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Friday 24th August 2012

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Change number 45

THE front page of **TD** today is promoting Qantas' crew training as part of the carrier's 'You're the reason we fly' campaign.

Disneyland training

DISNEY is hosting an agent training session on Mon 17 Sep in Sydney to update agents on the fabulous Disneyland Resort in California, including the new Cars Land precinct - for details see the **last page** of today's issue.

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Transition plan revealed

THE shifting travel distribution landscape has been cited as a key driver of the proposed Travel Industry Transition Plan (TITP) (**TD** breaking news) which is set to see the deregulation of the travel agency sector and the scrapping of the Travel Compensation Fund.

Current requirements mean that many travel transactions are not covered by the TCF, with the report estimating industry savings of almost \$20 million a year if TCF and licensing requirements are cut.

The groundbreaking report also examines the possible use of TCF reserves when it is wound up.

Currently the trust deed provides for the money to be

returned to the various state governments, but the plan asks whether instead the reserves could be used as seed funding for a voluntary industry accreditation scheme or for education.

A series of questions are posed in the consultation draft, with AFTA ceo Jayson Westbury confirming that the Federation will engage KPMG to help formulate its response.

"I am really delighted that after all this time we now have something tangible to work with.

"The plan will ensure that the most appropriate and robust structure for the future can be developed which will deliver for consumers, travel agents and the governments of Australia," he said.

Submissions are due by 01 Oct.

[Click to view TITP](#)

Inland NSW change

INLAND NSW Tourism has announced a "significant shift" in its direction which will see it transform from a Regional Tourism Organisation into a Destination Management Organisation.

A \$100,000 consumer research program will be undertaken to determine the propensity for travel to Inland NSW.

Easy come, Easy Go...

AN ADMINISTRATOR has been appointed to Easy Go Travellers Services Pty Ltd (ABN 69 011 054 096) which has operations at various airports incl Sydney's Qantas Domestic Terminal.

The company is the subject of a winding up order due to action by Tullamarine's Starbus Shuttle.

The sole director/secretary of Easy Go Travellers Services is Jason Smith of Rooty Hill NSW.

Seven pages of news

Travel Daily today has seven pages of news and photos, a front full page from Qantas, plus full pages from: ([click](#))

- AA Appointments jobs
- Disney training session



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AZ expands EY c/share

ALITALIA, the flag carrier of Italy, has expanded its codeshare arrangement with Abu Dhabi-based Etihad Airways, announcing it will commence flights to the UAE capital from Rome on 01 Dec.

Etihad will place its EY code on the services, to be operated using A330 aircraft and in addition to existing Etihad services to Milan.

The Etihad code will also be added to Alitalia flights to Venice and Zurich.

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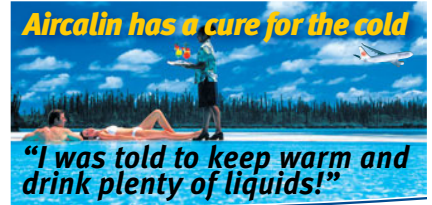
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Travel Daily

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Friday 24th August 2012



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New Fijian carrier

AVIATION authorities in Fiji have granted approval for a new domestic carrier which plans to begin operations in the next six to eight months.

Inter Island Airways is based in American Samoa, and will expand into the Fijian market via 19-seat Beech 1900D and 30-seat Dornier 328 aircraft servicing routes from Nadi and Suva to Savusavu, Taveuni, Kadavu, Levuka, Gau, Koro, Labasa and Rotuma.

\$2b Future Fund airport deal

THE federal government's Future Fund has made a \$2 billion offer for assets held by the listed Australian Infrastructure Fund (AIX), which includes stakes in airports in Perth, Cairns, the Gold Coast, Melbourne, Townsville, Mackay, Alice Springs, Darwin and Launceston.

The deal also includes AIX holdings in airports in Athens, Hamburg and Dusseldorf, as well as Statewide Roads.

Chief investment officer David Neal said the airports were

attractive "because of their strong correlation with Australian economic growth, inflation protection and relative high levels of earnings certainty".

AIX shares were trading at \$2.65 yesterday, with the Future Fund offer valuing them at \$3.22 each.

The company today also reported its full year results, showing annual growth in passenger numbers of 1.9% for the 12 months to 30 Jun.

Perth was the standout performer, up 10.3% to 9.1 million domestic and 3.5 million international passengers, while the Gold Coast also saw a big jump in traffic in Jun due to the new Scoot flights to Singapore.

Yield the issue - Hickey

QANTAS International ceo Simon Hickey has urged the carrier's staff to remember what has been achieved over the last year, after the massive losses reported yesterday.

In an internal email obtained by **TD** Hickey confirmed that the major issue being faced by the airline is yield, with many staff puzzled as to why the operation is losing so much when the planes are nearly always full.

"Because of intense competition, the yield we are obtaining is not sufficient to cover the costs of our operation," he said.

He said it was vital to focus on the positives such as increased capacity to Dallas and Santiago, the 747 reconfiguration and stronger alliance relationships.

Regarding the cancelled 787-9 orders, he said "right now we need to turn the business around before we can justify more capital or further growth.

"We have a lot of work ahead of us and Qantas International must do things differently," Hickey said.

Mercure Okinawa vid

TRAVEL Daily TV is today showcasing a video from the brand new Mercure Okinawa (**TD** 31 Jul), with the footage filmed during a recent visit to Japan also featuring the fascinating local culture on the island.

To view click on the logo at right or see traveldaily.com.au/videos.



Viator iPad app

VIATOR has today released a new Tours and Activities App for the Apple iPad tablet.

The app takes full advantage of the iPad Retina display, and delivers one-touch access to more than 10,000 travel activities in 800 destinations.

Travellers can book a range of activities and there are also user reviews and photos, expert tips and recommendations.

Wotif adds Tourico

WOTIF.COM has expanded its hotel content through an alliance with wholesale travel provider Tourico which has added 6,900 properties to its inventory.

The Wotif.com annual results presentation (**TD** yesterday) also showed that the company has direct representation agreements with 10,205 properties in Australia and New Zealand; 7484 in Asia and 5850 across the rest of the world.

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Compliance blitzes for ITOs

FEDERAL tourism minister Martin Ferguson has announced enhancements to the Approved Destination Status Scheme for China, including the creation of a new "compliance taskforce".

Australia and NZ were the first countries to participate in the scheme from 1999, with the ADS accrediting tour operators bringing visitors from China.

Now over 100 countries are part of the program, but Ferguson said the enhancement "will strengthen Australia's reputation for quality and help secure more Chinese tour group visitors to Australia".

The new taskforce will undertake periodic compliance blitzes to make sure Australian tourism business covered by ADS are operating ethically, he said.

"This will send a clear signal that we will not tolerate those rare occasions when operators don't do the right thing by Chinese visitors to Australia".

Ferguson also welcomed three new Sydney-based inbound operators to the scheme: Master Tour Group, Australia Travel Marketing, and Redrock Capital.


He said that as well as groups, the China FIT sector is growing, with over 175,000 Chinese visitors travelling to Australia on a non-ADS tourist visa in 2011.

"The government is aiming to grow the markets for Chinese group and independent tourism through initiatives such as the \$1.2 million Welcoming Chinese Visitors program to increase Chinese cultural awareness in the industry," Ferguson said.

Tourism Australia last week outlined additional initiatives for China under the \$48.5m Asia Marketing Fund (TD 17 Aug).

100% Pure Magic

TOURISM New Zealand is invoking the magic of Middle Earth in its latest TV commercial which comes in the lead-up to the upcoming fantasy adventure motion picture *The Hobbit: An Unexpected Journey*

To view click on the  logo or traveldaily.com.au/videos.

Another London Ascott

SERVICED residence operator Ascott has announced the purchase of the 230-room The Cavendish London hotel, located on Jermyn Street.

The £158.8 million deal is expected to settle in the fourth quarter of 2012, and will see the property subsequently transformed into the Ascott St James London.

The move will give Ascott seven properties in central London under the Ascott and Citadines Prestige brands.

Window Seat

FRAUDULENT advertising much?

A British man is currently in the midst of litigation with a valet car parking firm after they managed to write his car off in the course of their services.

The man, who left his car with the valet service, flew to Europe, only to find his car had been involved in an accident after he left it with the team from...erm...Stress Free Parking, writing the car off while driving it to their storage depot.

Insurance to the rescue, or so you would think, but an offer of £10,500, was rejected by the victim claimed it couldn't be replaced for less than £12,500.

SPEAKING of the more unusual insurance claims, aggregator Compare Insurance has compiled its top ten list of the weirdest insurance claims made to Allianz Global Assistance in the last year.

Claims that were paid included a young traveller ziplining her way through the Costa Rican rainforests and ploughing face first into a tree, and a couple who had their bag snatched by a monkey, who promptly threw it over the side of a cliff top.

A claim not paid included a young honeymooning bride who wanted to impress her new husband with some liposuction, only to suffer a bad reaction to the drugs and end up in hospital.

She was denied compensation as it was an elective procedure.

The list also includes the purely outrageous, such as a tourist held up at gunpoint by a thief wearing a Mickey Mouse outfit, and a couple on a crocodile hunting tour who had their claim denied for a story that their tour guide had turned rogue and decided to hunt them instead - with the bemused insurer saying there was no evidence they were ever in any danger.



China Southern to the World promotion

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To succeed we're looking for a candidate with at least three years of experience with a proven track record. Travel industry experience desirable, but not essential.

For a full job description and to apply, please email your CV and covering letter to recruitment@globusfamily.com.au with the position title in the subject line by Friday 31st August 2012.

Please note: Applications will not be accepted via recruitment agencies before the closing date.

GLOBUS COSMOS MONOGRAMS AVALON WATERWAYS

Nothing cactus about Randall!



ABOVE: Randall Marketing last night hosted a dinner in Sydney to welcome its new general manager Australia, Liz Johnston (*TD* 23 Jul) and new marketing coordinator, Natalie Chan.

The hotel representation company also farewelled business development manager Vy Tran who had been with the firm for

almost three years.

The event was appropriately (?) held at a Mexican restaurant, and pictured getting into the cactus spirit are, back row from left: Randall Lui, Natalie Chan, Alyse Ure, Liz Johnston, all from Randall Marketing, and Saskia Baker of SMB Communications.

Vy Tran is sitting in front.



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Albatross Tours is a growing 'niche' product specializing in quality European escorted tours. We are seeking an experienced travel sales professional to fill a part time representative role (12-15 hours per week) in Perth. Work hours are negotiable however the following skills and attributes are not!

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Zambia cash changes

TOURISTS entering Zambia will now require Zambian kwacha to pay for airport taxes and any other cash transactions, due to changes in economic policy in the southern African nation.

Visas can be paid in US\$ on entry, but departure taxes cost 58,000 kwacha (about \$13) payable in the local currency.

Maybe it's Prince Harry

EXCITE Holidays has this week reported a surge in bookings to the USA, with five star Las Vegas hotels particularly popular.

CEO George Papaioannou said Vegas bookings had even exceeded New York, with more than a third of clients also including activities such as a show or Grand Canyon flight.

SQ to revamp global lounges

SINGAPORE Airlines has enlisted the services of architectural and interior design firm ONG&ONG to design and implement a new concept for its SilverKris airport lounge offerings worldwide, with Sydney Airport set to receive the first redesigned facility.

The project is part of a more than \$20 million investment program designed to improve the pre- and post-travel experience of its customers across its network.

Singapore Airlines senior vice president product and services Tan Pee Teck said the airline will be consulting with customers on the redesign process.

"Many of our customers tell us that the moment they step on board a Singapore Airlines aircraft, they feel an immediate sense of 'home,'" Tan said.

"We hope to replicate that 'home away from home' experience in our lounges, along with the warm Asian hospitality that Singapore Airlines is renowned for," Tan said.

The redevelopment project will be progressively rolled out over a five-year period, with part of the \$20m plan put toward improving existing SilverKris lounges while firm design plans are drawn up.

Singapore Airlines currently operates 15 SilverKris lounges worldwide, inclusive of new facilities in New Delhi (opening in Sep) & Seoul (open end of 2012).

"Apart from providing customers with an inviting and exclusive contemporary space, the next generation of SilverKris Lounges will meet the changing needs and

expectations of both business and leisure travellers and better integrate the ground and air travel experience," Tan concluded.

Melbourne Airport's SilverKris lounge has renovation works underway, with higher capacity and an improved dining area due for completion at the end of Nov.

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Friday 24th August 2012

Samoa visitors rise

AUSTRALIAN visitor numbers to Samoa rose 16.4% over the last six months, with overall arrivals coming in at 26,921 over the 2011/12 financial year.

Interest appears to be growing, with Jun visitation to Samoa from Australia up a healthy 27%.

Travel Daily on location in Maui

Today's issue of *TD* is coming to you from Hawaii, courtesy of Hawaiian Airlines.

HAWAIIAN Airlines rolled out its new Airbus A330-200s between Sydney and Honolulu in late Apr, replacing its daily Boeing 767s which have operated the route since its introduction in 2004.

Hawaiian Airlines' A330s are fitted out with 18 First Class and 276 Economy Class seats.

The plane switch boosted HA's capacity on the route by 11,000 seats annually, and also saw the launch of a more fuel efficient aircraft with added pax benefits.

The most significant change pax in the Economy cabin will notice are the launch of Panasonic eX2 personal on-demand in-flight entertainment systems, featuring a wide selection of free movie/music/games and audio content.

The touch-screen eX2 also has a USB charger for phones/cameras. Additionally, there's a variety of Premiere movies available to buy priced at US\$8.99 per flick.

The Economy cabin is set out in a 2-4-2 configuration, with seats 18.5" wide & offering 32" of pitch.

Come 28 Nov, Hawaiian Airlines will introduce a new non-stop thrice weekly Brisbane-Honolulu service - the carrier's 2nd Aussie gateway - utilising B767s.

HA provides a generous 2 x 32kg checked baggage allowance for Economy Class passengers, ideal for Aussies planning a shopping holiday to take advantage of the favourable USD exchange rate.

See www.hawaiianair.com.au.

AAT Kings md departs

TAMMY Marshall will step down as managing director of The Travel Corporation's AAT Kings brand at the end of next month (*TD* breaking news) in order to take up a Senior Vice President role with Carnival Australia.

The move was announced this morning by Travel Corporation md John Weeks, who said Marshall had been with the firm for nine years, including seven as head of Contiki and two years in charge of AAT Kings.

She was also instrumental in last year's launch of Inspiring Journeys, and will leave her current role on 28 Sep.

Marshall will take the newly created role of Senior Vice President P&O and Commercial Shared Services for Carnival Australia in mid-Oct.

She will drive commercial operations for P&O and also lead Complete Cruise Solution.

Scenic Europe out

SCENIC Tours has released its Europe land tours program for 2013, with changes including the expansion of city extensions into full touring programs.

Optional three or four night add-ons in Barcelona, Paris, Prague, London, Monte Carlo and Kiev will offer fully escorted sightseeing including a range of FreeChoice inclusions.

There are also new Balkans and Spain tours on offer.

TCF terminations

BUNNIK Tours has closed its South Melbourne branch agency, according to a Travel Compensation Fund update issued this morning.

Other voluntary TCF withdrawals include Seven Seas International Travel of Altona Meadows Vic (ABN 75 975 476 461); Billabong Travel and Tour of Perth WA (ABN 16 096 919 621); and Australia Bound Travel of South Melbourne (ABN 37 084 750 621).



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CX's Pearl anniversary to BNE

CATHAY

Pacific's first flight from Hong Kong direct to Brisbane landed 30 years ago yesterday, with the carrier pausing to mark the momentous occasion with a special cake at Brisbane Airport.

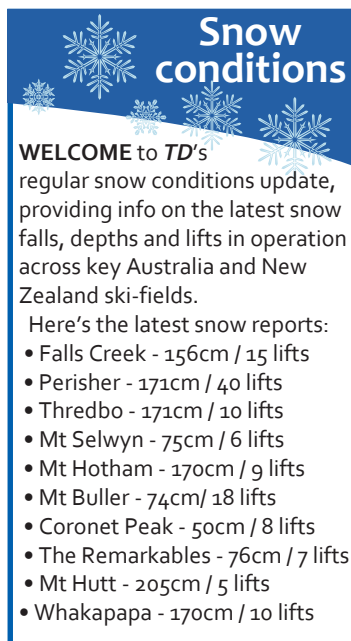
New CX gm south-west Dominic Perret

(pictured far right) was on hand to help cut the cake, joining Brisbane Airport ceo & managing director Julieanna Alroe (left) and Liz Dalton, who has been a Cathay team member since the service launched in 1982, to cut the cake in the Queensland capital.

Over the last 30 years, Cathay Pacific has increased its Brisbane service from one per week to the current 11, last year delivering more than 100,000 pax to the city.

"Australia has long been an important market for Cathay Pacific," Perret said.

"Over the past 30 years we have had a continuous and sustained commitment to Queensland, both Brisbane and Cairns - proof that we are truly here for the long haul."

Snow conditions

WELCOME to TD's regular snow conditions update, providing info on the latest snow falls, depths and lifts in operation across key Australia and New Zealand ski-fields.

Here's the latest snow reports:

- Falls Creek - 156cm / 15 lifts
- Perisher - 171cm / 40 lifts
- Thredbo - 171cm / 10 lifts
- Mt Selwyn - 75cm / 6 lifts
- Mt Hotham - 170cm / 9 lifts
- Mt Buller - 74cm / 18 lifts
- Coronet Peak - 50cm / 8 lifts
- The Remarkables - 76cm / 7 lifts
- Mt Hutt - 205cm / 5 lifts
- Whakapapa - 170cm / 10 lifts



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Tourism NT is seeking a Trade Engagement Coordinator, a permanent role based in Sydney. Reporting to the Manager Trade Engagement, the successful candidate will possess a positive & proactive approach; excellent communication skills; strong organisational skills & attention to detail; and a demonstrated understanding of the tourism industry.

The Trade Engagement Coordinator will be responsible for providing key services to Tourism NT's national trade partners whilst building the destination's appeal through the planning and delivery of familiarisations, trade events and supporting the unit's cooperative marketing programs.

Please quote Position No. 15837.

APPLICATIONS CLOSE ON SUNDAY 09 SEPTEMBER 2012.

For further information and a detailed position description, please visit www.nt.gov.au/jobs or contact Recruitment Advertising on 1300 659 247. To apply, submit online at www.nt.gov.au/jobs, and addressing the selection criteria.

The Northern Territory Government is an equal opportunity employer and values an inclusive and diverse workforce.

NT12823

AA Miami-Santiago up

AMERICAN Airlines will increase frequencies on its flight between Santiago, Chile and Miami from 15 Nov, lifting from the current ten services per week to 14.

TIME Alumni launches



ABOVE: Leanne Ralston, Steve Farrelly and Vanessa Dal Busco were among Travel Industry Mentor Experience mentees at last night's official launch of the TIME Alumni.

Chairman Penny Spencer said

the innovation is an opportunity for past and present mentees to further connect with industry associates and build relationships.

For more information call 02 8411 15065 or see the website at www.travelindustrymentor.com.au.



Regional Sales Co-ordinator VIC/TAS /SA

We currently have a vacancy for a Regional Sales Co-ordinator – VIC/TAS/SA in the Jetset Travelworld Group.

Based in Melbourne, this role is responsible for assisting and supporting the Regional Sales Team with the operational deployment of the Travelscene American Express business plan in the following areas:

- Provide support and assistance to the Travelscene American Express Regional Sales team to grow as well as maintain Membership of the Travelscene American Express network
- Provide support and assistance to the Travelscene American Express Regional Sales Team to drive market share of preferred supplier revenues
- Provide support and assistance to increase revenue & profitability of the Travelscene American Express business as well as maximising revenue for the JetsetTravelworld Group

You will need to be highly motivated & have the ability to work under pressure to meet & exceed targets coupled with drive & determination to succeed.

To be successful in this role you will need to possess the following attributes:

- A thorough understanding of the travel industry preferable;
- Proven written and oral communication skills;
- Experience in administration and maintenance of Intranet Sites (Intranet Dashboard or similar) and email campaign systems;
- High level of computer literacy including Microsoft Office suite of products;
- Excellent organisational and time management skills;
- The Interpersonal and communication skills to be able to liaise with internal and external clients;

If you are looking for an exciting and high profile role within Travelscene American Express then this could be the position for you. To apply for this position please send your CV to careers@tjg.com.au by close of business Friday, 24 August 2012.



Travel Specials

TRAVEL INDUSTRY CLUB



Travel, for travel people

THIS week's *Travel Specials* is brought to you by **Travel Industry Club**. If your firm has released a travel special you'd like to make the industry aware of send the details to specials@traveldaily.com.au.

It's a Filipino fare frenzy this week from the **Travel Industry Club**, with Melbourne to Manila with Royal Brunei on sale for \$399 plus taxes. Book by phone at (02) 9700 8711.

Melbourne's **Radisson on Flagstaff Gardens** has released a City Escape special offer, with rooms from \$189 per night, valid for stays until 30 Dec. Included in this rate is buffet breakfast, parking for one vehicle, and internet access. Located next to the Queen Victoria Market, opposite the city's historic Flagstaff Gardens, the property provides a perfect base for a city getaway. To book, visit www.radisson.com/melbournecityescape.

Picture yourself on a hidden Fijian island, surrounded by luxury and make it yours with this deal from **Creative Holidays** for **Matangi Private Island Resort**. Offering seven nights for the price of five, with a free upgrade to a Beachfront Bure, all meals daily and return airport transfers for \$2079pp land only, this deal should not be missed. Valid for sale to 31 Dec and for travel from 01 Nov to 31 Mar based on availability, phone 131 222 to book.

Verdana Lagoon Resort & Spa is a five star retreat nicely nestled on the edge of a tranquil lagoon between Hue and Hoi An in Vietnam. The resort has released a special Earlybird deal for room bookings made 30-90 days in advance, valid for stays between 01 Oct - 30 Apr. In addition to excellent rates, guests receive a 45-min head and shoulder massage or foot acupressure treatment plus a private tai-chi session. Contact your preferred wholesaler to make a booking.

Laze out on deck and enjoy the approaching summer sun with a leisurely cruise up the Murray River with **Captain Cook Cruises'** Summer Sun Sale. A massive 25% discount is available on all 3, 4 and 7 night departures, with seven night sailings now starting from \$1233pp, down from the normal \$1643pp. Fares include all meals, accommodation, many tours, scenic coach transfers from Adelaide and all onboard facilities. Ph (02) 9206 1111.

TA renews DDB deal

TOURISM Australia has extended its partnership with advertising agency DDB Sydney for another 12 months, with the move following the recent Chinese release of the revamped *There's Nothing Like Australia* marketing collateral which DDB says is "Tourism Australia's most successful advert".

Amadeus boosts space

AMADEUS has opened a new 'energy annexe' at its global data processing centre in Erding, Germany, with the extension of the 24 year old purpose-built structure commissioned due to recent business growth. The expansion will double the complex's overall power and cooling capability, helping it handle extra demand from its burgeoning Airline IT business and the New Businesses portfolio of rail, hotel and airport IT solutions.

Hotel rates climb

PEGASUS Solutions says hotel rates in Jul for both business and leisure travel increased globally, with business average daily rates (ADR) up 3% worldwide and almost 6% in North America. For leisure travel price growth was slower, averaging 2.3% across the globe, while booking volumes were down 4% on Jul 2011 for both corporate and leisure travel. Pegasus said the volume drop was an improvement on Jun, when corporate fell 10% year on year.

CX Europe xPress Sale

CATHAY Pacific has launched an Economy Express Sale on seats to Europe, with flights starting as low as \$1597 (Adelaide to Milan). Deals are offered from all CX Australian gateways, for sale until 31 Aug for travel until 23 Mar next year, with blackout dates between 11 Dec-23 Dec inclusive.

New Jetstar Japan hub

JETSTAR Japan has announced details of the next phase of its growth, including the launch of a base at Osaka's Kansai airport.

Effective from the Winter scheduling period new routes include daily operations between Osaka and Okinawa, while services between Osaka and Fukuoka will increase from one to two flights per day.

Osaka-Sapporo services will move to triple daily, while Tokyo Narita-Fukuoka flights will move to four per day.

Jetstar Japan Narita flights will also increase to Osaka and Okinawa, but NRT-Sapporo will reduce from four to three daily.

Vic parks unlocked for tourism

A MAJOR report released by the Victorian Competition and Efficiency Commission (VCEC) yesterday has recommended significant changes to planning rules which would facilitate tourism investment in the state's national parks.

The review suggests the govt implement a strategic approach to land use planning for tourism, including recognising the "potential compatibility of tourism uses" with other activity.

It urges the removal of regulatory obstacles so that from 01 Jan 2012 private sector investment is allowed in national

parks, and "sensible and sensitive" developments can be made on leased land in the parks. See www.vcec.vic.gov.au.

Peppers on the Gourmet Trail



PALM Cove in Tropical North Queensland was one of the most recent destinations hit by the Peppers Gourmet Food Trail.

Guests were served up a delectable five-course degustation dinner whipped up by Executive Chef Vanessa Grace, which included regional pork belly with gangarra rainforest honey glaze.

Following soon after for dessert was a Daintree Estate chocolate mousse & lemon myrtle meringue.

Other stops on the tour include Peppers Manor House and Peppers Craigieburn before returning to TNQ and Airlie Beach at the Peppers Coral Coast Resort.

More details on the progress of the tour and future stops online at www.peppers.com.au/food.

Pictured around the table in the front row, from left, is Yvette Peverell, Peppers; Wendy Hall, Nick Stock and Scott Robertson, Peppers F&B Manager.

Back row: Peta Northam, Chris Northam, Peppers GM; Catherine Johnson and Peter Brown from Mantra Esplanade Cairns.

Russian solo savings

DELUXE Golden Eagle Trans Siberian train journeys from Moscow to Vladivostok are now available for solo travellers at the twin share price, through Russian Travel Centre.

The saving applies to both Silver and Gold Class and is available for departures in May, Jun, Jul & Aug. For details, phone 1300 668 844.

BRT's Venice Carnival

BACK-ROADS Touring has added a special departure of its popular "An Italian Winter Indulgence" tour to run in conjunction with one of the world's oldest carnivals in the Venice Carnival.

Departing 23 Jan 2013, the 8-day itinerary includes a visit to the Carnival, and is priced from \$2710ppts - call 1300 100 410.

WIN A TRIP FOR TWO TO MAURITIUS

Throughout August, **Travel Daily** is giving readers the chance to win a fabulous Mauritius holiday package for two valued at \$5300, courtesy of **Beachcomber** and **Air Mauritius**.

The prize includes two return economy class tickets flying Air Mauritius ex Perth; six nights twin share accommodation in a Superior room at the 4½ star Le Victoria Hotel; breakfast and dinner daily at the resort; selection of free water and land sports including water-skiing, sailing, wind-surfing, pedal boats, snorkelling & glass bottom boat trips, tennis, gymnasium; nightly entertainment; travel wallet and documentation.

Every day **Travel Daily** will ask a different Mauritius-related question – just read the issue and email us your answer. There will be 23 questions in total, which will also be posted on our website.

At the end of the month the subscriber with the most correct entries and the most creative response to the final question will win this fantastic Mauritius holiday.

Email your answers to: mauritiustrip@traveldaily.com.au

Q.18: As well as breakfast and dinner, what additional bonus meal does Beachcomber offer daily to honeymoon couples?

Hint! Visit www.beachcomber.com.au



Click here for more information



Supplier Updates

WELCOME to *Supplier Updates*, **Travel Daily's** new regular feature.

Agents can now access the latest special deals and promotions being offered by suppliers, simply by **CLICKING HERE**.

Supplier enquiries for notices: advertising@traveldaily.com.au

Travel Daily is Australia's leading travel industry publication. Produced each weekday since 1994, the newsletter is first with the latest industry news and is available by paid subscription to people within the travel industry. Sign up for a free 14 day trial subscription at www.traveldaily.com.au.

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BRISBANE – SALARY PACKAGE \$60K + BONUSES

Want to use your exceptional customer service skills and general industry knowledge in a brand new area?

Want to develop long term relationships?

COME JOIN THE A TEAM!

Following a very successful financial year, our Brisbane AA office is searching for a talented individual to join our Perms division as a travel recruitment consultant.

As part of our successful team, you will be responsible for managing all client recruitment needs, whilst also assisting candidates find their perfect next role.

You will enjoy fantastic perks include an uncapped salary package, up to 5 weeks paid annual leave and amazing team rewards including a luxury Annual AA Conference.

This is the ideal opportunity to use your travel industry knowledge, passion, strong sales ability and great customer service skills in a whole new career direction.

Want to know more? Contact our MD on 02 9231 6377 or send your CV to apply@aaappointments.com.au.

5 STAR FAMILS ON OFFER

WHOLESALE CONSULTANTS X 2

MELBOURNE (STH EAST) – SALARY PACKAGE TO \$42K (DOE)

This fantastic wholesaler is looking for 2 new consultants to join their growing team. Located in Melbourne’s South Eastern suburbs, you will sell worldwide destinations such as Europe, China and South America. With a luxury product on offer, you will be offered 5 star familms and a fantastic salary package! Now is your chance to step away from face to face consulting and sell luxury everyday! Call us to find out more!

IF YOU LIKE PINA COLADAS

TRAVEL CONSULTANT

BRISBANE CBD – SALARY PACKAGE TO \$45K PKG + BONUSES

Are you a South Pacific guru? Love selling beach escapes and cultural experiences? This boutique travel company is looking for a passionate travel consultant to join their small team. You will handle a wide range of clientele and love booking all the gems in the South Pacific. A strong salary pkg along with an achievable incentive program is on offer. This company has a great famil program in place so you are sure to experience the product firsthand. Min 12 months travel consulting exp a must.

DO YOU CARE ABOUT OTHERS?

CUSTOMER RELATIONS CO-ORDINATOR

SYDNEY – SALARY PACKAGE \$58K + BONUS

Are you able to build strong relationships with clients?

Are you a problem solver? This award winning wholesale company is looking for an experienced customer relations officer to join their experienced team. You will be responsible for investigating client enquiries, processing any queries with overseas suppliers and taking appropriate follow up action. If you have 12 months previous experience, apply today for this great role. A high salary and top travel benefits are on offer.

WORK BEHIND THE SCENES

PRODUCT CO-ORDINATOR

SYDNEY – SALARY PACKAGE \$50K + BONUS

Do you want a change from consulting? Always dreamed of being a Product Manager? With this role you are a step closer. This award winning company has an exciting new role in their product department. Your will be responsible for providing expert product knowledge to agents, building and maintaining supplier relationships, as well as updating the new product information and inventory. Interested? Call us.

***NEW* CORPORATE OFFICE OPENING IN PERTH**

IMPLANT - CORPORATE TRAVEL CONSULTANTS

PERTH (CBD) – SALARY PACKAGES \$70K + (DOE)

Tired of your current call centre environment & the intense monitoring? Looking for a role that will offer variety and ongoing challenges? This is your chance to work in a ground breaking new corporate office in Perth , where you are employed directly by the client, instead of a TMC. As part of this small team, you will be thrilled with the boutique feel whilst being supported by management in the Eastern states.

SHOW OFF YOUR COMMONWEALTH PRIDE

WHOLESALE TRAVEL CONSULTANTS

BRISBANE CBD – SALARY PACKAGE \$55K OTE

Here’s your chance to join this leading travel team and use your sensational domestic product knowledge to sell amazing holiday packages. As part of this innovative company you will enjoy sensational \$\$, familms and the opportunity to progress up the ranks. All you need to be considered is a proven sales ability, previous reservations or consulting experience and a positive attitude. So what are you waiting for? Apply today and become an Aussie specialist.

Get ready to be floored!

Come along to the *Disneyland* Resort in California training session and learn how the Happiest Place on Earth just got Happier!



When

Monday, 17 September 2012

Where

Doltone House,
Darling Island Wharf
Pymont (directly opposite
The Star Casino)

Time

5:30 – 8pm

RSVP

Spaces are strictly limited.
Please reply to
karen.prideaux@disney.com or

[CLICK HERE TO RSVP](#)

Your attendance to the event will
be confirmed to you by email on
Thursday 13 September.

Getting There

- 1) Parking is available at your own cost at The Star or Harbourside at Darling Harbour.
- 2) Train to Town Hall and then walk down, approx. 10 minute easy walk.
- 3) Light Rail or Ferry to Pymont.
- 4) Monorail to Darling Harbour.