# This Christmas, the gifts are on us.

Book LH, LX or OS this year and turn your eXpertsplus points into cash.



**Creative live free push** 

**CREATIVE** Holidays is offering

\$70,000 in agent prizes - see p12.

# First with the news Monday 24th October 2011

# **REFER A FRIEND TO TMS** AND RECEIVE AUD\$100



# **APT elevates Asia**

APT has released its 2012/13 Vietnam and Cambodia brochure featuring the new Amalotus with twin balconies. new tours and extra Freedom of Choice options see traveldaily.com.au/brochures. More brochures on page six.

# 2012 TOUR PROGRAM **OUT NOW!**



Middle East • Africa • The Americas



**Brochures** now @ Tifs Asia • India & Sri Lanka • Europe





Holidays gantasholidays.com.au/agents

Capital



For detailed information please visit exciteholidays.com or call 1300 733 858

# \$10m Jetstar-TA agreement

working with airline partners.

Australia messaging would be

used alongside Jetstar.com "to

wider Asia and sees sustained

and large growth opportunities,

led by the greater China market

and numerous South East and

North Asian markets including

Japan, which will clearly remain in

tourism markets," McEvoy added.

He said markets covered by the

Jetstar ceo Bruce Buchanan said

deal are critical to achieving the

2020 Tourism Industry Potential.

most of Australia's attractiveness

the partnership will make the

to international tourists, "with

Jetstar's leading low fares as a

once?

Simply call 1800 060 537

or email sales@au.amadeus.com

NATIONAL GALLERY OF AUSTRALIA

**a**Madeus

Renaissance

Raphael - Botticelli - Bellini - Titian

Book your package now. Opens

9 December 2011 in Canberra only!

arrivals".

means to convert this into actual

Can you compare up to 6 airlines at

the top half dozen of Australia's

He said the There's nothing like

drive bookings for inbound travel.

"Like Tourism Australia, Jetstar

has ambitious expansion plans for

TOURISM Australia and Jetstar will jointly market Australia in Japan and the Asia-Pacific region, under a three-year \$10m joint agreement (TD breaking news).

Jetstar and TA will each contribute at least \$1.6m a year to be spent on a range of joint marketing, digital and social media activities.

"The partners will work cooperatively to leverage more affordable air travel and Australia's unique attractions to increase arrivals from Japan, China, Indonesia, Malaysia, Singapore and New Zealand," said a joint statement today.

Japan will be a key focus of the pact, with an initial \$2 million tranche directed at rejuvenating the market which has slipped to fifth place in Australia's sources over the past ten years.

TA md Andrew McEvoy said that the agreement represented a new approach to Japan and

# Nine pages of news

Travel Daily's packed issue today has nine pages of news, plus full pages from: (click)

- AA Appointments jobs
- inPlace Recruitment
- Creative Hols \$70k promo

BUSINES Meet Jeanette ... Click here to

read more information



Website: www.traveldaily.com.au | Phone: 1300 799 220 | Fax: 1300 799 221 | Email: info@traveldaily.com.au

Tri



2 roles - internationally established TMC

- Galileo CRS preferred
   Unlimited career progression available
- Salaries from \$55K + super

contact: liz@inplacerecruitment.com.au

# **GBTA looking for gm**

**THE** Global Business Travel Association has announced the recruitment of a full-time general manager for its operations in Australia and New Zealand.

GBTA exec director Michael McCormick announced the move this morning at the GBTA Aust/NZ conference in Brisbane.





**THE** AOT Group is set to expand

venture set to be announced with

The company isn't commenting

on the deal at this stage but it's

across the Tasman, with a joint

Air New Zealand Holidavs.

believed that details will be

restructure of the Air New

finalised in the next few days.

Zealand wholesale operation,

The move is expected to see a

with affected staff currently being consulted about the changes.

According to reports from New

Zealand, the proposal involves a

50/50 joint venture between the

carrier and AOT Group, with the

using AOT's distribution network.

to travel agents in Australia and

operations from the UK, Asia and

Although the agreement has

AND GIVE YOURSELF THE FLEXIBILITY OF WORKING

**WHEN & WHERE YOU WANT** 

TravelManagers - Australia's leading mobile consulting network offers a smarter way to work

Contact Suzanne Laister on 1800 019 599 or visit join.travelmanagers.com.au

New Zealand, and will also

leverage off AOT's inbound

North America.

NZ Holidays would be promoted

resulting operation continuing

under the NZ Holidays brand



# AOT Air NZ Holidays deal KENYA Airways has announce

not been finalised at this stage.

formal announcement within a

AOT has been working hard to

Zealand market, recently being

Operator of the Year, as well as

named as NZ's Inbound Tour

winning the key Kuoni UK

Fourth RSSC ship?

**PRESIDENT** of Regent Seven

Seas Cruises, Mark Conroy, has

cruise line is considering adding a

Conroy said that Regent is in

talks with a European shipyard to

build another 700-passenger ship,

similar to Seven Seas Mariner and

Seven Seas Voyager for delivery

Regent's newest vessel was

confirmed that the upmarket

fourth vessel to its fleet.

sometime in 2014.

launched in 2003.

inbound account for NZ.

AOT said it expects to make a

build its profile in the New

week or so

**KENYA** Airways has announced the acquisition of two 777-300ER aircraft, which are expected to join the fleet in 2013 and 2014.

The carrier said the planes would be used on long-haul routes to Amsterdam, Bangkok, Dubai and Guangzhou, boosting both pax and cargo capacity.



### FOLLOW YOUR COLLEAGUES RIVER CRUISE EXPERIENCE



Some of Australia's top Travel Agents are currently experiencing the ms Swiss Jewel



Drive yourself wild in New Zealand!

TRAVEL**MANAGERS** 

World Drive Rally New Zealand 50 spots to WIN! 5 car rally challenges. 5 regions of NZ.

Simply sell any air/land or land only New Zealand holiday between 03Oct11 and 05Nov11 and be in the draw to **WIN!** 



itravel Work from home made EASY....

To find out more contact itravel on (02) 9280 0008







# Unique new AW program

ADVENTURE World is targeting experience-seeking baby boomers in its new 'First Footprints' collection which combines a range of off-the-beaten-track destinations in the South Pacific.

The collection is "designed for the bold traveller looking for authentic experiences at island destinations that continue to embrace their centuries-old traditions and culture," according



### \$1300 858 304 www.frenchtravel.com.au

to AW's Diane Moynihan. She said the wholesaler had identified a demand for more authentic island experiences - in contrast to the normal 'flop and drop' packages on offer.

Produced in conjunction with the tourist boards from the various destinations, the program offers the Solomon Islands, Tonga, Papua New Guinea, the Solomon Islands and Niue as well as New Caledonia's Loyalty Islands, Atiu in the Cook Islands and the Vanuatu destinations of Tanna and Pentecost Island.

Packaged with air, the program makes it easyfor travellers to have a unique cultural experience.

At the program's launch on Fri representatives of the various tourist boards paid tribute to Adventure World for its vision in creating the unique offering.

# New iPad on Horizons

**NEW** Horizons Holidays is giving WA travel agents the opportunity to win one of 10 iPad 2s under its 'Discover more and more and more' incentive.

To be in the running for one of the major prizes WA agents need to make a New Horizons booking over \$850 before 10 Dec for an entry into the weekly draw.

Agents will receive a \$10 Myer gift card for every deposited 2012 booking made by 10 Dec 2011.

# Buena's new website

**BUENA** Park Convention and Visitors Bureau in California USA has launched a new website featuring a booking engine, calendar of events and printable travel guide.

The site covers four Orange County attractions including theme parks and dinner shows see visitbuenapark.com.



# TOURISM TRAINERS

Seeking motivated and dynamic professionals to join the Tourism Department of our College. We are looking for tourism trainers who may be working part-time in the tourism industry.

Must be available immediately for morning and afternoon classes on Monday and Tuesday. Other day and evening shifts also available throughout the week.

### **Requirements:**

- · Minimum of five years current industry experience
- TAA 40104 /TAE40110 Certificate IV in Training and Assessment
- Excellent communication and interpersonal skills
- · Must be experienced in Galileo
- Previous training experience in the VET sector would be an advantage

If your background fits the above criteria please send your resume asap to: voc.education@gmail.com Only short-listed applicants will be contacted

Europe Earlybird Deals\* - On Sale Now! \*conditions apply

# SQ Ethiopian c'share

**SINGAPORE** Airlines is set to begin a new codeshare operation with Ethiopian Airlines.

GDS displays show bookings now available on ET flights between Addis Ababa and Dubai, connecting via SQ through to SIN.



**CHINA** really is growing fast, according to economics commentator Michael Pascoe.

Speaking this morning at the Global Business Travel Association conference in Brisbane, he highlighted the ongoing rapid growth of the Chinese economy and its implications for Australian tourism and business travel.

In terms of housing, China builds a city the size of Brisbane every two weeks, he said.

"However sometimes things slow down a bit and then they only build a city the size of Adelaide," he added.

**BLACK** definitely is beautiful for Air New Zealand rugby supporters today, after the NZ team scraped a victory in last night's Rugby World Cup final against France.

Key supporter Air New Zealand is joining the party, this morning launching a 48-hour sale offering \$100 off all return flights to NZ.

The relief is even palpable in the ads for the promotion, which state "We've waited 24 years for this moment" prompting the question of what sort of ads Air NZ would have run had the All Blacks lost.

SAVE \$600 per couple Suite Ship Deal

**SAVE \$500** per couple Cruise 12 days or more

2012 DELUXE EUROPEAN RIVER CRUISES

**SAVE \$400** per couple Book with Emirates airfare SAVE \$300 per couple Cruise 11 days or less WATERWAYS<sup>®</sup>

# Travel Daily on location in Auckland, NZ

Today's issue of *TD* is coming to you from Auckland, following last night's sell-out 2011 Rugby World Cup grand final. We're here courtesy of South African Tourism and Air New Zealand.

**NEW** Zealand residents couldn't wait to wake up yesterday with the buzz in the air and excitement around town leading up to the All Blacks vs France clash in the Rugby World Cup grand final.

Following their team's epic victory diehard Kiwi fans partied throughout the night, with some celebrations still in full swing on the streets of Auckland this public holiday morning.

As the seventh Rugby World Cup came to a close yesterday, organisers praised the city for hosting a successful tournament, the largest sporting event ever held in New Zealand.

The host nation has welcomed almost 95,000 int'l visitors over the past six weeks, who have injected close to NZ\$700m of spending into the economy.

And it's all been a positive boost for the country that has recently been rocked by unfortunate events beyond its control.



Monday 24th Oct 2011

## **VA Hawaii stopovers**

**VIRGIN** Australia will soon begin offering Hawaii as a stopover destination enroute to mainland USA, the airline has told the trade.

The move is part of V Australia's codeshare with Hawaiian Airlines which launches at the end of Oct.

VA is already listing fares from Sydney to Oahu (Honolulu), Maui (Kahilui), the Big Island (Kona) and Kauai (Lihue) on its website under the expanded alliance.

The pact with Hawaiian will allow VA to add new US mainland destinations to its network, such as Oakland, Phoenix, Sacremento and San Diego.

"Hawaii is a key tourist destination and this agreement will take Virgin Australia Group of Airlines one step closer to obtaining global flight coverage for its guests," the carrier said.

At this time the Virgin Australia website says flights with Hawaiian are subject to government approval, however the US Dept of Transportation ruled late last week in favour of the codeshare agreement (*TD* Fri).

# A 'Spring Blacks' rugby affair



IT was six weeks ago that South African Tourism hosted industry partners at the opening game of the 2011 Rugby World Cup.

Whilst the Wallabies and Springboks didn't make it through to the big finale, SAT flew its media partners across the ditch over the weekend to support our neighbouring country and help cheer the All Blacks to victory on their home turf against France in last night's grand final spectacle.

Speaking to **Travel Daily** at the game last night, SAT's country manager Australasia, Lalie Ngozi said "We get a great deal of people from New Zealand visit our country, and wanted to bring our trade partners here to enjoy the big games with our overseas board members, as well as get a taste of the South African hospitality, such as dining at the local Serengetti restaurant".

SAT and its guests enjoyed an action-packed rugby weekend onboard Adventure World's chartered *ms Volendam* which was docked in the 'City of Sails' amongst the main fanzone areas.

**Pictured** above at Auckland's Eden Park watching the All Blacks be crowned the world champions is SAT's board chairperson Jabu Mabuza and Lalie Ngozi.

For lots more photos from the 2011 Rugby World Cup grand final weekend celebrations see traveldaily.com.au/photos.



# game, set, getaway.

Send your clients courtside with one of our thrilling packages to the Australian Open 2012 at Melbourne Park.

from \$463

Click here to book or call 13 15 16.





> Return airfares to Melbourne
 > 2 nights accommodation
 > Rod Laver Session Ticket

\*Departing Launceston, twin share. On sale until 30 November 2011. Conditions apply.

VIR0421

# **First Footprints is fabulous!**



**ADVENTURE** World held the official launch of its new First Footprints brochure (see p3) at a function in Sydney on Fri.

Attendees were given an overview of the intriguing destinations on offer, with representatives from the various tourist boards giving a glimpse at their untracked offerings.

Pictured above back row from left: Andrew Mulholland, Adventure World; Richard Hankin, Solomon Islands Visitors Bureau; Reverend Sione Pinome, official Australian representative for the Tonga Ministry of Tourism; Analeen Chacon, Trans Niugini Tours; Mereana Taruia, Cook Islands Tourism; Michael Woods,



Papua New Guinea Tourism; Diane Moynihan, Adventure World; Janet Sayer, New Caledonia Tourism; Jamie Strickland, Adventure World; Anne Morris and Georgia Ditton, GTI Tourism; Richard Skewes, Niue Tourism; and Neil Rodgers, Adventure World.

Inset: Rashelle Toms, Jetset Travelworld with Neil Rodgers.

# Viva! US, Hawaii deal

VIVA! Holidays has a nine-night package with Hawaiian Airlines that incl five nights in Honolulu and four in Las Vegas, priced from \$1,999 ex Sydney.

The deal is based on accom at the Ohana Waikiki West and at the Hilton GVC Las Vegas, for travel 01 Feb to 31 Mar, when booked before 07 Nov.

Prices ex Brisbane start at \$2,339 or \$2,349 ex Melbourne.

## New res software

A NEWLY launched online reservation system for Australian tour operators is now accepting registrations in the lead up to its launch next month.

Dubbed 'Rezdy,' the real-time online booking software aims to provide the technology to allow customers to book directly on operator's websites.

CEO Simon Lenoir said the new system had been under development for some years, with advanced features such as dynamic booking, cross-selling, geo-localisation, secure payment gateways and more made "accessible to anyone".

Tour operators wanting more information can register online for a trial of the system at the Rezdy website www.rezdy.com.



Monday 24th Oct 2011

## NZ domestic boost

AIR New Zealand will tomorrow add its 27th NZ domestic port, with the debut of direct flights from Auckland to Paraparmau on the Kapiti Coast.

NZ offshoot Air Nelson will operate 18 return flights per week on the route, using the brand new Kapiti Coast Airport which officially opens today.

As well as being suitable for leisure passengers, schedules target business travellers between northern Wellington and Auckland.



WELCOME to Supplier Updates, Travel Daily's new regular feature.

Agents can now access the latest special deals and promotions being offered by suppliers, simply by CLICKING HERE.

Supplier enquiries for notices: advertising@traveldaily.com.au

**EXPRESSREWARD®** 

# SELL MH TO EUROPE EARN MORE ON YOUR EXPRESS REWARD CARD\*



# Brochures of the Week

WELCOME to Brochures of the Week, Travel Daily's Mon feature. If your firm is releasing a new brochure of which you'd like to make the industry aware, send a brief description summarising its features and itineraries, including an image of the front cover pluscontact details to brochures@traveldaily.com.au. And don't forget our FREE brochure listing service at www.traveldaily.com.au/brochures.

### Crystal Cruises - Cruise Guide 2012

The new 2012 Cruise Guide is offering voyages from Mar to Dec in Australia, NZ, Baltic Sea, Russia, Black Sea, British Isles, Canary Islands, Hawaiian Islands, Holy Land, Mediterranean, Mexican Riviera, and many more voyages. The 41 page booklet offers all-inclusive cruises and 2-for-1 fares as well as free air options.



### Viking River Cruises - Worldwide Journeys 2012 Six new vessels, earlybird booking discounts and some of the most popular itineraries are featured in the new 2012 Viking River Cruises brochure. New year a new era in river cruising will be introduced with the Longship class vessels; Viking Freya, Viking Idun, Viking, Njord, Viking Odin, Viking Embla and Viking Aegir. For copies visit - vikingrivercruises.com.au.



African Wildlife Safaris - Africa 2012 This 116 page brochure includes tours, cruises and accommodation in Africa, Egypt and Dubai. The 2012 brochure has allocated more space to high quality product such as Mala Mala, Sabi Sabi, Londolozi, and Wilderness Safaris. Two new operators include Ker and Downey Botswana and Nomad Tanzania.



Bill Peach Journeys - Aircruising Australia & NZ The launch of the 2012 brochure follows a successful season for Bill Peach Journeys along will a rebranding for the company and new website. There are eight programs in the new brochure including the

popular 12 day Great Australian Aircruise.





# Another Stunning gem. Our sparkling list of world destinations ha a new addition: St. Petersburg, home of Russia's famed Fabergé egg. Right now, to celebrate the launch, enjoy special inaugural fares until 7th November.

Daily to St. Petersburg from 1st November.

# New SYD cargo flight

CARGO operator Cargolux has launched a new weekly 747 service flying from Luxembourg to Hong Kong, New York, Chicago, Sydney and Los Angeles.



Monday 24th Oct 2011



### Topdeck - Europe 2012

The 2012 Europe brochure for Topdeck features 85 tours incl the new 10 day Spanish Fiesta itinerary that takes in Barcelona, Madrid, Toledo, Valencia and Ibiza. The tour operator has said most of its trips are priced 5% lower than 2010 due to the strong Aussie \$. An earlybird discount of 7.5% is being offered for 2012 product on bookings paid in full by 15 Dec.



Creative Holidays - Vietnam and Cambodia 2012 20 new properties and two new river cruising experiences have been added to the 2012 Vietnam and Cambodia brochure for Creative Holidays incl the Uniworld Boutique River Cruises' 14 night Timeless Wonders of Vietnam, Cambodia and The Mekong. Also new are extra properties in Hoi An and Danang.



Greece and Mediterranean Travel Centre - Israel Tours and accom are available for travellers wanting to experience "a country of contrasts" discovering Tel Aviv to Jerusalem. The country can be enjoyed by those going for a religious pilgrimage and tourists interested in historical sites - plus those wanting to experience the therapeutic waters of the Dead Sea. More details online at - greecemedtravel.com.au.

PHILIPPINES

Adventure World - Philippines 2012 The Philippines brochure is new for Adventure World, following many requests from agents. The product range includes touring adventures such as exploring the Banaue Rice Terraces, or discovering the natural beauty of North Luzon as well as Manila city hotels and a complete range of luxury resort stays in Cebu and Boracay.

# emiratesagents.com/au

Our sparkling list of world destinations has Russia's famed Fabergé egg. Right now,

Fly Emirates. Keep discovering.

Special launch fares for limited time only. Depart Perth from \$1,711\* **Depart Melbourne** from \$1,761\* Depart Sydney from \$1,779\* **Depart Brisbane** from \$1,792\*

Business Class fares also on sale.

Our 29 European destinations: Amsterdam | Athens | Birmingham | Copenhagen | Düsseldorf | Frankfurt | Geneva | Glasgow | Hamburg | Istanbul | Larnaca | London Gatwick London | Heathrow | Madrid | Malta | Manchester | Milan | Moscow | Munich | Newcastle | Nice | Paris | Prague | Rome | St. Petersburg | Venice | Vienna | Zürich

Air Transport World 2011 Airline of the Year. \*Airfares are return Economy, inclusive of taxes and surcharges correct at 6th October, 2011. Offer ends 7th November, 2011 for travel between 1st November, 2011 and 31st January, 2012. Blackout dates and flight restrictions apply. Prices quoted are for the low season. Amendments and cancellation fees apply. For more information contact your Emirates' Sales Team or the Emirates Contact Centre on 1300 880 599. EMI3371



### **Coconut extension**

VANUATU's Coconut Palms Resort in Port Vila has extended its Stay seven Pay four deal plus a food and beverage credit to now expire 31 Oct, for travel to 31 Mar.

# Eucan guarantees a smile

**ABOVE**: Albatross Tours md Euan Landsborough was clearly in a jovial mood yesterday, showing this cheesy grin at the European Travel Expo in Sydney.

About 40 European wholesalers and tour operators took part in the event, which was the final in a consumer roadshow which has also taken place in Melbourne and Brisbane in recent weeks.

Hundreds of consumers attended the Sofitel Wentworth ballroom to hear the latest in European travel offerings from the specialist exhibitors, with many citing the high quality of enquiries received.

Landsborough helped to organise the event, and is pictured above left with his latest brochure, along with colleague Steve York.

Lots more pictures of the exhibitors at the European Travel Expo are now on our website and at facebook.com/traveldaily.

# AW RWC11 cruise charter "hard work"

**CHARTERING** Holland America Line's *ms Volendam* to offer cruise packages around this year's Rugby World Cup in New Zealand "proved to be successful, but involved a lot of hard work", according to Adventure World's RWC2011 gm, Nigel Adams.

Speaking to **Travel Daily** on board the vessel before last night's grand final, Adams said since the company launched the three, one week packages almost two years ago sales started slowly due to the global recession and Christchurch earthquakes, but there was lots of demand for shorter packages around the semis and finals.

Bookings significantly improved after the team worked on adjusting the itineraries to cater for such requests from the Australian, New Zealand, South African and UK markets.

"We met our targets with passenger loads being close to 100% on the weekends and 85-90% during the week", said Adams.

The cruise packages proved to be a winner amongst Australians, attracting close to 80% of overall bookings, with 50% of these coming from NRMA members.

Adams said the Kiwi contingent also increased after the company announced it would offer berths on board for New Zealand residents to experience.

The vessel was transformed to cater for fanatics who booked a rugby cruise package (including match tickets) with onboard bars themed to represent RWC teams and a specially designed program incorporating all things rugby such as panel discussions with Aussie comedian Vince Sorrenti and rugby legends Nick Farr-Jones and Mark Ella.

As well as *ms Volendam*, also docked in the 'City of Sails' over the weekend offering special Rugby cruises were *Rhapsody of the Seas* and *Pacific Dawn*.

When asked if Adventure World would consider chartering another vessel for future RWC tournaments, Adams said the company would more than likely "consider selling an allocation of berths rather than an entire ship".

# **Bentours bear bargain**

**BENTOURS** is offering a 10% discount on the eight-day Realm of the Polar Bear expedition on new bookings made by 31 Oct, with the package now priced at \$4,373ppts.

The deal applies to departures on 29 Jun, 06, 13, 20 & 27 Jul and 03 Aug - see bentours.com.au.



**OCEANIA CRUISES** 

# Hahn Air keeping you protected this summer - Beach Pack giveaway

**Travel Daily** has teamed up with **Hahn Air** this week and is giving one lucky reader the chance to win a Beach Pack, valued at over \$200 (pictured to the right).

The Beach Pack contains a 2.2m beach umbrella, 2 beach towels, flip flops, a cap, bottle opener & lots more.

Visit Hahn Air's website at www.hahnair.com

For your chance to **WIN** this great pack,

Registered as a user on Hahn Air's website -

www.hahnair.com/register.html

• In 25 words or less tell Hahn Air's mascot Martin:

What advantages are there when issuing a ticket through Hahn Air?

# Email your answer to: hahnaircomp@traveldaily.com.au

The most creative entry will win this fantastic prize, with the winner's name published in *Travel Daily* next week.

# New Starwood reviews

**STARWOOD** Hotels is set to launch a new "online review" function, allowing guests to post personal assessments of recent stays at Westin, W, Sheraton and other brands directly on their websites.

The information will link to social media channels such as Facebook and Twitter, with the company saying it hopes that giving clients the ability to post their own reviews it will see them more engaged with Starwood and more likely to book repeat visits.

Starwood says it has also boosted its ability to respond to negative reviews and follow up complaints with individual hotels.

# Thailand update

**THE** Tourism Authority of Thailand has unveiled a website offering updates on the floods which have inundated the country and are starting to hit Bangkok.

Authorities are now warning the public to expect up to six weeks of flooding, but much of the tourism infrastructure is unaffected.

Anantara Resorts and Spas and Bangkok Marriott Resort and Spa say their properties are OK, with the floods mainly affecting central, north and northeast areas of the country.

The special new Tourism Authority website is online at thailandtourismupdate.com.



 Travel Agent License: 2TA06929. 'Conditions apply. Contact Discover the World Marketing Travel for full

## Vale Jill Askew THE travel industry is today

mourning the death of Jill Askew, former Tours Manager for Travelodge/SPHC, who died on Fri aged 75 after a cancer battle.



# Allianz targets travel industry

THE travel insurance market in Australia is set for increased trade competition, with the announcement today by Allianz Global Assistance that it's establishing a national team of representatives to support travel agents around the country.

Allianz will appoint 15 dedicated trade representatives, with ceo lan Norris saying the move was a natural step in the company's growth plan as Allianz Global Assistance continues to meet the needs of travel operators.

"We have recruited the most experienced and respected Travel Insurance Representatives in Australia who will provide product development, training, sales and service backed by the

# **C&K Private Journeys**

**THE** newly released Cox & Kings Worldwide 2012 Brochure has seen the introduction of privately operated versions of its small group itineraries.

The new 'Private Journeys' are offered with pricing for single and twin share parties, and C&K is also offering enhanced abilities for tailored itineraries according to business head Antony Giblin.

New this year are trips in Germany, Poland and Greece, multi-country journeys in South America, and luxury departures for trips to Vietnam, China and the Baltic States.

More info 1300 836 764.

# **Carnival UK GDS split**

**CARNIVAL** Corporation's trade arm, Complete Cruise Solution, has withdrawn its content from the Amadeus Cruise distribution platform in the UK.

According to UK trade media, the company said that because 95% of travel agent sales are made via its own website GDS connection is no longer needed. CCS in the UK represents

Cunard, Princess and P&O UK.

Other Carnival brands incl Holland America, Seabourn, Costa and Carnival Cruise Lines will continue to be sold via Amadeus. dedication of a 24-hour call centre," he said.

"We believe the future of travel agencies is bright and all channels to market have important roles to play in supporting customers to buy the best travel insurance products," he added.

Allianz Global Assistance has been operating in Australia since 1983, and is a leading supplier of "innovative e-commerce travel insurance solutions for some of the industry's largest players," Norris said, with more than two million policies sold each year.

"As we expand through product and pricing innovation, so too will our ability to support new and existing clients grow their brands and their customers," he added.

The newly expanded travel industry support team will commence operations in Nov.



We've waited 24 years for this moment. So it's time to celebrate.

\$100 off any return flight to new zealand



AIR NEW ZEALAND Travel periods and conditions apply



**ABOVE**: Rail Europe recently hosted a group of agents from around the world on a rail famil to the US and Canada.

The 15 agents started the educational on the west coast and ended up in Washington DC using rail as their main mode of transport, which included rides

# APT EUROPE RIVER CRUISING FLY BUSINESS CLASS RETURN FOR \$1,995\* TRAVEL IN AN OWNER'S SUITE MAR., APR. & MAY 2012



www.aptgroup.travel 1300 278 278 'Conditions apply. Australian Pacific Touring Pty Ltd ABN 44 004 684 619 Lic. No. 30112 MKT9813 TD on Amtrak in the US and Canada's Via Rail and Rocky Mountaineer during the 10 day trip.

Throughout their time abroad the group enjoyed visits to Seattle, Vancouver, Kamloops, Edmonton, Montreal, New York and finally Washington DC.

**Pictured** all packed up and ready to go at Union Station are the participants of the famil, from left: Rakshana, India; Carolina, Brazil; Ezequel, Argentina; Toni, South Africa; Narita, Japan; Jason, Rail Europe Paris; Catherine, Rail Tickets Australia; Chantel, Rail Plus Australia; Manuel, Rail Europe Paris; Sanjin, Korea; Maria Rail Europe South America; Richard Leonard, Rail Europe Australasia and Mariel, Argentina.

# \$30m Mexico promo

A MASSIVE new promotional campaign for Mexico aims to counter widespread perceptions that the destination is unsafe.

Recent reports of drug-related violence in a number of cities have significantly hit US visitation to Mexico, and the Mexico Tourism Board is acting to "communicate that it is a great place and a safe place".

TV ads to screen in the USA will show vox-pops with real-life Americans after their Mexico holidays, filmed during taxi rides home from the airport.

Passengers were asked about their experiences and then at the end of the taxi ride asked if they were happy for their opinions to be part of the campaign.

# China Airlines joins up

**CHINA** Airlines will tomorrow host a gala reception in Sydney to celebrate its formal recognition as the newest member of the SkyTeam airline alliance.



# WIN A HOLIDAY FOR TWO TO CHILE

Throughout October, *Travel Daily* is giving subscribers the chance to win a fabulous Chile holiday package valued at almost \$10,000, courtesy of **Turismo Chile, LAN, Latitud 90** and **Patagonia Camp**.



The prize includes:

- Return Economy Class airfares on LAN to Santiago ex Sydney plus domestic flights Santiago/Punta Arenas/Santiago
- Transfers in/out from Punta Arenas & Santiago Airport
- Three (3) nights' accommodation in a Luxury Yurts with views To The Paine Massif at Patagonia Camp - Torres Del Paine
- Entries and full day guided excursions to Torres del Paine National Park
- One (1) nights' accommodation at La Casona at Matetic Vineyards
- Breakfast and dinner daily
- Wine tour and tasting

Every day *Travel Daily* will ask a different Chile-related question – just read the issue

and email us your answer. There will be twenty questions in total. At the end of the month the subscriber with the most correct entries and the most creative response to the final competition question will win this fantastic Chile holiday.



Q.15: Discover The Great White Continent on board the Antartic Dream ship on a .....days/ ..... nights expedition

Email your answer to: chilecomp@traveldaily.com.au Click here for terms & conditions



# Aer Lingus extra flights

AER Lingus has announced it will operate six flights daily between Dublin and London Gatwick airport during the winter schedule - a 56% increase on last year's capacity.

The increase means the Irish flag carrier will operate a total of 18 daily services to London.

CRUISE

Publisher/Managing Editor: Bruce Piper

Contributors: Chantel Long, Lisa Maroun,

Jenny Piper and Barry Matheson

Email: info@traveldaily.com.au

# **Airlines PNG grounding**

THE Department of Foreign Affairs and Trade has reissued its travel advice for Papua New Guinea, adding details of the grounding of part of the Airlines PNG aircraft fleet.

The move follows the crash earlier this month of an APNG Dash-8 near Madang, killing 28.

Advertising and Marketing: Lisa Maroun

Email: advertising@traveldaily.com.au

Email: accounts@traveldaily.com.au

Business Manager: Jenny Piper

(Manager), Lisa Martin and Magda Herdzik

**Travel Daily** is Australia's leading travel industry publication. Produced each weekday since 1994, the newsletter is first with the latest industry news and is available by paid subscription to people within the travel industry. Sign up for a free 14 day trial subscription at www.traveldaily.com.au.

PO Box 428, West Ryde, NSW 1685 Phone: 1300 799 220 Fax: 1300 799 221

Travel Daily is a publication of TDaily Pty Ltd ABN 34 108 508 765. All content fully protected by copyright. Please obtain written permission to reproduce any material. While every care has been taken in the preparation of Travel Daily no liability can be accepted for errors or omissions. Information is published in good faith to stimulate independent investigation of the matters canvassed. Responsibility for editorial comment is taken by Bruce Piper

Editor: Guy Dundas

Travel Daily Group:

Pharmacy

DAILY





# EVEN MORE NEW ROLES ARE AVAILABLE NOW THROUGH AA EXECUTIVE

### DEVELOP NEW LIFE TO THESE PRODUCTS PRODUCT MANAGER X 2

MELBOURNE & NEWCASTLE – SALARY PACKAGE TO \$70k

Join a company where your future is secure. These giants of the industry have great new product openings available for candidates who can show an ability to deliver and gain the best deals for their product. You will be able to confidently develop new product, analyse competitor activity and show an ability to successfully plan brochure production to ensure roll out occurs on time is required here.

### PROVEN TO BE A NO 1 EMPLOYER ACCOUNT MANAGERS X 2 MELBOURNE – SALARY PACKAGE TO \$80k + BONUS

Are you well connected within Melbourne corporate market? Searching to be part of a company which has a forward moving direction and a brand name everyone wants to work for? These key roles forming part of their key account management team will be responsible for the day to day management of client activity, analysis and client relations relating to overcoming difficult challenges.

### KICK START YOUR CAREER IN ON ROAD SALES BUSINESS DEVELOPMENT MANAGER SYDNEY – SALARY PACKAGE TO \$65K + CAR

Looking for a product which can take you on fabulous trips throughout the year? This growing entity in the travel industry practically walks off the shelves which makes reaching your targets a breeze! You must be a confident presenter with a driven approach and the ability to work to sales targets. On the road experience preferred but not essential – strong retail background also considered.

### SUPREME PRODUCT TO PROMOTE BUSINESS DEVELOPMENT MANAGER ADELAIDE & PERTH – SALARY PACKAGE \$75k + CAR

Ready to join a dynamic company which can deliver you a fabulous opportunity. Working with this exciting product, in a market above the rest, you will be able to confidently sell and drive success further for this well known brand within the travel agency market. With your strong presentation skills along with your drive, determination and initiative you will be able to work from a home based office. On road exp required.

### IT'S ALL ABOUT THE PEOPLE HUMAN RESOURCE MANAGER SYDNEY – SALARY PACKAGE \$120k - \$150k

Provide leadership and coordination of HR functions, with an emphasis on trust and open communication in implementing HR strategy in this exciting opportunity. You will be responsible for the direction of HR within this well known travel brand. Working closely with training you will be responsible for supporting global HR requirements. This senior role requires strong experience in HR Management

### ATTENTION GRABBING OPPORTUNITY NATIONAL MARKETING MANAGER – CRUISE SYDNEY – SALARY PACKAGE \$100K ++

Working for this large business this superb opportunity will allow you to drive your innovation and creativity to develop the team and brand presence in the industry. You will have the skills that can set this company apart from the rest using your unique scope for differentiating from the rest. Strong background in cruise marketing required for this role to ensure you develop the brand to stand out from the rest!

### RELATIONSHIPS ARE BUILT ON TRUST CORPORATE ACCOUNT MANAGER / CLIENT RELATIONS PERTH – SALARY PACKAGE TO \$110k

Here is an exciting opportunity for an Account Manager to join this superb Perth Account Management team. Looking after a portfolio of corporate clients, you will nurture, develop and enhance the business needs of your clients with your ability to build strong relationships. Possessing high level business acumen you will have strong analytical skills and experience within the travel industry in a similar role.

### A UNIQUE ROLE TO EXPAND YOUR CAREER SUPPLIER RELATIONS CO-ORDINATOR SYDNEY - SALARY PACKAGE TO \$85k

This outstanding head office position will see you responsible for analyzing supplier product sales indicated from each region across Australia. You will be responsible for building a close working relationship with the products representative and have the outlook to drive new sales across the brand through a diverse range of distribution channels. A highly skills analytic focus is required with exceptional client relations

CONTACT AUSTRALIA'S MOST EXPERIENCED EXECUTIVE RECRUITMENT TEAMAdriana D'AngelisLinda GreenToni FrancisKathryn HebentonMANAGING DIRECTORNSW & ACTNSW & ACTVIC, SA, WA, OLDPh: 02 9231 1299Ph: 02 9231 2825Ph: 02 9231 2825Ph: 03 9670 2577OR EMAIL YOUR APPLICATION TO executive@aaappointments.com.au

FOR MANY MORE GREAT EXECUTIVE VACANCIES VISIT OUR WEBSITE www.aaappointments.com



Celebrating 30 years in travel recruitment

# Need a new job? Take your pick!



# **Commercial Analyst**

Join this global force in eTravel wholesaling and specialise in driving revenue for your assigned destination. A dedicated revenue analyst is sought to join their highly motivated

Ben Carnegie

& success driven team in maintaining momentum & working with an unwavering focus towards increased commercial success. Perfect role for someone with a hotel revenue background.

- Modern work environment with views across Sydney
- Make the move to a hotel.com space!
- Salary \$65K + super

Click here for more details or call Ben.

# **Team Manager - Corporate Travel**

Global TMC has an opening for a Team Manager to work closely with their team of online Corporate Travel Consultants who are located in Sydney and Brisbane. Focusing on training, continuous performance management, one on one and staff development to ensure client expectations in all areas of service, product and technology are met or exceeded, whilst providing support to clients using inhouse online systems.

- Some interstate and occasional overseas travel
- Sydney
- Salary from \$60K + super

Click here for more details or call Ben.



# **Res Supervisor - Adv Wholesaler**

Our client is an adventure wholesaler with a great range of products across the globe. Specialists in adventure tourism, they offer unique tour packages that are off the beaten track. Major destinations include; Africa,

Kristi Gomm Egypt, South America, Canada, Alaska, the Arctic, Bhutan & India. You will be handling all matters relating to the Reservations Team.

- Previous experience leading a team will be an advantage Personal travel to Africa highly regarded
- Salary \$55 + super. Sydney

Click here for more details or call Kristi.



# Account Manager - Sydney

Join this award winning global leader with unlimited career potential. They are a forward thinking & progressive GDS company with defined career paths for their employees. Seeking a new member to join their Account

Liz Vibert

Management team. The purpose of this role is to manage the new acquisition, retention & development of new & exisiting clients.

- Global market leading GDS company
- Great opportunity for an experienced Account Manager
- Salary up to \$100K pkg.

Click here for more details or call Liz.

# Cruise Specialist Travel Consultant

Are you a Retail Travel Consultant or cruising expert? Our client is a market leader and will pay top \$\$ for experienced Travel Consultants. Working as part of a dynamic successful team this role involves no face to face sales. You will be dealing directly with agents online or over the phone. You will book full and often extensive itineraries including flights, transfers, accommodation, car hire & of course the cruise component.

Alive with activity, perfect place to start your new career!

North Sydney

Salary up to \$50K base + super

Click here for more details or call Liz.



# **Corporate International Cons - Perth**

Are your options running out? Love Corporate but sick of the call centre environment? After a company that believes in progression? Then read on...This company is different! They offer

a higher service level than most and give their Sandra Chiles clients the personal touch. You won't be dealt with like a number here. 2 years experience in a similar role is required..

- Fabulous management and team
- Perth CBD
- Salary up to \$55K

Click here for more details or call Sandra.

As the first travel recruitment specialist in Australia we know the travel job market better than anyone, call us to discuss your career path.

For all the latest travel jobs visit: www.inplacerecruitment.com.au or Email:jobs@inplacerecruitment.com.au

Call 02 9278 5100 1300 inPlace (1300 467 522)





Register & Win at worldrewards.com.au