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# Travel Daily

First with the news

Tuesday 31st July 2012

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ISSN 1834-3058

## WDW ticket guide

**TODAY'S** Disney Destinations Word of Mouse feature provides a run-down on the spectacular Walt Disney World Resort in Florida, including a synopsis on the best ticket pass options for visitors - see **page ten** for details.

## Great Keppel Island reborn

**PLANS** have been unveiled for a \$600m revitalisation project for Great Keppel Island, designed by the brains behind world-class resorts in South Africa, French Polynesia, Maui, Las Vegas & Bali.

Yesterday, the Great Keppel Island Revitalisation plan took a step forward with details of a new 250-suite hotel on the old resort & backpacker site revealed.

It follows the filing to State and Federal Govt's of Environment Impact Statements of the project which took close to two years to prepare involving 90+ experts.

GKI closed four years ago in late Feb 2008, at the time cutting the islands population by 50% when over 100 staff lost their jobs.

Under the proposed 12-year project, 400 building jobs will be created during the construction phase and employment for 1,000 resort staff once completed.

WATG, the group behind resorts including The Palace for the Lost City, Sun City in South Africa and The Venetian Resort in Las Vegas, has been appointed designers by developers Tower Holdings.

Dubbed "Australia's most exciting tourism resort on the doorstep of Central Queensland", it calls for a beachfront hotel at Fisherman's Beach, a range of resort accom (750 eco-villas & 300 eco-units), a marina, retail village, day spa, Greg Norman designed golf course and an upgraded airstrip that would allow direct flights

from Sydney, Brisbane & Cairns.

Since its closure four years ago, Qld's Capricorn Coast has seen a 200,000 visitor slump per year, chairman of Capricorn Enterprise Grant Cassidy said.

"Local business operators want to see the island returned to its former glory and it is critical that this happens," Cassidy said.

Stage one of the project would see the establishment of the resort, along with restaurants and conference facilities.

Capricorn Enterprise ceo Mary Carroll called on support for the proposal over the next 30 days.

"It is critical that if we and the broader business community want a resort on Great Keppel Island, they must voice their support," Carroll said.

An online campaign to support the GKI Resort has been launched at [www.gkiresort.com.au](http://www.gkiresort.com.au).

## Seven pages of news

*Travel Daily* today has seven pages of news & full pages from:

- TMS Asia Pacific jobs
- AA Appointments jobs
- Disney Destinations
- South American showcase

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## Cook Is. ceo resigns

**CARMEL** Beattie has resigned from her role as ceo of Cook Islands Tourism - and a restructure will see her position split into two roles - a General Manager with responsibility for day-to-day operations, and a contract position focusing on the destination's strategic positioning.

The corporation's board is now searching for a new gm, with Director of Finance, Halatoua Fua, acting in the role in the meantime.



## Air Australia refunds OK'd

**IATA** yesterday announced the finalisation of refund applications filed by travel agents in BSPLink for Air Australia tickets.

When the carrier collapsed, AFTA worked rapidly behind the scenes to ensure that BSP funds held by IATA for unflown sectors would be made available for refunds to travel agents by the administrators (**TD** 21 Mar).

In an update issued yesterday, IATA said that all refund

applications have now been evaluated (**TD** breaking news), but unfortunately "the funds held are not sufficient to cover all of the refunds that have been approved by Air Australia."

Accordingly, the amounts to be repaid will be prorated against the total amount withheld, meaning agents will receive 21.88% of the amounts approved.

IATA said the refunds that have been approved for processing are final, and will be automatically included in the current travel agency billing cycle.

Refunds that have been rejected will not be processed, IATA said, referring any inquiries to the failed airline's administrator, KordaMentha.

## Kumuka liquidators

**KUMUKA** Worldwide has commenced proceedings to place the firm into Creditors' Voluntary Liquidation after its collapse due to financial difficulties.

According to Kumuka's director Ozkan Ozbuluter, Peter Kubik and Michael Kiely of London's UHY Hacker Young LLP have been appointed as Joint Liquidators.

Customers impacted by the company's collapse are being recommended by Ozbuluter to contact their insurance or credit card provider to discuss options, or to send queries to UHY.

## Vaughan moving on

**FORMER** Emirates Senior Vice President Commercial Worldwide, Richard Vaughan, has retired from the carrier after eight years (and a total of 51 years in aviation).

He will relocate to Perth in Dec, where he has accepted some non-executive directorship roles.

## JQ/AA c/s fast-track

**JETSTAR** has requested "prompt approval" from US authorities for a renewed & expanded codeshare alliance with American Airlines (**TD** 26 Jul), after receiving no objections from any of the rival carriers polled.

Of those airlines were the likes of trans-Pacific rivals, United Air Lines and Delta Air Lines.

As revealed by **TD**, JQ is seeking to now have AA's code placed on select trans-Tasman services.

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**CLICK HERE for further details**

## South America push for Aussies

TRAVEL agents and wholesalers are being invited to attend joint workshops on South America, hosted by tourism bureaus from Argentina, Chile and Colombia, to be held in Sydney, Melbourne and Brisbane during Aug.

The roadshow follows increased demand from the Australian trade for info on the destination and package options, says Long Haul Market Mgr Turismo Chile, Carolina Valenzuela.

The shows aim to build on beefed up air capacity to South America, born out of Qantas' new service between Sydney-Santiago and Aerolineas Argentinas new nonstop Buenos Aires-Sydney service which commenced

operation earlier this month.

"With greater air access, we see significant inbound potential for our countries," Valenzuela said.

She said "in-market knowledge" of South American attractions was "good" but experts will be able to provide a fresh update.

Latest stats show 18,000 Aussies travelled to Argentina between Jan-May, building on last year's 40,000 arrivals for the full year.

Chile arrivals from Aus/NZ were up 20% year-on-year from Jan to May to over 23,400, while Aussie visits to Colombia rose 15% to over 10,300 in 2011 compared to the corresponding year.

For times, dates and locations of the roadshow, **see page 11.**

## Back-Roads web rego

FLIGHT Centre owned touring firm Back-Roads has introduced an online passenger check-in function to cut down on pre-departure paperwork.

Using a tour code and departure date clients can also use the 'My Tour' portal link to download tour itinerary details with names and addresses of hotels.

"This is another way Back-Roads Touring is making travel easier for its guests so they can get down to the real business of enjoying their holiday," gm Brad John-Davis said.

## EY/EI codeshare

ETIHAD Airways and Aer Lingus have inked an interline & code-share deal effective immediately.

Under the deal, the 'EY' airline code will be placed on EI metal between Dublin and Aberdeen, Amsterdam, Birmingham, Bristol, Cardiff, Edinburgh, Glasgow, Isle of Man, Jersey, Kerry, Lisbon, London Gatwick & Heathrow, and Manchester, as well as Heathrow to Dublin, Cork and Shannon, from Manchester to Dublin, Cork and Shannon, and Dublin to Boston and New York JFK.

In return, EI will place its code on EY metal to Abu Dhabi and Dublin, and have access to points beyond to Australia, Asia-Pacific, India subcontinent and the ME.

## Stayz Group app

THE Stayz Group has launched a new iPhone app enabling users to book holiday rentals at 25,000 properties in over 1,000 locations around the country.

The firm said 20% of its website traffic is now generated via a mobile platform.



**IF YOU'VE** had a bad day assisting your clients, passengers or hotel guests, spare a thought for staff at this call centre.

Two German businessmen have launched a service for people having a bad day to simply phone up and give the person on the other end both barrels of their anger in the form of a total tongue lashing, or in other words, to vent their frustrations and pent-up anger.

Entitled "Schimpf-los" ("swear away"), the hotline is designed to provide an outlet customers can use instead of taking out their anger on co-workers, family, friends or worse, customers.

Seven days a week, operators are standing by just waiting for your torrent of vitriol, at a cost of €1.49 per minute.

Operators have been trained in cheeky lines designed to provoke outbursts such as "That's the third time I've heard that today - is that all you've got"?

**AND** while we're on the subject of customer service, don't expect this airport staffer to help you with your luggage.

The operator of New York's JFK, Newark and LaGuardia airports is spending \$180,000 on new "virtual" customer service representatives.

Last Fri, the first of the hologram-based gadgets was unveiled in Newark Liberty's international arrivals area in Terminal B, with the device programmed to answer passengers' most frequently-asked questions.

## Sales and Marketing Position



Bill Peach Journeys, creators of unique and stylish travel experiences throughout the world are seeking the services of an experienced Sales and Marketing person to join their small team of professionals. This multi faceted role will suit someone looking to gain experience across all aspects of marketing and sales.

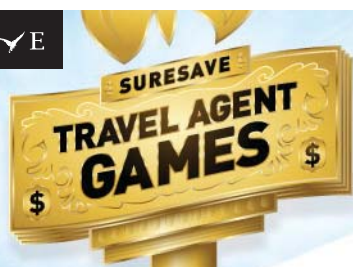
### Ideally the successful candidate will have:

- 5 years experience in a sales and marketing role within the luxury end of the travel industry
- A clear understanding of marketing principles, with practical experience in direct mail, internet marketing and advertising
- Experience with sales and B2B activities with retail agents
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## DXB visitors booming

**DUBAI** International Airport has reported its busiest first half year in history, announcing 27.9 million pax movements between Jan-Jun.

The result is a 13% jump on the first half count from 2011.

The facility posted a 16% year-on-year jump in movements for Jun alone, with nearly 650,000 more pax using the terminal.

## China Air AKL tag on

**CHINA** Airlines has modified its service to Australasia, increasing its three weekly nonstop Auckland flights to daily, but routing the new extra services via Sydney.

According to travel agent GDS displays, the new flights between Sydney and Auckland will allow a little more than 1hrs turnaround on Mon, Wed, Thu and Sat.

## Finnair Business Class to Europe via Bangkok from \$4850\*.

Departures until 2 December 2012.

\*Sale ends 31 August 12. The fare shown excludes taxes and fuel surcharges.

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## Christchurch emulates Melbourne

**A PROPOSED** new Convention Centre capable of catering for 2000 delegates has been outlined in the Christchurch Central Recovery Plan to rebuild the city.

Announced by NZ PM John Key, a state-of-the-art Convention Centre will be established on a "postcard location" by the Avon River, which will become a key focus area of the redevelopment.

Christchurch's 'blueprint' aims to encourage "certainty, clarity

and inspire confidence" in the future of the city.

Key said the revamped, compact city design would be "very much like Melbourne", with shops, bars, cafes and restaurants planned to line the river's edge too.

Christchurch & Canterbury chief Tim Hunter said the project to rebuild the earthquake ravaged city provided "a very clear vision" that "shapes Christchurch as a city of the 21st century."

The guidelines call for a low-rise city, with structures no taller than 28 metres high (eight storeys tall).

A new Maori cultural centre, a 35,000 seat covered stadium, a make-over of the Christchurch Square and an earthquake memorial are also being plotted.

## QF's Olympic lounge

**QANTAS** has set up a special Olympic lounge at the Sofitel in London for Platinum One Frequent Flyer customers to enjoy during the 2012 Olympic Games.

The lounge has been opened as a premium offering for the Games as part of a renewed commitment to going "above and beyond" to meet customers' expectations during and beyond the Olympics, according to a memo from Qantas International ceo Simon Hickey.

## Dual brand ski resort

**STARWOOD** has opened a dual-branded Sheraton and Westin Changbaishan ski resort in China's Changbai skifields, one of the country's leading ski destinations.



**QANTAS** Airways and Langham Hospitality Group teamed up to host this group of highest selling American Express Business Travel consultants on an A380 famil to Los Angeles last weekend.

The trip included a stay at The Langham, Pasadena in LA, and the group experienced an afternoon city tour, took in some

shopping, visited the Cheesecake Factory and enjoyed some retail therapy at the Citadels outlets.

**Pictured** on the trip from left are: Craig Adamson, Langham Hospitality Group; Maria Pantazis, Qantas; Amex consultants - Kirsty McMahon, Allison Thornley, Joe Macri, Belinda Cleaver, Jess Bishop and Julia Abrahams.

## Business Partnership Manager

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Reporting to the Regional Sales Manager and supported by an inside sales team, the Business Partnership Manager is responsible for building a strong geographic presence, in order to achieve sales targets through industry relationships and business partnerships. The incumbent will be responsible for educating trade and consumer channels on the benefits of cruising, driving incremental revenue through existing and new channels.

### Key responsibilities include:

- developing and implementing business plans
- promoting products and services through on-site sales calls, telephone and written communication
- supporting the development of local marketing for agents
- managing product education events, presentations and training
- preparing and delivering financial reporting to key accounts across the territory

We seek applications from individuals with recent experience in an 'on the road' relationship management position who demonstrate:

- a passion for cruising and 'being on the road'
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- excellent communication skills, with an engaging and impactful presentation style, and proven ability to present to a large audience
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## New Nexus website

**ONLINE** wholesaler Travel Agents Nexus has launched a new website, offering 13% commission on hotels, tours and attractions - see [travelagentsnexus.com.au](http://travelagentsnexus.com.au).

## Newly minted Trip millionaires

**FIVE** lucky travel consultants are trying hard to decide what to do with one million Qantas Holidays Trip loyalty points after winning the recent Trip Fly Free promotion.

One of the winners was Peta Godfrey from Platinum Travel in Gerringong, NSW, who's pictured right with Adam Joseph from Qantas Holidays.



The other winners were Amanda Robinson of Brighton Travelworld; Dianne Garbin from Floreat World of Travel; Tina Pizzoni of Harvey

World Travel in Roma Street Brisbane and Phil Higgins of RACT Travelworld Rosny Park.

## Remember 'Mr Travel'

**FRIENDS** and family of the late Warwick Vyner (**TD** Fri) are being invited to a memorial service to celebrate his life at 12 noon this Fri 03 Aug at St Stephens Anglican Church in Mittagong, NSW.

Vyner requested that everyone should wear bright colours and in lieu of flowers donations should be made to the Warwick Vyner Foundation to support the health, welfare and education of young people in the Wingecarribee shire.

## Pick a French pic

**FRENCH** Travel Connection is asking agents to help it select an "iconic French image" for its 2013 brochure, with five cover shots presented on its Facebook page at [facebook.com/FrenchTravel](http://facebook.com/FrenchTravel).

Consultants can 'like' their favourite image and leave a comment (by 5pm AEST this Fri 03 Aug), with a bottle of bubbly up for grabs for the best reason for their choice.

## HA AKL fares out

**HAWAIIAN** Airlines has released pricing for its Auckland-Honolulu flights (**TD** 16 Jul), valid for travel from 14 Mar 2013 when the thrice weekly service launches.

Prices start at NZ\$1468 return to HNL, and NZ\$2286 return to Los Angeles and San Francisco.

## BNE self service

**A NEW** bag-drop system is being implemented at Brisbane Airport, which is claimed to allow passengers to deposit their luggage in under 25 seconds.

Jetstar domestic pax are the first to experience the project, which will be expanded to other carriers operating both domestic and international routes.

The self-service system allows travellers to check in at a kiosk, attach their own bag tag and drop the luggage at a self-drop station where it is automatically weighed, measured and dispatched.

It's being implemented by airport technology specialist SITA in partnership with Brisbane Airport.

## Swan Hellenic savings

**SWAN** Hellenic Cruises has launched "Special Guarantee Fares" on a range of departures on the newly refurbished 350-passenger *Minerva*.

Deals are available on a range of departures from Sep 2012-May 2013 with itineraries in Europe, the Middle East and Asia - including a 30 day Athens-Dubai cruise from \$4110pp.

More info at (02) 9959 1382.

## Accor rebrand in NTL

**ACCOR** has rebranded The Sebel Newcastle Beach as the Novotel Newcastle Beach following its recent acquisition of the Mirvac Hotel portfolio (**TD** 22 May).

The 88 room 4.5 star property has also been placed on the market, with expectations of fetching around \$20 million.

If sold, it's expected Accor would continue to manage the property.

Accor is also marketing the Sebel Hotel in Mandurah, WA which it acquired as part of the Mirvac deal.

## DL Haneda switch

**DELTA** Air Lines is seeking rights to reallocate capacity between Detroit and Tokyo Haneda to Seattle, citing the Eastern service as underperforming relative to its West Coast-Haneda service.

DL told US regulators Seattle will offer "a more attractive and consumer friendly schedule that is a better fit with the Haneda operating window."

Seattle is the largest US-Tokyo market without nonstop Haneda service, the SkyTeam carrier told the US Dept of Transportation.

The airline claims its network at Seattle, through its partnership with Alaska Airlines, provides links to "scores of US cities."

## NRL Rd 21 Winner

CONGRATULATIONS

**Mathew Webb**

from Singapore Tourism Board

Mathew is the top point scorer for Round 21 of *Travel Daily's* NRL industry footy tipping competition and has won a double pass to Sydney Tower Eye, courtesy of Merlin Entertainments Group.



## Major Prize Sponsors

**1st Prize:** 4-night holiday to Dubai, courtesy of Emirates and Holiday Inn



**2nd Prize:** 5-night holiday to Vanuatu, courtesy of Air Vanuatu & The Grand Hotel and Casino Vanuatu



## Money

**WELCOME** to *Money Talk*, *TD's* Tue feature on what the Australian dollar is doing.

**\$1AUD = US1.049**

After a recent scare, the AUD has rebounded somewhat, hitting a four-month high against the US, as it continues to outperform its main competitors.

The local currency is jumping between the high US104c and the low US105c, with the day's trading now well underway.

Meetings to discuss further stimulus for the American economy is expected to push the AUD higher still, with talk that it should move further into the 105c range and then past 106c.

As the Euro continues to trade poorly, positive changes on local exchange rates are expected to further boost travel to the region. *Wholesale rates this morning:*

US	\$1.049
UK	£0.668
NZ	\$1.297
Euro	€0.856
Japan	¥81.99
Thailand	฿33.13
China	¥6.69
South Africa	R8.59
Canada	\$1.05
Crude oil	US\$89.69

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## Tempo Dubai brox

TEMPO Holidays has released its 2013 Dubai Egypt brochure which features a 2-for-1 deal on its Wonder of Egypt small group tour, valid for bookings by 15 Nov.

## Accor launches Mercure Okinawa

MERCURE's latest hotel has rolled out the welcome mat at its brand new 4-Star property on the island of Okinawa in southern Japan, and appointed one of the country's only female General Managers to run the operation.

Shanghai-born Vicky Wang has been with Accor only a few years, but has quickly climbed the ladder of the France-based chain.

"My staff and I aim to go all out to see that our guests enjoy our beautiful hotel.

"We want everyone to know that we're open for business and that Okinawa is a fascinating part of Japan," Wang told *Travel Daily*, on location for last week's launch.

All 260 rooms are exquisitely appointed with modern decor, all modern conveniences, flat screen TV, free wi-fi internet and even heated toilet seats.

In the elegant Bistro de la Mer dining room, Western, Japanese and creative French cuisines with superb wines are all available.

Mercure's new property is located in the city of Naha, a quick 10min taxi ride from the airport, or by a fast monorail that stops right outside the hotel.

Rooms at Mercure Okinawa start at a low \$100 per night.

Jetstar Japan flies daily from Tokyo to Naha with fares for the 2hr 30min flight from around \$90.

## DJ/XR pilot schooling

VIRGIN Australia and alliance partner Skywest Airlines have appointed Flight Training Adelaide as its preferred feeder academy for its joint cadetship program.

The carriers say upon completion of the course, graduates will commence in First Officer roles on Skywest ATR flights before progressing to Virgin Australia.

## New Buller tech pass

MT BULLER has rolled-out a new B-TAG access pass allowing access to online credit loading and special lift offers, as well as avoiding lengthy queues.

More at [www.mtbuller.com.au](http://www.mtbuller.com.au).

## Wimbledon 2013 tkts

KEITH Prowse has released deals to Wimbledon 2013 including a three night package priced from \$2,156ppts which incl reserved seats for two days on Centre and No. 1 Court, three nights accom, transfers & more - 1300 730 023.

## Mongolian Air rep

WORLD Aviation Systems has been named as representatives for Ulaanbaatar-based carrier MIAT Mongolian Airlines in Australia.

OM operates four aircraft to seven foreign cities and plans to join an airline alliance in 2 years.

## AFTA UPDATE

The latest insights from AFTA's Chief Executive, Jayson Westbury



FIRSTLY, for those that have been involved in the Air Australia collapse I was most pleased to see that IATA have officially released the detail about how valid refunds processed via the BSP will now be paid. From the official notice that was issued via BSPLink it will be at a rate of 21.88% of the value of the refund, which is due to the amount of valid refunds being far more than the monies held.

Nevertheless, this is good news for those agents that have been stuck in the middle of this mess and any refund amount is better than nothing. For those consumers linked to agents in this way, this will also help in returning some funds to them. Those consumers that had dealt directly and had paid cash will of course be getting nothing back from the administrator as there was no money left for distribution after the collapse. So, a good result and a big congratulations to IATA for getting this completed with the administrator, albeit that it has taken a very long time to resolve.

On a much more positive topic, I am extremely happy and delighted with the way Qantas has elected to celebrate their third year winning the AFTA NTIA Best Domestic Airline. You may have already noticed the significant newspaper advertisements which acknowledge the AFTA NTIA and have a travel agent call to action within the content. Further, they have run radio advertisements which all include the travel agent call to action. This is an excellent way for everyone in the industry to enjoy the success of their win, but also demonstrates the commitment that Qantas is showing to AFTA and indeed travel agents with this call to action to travel agents being a part of this campaign. This is also a great tribute to the AFTA NTIA process in that a supplier has taken this award to another level by directly engaging this win with consumers and travel agents. Well done to Qantas for this approach in such a big way.



## WIN TICKETS TO THE PREMIERE OF THE BOURNE LEGACY



Every day this week TD is giving one lucky reader the chance to win a double pass to the premiere of *The Bourne Legacy* at The State Theatre

in Sydney on 7th August, courtesy of American Airlines. (Only at the movies Aug 16).

Scenes from the action-thriller were shot inside American's Terminal 8 at John F. Kennedy International Airport (JFK) in New York and onboard an American Airlines Boeing 777-200 aircraft.

For your chance to win, be the first person to send through the correct answer to the question below to: [aacomp@traveldaily.com.au](mailto:aacomp@traveldaily.com.au).

**Does AA provide dedicated local travel agency reference info on AA.com/Australia?**

Hint! Visit [www.aa.com](http://www.aa.com)

Check the Classification



(c) 2012 Universal Studios. All Rights Reserved

Congratulations to yesterday's lucky winner, Jane Perrett from Best Western Australasia.

## Brunei mesmerises Aus agents



AGENTS across Australia were recently showcased the best of the Sultanate of Brunei as a series of roadshows concluded last week.

Over 150 agents attended the series, held in Adelaide, Canberra and Melbourne, meeting and speaking with many tourist operators and tourism officials.

Guests included Royal Brunei Airlines, Megaborneo Tour Planner, Sunshine Borneo Tours and representatives from a variety of accom providers, while the Melbourne event also

featured a Brunei dance performance.

On offer at each event was a major prize of a holiday to Brunei courtesy of Royal Brunei Airlines, The Empire Hotel & Country Club and BonAsia Holidays.

Pictured above at the Melbourne roadshow event with the visiting dance group is Hjh Nur Fariza Munyati Hj Abd Aji (third from left), Brunei Tourism; Ross Tutin, Brunei Tourism Australia, Noraini Hj Tresad, Brunei Tourism and Caroline Ang, BonAsia Holidays.

## SKAL Melbourne expands



**CELEBRATING** France's national holiday of Bastille Day at their most recent luncheon, SKAL's Melbourne International branch welcomed four new members to the networking association.

The new inductees were presented with membership certificates by the group's guest speaker of the day, Melbourne's

## Starwood into Dhaka

**LE MERIDIEN** will add a second hotel in the Bangladesh market, signing a deal overnight to open a 304-room property in Dhaka by the middle of next year.

Lord Mayor Robert Doyle.

**Pictured** at the luncheon from left is Gabi Vincent, Mirvac Hotels; Nicole Woolfe, Rendezvous Hotel; Melb. Lord Mayor the Hon Robert Doyle; Julie Ann Silvey, Chelsea Cruise & Travel; Sharyn van der Veeken, Cosmos & Globus Tours; and Sharon Richardson, Travellers Choice/Pres. Skal Melbourne.

## Councils vote Canberra for SYD

**A NUMBER** of councils in and around the Canberra region have voted in favour of a developing bid for Canberra Airport to expand to become a secondary gateway for Sydney air traffic.

Forbes and Goulburn councils are among those in favour of the proposal, with Goulburn Mayor Geoff Kettle keen on the idea of linking Australia's major air gateways via inland hi-speed rail.

The backing comes as the Federal Govt announces a new study into the viability of Wilton as a secondary facility (**TD** 23 Jul).

Councillor Kettle described the prospect of Canberra Airport solving Sydney's congestion issues as a "no brainer", and is putting together a transport forum into the hi-speed rail issue in Goulburn, scheduled for Oct.

However, major regional carrier Regional Express has said it would not support any proposal which involved its planes landing anywhere other than Mascot.

**Supplier Updates**

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## Strong WA cruise potential

**A TOURISM** Research Australia report released this week has highlighted the potential to increase cruise ship passenger expenditure in Western Australia.

The survey undertaken in partnership with Tourism WA sought to evaluate the visitor experience of cruise passengers, to "identify product gaps and opportunities for improvement to tourism at key ports in WA".

It found that the overall performance was rated as 'high'

### Hahn Air signs Condor

**E-TICKETING** specialist Hahn Air has signed an interline agreement with German leisure carrier Condor Flugdienst (DE), opening up the carrier's 75 European destinations to more than 88,000 travel agencies worldwide.

at Broome, Geraldton, Bunbury and Fremantle, with suggested opportunities including giving more information about the destination, more food and shopping options and increased availability of day tours.

Tourism Minister Martin Ferguson said the benefits of such improvements "should not be underestimated".

### UA mulls Aus boost

**UNITED** Airlines vice-president of Atlantic & Pacific sales James Mueller has said UA is considering expanding services to Australia as it adds to its widebody 787 fleet.

The carrier is expecting to start receiving new jets from Sep, and has stated it is still interested in an AKL route despite recently shelving the proposed operation.

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It's still not too late to submit your entries and be in the running to win the major prize!

Every day for the past 4 weeks **Travel Daily** has been asking a different question. At the end of the month the subscriber with **all** the correct entries and the most creative responses to **all** four of Friday's questions will win the major prize of a holiday for two people to Hong Kong to be announced in **Travel Daily** next week.

Send your entries to: [harbourplazacomp@traveldaily.com.au](mailto:harbourplazacomp@traveldaily.com.au)

[Click here for terms & conditions and to view all questions](#)

KOWLOON - HONG KONG

KOWLOON - HONG KONG

THAMSBATSUI - HONG KONG

NORTH POINT - HONG KONG

HONG KONG

KOWLOON

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Disney's Animal Kingdom Theme Park



Epcot



Magic Kingdom Park

## Ticket Guide

### Start with the *Magic Your Way Base Ticket*

First, decide how many days you want to visit. You can buy the *Magic Your Way Base Ticket* for 1-10 days. It gives you admission to one Theme Park per day.

### Add more flexibility with the *Park Hopper Option*

Want to enjoy more than one Theme Park per day? Add the *Park Hopper Option*. So you can come and go from Theme Park to Theme Park on the same day.

### Add even more fun with the *Water Park Fun & More Option*\*\*

The number of fun visits depends on the number of days the ticket is valid for. For example, a 7 Day ticket entitles 7 fun visits. Choose one of the following for one fun visit:

- *Disney's Blizzard Beach Water Park*
- *Disney's Typhoon Lagoon Water Park*
- *Disney's Oak Trail Golf Course*
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