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First with the news

Tuesday 28th August 2012

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JESSICA TSOLAKIS
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ISSN 1834-3058

Online focus for JTG

JETSET Travelworld Limited chair Tom Dery says the company is in the process of "adapting its operations to suit the current and emerging trends and trading conditions" - with a particular focus on "online distribution of travel product and services".

In the company's results announcement (*TD* breaking news yesterday), Dery confirmed that newly appointed ceo Rob Gurney, who took the reins yesterday, had been asked by the board to work with management "to formulate a long-term strategy for the Group".

Outgoing ceo Peter Lacaze will work with Gurney until 30 Sep.

For more coverage of the Jetset Travelworld Limited results and annual report see **pages 3 and 4**.

FC 'blended' travel agency

FLIGHT Centre says it plans to marry its online capabilities with the massive shop network to create a new "blended travel agency" category.

The company this morning revealed a record \$200.1 million after-tax profit for the year to 30 Jun (*TD* breaking news), and md Graham Turner said transforming its retail operations under a 'Travel Shopping of the Future' project would help it provide instant gratification for customers.

"We will be seamlessly 24/7 for customers through our unique blend of web offerings, extended shop hours, call centres, mobile phone services and more after-hours sales teams," he said.

"Customers will be able to switch between sales channels - for example, starting a booking with an expert consultant in-store and completing it online at home".

During the year, Flight Centre's TTV grew 8.5% to \$13.2 billion, and the business was profitable in all 10 countries where it operates.

Turner said FC's marketing and advertising initiatives once again generated record customer enquiry which translated to both online and offline sales growth.

Opportunities within Australia include corporate, niche leisure brands and better 24/7 booking facilities, while UK-style 'hyperstores' will be rolled out starting with Perth's Hay Street Mall - more from the FC results announcement in *TD* tomorrow.

WDW spotlight

TODAY'S regular Disney *Word of Mouse* feature highlights the many advantages of staying at a Walt Disney World Resort Hotel including the newly opened Art of Animation Resort.

There's also an opportunity to win a Disney DVD - see the **last page** of today's issue.

Qantas iPad IFE

QANTAS is today promoting its planned rollout of iPad inflight entertainment in the special front page wrap of *Travel Daily*.

Win Tahiti tickets

AIR Tahiti Nui is celebrating its expanded QF codeshare (*TD* 06 Jun) with a competition offering a chance to win two return tickets to Tahiti, and 15 Billabong Pro 2012 T-shirts are also up for grabs. Enter at bit.ly/wintntix by 05 Sep.

EK African boost

EMIRATES will increase capacity on flights to Lusaka and Harare from 01 Feb, with a 777-300ER to replace existing A330-200s on the route which is also going from 5 weekly to daily effective 01 Oct.

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What an issue!

Travel Daily today has nine pages of news and photos, a front full page from Qantas, a full page of pictures from last weekend's Travelscene NCC plus full pages from: (**click**)

- TMS Asia Pacific jobs
- AA Appointments jobs
- Disney Destinations

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Modest TSAX growth

TRAVELSCENE general manager David Padman yesterday advised the group had “modest” growth plans for the next year, but reiterated a desire to develop opportunities with existing stores. “We’re seeing agencies that are opening new agencies in different areas so we’re working really closely with them and we’re seeing good growth out of that,” Padman told **TD** in Alice Springs. Photos from the NCC on **page 7**.

Loyalty the next Virgin frontier

VIRGIN Australia has today flagged a major expansion of its *Velocity* frequent flyer program, with ceo John Borghetti saying newly appointed Velocity ceo Neil Thompson will transform the scheme into a “broad based loyalty program in its own right”. Borghetti said Velocity was one of the most important growth opportunities for the airline, with a target to boost membership from the current 3.2 million members to 5 million within the next three years.

He made the comments as Virgin unveiled a \$22.8 million after tax profit for the year to 30 Jun (**TD** breaking news), which was a significant turnaround from last year’s \$67.8 million loss.

Borghetti said the performance showed that the Game Change Program strategy is delivering

positive results despite the challenging environment.

The next phase, dubbed Game On, will see further product and service enhancements, as well as a three year business efficiency project aimed at delivering productivity gains of \$400m.

Virgin Australia will also concentrate on improved access to global markets, targeting an estimated \$150 million annual lift in interline and codeshare revenue by the end of 2015/16.

“Maintaining and enhancing our service excellence will remain a focus for the business, as it is our key differentiator in the airline industry,” Borghetti said.

The company says attracting higher yielding custom had been a key driver of its improved results, with 20% of revenue from corporate and government pax.

Alliances key for Virgin

VIRGIN Australia has seen its interline and codeshare revenue soar 158% in the last year as it has expanded its alliances with Etihad, Delta, Air New Zealand, Skywest and Singapore Airlines.

CEO John Borghetti confirmed that the international network had been profitable at the EBIT level for the last two years, adding that the SIA agreement will see further destinations added throughout the year.



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Jetset Travelworld dives 72%

JETSET Travelworld's full year profit result of \$5.5 million (**TD** breaking news yesterday) was down 72% on the previous year, with the figures revealing that the company has completely written off the goodwill carrying value of its Travel Management segment.

The QBT division was last year valued at more than \$10.5 million but in the new accounts released yesterday this has been reduced to zero - with the TMC segment losing \$3.3m for the year.

Outgoing ceo Peter Lacaze described it as a "mixed result," adding that the restructuring already announced would deliver annual savings of about \$9m.

65 QBT staff will leave the business by the end of Dec, amounting to about 20% of the TMC's workforce.

During the year, QBT also moved its Amadeus platform away from Qantas, with the migration going according to plan, Lacaze said.

The company's retail segment, which includes its travel agency franchise operations, slightly improved its revenue margin from 4.75% last year to 4.82%, which was attributed to an increase in the volume of contracted preferred supplier product.

The online Best Flights operation saw a 14% increase in domestic and 11% rise in international transactions, and "continuing this growth profile is a key area of focus for the company".

Wholesale TTV rose 30% to \$858.1 million, due to the full acquisition of Harvey Holidays, but the revenue margin fell 2.3 points to 13.4% due to "reduced selling prices in a highly competitive market".

Brand logos missing from the results presentation also point to the demise of several wholesale brands incl Travelscene Hols (**TD** yesterday) and Newmans Hols.

More from JTG on **p4**.

Orbitz confirmed as ReadyRooms partner

THE Jetset Travelworld Wholesale B2B expansion of its ReadyRooms accommodation platform (**TD** 23 May) features online wholesale content provided by US travel giant Orbitz, yesterday's JTG annual results announcement confirmed.

The system provides hotel inventory sourced from JTG's directly contracted properties as well as from the Orbitz database, giving the system 100,000 hotel properties around the globe.

The company said that the system had been "enthusiastically embraced" by the travel agents in the group, with bookings in Jul up 250% on May when it launched.

ReadyRooms also continues to operate as a consumer-facing accommodation booking site, but the content available here does not include the Orbitz inventory, which is only accessible with a travel agent login.



Window Seat

DANCING might not be the best career move for this agent.

MC Steve Jacobs kicked off the final business session of the Travelscene National Consultants Conference this past weekend with an impromptu bootscooting performance he had put together with five unsuspecting agents during the final afternoon tea break of the day.

The routine included David Brown from Melbourne's Travelscene Pakenham, who no more than 10 seconds into the number decided to steal the show by promptly falling through a black curtain and off the back of the stage.

Thankfully, David was ok and like the professional he is, tried his best to stop laughing, dusted himself off and finished the show to a grateful audience.

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P&O sustains the Pacific



CARNIVAL Australia recently released its annual sustainability report for P&O Cruises operations for 2011, in which it detailed the measures undertaken to minimise its environmental impact on its Australia, NZ & Sth Pac voyages.

According to the report, P&O achieved a 14% reduction in carbon emissions per cruise pax per day and a 33% drop in "black water" discharged to the sea per

person per cruising day.

Pictured above at a function to coincide with the report's release are, from left, Johnson Sausiara, larofa Cultural Village Vanuatu; Omayra Naisseline, Loyalty Island Province New Caledonia; Ann Sherry, Carnival Australia; celebrity chef Luke Mangan, Elodie Jaunay, Kenua Agency, Marie Pierre Sausiara and Rika Hotere, Isle of Pines, New Caledonia.

\$6m to JTG execs

THE Jetset Travelworld Limited annual report, released yesterday along with the company's full year results (*see p3*) details the remuneration of nine key execs, with outgoing ceo Peter Lacaze receiving a package worth more than \$1.3 million last year.

Chief financial officer Elizabeth Gaines was paid \$970,000 incl a \$280,500 bonus, while former Group GM Wholesale, Simon Bernardi, who left the business earlier this year (*TD 11 Jan*) was paid \$695,166 including a \$146,625 sign-on bonus plus \$222,454 in "termination benefits".

Current wholesale chief Michael Londregan's package was worth just over \$500,000, while Air Tickets group gm Russell Carstensen took home \$610,655.

Gary Elliott, Group GM Online was paid \$686,125 and QBT gm David Hughes was paid \$428,728.

Travelscene ceo Mike Thompson received \$459,838.

Air Mauritius agent fares from \$715

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Money

WELCOME to Money Talk, *TD's* Tue feature on what the Australian dollar is doing.

\$1AUD = US1.034

FOR all the positivity of the AUD in recent weeks, its gradual decline back towards parity continues this week on the back of weaker than expected Chinese industrial profits breeding concerns for Australia's resources.

The US hurricane is also seeing oil prices resume a step by step climb back to US\$100 per barrel.

Wholesale rates this morning:

US	\$1.034
UK	£0.656
NZ	\$1.284
Euro	€0.828
Japan	¥81.34
Thailand	฿32.43
China	¥6.57
South Africa	R8.74
Canada	\$1.02
Crude oil	US\$95.55

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Hint! Visit www.traveltradejobs.com.au

Congratulations to yesterday's winner Bonnie Kukiela from

Creative Holidays!



Momento appoints

ROB Patane has been named as the new product manager for Momento Travel Services and The Small Ship Adventure Co.

Patane, who moves from his former role with Pinpoint Travel, replaces Richard Davis who has left the company.

Rail Plus Rocky deals

RAIL Plus is offering travellers up to CAD\$1500 per couple in credit for bookings of 2013 Rocky Mountaineer Rail packages of at least four nights before 30 Sep.

The earlybird allows pax to use the credit on meals, transfers, activities, extra accommodation, a scenic day trip or a Rocky Mountaineer Rail/Cruise package.

Credits range from \$300 per couple for four to six night trips in RedLeaf service, through to \$1500 per couple for seven nights plus in GoldLeaf service.

See www.railplus.com.au.

AA adds Honduras

AMERICAN Airlines has added its tenth Central American destination, with non-stop flights from Miami to Roatan, Honduras effective 17 Nov.

The services will operate each Sat using a two class 737 aircraft.

MU completes KN buy

SHANGHAI based China Eastern Airlines has purchased the remaining 20% stake in China United Airlines, announcing plans to expand into the Beijing market.

Finally - Hertz to buy Dollar Thrifty

NRMA Travel says it's business as usual for its Thrifty operations in Australia and New Zealand, after the long-awaited acquisition of the Dollar Thrifty group by rival Hertz was confirmed overnight.

An NRMA spokesperson told **TD** today that the company holds the master franchise for the Thrifty brand in Australasia, and although the franchisor will become part of the merger, this doesn't affect the local business.

Hertz has been pursuing Dollar Thrifty for about two years, and yesterday finally announced a "definitive merger agreement".

Hertz will pay \$2.3 billion or US\$87.50 per share in cash for the business - about double what it offered when it initially started its pursuit two years ago!

"The combination of Hertz and Dollar Thrifty will create a global, multi-brand rental car leader offering customers a full range of rental options through its strong premium and value brands," Hertz said in a statement.

At the same time, Hertz

announced the sale of its Advantage business - which includes several brands such as U-Sav and Rent-a-Wreck - to Franchise Services of North America and Macquarie Capital.

Hertz said the Dollar Thrifty acquisition gives it "instant scale" by adding two well-established brands with airport concession infrastructure in the mid-tier value segment.

"We'll be a stronger global competitive player with a full range of rental options but in Europe and other markets, given Dollar Thrifty's strong international presence," said Hertz ceo Mark P. Frissora.

TTW HAL free flights

TRAVEL The World is packaging free domestic flights for new bookings via TTW on segments of Holland America Line's 2012 *MS Volendam* circumnavigation of Australia in Oct/Nov this year.

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Rd 25 Winner

CONGRATULATIONS

Alex Luck

from *Virgin Australia*

Alex is the top point scorer for Round 25 of *Travel Daily's* NRL industry footy tipping competition and has won a complimentary pass for two people to Sydney Tower Skywalk, courtesy of *Merlin Entertainments Group*.



Major Prize Sponsors

1st Prize: 4-night holiday to Dubai, courtesy of *Emirates* and *Holiday Inn*



2nd Prize: 5-night holiday to Vanuatu, courtesy of *Air Vanuatu* & *The Grand Hotel and Casino Vanuatu*



The generous industry

COX & KINGS Australia ceo Steve Reynolds has hailed the open hearts of the Australian travel sector, after he approached some of his contacts on behalf of a family in need.

The Olsen family have two young children and the 29-year-old mother has been battling breast cancer which has now been diagnosed as incurable.

Reynolds was asked if he knew anyone who could help them with a holiday, and put out some feelers among some suppliers, to an overwhelming response.

To cut a long story short, this week the family will begin a two week trip, courtesy of some unsung heroes who are "a great example of our industry working for the good of the community with no expectation of commercial or personal gain".

Reynolds wanted to publicly acknowledge the support of **Justin Montgomery** and **Kelly Wignall** of *Virgin Australia*; **Cam Wallace** and **Lisa Travini** of *Air New Zealand*; **Rod Menzler** of *Flight Centre*; **Allisa O'Connell** and **Maria Marendy** of *Infinity Holidays*; and **Mike McManus**, **Pauline Wagner-Carden** and **Kelvin Dodt** from the *Sea Temple Resorts* at *Palm Cove* and *Port Douglas*.

Tour operator security screeners

DOMESTIC tour operator *Australian Air Holidays (AAH)* has become the first ever non-airport or air service operator to become an *Approved Screening Authority* for listed category 6 airports.

The move follows new rules introduced by the government for passenger security, which from 01 Jul has lowered the aircraft *Maximum Take Off Weight* for mandated screening to 20 tonnes.

Prior to this, the limit was 30 tonnes, but the lower weight has

now captured the *Fokker 50* aircraft used by AAH on many of its holidays, which has a *MTOW* of 20,820kg.

AAH says it recognised that small regional airport operators are unwilling to provide the screening, so implemented training for its staff so they can meet the requirements.

The move has resulted in significant additional costs for AAH which the company says will "sadly reflect in passenger fares".

Myatt meets the minister

AFTA Education and training head, **Rick Myatt**, recently rubbed shoulders with NSW tourism minister **George Souris** at a 'Meet the Minister' function hosted last week at NSW Parliament House by the *Tourism Council of NSW*.

Souris provided attendees with an overview of the new *Visitor Economy Taskforce* report, as well as an update on the state of play in tourism across the state.



Myatt (left) and Souris are pictured above at the event with **Melinda Larkin**, general manager of *Service Skills Australia*.

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TSAX unleashes its inner Desert Queens

ALICE Springs hasn't seen a party quite like this in a long time. More pics on our Facebook page at www.facebook.com/traveldaily.



LEFT: TSAX's Adam Vance, Damian Borg, Kathy Gambell & Verity Newton with Master of Ceremonies Steve Jacobs.



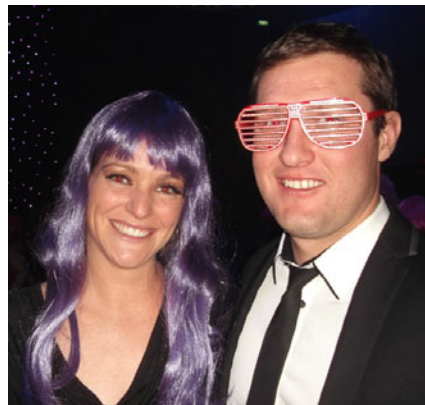
ABOVE: Would you believe these are the same two people? Norman Harper from Bench International and Carlah Walton from Dubai Tourism.



RIGHT: Leanne Townsend and Jess Thompson from Port Macquarie Travel show off their new office purchases.



ABOVE: No animals were harmed in the making of this wig - Kath Williams, TS Hampton with Nat Sutton of TS Albert Park.



ABOVE: Pretty in purple is Michelle Burns from Hamilton Island, with Ricky Willis from Sabre.

LEFT: Farmer wants a wife? Not quite, but Allison Tickle and Rachael Power from TSAX head office, with Francine from TS at Lazeaway Travel and Alison from TS Belrose enjoy their time in the desert.



LEFT: Striking ever a nervous pose, Jeanette Bates, The Travel Planner; Rina Flynn, Travelscene Wollongong and Ester Duncombe, TSAX Head Office don't dare move while Tom the Olive Python gets to know them a bit better.

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MEL roads plan

MELBOURNE Airport has unveiled a long-term vision for future road access to the airport, including a new "single direction elevated road" which will sit above the existing road network.

CEO Chris Woodruff said the new road would help improve airport access and reduce traffic congestion as the airport looked to double passenger numbers to around 60 million per annum.

The project is still in its early stages of design and planning, with the road likely to be constructed in stages at a cost of several hundred million dollars.

A key feature is that it would separate pedestrians and vehicles.

Other plans for MEL include the new Southern Precinct domestic terminal, as well as the refurbishment of the T3 terminal together with Virgin Australia.

He said the continued growth of Melbourne Airport and its curfew-free operations was a major competitive advantage for Victoria, supporting the state's economic prosperity and social and cultural well-being.

Grand Pacific supplier winners



GRAND Pacific Tours recently wound down its roadshow for this year with a finale dinner in true grand style, held in conjunction with its annual supplier awards festivities.

Six cities in six days were visited, and the company's Quality Assurance Programme, which serves as a feedback system for NZ suppliers, saw an 85% return rate.

The evening's winners, gathered on the night to be pictured above, consist of Stacia Morris, Grand Pacific Tours; Renata West, Te Puia; Betty Nelley, Kauri Museum; Sarah McLeod-Young, Real Journeys; Gil Abercrombie, Tourism Dunedin; Duncan Fletcher, Distinction Hotels; Brett

Inkster, Scenic Hotel Marlborough; Neale Herridge, Accor; Kirsty Galloway, Kingsgate Hotel Paihia; Peter Harding, Grand Pacific Tours; Front: Ross Grundy, Great Sights.

Swiss manage Penang

SWISS-GARDEN International has taken over management rights to Penang's Gurney Resort Hotel and The Northam Suites on the Malaysian holiday island.

The company, which operates 10 hotels in Australia & Malaysia, has flagged further expansion in the next three years across Kuala Lumpur and regional Malaysia, which will see its inventory jump by 50% to more than 3000 rooms.

Skytrans w/end sked

REGIONAL North Queensland airline Skytrans has announced it will operate weekend services from its Cairns hub to Mt Isa and a number of Gulf of Carpentaria communities from next month.

Departing Cairns at 0930, the once daily flight will reach Mt Isa at 1135 before connecting on to the remote ports of Doomadgee, Burketown, Gununa on Mornington Island & Normanton, returning to Cairns at 1800.

A Sunday service will operate to the same ports, but in reverse.

Skytrans managing director Simon Wild said the new weekend services were the product of six months of community consultation.

"We feel that this schedule offers more flexible travel solutions to communities that rely on our services on a daily basis," Wild said.

More info at skytrans.com.au.

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For a full job description and to apply, please email your CV and covering letter to recruitment@globusfamily.com.au with the position title in the subject line by Friday 31st August 2012.

Please note: Applications will not be accepted via recruitment agencies before the closing date.

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Tuesday 28th Aug 2012

QF David Jones deal

QANTAS is set to later this week launch a major new frequent flyer partnership with David Jones, offering new rewards options for David Jones Amex cardmembers.

Supermodel Miranda Kerr is the face of DJ's fashion collection as well as a Qantas ambassador.

New Travelpoint client

TRAVELPORT has signed a long term agreement with Qld-based Asian agency group Digital Travel, which specialises in the VFR market.

MOVE WITH THE BEST!

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WIN A TRIP FOR TWO TO MAURITIUS

Throughout August, **Travel Daily** is giving readers the chance to win a fabulous Mauritius holiday package for two valued at \$5300, courtesy of **Beachcomber** and **Air Mauritius**.

The prize includes two return economy class tickets flying Air Mauritius ex Perth; six nights twin share accommodation in a Superior room at the 4½ star Le Victoria Hotel; breakfast and dinner daily at the resort; selection of free water and land sports including water-skiing, sailing, wind-surfing, pedal boats, snorkelling & glass bottom boat trips, tennis, gymnasium; nightly entertainment; travel wallet and documentation.

Every day **Travel Daily** will ask a different Mauritius-related question – just read the issue and email us your answer. There will be 23 questions in total, which will also be posted on our website.

At the end of the month the subscriber with the most correct entries and the most creative response to the final question will win this fantastic Mauritius holiday.

Email your answers to: mauritiustrip@traveldaily.com.au

Q.20: What is the main tourism hub in Mauritius, home to restaurants, bars, markets and boutiques?

Hint! Answers can be found in the Beachcomber brochure.



[Click here for more information](#)



AI to carry a message

DEBT-LADEN carrier Air India has announced it plans to allow advertisers to place messages on its tail wings and aircraft hulls as a means to boost revenue.

The airline hopes to earn an additional 500,000 to 2-million rupees per month through the venture, as it seeks to reduce its debt, currently understood to be around the US\$12 billion mark.

BNE opening today

FEDERAL transport minister Anthony Albanese will this afternoon officially open the \$350m Brisbane Airport Domestic Terminal Upgrade.

Ritz-Carlton in Austria

UPMARKET accom brand Ritz-Carlton has opened its first property in Austria following the launch of a 202-room hotel located in the capital of Vienna.

The new opening marks the ninth operation in Europe for the Ritz-Carlton brand.

Footsteps in luxury

FOOTSTEPS in Asia has launched a new luxury travel service called 'Footsteps in Style' to meet demand for "exclusive tailor-made travel in Vietnam, Thailand, Laos and Cambodia".

For more info see www.footstepsinstyle.com.



Travel Smarter

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UK road rules and roundabouts

If you decide to hire a car in the U.K. you'd better brush up on using roundabouts. The Brit's love them. The town of Swindon even has a roundabout of roundabouts – 5 mini roundabouts in a big circle!

Overall, British road rules are similar to ours, but some of them can seem a little odd. You are not permitted to sound your horn between 11pm and 7am in built-up areas. You don't have to use headlights if the road is well-lit, but you must put on the sidelights between dusk and dawn.

Unlike Europe there is no compulsory requirement for safety equipment. In fact, it is illegal to put out a warning triangle if you breakdown on a motorway – they're really dangerous places for pedestrians, so stay in your car.

Those two yellow lines along the roadside mean you cannot park there – at all.

London has a congestion tax of 8 pounds per day. Rental car companies don't always tell customers about this fee, and if it's left unpaid when you leave the country your fine will get doubled.

You can read more about Britain's road rules on the SureSave website (or download a PDF for your customers).

And a word of warning for pedestrians in London; the footpaths can be crowded. Especially Oxford Street where there isn't room to move, but don't step out without looking, it's also a main thoroughfare for cars and trucks. Accidents involving pedestrians are very common.



Travel Daily is Australia's leading travel industry publication. Produced each weekday since 1994, the newsletter is first with the latest industry news and is available by paid subscription to people within the travel industry. Sign up for a free 14 day trial subscription at www.traveldaily.com.au.

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Tired to the same travel requests day in and day out? Looking for variety, in a company that can provide a fantastic working environment & a top salary package? This is the role for you! Assisting clientele with independent tailor-made leisure enquiry & group touring packages, together with the occasional business trip to mix it up, there is never a dull moment. Minimum 18mths international consulting experience req’d.

LUXURY WHOLESALE AT ITS BEST

RESERVATIONS CONSULTANTS

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Join Melbourne’s largest wholesale travel company today & fast forward your career. This award winning travel wholesaler, the leader in coach touring and river cruising, are experiencing continuous growth & as such, require motivated individuals to assist with the increasing enquiry. Consultants with a minimum 18 months travel consulting experience are recommended to apply now & see where it can lead you.

**DO NOT MISS THIS UNIQUE & RARE OPPORTUNITY
CORPORATE TRAVEL CONSULTANT**

PERTH (CITY) – SALARY PACKAGE TO \$70K (DOE)

With a new office opening in Perth, now is the time to get registered & put your interest forward to this one of a kind company. Working as an internal corporate travel consultant, you will service a group of mining & engineering companies with all business travel. TOP salary package on offer together with a company bonus! To be successful, applicants must have Amadeus skills & 2yrs corporate experience.

TAKE YOUR EXPERIENCE TO THE BEST

LEISURE TRAVEL SPECIALIST

PERTH (COASTAL) - SALARY PACKAGE TO \$66K + (DOE)

Are you currently working as a senior leisure consultant in Perth & seem to service repeat clientele? Why not move to a boutique travel company that can offer you a sensational working environment, a great work / life balance, together with an amazing set salary! All applicants must have a minimum 4 years international retail travel consulting experience & have a solid client base to bring with them.

CRUISE INTO YOUR NEXT PORT

CRUISE PRODUCT SPECIALIST

BRISBANE CBD – SALARY PACKAGE TO \$56K

Looking for a new and unique role to show off your expertise cruise knowledge? Here’s your chance. We currently have the opportunity for an experienced travel consultant to jump into this cruise product position. You’ll be responsible for working with industry partners to develop marketing campaigns, promote cruise destinations and assist product managers to grow the product range. On offer are Mon – Fri hours with a strong salary pkg, career development opportunities and more.

TICK TICK BOOM

TICKETING & CUSTOMER SERVICE CONSULTANTS

BRISBANE CBD – SALARY PACKAGE \$55K OTE + BENEFITS

Come join this well known and stable travel company behind the scenes in their ticketing team and set your career on fire. As a consultant you will be responsible for assisting agents with fare advice, problem solving and ticketing requirements. This is a fantastic back office opportunity where you can form a long term career with development and progression opportunities. You will need min 12 months travel consulting experience and a willingness to work on rosters.



Spotlight on:

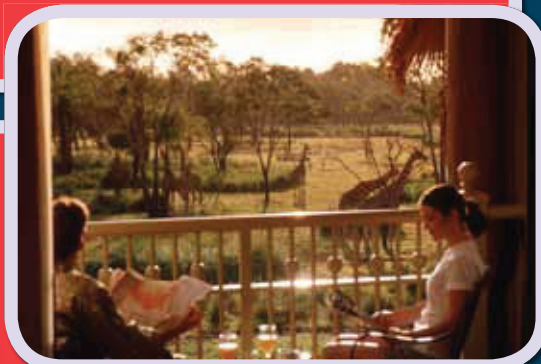
Walt Disney World Resort Hotels

Staying at a *Walt Disney World Resort Hotel* is more affordable than ever! There is a Disney

Disney's Art of Animation Resort Resort hotel to fit every family's budget and size. **Disney Value Resorts** are big on everything but the price! The newly opened, *Disney's Art of Animation Resort* offers themed rooms such as Finding Nemo, Cars or The Lion King Family Suites as well as The Little Mermaid Standard Rooms. **Disney Moderate Resorts** offer the perfect combination of value & amenities with the highest level of quality and convenience available. **Disney Deluxe Resorts** offer beautifully decorated rooms, elaborately themed pools, Character Dining & recreational activities.

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- Be part of the Disney magic! By staying at a Disney Hotel you are staying in the heart of *Walt Disney World* and will live your Disney Dream!



Disney's Animal Kingdom Lodge

Do you have any questions on the *Walt Disney World Resort*? Ask your question **HERE** for a chance to **WIN** a Disney DVD!