Domestic Account Managers

Take a Fresh Approach to your career today and apply to

[jobs@bcdtravel.com.au](http://jobs@bcdtravel.com.au)



Friday 11th Mar 2011

## SriLankan to Toronto

**SRILANKAN** Airlines will for the first time fly to Toronto, Canada (via London Heathrow) from its Colombo hub, with a seven times weekly service to begin in Oct.

## Celebrity incentive

**CELEBRITY** Cruises is offering travel agents the chance to win a 12-night voyage for two onboard *Celebrity Century*, with an entry into the draw earned for every Aus/NZ/South Pacific booking made between 09 Mar and 06 Apr.

## \$30m for Northstar

**US** ski giant Vail Resorts has announced a \$30m investment in its recently purchased Northstar-at-Tahoe ski resort.

The project includes a new high-speed chairlift to service "expanded gladed terrain" in the popular Backside area of the resort, as well as a new 500 seat on-mountain restaurant.

## CountryLink pioneers

**JUST** days after announcing it would enable travel agents in Australia & NZ to blend Rail Plus rail sectors, with air, hotel and car hire segments in PNRs, Amadeus has upgraded its direct channel booking interface in the UK.

Australia's own CountryLink is the first rail company to migrate to the new Internet Track platform, which makes it easier for users to search, select, pay and confirm rail bookings.

Amadeus' Internet Track is part of Amadeus Total Rail, a facility that allows railways to promote and sell seats through different channels.

"This solution has allowed us to provide our public and business customers with an easy to use, dynamic booking tool, which is comparable with those of airline websites," said CountryLink acting gm Nadine Clench.

## Manta Qld local rates

**SELECT** Mantra properties in Northern Qld are offering 'Locals Only' rates (for residents with a postcode between 4742 & 4879) priced from \$90/night (min two nights) at the Mantra Trilogy Hotel in Cairns inc brekkie.

## Viva! agents party in Phuket



**ABOVE:** Viva! Holidays hosted a group of 57 agents on a famil to Phuket late last month, in time to celebrate Strategic Airlines' direct services launch from Brisbane and Melbourne to Phuket.

The inaugural flight transported the group to an exclusive Strategic Beach party at Indigo Pearl Resort, that included a baby elephant greeting guests, a fire show and local cuisines.

Throughout the educational the participants enjoyed stays at the Horizon Patong Beach Resort and Spa, The Patong Merlin Hotel and the Merlin Beach Resort.

Highlights of the trip included a cruise to Phi Phi Island, a day to the theme park, Phuket Fantasea, and a 4WD tour into the Chalong highlands to experience an elephant trek.

Pictured above and below are some of the travel agents who attended the trips.



ST MARTINS LANE IN COVENT GARDEN FROM £205\*  
45 ST. MARTIN'S LANE LONDON



SANDERSON IN SOHO FROM £215\*  
50 BERNERS STREET LONDON

I ♥ LONDON.

EXCLUSIVE OFFER FOR AUSTRALIAN GUESTS

INCLUDES GUARANTEED EARLY CHECK IN,  
COMPLIMENTARY CONTINENTAL BREAKFAST AND  
WIRELESS HIGH-SPEED INTERNET ACCESS.

CLICK HERE TO RESERVE  
FOR MORE INFORMATION  
PLEASE CALL RACHAEL SARDELICH  
+61 (0) 478 187 620 OR EMAIL  
RACHAEL.SARDELICH@MORGANSHOTELGROUP.COM

CONNECT MORGANSHOTELGROUP.COM/SOICIAL

\*VALID THROUGH DECEMBER 30, 2011.



## The lighter side of travel...



*"If possible, we'd like a seat in between us."*

© (Frank Modell), Images courtesy of CardWorks — suppliers of humorous travel related postcards, custom-designed with your personal message and branding. For more information, visit [www.cardworks.com.au](http://www.cardworks.com.au) or call 1800 008 825.

### SAS phone problems

**SCANDINAVIAN** Airlines has asked **TD** to advise that the airline is currently experiencing phone problems, with agents needing to speak to SAS today asked to email details to [sas.australia@sas.dk](mailto:sas.australia@sas.dk).

### United to Stuttgart

**CONTINENTAL** Airlines, a division of United Continental Holdings, will launch a new daily non-stop service between New York's Newark Liberty Int'l to Stuttgart, Germany, from 09 Jun.

### Strategic on Webjet

**WEBJET** has started selling Strategic Airlines international and domestic services via its site.

### Club Med goes Social

**CLUB** Med says it has heeded guest advice and has begun offering info on its 80 resorts worldwide on a link through TripAdvisor and also introduced an app through Facebook.

The [clubmed.com.au](http://clubmed.com.au) site allows users to share their preferences through the social medium.

Friday 11th Mar 2011

Travel Daily  
First with the news



**ABOVE:** Devotees of Indonesian cuisine should head to Sydney's Grace Hotel in the CBD where a two-week long Indonesia Food Festival (**TD** yesterday) kicked off last night.

Agents were treated to a preview of what customers can expect when they feasted on a tasty Indonesian buffet in the hotel's Brasserie Restaurant, specially prepared by two top chefs from Alila Hotels and Resorts who were flown in for the Festival.

The two chefs will be at the hotel for the entire two weeks creating Indonesian specialties at its best from Sumatera to Papua.

"Indonesia is not only known for its breathtaking scenery, but for its vibrant and colourful cuisine", said Indonesian Consul-General, Gary Jufus.

The Festival will operate a lunch buffet from Tue to Fri costing \$38 per person, a Sun lunch and dinner buffet on Fri and Sat until 20 Mar for \$48pp.

There'll also be special cooking classes conducted by Executive

Chef Santika from Alila Manggis Resort in Bali for \$90 pp.

For bookings call 02 9272 6636 or go to [www.gracehotel.com](http://www.gracehotel.com).

Pictured are Nengah Suradnya, Alila Hotels Jakarta & Nyoman Santika, Alila Manggis, Bali (the two chefs).

### Celine back to Vegas

**CELINE** Dion has confirmed she will return to Las Vegas in 2011, from 15 Mar, performing at The Colosseum at Caesars Palace.

### Travel Special of the Week



**10 night Orion Kimberley Expedition cruises at industry rates fr \$4199 inc. port charges/taxes valid all industry members plus companion - Many dep in Run of Ship cabins**  
**CLICK HERE FOR MORE!**



**Adventure World**

*Trusted travel with the destination experts*



## Airline Specialist – Wholesale

- Great Incentives
- Fun team
- North Sydney
- Permanent & Temp Roles

Adventure World, Value Tours, Coral Seas, are wholesale specialists and seek experienced Fares and Ticketing Consultants to join our team. Ideally you will have a consolidated background and looking for a career opportunity.

Going into our busy time, your industry knowledge and skills will be utilized to liaise and build strong relationships with clients and airlines, load airfare contracts into Calypso and deliver the results.

You must have Fares & Ticketing I & II, min 2 years experience across multiple carriers and understand wholesale. Calypso knowledge a must, and or Galileo and Sabre knowledge. Exceptional customer service and data processing speed and accuracy will secure you an interview.

**Send your CV to [jobs@nrmaleisure.com.au](mailto:jobs@nrmaleisure.com.au)**



**INSPIRED TRAVEL**  
WORLDWIDE

### TRAVEL CONSULTANTS - BE INSPIRED!

Love what you do but need a change? Inspired Travel is a full service retail travel agency doing all the usual travel arrangements for a variety of clients. We also specialise in bespoke travel, cruising, small group tours, special interest tours and solo travel. A member of Travellers Choice, we are located in St Ives Shopping Village on Sydney's North Shore.

So, if you're passionate about travel, keen to learn about new products and committed to providing outstanding customer service, talk to us. You'll also need a positive attitude and at least 3 years retail international experience. We are a friendly team, and you'll be well rewarded. Full or part time position.

**Contact Adele on 0419 277 783  
or email [adele@inspiredtravel.com.au](mailto:adele@inspiredtravel.com.au)**

Friday 11th Mar 2011

## WIN A WORLDWIDE TRAVEL ADAPTOR



This week TD is giving five lucky readers the chance to win a Worldwide Travel

Adaptor, courtesy of Global Travel Products.

Valued at \$39.95, the Worldwide Travel Adaptor is a small and compact unit that allows Australian and New Zealand two-pin electrical appliances to connect to over 150 countries all over the world.

For more info and purchases visit [globaltravelproducts.com.au](http://globaltravelproducts.com.au) or for wholesale & distribution enquiries visit [logicaldistribution.com.au](http://logicaldistribution.com.au).

For your chance to win this fantastic product, simply send in a correct answer to the daily question below to:

[adaptorcomp@traveldaily.com.au](mailto:adaptorcomp@traveldaily.com.au)

**What is the name of the company that makes the Worldwide Travel Adaptor?**

Hint! Refer to the packaging  
The first correct entry received wins!

Congratulations to yesterday's lucky winner, Skye Nicholl from Southside World Travel.

## Worldhotels growth up

**WORLDHOTELS** has reached double digit growth in night stays during 2010, increasing its room night production by 25% year on year across its 450 hotels.

The firm increased its room nights sold via GDS by 20%, call centres 41%, Resmaster 50% and its own website by 38%.

The last 12 months also saw an extra 73 new hotels added.

## Bali on top at Wotif

**WOTIF.COM** has named Bali as its 'Top Asian destination' booked in 2010, jumping three places on the year before's ranking.

"We're constantly seeing cheap flights into Bali from Australia, making it a popular choice with Aussies looking for an escape," said Wotif Brands general manager, Megan Magill.

Hong Kong and Singapore rounded out the top 3, which in turn were followed by Bangkok, Phuket, Kuala Lumpur, Ho Chi Minh City, Koh Samui, Samui, Shanghai and Tokyo.

## DriveAway earlybirds

**DRIVEAWAY** Holidays is reminding agents that its earlybird deals are expiring on 31 Mar on Car Hire, Peugeot Leasing and Motorhome hire.

## Othana hopeful

**OTHANA** Lodge in Christchurch is expecting to reopen by the 2011 winter season.

The property suffered internal damage from last month's 6.3 magnitude earthquake and has begun restorative works.

## EY appoints vp USA

**ETIHAD** Airways has appointed Geert Boven as its new Senior Vice President Americas, to be based in New York.

Boven will be responsible for Etihad's operations in the US, Canada and South America.

## Slater back to WA

**WORLD** surfing champion Kelly Slater is expected to draw crowds in Western Australia after confirming he would compete at next month's 2011 Telstra Drug Aware Pro Margaret River event.

WA Acting Premier Dr Hames referred to Slater's appearance as a "major coup" for the state.

The 03-10 Apr event will "be a major boost for tourism in the Margaret River region during the event," Hames said.



## Travel Specials

**WELCOME** to Travel Specials, *Travel Daily's* Fri feature. If your firm has released a travel special you'd like to make the industry aware of send the details to [specials@traveldaily.com.au](mailto:specials@traveldaily.com.au).

**Coral Seas** is promoting the South Pacific with a package to Vanuatu. The four night package staying at the Ramada Resort on Breakas Beach in Vanuatu is priced from \$969pp including accom in a Garden View Fare, return economy Air Vanuatu airfares and brekkie plus a \$200 food and beverage credit. On sale until 30 Apr and for travel between 26 Apr and 23 Jun. For more info see [coralseas.com.au](http://coralseas.com.au).

**Broome and the Kimberley Holidays** is offering a four night package including a Whale Shark Adventure priced from \$773pp. The deal includes accom in either Exmouth or Coral Bay, airport transfers and a full day Whale Shark adventure tour. More details at [broomekimberley.com.au](http://broomekimberley.com.au).

**Value Tours** has a three night Shop and Explore Hawaii deal priced from \$359pp. The package includes accom in a Savvy Super Standard Room at the Aqua Waikiki Pearl Hotel, one day Waialeale Premium Outlets Shopping tour, two day Honolulu Power Pass, and return airport transfers. See [valuetours.com.au](http://valuetours.com.au).

## AirAsia to Palembang

**AIRASIA** is launching new direct services from its Kuala Lumpur hub to Palembang, Indonesia.

One way fares start from as low as RM79 (AU\$26), on sale until 20 Mar, for travel 04 May to 30 Jun.

## 2 new Stena ferries

**STENA** Line will begin services between Scotland and Northern Ireland on two new Superfast ferries, by years end, replacing the *HSS Stena Voyager*, *Stena Caledonia* & *Stena Navigator*.



# TRAVEL

## Retail Reservation Consultants

- Great Benefits & Incentives
- Loads of Training
- Trusted brand

We specialise in domestic & international travel, cruising and group escorted tours for our NRMA members and seek an experienced retail travel consultant with passion for sharing their travel experiences.

To provide the service our customers require you must have a min of 2 yrs retail travel experience and able to sell your dream holiday. You will be energised, customer focused and can communicate at all levels. You will be extremely organised, a team player, great sense of humour, want to have fun and love travel. Calypso experience is an advantage, but we will train on all our systems.

We offer competitive salary, fantastic NRMA benefits, monthly incentives and career advancement.

**If interested in this role or other travel opportunities, email your application to [jobs@nrmaleisure.com.au](mailto:jobs@nrmaleisure.com.au).**

Searching >>

**travel.com.au**  
ONE DESTINATION. ENDLESS POSSIBILITIES.

## General Manager Customer Service Operations

- Natural leader with 5 years experience
- Previous experience with GDS
- Experience in the monitoring of KPIs and performance targets
- Ability to establish SLAs
- Tertiary business qualifications highly desirable
- Sydney office location

to apply, or for a full position description contact [recruitment@wotifgroup.com](mailto:recruitment@wotifgroup.com)





Friday 11th Mar 2011

## 50% off Bentours

**BENTOURS** is offering 50% off partner fares on its 12-day Norwegian Coastal Voyage, departing between 01 May-06 Nov when booked by 31 May.

The deal is also available on the six-day Classic Voyage South and seven-day Classic Voyage North itinerary.

## 747-8I engines fire up

**BOEING's** 747-8 Intercontinental could take to the skies within weeks after engine trials were performed earlier this week.

**BOOK NOW  
& SAVE UP TO  
23%  
ON SELECT SAILINGS  
EUROPE 2011**



Experience a Voyages of Discovery cruise & you will discover some of the great cities & monuments from the ancient & modern worlds.

Along the way, you will also share the stories & insights not everyone gets to see. Renowned guest speakers unlock the secrets, while *Discovery* is the perfect way to journey to any destination.

**Voyages  
of Discovery**

TERMS & CONDITIONS APPLY

[www.voyagesofdiscovery.net.au](http://www.voyagesofdiscovery.net.au)

## Parkroyal China debut

**PAN** Pacific Hotels Group will launch into China after signing two hotel management deals.

The Parkroyal Serviced Suites, Green City, Shanghai is scheduled to open in 2013 and the Parkroyal Taihu Resort in Suzhou in 2014.

Last year, Pan Pacific Hotels Group returned to the Australia market, opening in locations incl Sydney and Perth.

## Exotissimo cooking

**ASIAN** travel firm Exotissimo Travel has unveiled a new culinary tour in Vietnam, to be lead by published food author, Daniel Hoyer, departing 24 Sep.

The 12-day tour travels through Hanoi and Ho Chi Minh, using the local cuisines "as a catalyst for understanding the people and their established ways of life".

See [www.exotissimo.com](http://www.exotissimo.com).

## Pullman benefits pkg

**PULLMAN** Reef Casino Hotel in Cairns has released a 'Friends with Benefits' package, priced from \$249 per couple per night.

The special includes accom in a Superior Room, sparkling wine and chocolate dipped strawberries on arrival, brekkie and late check out.

It's on sale via [lastminute.com](http://lastminute.com) from 14 Mar to 11 Apr and for stays until 14 Jun.

## EY seamless to USM

**ETIHAD** Airways has partnered with Bangkok Airways to offer seamless connections between Brisbane and Koh Samui (USM).

The thrice weekly EY473 flight to Singapore now connects with PG's service, trimming two hours off the previous journey time.

## TCF reinstatement

**THE** Travel Compensation Fund has this afternoon reinstated the participation of Algarry Travel Agency & Tourism of Shepparton Victoria (ABN: 70 135 690 470), effective immediately.

## Qantas facing strikes

**THE** Australian Services Union has lodged requests with Fair Work Australia for ballots of Qantas workers at Sydney and Melbourne Airport, seeking approval of possible strikes over a three year 15% pay claim.

If the staff approve industrial action this enables the union to provide 72 hours notice of a strike - while unions representing pilots and engineers also said to be looking at possible strikes or work bans.

The ASU has warned QF that possible options range from rolling stoppages right through to a complete walkout.

Qantas says it's still negotiating with the unions and is confident of achieving a "realistic" deal.

## Carnival ship shuffle

**CARNIVAL** Cruise Lines has rejigged its US ports of operation, with the current *Carnival Elation* program operating out of Mobile, Alabama to cease in Nov.

The 2052-passenger *Elation* will move to New Orleans, operating the four and five day western Caribbean itineraries planned for *Carnival Ecstasy*, which will in turn move to be the third Carnival Cruise Lines ship operating out of Port Canaveral in Florida.

Royal Caribbean and Disney also operate Port Canaveral cruises.

Disrupted Mobile passengers will have the option of a full refund of their cruise fare, or rebooking from an alternative home port, and receiving a \$25pp onboard credit for their trouble.

### WIN A TRIP FOR TWO TO TAHITI

### GET A BUNGALOW

She lost her key...

Terri Dillon of Go See Touring sent in the following entry yesterday:

**Title:** *Tahitian Temptations*

**Tagline:** *Will she taste the forbidden fruit?*

...he had a suite solution

Le MERIDIEN

Tahiti Travel Connection & Travel Daily are giving travel consultant readers the chance to win a trip of a lifetime to Tahiti & Bora Bora! On this 7 night trip you will be staying at the gorgeous and newly-renovated Le Meridien resorts.

To enter, you need to come up with a title and tag line for this imaginary Tahiti-based romance novel. Keep it short and snappy (see our example above) and the most creative entry will win this dream holiday.

Email your entries to:  
[tahiticomp@traveldaily.com.au](mailto:tahiticomp@traveldaily.com.au)

Click here for competition terms & conditions.

**Travel Daily** is Australia's leading travel industry publication. Produced each weekday since 1994, the newsletter is first with the latest industry news and is available by paid subscription to people within the travel industry. Sign up for a free 14 day trial subscription at [www.traveldaily.com.au](http://www.traveldaily.com.au).

PO Box 428, West Ryde, NSW 1685

Phone: 1300 799 220 Fax: 1300 799 221

**Publisher/Managing Editor:** Bruce Piper

**Editor:** Guy Dundas

**Contributors:** Chantel Long, Lisa Maroun, Jenny Piper and Barry Matheson

Email: [info@traveldaily.com.au](mailto:info@traveldaily.com.au)

**Advertising and Marketing:** Lisa Maroun (Manager), Lisa Martin and Magda Herdzik

Email: [advertising@traveldaily.com.au](mailto:advertising@traveldaily.com.au)

**Business Manager:** Jenny Piper

Email: [accounts@traveldaily.com.au](mailto:accounts@traveldaily.com.au)

**Travel Daily Group:**

**CRUISE**  
WEEKLY

**Travel DailyTV**

**Pharmacy DAILY**

*Travel Daily* is a publication of TDaily Pty Ltd ABN 34 108 508 765. All content fully protected by copyright. Please obtain written permission to reproduce any material. While every care has been taken in the preparation of *Travel Daily* no liability can be accepted for errors or omissions. Information is published in good faith to stimulate independent investigation of the matters canvassed. Responsibility for editorial comment is taken by Bruce Piper.



**NEED A CHANGE OF SCENE?  
CHEW OVER THESE  
PREMIER ROLES!**

**FOR ACCESS TO ALL AA VACANCIES REGISTER ONLINE [www.aaappointments.com](http://www.aaappointments.com)**

**SYDNEY** – 8/6 O'Connell St – (02) 9231 6377 – [apply@aaappointments.com.au](mailto:apply@aaappointments.com.au)

**MELBOURNE** – 1/167-169 Queen St – (03) 9670 2577 – [recruit@aaappointments.com.au](mailto:recruit@aaappointments.com.au)

**BRISBANE** – 13/97 Creek St – (07) 3229 9600 – [employment@aaappointments.com.au](mailto:employment@aaappointments.com.au)

**ADELAIDE & PERTH** – (03) 9670 2577 – [recruitsa@aaappointments.com.au](mailto:recruitsa@aaappointments.com.au) & [recruitwa@aaappointments.com.au](mailto:recruitwa@aaappointments.com.au)



**PLANNING A WORKING HOLIDAY?  
TEMP CONSULTANTS X 100  
UK BASED- TOP HOURLY RATES**

Heading off to see Europe? Why not land yourself a top paying Temp job before you arrive? Contact our friendly UK AA office and they will do all your running around!

**TOP BENEFITS INCLUDE**

Excellent Weekly pay – UK's largest selection of long/short term assignments in the most prestigious Travel Organisations' and Airlines -Tax efficient payroll - the ability to reclaim the cost of your return air fares/ accommodation - "Refer a Friend" bonuses, Temps parties and TATC Membership which gives you excellent deals on flights, cruises, holiday packages etc.

**SO WHAT ARE YOU WAITING FOR?**

All you require is a minimum 12months travel industry experience plus GDS skills and a winning attitude.

For further information or immediate work please email your CV and covering letter to [temps@aaappointments.com](mailto:temps@aaappointments.com) or phone 44 (0) 207 977 5530 or check out our website at [www.aaappointments.com](http://www.aaappointments.com).

**CALLING ALL SUPER SLEUTH'S?  
CUSTOMER RELATIONS CONSULTANT  
SYDNEY – SALARY PACKAGE TO \$50K + DOE**

Do you love the challenge of investigating situations and finding appropriate outcomes for you customers?

Our client requires a customer service extraordinaire to join their award winning team based in the CBD. You will have at least 2-3 years customer service experience in the travel industry, have exceptional communication skills inc excellent written skills. Apply today, as this position will not last long.

**DOMESTIC CORPORATE CONSULTANT  
UPMARKET BOUTIQUE AGENCY  
SYDNEY – SALARY PACKAGE TO \$60k PLUS DOE**

Are you sick of being treated like a number? Want to feel like you are a valued member of your current organization?

We have a top position within one of the most sought after boutique agencies in Sydney! You will have at least 2 years corporate consulting, have used Sabre and have exceptional communication skills. If you want to finally be paid what you are worth, then send your resume today!

**YOUR FUTURE STARTS HERE**

**WHOLESALE TRAVEL CONSULTANTS X 12**

**MELBOURNE (S/E) – SALARY PACKAGE UP TO \$45K + Famsil**

Are you looking to begin or progress your career within wholesale travel? Join the largest wholesaler in Melbourne and you will be working in a company that will give you room to grow. Working on a range of fabulous destinations around the globe, you will be given the opportunity to expand your skills and will receive excellent benefits such regular educationals, travel discounts and incentives.

**IT IS TIME TO MAKE A CHANGE  
RETAIL TRAVEL CONSULTANTS**

**MELBOURNE – SALARY PACKAGES UP TO \$55K(OTE)**

Calling all Retail Travel Consultants of Melbourne! YOU HAVE A CHOICE! With so many fantastic roles available in leading agencies located in Melbourne's North, West, East, South East and CBD, there has never been a better time to register with AA and land the retail role you have been dreaming of. If you are an experienced retail travel consultant with strong CRS skills, one of these positions could be yours.

**TIRED OF THE MUNDANE TREADMILL?  
CASUAL CORPORATE CONSULTANT (3HRS PER DAY)  
GOLD COAST – TOP HOURLY RATE**

Looking for flexibility to enjoy the fabulous Gold Coast lifestyle? We have a top opportunity for an experienced corporate travel consultant to join this winning team, working casually Mon- Fri from 5PM-8PM. This role will allow more time for you and your interests. You must have the flexibility to work the occasional full time hours (9-5PM) to cover annual leave requirements. Earn a top hourly rate. Min 3 yrs travel consulting experience is a must, along with a friendly, flexible can do attitude.

**WANNA MAKE TRACKS?  
INTERNATIONAL RAIL CONSULTANT  
BRISBANE CBD - SALARY PACKAGE \$50K OTE**

Rocky mountaineer? The Ghan? Indian Pacific? Do these mean anything to you? If you are a Rail expert we have THE position for you! You will enjoy an uncapped incentive based package, excellent personal development career opportunities and work with one of the world's fastest growing companies. In this position you will enjoy working in an in house wholesale division packaging and sourcing Global Rail & Land products. Min 2 years retail exp.



## Discover Switzerland



### Your Invitation

Switzerland Tourism, Swiss Travel System and their regional partners are coming to town.

We invite you to enjoy some Swiss hospitality and learn more about Switzerland including...

ATTEND THE  
EVENT FOR YOUR  
CHANCE TO  
**WIN**  
A HOLIDAY IN  
SWITZERLAND



The Opportunity to taste *Swiss Wine, Chocolate and Cheese* plus the chance to WIN loads of prizes including 'A Holiday in Switzerland', and pick up some goodies!

**CLICK HERE TO RSVP**

March 21	Sydney (Mercure)
March 22	Perth (Mercure)
March 24	Melbourne (Mercure)

\*All events are from 6pm to 9pm. (except Sydney which starts at 6.30pm)

#### Presenting Partners



#### In Association With

