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First with the news

Friday 27th July 2012

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EXECUTIVE RECRUITER

ISSN 1834-3058

Ireland Virgin role

LYNNE Ireland, well known to the industry through her roles with Preferred Hotel Group and ILTM, has been appointed as the Australian Regional Sales Director for Virgin Limited Edition.

It's the first time the upmarket Branson brand has had a local representative, with Ireland to focus on developing strong industry relationships to lift reservations for the upmarket collection of properties.

Gurney to succeed Lacaze

FORMER Qantas executive Rob Gurney has today been named as the next ceo at Jetset Travelworld Limited (**TD** breaking news).

The move follows a decision by current ceo Peter Lacaze to step down from the position, after informing the Board he wished to retire from the role on 30 Sep.

Lacaze will cease full time ceo and directors duties on 27 Aug (the same day anticipated that Gurney will join JTG as ceo Designate), but continue on for a five week period to ensure a "smooth transition & continuity."

Gurney was most recently Group Exec. Qantas Airlines Commercial, responsible for QF's global sales, marketing, distribution & channel management; network scheduling & revenue management; airline alliances, joint ventures and strategic partnerships, along with numerous other areas.

He left Qantas two months ago after a major restructure of its operations (**TD** 22 May).

Gurney said he was "delighted and honoured" to take the post.

"It is a wonderful organisation and we have a very exciting future ahead.

"I very much look forward to

meeting our staff, travel agency network partners and other key business partners," he said.

Lacaze said he was confident Gurney "will lead the company successfully" into the future.

"During August, it is business as usual throughout the company," Lacaze stated, seeking to assure the trade of a steady succession.

JTG chairman Tom Dery said Lacaze had been "instrumental in restructuring and rebuilding Stella Travel Services", leading its merger with Jetset Travelworld two years ago, and directing the joint Jetset Travelworld Group.

"Subsequently, the implementation of the merger & the consolidation of technology and operations have been extraordinary in their success, and I, and the whole Board, wish Peter well in his retirement," Dery added.

Qantas Olympian TVC

QANTAS will tomorrow launch its new Olympic Games inspired TV commercials, timed to coincide with the commencement of the London 2012 Games.

The Olympic TVCs feature a number of athletes, including Bernard Tomic, Steve Hooker, Matt Goss and Liesel Jones.

QF exec mgr marketing Lewis Pullen said the ads complement QF's other marketing activities to support the Australian Olympic Team, such as the new safety video and flying 'Boxing Kangaroo' 747 livery.

Travel Daily TV is hosting a preview of Qantas' Olympic TVC - click on the logo to view it, or go to www.youtube.com/traveldaily.



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QH/VH celebrate NTIA

QANTAS Holidays and Viva! Holidays are today celebrating their recent success at the 2012 NTIAs with the trade - see **pg 10**.

Eight pages of news

Travel Daily today has eight pages of news & full pages from:

- AA Appointments jobs
- Qantas Holidays

Allowance up in smoke

THE Government's Customs and Border Protection Service is reminding travellers of changes in tobacco duty-free limits which will become effective from 01 Sep as a result of measures announced in the Federal Budget.

The current allowance of 250 cigarettes or 250g of cigars or tobacco products is being slashed to just 50 cigarettes or 50g of tobacco products or cigars.

The allowance is valid for travellers aged 18 years or over, and all tobacco products in accompanying baggage are included regardless of how or where they were purchased.

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Snow conditions

WELCOME to TD's regular snow conditions update, providing info on the latest snow falls, depths and lifts in operation across key Australia and New Zealand ski-fields.

- Here's the latest snow reports:
- Falls Creek - 79cm / 15 lifts
 - Perisher - 1.17m / 47 lifts
 - Thredbo - 1.03m / all lifts
 - Mt Hotham - 1.08m / 10 lifts
 - Mt Buller - 75cm / 14 lifts
 - Coronet Peak - 45cm / 8 lifts
 - The Remarkables - 45cm / 6 lifts
 - Cardrona - 45cm / 6 lifts
 - Mt Hutt - 47cm / 4 lifts

Cunard sales spike

CUNARD's Grand 7-Day Sale has seen the cruise line set its second highest day of sales on record (trumped only by the 2010 launch of *QM2's* first circumnavigation of Australia), and a 40% uptick on any previous "short sale" offer. The current sale runs until 31 Jul, with a 16-night *Queen Mary 2* Hong Kong-Brisbane cruise priced from \$2,499ppts for a balcony stateroom - www.myccs.com.au.

Airports next for Amadeus

AMADEUS is putting impressive resources into a new software suite for airports, with a couple of key destinations already in final contract negotiations for the system, according to the company's Head of Airport IT, John Jarrell.

The new venture aims to capitalise on Amadeus' strong presence in the airline market, with its Altea system now used or in the process of being implemented by a large proportion of online carriers in Australia.

Jarrell said this means Amadeus has access to extensive data, some of which could significantly improve airport operations - such as incoming passenger loads, flight arrival data and even traveller demographics.

He said Amadeus believes there's an obvious opportunity to reposition airports in the service provider chain, with the new system to initially integrate about 20 key airport IT systems when it's released next year.

Speaking to **TD** in Nice yesterday Jarrell also revealed that there

was a "strong pipeline of new prospects" for the Altea suite including ground handlers.

MEANWHILE in other Amadeus news, the IT firm has announced that Indian low-cost carrier SpiceJet is now available to users of its Amadeus e-Travel Management (AeTM) online corporate booking tool.

Amadeus said the move was a response to increasing demand from travel managers wanting to book LCCs in India, with the full SpiceJet content accessed via a direct API development.

SpiceJet is the first of a number of Indian LCCs whose content is set to roll out in the next year.

Australia 'dream' spot

AUSTRALIA has been rated as the 'Top Dream Destination' in the world by US readers of *Virtuoso Life* - a publication of the luxury global travel network Virtuoso.

Australia out ranked Italy, NZ, South Africa, French Polynesia, Antarctica, Greece, France, Ireland and China in the Top 10 of Virtuoso Life's Travel Dreams poll.

Readers from Latin America & the Caribbean, as well as Canada, rated Australia as their 2nd dream destination, behind France and Italy respectively.

QF kids kit changes

QANTAS has confirmed cuts to the distribution of activity packs to children on domestic flights.

Effective 01 Aug, QF's Flying Fun kits for children aged from 3 to 11 years will be phased out, except during school holiday periods.

The change also applies to trans-Tasman flights and services to Noumea & Papua New Guinea.

Qantas is suggesting that young flyers will instead enjoy the dedicated childrens' sections on the new inflight entertainment systems on its 737-800s and domestic A330-200s, as well as the QStreaming technology which will see iPads provided for each domestic 767 passenger soon.

The carrier is also referring passengers to a new 'Family Travel' page on qantas.com with a range of activity sheets that can be printed at home before flying.

On International flights, QF will introduce new Smiggle activity packs for 7 to 11 year olds, which feature a journal, pen, pencil, bag tag, rubber and pencil case.

The current Crayola kit for kids aged 3 to 6 years is to remain on board, with a new design expected to be rolled out in 2013.

They will be available on QF-operated int'l flights (excluding Noumea, PNG & trans-Tasman), subject to availability.



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All applications fitting the above criteria will be considered. Please forward applications with a covering letter to recruitment@maxims-travel.com.

Applications close Friday 10th August.



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Due to further expansion within MSC Cruises Sydney office, a position has developed within our cruise team for a senior retail consultant.

The successful candidate must be able to work independently within a fast paced team environment with a minimum of 5 years' experience within the retail travel sector. Essential airfares and ticketing knowledge is required with GDS (preferably Sabre) and system knowledge. With a passion for cruise and excellent attention to detail with a good work ethic.

The successful candidate will work in our reservation team and liaise closely with our marketing, sales and product department, work well under pressure, meet deadlines and provide support to the office as required. Salary on application.

Send written CV with covering letter to hr@msccruises.com.au by 01 August 2012.

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Qantas retimes QF2 & QF6

QANTAS has adjusted the flight departure times on QF2 ex Singapore and QF6 ex Frankfurt after feedback from crew about delays at both ports.

Effective immediately, QF2 will now leave Changi Airport 15 mins later, at the new time of 7:35pm.

It's believed the later push-back will avoid the frequent practice of keeping the loaded plane on the tarmac in Singapore (for up to 40 mins) to avoid Sydney Airport's morning curfew restriction.

Meanwhile, QF6 will now depart Frankfurt bound for Sydney, via Singapore, five minutes earlier, at the new time of 10:15pm.

This will mean the Frankfurt departure is less likely to miss the airport's new curfew.

QF6 will now touch down in the NSW capital at 6:05am.

In a memo to cabin crew, Qantas yesterday said the change was in line with the tagline for its new *You're the reason we fly* ad campaign that's "all about putting our customers at the centre of everything we do - something you do on every flight."

QF says the changes will provide customers on QF2 more time in the Qantas Lounge or shopping in the terminal, "rather than waiting on the tarmac with the aircraft door closed."

While from Frankfurt, "we're less likely to miss curfew and disrupt both you and our customers," Qantas said.

"This change follows your feedback about the number of times we've had to keep customers on board with the door closed in Singapore, and disruptions we've made to our customers and your patterns as a result of delays in Frankfurt," the internal note said.

AirAsia Indonesia buy

AIRASIA has announced the acquisition of the company which owns Indonesia's Batavia Air.

AirAsia will hold a 49% stake in the airline, with a 51% majority held by an Indonesian partner to comply with local legislation.

Batavia Air announced Australian flights in 2010 but the operations never eventuated.

Sabre App developers

SABRE Pacific says that more than 80 third party developers from around the world have registered to become Red App Certified Providers so they can create applications which link into the Sabre Red workspace.

Sabre says its Red App Centre, which launched in Mar, is the "first B2B app store for the travel industry," with current and pending apps including systems to make booking of transfers and chauffeured vehicles easier; a taxi reservation app; and an app to export profile data to CSV files.

BNE AirportLink open

A NEW carriageway linking Brisbane Airport with the city has opened, shedding 20mins off the journey time in peak periods.

The AirportLink road & tunnel stretches 6.7kms, connecting the airport to the Inner City Bypass, Clem 7, northern arterials and local roads at Bowen Hills.

Brisbane Airport Corporation ceo Julieanne Alroe said it would offer a "convenient alternative" for millions of airport users each year and 20,000 workers daily.

Emirate Air Line stops

LONDON's brand new Emirates Air Line cable car suffered its first technical fault on Wed, breaking down mid-operation, leaving 60+ passengers stranded in their pods above the River Thames for over 30 minutes.



PARENTS of an 11-year old boy who ran away from his home in Manchester, UK never thought he would make it all the way to Rome - without a passport, a ticket or a boarding pass - but that's exactly what he did.

Manchester Airport officials have been left scratching their heads at how the boy managed to board the Jet2 flight, getting past customs, security and airline gate crews.

The boy wasn't detected by the airline at all until cabin crew noticed the irregular passenger count midway through the flight.

A number of airport security and airline employees have been suspended over the incident, while the naughty boy is back home with his family.

ANOTHER Jumeirah first.

The Dubai-based Jumeirah hotel group has announced its soon-to-be-opened property in Azerbaijan will feature the world's largest chandelier.

Jumeirah's Bilgah Beach Hotel, host to the 2012 Eurovision Song Contest, will feature the masterpiece of lights, consisting of 72,000 bulbs and stretching to the height of the full 18 floors within the hotel lobby.

The property will consist of 176 sea-facing rooms, five restaurants, a waterpark, a mini football field and spa facilities.

HYATT Regency in San Diego is diving head-first into the Seaworld philosophy, releasing a range of family suites themed around the local marine park.

Each of the suites has rooms for kids complete with "ocean-themed sheets", stuffed Shamu dolls, shark-covered bean bags and night-lights featuring underwater themes & animated fluro fish swimming on the walls.

Adult rooms have aquatic themed artwork and "marine inspired shower curtains".



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Japan bounceback

AUSSIE visitor numbers to Japan continue to rebound, with latest figures from the Japan National Tourism Organisation showing a 67.7% spike in arrivals during the month of Jun to 15,700.

The figures aren't too far off those set by this market two years ago, when Japan saw about 16,200 arrivals in Jun 2010.

The preliminary stats build on other recent monthly increases which saw May achieve a 78.2% surge and Apr a massive 169% jump on the last year.

Year-to-date growth from the Australian market to Japan is up by 22%, to over 105,000 arrivals.

Travelport mobile app

TRAVELPORT connected travel agents can get full access to the Galileo platform on Apple mobile devices through the new release Travelport Mobile Agent app.

The app is one of the first products to be offered globally through the Travelport Developer Network which debuted in Nov, and has already been piloted in Portugal, Spain and Brazil.

Travelport VP of product innovation Jason Nash said that "by enabling talented third parties to build products using Travelport technology we are delivering on our strategy to launch new, innovative solutions".

Finnair Economy Class to Europe via Bangkok, from only \$950*.

Departures from 27 August - 19 November 12.

*Sale ends 31 August 12. The fare shown is for low season, excluding taxes and fuel surcharges.

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Shire is excited for Activities



HOT on the heels of expanding its product range to include activities (**TD** 25 Jun), Excite Holidays recently surprised Angela Clarke from Spencer Travel offshoot Shire Travel in Caringbah, NSW with a prize for making the first activity booking via the online agent-only wholesaler.

Angela received an voucher for an a la carte dinner for two at the Sydney Tower 360 restaurant.

Pictured above from left at the surprise prize ceremony are Lisa Allan, Shire Travel Store Manager; Brooke Brindle, Excite Holidays BDM NSW; Kyle Rosewell, Excite Holidays and winning consultant Angela Clarke.

Disney Magic hour cut

WALT Disney World in Florida will cut the number of "Extra Magic Hours" it offers to inhouse guests, revealed with the release of the company's provisional 2013 operational calendar.

It identified of the six parks at WDW, the one chosen to remain open late for exclusive use of in-house guests will do so for 2hrs, down from 3hrs.

No further details on why the cuts to the popular enticement will be made, with a Disney spokeswoman saying "we regularly evaluate and adjust our offerings based on a variety of factors".

WIN A 5-NIGHT STAY IN PHUKET



This week, **Travel Daily** is giving one lucky reader the chance to win a 5-night stay in Phuket, courtesy of **Blue Marine Resort & Spa**.

The prize includes 5 nights accommodation with daily breakfast and Free upgrade to Royal Honeymoon; welcome drink; cold towel; fruit on arrival and a 30 minute head and shoulder massage at the Hotel spa.

For your chance to win, answer correctly four questions featured in **Travel Daily** from Mon-Thu this week, plus answer the final question featured today.

Email your answers by COB today to: bluemarine@traveldaily.com.au.

Q.5: In 25 words or less tell us why you want to win a holiday at Blue Marine Resort & Spa?

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Sales Executive	SE/CJ/22033
Sales Support Assistant	SSA/CC/22042

Ticket Office Staff:

Customer Sales & Service Team Leader	CS&ST/CC/22022
Customer Sales & Service Agent	CS&SA/CC/22001

Applications close Sunday 5th August 2012.

Telephone and postal applications will not be entertained.

Where could you be tomorrow?

TRAVEL Daily today wraps up its photo coverage of last weekend's NTIA awards night with a final page of photos from the night.

Attendees were kept entertained by Darren Percival of "The Voice", rising superstar Imogen Clark, and enjoying the company of old and new friends and acquaintances.

The 2013 ceremony beckons in 12 months time, with many goals set by each company to ensure titles are maintained, new records achieved and milestones marked.

Enjoy this final page of photos, with many more available at www.facebook.com/traveldaily.

A golden night to remember



RIGHT: The 2012 NTIA Awards night would not have been quite the success it was without AFTA's organiser extraordinaire Melinda Brown, whose dedication and months of effort in overseeing every aspect of the night resulted in a memorable occasion.

Melinda is pictured here with AFTA ceo Jayson Westbury.

Friday 27th Jul 2012



Excite Holidays' Search for Value

Contrary to popular belief, price is not always the single determining factor when selecting a hotel, but sourcing quality products for great value is often equally, if not more important. Excite Holidays has recognised this need by building an application tool called Best Value. Designed by the in-house development team this tool simplifies the search process by offering two search filtering options. The first sorts hotel search results by order of price, and the second option sorts the results by Best Value.

How is Best Value calculated? A unique algorithm determines whether a property can be considered good value in comparison with similar properties within the original search parameters. The Best Value tool takes into account star rating, value added features, exclusive stay-pay deals and the review rating within the booking system. The weight of this algorithm is divided by price, reviews, facilities, amenities, board types and location.

This is a huge benefit for agents as it not only saves valuable time within the search process, it also enables them to provide quality alternatives with significant savings on selected and often exclusive properties.

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Friday 27th Jul 2012

Canada famil spaces

EVERGREEN Tours has a number of spaces remaining on a 10-day famil of the Canadian Rockies, departing on 29 Sep.

The tour includes stays at the Fairmont Chateau Lake Louise & Hilton Whistler Resort & Spa, along with a two-day journey on the world famous Rocky Mountaineer in GoldLeaf.

There's a \$500 land participation fee & reduced fares are available - email famil@evergreen.com for more information.

Vale Rebbapragada

THE global cruise industry is today mourning the death of Royal Caribbean's Rama Rebbapragada, who died earlier this week at his home in Florida after a long illness.

Rebbapragada was well known in Australia, having been with Royal Caribbean for 29 years and helping expand the line's international operations including driving the establishment of its Sydney office.

Royal Caribbean ceo Adam Goldstein said Rebbapragada was "one of the most dedicated, loyal and passionate advocates that we have ever had at the company".

Thai comp winner

CONGRATS to Lara Hunt of Duck Creek Mountain Travel who was the winner of last week's Thailand mini-competition.

Lara has won a fabulous two night stay at Mode Sathorn Hotel and three nights at Crown Lanta Resort & Spa, including brekkie.

VTIC appointment

THE Victoria Tourism Industry Council has appointed Melinda Anderson as business development and operations manager, to commence Mon 27 Aug.

Hawaii records set

VISITOR arrival figures to Hawaii in the first half of 2012 reached record levels, with the state welcoming 3.9m guests and generating US\$7.1b in expenditure, a US\$1.2b year-on-year increase.



TRAVEL INDUSTRY CLUB



Travel, for travel people

THIS week's *Travel Specials* is brought to you by **Travel Industry Club**. If your firm has released a travel special you'd like to make the industry aware of send the details to specials@traveldaily.com.au.

Travel Industry Club has released special fares to Honolulu with Qantas, with return flights available from \$1,696pp. Call **TIC** on (02) 9700 8711.

Still in Hawaii, special "50 Days of Aloha" deals at **Aston Hotels** on the four major Hawaiian Islands, for sale to 04 Sep and travel up to 19 Dec. To book an Aston hotel, visit www.AstonHotels.com/50days.

Aimed at cruisers happy to book last minute, **P&O Cruises** has released a range of "Pack N Go" specials on selected voyages. The short-lead time cruises must be paid within 24 hours, if booked through a travel agent. For more info, visit **Complete Cruise Solutions** at www.myccs.com.au

Check out the west coast of Australia with **TravelMarvel's** 18-day tour from Perth to Darwin and enjoy the \$1300 saving per couple along the way. Now priced at \$6,345ppts, many of WA's most famous landmarks up the coast can be experienced. Valid for departure on 06 and 29 Sep, and 18 Oct, the package can be booked by phoning 1300 300 036.

Vicki set to soothe at Sarojin

NEW Horizons Holidays sales manager Vicki Gordon won't know what to do with all the peace and tranquility around her when she spends three luxurious nights at The Sarojin Khao Lak, in Thailand, courtesy of The Unique Tourism Collection.

Vicki was the lucky winner of **Travel Daily's** recent Sarojin promotion, correctly answering five questions about the property and taking home the top gong.

The prize includes airport transfers and all day a la carte breakfast with sparkling wine.

Vicki is **pictured** above accepting her prize from Jessica Rae, bdm for The Unique Tourism Collection, no doubt also mentally planning her time by the pool.



Hostels launch mobile

BUDGET accommodation chain HostelBookers has launched a mobile booking site allowing users to read descriptions and photos, check availability & make bookings.

SIA profits boosted

SINGAPORE Airlines Group has posted a net profit of \$78m for the first quarter of the Singapore financial year 01 Apr to 30 Jun 12.

The result is an increase of 73% year-on-year, although the carrier admitted last year's results were tempered by lower demand in the wake of the Japanese tsunami.

The main airline operation saw an operating profit of \$85m, while revenue for the period grew 6% to \$3.7b, with a yield decrease of 3% due to higher fuel prices.

Get a taste of Orange

MASTERCHEF'S 2011 winner Kate Bracks will present cooking demonstrations as part of a promotional campaign for the NSW town of Orange on 23 & 24 Aug in Sydney's Martin Place.

Encouraging people to "take a trip to Orange in your lunch break", local producers, and businesses will be represented, along with local music, wine tastings and entertainment.

The promotion is supported by Destination NSW.

TA marketing tools

TOURISM Australia has released a range of free promotion and marketing tools to the trade as part of the next phase of the \$250m "There's Nothing like Australia" campaign rollout.

Available for download are a series of promotional posters, digital postcards, newsletter templates, screensavers & digital wallpapers, high-res photographs and footage and an interactive campaign widget.

More at www.bit.ly/TAtools.



AIRCALIN and New Caledonia Tourism ran a new competition this week in conjunction with popular Sydney radio station WSFM on the 101.7FM frequency, and breakfast radio personalities Brendan Jones & Amanda Keller, known as "Jonesy & Amanda."

Each morning, one lucky listener won a holiday to New Caledonia.

Special airfares to Noumea with up to 30% discount with Aircalin are on sale until 03 Aug.

Pictured above between Jonesy & Amanda is Aircalin's Australia sales manager Brett Walsh.

Air NZ dom. fares tumble

AIR New Zealand has wielded the axe on domestic fares as it prepares to add extra capacity on trunk routes at a rate of 880 seats per day over the next 12 months.

The move is an "aggressive new approach" Air NZ is taking on filling 320,000 new seats per year to be added to the New Zealand domestic network.

Effective 01 Sep, lead-in 'Seat' fares are dropping by as much as 29%, or NZ\$20 on the Auckland-Wellington city pair to NZ\$49, the same price offered between Christchurch and Wellington.

Business 'Flexi' fares are also

being slashed by up to 41%, with Auckland to Queenstown dropping from NZ\$356 to NZ\$209 one way when booked online.

"We want to stimulate demand to get more Kiwis flying and with more than US\$1b of domestic aircraft on order we are ready to support a rebound in the economy," NZ Group general manager Australasia Bruce Parton said.

The new fares are available now and valid for travel from 01 Sep.

MEANWHILE, NZ's Airpoints loyalty scheme is being expanded to allow members to pool their points with family and friends.

New Zealand based members can group their points in with up to four other members, including two residing at a different address.

"This is a simple way in which people can make the most of their Airpoints Dollars," Air NZ general manager of Loyalty David Mackrell said.

For more information on the new "Shairpoints" expansion, see www.airnz.co.nz/shairpoints.

Vale Warwick Vyner

THE travel industry is today mourning the passing of one of its doyens, Warwick Vyner.

The 'larger than life' Vyner was well known within the trade in the 70s & 80s, and described as a "true gentleman of the industry."

Funeral details are yet to be advised.

Sherry chalks up five aboard

CARNIVAL Australia chief executive officer Ann Sherry this week celebrated her fifth year as Captain of the ship, steering the company toward consistent double-digit growth.

The boss was honoured for her monumental efforts with a surprise afternoon tea thrown in her honour by her staff.

Aussies continue to book cruises in record numbers, with 625,000 taking a cruise holiday, a 34% year-on-year spike.

Sherry said there was no magic formula to her success.

"We found the customers, we brought them the ships, we filled the ships and we have given our passengers great experiences and as a result 40% sail with us again and again".

Thanking her team for the surprise, particularly senior vice president Neil Linwood, Sherry added "Thank you to all of you for the best five years I have had in my career so far".

"I am looking forward to the next five years. Watch this space, the ride has only just begun".



QF kks Emirates talks

QANTAS yesterday confirmed it was in "discussions" with a number of airlines, including Emirates, about potential partnerships (*TD* breaking news yesterday).

"Strengthening alliance partnerships is one of the four pillars of the Qantas Group's five-year strategy," the carrier said.

SAA plane takes Olympic paint



AS THE Olympic Games officially opens in a blaze of fireworks and glittering celebration in London tonight, the South African team can remember their recent send-off aboard a specially painted South African Airways aircraft.

The paintjob chosen as the winner was created by first year design student Adri le Roux from Stellenbosch University, located on the far outskirts of Cape Town.

Le Roux's colourful artwork, depicting South African swimmers,

track & field stars, soccer players and other athletes was the design chosen in a public competition issued by the airline for students aged 13-21 to enter.

The contest challenged artists to devise a theme that echoed the passion, hard work, drive and commitment to excellence shown by Team South Africa & reflecting the true spirit of the nation.

South African Airways ceo Siza Mzimela is **pictured** above with SA cabin crew and airline staff.

Today's issue of *TD* is coming to you from Japan, courtesy of Accor and Qantas for the opening of a new **Mercure Hotel** on the island of Okinawa.

JETSTAR Japan may have started up only a month ago, but it seems the fledgling carrier is already a hit in the Japanese market.

Yesterday, *TD* flew on the new airline from Tokyo to Okinawa.

The plane, a brand new Airbus A320 with 180 seats was full which is apparently the pattern on its daily flights from Tokyo to Osaka, Sapporo, Fukuoka and Okinawa.

One reason could be fares 50% less than full service competitors, but another could also be the young cabin crew - for friendliness and enthusiasm, they've got it in spades.



Makiko and Yumo (pictured) are two of Jetstar's newest recruits. They gave up flying for Qatar Airways and have no regrets. When *TD* asked them what they thought of their new airline, they each gave a big smile and two thumbs up.

Jetstar Japan currently has only three A320's, but is taking delivery of one a month and aims to have 24 of the twin-engine planes within two years.

It has 40 pilots and only 25 cabin crew, with plans to hire more than 200 cabin staff as it continues to grow.

Inflight offerings for sale include Asahi beer and peanuts, red or white wine and coffee.

Reho happy with new GDS

REHO Travel says its switch to Amadeus (*TD* 19 Jun) followed a four month selection process which saw both management and frontline consultants review the options against an extensive list of 'must-have' and 'wish-list' items.

MD Karsten Horne said he's expecting the change to improve the Reho business, with improved workflow processes giving more time for consultants to service and add value to their clients. Travelscene Corporate member Reho Travel is using the Amadeus Selling Platform as well as Amadeus Offers and Amadeus Master Pricer Expert. Horne is pictured above centre with Amadeus IT's Sharon Stanley and David Katz.



AM \$11b Boeing order

AEROMEXICO has placed a massive provisional order with Boeing for 90 737 MAX aircraft and 10 787-9 jets.

The US\$11 billion deal will see the 787s enter AM's fleet in about 12 months time & the 737s come online in 6 years time, in 2018.

 **Supplier Updates**

WELCOME to *Supplier Updates*, *Travel Daily's* new regular feature.

Agents can now access the latest special deals and promotions being offered by suppliers, simply by **CLICKING HERE**.

Supplier enquiries for notices: advertising@traveldaily.com.au

Friday 27th Jul 2012

Tablets for D7 guests

PASSENGERS departing on low-cost long-haul Malaysian carrier AirAsia X from ports including Melbourne, Gold Coast, Sydney and Perth are now able to pre-book Samsung Galaxy 10.1 tablets for inflight use.

The inflight entertainment gadgets preloaded with movies, TV shows and music costs from MYR35 (AUD\$10.70) per sector.

WIN A HOLIDAY TO HONG KONG

WIN THIS MONTH'S MAJOR PRIZE

- 2 nights at the 5 star **Harbour Grand Kowloon**
- 2 nights at the 5 star **Harbour Grand Hong Kong**
- 2 return economy flights

Throughout July, *Travel Daily* is giving readers the chance to win an incredible major prize and weekly prize to Hong Kong, courtesy of **Harbour Plaza Hotels & Resorts** and **Cathay Pacific**.

To win the weekly prize, simply answer all five daily questions by COB today. The subscriber with the most correct answers and the most creative response to today's question will be the weekly winner.

There will be 20 questions throughout the month. At the end of the month the subscriber with **all** the correct entries and the most creative responses to **all** four of Friday's questions will win the major prize of a holiday for two people to Hong Kong.

Q.20: In 25 words or less tell us why you would stay or book a client at Harbour Grand Hong Kong.

WIN THIS WEEK

2 nights at
The Kowloon Hotel

Located in the heart of the city, The Kowloon Hotel is conveniently situated atop the MTR Tsimshatsui station and directly connected to an exclusive shopping arcade. Guestrooms are well-equipped with excellent amenities and Wi-Fi connection for a comfortable stay.



Send your entries to: harbourplazacomp@traveldaily.com.au

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**CANBERRA – WORK IN LUXURY
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Do you live the high life, booking exotic destinations? Can you see yourself of luxury educationals? This is your opportunity to work for a luxury agency in Canberra. Work for this amazing brand that offers fantastic training and staff development. You will enjoy booking a mix of leisure and corporate clients and being part of a highly successful and great friendly team. All you need is one year’s industry experience to join this top team.

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MELBOURNE (INNER) SALARY PACKAGE TO \$51K + BONUSES

This large travel operator is looking for two customer service focused travel agent’s to join their team in Melbourne. Working with Galileo you will be responsible for assisting online clients with their booking enquiries. Working on interesting itineraries behind the scene no two days will be the same! With a rotating roster on offer you can look forward to a sleep in, perfect with such a social group! Call us today

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MELBOURNE (INNER) - SALARY PACKAGE TO \$50K (OTE)

Are you looking at moving away from face to face consulting? This new online cruise specialist role will give you just that! Your daily role will involve selling worldwide cruises to online customers, via phone and email. With offices based in Melbourne, New Zealand and the UK you will enjoy the benefits of being a part of the online craze! If you have a real passion for cruise then this is the role for you! Apply today

**SIMPLY THE BEST
RETAIL TRAVEL CONSULTANT**

PERTH (NORTH) – SALARY PACKAGE TO \$60K (DOE)

We have a fantastic new role for an experienced travel consultant in Perth. This up market, niche boutique travel agency, specialises in organising first class travel arrangements for the discerning traveller. From luxury cruises in the Antarctic, to small upmarket wine tasting tours through Burgundy, you will enjoy using your travel expertise to plan once in a lifetime experiences. Minimum 3 years retail exp required.

**READY FOR CORPORATE BLISS?
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Melbourne now is your chance to enter the corporate market! We have numerous corporate roles for experienced travel consultants. You can earn salaries of up to \$70k per year, work with leading international companies and get your weekends back! How good does that sound? All that’s required is a minimum 12 months industry experience and a “go get em” attitude! Make the move today!

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Imagine working Mon-Fri hours in a recently renovated office with limited walk ins, whilst planning detailed five star itineraries. Sound too good to be true? It’s not! We are currently looking for a senior travel consultant to join this prestigious agency. Enjoy working with some of the best consultants in the industry and love handling the travel needs of the discerning traveller. Earn a strong set salary and have access to five star famils. Europe knowledge preferable.



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for voting for us!*

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Holidays

