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at the outcomes of a range of

uprising in Egypt.

recent crises which impacted on

Organiser David Beirman from

conference ever to deal with the

integration of govt, emergency

"It's been a highlight of my

professional career," he said.

Etihad Vietnam c/s

Vietnam Airlines.

yet another codeshare pact, this

Effective 30 Oct EY pax will be

while the Vietnam Airlines code

will be placed on Etihad's double

daily Bangkok-Abu Dhabi route.

global codeshare partner.

able to connect seamlessly

said it was the world's first

management and tourism.

**THE** Australian govt has agreed to advance cooperation to

element of national resilience and

disaster management planning,"

with the move a key outcome of

meeting to be held in Australia.

the outskirts of Melbourne last

36 participants from Australia,

AA temp full page

featuring the first of a new

- for details see page nine.

NZ, Malaysia, Japan, the UK and

the UNWTO head office in Spain.

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firm AA Appointments is today

weekend, the UNWTO event saw

Taking place in Mt Macedon on

the first ever United Nations

World Tourism Organisation

include tourism as an "integral



### Tourism key in disaster plans Experience The high level event focused on emergency management, looking IN NEW SOUTH WALES tourism including the Qld and Vic New South Wale floods, the Japanese tsunami, the Christchurch earthquakes and the Sydney's University of Technology 8 Page Flyer Out Now! ETIHAD Airways has announced New South Wales time with Vietnamese flag carrier See where it takes you" \*Terms and conditions apply through Bangkok to Hanoi and Ho Chi Minh City on VN's daily flights, Holidays Vietnam Airlines is Etihad's 33rd

qantasholidays.com.au/agents



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### P&O in the front row

PASSENGERS onboard P&O Cruises' Pacific Sun will enjoy front row seats for the Sydney Harbour Australia Day action on 26 Jan 2012, with the ship anchoring off Mosman and Darling Harbour during the festivities as part of a special Australia Day short break cruise.



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Wednesday 28th September 2011

### LCCs drive passenger growth

demand and new Asian routes

pax growth on its Qld portfolio

Isa), despite "external shocks"

NT Airports (Darwin, Alice

a 6.9% gain in pax numbers in

2010/11. but saw a 6.4% drop in

numbers at Alice Springs Airport,

"reflecting weak tourist demand"

from the domestic and Japanese

But Darwin Airport reported a

strong 19.4% spike in int'l traffic

"driven by the popularity of low-

cost services to South-East Asian

destinations, particularly Bali."

Scholarship finalists

THE 2011 finalists in the 15th

named this morning - and four of the five hail from Victoria.

with the winner of the \$40,000

travel and career development

This year's finalists are Paul

Moran, Travelscene Hampton;

Claudia Silk, Travel Counsellors;

Kate Staples, American Express Business Travel; Romina Izzo,

Travel with a Twist; and Daniela

prize to be announced that night.

They will fly to Sydney on 08 Nov to present to members of the Avis Travel Agents Advisory Board,

annual Avis Travel Agent Scholarship of Excellence were

markets, Pollock added.

(Gold Coast, Townsville & Mount

such as the floods and cyclones.

Springs & Tennant Creek) reported

Elsewhere, AIX's reported a 4.8%

driven by the strong A\$.

MELBOURNE and Perth Airport owner Australian Infrastructure Fund has acknowledged the rise of low cost carriers for assisting to fuel strong passenger growth at both hubs in the past year.

The AIX Annual Report released this week showed that in 2010/11 Perth Airport saw 9.4% year-onyear pax growth, driven by capacity increases on Malaysia and Thailand routes.

There was a 7.8% increase in pax traffic at Melbourne Airport due to new Asian flights from Royal Brunei and Strategic, along with other existing airlines adding new capacity and routes.

Int'l traffic alone grew 9.1% at Perth and 13.5% at Melbourne. CEO Jeff Pollock said at both airports the ongoing penetration of low-cost carriers had been a key factor, along with resources

Wanted: Application support specialists.

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### AW phone outage TECHNOLOGY gremlins hit

Adventure World this morning, with a systems failure meaning it's currently unable to receive incoming calls.

Urgent requests can be emailed to info@adventureworld.com.au.

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### Travel Policy 'more a guideline'

ALMOST half of the businesses responding to the first ever Asia Pacific Travel Policy Study said that their company travel policies were a guideline that staff should observe, rather than a mandate and 11% of the respondents had no written travel policy at all.

The survey, conducted in May and Jun this year, was undertaken jointly by the Expedia-owned TMC Egencia (which owns Sydney-based Travelforce) along



Sign up by 14<sup>th</sup> October 2011

TERMS AND CONDITIONS APPLY. PLEASE VISIT WWW.CAESARSTRAVELAGENTS.COM FOR FULL CONDITIONS es with the Global Business Travel ia Association.

410 Asia-Pacific based travel managers responded, from companies ranging in travel spend from \$250,000 to \$5m a year.

Intriguing findings from the survey included that just 31% of Asia-Pacific buyers are tracking the rising tide of ancillary fees such as baggage charges, in-flight meals and in-flight internet.

More than half (52%) of travel managers in the region do not authorise business class air travel to any destination, but those who do primarily allow premium travel on long-haul flights.

The study also looked at policy standards around "lowest logical fares," with 40% including time windows in their policy requiring staff to consider lower fare alternatives before or after their preferred departure time, and 26% mandating the use of connections where savings are available.

The survey can be downloaded free at bit.ly/tdpolicysurvey.

### QantasLink Qld boost

**QANTASLINK** this morning announced that two additional 105-seat Boeing 717 aircraft will be based in Brisbane from early next year, as part of a significant boost to the airline's Queensland capacity (*TD* breaking news).

Executive Manager, Narendra Kumar, also announced a range of network expansions including a new twice weekly Townsville to Moranbah service, "to provide customers with seamless connections to Cairns and between Far North Queensland and the Bowen Basin coal fields".

From 17 Oct QFLink will boost frequencies and capacity on routes incl Moranbah-Brisbane, Emerald-Brisbane, Cairns-Weipa, Roma-Brisbane and a new direct service to Charleville.

Kumar also confirmed a new Emerald Qantas Regional Lounge.

Qld tourism minister Jan Jarratt said the new services "will be fantastic for people in our resource centres and they will also serve to open up regions to new tourism opportunities".

### Window Seat

**BRISBANE** Airport has eschewed the familiar charity golf day as a networking fundraiser, and will instead next week run its second annual Corporate Surf Challenge.

Participants will don board shorts and rashies instead of plus-fours, with a highlight being the attendance of world surfing champion Mark Occhilupo who will be auctioned off as a member of one of the teams.

"Whacking a golf ball around has been a staple corporate activity for years, so, given we're surrounded by some of the most stunning beaches in the world, we thought we'd up the ante and take the battle to the beach," said BNE's Rachel Crowley.

The surf-off will take place on the Gold Coast on Fri 07 Oct.

**ICONIC** ski resort Breckenridge in the USA is celebrating everything fifty in a special 50 Days of Giveaways incentive.

The upcoming winter season will be Breckenridge's 50th, and free prizes are up for grabs every day on its Facebook page until the 01 Nov official opening.

The *Travel Daily* team joined the diamond jubilee party,

receiving the tasty morsel at right yesterday to help with the celebrations. Needless to

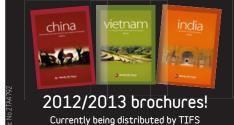


say, we were on a spectacular sugar high for the rest of the day.

Click here for full details

and to register

Just say 'Wu'"



### Where's Wendy?

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### Every Carnival needs a Mr Whippy



**ABOVE**: Carnival Cruise Lines last week gave travel agents and Sydneysiders the chance to 'Try Something New' to inspire locals via a Carnival branded ice cream truck serving up flavoured treats.

The truck stopped at a number of agencies in North Sydney, Norwest and Cronulla, handing out free Bananamite (banana and vegemite) and Balsamberry (strawberry and balsamic vinegar) ice creams, in similar fashion to how *Carnival Spirit* will offer free ice cream to passengers when in Australian waters - more info at www.facebook.com/carnivaloz.

**Pictured** here are Carnival's Jennifer Vanderkreeke, Don Clarke, David Clark & Ryan Taibel.



Find out at Tourism Australia's free tourism industry briefings in each State and Territory starting 17 October 2011. Visit www.tourism.australia.com/industrybriefings to register for the industry briefings.

### TAM contact details

**TAM** Airlines has moved its office in Australia and changed its telephone and fax numbers.

The Brazilian carrier's local representative, Aviation and Tourism International, is now at L4, 235 Clarence St Sydney 2000.

The office is open Mon-Fri from 9.30am to 5.30pm - phone 1300 302 068 and fax 02 9279 4314.

### Washington icon shut

**THE** Washington Monument in the US capital has been closed for an indefinite time after sustaining significant damage from a 5.8 magnitude earthquake in Aug.

### Naka Island opening

**STARWOOD** Hotels & Resorts has announced it will open its next Luxury Collection Resort & Spa property in Thailand in Nov, The Naka Island.

The property is located 25 mins from Phuket Int'l Airport on Naka Yai Island and features 67 villas.



### Sun Island winners

**CONGRATS** to Leah, HWT Mount Pleasent; April, Holidays Direct in QLD; Nadine, Corporate Travel HQ Syd; Kayla, Travel Hotspot WA & Meg, Montina Travel SA who have won double passes to the Italian cine festival courtesy of Sun Island Tour & Etihad Airways.

### Qatar mobile app.

**QATAR** Tourism Authority has rolled out a new mobile version of its website for travellers with smartphones, provding info on the destination, attractions and events - m.qatartourism.gov.qa.

### 50% off Club Med China

**CLUB** Med is offering a 50% discount for a second passengers stay at its new Yabuli ski resort in China, when booking two people on an all-inclusive five-night stay.

The deal means the 1st adult pays \$1,300 while the 2nd adult pays only \$750 - valid for travel 28 Jan to 27 Feb, if booked by 30 Oct.



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### **QR** fare agent friendly

**QATAR** Airways says its bargain \$1,063 fare from Melbourne to Oslo (*TD* yest) is also available for travel agents to book, with commission available.

### Virgin Australia most punctual in Aug

**VIRGIN** Australia achieved the best on time performance for both departures and arrivals of major domestic airlines in Aug.

Virgin had 86.4% of its flights leave within 15mins of their scheduled departure, and had 84.4% arrive on time.

Qantas wasn't far behind with 84.8% and 83.1% respectively, followed by Jetstar on 77.5/78.1%.

Regional Express outperformed DJ on departures, with 87.8% of services getting away on time.

Tiger Airways achieved one of its best on time performances on record in Aug, albeit on just 228 flights between 12-31 Aug, with 94.3% departing on time and 93.4% arriving on time.

By comparison, DJ operated 11,922 flights and QF 10,444.

The Gold Coast-Adelaide route was the most reliable point-topoint, operating on time at 95.1%, while Port Lincoln, SA was the top airport for on-time departure of



### flights which left on schedule 92.9% of the time.

Jetstar recorded the highest percentage of cancellations in Aug, with 2.6% (or 149 flights), and Regional Express the least, excluding Tiger, at 0.2%.

The Sunshine Coast-Sydney, Sunshine Coast-Melbourne and Canberra-Sydney routes had the highest number of cancellations a total of 43 services.

### Winter Odyssey

**ODYSSEY** Travel has a small group Winter Odyssey tour that visits Prague, Vienna & Budapest, taking in musical performances and architectural gems enroute.

The 21-day tour departs on 26 Dec and includes a stay in a genuine countryside castle and a New Year's Dinner in Vienna.

The trip through Southern Bohemia is priced at \$11,650ppts - more at odysseytravel.com.au.

> Travel Account Manager

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The successful candidate will be a motivated self-starter with demonstrated travel industry experience and a commitment to customer service. Excellent negotiation and communication skills are essential.

Avis offers an attractive salary package, which includes a base salary, incentive bonus, fully maintained company car and other benefits.

Please forward your application to: Jenny Lorkin National Agency Sales Manager

Avis Australia Level 2, 15 Bourke Road, Mascot NSW 2020 Fax: (02) 9353 9080 Email: Jenny.lorkin@avis.com.au Applications close: Friday 7 October 2011



### WA agents go to Spain

**RIGHT**: Spain Tourism in association with Rail Plus and Singapore Airlines hosted a selected invitation-only group of top Perth travel agents at a special event last week.

Attendees were educated and inspired on travel to Spain, with easy access on SQ's Barcelona services and the ability to conveniently explore the whole country by comfortable high speed rail.

Pictured waving the flag at the event are, from left: Pauline Walker, WA Sales Executive Rail Plus; Lee Forster, Orba Travel Brokers (the winner of two Spanish Rail Passes) and Vien Cortes, Spain Tourism.

### DJ/DL code renewal

VIRGIN Australia has received a green light from US authorities to renew its codeshare partnership with Delta Air Lines for a further 2 year period, until 26 Sep 2013.

The US Dept of Transportation approval permits Virgin Australia to display the DL code on all flights that it currently operates, or may in the future operate, between points within Australia.

Pacific Blue Airlines Australia & New Zealand also won approval for a two year extension to have Delta's two-letter code on flights between NZ points & NZ-Australia (PBNZ) and from Australia to third countries (PBA).

### Nth Ireland APD cut

**THE** UK government has reduced its controversial Air Passenger Duty on long-haul flights from Belfast in Northern Ireland, to help the destination better compete against Irish Republic routes where taxes are lower.

Airlines have hailed the move as recognition that the punitive APD is damaging tourism across the UK, with many travellers choosing to fly into nearby European cities to save money.

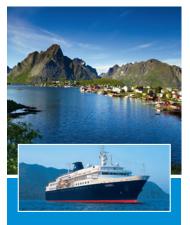
From 01 Nov APD at Belfast will reduce to the lower short-haul rate of £12 for economy and £24 for premium passengers compared to £3 for Dublin flights.



### Aussies spend up big

AUSTRALIANS are the biggest travel spenders worldwide, doling out US\$3636 each on their last trip, according to the latest Visa Global Travel Intentions Survey.

Over the next two years Aussies are expected to continue the trend, with a projected average of US\$3582 budgeted - more than double the US\$1481 expected global average of trip spending.



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### Accommodation Updates

**WELCOME** to Accommodation Updates, **Travel Daily**'s Wednesday feature. If your property has undergone some recent changes you would like to make the industry aware of, send a brief description to accomupdates@traveldaily.com.au.



The five star **Sea Temple Surfers Paradise** on the Gold Coast is due to open on 29 Sep. Located in the middle of the foreshore redevelopment the 77 level tower offers two and three bedroom apartments, with all rooms featuring spectacular ocean views. Meetings and conference space is available for seminars and events.



**Gramercy Park Hotel** in Manhattan New York City has become a member of Design Hotels. The Renaissance Revival property offers the Gramercy Terrace and Rose and Jade bars and is on the forefront of the Manhattan scene. 185 guest rooms and

suites offer a collection of art and objects with the six custom suites acting as luxury private residences with living rooms, dining rooms, bedrooms and bathrooms.



Accor Hotels' upscale Grand Mercure brand has added Blue C Apartments Coolangatta in Old to its portfolio. The newly named Grand Mercure Apartments Coolangatta is located opposite the beach, and is a 5 min drive from Gold Coast Airport.

### NZ charter to Sydney

**AIR** NZ yesterday afternoon added more capacity for New Zealanders to get to Sydney in time to see the Warriors play against the Sea Eagles in the NRL Grand Final on Sun, with two 747s to operate on Fri and Sat.

Groups general manager Bruce Parton said the first jumbo charter service sold out in an hour, while the second flight was full within six minutes.

"Unfortunately we don't have the aircraft to be able to offer a third charter, but our team has been frantically busy... rejigging our schedules and aircraft to make as many seats as we can available to Sydney".

**MEANWHILE** footy fans are also heading in the other direction, with Qantas announcing four extra trans-Tasman A330 services this weekend for Rugby World Cup and NRL fans - in addition to the previously announced 737 supplementaries (*TD* yesterday).

### \$400 off in Africa

**BENCH** International is discounting its six night package at Makutsi Safari Springs in South Africa by up to \$400, when booked by 31 Dec for select travel periods between 15 Jan and 25 Mar 2012 - 1800 221 451.

#### QF maintenance move

A NEW aviation maintenance management system has gone live at Qantas, supporting the "first-phase implementation of the organisation's engineering system replacement project".

The new Maintenix software gives QF engineering real-time access to maintenance info on any of its aircraft from anywhere in the world, with real-time data recording and reporting, detailed historical records and modelled future projections.

### Oaks to remain Oaks

**THAILAND'S** Minor Hotel Group has confirmed there are no plans in place to switch its recently acquired portfolio of Australian Oaks Hotels & Resorts under the new Avani Hotels & Resorts branding (**TD** Fri).

"I don't know what the future holds, but it's certainly not part of the Avani development projection at this point," Group Director of PR for Minor Hotel Group Marion Walsh-Hedouin told **Travel Daily**.

### QF change fee rises

**QANTAS** is reminding agents that its change fee for Domestic Red-e-Deal fares has increased by \$5 to \$60 (incl GST) effective today, regardless of issue date.

### US Tahoe ski merger

**THE** Californian ski resorts of Squaw Valley and Alpine Meadows have announced a merger, and will offer combined season passes and lift tickets for the 2011-12 winter season.

Located on the northern side of Lake Tahoe, the resorts are about a 10 minute drive apart.

The move follows last year's acquisition of Squaw Valley by KSL Capital Partners - the same company which is the majority owner of Australia's Orion Expedition Cruises.

A new Tahoe Super Pass will be priced from US\$439 for adults, with an unrestricted season pass for both resorts costing US\$799.

There's also a new Tahoe Super Six for US\$399, providing six unrestricted days of skiing - for details see www.squaw.com.

### **Crocs in Solomons**

THE Department of Foreign Affairs and Trade is advising travellers to the Solomon Islands to be careful around areas of Honiara including Bonegi Beach due to the presence of fresh and salt water crocodiles and sharks.



### Wednesday 28th Sep 2011

#### MH MotoGP packages

MASHOLIDAYS has released five packages to the Malaysian Motocycle Grand Prix in Oct 2011, starting from \$1167pp.

The deal includes economy class tickets ex SYD to KUL, three nights accom with brekkie, transfers and main grand stand tickets.

Other offers include Ground packages only, deals with access to Paddock Village, Bike Rental, and Ride your own Bike - see holiday.malaysiaairlines.com.

### Eurostar wifi savvy

**EUROSTAR** has contracted Nomad Digital to provide its new £700m wifi and infotainment system, which will see the fleet of high speed trains equipped with internet connectivity by 2014.

Eurostar trains will also be fully refurbished, along with ten new full sets bought from Siemens to enter operation in 2013/14.

### The Jetset Travelworld Network Business Development Executive -Victoria

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- To develop and increase sales and support for all Airline, Leisure and Approved Partners with the Network
- To develop the network through the recruitment of new locations and report on all Network growth opportunities to assist in increasing the number of locations and revenue within the territory.
- To implement and monitor the network program initiatives with clear goals of delivering value to our locations.
- Manage and co-ordinate State Conferences and events together with the Victorian sales team.

Applications in confidence to Lynda Wallace - Iwallace@jtg.com.au Applications close by Monday 10th October 2011.

### Southern China three ways



**ABOVE**: Hong Kong, Macau and Guangdong recently hosted a multi-destination roadshow in Melbourne and Sydney, with a number of suggested itineraries combining the three fascinating regional neighbours.

Damian Cerini from Creative Holidays was the lucky winner of a nine day trip to the three centres courtesy of Cathay Pacific and Marriott Hotels.

He's pictured above third from right with Helen Wong, Macau Government Tourist Office; Hardy Kilimann, Marriott Hotels; Richiko Olrichs, Cathay Pacific; Mao Cheng, Tourism Administration of Guangdong Province; and Andrew Clark, Hong Kong Tourism Board.

### Hitting the G spot

**GAP** Adventures today formally announced that from 01 Oct it will be known as G Adventures.

The move follows a controversial ruling in New York (**TD** 29 Jun) ordering the 20-year-old firm to change its name and logo because it infringed on the trademark of clothing retailer The Gap.

Founder Bruce Poon Tip said the switch was a "bold step," adding "our name may have changed but our principles have not".

Speaking at a Future of Tourism Event in Toronto, Canada, the company also announced that for the first time ever it plans to offer tours in North America.



### TRAVEL CONSULTANTS FILM DEPARTMENT SPORT DEPARTMENT

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The successful senior applicants must have proven experience in international, domestic & group travel gained within a corporate environment, with excellent attention to detail as a key personal attribute. Galileo and Tramada experience an advantage.

If you would like the opportunity to work in a dynamic team environment servicing high profile clientele, please email your resume to hr@showgroup.com.au.

### New UL Colombo fares

**SRILANKAN** Airlines has announced the return of its popular fares in conjunction with Qantas, offering daily departures to Sri Lanka and beyond from Sydney, Melbourne, Brisbane, Adelaide and Perth.

UL National Sales Manager, Alan Wilcock, said the availability of the fares coincides with a new double daily SriLankan frequency from Singapore to Colombo which debuts 23 Dec.

Fare levels are also available via Bangkok; more info 1300 703 731.



#### veullesuay zour sep zour

### Malta out of oneworld

**QANTAS** is withdrawing fares ex Malta from **one**world Explorer, Circle Trip Explorer and Global Explorer Fares, effective 01 Oct.

Fares levels ex Lithuania on each of the above products have also changed due to now being filed in Europe, QF advised.

### WIN A LUXURY WEEKEND AT WOLGAN VALLEY



During September, *Travel Daily* is giving travel consultant readers the chance to win a luxury weekend for two at the Emirates Wolgan Valley Resort, courtesy of our friends at **Bunnik Tours**.

Renew yourself at Wolgan Valley Resort & Spa. Feast on the freshest seasonal, regional produce, relax in unsurpassed luxurious comfort, and soak up the breathtaking beauty of this natural sanctuary.

Enjoy two nights in a Heritage Suite including a bottle of sparkling wine on arrival, gourmet breakfast, lunch and dinner daily, non-alcoholic beverages, a select range of local wines and beer with meals, two onsite nature based activities per day and two 60-minute spa treatments.

In the first three weeks, we've been featuring a photo of Bunnik's National Sales Manager Craig Owens ('Captain Craig') enjoying a different Bunnik Tour. **This is the final week of the competition, and we're asking you this week to come up with a quirky caption to represent the photo of Captain Craig below.** 

The reader who correctly answers all weekly questions and comes up with the most creative caption for the photo below will be the winner of this fantastic prize.

Click here for full terms & conditions & to view all weekly photos



CRUISE

<u>Week 4:</u> Captain Craig is enjoying another great Bunnik tour in Egypt. What caption would you give to this photo?

Send you entries to: bunnikcomp@traveldaily.com.au

**Travel Daily** is Australia's leading travel industry publication. Produced each weekday since 1994, the newsletter is first with the latest industry news and is available by paid subscription to people within the travel industry. Sign up for a free 14 day trial subscription at **www.traveldaily.com.au**.

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Page 7

Pharmacy

DAILY







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SYDNEY (CARINGBAH) – SALARY PACKAGE \$55K We have a rare opportunity to work for one of the world's leading travel organizations' based with the client onsite in the southern suburb of Caringbah. You will enjoy working in beautiful offices with FREE parking. Never use public transport again! Be rewarded with a fantastic salary, subsidised private health membership, gym membership, paid maternity leave & so much more. You will require at least 2 years consulting experience to be eligible for this role again!

#### WORK AROUND YOUR SCHEDULE! AFTER HOURS PART TIME CONSULTANT MELBOURNE (EAST) – GREAT HOURLY RATE

Looking for a work life balance? Would working part time/after hours better suit your needs? If you have strong Galileo skills with fares and ticketing, this new and exciting role located in the Eastern suburbs of Melbourne may be ideal for you. This role will see you working every Tues 6pm – 11pm, every second weekend and every 6<sup>th</sup> Friday 6 pm – 11pm. Minimum 3 years exp and fares and ticketing a must.

### MIND BLOWING FAMILS AND BENEFITS WHOLESALE CONSULTANTS

PERTH AND MELBOURNE – SALARY TO 70K OTE If you are an experienced travel consultant and are looking to make the move over to wholesale, now is your chancel Due to company growth we have exciting wholesale roles on in Perth and Melbourne. Full training will be provided as well as amazing famils, support, financial planning and uncapped earning! Why not start making the big bucks and move over to the other side of consulting!

#### WANTED – TOP NOTCH AUSSIE SPECIALISTS! DOMESTIC CONSULTANTS BRISBANE – SALARY PACKAGE \$50K OTE

Want to build your career for the future? Join this innovative travel company as a wholesale consultant and use your passion to progress up the ladder. This award winning organisation requires a dynamic self starter to join them in their highly successful wholesale team. You'll enjoy top training, great conferences and work in a fun and friendly environment. Best of all, your career won't stop in this role but you'll be given opportunities to advance and succeed in the travel industry.

#### CALLING ALL CALYPSO USERS! APPLICATION SUPPORT CONSULTANT SYDNEY – SALARY PACKAGE \$55K DOE

Are you currently working in wholesale reservations and are desperate to change the direction of your career? Do you have strong computer skills and enjoy assisting others? We have a fantastic role available for someone to work behind the scenes; providing technical assistance and support to agents with any problems they are experiencing. Strong communication skills, a high level of technical skill and at least 2-3 years in a wholesale role are vital for this position.

#### WHAT ARE YOU WAITING FOR PERTH? LEISURE TRAVEL SPECIALISTS

PERTH VARIOUS LOCATIONS – AMAZING SALARY PACKAGE Not all retail travel consulting roles are the same. We have numerous Clients in Perth that offer varied working hours, a range of working environments, different pay structures, diverse clientele & locations throughout Perth. If you would like to know the opportunities on offer & move across to the role that is right for you, contact us today. A minimum 6 months international travel consulting experience a must.

#### SEE WHAT REALLY GOES ON BEHIND THE SCENES CUSTOMER SERVICE CONSULTANT MELBOURNE (CBD) - SALARY PACKAGE \$45K + BONUSES

Hate being in a front line sales role? Looking for a larger brand name to work for? Join this outstanding company in a customer service capacity where you will be responsible for assisting clients over the phone with regards to airfare queries & website support while processing changes, reissues and ticketing requirements. This role requires flexibility with shifts and previous knowledge of a GDS pref. Galileo.

#### SUGAR AND SPICE AND ALL THINGS NICE CORPORATE CONSULTANTS BRISBANE – TOP SALARY PKGE ON OFFER

Throw into the mixture a little domestic travel, a touch of international, working for a global organisation but remaining part of a small team and you have a dream corporate role. This is a unique opportunity to a join a company that is experiencing a massive growth period.
Working Mon – Fri hours, you will be amongst the highest paid corporate consultants in Brisbane. You will need a passion for corporate travel and travel consulting experience.





ENJOY TEMPING? TRUST AA TO FIND YOU THE BEST PAYING TEMP ROLES



### TOP TEMP BENEFITS INCLUDE

Best industry rates - paid weekly<br/>Referral vouchersTemp of the Month/Annual rewards<br/>Flexible working hours/days<br/>Full conversion training where required<br/>Dedicated National Temps Team securing you the best temp assignments

#### THIS IS YOUR GOLDEN TICKET! TICKETING TEMP SKILLS REQUIRED

SYDNEY NORTHERN SUBURBS - EXCELLENT HOURLY \$RATE Do you enjoy back office administration and ticketing work? What about working reduced hours and flexible days? Our client is offering just this! Work in a friendly, happy environment, where everyone works together as part of a team. Enjoy a relaxed, yet professional vibe and earn an amazing hourly rate and weekly pay. Ticketing skills in either Galileo (preferred) Amadeus and/or Sabre are required for this temp role.

#### GALILEO GURUS NEEDED TRAVEL CONSULTANTS x 4

BRISBANE CBD & SUBURBS – TOP HOURLY RATE We have a number of amazing assignments for Galileo trained travel consultants to start ASAP throughout Brisbane. Your exceptional customer service skills and extensive destination knowledge will be used to their full potential. You'll love working in these fun and supportive teams who enjoy a few laughs throughout the day. Name the days you can work and the hours you like.

### ARE YOU A CALYPSO BUFF? WHOLESALE AGENTS x 3

**MELBOURNE (CBD) – AMAZING HOURLY RATES** 

Calling all Calypso trained agents. We have 3 exciting calypso roles starting so in this award winning wholesaler. Located in the CBD of Melbourne, you will be able to spend your lunch time shopping and spending the fantastic wage you have just made, all while being responsible for booking requests for agents. Apply today for these fantastic roles and more!

#### **100% CORPORATE TRAVEL - TEMPS X 3** 3 MONTHS CONTRACT – IMMEDIATE START SYDNEY CBD – EXCELLENT HOURLY \$RATE

We are recruiting now for experienced travel consultants to join this global, award winning corporate TMC located in the CBD. Full cross training & support is provided plus an excellent hourly rate. You will require a minimum of 12 months experience within the travel industry in either corporate or retail & be available to start ASAP. Work for 3 mths and you can take a well deserved break over Christmas. Working holiday makers welcome.

### FIVE STAR TRAVEL TEMP NEEDED HIGH END LESIURE TRAVEL CONSULTANT

BRISBANE INNER SUBURBS – SENSATIONAL \$\$\$ If you are experienced in dealing with the discerning traveller – we need you for this month long assignment in October. Working Mon – Fri hours in this modern and luxurious office, you'll enjoy browsing boutiques and eating in fabulous coffee shops on your lunch break. A top hourly rate will be on offer for the right consultant. Min 2 years travel consulting exp required.

#### YOU CHOOSE THE LOCATION CORPORATE CONSULTANTS X 2 PERTH CBD AND SOUTH – UPTO \$25HR +

We have an exciting temp assignment starting in early October. Are you experienced in Galileo and have a minimum 18 months experience? Why not come and temp for this corporate office where you will be responsible for booking all aspects of academic travel and work in a fast paced environment. We have two locations for this assignment, the CBD and south of the river.

### WANT TO JOIN THE BEST TEMPS TEAM IN TOWN? CALL AA'S FRIENDLY, DEDICTED TEMPS CONTROLLERS TODAY....

ANITA NUNNARI NSW & ACT PH: 02 9231 2825 temps@aaappointments.com.au CARMEN PUGH QLD PH: 07 3229 9600

KRYSTLE EGGINTON VIC, SA, WA PH: 03 9670 2577

FOR MORE EXCITING TEMP OR PERM VACANCIES VISIT OUR WEBSITE

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### Sales Account Mgr - Wholesale - WA

A position has opened up with this fantastic travel wholesaler. Their destinations cover all of South East Asia and some of mainland China and Japan. If you like travelling to places

**Ben Carnegie** that are a bit off the beaten track, then these products are for you! You will be managing the relationships with retail travel agencies in Perth CBD and some regional areas.

- Personal travel to South East Asia, China & Japan desirable
- Perth based, on road sales

► Base salary from \$55K + super + car allow + incentives Click here for more details or call Ben.

### Team Manager - Corporate Travel

Global TMC has an opening for a Team Manager to work closely with their team of online Corporate Travel Consultants who are located in Sydney and Brisbane. Focusing on training, continuous performance management, one on one's and staff development to ensure client expectations in all areas of service, product and technology are met or exceeded, whilst providing support to clients using inhouse online systems.

Some interstate and occasional overseas travel

- Sydney
- Salary from \$60K + super

Click here for more details or call Ben.



### **Travel IT Product Account Manager**

Our client, being an Employer of Choice, is always looking to improve the use of their travel IT products. In an effort to maximise the usage of each in-house system, in this

Kristi Gomm role you will analyse the current company usage and develop strategies along with the Product Development Manager to best implement chanes and increase awareness.

Vendor relationship management

- Sydney or Brisbane
- Salary from \$80K+ super

Click here for more details or call Kristi.



### TMC Corporate Travel BDM - Perth

Addicted to the thrill of sales? Are you a born hunter and love the corporate travel market? Get yourself in front of the right people and succeed! As Business Development Manager for this global corporate travel agency you will

Liz Vibert

use your superior sales and negotiation skills gained in the travel industry to deliver new accounts.

- Exceptional support & career progression
- Perth based

► Salary up to \$100K + super + incentives

Click here for more details or call Liz.

### **Travel IT Systems Administrator**

Calling all Travel IT superstars! You will be responsible for the configuration, implementation and maintenance of various technologies. Maintain, breakdown, re-build, re-connect servers. Focus on the administration of the IT infrastructure to include desktop PC's, servers, network equipment, telephone systems and software applications. Experience with Windows server platforms, Exchange messaging & LAN/WAN essential.

- Unique cruise, travel & shipping company
- Sydney CBD , stunning water views
- Salary up to \$75K + super

Click here for more details or call Liz.



### **Sports Group Travel Consultant**

Bring your love of sport and travel together! Work for one of the world's premier sport tour operators, the largest in this field and put together sporting tours for major events, FIFA World Cup, Rugby World Cup, Cricket World

Cup, you name it - they do it! You will need at least 2 years travel industry experience and the ability to close the sale.

- Calling all sporting enthusiasts
- Work in a popular Sydney sporting venue
- Salary up to \$40K + bonus + loads of perks!

Click here for more details or call Sandra.

As the first travel recruitment specialist in Australia we know the travel job market better than anyone, call us to discuss your career path.

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