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Travel Daily

First with the news

Tuesday 18th December 2012

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Register Air NZ claims

TRAVEL agents are today being invited to register their intention to claim against Air New Zealand under a proposed Deed of Settlement over the long-running fuel surcharge class action.

A total of \$37,141 is available under terms agreed with the law firm running the case, Slater and Gordon (TD yesterday).

Eligible agents include those who did not opt out of the case - see the last page of today's TD.

TITPWG details revealed

AFTA this morning revealed the makeup of the Travel Industry Transition Plan Working Group (TITPWG) which will lead the development of the industry-led accreditation scheme proposed as part of the major industry reforms recently announced.

The TITPWG is a subcommittee of the AFTA board and comprises Travelscene ceo Mike Thompson; Jetset Travelworld Limited coo and cfo Elizabeth Gaines; Trena Blair, gm and vp Australia for American Express Business Travel; Magellan Travel Group ceo Andrew Macfarlane; Phil Hoffmann from Phil Hoffmann Travel; Flight Centre company secretary David Smith; and AFTA ceo Jayson Westbury.

The group met late last week for

the first time, and has also decided to form a broader Supplier Consultative Committee (the TITPWGSCC) to "embrace the views of suppliers and other stakeholders".

Westbury said this group would include representatives from cruise, airlines and wholesalers and bodies such as CATO, IATA, ATEC and CLIA Australasia.

"We will also be working with the suppliers across the travel industry to ensure that they are a part of the new scheme," he said.

Many suppliers are understood to have expressed interest already in being part of the process.

"It is critical that we get this right," Westbury said, adding "I am sure that together the travel industry can create something that works for everyone".

Moran comp winner

CONGRATS to Beatrix Petranyi of Atlantic Pacific Travel who was the winner in yesterday's Celebrity Interview with chef Matt Moran, correctly identifying the name of his new restaurant as Chiswick.

Beatrix has won a double pass to the movies, courtesy of TD.

Eight pages of news

Travel Daily today has eight pages of news and photos, plus full pages from: (click)

- TMS Asia Pacific jobs
- AA Appointments jobs
- Slater & Gordon

Amazing AW efforts

ADVENTURE World is today celebrating the mighty contributions of travel agents from across the country, with over 500 entries received in its 'Pay 2 Display' competition.

Harvey World Travel in Wagga Wagga, NSW was the overall winner of a trip for four to Fiji.

Today's TD features a selection of the creative ways that entrants depicted the AW brochure range - see page seven.

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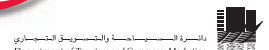


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QF Devonport lounge

QANTAS has officially opened a new Regional Lounge at Devonport in Tasmania, in the city's newly redeveloped airport terminal.

The new facility is located airside adjacent to the departure gate, and complements existing Tasmanian Qantas lounges at Hobart and Launceston airports.

TTF chief Lee resigns

TOURISM & Transport Forum chairman Bruce Baird yesterday announced the "unexpected" resignation of chief executive John Lee after two years in the role.

"We are disappointed that John has decided to leave the organisation after successfully leading it through a period of significant challenges and internal reform," Baird commented.

He said business at the TTF would continue "as usual" during the process to replace Lee, who will continue to work alongside deputy ceo Trent Zimmerman on key issues into the new year.

The industry forum expects to have a new chief in place during the first quarter of 2013.

ICCA steps onto global stage

THE International Cruise Council Australasia is set to become Cruise Lines International Association Australasia (CLIA), under a significant move which

will see all the major global cruise organisations unite under a single banner (**TD** breaking news).

The move aims to provide a single global voice for the industry, as well as giving cruise line members a one-stop global resource on technical and regulatory issues and "unified global communication".

CLIA Australasia will be led by ICCA ceo Brett Jardine, with benefits of the move for agents including "more robust partnership programs and networking on a broader scale".

CLIA will be governed by a Global Executive Committee chaired by Carnival Corporation chief operating officer Howard Frank, with CLIA US ceo Christine Duffy serving as the president and ceo of the new association.

Big NZ restructure

AIR New Zealand country mgr Australia, Cam Wallace, will return to Auckland to take up the newly created role of Group GM, New Zealand and Pacific Islands under a new structure announced yesterday by the airline's co-elect, Christopher Luxon.

The changes will see Jeff McDowall become group gm commercial, while Richard Thomson is gm Networks and John Whittaker is gm Airports.

Betsy Lawrence will be Air NZ's new head of strategy, while Chris Myers will become gm Americas, replacing the retiring Roger Poulton.

It's not clear at this stage who will take Wallace's Australian role.

The new position will see him combine the responsibilities previously held by NZ's gm online and leisure, gm New Zealand and gm direct sales.

Argentina entry

THE Dept of Foreign Affairs and Trade is advising of an expansion of the current 'reciprocity fee' payable for entry to Argentina.

Australian tourists currently pay a fee of US\$100 valid for multiple entries into the country, which is only available upon arrival at Ezeiza Airport and Jorge Newbery Int'l Airports in Buenos Aires, introduced in Oct (**TD** 23 Oct).

Effective 07 Jan 2013, the fee will be applicable at all ports of entry to Argentina, excluding pax arriving on cruise ships who are exempt from the levy.

MEANWHILE, Qantas is advising agents the reciprocity fee will only be accepted at Ezeiza Int'l Airport when paid online through the Argentine Migration website prior to arrival, from 28 Dec 2012.

More details on the reciprocity fee at www.bit.ly/Argientry.

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NEW! Emirates Industry rates to Dubai & Europe - Sales to 12 FEB 13.

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CLICK HERE for further details

Consolidation key to innovation

AAT Kings has released a single brochure covering its domestic content for 2013/14, inclusive of Inspiring Journeys and Aussie Adventures product as part of a repositioning of the brands.

The new 123-page Australia guide, which has been rolled out to agencies across the country this week, has adopted a brand new design and feel.

AAT head of sales David Gendle told **TD** the move had been made in an effort to reduce potential confusion at trade level.

"By consolidating the product, we hope that we will be racked amongst the domestic brochures which was a prime reason for moving that way," Gendle said.

"Another would be to show the breadth of product that we have, from guided product all the way down to sightseeing and short breaks - it's a two pronged attack".

The brochure leads with the company's core multi-day tour

itineraries in the NT & WA at the front, with Short Breaks and Day Tours preceding the Inspiring Journeys and Aussie Adventures product ranges.

Also new for 2013 but operating only in Tasmania for now is a split in tour standards available for pax to choose from, with Best Buys aimed at the budget conscious yet still high in value, while First Choice offers a higher standard of accommodation, sightseeing, meals and exclusive *You're Invited* dining experiences.

The brochure also adopts a series of icons identifying a range of tour features such as a visit to a national park, wildlife experiences, city sights, countryside, a national landmark, indigenous culture or more.

Early Payment Discounts are available on itineraries within the brochure departing in 2013 if booked and paid before 15 Feb.

See **p4** for more from AAT Kings.

Scenic final departure

ICONIC Blue Mountains attraction, the Scenic Railway will depart for the last time on 13 Jan prior to a full redevelopment.

The railway is being replaced with a Swiss-designed system as part of a \$30m rejuvenation at the Scenic World park, with the new attraction expected to be ready in time for Easter 2013.

UA adds SFO-FLL

UNITED Airlines has announced the expansion of services at San Francisco, with the addition of a SFO-Fort Lauderdale route.

"South Florida is the largest region in the country not currently served by United from San Francisco," the carrier said.

The route will debut once a week from 02 Mar, lifting to daily from 09 Apr, departing SFO at 8.30am and arriving in Fort Lauderdale at 5.05pm.

Insight a year ahead

INSIGHT Vacations has released the first part of its 2013 Christmas and New Year touring program for those looking to book for end-of-year tours for 2013.

The company has designed an exclusive 14-day itinerary entitled "Christmas in Canada and New Years Eve in New York", including a stay at the Sheraton New York to see the famous "Ball Drop" in Times Square to ring in 2014.

Departing 19 Dec 2013, the tour is priced from \$5099ppts.



Window Seat

THIS could have become quite embarrassing if sniffer dogs were involved.

A woman has been arrested at Barcelona Airport in Spain after attempting to smuggle cocaine inside her breast implants.

According to local media reports the Panamanian female had arrived on a flight from Bogota, Colombia, and aroused suspicion among border police because of fresh scars and blood-stained gauze on her chest.

Investigating officers sent her to a local hospital where the implants were removed and found to contain the drug.

TALK about a frequent flyer.

A United Airlines customer has been honoured after becoming the carrier's first passenger to ever fly one million miles in a single calendar year.

Tom Stuker reached the milestone on 06 Dec, aboard UA 949 en route from London to Chicago which was his 400th flight since Jan.

It's been a busy couple of years for Stuker, who hit 10 million miles in Jul 2011 and has now racked up a total of more than 13 million miles.

According to UA, Stuker is an "automotive sales consultant" who has clocked up much of his travel flying to Australia and Asia, as well as visiting all fifty US states.

AN enterprising Christchurch mum has come up with a new game called "Quakes and Ladders" which local residents are playing to make light of the region's ongoing recovery from last year's earthquakes.

Obstacles encountered in the game include obstreperous insurance companies, demolitions and construction sites, with Quakes and Ladders on sale at the Christchurch Art Gallery as well as online.

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Applicants must have the right to live and work in Australia. Please send your detailed CV to employment@au.qatarairways.com by 11 Jan 2013. Only those candidates that have made the shortlist will be advised.



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CLUB Med has delivered another exciting famil trip to the Aussie trade, whisking this group of Queensland agents off to Morocco for a six-day stay at the Club Med Palmeraie Marrakech.

Hosted in conjunction with Emirates, the group also enjoyed three nights accommodation in Dubai at the Radisson Royal and enjoyed a fantastic Sand Dune Dinner Safari.

While in Morocco enjoying the all-inclusive Club Med experience, the agents enjoyed a day trip to the Marrakech souks by horse & cart, Atlas Mountain and camel-

back rides in the palm groves.

Pictured above outside the Club Med Marrakech resort, from left is Dominic Wolton, Flight Centre Earlville; Emily Giles, Tewanin Travel; Nina Hedges, Flight Centre New Farm; Andrea Beck, MTA Travel; Samantha Wolton, Select World Travel; Shiran Ranatunga, Emirates; Sarah Wilmott, Globenet Travel; Geeta Pandya, Flight Centre Mt Ommaney; Emma Lennan, Travelscene Logan; Tim Johnson, Flight Centre Indoorpilly Mega; Amy Hiles, Flight Centre Stockland Cairns & Jodie Weeks from Club Med.

Mahalo Month 2013

HAWAII-selling retail agents, tour operator staff & reservation agents can once again take advantage of special rates across the Hawaiian Islands as part of the 2013 Mahalo Month.

The annual trade recognition scheme is designed to give agents a chance to tailor their own famil of Hawaii, with accommodation, tours and attractions discounted.

Mahalo Month runs from 01 Apr to 31 May 2012 - further info at www.mahalomonth.com.

ATEC additions

THE Australian Export Council has added six new members to its organisation, including Business Events Sydney, JJ Travel Service, Pioneer Travel (Australia), Mission Solutions, Villa Howden and Heritage Bar & Restaurant.

MEANWHILE, ATEC will relocate to new offices in Sydney over the New Year, relocating to Level 5, 35 Clarence Street - phone contact numbers are unchanged.

TT Mackay double-act

TIGER Airways has launched its newest route today, with up to four weekly services between Melbourne and Mackay.

Yesterday TT inaugurated new flights between Sydney & Mackay.

No merger of brands

INSPIRING Journeys will remain an independent brand, despite not releasing dedicated hard-copy brochures for 2013/14, according to AAT Kings' David Gendle.

The high-end Australia/NZ tour operator may still print a brochure for its range of New Zealand itineraries for the 2013/14 season, while a number of e-brochures on its Australian itineraries will be made available.

Gendle reaffirmed The Travel Corporation's commitment to Inspiring Journeys, which only commenced operation last year, saying its inclusion within the new AAT Kings 2013/14 brochure was no indication it would be swallowed up entirely by its more established sister operation.

"Inspiring Journeys is still out there, still has its own website and its own online brochure.

"It's been an interesting domestic market over the last 18 months, and Inspiring Journeys trying to break into the market as a start-up brand has not been easy.

"What we want to do is continue the Inspiring Journeys brand but we want to get it in more people's hands, so although we may call it an AAT Kings brochure, the Inspiring Journeys and the Aussie Adventure brands are featured on the front cover".

Virgin Australia will soon have a new reservation system.

Virgin Australia is transitioning to the SabreSonic CSS reservation system over 12 and 13 January 2013. With this new system, Virgin Australia will become a fully ticketed airline with a single designator - VA.

There will be some important changes for you as a travel agent and for your customers. To find out what you need to know, [click here](#).

now you're flying



WELCOME to *Money Talk*, TD's Tue feature on what the Australian dollar is doing.

\$1AUD = US1.054

THE AUD has been hovering up and around the 105 cent mark against the US greenback for the last few days, ensuring strong outbound travel will continue into the new year.

The focus seems to have moved off Europe for the next little while as negotiations in the US continue to ensure it does not disappear over the "fiscal cliff", which would devastate the AUD.

Wholesale rates this morning:

US	\$1.054
UK	£0.650
NZ	\$1.249
Euro	€0.801
Japan	¥88.47
Thailand	฿32.26
China	¥6.58
South Africa	R9.00
Canada	\$1.03
Crude oil	US\$86.81

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Wendy Wu DMC move

WENDY Wu Tours is expanding its business, creating a Destination Management Company to tap into the UK and European tour operators market.

Based in Shanghai, Wu's DMC is dubbed Inbound China and will be headed by Wendy Wu Tours UK managing director Manuel Mascarenhas, who from Jan will become European md for the ground handling operation.

Chengdu on the Ritz

RITZ-CARLTON will open its first luxury branded property in the Southwest Chinese city of Chengdu, in the Sichuan province.

The property will consist of 353 guestrooms and suites and is set to welcome guests from mid-2013.

LA and China for CT winners

CONSOLIDATED

Travel recently ran two separate incentives for agents to win a trip to Los Angeles courtesy of Qantas or \$5,000 cash, courtesy of Air China for its highest selling agents in each state.

In conjunction with the annual 'G'Day LA' promotion, Qantas and Consolidated offered a seat at the exclusive Black-Tie gala set to be attended by the best of Aussie exports honing their talent in the entertainment, sport and business industries, in late Jan, along with QF flights and accom.

Pictured above in centre, is Geoff Earl from Terrace Travel being presented with his QF ticket to *G'Day LA*, alongside Steven Heinrich, Consolidated Travel and Cameron Edwards from Qantas.



Pictured left is the winner of the Air China incentive - Rose Yong of Extragreen Holidays, flanked by Lisha Dittberner of Air China and Simon Breman, Consolidated Travel.



AFTA UPDATE

The latest insights from AFTA's Chief Executive, Jayson Westbury

AS they say in the classics – "that's it".

2012 draws to a close and while many in the travel industry will be still dealing with clients to the last minute, in the end I hope that everyone will get some chance to enjoy the Christmas spirit this year.

2012 will go down as a once in a generational year as we finally saw a result to the review of consumer protection. I am really pleased that the Ministers made a decision. After four years of talking about "Maybe this" or "Maybe that", we now know that Government is going to remove itself from a heavy handed regulatory approach to how travel agents operate in this country.

There will still be plenty of government oversight via the various existing legislation and there is still lots of it, but what we will not have is specific travel agent legislation.

Like in the USA, most of Canada, New Zealand, the majority of Asia, India and parts of Europe, the travel industry will be free from the burden of heavy handed government oversight.

BUT – as so many are wondering, what will come next?

2013 will be the year of refresh and renewal as we work on the new plans via the Travel Industry Transition Plan (TITP).

In fact, AFTA has introduced the Travel Industry Transition Plan Working Group (TITPWG) and just to put a smile on your face this Christmas and those that know me well will laugh I am sure, we have further decided that we will have serious consultation with suppliers and so have created the Travel Industry Transition Plan Working Group Supplier Consultative Committee (TITPWGSCC). How about that!

Given we are in the week before Christmas, you will have to wait till the new year for all the details but I assure you of two important things.

- 1. AFTA is on the case and already working on what the new arrangements will be and we will consult widely.**
- 2. There is no way that after all this time we will introduce something that is not in the interests of travel agents.**

Why would we do that and why would anyone suggest such a thing?

So to all the loyal **Travel Daily** readers, I wish you, your staff and colleagues, your family and friends and even your enemies all the very best for a safe and happy Christmas.

A New Year full of exciting busy times and I hope that God will be with you all in the year ahead. I will be off for a few weeks and look forward to re-engaging with everyone in early 2013.



Goodwin on Murray

MASTERCHEF inaugural winner Julie Goodwin has teamed with Captain Cook Cruises to host a series of cooking demonstrations aboard the *PS Murray Princess*.

The Mannum-return four-night cruise departs on 10 Jun 2013 and is limited to 120 places.

Prices start at \$1,299ppts.

VS eyes Latin America

VIRGIN Atlantic is reportedly looking to add South America to its route network by late 2014 - the only continent it doesn't fly to.

According to UK media outlets, Sir Richard Branson's airline is mulling services to Brazil first, with Argentina, Chile, Uruguay and Venezuela also on the radar.

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SureSave refers Cover-More to ASIC

A WAR of words has erupted between travel insurers SureSave and Cover-More, with SureSave taking exception to "recent communications issued by Cover-More to travel agents".

SureSave executive director, Michael McAuliffe, said that assertions made by Cover-More about the Suresave product were "factually incorrect and fundamentally misleading," with SureSave taking the unprecedented action of referring its competitor to the Australian Securities Investment Commission.

New TIME Scholarship

APPLICATIONS have opened for the next Scholarship Opportunity for the first Travel Industry Mentor Experience (TIME) intake, commencing on 17 Apr next year.

The scholarship is sponsored by ComTel Resources, accepting applications until 31 Jan.

"Taking this action against a competitor is a last resort and is not something that we, as a company, take lightly," McAuliffe said, but claimed that Cover-More had not taken any opportunity to rectify the position and had been "unwilling to publicly correct their statements."

SureSave issued a statement also claiming other "questionable conduct" by Cover-More.

"SureSave takes these matters seriously. Our brand is trusted throughout the industry and we need to protect that reputation," McAuliffe added.

Cover-More wasn't able to comment on the issue before TD's deadline today.

EVA 777s get wi-fi

STAR Alliance elect EVA Air will introduce wi-fi to brand new 777-300ER aircraft, expected to be delivered from Boeing from 2014.

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Worst is over in Fiji

AIR Pacific will resume flights today as Cyclone Evan moves away from Fiji, with services to BNE, MEL and SYD scheduled to depart at 1605, 1825 and 1830 Fijian time respectively.

An extra flight to Sydney will leave at 0550 tomorrow morning, with the majority of FJ services resuming to amended timetables from this morning.

Additional outbound services from Australia to Fiji will operate to help clear backlogs for pax still wishing to travel.

Tourism Fiji says no injuries or loss of life has been reported as a result of the cyclone, however communication to some of the outer islands is currently down.

Today's issue of TD is coming to you from Shanghai, courtesy of China Eastern Airlines.

TREAT yourself on your next trip to Shanghai and stay at the Waldorf Astoria on the Bund.

A stay here is to experience luxury and service, the likes of which have been a hallmark of the original Waldorf Astoria on Park Avenue in New York City.

The first Waldorf Astoria in Asia is where you're likely to spot royalty, business tycoons, celebrities, high society folk and discerning travellers.

One of the features of the 240 rooms are the marble bathrooms which have an LED TV inside the mirror - and how about the warm toilet seats and automatic lids that rise as you walk in - cutting edge technology and very James Bond! No wonder *Skyfall* was set in Shanghai.

Rooms each have a Blu-Ray player along with free wi-fi, designer amenities, and a Nespresso coffee machine, great for that early morning coffee hit.

Located at No. 2 The Bund in what was formerly the celebrated Shanghai Club, it's like stepping back in time.

The hotel has six restaurants - one is Wei Jing Ge which serves delicacies such as Hairy Crab Meat Soup, Duck Egg with Salmon Roe in Soy Sauce and Sautéed Vegetable with Fresh lily and fungus - delicious!

AA Latin codesharing

AMERICAN Airlines has inked a new codeshare agreement with Latin American carriers, TAM and LAN Colombia - members of the LATAM Airlines Group.

Subject to govt approvals, the airline pact will provide seamless connecting services to passengers flying within Colombia and Brazil, and in the United States.

In their application to the US Department of Transportation filed yesterday, AA/LAN/TAM are seeking expedited approval of the venture, with an aim to launch the codeshare by early 2013.

The partnership will see the AA code placed on 21 Latin American routes in Colombia and Brazil, operated by LAN, while the 4C code will be applied on over 40 destinations in the US & Canada, flown by American Airlines.

The LAN pact also covers flights from Bogota, Cali and Medellin in Colombia to Miami, Florida.

TAM is seeking to codeshare to 50 US destinations from Miami, New York, Orlando and Dallas/Ft Worth and numerous other int'l routes, including Rio de Janeiro & Sao Paulo, Montreal and Toronto.

In return, AA will place its code to 39 cities in Brazil operated on JJ metal, ex Brasilia, Belo Horizonte, Recife, Rio de Janeiro, Salvador and Sao Paulo, on top of flights to Miami, New York and Orlando.

Finally, everyone's together



\$200K AirAsia fine

AIRASIA Berhad has copped a \$200,000 penalty from the competition watchdog after breaching Australian Consumer Law (TD breaking news).

The Australian Competition and Consumer Commission ruled this morning the low-cost carrier had not displayed airfare prices on its website inclusive of taxes, duties, fees and mandatory charges in "a prominent way & as a single figure."

The misconduct occurred over a 10-month period (TD 19 Jan), and related to select routes advertised from Melbourne, Perth and the Gold Coast.

ACC chairman Rod Sims said "consumers must have accurate price information."

AFTER multiple attempts of late in updating its company photo, Travel Partners finally managed to get its entire Head Office team together for the important shot.

Pictured above from left in the back row is Nadine Drew, Tina Stamell, Yuri Cherniavsky, Melita Zaknic and Andrea Chiaverano.

Front row: Simon Boileau, Rimon Eisho, Mary Olivieri, Tanya Ives, Jeannette Navarro, Kazuyo Hirabara and Travel Partners managing partner Jeff Hakim.

Lucky 13 for Gecko's

GECKO'S Adventures has launched a "Lucky 13" offer, with 13% off the price of all itineraries booked by 13 Jan, valid for travel by 30 Sep next year.

Intrepid email apology

INTREPID has rectified a system issue which saw several thousand clients inadvertently sent an incorrect booking confirmation email last weekend.

The glitch occurred during an IT upgrade, with the email seemingly coming from Adventure Tours Australia (ATA).

The tour operator assured clients that it doesn't store credit card details so no sensitive info was compromised, and no pax details were shared with ATA.

Intrepid said the majority of passengers affected were those who booked directly so not many agents will have been impacted, with a permanent fix implemented yesterday.

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AW's Pay 2 Display shows many a creative flair

RIGHT: A tropical theme was the idea for this creative Jetset display.



ABOVE: Africa, Arabia and the islands saw some colourful costumes feature in this entry.

RIGHT: Flower leis at the ready, these agents are packed for Hawaii.



ADVENTURE World's "Pay 2 Display" brochure racking prize campaign wrapped up today, with over 500 entries from agents all wanting to get their hands on four air tickets to Fiji including accommodation at Sonaisali Island Resort. Adventure World



National Sales & Partnerships manager Neil Rodgers said he was surprised

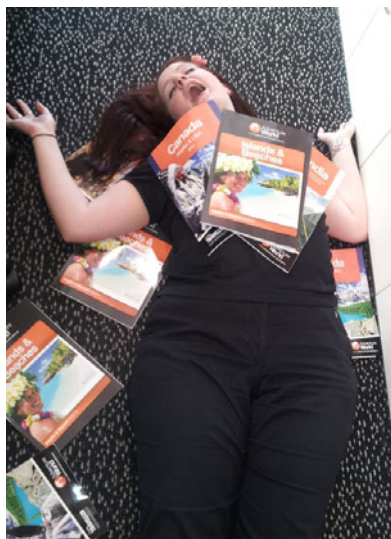
at the level of effort stores had put into their entries. "We had so many artistic themed displays, consultants dressing up & even engaging their customers. "Some agents used social media to display their AW brochures, and we even had a nude entry!"

Travel Daily can exclusively reveal that the winning entry by means of a lucky draw was **HWT Wagga Wagga in NSW**. Although not every entry could be a winner, entrants will receive a consolation prize of a \$100 Adventure Word discount voucher as reward for their effort.

Below is just a selection of some of more than 500 entries received, and for more, see **TD's**

Facebook page - www.facebook.com/traveldaily.

BELOW: All things south of the US border brought out the creative juices in these agents.



ABOVE: The excitement of the new range of product from Adventure World was too much for this agent, who obviously needed a lie down.



ABOVE: Even Flight Centre's famous Captain managed to find his way in on this entry.

ABOVE: Thumbs up for South America with Latino excitement as inspiration for this entry.

BELOW: Oli, Jade and the team at Flight Centre Mornington put a massive amount of effort into putting together this AW logo with brochure covers sprawled across.



RIGHT: This entry can perhaps best be described as all in, and then all off.

BELOW: A close team is a productive team, when all you need is love...and your range of Adventure World brochures.



ABOVE: Bringing the outdoors inside worked well for this agent, who decided to read her Adventure World brochures while in the pool.

First in line for the EK buses



ABOVE: Retiring Emirates senior executive Richard Vaughan sent **TD** this photo yesterday afternoon following our story about the new dedicated First Class and Business Class buses at Dubai Airport.

Vaughan is pictured experiencing the luxury of the First Class product, which aims to continue EK's premium experience on the ground.

The rapid growth of Emirates means that in some cases during peak hours, aircraft have to be parked on remote stands, but the new luxury buses aim to "reflect the ambience and quality of the onboard experience".

A&K Founder cruising

ABERCROMBIE & Kent founder Geoffrey Kent will join guests on its exclusive charter of *Clipper Odyssey* to Japan, sailing 24 May-07 Jun, priced from US\$9,995ppts.

AS 2013 Air Pass

ALASKA Airlines is offering fares in the United States, Canada and Mexico from as low as US\$129 (excluding taxes and fees) per sector as part of its new Air Pass.

The 2013 Air Pass can be used on 90 destinations serviced by AS & sister-carrier, Horizon Air, incl Los Angeles, New York, Las Vegas, Vancouver and Mexico City.

Passes are priced according to Low Season (now until 31 May & from 01 Sep-31 Dec) and High Season (Jun, Jul & Aug), priced up to US\$209, with a minimum of two and a maximum of nine sectors required.

Call World Aviation Systems for more info on 1300 304 135.

Passport office hours

THE Australian Passport Office will close all of its branches across the country from Sat 22 Dec until Sun 30 Dec over the Christmas/New Year period.

Urgent applications (travel for compassionate reasons or within 48 hours) will be accepted on Thu 27 Dec at Adelaide, Brisbane, Perth, Sydney and Melbourne offices, as well as in Darwin, Newcastle and Hobart on Fri 28 Dec.

All Passport Offices will close again on New Year's Day.

During the period, the Passport Information Service centre will remain accessible, except for on Christmas Day, Boxing Day & NY's Day - www.bit.ly/APOhours.

Gulf codesharing

OMAN Air has signed a new reciprocal codeshare agreement with Qatar Airways on the Muscat-Doha route, effective immediately.

"This codeshare will make travel within the Gulf region easier, effectively expanding Oman Air's network" said WY chief executive officer Wayne Pearce.

CIT clarification

CIT Holidays has stressed that British firm Citalia (**TD** yesterday), has no Australian office and is in no way connected with CIT.

CIT Holidays describes itself as Australia's Italian specialist wholesaler - for more information call 1300 380 992.

AA/BA switcheroo

AMERICAN Airlines has advised it will cancel its mainline services between London Heathrow and Boston from 31 Mar, announcing it will transfer the route to oneworld partner British Airways.

BA will subsequently increase its presence on the route to a fourth daily flight, utilising B747-400 aircraft.

Supplier Updates

WELCOME to *Supplier Updates*, *Travel Daily's* new regular feature.

Agents can now access the latest special deals and promotions being offered by suppliers, simply by **CLICKING HERE**.

Supplier enquiries for notices:
advertising@traveldaily.com.au

WIN TWO NIGHTS IN AT FRASER PLACE MELBOURNE!

"It's beginning to look a lot like Christmas."

Travel Daily's popular Christmas photo competition is back!



Fraser Place has arrived in Melbourne with the launch of the brand new studio suite accommodation in a quintessential Melbourne city laneway.

Our good friends at **Fraser Place Melbourne** want to celebrate the festive season with the travel industry, and are asking you to send in your work Christmas party photos throughout December.

At the end of the month, the judges will select their favourite photo and the person who submitted this will win two nights accommodation for two guests in a brand new Studio Deluxe Suite, buffet breakfast for two on both mornings, complimentary internet and midday check-out.

Bonus points will be awarded for photos that include a copy of the *Travel Daily* issue.

So get into the spirit and start snapping, then email your festive photos (including names of the people pictured) to: xmasphotos@traveldaily.com.au

RIGHT: Aleisha & Jacqui from Jetaway Travel celebrating their Christmas Party at the Fairfield Boathouse.



Travel Daily is Australia's leading travel industry publication. Produced each weekday since 1994, the newsletter is first with the latest industry news and is available by paid subscription to people within the travel industry. Sign up for a free 14 day trial subscription at www.traveldaily.com.au.

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- If you enjoy working in a fresh team driven culture
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- Salary, Super & Commission

Recruitment experience is not essential as full training will be provided. We will help you reach your potential and goals with extensive training, guidance and mentoring. This may be an exciting career move for you to become a Recruitment Consultant in our niche Travel/Hospitality market.



Please forward your resume to helene@tmsap.com in the first instance.

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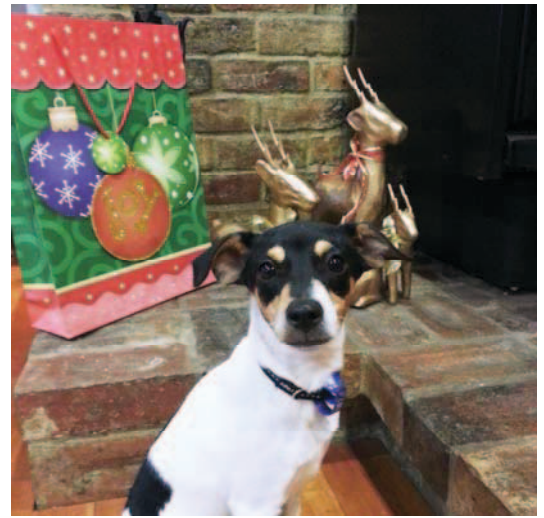
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SYDNEY – SALARY PACKAGE TO \$58K DOE**

Try before you buy! Being a 12 month contract, you can try the role before buying into a full time position. Enjoy creating group bookings to worldwide destinations, liaising with customers and suppliers all over the world to create dream touring itineraries. Enjoy a top Salary and high yearly bonus. Package to \$58K DOE! Work for a global company who are growing rapidly, therefore the option to go perm after 12 months is very high!

CRUISE INTO A NEW ROLE THIS NEW YEAR!

**CRUISE CONSULTANTS
SYDNEY – SALARY PACKAGES TO \$60K +**

Cruise is going off with a bang this New Year! If you are passionate about cruising and have experience selling cruise, we would love to speak to you. We currently have a number of cruise roles available for each & every taste! Enjoy Mon-Fri hours, lunch's onboard luxury liners and a great salary. Enjoy booking worldwide itineraries including Alaska, Caribbean, Europe & more. Want to start the New Year off with a new career? Apply today!

LIKE THE FINNER THINGS IN LIFE? RESERVATIONS CONSULTANT

MELBOURNE - SALARY PACKAGE TO \$60K (DOE)

Do you want to work for an exciting tour operator who is renowned in the industry for their fantastic staff retention, highly salary packages and exotic famils?? If you answered yes to all of the above, then we have the job for you! You will need a minimum 3 years consulting experience selling high end/luxury holiday packages to be eligible for this position. Contact AA Appointments today to apply for this amazing role!

SAIL INTO 2013

**CRUISE CONSULTANT
PERTH - SALARY PACKAGE TO \$50K (OTE)**

Looking to start 2013 with a career change?? We have the perfect role for you. This national company specializing in worldwide cruises is looking for an experienced consultant to jump aboard! You must have previous cruising experience to be considered for this role. Selling everything from luxury cruises in the Caribbean to river cruises on the Danube no one day will be the same! Call us to find out more!

CHRISTMAS HAS COME EARLY WITH THIS ROLE RETAIL MANAGER

MELBOURNE (INNER) - SALARY PACKAGE DOE

Our client, an awarding winning retail chain is looking for a consultant with previous managerial experience to join their team. If you love motivating and mentoring staff and want to lead your team to success then this is your opportunity. Joining this reputable brand offers you great potential to further your career and with a great salary package including generous bonuses on offer you would be crazy not to apply!

A GREAT CORPORATE OPPORTUNITY CORPORATE CONSULTANT

PERTH - SALARY PACKAGE TO \$64K (DOE)

This boutique company, who pride themselves on their dedication and superior customer service delivery, is looking for a like-minded consultant to join their team. Working Monday to Friday hours and car parking on site it will be a pleasure to come to work each day and work in this small team. This is a unique opportunity within the corporate sector; call us today to find out how to make this role yours!

JOIN THE ONLINE CRAZE

**ONLINE SALES & CUSTOMER SERVICE CONSULTANTS
BRISBANE CBD – SALARY PACKAGE \$55K OTE**

Experienced retail travel consultants, are you looking to escape face to face consulting? Want a role where you can still use your strong product and consultant skills? This is it. We currently have a number of opportunities for experienced travel consultants to join the online division of this leading travel company. You'll be responsible for assisting clients with new bookings, amendments and questions regarding the online booking systems. Want to know more – call us now.

A WHOLE LOT OF FUN

**WHOLESALE TRAVEL CONSULTANTS
BRISBANE CBD – SALARY PACKAGE \$55K OTE**

Is your day lacking a few laughs and excitement? Want to work in a team of friendly and passionate consultants who really care about what they do? This is your chance. We currently have a number of opportunities within this dynamic travel company for experienced travel consultants. You'll love working in wholesale travel and dealing only with travel agents. Great \$\$, career progression, famils and top training will be on offer along with a supportive team environment.

FUEL SURCHARGES CLASS ACTION
Notice of proposed settlement with Air New Zealand

Deadline for registration of intention to claim against Air New Zealand

If you wish to make a claim for money in a proposed settlement of this class action you must comply with this notice. If you are a Group Member and you do not do so, your rights to claim money against Air New Zealand may be lost.

Background

Representative proceedings are underway in the Federal Court of Australia against Air New Zealand.

The Applicant, Leonie's Travel Pty Ltd ('Leonie's') is seeking to recover commission on the fuel surcharge component of international published fares sold in Australia on behalf of Air New Zealand from the period when they were introduced in May 2004.

Proposed settlement

The parties have reached agreed terms of settlement of the class action, subject to Court approval. The terms of settlement which will be included in a Deed of Settlement provide that Air New Zealand, without admission, will pay to the solicitors for the Applicant the sum of \$37,141.00, inclusive of any GST (**Settlement Sum**) in full and final satisfaction of all claims by the Applicant and any group members for distribution by the solicitors for the Applicant to each group member who registers its intention to participate in the settlement on the following basis. The solicitors for the Applicant will from the Settlement Sum pay over to each such group member an amount of money equivalent to that sum of money which on a *pro rata* basis to the Settlement Sum is proportionate to the entitlement which that group member would have to payment of commission by Air New Zealand if the fuel surcharge component of the price paid for the sale in Australia of published fares for international travel was commissionable (less an equalisation payment as described below). The parties have also reached an agreement in respect of the costs of the proceedings.

Equalisation Payment

The Applicant is represented by Slater & Gordon who also act for some but not all group members. The Applicant's legal costs are being met by Litigation Lending Management Pty Ltd (ACN 085 495 987) (**the Funder**). Group members who have retained Slater & Gordon have also entered into an agreement (**Funding Agreement**) with the Funder (**Funded group members**). Under the terms of the Funding Agreement the Funder is entitled to a commission from the amount each Funded group member receives as part of the settlement with Air New Zealand.

Unfunded group members will get the benefit of the settlement with Air New Zealand. As a result the terms of the settlement provide that subject to Court approval the amount paid by Air New Zealand in full and final satisfaction of all claims by the Applicant and any group members will be distributed in the following order:

- (a) first, payment to the Funder of the amount owing by Funded group members to the Funder under each Funded group member's Funding Agreement;
- (b) second, by way of an equalisation payment, payment to Funded group members and unfunded group members who have duly delivered a notice of intention to claim form, of their respective share of the balance of the Settlement Sum in proportion to their total entitlements under the settlement.

The settlement will not take effect until it is approved by the Court. Leonie's and Air New Zealand will seek the Court's approval at a hearing in Sydney at 9.15am on 7 February 2013.

On 13 December 2012 the Court made orders requiring that this notice be published in travel trade newspapers and brought to the attention of group members in the proceedings. The Court ordered that every group member who intends to participate in the settlement with Air New Zealand, register its intention to do so no later than **4pm on 31 January 2013**, by either contacting the Applicant's lawyers, Slater & Gordon or by completing, delivering or sending a registration form to the Federal Court, as described below.

Who is a group member?

You are a group member and can make a claim if **all** of the following applied to you:

- (i) Between 11 May 2004 and 15 December 2006, for some or all of the time, you carried on the business of a travel agent as a corporation, with your principal place of business within Australia;
- (ii) Between 11 May 2004 and 15 December 2006, for some or all of the time, you were a party to the IATA Passenger Sales Agency Agreement; and
- (iii) At some time between 11 May 2004 and 15 December 2006, you sold international published fares in Australia on behalf of Qantas Airways Limited, British Airways Plc and Air New Zealand Ltd; and
- (iv) In response to the notice ordered by the Court on 20 February 2008, you did not lodge an Opt Out Notice with the Federal Court.

If you satisfy the above criteria, you have a right to register your intention to participate in the settlement with Air New Zealand.

What you must do

If you believe you are a group member and wish to participate in the settlement, you must take steps to register your intention to do so.

You can do this by completing and sending the form below to either:

- (i) Slater & Gordon, the lawyers for the Applicant and some group members, GPO Box 1584 Sydney NSW 2001 or by email Angela.Wong@slatergordon.com.au or by fax (02) 8267 0650; or
- (ii) the Federal Court, New South Wales Registry, Level 17, Law Courts Building, Queens Square, Sydney, NSW, 2000 or by fax (02) 9230 8295.

If you wish to participate in the settlement, you must complete one of the above steps by **4pm on 31 January 2013**. If you have retained Slater & Gordon it will lodge a notice on your behalf and there is nothing further you need to do to advance your claim at this point.

There is no obligation for you to contact Slater & Gordon or retain Slater & Gordon to act for you, if you wish to make a claim you may file your claim directly with the Court as above.

If you believe you are a group member, but do not wish to participate in the settlement with Air New Zealand, you are not required to do anything. On 7 February 2013 at 9.15am, the Court will be asked to make an order that if you have not completed one of the above steps by 4pm on 31 January 2013 you are barred from making any claim against Air New Zealand Ltd in respect of or relating to the subject matter of these proceedings.

If you want to oppose the settlement

If you want to make submissions on why the Court should not approve the settlement or to the disposal of the proceedings you must do so by filing a written outline of the grounds on which you oppose the proposed settlement together with any affidavit evidence on which you rely with the Sydney registry of the Court by 4pm 31 January 2013 and serve a copy on Slater & Gordon.

Further information

A copy of the Fourth Further Amended Application and Fourth Further Amended Statement of Claim are available at

<http://www.slatergordon.com.au/areas-of-practice/victoria/general-legal-services/class-actions/fuel-surcharges>. You may also contact Slater & Gordon at Angela.Wong@slatergordon.com.au or telephone (02) 8267 0619. Eligible group members may obtain a copy of the settlement deed once executed by contacting Slater & Gordon however you will be required to keep the terms of the deed confidential.

By order of the Court dated 13 December 2012.

REGISTRATION OF INTENTION TO CLAIM
(Filed in the New South Wales Registry)

Leonie's Travel Pty Ltd v Air New Zealand Limited
NSD 2449 of 2006

To: The Registrar, Federal Court of Australia (Sydney), Level 17, Law Courts Building, Queens Square, SYDNEY NSW 2000

.....
[Name of corporation]

.....
[ABN/ACN of corporation]

IATA number:.....

believes it is a group member in the above proceedings and wishes to register its intention to claim a *pro rata* distribution, subject to equalisation, of the Settlement Sum as defined in the Notice of proposed settlement.

Dated:

Executed by:

.....
[Signature of Director/Sole Director]

.....
[Signature of Director/Company Secretary]

.....
[Address]

.....
[Email]

.....
[Telephone]