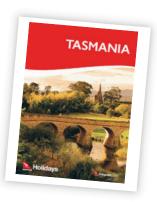


First with the news

Trave Daily







2012 Brochure **Out Now!**

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Aerius shortfall \$1.8 million

THE receivers of the collapsed Aerius Travel (TD 01 Aug) have estimated a deficiency of \$1.85 million - including trade creditors owed almost \$500,000 - in their latest report to ASIC.

The documents submitted by Peter Krejci from insolvency firm BRI Ferrier, show that one of the major creditors is the International Air Transport Association, owed \$303,000, while "business and art consultancy" Wallace Jones & Hood has a \$112,500 debt owing.

Other creditors caught up in the company's administration include Jetset Travelworld Network member the Hunter Travel Group. the Mercure Brisbane and online

NYC for Breakaway

NORWEGIAN Cruise Line this morning announced that its next ship, Norwegian Breakaway, will homeport from New York City.

The year-round deployment was announced by NY mayor Michael Bloomberg, with the 4,000-guest ship the biggest ever to home port in the city, offering weeklong Bermuda trips from May 2013. distribution provider RoomsXML.

That's not to mention Aerius customers, with TCF gm Glen Wells this morning telling **TD** that claims so far amount to \$110,000 "and more are coming in".

He said the investigation is one of the most complex that the TCF has had to undertake in recent years, with some of the claims relating to the defunct PacificFlier.

When Aerius ceased trading, director Adrian Miller said the move had been precipitated by the inability of the company to collect a "significant debt" owed to it by the airline's owner.

Trip bonus offers

THIS month members of the Trip loyalty scheme are being offered a range of special bonus deals - see the last page for info.

Seven pages of news

pages of news and photos, plus full pages from: (click)

- Qantas Holidays

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Friday 7th October 2011





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Complete Cruise Solution

Norfolk Is route up for grabs

THE government has issued a tender for the provision of underwritten air services between Australia and Norfolk Island.

It's described as a "significant business opportunity for reduced risk and a certainty of return," due to the underlying demand for services and a commitment to fund the services if revenue falls below an agreed threshold.

Currently the Norfolk Island govt-owned Norfolk Air operates flights from Australia's east coast under a charter agreement with Nauru-based Our Airline - but this deal is set to cease on 01 Mar.

Initially a three year contract for the routes is on offer.

The docs give an overview of the suffering Norfolk Island tourism industry, which last year attracted about 24,000 visitors down about 40% on its 2001 peak of more than 40,000.

Visitation has been affected by the GFC and continued economic uncertainty, cheaper domestic Australian mainland airfares, the strong Australian dollar, and "a more adventurous approach by travel to 'grey nomads' with less

reliance on group travel".

Last year more than 55% of Norfolk Island visitors were aged over 60, but the destination offers activities such as diving, surfing and sea kayaking which "have the potential to be marketed more effectively" to a younger demographic.

There's also significant capacity on the island for growth in visitor numbers, with estimated accom occupancy rates for 2010/11 averaging just 36%.

Qantas currently codeshares on the Norfolk Air services, with a 30 seats per flight allocation.

MEANWHILE Norfolk Air and Norfolk Island Tourism this morning announced an extension of their Self Famil program until Feb next year, under which travel agents can experience Norfolk at their own pace via a \$99+taxes airfare - details on 02 9211 6590.

Wendy Wu adds Japan

WENDY Wu Tours has expanded its new China brochure to 100 pages, with the program also now featuring a tour in Japan - details at traveldaily.com.au/brochures.



With **Bunnik Tours** you make the commission **not** the tour directors!











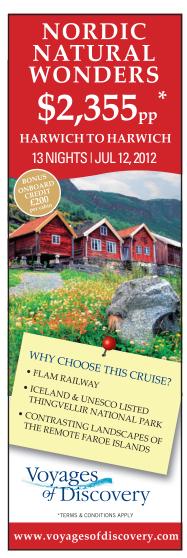




Massive Qantas neo order confirmed

QANTAS and Airbus yesterday formally agreed their previously announced deal (*TD* 16 Aug), with the \$9 billion contract being the biggest ever aircraft purchase in Australian aviation history.

The 78 A320neos and 32 A320s



will be used on short to medium haul domestic and international routes, forming the foundation of the new Jetstar Japan as well as being the launch aircraft for the new Asia-based premium airline.

The A320neo, set to enter service in 2015, offers 15% fuel and CO2 emission savings via new generation engines and so-called "Sharklet" wing tip devices.

Million \$ Memo on TV

A DOCUMENTARY following the finalists in Tourism Queensland's Million Dollar Memo incentive will be telecast nationally on the Nine free-to-air network at 2pm this coming Sun.

Qantas TWU strike off

THE Transport Workers Union cancelled today's two-hour strike late yesterday- but the short notice means planned flight cancellations (*TD* breaking news) will still go ahead.

"Unfortunately, the damage caused by the union had already been done," said group executive Lyell Strambi, with QF having contacted thousands of disrupted pax to make alternative plans.

Queen Mary 2 fires up

CUNARD says no pax, crew or the structural integrity of *Queen Mary 2* were affected following a "minor fire" in the ship's engine room overnight.

The fire was "extinguished immediately", Cunard said.

No objections to HA/VA

HAWAIIAN Airlines has asked US authorities to grant approval "as soon as practical" for its proposed new codeshare tie-up with Virgin Australia's long-haul international division, V Australia, as revealed by TD on 29 Sep.

HA informed the US Department of Transportation that "no objections" had been received from the five US carriers polled, which included Qantas' JBA partner, American Airlines.

Pacific Jewel woes

PASSENGERS on P&O Cruises' *Pacific Jewel* have used the cruise line's Facebook page to report of massive delays departing Sydney on Wed night, due to "technical difficulties", says one blogger.

It's understood that Jewel was supposed to depart at 4pm on Wed but didn't actually pull out of Sydney until 11pm.

Jewel is also understood to have arrived 2.5hrs late into Sydney.

Window Seat

VIRGIN Atlantic has announced the end of an era, with the phasing out of its "highly collectible" Upper Class onboard salt and pepper shakers.

Introduced 12 years ago, VS says thousands of the items have since 'disappeared,' with a thriving eBay trade valuing them at up to £20 (AU\$32) each.

They're being replaced as part of an upgrade of the cutlery and dining ware on the Upper Class fleet, with the airline expecting a "last minute rush when fans realise that their supply is coming to an end".



Now becoming a real collector's item and they even say 'Pinched from Virgin Atlantic' on the bottom.

air mauritius

Administrative Coordinator, Melbourne

Air Mauritius, an international airline, operating out of its base in Mauritius has an exciting and challenging position for its office in Melbourne.

A detailed job description is available on the Air Mauritius website http://www.airmauritius.com/vacancies.htm

An application form can be downloaded at http://www.airmauritius.com/aboutus/mkexternalvacancy.pdf

Drive yourself wild in New Zealand!

World Drive Rally New Zealand
50 spots to WIN! 5 car rally challenges. 5 regions of NZ.

Simply sell any air/land or land only New Zealand holiday between 03Oct11 and 05Nov11 and be in the draw to WIN!





WA govt eases liquor act for Sailing C'ships

VENUES across Fremantle in WA will be permitted to serve liquor to patrons who are not seated or eating a meal for the duration of the Sailing World Championships after the WA govt eased its Control Act for the event.

The sailing event is expected to bring a "major influx of visitors" to Fremantle from 26 Nov to 24 Dec.



WELCOME to Supplier Updates, **Travel Daily's** new regular feature. Agents can now access the

latest special deals and promotions being offered by suppliers, simply by **CLICKING HERE.**

Supplier enquiries for notices: advertising@traveldaily.com.au

ET adds Seychelles

ETHIOPIAN Airlines will begin a new thrice weekly service between Addis Ababa and the Sevchelles effective 15 Nov 2011 using 737 wide-body aircraft.

BA LCY-JFK iPads

BRITISH Airways has introduced iPads as IFE for pax on its Business Class Airbus A318 service between London City and New York's JFK.

UA/CO to Durango

UNITED Air Lines & Continental Airlines are seeking permission to begin codesharing on ExpressJet services between Los Angeles and Durango, Mexico in the future.

Gatwick next for KE

KOREAN Air will lift frequencies between Seoul Incheon-London to 10 weekly thanks to a new thrice weekly service to Gatwick. launching on 27 Mar 2012.

How can we create the most appealing Australia of tomorrow together?

Visit www.tourism.australia.com/industrybriefings to register for the industry briefings.



Accom occupancy levels & rates rising

HOTELS, motels and serviced apartments in 5 of the nation's 8 states and territories experienced a year on year rise in occupancy levels during the Jun quarter, with Canberra leading the way.

According to the latest ABS data released on Fri, room occupancy levels at accom providers with 15 or more rooms are trending at 65.3%, up 1.3 percentage points on last year.

The trend occupancy figure for the ACT was strongest, at 72.7%, but that result is 4 points behind the 2010 Jun quarter period.

At the other end of the scale, the trend figure for Tasmania's hotels, motels and serviced units was 58.7%, down 0.7 points.

Western Australia had the sharpest increase in occupancy rates, up 2.6 points to 66.4%, while the Northern Territory saw the steepest drop, down 4.1 points to 65.3%.

There were 12.9 million room

nights occupied in the quarter, of which NSW contributed 31.2% followed by Qld with 26.2%, with the nationwide average length of stav 2.2 davs.

MEANWHILE, room rates across the country rose 4.5% in the Jun quarter, up by around \$6.50 per night to \$153.78.

Seasonally adjusted takings at accom providers over the period was \$2.15 billion, which was 4.3% higher than the Mar quarter and 7.3% up on the corresponding period last year.

NSW accounted for the bulk of takings at \$620m, while Tasmania the lowest at \$44m.

MLK Memorial launch

US PRESIDENT Barack Obama will officially dedicate the new Martin Luther King Jr National Memorial in Washington DC, on a four-acre site near the Jefferson & Lincoln memorials on 16 Oct.



Only open to NSW, ACT, WA, QLD, VIC, SA & TAS residents 18+ who are employed full time at any licensed travel agent nationally and can travel between 31/10/11 & 2/11/11. Starts 05/09/11 and ends 11.59pm AEDST on 15/10/11. Group bookings (i.e. bookings of 10 or more tickets) are not eligible. Draw at 22/385 Bourke Street, Melbourne, VIC 3000 on 17/10/11 at 11am. Winners' in The Australian on 20/10/11. Prizes: trip for 2 adults to the 2011 Melbourne Cup (1 per NSW/ACT, WA, QLD, VIC, SA/TAS). Prize value is up to \$2,166 (depending on winners' departure date/point). Victorian winner does not receive flights or accommodation. Promoter is Emirates (ABN 810 735 696 96) of Level 17, 1 York Street Sydney. See www.emiratesrewards.com.au for full Terms and Conditions. NSW LTPS/11/8190, ACT TP11/3576.

Airbus forecasts South Pacific demand

AIRCRAFT manufacturer Airbus is predicting carriers in the South Pacific (Australia, NZ & the Pacific Islands) will require nearly 740 new passenger & freight aircraft, worth US\$98 billion, to cope with demand over the next 20 years.

According to the latest Airbus Global Market Forecast, this region will require 380 new jets to handle growth and 349 to replace older aircraft.

The bulk of those will be single aisle aircraft.

Growth will be spurred by the South Pacific's ties with emerging economies, urbanisation and a doubling in the number of mega cities, from two to five by 2030, Airbus says.

A Club double points

MEMBERS of Accor's A | Club loyalty program staying at any of the hotel giant's participating properties will earn double points for stays from 10 Oct until 18 Dec.

To be eligible for the bonus, the stay must include either a Fri, Sat or Sun night, and be booked before 15 Nov - see a-club.com.

Low cost carriers are forecast to account for a 35% stake in the market share on flights between the South Pacific and Asia.

The plane builder expects the regional growth rate to match the world average, of 4.8% per year up to 2030, which is ahead of the North America market (2.5%) and Western Europe (3.5%).

Capt. Cook Fiji office

CAPTAIN Cook Cruises has established a presence at Nadi International Airport in a bid to generate more walk-by business and better service guests.

The office is located in the Arrivals Concourse of the airport, and CCC believes it presents an opportunity to attract new business and customers.

Operating 5am-9pm daily, the office will provide CCC with the ability to offer a meet and greet service for passengers on the *Reef Endeavour* & *Sailing Safari* cruises.

In addition to making new bookings, visitors can make cruise enquiries and reconfirm bookings. Phone +679 672 2026.

Newmans NZ brox

NEWMANS Holidays has rolled out its 100-page 'Unforgettable New Zealand' brochure featuring APT escorted coach tours.



Friday 7th October 2011

Avis rings NASDAQ bell



ABOVE: Avis Budget Group's CEO Ron Nelson rang the opening bell at the NASDAQ Market Site in New York City's Times Square earlier this week to celebrate the car hire brand's complete Avis Europe acquisition (*TD* 17 Jun).

"So now we move forward as a global company focused on serving our customers better and more efficiently," Nelson said.

"We look forward to naming more Customer Experience Owners all around the world, and to becoming a more effective and efficient organisation, something we will never stop striving for".

Pictured with Nelson at the event were members of the Avis Budget Group Senior Leadership Team along with other senior officers and special guests.

Another Hyatt opens

THE 343-room Hyatt Regency Jinan has opened its doors in China's Shandong Province



Marketing Coordinator

Hawaii Tourism Oceania is looking for a dynamic Marketing Coordinator to support our small, friendly team in Sydney. Primary responsibilities include: administration support, answering consumer and trade enquires, website and e-newsletter maintenance, destination training, and assisting with the coordination and planning of events and Famils.

The successful applicant will possess:

- Excellent written, presentation and verbal communication skills
- Superior organisational and customer service skills
- Computer literacy in MS Office is essential and knowledge of web tools will be an advantage
- Minimum 2 years travel or tourism experience
- A sound knowledge of Hawaii and tertiary qualifications will be highly regarded

For a detailed job description, please email Rebecca Wall rwall@hawaiitourism.com.au

Applications close: Wednesday 12 October 2011



Reservations and Ticketing Agent (Part Time Mon-Fri, minimum 20hrs each week) Melbourne, city location

Philippine Airlines' GSA, has a vacancy for a well experienced and enthusiastic consultant at its centrally located office in Melbourne.

Candidates should have 5 years international consulting experience with a travel agent or airline, strong GDS and fare skills, be well presented and demonstrate excellent customer service.

Applicants must have the right to live and work in Australia.

For more details call Chiqui Reyes on (02) 9249 9901.

Applications should be sent to jobs@philippineairlines.com.au
by Wed 19 Oct 2011.





PAL schedule changes

PHILIPPINE Airlines is advising travellers of a revised int'l flight schedule, being used from now until 15 Oct 2011.

PAL says the changes are a result of being "in transition and moving to normal operations" following recent strikes (TD Thu).

See bit.ly/tdpalschd for details.



THN aligns with AMEX

THE Hotel Network and American Express have signed a deal that will enable corporate and govt clients to use the AMEX Business Travel Account to streamline administration and reconciliation processes for business travel expenses at over 6000 properties nationwide.

SkyTeam RTW promo

GLOBAL airline alliance SkyTeam is offering discounts of between 10%-30% off normal ticket prices through its just launched Round the World Planner (TD 20 Sep).

The promotion is available for **Business and Economy class** tickets, for travel through to 30 Jun and is on sale until 30 Nov.

Amadeus Cornerstone

AMADEUS and Cornerstone Information Systems are offering corporate travel managers and business travel agents an automated process for their reservation management system.

The deal will see Amadeus become the offical global distributor of Cornerstone's iBank & iQCX reporting and reservation management systems.

Estonia Hep A alert

TRAVELLERS to Estonia in Eastern Europe are being warned of an outbreak of Hepatitis A by the Australian government.

Around 50 cases have been diagnosed as of late last month, with the majority occuring in the southern Vilajandi region.

lebua enters India

LUXURY hotel collection lebua Hotels & Resorts has debuted in India following the recent opening of the lebua New Delhi.

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QF A₃80 experience winners

RIGHT: There was a buzz in the air at the recent Jetset Travelworld Network state conferences with a number of consultants nationally being the lucky recipients of Qantas A380 tickets as part of the airline's 'experience' campaign.

At the SA/NT conference, Helen Goodings from Jetset Marion & Vienna Barnes from Jetset Naracoorte, proudly accepted their tickets from Qantas SA Account Manager, Glen Williams.

Mercure Krabi opens

ACCOR has opened the 213 room Mercure Krabi Deevana, in Thailand featuring the Swan Spa, a pool bar, fitness centre & more.

HA fare extension

HAWAIIAN Airlines' Summer Saver' fares to Honolulu (priced from \$1079) & the US mainland (from \$1505), have been extended by one week, until 13 Oct.

Info at hawaiianairlines.com.au.



Getaway foodie show

THIS weekend's episode of Channel Nine's dedicated travel program Getaway is a special focusing on the 'World of Food'.

The program, which airs on Sun at 5:30pm features stories on cuisine in Phuket, the NSW South Coast, the US, Tasmania & Greece.

Iberia low cost carrier

INTERNATIONAL Airlines Group, the joint entity of Iberia & British Airways, have announced plans to create a no-frills subsidiary called Iberia Express, for flights ex Spain.

new opportunity! NSW/ACT

Cover-More is Australia's largest Travel Insurance provider, providing assistance to Australian travellers all over the world. We are a global organisation that recognises individual and team efforts and believes in our products and our people.

We are looking for a highly motivated Business Development Manager to join our NSW/ACT team.

The successful candidate will possess:

- A proven track record in a sales environment, preferably in a travel/tourism and/or customer focussed environment
- Motivation to achieve both individual and team sales targets and objectives
- Experience in the preparation of reports, submission and relevant correspondence
- Effective negotiation skills and strong communication skills
- A passion to build relationships within the industry & a fun, positive attitude!

A competitive salary package, including a fully maintained company vehicle and generous bonus scheme will be offered to the successful candidate. If you want to be part of a progressive organisation, please email your expression of interest to: ciarar@covermore.com.au

Applications close 14th October 2011

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New QF 747s early

QANTAS will next week debut the first of its newly reconfigured 747-400ER aircraft.

The upgraded plane, VH-OEG, features A380-style product and will operate QF15 on Wed 12 Oct between Brisbane and Los Angeles after the competion of work at Avalon earlier this week.

The new 747s have 58 business class seats, 36 premium economy and 270 in the economy cabin.

QR plots Helsinki + 3

QATAR Airways ceo Akbar al Baker has said the Doha-based carrier will add Helsinki, Finland to its expanding network, along with three other new destinations to be named before Christmas.

He made the comment at QR's inaugural ceremony for its Oslo service, its 107th destination.

Tas agent accolade

THE Travel Studio's business development manager Genevieve Atkins took out the 2011 Telstra Tasmanian Business Woman of the Year title earlier this week.

Atkins was acknowledged for developing business for the agency and Volunteer Holidays.

She now moves on to the national finals in Melb on 18 Nov.

UA ends THAI c'share

UNITED Air Lines has told US authorities it wants to terminate its codeshare services with THAI Airways International "effective on or after 01 Mar 2012".

The Star Alliance members have had a pact since 1996, whereby the UA code was displayed on TG metal, and vice versa.

Park Hyatt Doha

HYATT Hotels Corporation has announced it will open the Park Hyatt Doha in Qatar in mid-2016, the group's second Hyatt-branded property in the country.

The 181-room and suite hotel will be located in Doha's CBD.

LUFTHANSA has ordered two more A380s from Airbus, boosting its full superjumbo fleet to 17.

LH adds 2 more A380s

Skal Sydney meeting

SKAL International Sydney is holding its Oct meeting at the Swissotel Sydney on Wed 12 Sep.

WIN A HOLIDAY FOR TWO TO CHILE

Throughout October, *Travel Daily* is giving subscribers the chance to win a fabulous Chile holiday package valued at almost \$10,000, courtesy of Turismo Chile, LAN, Latitud 90 and Patagonia Camp.



The prize includes:

- Return Economy Class airfares on LAN to Santiago ex Sydney plus domestic flights Santiago/Punta Arenas/Santiago
- Transfers in/out from Punta Arenas & Santiago Airport
- Three (3) nights' accommodation in a Luxury Yurts with views To The Paine Massif at Patagonia Camp - Torres Del
- Entries and full day guided excursions to Torres del Paine National Park
- ♦ One (1) nights' accommodation at La Casona at Matetic Vineyards
- Breakfast and dinner daily
- Wine tour and tasting

Every day *Travel Daily* will ask a different Chile-related question – just read the issue

and email us your answer. There will be twenty questions in total. At the end of the month the subscriber with the most correct entries and the most creative response to the final competition question will win this fantastic Chile holiday.



Q.4: How many **business Units** handle Latitud 90?

Email your answer to: chilecomp@traveldaily.com.au Click here for terms & conditions





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- CRS qualifications essential

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Ever thought about working directly for one of your clients?

Now is your chance! One of Australia's largest companies has launched an in-house travel team and is currently looking for skilled domestic consultants with a strong corporate background and has preferably used Sabre. Working on the client site in the leafy North Shore you will be rewarded with an amazing salary and the chance to steer your career in a completely different direction.

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Are you starting to feel a little unmotivated and not too sure of your next step? This internal wholesale travel company has a number of opportunities on offer for enthusiastic travel consultants looking for a challengel If you possess solid travel consulting experience and strong sales skills, this role will be sure to provide you with a new passion for the travel industry. A will to succeed & motivated approach is essential.

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ADELAIDE - SALARY PACKAGE TO \$50K + BONUSES (DOE)
Adelaide is currently offering 2 motivated consultants the
chance to progress their career & join a reputable & successful
travel company. Whether you are experienced in retail or
corporate travel, we have the perfect opportunity for you! Not

only will you be offered a friendly boutique working environment, you will be excited by the tasks presented to you each day. These are 2 great opportunities not to missed!

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Are you an experienced retail superstar who exceeds client expectations? Want to work in a brand new CBD store? Two full time positions are on offer for senior consultants to join this spanking new store! Working for this dynamic iconic brand who prides itself on their high level of customer focus., you will enjoy excellent rewards as you grow the business plus a top base Salary + educational allowance, incentives and more. Don't miss this once in a lifetime opportunity – Apply today!

KEEP YOUR DAYS FREE WORK 3PM-11PM SENIOR LEISURE CONSULTANT SYD \$55-65K PLUS SUPER PLUS PENALTIES

Fancy working 3pm to 11pm 5 days a week; or maybe you prefer part time after hours of 6pm-11pm? Our client, one of the leading high end agencies in Australia has flexible shifts on offer, where you will be dealing with VIP clientele booking 5 star travels around the globe. You will need at least 3 years travel consulting experience, exceptional airfare knowledge and the highest standard of customer service.

Be rewarded with an excellent salary and many benefits.

OPPORTUNITY TO PROGRESS TO MANAGER RETAIL TRAVEL CONSULTANT

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This highly successful retail travel company in the heart of
Melbourne's CBD is seeking an experienced leisure consultant
to join their professional team of consultants. With a second
store due to be opened, you will have the opportunity to step
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successful organisation. A minimum 12mths retail travel
consulting experience a must. Galileo experience preferred.

SHOP YOUR LUNCH BREAK AWAY RETAIL TRAVEL CONSULTANT PERTH (SOUTH EAST) - SALARY PACKAGE TO \$55K (OTE)

Enjoy creating exciting holiday itineraries however would like the opportunity to assist travellers who actually want to book?! This successful retail travel agency has been in operation for many years & has grown to be one of Perth's most successful agencies. If you are looking for a change of pace & a new challenge, this is your chance to grab a superb role! Amadeus skills are looked favourably upon.

SOUTHERN STAR RETAIL TRAVEL CONSULTANT

BRISBANE SOUTH – SALARY PACKAGE \$50K OTE

Are you a retail consultant extraordinaire? Wanting to work closer to home? Then look no further! This well known agency is looking for an experienced consultant to join their vibrant team. You will need to have demonstrated a high level of customer service and have a proven sales record. In return you will enjoy many benefits on offer and earn a rewarding salary. Min. 2 years retail exp required. Galileo preferred. Don't miss this sought after location – Apply now!



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on this month's bonus offers







