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Travel Daily

First with the news

Friday 20th April 2012

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ISSN 1834-3058

Alan Joyce reporting

TODAY'S *Travel Daily* includes an exclusive column from Qantas ceo Alan Joyce on the occasion of the return to service of the QF A380 which created global aviation news when one of its Rolls-Royce engines disintegrated above Indonesia on 04 Nov 2010.

The aircraft will tomorrow fly from Singapore to Sydney with Joyce and key media partners (including *TD*) on board.

See his special column on p5.

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China launch for TA promo

TOURISM Australia will debut its next global advertising campaign in China rather than at home, with the move further underlining the importance of Chinese tourism for Australia.

To be launched early in Jun, the next phase, which includes updated creative and a new TV ad, will be shown first in Shanghai.

TA md Andrew McEvoy said that the creative would continue with the *There's Nothing Like Australia* tag line and would roll out to 25 countries in 17 languages.

He said that as part of the Tourism Industry Potential push to double overnight visitor expenditure to \$140 billion by 2020, Tourism Australia is focused on marketing Australia's unique tourism attributes where the

biggest growth opportunities are.

"China is a big part of that growth and is the logical place to launch the new creative," he said.

Last year more than 540,000 people from China visited Australia - an annual growth rate of almost 20%.

McEvoy added that Chinese visitors were also spending at record levels, with the potential to grow to over \$9 billion by 2020.

He said that while Tourism Australia would still strongly support traditional markets such as the UK, USA, NZ and Europe, it was important to align its resources to its biggest growth markets in the "Asian Century".

McEvoy also stressed that despite the China launch, Aussies would not miss out on the new campaign which would include significant domestic activity.

Seven pages of news

Travel Daily today has seven pages of news and photos, plus full pages from: (*click*)

- AA Appointments jobs
- Club Med
- Renault Eurodrive
- Excite Holidays

Excite online accom

AGENT-dedicated wholesaler Excite Holidays is reminding agents of its huge online choice of accommodation for Aussie agents - see the **last page**.



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Your Invitation to the
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If you are a Travel Agent and would like to learn more about growing your business for a successful future in travel, please come along to one of our free roadshows, meet our team and view the latest in travel technology. For a full agenda and registration, please **click here**.

\$2b QF engine order

QANTAS today confirmed it had selected the LEAP engine for its fleet of Airbus A320neo aircraft (*TD* breaking news), with an order valued at US\$2b at list prices.

The Qantas Group has 78 of the new aircraft on order with the first scheduled for delivery in 2016 and the planes to be used to support the growth of Jetstar.

The LEAP engines offer 15% better fuel efficiency and a 75% reduction in noise footprint.

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NOU Paradise

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Aircalin
New Caledonia


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EK special fares

EMIRATES yesterday released a number of economy fare specials to Europe and the Middle East, including economy Europe fares from \$1770 return.

Middle East fares start at \$1710 return - emiratesagents.com/au.

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Air India seeking local GSA

INDIAN flag carrier Air India has launched a global tender for the appointment of Passenger General Sales Agents, with the bid documents indicating that the carrier intends that Australia will become an online operation.

The tender is expected to be hotly contested, with the move coming right on the heels of the new alliance between Sydney Airport and Delhi (**TD** Wed).

Air India says it's interested in appointing GSAs in a whopping 56 territories, ranging from Angola to Zambia and many countries in between such as Austria, Brazil, Denmark, Ireland, Italy, Mexico, Poland, Saudi Arabia, Singapore, Spain, the UK and Vietnam.

The initial contract would be for five years with an annual review, and among a number of technical requirements specified is a clause mandating that applicants not be an IATA accredited travel agent, nor a GSA for any airlines operating direct services (incl code share services) to India from each respective territory.

Applicants for Australia are required to have a minimum US\$22.5m turnover, while for New Zealand the turnover requirement is US\$300,000 - the level set for each offline territory.

Tenderers must undertake to cover the defaults of any agent appointed in each country and provide dedicated office space for the carrier.

The financial component of the bid simply requests tenderers to nominate the percentage of overriding commission payable on the basic fare plus fuel levies of the flown revenue for sales in the territory of appointment.

Interestingly, the commission is not payable on web sales of Air India tickets.

Responses to the tender documents, which are available on the Air India website, are due by 05 May 2012.

Tiger returns to Tas

TIGER Airways today announced the return of the carrier's services between Melbourne and Hobart, which will resume effective from 01 Nov this year.

Flights will operate twice a day, with a third daily service in peak periods providing more than 5000 weekly seats through the Tasmanian capital.

Tiger ceo Andrew David said the carrier was continuing with its Australian expansion as planned "and Tasmania is an important milestone on this journey," with further expansion plans to be unveiled in due course.

Tas tourism minister Scott Bacon said Tourism Tasmania would work with Tiger on cooperative marketing activities and other in-kind support to ensure a "flying start" for the resumed route.

Amadeus Expedia deal

AMADEUS and Expedia have signed a multi-year "content and technology" agreement for North America, giving Expedia access to Amadeus fare search technology and access to global travel supplier content via Amadeus.



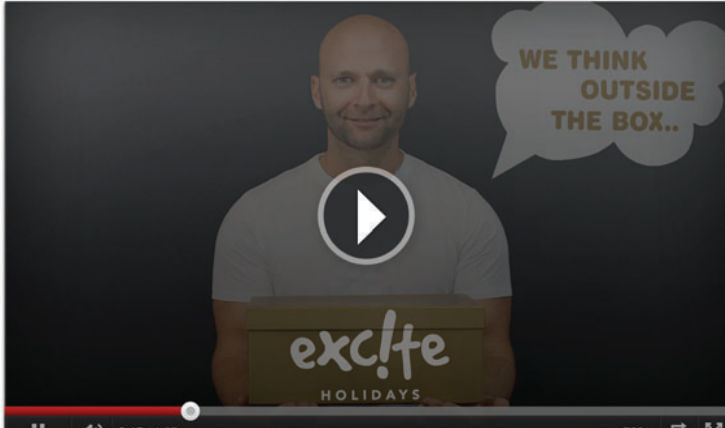
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Managing demand and travel offers

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G Adventures plots expansion

THE Australian arm of touring company G Adventures plans to expand its locally run business by up to 50% in the future to support demand, according to Australia/NZ/Asia head honcho Pete Rawley. Currently, G Adventures has a

team of 23 staff in Australia, but Rawley revealed to **TD** this week plans are afoot for an expansion.

"There's some areas of the business I think we can improve upon and we need more resources to do that," he said.

Rawley said he's heading to the G Adventures Toronto head office next month where he'll outline business plans for the next 3-5 years, as to "where we can grow and what we need to do."

In the past three years the firm has added a team of five 'road warriors' (sales reps), and has become more "self reliant" - previously, someone from Canada would venture all the way to Australia to visit trade partners.

G Adventures founder Bruce Poon Tip confirmed the local office would grow by around 25% to 50%, saying "we want more industry partners here," with local industry sales accounting for about 95% of its business here.

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EUROPE 2013

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Viking Ocean deal

VIKING Ocean Cruises - a sister company of Viking River Cruises - has confirmed an agreement with Italian shipbuilder Fincantieri for the construction of two new luxury ocean cruise ships.

The vessels will have capacity for 998 passengers, with the first scheduled for delivery in late 2014 and the second a year later.

There's also an option for a third, with chairman Torstein Hagen saying Viking had been started to offer great destination experiences "and we are excited to bring this same destination focus back to ocean cruising".

The deal with Fincantieri follows the withdrawal of negotiations with rival shipyard STX (**Cruise Weekly** 10 Apr), with the new deal set to be finalised shortly.

HR adds Egyptair

HAHN Air has activated a new interline e-ticketing link with Star Alliance member Egyptair.



Window Seat

LADIES and gentlemen, we have a winner.

The voting public in the US have chosen Polly the Parrot as the new Frontier Airlines tail-wing animal mascot, with the feathered flapper surviving the cut from 18 contenders, claiming 39% of the vote and the coveted spot on the F9 tail wings.

It was a closely fought contest also, with runners-up Chloe the Chipmunk and Enrique the Tree Frog securing 36% and 25% of the near 65,000 votes received respectively.

THE next salvo in the ongoing battle over which gender is the better driver has been fired, with a US woman somehow managing to crash her car into a telegraph pole...in the middle of the New Mexico desert.

The car suffered damage while the 6m high power pole was snapped halfway up.

The driver suffered no life-threatening injuries, although has been taken to hospital for precautionary measures and undoubtedly extensive testing on her eyesight.



Full time senior consultant - Perth

Full time senior consultant required for award winning Northern Suburbs agency. The applicant would ideally be able to bring their own client base and specialise in Corporate and/or Groups. Sabre essential and Clientbase preferred. Generous salary and bonus package. Alternatively if you are looking to reduce overheads, but still require an office presence, there is an option to work independently and rent office space within our premises.

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All applications will be in strictest confidence.

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Asia's first, shining through



Travel Daily

on location in Singapore

Today's issue of *TD* is coming to you from Singapore courtesy of Qantas which will complete flight QF32 this weekend.

QANTAS is celebrating the return to service of Nancy-Bird Walton, the A380 which was damaged above Indonesia on 04 Nov 2010 when one of its engines exploded and it returned safely to Singapore.

QF32 will resume more than 16 months behind schedule, with those on board including Qantas ceo Alan Joyce, who has written an exclusive column for *TD* today - see **page five**.

Pictures of the extensive repair process for the aircraft are now online on our website as well as at facebook.com/traveldaily.

Air Vanuatu Fiji return

AIR Vanuatu is set to resume flights to Nadi in Fiji from Jul this year, with GDS displays detailing twice weekly services from Port Vila using ATR72 turboprops.

NF will continue to codeshare on Air Pacific services on the route.

The route is being resumed after a four year hiatus.

New NZ Indonesia rep

AIR New Zealand has expanded its relationship with Discover The World Marketing, which will now represent the carrier in Indonesia.

The move comes in the lead-up to NZ's new Auckland-Bali flights which will debut in Jun.

DTWM already represents Air NZ in nine other countries.

Expedia Europe surge

EXPEDIA'S Travel Agent Affiliate Program has seen a big jump in bookings to Europe over the last week, with TAAP manager Stuart Udy saying figures are up over 10% on average.

He said the boost reflects the sale currently running on the Expedia site during Apr, with 1441 hotel deals currently available.

Sabre time savings

SABRE Pacific says the integration of Sabre Explore with Sabre Agency Manager has effectively saved agents about 15 minutes per transaction.

All Sabre Explore bookings made in the last few months have been automatically downloaded to the mid-office Agency Manager system, giving agencies a more streamlined booking process.

Agents seeing red in China



ABOVE: This very colourful group of top selling JTG agents explored China's Yunnan province last month on a fam with Wendy Wu Tours and China Southern.

The participants, from NSW, Qld and WA, visited a range of attractions including Jade Dragon Snow Mountain and Tiger Leaping Gorge in Lijang, with a

highlight also including a day in Kunming's Stone Forest.

Pictured above dressed in traditional Sani costume are, from left: Vito Giudice, Air Tickets; Jean Abel, TravelBookers; Alysha Even, Best Flights; Marc Innemee, The Travel Authority; Beverley Dewar, MTA Travel and Rimona Padowitz from Travelscene Logan.

Come and join the CIT team....



Located in the Sydney CBD, we require experienced travel consultants to join our specialised team.

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You will be part of a fun and dedicated travel reservations team offering quality service and travel expertise on the wonders of Italy and Europe.

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SINGAPORE AIRLINES



Passenger Sales Executive ACT (Permanent Part-Time)

Singapore Airlines requires a highly motivated and skilled Passenger Sales Executive to spearhead our sales efforts in the ACT. The position, based in Canberra, is responsible for managing relationships with key agency and corporate accounts in the ACT and achievement of set revenue targets. The successful candidate will possess:

- Sound commercial acumen with a clear focus on business development
- A proven track record in achieving sales targets
- Strong analytical and problem solving skills
- Experience in developing and successfully implementing sales and marketing strategies
- Excellent written and verbal communication skills
- The ability to prepare and deliver sales presentations with confidence
- Sound proficiency in all Office PC applications
- The ability to work with minimal supervision
- High standards of professional deportment and personal presentation
- A current drivers licence, a reliable vehicle, safe driving record and the ability to obtain security clearance for an ASIC.

This is a permanent part-time position, working from a home office base for a standard 30 hours per week. Singapore Airlines is offering an attractive salary package including travel benefits, medical insurance, superannuation and work from home allowances.

Written applications should be forwarded to Mr. James Dunne, Manager NSW/ACT, via email to Cecily_Woo@singaporeair.com.sg

Applications close Friday 27 April 2012.

SPECIAL FEATURE

Qantas CEO Alan Joyce pens his thoughts on the imminent return of the Nancy-Bird Walton A380.



ON SUNDAY morning Qantas welcomes Nancy-Bird Walton, the A380 damaged by an uncontained engine failure in November 2010, back to Australia. It will be a proud moment for everyone at the airline and for our colleagues at Airbus, with whom we have worked closely over the past 12 months on a remarkable repair program.

Since the incident occurred on 4 November 2010, we have seen the utmost professionalism from everyone involved. The Qantas flight crew that day acted calmly and expertly to stabilise the aircraft and return safely to Singapore. The Qantas cabin crew did an outstanding job in looking after the passengers on board, and Singapore air services and emergency services also responded brilliantly.

After the incident, we immediately grounded our A380 fleet until we, the manufacturers and our regulators were satisfied that we could resume A380 services safely. Since then, all parties have worked closely with the Australian Transport Safety Bureau (ATSB) and other regulators to determine the cause of the incident.

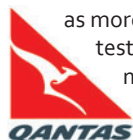
The official investigation has found that it was the result of a manufacturing error, and Rolls-Royce has taken steps to ensure that this type of engine failure cannot occur again.

Repairs on the aircraft began in May 2011 and were carried out by Airbus in collaboration with Qantas – an extraordinary effort involving 50,000 hours of design work and almost 90,000 hours of production work, before rigorous pre-acceptance testing. When it re-enters service it will have been approved to do so by Qantas, Airbus, EASA and CASA.

So the aircraft we see this weekend is 100 per cent safe, and as good as brand new. It reflects the technical skill and hard work of many people. I believe it showcases the very best of the aviation industry.

Nancy-Bird Walton has a special significance for Qantas. Our first A380, one of the first to fly commercially with any airline, and named after one of Australia's great aviation pioneers. But it is also vital to our success as an airline. The A380 remains by far our most popular aircraft, with customers often choosing a service specifically in order to experience it. When Nancy-Bird Walton resumes commercial service in late April, we will have 12 of these outstanding aircraft in operation.

Like all new, high-profile aircraft, the A380 attracts its share of public attention and opinion. I think its continuing resonance with passengers, as more and more aircraft enter service around the world, is testament to the way this aircraft has led the industry into a new era.



We look forward to welcoming our customers back on board Nancy-Bird Walton.

What's on Getaway?

TOMORROW night's episode of Channel Nine's travel program *Getaway* features stories on Kenya, Shenzhen, Paddington in Sydney, the Dorriggo Skywalk and photography courses in Brisbane. *Getaway* is telecast at 5:30pm.

Hertz sponsors Demons

THE Melbourne Football Club this morning confirmed a new sponsorship agreement with Hertz, renewing a partnership which dates back to the 1980s.

The pact will be launched this Sun 22 Apr with the inaugural Jim Stynes Tribute game.

Hertz previously sponsored the Demons in 1984, with the club now into travel in a big way as its sponsors also include Webjet.

ATDW into Mandarin

TOURISM minister Martin Ferguson today announced that tourism business listings in the Australian Tourism Data Warehouse will be translated into Mandarin, as part of Australia's ongoing quest for a share in the booming Chinese market.

The \$1 million project will cover accommodation, product and experience information which will in turn be featured on Tourism Australia's australia.com website.

"The translated content will also be available for publication by all 150 distributors of ATDW product information including state and regional tourism organisations and large and niche commercial players like AAA Tourism, Flight Centre, Escape Travel and Yahoo7," Ferguson said.

Travel Daily

First with the news

Friday 20th Apr 2012

New Swagman future

SWAGMAN Tours says the appointment of Wayne Hamilton as a company director (**TD** 13 Apr) marks a new era for the firm.

Hamilton was previously sales and marketing director of The Africa Safari Co, and from 01 Jul will commence a majority buyout of Swagman after relocating to the company's Vic head office.

Founder Pat Mangan will retain a shareholding in the business and will maintain an active role.

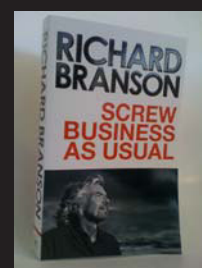
Hamilton said his first task is to grow Swagman's African product and sales, adding "we look forward to exposing the trade to all of our African products and our specialist Africa division".

As well as a full range of African FIT product covering all levels and budgets, Swagman offers two exclusive GSA products - Sunway Safaris and Nomad Adventure Tours.

He urged agents to "put our team to the test as all our consultants have travelled extensively in Africa".

More info on 1800 808 491 or see swagmantours.com.au.

WIN WITH VIRGIN ATLANTIC!



This week **Travel Daily** has teamed up with **Virgin Atlantic** and today is giving one lucky

reader the chance to win a copy of Richard Branson's new book: 'Screw business as usual'.

For over 26 years, Virgin Atlantic has been one of the world's leading long haul airlines. We're famous for creating memorable journeys by providing award-winning, excellent value products and friendly service in every class.

To win, simply be the first person to send in the answer to the question below to: vscomp@traveldaily.com.au

What is the Virgin Atlantic frequent flyer program called?

Congratulations to yesterday's lucky winner, **Simon Boileau** from **Travel Partners**.

FOUR SEASONS HOTEL

Sydney

Four Seasons is a brand name held in awe throughout the world and is associated with glamour, style and impeccable service. Four Seasons Sydney is located on the picturesque Sydney Harbour and boasts 531 well appointed guest rooms and suites.

We currently have two openings in our Sales Department for a dynamic Sales Manager and a Sales Executive. If you can effectively pursue, evaluate, solicit, sell and confirm business as required, and are highly motivated, passionate, dedicated and able to work well within a team environment, this could be the role for you!

Sales Manager (Travel Industry) - You will possess a minimum of 2 years experience as a Sales Manager in a large International Hotel or Travel Industry, experience in the Australian Retail and Wholesale Travel (Inbound) market preferred, thorough knowledge of the marketplace, strong business development and sales administration skills, the ability to travel, and knowledge of Opera, Delphi and Sales Management Systems would be a plus.

Sales Executive - This is a newly created role to further grow our business. If you have a fresh approach, at least one year of experience as a Sales Executive or Coordinator in a large international hotel, have a thorough knowledge of the Sydney marketplace, a strong sales background and excellent administration skills (including Lotus Notes, Opera and Delphi), we would love to hear from you.

Please contact Human Resources on 02 9250 3380,
199 George Street, Sydney NSW 2000,
nicole.salonga@fourseasons.com

Friday 20th Apr 2012

Technology Update

Today's Technology Update is brought to you by Sabre Pacific.

The Migration Myth



One of the main reasons customers say they choose to keep their incumbent

GDS is because of the pain caused by the migration process. But it's not as difficult as you might think...

The secret is preparation. Luckily, we've done all the leg-work to make sure your transition to our industry-leading GDS is as seamless as possible.

Once the deal is inked, we kick-start the migration process by assigning you an install coordinator, assessing your unique training needs and locking in a specific date for the migration to take place.

Next, we hold staff training sessions to ensure you have the best base to start serving your customers more efficiently and effectively than ever before.

When your migration date rolls around, a Sabre technician and account manager will visit your offices to install all your hardware and software – a process which only takes a day.

Congratulations! You are now Sabre-connected!

Of course, our dedication to training and support doesn't stop after the initial conversion phase – we're always here to offer you support through our local helpdesk in Australia or global support center. We even have tools available 24x7 to make sure your needs are always met.

Check out this month's Empowered video or contact us to find out how easy it is to get up and running with the award-winning Sabre Red platform.

Gai Tyrrell,
CEO, Sabre
Pacific



More "good leavers"

JETSET Travelworld Limited today advised the stock exchange that 309,725 fully paid shares in the company have been released from their escrow arrangements.

A special "escrow deed" covers the former Stella executives who converted their stakes into JTG shares when the companies merged in 2010.

Today's announcement says that two managers have been determined as "Good Leavers" meaning their shares can be released from the arrangements enabling them to be traded.

The company didn't advise which executives are leaving.

Eurail heads online

AN increasing proportion of Eurail passes are being booked via the internet, with results of a survey conducted by Eurail Group GIE Marketing showing that more than two thirds of respondents purchased their passes online.

The study, conducted in Australia and North America, aimed to further understand rail travel trends and perceptions among non-Europeans.

Passes for fewer countries are becoming more popular, with 38% of those surveyed visiting only one or two European countries, with the most popular destinations including France, Italy and Germany.

Eurail said the research suggests that the "popularity of European rail travel is steadily increasing, which gives the Eurail Group even more incentive and enthusiasm to maintain strong Eurail Pass product awareness throughout the global market".

Fight for the Chinese

DESTINATIONS worldwide are battling for the attention of the Chinese travelling public, with many increasing their efforts to welcome Chinese visitors, according to exhibitors at the China Outbound Travel and Tourism Market, which kicked off in Beijing on Wed this week.

The event includes a series of workshops and panel discussions on maximising appeal to the increasingly lucrative Chinese market, with the aim of providing support to emerging destinations and companies keen on grabbing a slice of the pie.

Infinity's golden girls (and guys)



ABOVE: Infinity Holidays hosted 60 of its top-achieving Australia and NZ selling Flight Centre agents on a mega-educational to Queenstown recently.

The group celebrated at a unique cocktail function which included bungy-jumping for the bravest of the ultra-brave.

Other highlights included heli-rafting, spa treatments and Lord of the Rings safari adventures - and the top ten stayed overnight at Matakauri Lodge.

The group of top performers is pictured above at Mt Soho Winery in Queenstown.

AA loses US\$1.7 billion

BANKRUPT American Airlines is continuing to clear the decks, reporting a net loss of US\$1.7-billion for the 3 months to 31 Mar.

Excluding special items relating to the carrier's reorganisation, the net loss was US\$248 million for the quarter, compared to a \$405m loss for the same period last year.

CEO Thomas Horton said the result was encouraging particularly given the soaring price of fuel, adding that he expected takeover speculation to "continue and to escalate".



Air Niugini

AIRLINE CARGO SALES EXECUTIVE (Brisbane based)

Air Niugini, the national airline of Papua New Guinea has a vacancy for a full time airline cargo sales executive to be based in Brisbane. The core responsibilities of the role are to promote the airlines cargo services to key business customers and agents. The successful candidate will manage and develop key relationships and oversee the airlines cargo operations at Brisbane Airport and will have a strong airline background.

KEY REQUIREMENTS:

- Develop and maintain the cargo sales territory incorporating South east Queensland
- Provide periodic sales and marketing intelligence to management
- Promote Air Niugini services to industry and agents
- Represent the airline at key trade events
- Control airline expenditure within approved budgets.
- Ensure the utilisation of the airlines Sky Chain system across our core industry partners
- Achieve set revenue targets
- Ensure the efficient operations of the airlines cargo operations at Brisbane Airport
- Ability to work under pressure whilst maintaining a professional manner

If you fit these requirements we would very much like to meet you. Please forward your application with detailed resume to: nrodrigo@airniugini.com.pg

ATT: Nalin Rodrigo, Regional Manager – Air Niugini Cargo no later than Friday 27 April 2012.

Only short listed applicants will be contacted.

Santiago set to soar for QF



QANTAS has urged travel agents to sell its new direct non-stop flights to Santiago, Chile saying there are big returns to be made, especially in premium business class travel.

This morning, the airline hosted a breakfast at Sydney's Park Hyatt Hotel in The Rocks for 60 elite corporate agents and South American wholesalers and said there is already big demand for seats on the route, even though the service commenced less than one month ago.

"Our load factors for April are averaging 80% with strong forward bookings, and we expect the market to expand even further with growing visitor numbers, mining investment and an Australia-Chile free trade agreement in place, said Peter Collins, Qantas' Regional General Manager NSW.

"Flying to Santiago is part of Qantas' strategy to target global gateway cities in one of South America's fastest-growing economies and it won't be long before our current three-times-weekly flights become daily", Collins predicted.

Qantas operates a B747 on the route that has been refurbished with A380-style cabins, seats and inflight entertainment.

Pictured above at this morning's event are, from left: Tom Goldman, Goldman Travel; Maria Pantazis, Qantas; Robert Elias, Gilpin Travel; and Alli Abdurahman, Park Hyatt Sydney Director of Sales.

BA fixing fine halved

THE UK's Office of Fair Trading has slashed a massive £121.5m fine levied against British Airways over the carrier's participation in collusion over fuel surcharges.

The revised fine, cut to £58.5m, was reduced because of BA's cooperation with the enquiry as well as new guidelines for financial sanctions.

BA admitted in 2007 it had colluded with Virgin Atlantic over price fixing of levies on long-haul flights, with VS escaping any penalty because it had alerted the OFT to the illegal conduct.

BA's fine is still the biggest ever penalty issued by the OFT.

Altea for Southwest

US pioneering low-cost carrier Southwest Airlines has signed a contract with Amadeus for the implementation of the IT firm's Altea reservation system.

The companies said they would now work closely "to allow Southwest to operate international flights in 2014".

In 2010, Southwest took over AirTran which it has since been operating as a separate airline flying to both domestic and international destinations.

"As the AirTran International flights transition to Southwest, Amadeus will support Southwest's international flying," a statement today said.

Amadeus Altea is used by many airlines including Qantas, Cathay Pacific and Singapore Airlines.

Travel Daily
First with the news

Friday 20th Apr 2012

EU-US PNR pact

THE European Union has given consent to a new Passenger Name Record Agreement with the USA.

The pact will see the data of passengers travelling from Europe to the US used to fight "serious transnational crime and terrorism".

EU citizens will be informed about the use of their data, which will be made anonymous six months after a passengers' flight.

Passengers will also be able to access and request the correction or deletion of their PNR data.

WIN A TRIP TO NEW CALEDONIA



Throughout April, **Travel Daily** is giving one lucky reader the chance a win an amazing holiday for two people to New Caledonia, courtesy of **New Caledonia Tourism, Aircalin** and **GLP Hotels**.

The prize includes Aircalin Return Airfares from SYD/BNE to Noumea, return airport transfers, three nights accommodation in a superior room at Le Nouvata Hotel Noumea, one night accommodation in an overwater bungalow at L'Escapade Island Resort including return boat transfers and a day trip to Amedee Lighthouse.

Every day **Travel Daily** will ask a different New Caledonia-related question – just read the issue and email us your answer. There will be 18 questions in total, which will also be posted on our website.

At the end of the month the subscriber with the most correct entries and the most creative response to the final question will win this fantastic holiday to New Caledonia.

Q.13: It has never been a cheaper time to visit New Caledonia. What is the local currency?

Email your answers to: newcalcomp@traveldaily.com.au

Hint! Visit www.visitnewcaledonia.com

Click here for terms & conditions



Supplier Updates

WELCOME to *Supplier Updates*, **Travel Daily's** new regular feature.

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