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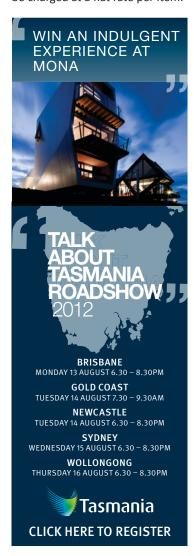


SAA goes to pieces

SOUTH African Airways has announced a new baggage policy for its flights to and from Perth, which will restrict economy passengers to one 23kg bag.

Business class pax can take two 32kg bags, with country manager Tim Clyde-Smith saying the new arrangements align with "most of the larger Star Alliance carriers".

The change is effective 05 Sep, and excess baggage will also now be charged at a flat rate per item.



Maldives Melbourne plan

MEGA Maldives, a privately owned carrier from the Republic of Maldives, has appointed a Victoria-based Commercial Development Manager, with responsibility for developing a new non-stop route to the Indian Ocean destination ex Melbourne.

Vernon Nathan, whose career has included roles at a range of African carriers such as Aero Zambia, Impala Air and Interair, will work closely with tour operators and the Maldives

Cairns lands G20 event

CAIRNS has been named as host city for the G20 Finance Ministers' and Central Bank Governors' meeting, to be run in the lead up to the G20 Leaders' meeting in Brisbane in 2014 (*TD* 11 Jul).

Treasurer Wayne Swan said the G20 event will provide "a huge boost to Cairns, particularly the accommodation, hospitality, transport and tourism sectors."

"It will also allow us to advertise everything that's great about Tropical Queensland to the rest of the world," Swan said.



Marketing and Public Relations Company to develop the market.

"We expect to raise the profile of Maldives as an easily accessible premium destination," according to ceo George Weinmann.

The carrier operates two 767-300ERs into Hong Kong, Beijing and Shanghai; has planned operations to Seoul and Tokyo which are set to launch shortly and is evaluating the possibility of Germany-Maldives flights.

Last year, nearly 13,000 Aussies travelled to the Maldives - growth of 33% year-on-year.

Nathan is also responsible for developing a new route to the Maldives from Johannesburg.

Air NZ seat choice

AIR New Zealand is promoting its "Seats to Suit" offering as well as non-stop flights from Perth to Auckland, in a special front full page of today's *Travel Daily*.

EY five day sale

ETIHAD Airways last Fri launched a sale offering return Economy fares ex Australia to Europe starting at less than \$1600.

Over ten destinations are on offer incl Dublin, London, Paris, Istanbul, Frankfurt and Milan.

Deals must be booked by today for travel 01 Oct-22 Nov and 01 Feb-10 Mar 2013.

Nine pages of news

Travel Daily today has nine pages of news, incl a photo page from the World of Accor, a special front full page from Air New Zealand, plus a full page from AA Appointments.

APT solo specials

APT has announced a range of deals for solo travellers, including a waiving of single supplements on selected *Magnificent Europe* river cruises between Budapest and Amsterdam departing between Oct and Dec 2012.

There's also a 50% discount on solo supplements on the 13-day Best of China tour, and for South American tours fly Business class return for \$4495 on any 2013 trip.

More info on 1300 278 278.



For more information visit www.qhv.com.au/agents



Australia's Online Travel Supermarket – Book and Win!

All paid bookings made until 26 August will go into the draw to win 2 nights five star accommodation! Every booking is a valid entry so make as many bookings as you can to win. It's so ezee!





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Trave Daily
First with the news Sydney CBD location

Monday 6th August 2012



Aircalin

CLICK HERE

Berjaya appoints

Salary from \$40K

BERJAYA Hotels & Resorts has appointed Complete Travel Marketing as its representative in Australia and New Zealand.

Complete Travel Marketing is headed up by Jonathan Milburn and Charlie Ridout - both of whom recently departed from Randall Marketing (TD 29 Jun).

Berjaya operates nine luxury properties in Malaysia, Singapore, the Seychelles, Sri Lanka, the Philippines and London.



CWT re-signs WA govt deal

THE Government of Western Australia has renewed its travel management contract with Carlson Wagonlit Travel, with the agreement now in place for a further three years.

CWT has worked together with the WA govt since 2003 "to

EK unlit MEL take-off

THE Australian Transport Safety Bureau has reiterated a need for airport controllers to understand the possible consequences of "slips & lapses" in concentration.

The call comes after the ATSB determined an Emirates 777-300 flight from Melbourne to Kuala Lumpur on 30 Nov had departed without runway lights working.

Vale Jean Forrest

THE industry is mourning the death last week of Jean Forrest, who was well known in Australia as general manager marketing of The Peninsula Hotels.

A frequent visitor to Australia, Forrest's career also included roles with Four Seasons, and she died after a battle with cancer.

deliver a modern, cost effective travel program to government agencies and departments across the state," according to CWT Australia/NZ md Peter Brady.

"The success is based on the ability of CWT to provide real value through the supply of competitive airfares, reliable technology and ongoing support," he added, claiming the pact has increased best fare compliance, reduced average ticket prices and lifted online booking tool adoption.

Amadeus share up

AMADEUS has reported strong first half results for 2012, saying its global market share of travel agency bookings rose by one percentage point to 38.3% - while passengers boarded using its Altea airline suite rose 27% to 259 million for the six months to Jun.

Adjusted profit increased 26.1% to €332.5m, with an 8.6% rise in revenue to €1508.9m.

During the period, Amadeus handled 252.2m air travel agency and non-air bookings, up 4.2%.

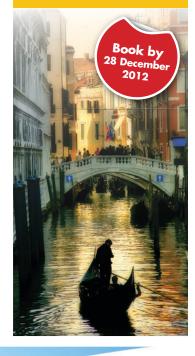
JAL seeking \$8 billion

JAPAN Airlines says it aims to generate ¥663 billion (AU\$8b) from a sharemarket offering next month, with the proceeds going to repay its government-backed bailout in 2010.

The carrier has emerged from bankruptcy as one of the most profitable airlines in the world, last week reporting a quarterly profit of \$325m for the three months to 30 Jun - almost double the result from 12 months prior.



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Monday 6th August 2012



QF reduces SYD-LAX A380s

QANTAS is not operating daily A380 flights between Sydney and Los Angeles this month, with superjumbo flights on the route cut to four per week while some of the aircraft are reconfigured.

QF11/12 will utilise 747-400s instead each Mon, Wed and Fri, with GDS displays showing the

Hahn Air portal rejig

E-TICKETING platform Hahn Air has given its website an overhaul, now sporting a refreshed design aimed to make navigation easier than ever before.

Popular features such as Quick Check, Booking Portal, GDS Reference Quick Cards and Hahn Air College remain unchanged.



reduction from 01 Aug to 30 Sep. The reconfigured A380R aircraft (*TD* 19 Jun), have their capacity lifted from 450 to 484 seats - 14 first, 64 business, 32 premium economy & 371 in economy class.

MEANWHILE, Qantas has also ditched the unusual boarding process for passengers sitting in seats 48A/B/C on the new A380s.

Under the curious arrangements, these pax were escorted to the upper deck business class lounge area to reduce congestion at the nearby boarding door.

However, an update last week confirmed that the process disturbed passengers in first class and "caused significant distraction" for cabin crew.

Tas TIM workshops

TOURISM Tasmania is hosting a series of workshops around the state to update suppliers on the latest Tourism Info Monitor (TIM) research.

The data includes how travellers perceive the Apple Isle compared with other states and territories, and what markets are planning travel to Tasmania in the next 12 months, and two to three years.

The 14 free workshops will run from 21 Aug to 18 Oct, to be held in Swansea, St Helens, Scottsdale, Geeveston, Tasman Peninsula, Launceston, Stanley, Wynyard, Hobart, Hamilton, Oatlands, Devonport, Cradle Mountain and Queenstown.

For dates, times & registrations see www.bit.ly/tastimevents.

AA baggage service

AMERICAN Airlines is launching a new luggage delivery service at 200 airports across the US this week, providing pax with the ability to avoid luggage carousels.

The AA service is available for checked bags to be delivered to the home, office or hotel located within 40 miles of the airport.

It's priced at US\$29.95 for one bag, US\$39.95 for two bags of US\$49.95 for three to 10 pieces.

AKL applaud China Air

AUCKLAND Airport is predicting China Airlines new tag-on service from Taipei via Sydney (*TD* 31 Jul) will provide \$50m in tourism and trade benefits for New Zealand.

The new four weekly A330-300 services via the NSW capital will commence on 28 Oct, and mean CI will be able to offer a daily connector option to Taiwan when coupled with its current thrice weekly Taipei-Brisbane-Auckland.

Auckland Airport general mgr aeronautical commercial Glenn Wedlock said the flights mark a "significant step" towards closer ties between Taiwan and New Zealand.

The flights importantly build on the SkyTeam presence on the Auckland hub enabling further code-share traffic across key markets such as China, Korea, Europe and the Americas, Wedlock said.

Nat Bourne to win

CONGRATULATIONS to Nat Sacco from Escape Travel Penrith who was the winner of last week's American Airlines minicomp, featured exclusively in *TD*.

Nat has scored herself a double pass to attend the Premiere of *Bourne Legacy* in Sydney at the State Theatre tomorrow night.

Window Seat

ACCORDING to some, it's official and the world will reach its end on 21 Dec this year, following confirmation of the apocalypse with the discovery of more ancient Mayan prophecies.

With the sale of "doomsday" bunkers skyrocketing by 70% in the US, Explore Holidays has decided to reach out to the believers and skeptics to take themselves on a more subdued & more fun way of counting their days to the so-called "end".

Dubbed the "End of the Mayan Circle", the tour shines a light on Mayan history and culture and visits a number of well known and less visited Mayan sites in Guatemala and Honduras.

The tour, and possibly the world, ends in the small town of Chichicastenango for the start of a huge week-long celebration of patron saint, Santo Tomas.

Macau visits on the up

MACAU Govt Tourist Office has reported a 7.67% year-on-year lift in Aussie visitor numbers to the territory for the first half of 2012, with almost 13m overall visitors during the period - up 8.51%.





DIRECTOR OF SALES AUSTRALIA SYDNEY BASED

We are looking for an energetic, motivated Director of Sales to focus on Radisson Blu Edwardian Hotels in LONDON, GUILDFORD AND MANCHESTER and the 5 star May Fair Hotel in London. To be successful in this role you will need to have excellent communication and presentation skills. You will need to be able to negotiate key accounts, manage a sales & marketing budget and ideally have an existing established network of industry contacts and hotel experience. You will be responsible for developing all potential markets: retail, corporate, airline and global wholesale accounts. On the road sales experience is essential and some knowledge of London. You will be required to work some evenings and although Sydney based should be able to travel both interstate and overseas. You will assist in developing the Asian market.

Please send your details to Sarah Whitty on: whittys@radisson.com
Applications will be held in the strictest confidence.





VIRGIN Australia's Brisbanebased engineers had a truly 'money can't buy' experience last week when the Holden Racing Team complete with transporter truck, race cars, drivers and crew made a special appearance at the carrier's maintenance hangar.

The day was held to reward and recognise Virgin's engineering team, providing a unique chance to meet HRT drivers James

Courtney and Garth Tander, and to get up close and personal with the team's V8 Supercars.

Over 200 Virgin Australia engineers (pictured) took part in the day, all leaving with gift bags that included signed HRT merchandise and for a few, tickets to last weekend's round of the V8 Supercar Championships at Willowbank Raceway in Ipswich, Queensland.

ASIA ON SALE from \$670

includes Japan, China, Thailand, Vietnam, Hong Kong or Macau

Click here for more details



Aus NZ visits up 28%

THE number of Aussies travelling across the ditch to New Zealand for holiday purposes spiked by 28% in Jun compared to the corresponding month last year.

According to Tourism NZ stats, the month end holiday arrivals from Australia topped 28,200 in Jun, pushing the year end figure to nearly 460,000 - up 5%.

Shangri-La mob. app

SHANGRI-LA Hotels & Resorts has launched a new iPhone app that enables users to book any of its 72 properties via the device.

Apps for iPad, Blackberry and Android devices are also under development by Shangri-La.

Bench appointment

BENCH International has named Cameron Neill (formerly of Kumuka Worldwide) as its fulltime sales rep for Victoria, South Australia and Tasmania.

WIN YOUR AMERICA FIX ON WITH COSMOS!

Share your celebrity moment with us & you could win a trip for two to America including a 16 day tour & flights, courtesy of Cosmos.

See facebook.com/traveldaily or traveldaily.com.au for more details on this great prize & how to enter



SilkAir \$5b 737 order

SINGAPORE Airlines' regional offshoot SilkAir has agreed to buy 23 737-800s and 31 737-8 MAX aircraft along with options for 14 other jets from Boeing, valued at a list price of US\$4.9 billion.



*Airfares are inclusive of taxes and surcharges correct at 12th July, 2012. Offer ends 20th August, 2012. Travel from 1st November until 31st May, 2013 ex Adelaide. The fares advertised are for travel in low season. Higher fares apply for other dates. Seats subject to availability. Amendments and cancellation fees apply. Blackout periods apply. For more information contact your Emirates' Sale Representative or the Emirates' Contact Centre on 1300 880 599.



HKA scratch Gatwick

ACCORDING to agent GDSs, Hong Kong Airlines has shelved its Hong Kong-London Gatwick all-Business Class A330-200 service that launching in Mar, from 03 Sep.

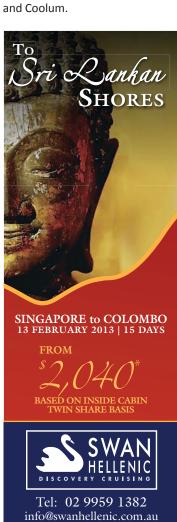
Palmer's titanic Coolum dream

LARGER than life businessman Clive Palmer has signalled plans to convert his Sunshine Coast resort in Queensland into a global tourism hot-spot.

Announced late on Fri, the Palmer Coolum Resort will create 9,000 jobs in the region and includes a beachfront hotel and retail development, a 5,000-pax convention centre, casino, an 80-acre theme park, water park, aviary and aquarium.

New hotels will offer "thousands of rooms" for Coolum.

Other plans include a new Sunshine Coast Int'l Airport that can accommodate A380s and 747 jumbos from Singapore, Beijing and Tokyo, linked to Coolum by a monorail and an ocean-going hovercraft that can transport 400 visitors between Brisbane CBD and Coolum.



www.swanhellenic.com.au

*BASED ON 21 NOVEMBER 2012 SAILING TERMS & CONDITIONS APPLY "Hawaii and other Pacific nations have taken all the real tourism growth out of the Australian and Queensland economies," Palmer said.

"We have not been able to compete with the beachfront development at Waikiki in Hawaii or with Fiji and other destinations because of restrictions."

The businessman, who earlier this year announced plans to build the *Titantic 2*, said it was time to reclaim the state's title as "Australia's and the world's premium tourist destination."

Sunshine Coast Destination Ltd. (SCDL) told *Travel Daily* it has sought a meeting with Palmer Coolum Resort to discuss the plans and seek greater clarity on the project.

"While the region needs new tourism investment, products and experiences, they will need to accord with the over arching values of the region and fit with the lifestyle and environment," SCDL ceo Steve Cooper said.

MSC \$1 Med cruise

MSC Cruises has a \$1 partner fare (plus port charges of \$175) on its seven-night *MSC Fantasia* sailing from Genoa on 02 Sep.

Lead passenger prices start at \$1,225 for an inside cabin, \$1,385 for an ocean view & \$1,665 for a balcony cabin.

The deal goes on sale from 3pm on 07 Aug, until 10am 09 Aug.

DoT website fines

PHILIPPINE Airlines, Santa Barbara Airlines and travel portal Pacific for Less have been charged by the US Dept of Transportation for violating airline consumer protection rules.

PAL and Pacific for Less were handed civil penalties of \$80,000 and \$20,000 respectively for failing to disclose all taxes & fees in advertised airfare sale prices.

While Venezuelan carrier Santa Barbara Airlines was fined \$80,000 for failing to disclose baggage fees as part of a purchasable air ticket.



ST KILDA's most famous resident Ron Barassi was a special guest at the recent Australian Society of Travel Writers luncheon.

More than 60 guests attended the event, held at Republica, and

showcased many of the St. Kilda area's natural & tourist sites.

Pictured at the luncheon from left are Leanne Tyrell, the coach - Ron Barassi, Diana Dunleavy and Geoff Cox.



Sales Planning & Pricing Analyst

Cathay Pacific Airways Australia is looking for a skilled and motivated **Sales Planning & Pricing Analyst** to work in our head office in Sydney.

Reporting to the Sales Planning and Pricing Manager, Australia this position is responsible for **supporting revenue generating opportunities and decisions through analysis, implementation and evaluation of CX Australia's pricing strategies.**

Key Activities include:

- Utilise internal/external data and marketing intelligence to provide revenue performance and opportunity analysis and reports
- Utilise analysis to propose fare products targeting identified market segments/ distribution channels
- Analyse all fare products, conditions & formats to ensure alignment to all distribution channels
- Negotiate selling & inventory strategies with H/O revenue management

Qualifications:

- Tertiary level qualification, preferably in an economic or business related field
- Relevant experience in a revenue management, analytical, or senior fares & ticketing role

Skills:

- Excellent analytical & problem solving skills, including trend analysis & reporting interpretation
- Good Knowledge of GDS systems and distribution of fares via GDS
- · Proven ability to work under pressure
- Excellent communication skills, verbal and written, and including the ability to present clear and consistent information

An attractive remuneration package will be offered to the successful candidate.

Interested applicants, who satisfy the above requirements, should send their CVs to Personnel Manager, Australia, Lynn Schey lynn_schey@cathaypacific.com

Applications close 15 August 2012.

Only those applicants who are granted an interview will be contacted.

Please note: Applicants must have the right to live and work in Australia.



SureSave winners

SURESAVE's Travel Agent Games (*TD* 25 Jul) has awarded its first week of three regional Gold, Silver & Bronze incentive winners.

'Gold' winners each received \$500 for submitting a photo of themselves with a SureSave brochure.

They included Mandy Bishop, Omniche Holidays, Jane Rule, RACT Travelworld Hobart, Rosley Spencer, Travelworld Port Lincoln, Shannen Loxley, Travelways and Karenne Norling from Travelworld Taree who went to the extreme measure of cloaking herself in the brochure (pictured below) - more at www.suresave.net.au/games.



Barron Gorge walk

A NEW guided walk and tour through the Heritage-listed Barron Gorge National Park has been unveiled near Cairns.

Developed by the Djabugay Native Title Aborginal Corp., the attraction features a 40-minute tour that takes groups of 10 on trails through a rainforest past a small Indigenous village.

Federal Tourism Minister Martin Ferguson said the tour provides a fascinating insight into the history, language and traditions of the Djabugay people, located adjacent to the Skyrail Cableway.

The project received \$17,500 funding from the Federal Govt under the T-QUAL Grant scheme.

Boeing NASA tie-up

NASA has named Boeing among three commercial companies to design and develop new spaceflight capabilities, with the aim to launch astronauts from US soil into space in the next five years.

Objectives of NASA's Commercial Crew Integrated Capability (CCiCap) initiative is to achieve "safe, reliable and cost-effective access to and from the International Space Station and low Earth orbit."

CCiCap partners include the Houston-based Boeing Company, which received US\$460m, along with California's Space Exploration Technologies (SpaceX) and Sierra Nevada Corporation in Colorado which will get \$440m & \$212.5m.

🔔 DELTA 🦫

BDM Retail

Global Aviation Services GSA for Delta Air Lines Australia is seeking an experienced team member to join our Sydney Sales Department.

This position is a challenging role in a highly competitive market. A minimum of 3 years sales experience in the Travel Industry is essential. You will need to be highly motivated & have the ability to work under pressure to meet & exceed targets coupled with drive & determination to succeed.

You will be required to proactively seek new business opportunities as well as drive existing business with Delta Air Lines industry partners.

You must possess a high level of customer service, excellent communication & presentation skills, fares & ticketing experience, good knowledge of Microsoft Office plus a positive attitude.

Please email your resume by close of business on the 10th August 2012 to Mr Peter McKeon: peterm@deltaairlinesaustralia.com.au

Only successful applicants will be contacted.



Brochures of the Week

WELCOME to *Brochures of the Week, Travel Daily's* Mon feature. If your firm is releasing a new brochure you'd like to make the industry aware of, send a brief description summarising its features and itineraries, including a PDF of the front cover, and contact details to brochures@traveldaily.com.au.



Silversea Asia-Pacific 2012/2013 Voyages

More than 21 different itineraries ranging from one to three weeks encompass the new 30-page guide from Silversea Cruises. Vessels featured include the *Silver Shadow* and *Silver Whisper*, with highlighted voyages including Sydney to Bali & Papeete, Tahiti to Sydney. All-inclusive Silversea sailings start at AU\$3123ppts inclusive of up to US \$1500 onboard credit. The new

guide also includes details on pre- and post-cruise accom & land tours.



Evergreen Tours - New Zealand 2012-14

Hot off the presses is the new guide from Evergreen Tours to the Land of the Long White Cloud. Among many highlights is a new "14 Day New Zealand Explorer" in which travellers spend a night with a local family in a Farm Stay experience, visit glow-worm caves and witness a host of geothermal wonders in Rotorua and glaciers in Franz Josef in addition to the

famous Tranz Alpine Train between Queenstown and Christchurch.



Travelmarvel - South America 2013

The debut into the vibrant South American market by Travelmarvel introduces four enticing tours ranging in length from 20 to 27 days with all departures next year. An Earlybird fly-free offer can be enjoyed on all tours if booked by 31 Dec this year. Tour highlights available include Spanish classes, cruising on Lake Titicaca, meeting with Sacred Valley locals, authentic dining

experiences and Chilean wine tasting near Santiago.



Avalon Suite Ships - 2013 European River Cruises

Savings of up to \$1000 per couple on its two newest Suite Ships Avalon Artistry II and Avalon Expression, free cabin upgrades and an ultra-modern fleet all-round are just a handful of enticing reasons to promote Europe's rivers & canals to your clients. Two new ships, taking the total to 12, operate on itineraries including a

15-day Magnificent Europe and the 8-day Romantic Rhine. Special offers are available for bookings made before 30 Sep.



Tempo Holidays - 2013 Dubai & Egypt

Tempo's popular Wonders of Egypt itinerary features a 2-for-1 deal as one of many highlights in the new guide, if booked by 15 Nov for travel o1 Oct to 30 Sep 2013. In Egypt, the five-star Nile cruiser *MS Mayfair* has been introduced as a luxury sailing option. The 44-page brochure also includes a selection of content in Abu Dhabi, Israel, Jordan, Oman and Qatar.



Rocky Mountaineer - Western Canada 2013

There is nothing quite like a holiday on the rails, and a journey through the picturesque Western Canadian countryside is sure to take one's breath away. A range of itineraries feature, all including mesmerising imagery. Fresh for 2013 is a new *Coastal Passage* trip connecting the west coast of Seattle to the Rockies, expanded SilverLeaf services and all priced in Aussie Dollars.



Elegant Resorts & Villas of Maldives

The more desirable resorts in the idyllic paradise of the Maldives are here for your viewing pleasure in the new 17-page guide from Elegant Resorts & Villas. The Maldives has never been more easily accessible with double-daily SQ flights among other carriers. A full guide also includes plenty of info on the destination.



Tai BLUE makeover

TAJ Hotels Resorts & Palaces has completed the refurbishment of its 100 guest rooms with new carpets, finishes & touches while retaining the authentic charm of the historic wharf building.



CONGRATULATIONS

from FCm Travel Solutions Luke is the top point scorer for Round 19 of *Travel Daily's* AFL industry footy tipping competition, and has won a complimentary pass for two people to Sydney Tower Skywalk, courtesy of Merlin Entertainments Group.



Major Prize Sponsors

1st Prize: 4-night holiday to Dubai, courtesy of Emirates and Holiday Inn





2nd Prize: 5-night holiday to Vanuatu, courtesy of Air Vanuatu & Iririki Island Resort & Spa





Going out with a bang

A RECENT study by the NSW Trustee and Guardian has found nearly half of 2006 Australians surveyed take more risks when on holidays and do things they would not do in their everyday lives.

Results of the survey has led the department to issue a reminder for travellers to create or update their will prior to going on holidays.

The study forms part of the annual Good Will Week, designed as a community education initiative to encourage people to take care of their assets and liabilities in the event of a tragedy.

Scoot pairs Travelsky

GROWING low-cost carrier Scoot is ramping up its travel industry presence, building its seat inventory across world GDS systems with Chinese system Travelsky announced as the first to activate the carrier.

Beyond Travel cruising

BEYOND Travel has introduced a new selection of Amadeus river cruising options across Europe and Russia for 2013.

Bookings made before 31 Oct receive \$700 per couple Discover More Travel Credits which can be put towards other product, such as airfares, pre/post hotel accom, sightseeing, European rail passes and more.

Prices for an eight-day French river sailing starts at \$1,680ppts, or \$3,850 for a 15-day voyage from Amsterdam to Budapest.

Xiamen orders big

CHINA Southern Airlines sister carrier Xiamen Airlines has inked a deal with Boeing for 40 Next Generation 737-800s (worth a list price of \$3.5b) as it plots growth across Asia-Pacific and China.



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CZ's Sydney Festival support



CHINA Southern Airlines has pledged its support for the Sydney Festival for the next three years (TD 23 Jan), with NSW Premier Barry O'Farrell witnessing a signing ceremony in Guangzhou late last week.

The extension to the contract was formalised between China Southern president and ceo Tan Wan'geng and Sydney Festival exec director Christopher Hoover.

Premier O'Farrell said the partnership "brings together one of Australia's most exciting cultural events and China's largest airline", while Tan praised the

festival for its ability to assist in building cultural and tourism links between NSW and China.

"As more and more Chinese passengers travel to Sydney for business and pleasure, we will increase our flights from Guangzhou to NSW to meet the demand," Tan added.

"After an initial very successful year of the partnership for the 2012 Festival, we are very pleased to have the opportunity to extend and develop the relationship over the next three years," Hoover said.

O'Farrell and Tan are pictured above at the ceremony.

SINGAPORE AIRLINES



Singapore Airlines has the following vacancies at Sydney Airport:

Customer Services Officer (Administration) Full Time Daywork

Customer Services Officer (Baggage) Permanent Part-Time Daywork (30 hours/week)

PRINCIPAL ACCOUNTABILITIES:

- · Customer servicing at all operational areas, including, but not limited to, check-in, departure gate, baggage, ramp, lounge and arrivals.
- Oversee and work closely with service partners to uphold Singapore Airlines' customer servicing standards.
- · General office administration, including invoice verification, budgets,

KNOWLEDGE AND EXPERIENCE REQUIRED:

- · Applicants should have previous customer service experience. Airline or Travel Industry experience is preferred.
- · A good understanding of airline reservations and departure control systems.
- Positive outlook, good telephone skills.
- General industry knowledge and an understanding of ticketing, baggage mishandling/claims policies and handling is an advantage.
- · Strong time management skills and confidence working in a busy environment.
- · Resourceful, good interpersonal skills with both internal and external customers and strong conflict resolution skills.

This position reports to the Station Manager Sydney.

Please submit your application to: James Dunne, Manager New South Wales & ACT, via email to Sudesh_J@Singaporeair.com.sg

Applications close Friday, 10 August 2012.

Please note: Only successful candidates will be contacted for an interview.

A world of Accor glamour and elegance



BELOW: Virly Natasunjya from Chater Hall, Marc Sternagel, Novotel New York Times Square general manager and Ruth Kapea from Attassian.

LEFT: Ruwan Peiris, Pullman Sydney Hyde Park's general manager with one of the event's MCs, Channel 7 *Sunrise* host Melissa Doyle.

RIGHT: Kellie Smith from Orbitz and Dean Johnson of Kingfisher Bay.



BELOW: Who's just wild about Larry? Stuck in a celebrity sandwich between two industry superstars is Richard Bunting from *Out and About with Kids* accepting one of the many prizes on the night, with

hosts Melissa Doyle and Larry Emdur.



RIGHT: The lovely

Trave Daily

Monday 6th Aug 2012

OVER 1200 members of the travel industry along with several television personalities including Melissa Doyle and Larry Emdur from Channel 7 turned out for the annual World of Accor ceremonies at Sydney's Sofitel Wentworth late last week.

As always, a host of major prizes was on offer from a range of generous suppliers, including flights to Bangkok with Thai Airways and five nights at the Sofitel So Bangkok.

Not to mention, the major prize catching everyone's attention was the Peugeot 207 CC convertible, won by Rachael Dunn of Sanford International Travel (*TD* Fri).

Enjoy this collection of images from the 2012 World Of Accor.



ABOVE: Cassandra White, Kristine Borbe and Charlotte Quinlivan from Laterooms.com.au.



with Llewellyn Wyeth, Accor regional director of sales for Victoria/Tasmania.

Kira McLennan and Karishma Chand, Amex.

ABOVE: Melissa Farkas, Josie Armao and Hayden Hughes of Novotel Melbourne on Collins

BELOW: David Barrington, Sarah Misdom and Anthony Duckworth of PricewaterhouseCoopers.

RIGHT: Accor's Graham Wilson, Jean Luc Chretien

with TV superstar Kerri-Anne Kennerley.



ABOVE: Rachael of Novotel Wollongong Northbeach and Graeme from Booking.com.



BELOW: Lindy Andrews, Annike Jarman and Lynda Trevenor from the Novotel Manly Pacific.





Malay Legoland early

ASIA'S first Legoland theme park, in Malaysia, will open to the public ahead of schedule on its advanced date of 15 Sep.

The 76-acre park in located in Kota Iskandar, Johor in the far south-west of the country, near Singapore, and features more than 40 interactive rides & attractions.

For more details on the new park, see www.legoland.com.my.

Air safety conf in CBR

SAFESKIES, a biennial conference focusing on civil and military air safety will hold its next gathering in Canberra on 16-17 Oct next year, the organisations' board has announced.

The conference features presentations by local and int'l experts in air safety along with discussion focus groups.

Prowse pole position

KEITH Prowse has released starting at \$690ppts for the 2013

Gift cards galore in NHH bonus

COLES Myer gift cards are flying out the door almost as fast as they're arriving in New Horizons Holidays' **Big Booking Bonus** sales incentive.

To date, more than 100 agents have fit \$100 more goods into their trollevs at Coles Myer stores using their gift cards, while eight topselling agents have received comfy

bathrobes as prizes courtesy of New Horizons Holidays' partners and valued suppliers.

Week 6 top-seller Helen Read from RAC Travel Perth is pictured above receiving her prize of a plush bathrobe courtesy of The



Legian, in Seminyak, Bali, from NHH sales manager Vicki Gordon.

The incentive isn't over yet either - new bookings made before 31 Aug with NHH valued at \$5000 or more will see more \$100 gift cards issued to agents.

WIN A TRIP FOR TWO TO MAURITIUS

Throughout August, *Travel Daily* is giving readers the chance to win a fabulous Mauritius holiday package for two valued at \$5300, courtesy of Beachcomber and Air Mauritius.

The prize includes two return economy class tickets flying Air Mauritius ex Perth; six nights twin share accommodation in a Superior room at the 4½ star Le Victoria Hotel; breakfast and dinner daily at the resort; selection of free water and land sports including water-skiing, sailing, wind-surfing, pedal boats, snorkelling & glass bottom boat trips, tennis, gymnasium; nightly entertainment; travel wallet and documentation.

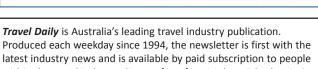
Every day *Travel Daily* will ask a different Mauritius-related question - just read the issue and email us your answer. There will be 23 questions in total, which will also be posted on our website.

At the end of the month the subscriber with the most correct entries and the most creative response to the final question will win this fantastic Mauritius holiday.

Email your answers to: mauritiuscomp@traveldaily.com.au

Q.4: Air Mauritius offer easy connections for other Australian capital cities offering up to 30kgs baggage allowance with which domestic carrier?





air mauritius beachcomber

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ticket & travel package options Australian Formula One Grand Prix, being held in Melbourne from 14-17 Mar - 1300 730 023.

Globetrotter appoints

GLOBETROTTER Corporate Travel has appointed Emma Shannon as its new Business Analysis & Reporting Manager.

A350 XWB cockpit live

AIRBUS has powered up the flight-deck of its first A350 XWB test aircraft, the European plane manufacturer's direct competitor to Boeing's 787 Dreamliner.

The move is seen as a key step in readiness for power-on and the maiden flight of Airbus' state-ofthe-art, mainly carbon fibre aircraft in 12 months time.

Airbus says testing of the front fuselage section of "MSN1" will proceed during this Northern summer, which will be followed by the power-on of the entire fuselage later this year.

Philippines food show

SYDNEY'S Grace Hotel will host The Flavours of the Philippines Food Festival between 10-26 Aug and feature a range of top Asian chefs - details ph (02) 9272 6670.

Falls Creek growth

VICTORIA's Falls Creek has reported a 22% spike in visitation this season during the recent school holidays and continued increases in weekly arrivals.

PR manager for Falls Creek Lifts Debbie Howie says Aussies are taking advantage of value offers, "shunning New Zealand and coming up to our resort."

The resort is also laying claim to being the only spot in the state to have all its lifts operational and all areas opened in 2012, and is this week expecting 40cm of fresh falls.



WELCOME to Supplier *Updates, Travel Daily's* new regular feature.

Agents can now access the latest special deals and promotions being offered by suppliers, simply by **CLICKING HERE.**

Supplier enquiries for notices: advertising@traveldaily.com.au

within the travel industry. Sign up for a free 14 day trial subscription at www.traveldaily.com.au.

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EVEN MORE NEW ROLES ARE AVAILABLE NOW THROUGH AA EXECUTIVE

CONSULTANTS - READY TO MAKE A MOVE?

JUNIOR SALES /ACCOUNT EXECUTIVE SYDNEY - SALARY PACKAGE DOE \$55K

Are you currently a consultant looking to move into Sales? This extremely rare opportunity will not last long. Be the face of this excellent brand today. You will visit a set amount of agencies on a daily basis to promote and update agents whilst building strong relationship. With your strong presentation and communication skills and winning attitude, you will know how to build relationships. Own vehicle a requirement.

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Be responsible for the management of prestigious corporate and government accounts in the ACT region and achieving + exceeding business development targets. You will be skilled in building & developing strategic account management business plans and managing key customer & supplier relationships at a senior level. Bring your talents to this leading operator and raise the profile of your career.

CONGRATS, YOU'VE HIT THE JACKPOT

BUSINESS DEVELOPMENT MANAGER – CORPORATE PERTH - SAL PKG OTE\$100k - \$120k + (DEP ON EXP)

This company is truly amazing and hasn't recruited before in WA so be amongst the success of them taking place tomorrow. You will feel like you have won lotto with aspects of both sales and account management to provide you with the right mix in the role. With your focused approach, you will be a dedicated hunter who relishes to perform and achieve targets. Secure this highly sought after BDM role today.

THE GOLD MEDAL OF YOUR SALES CAREER

NATIONAL SALES MANAGER BRISBANE - SAL PKG OTE \$120k +

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DON'T MISS OUT ON THIS ONE **BDM -TRAVEL INDUSTRY** SYDNEY - SALARY PACKAGE TO \$120K

This position has just been listed and will not last long. Are you currently a sales exec ready to earn some great commission? Using your strong industry contacts you will be responsible for bringing new business to this known industry company. With a proven sales background and a professional outlook you will be paid an above average base salary with a exceptional commission scheme.

THE PINNACLE OF YOUR SALES CAREER NATIONAL SALES MANAGER – CORPORATE TMC SYDNEY - SALARY PACKAGE TO \$130-\$180K PLUS

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JOIN AN ELITE PCO

CONFERENCE & INCENTIVE PROGRAM MANAGER MELBOURNE - SAL PKG to \$85k +

This rarely seen opportunity will see you use your highly skilled program management skills to effectively service your clients at the highest level, offering unique program inclusions to make you stand out from the rest. Events Pro skills are applicable for this role and you must be confident in dealing with varying client situations and able to travel onsite. Strong presentation skills are a must

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CRUISE MARKETING EXECUTIVE BRISBANE - SAL PKG to \$55k + BONUSES

As a highly skilled senior cruise professional you will have the

ability to work alongside the National Manager responsible for delivering and distributing national marketing campaigns for this brand. Playing a key role in delivering on excellence and setting the brand apart you will know how to manage multiple relationships and be able to implement unique campaigns to drive business further forward

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