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Travel Daily

First with the news

Friday 2nd March 2012

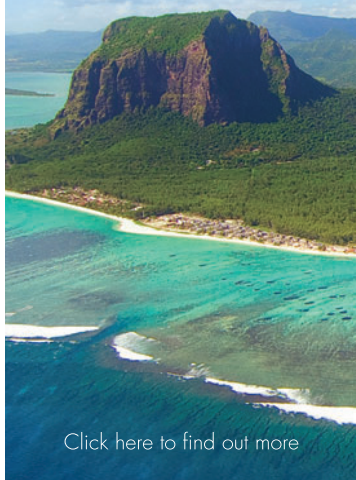
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Qantas/SAA pact blocked

THE South Africa route from Australia is set for big changes, after the International Air Services Commission decided not to extend the long-running Qantas/South African Airways codeshare agreement beyond 31 Dec (**TD** breaking news).

The carriers were seeking a further five year determination, but the IASC said it was particularly concerned about the impact that the codeshare may be having on contestability - prompted by the failure of V Australia to sustain its Melbourne-Johannesburg route.

And the IASC said it had even considered an immediate cessation of the code share but concluded that coming at short notice it would not be of benefit

to the public because of the considerable disruption it would cause for the carriers and the travelling public.

The commission said it was keen to encourage more competition on the route "and considers this is more likely to occur in an environment where there is no code sharing between the incumbent airlines".

The 31 Dec extension is subject to several conditions including the carriers maintaining a combined minimum of 10 flights per week, report on code share seats and yields quarterly and that they inform customers of the operating carrier when they book.

EY lifts bag allowance

PEARL Business & Diamond First class pax with Etihad Airways have had their baggage allowance increased by 10kgs to 40kgs and 50kgs respectively.

MEANWHILE, EY has launched new nonstop five weekly services to Shanghai Pudong from Abu Dhabi, with the route to go daily effective 15 Apr.

Eight pages of news

Travel Daily today has eight pages packed with news including a full page of photos from the Rail Plus/French Travel Connection events this week, plus a full page from:

- AA Appointments jobs

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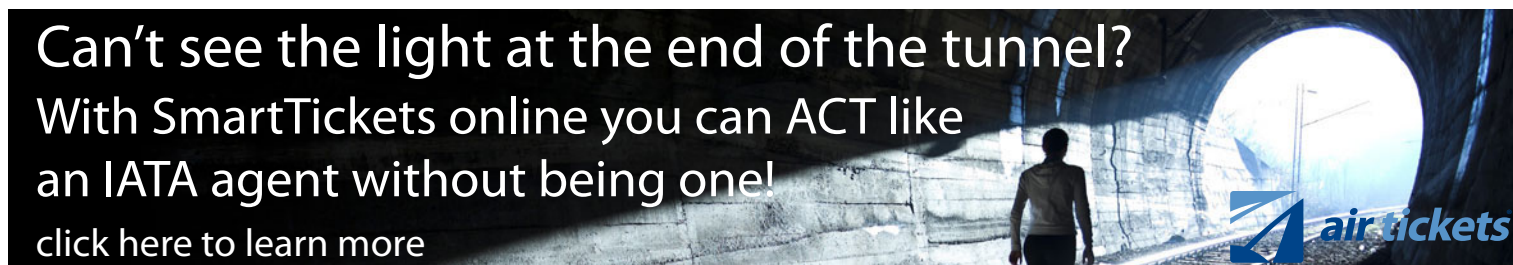


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Travel Daily

First with the news

Friday 2nd March 2012

NOU Escapes
New Caledonia offers some of the most unique island escapes in the world

Aircalin
International Airline of New Caledonia

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Africa Safari appoints

THE Africa Safari Co. has announced the promotion of long term staffer Leanne Wild to the position of general manager.

Wild will assist ceo Susie Potter with the company's operation.

TCF termination

THE Travel Compensation Fund has announced the non-voluntary termination of the agent Rokaca Pty Ltd, trading as Breakaway Travel Fairfield NSW, effective immediately, after liquidators were appointed.

MH Velocity pact to cease

VIRGIN Australia has advised members of its Velocity frequent flyer program that effective 02 Apr Malaysia Airlines will no longer be a partner of the scheme.

The final day members will be eligible to earn points and status credits for travel on Malaysia Airlines flights is 01 Apr, which is also the final day to redeem points with Malaysia Airlines.

MH tickets redeemed are valid for up to 12 months from date of issue and are non-changeable

and non-refundable.

As per the program terms and conditions, retrospective claims for points from travel prior to 02 Apr can be submitted within six months, with a final date of 30 Sep 2012.

Malaysia Airlines, which this week reported a \$397m fourth quarter loss (**TD** yesterday), is being sponsored by Qantas as a member of the **oneworld** airline alliance which will see it offer reciprocal points arrangements with the Qantas Frequent Flyer program.

Virgin said that despite the cessation of the pact, Velocity points will still be able to be used for travel on MH using the Velocity "Any Seat, Any Airline" redemption option.

Olympic sales growth

RESEARCH by Amadeus and Forward Data SL has identified a significant spike in inbound travel volumes to the UK ahead of the London 2012 Olympics.

London air arrivals for travel on 26 Jul are up 143% year on year.

Royal Caribbean INTERNATIONAL

WELCOME TO AUSTRALIA'S

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US\$100 onboard credit*

Half price deposits*

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Travel industry account manager. Melbourne based.

Virgin Australia is again changing the face of the Australian aviation landscape. This is a unique opportunity to play an integral role in shaping the evolution of this iconic brand, and to become a part of a dynamic company that genuinely believes and demonstrates our people are our greatest asset.

This is a fantastic opportunity to join the Industry Sales Department at Virgin Australia, based in Melbourne. The successful candidate will report to the Regional Industry Sales Manager VIC/TAS and will enjoy a great team culture and a competitive salary package including base plus car allowance and incentives.

We are looking for someone to aggressively grow the Virgin Australia portfolio, through efficient targeting and conversion of high value retail, wholesale, TMC and group business customers. You will meet challenging sales targets by developing new business relationships and negotiating contracts with key industry partners. You will have excellent time management skills, be flexible in your approach, and be able to work autonomously with a passion to succeed.

To be successful in this role you must have a great sales track record, an established network of industry contacts and most importantly, a winning attitude. You must be able to demonstrate sound negotiation skills and excellence in customer service. On road sales experience in the travel industry will be highly regarded, supported by CRM, GDS and airline product knowledge.

To apply, please visit <http://careers.virginaustralia.com>

Applications close Sunday 4 March 2012.



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Travel Daily

First with the news

Friday 2nd March 2012



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Garuda tops customer satisfaction

ROY Morgan last night officially named the inaugural winners of its Customer Satisfaction Award covering 35 categories, including airline and hotel divisions.

The accolade for International Airline of the Year was awarded to Air New Zealand, Domestic Airline of the Year went to Qantas while Crowne Plaza was announced as Hotel of the Year.

The Aussie research group also named its Customer Satisfaction Awards for Best International Airline for the month of Jan, with Garuda International taking the top gong with a score of 91%.

Garuda pipped in order the likes of Singapore Airlines, Air New Zealand, Emirates and Cathay Pacific Airways, based on travel between Feb 2011 and Jan 2012.

Virgin Australia was rated Best Domestic Airline in Jan with an 85% approval rating, followed by QantasLink, Qantas, Jetstar and Tiger Airways.

Crowne Plaza has maintained its recent run at the top of the Roy Morgan Research, also taking out the Jan accolade as Best Hotel and Resort (on 91%), beating rivals Sheraton, Westin, Hilton and InterContinental.

Amex points bonuses

AMERICAN Express is offering a range of bonus deals for cardmembers who transfer their Amex loyalty points to a range of airline partners.

Among the deals before 31 Mar 2012 are transfers to the Etihad Guest program will come with a 20% miles bonus, while Virgin Australia's Velocity Rewards scheme is offering 15% extra.

Amex members who transfer Membership Rewards points to Singapore Airlines' KrisFlyer and redeem online for a SQ flight will receive a 15% discount on the usual number of miles needed, while bonuses are also on offer for transfers to Malaysia Airlines (25%) and Virgin Atlantic (30%).

TravelManagers had personal sites first

TRAVELMANAGERS has taken exception to claims made by rival home-based group MTA about its "world-first" personal website roll-out for members (TD Wed), with TravelManagers saying it's had a similar system in place for about the last three years.

Barry Mayo, director of TravelManagers parent company, House of Travel, says that the group also has an extensive social media referral system and has also been sending on average more than two personalised e-Newsletters a month since Jun 09. "TravelManagers' eNewsletters are so personalised that if a client hits reply the email goes directly to their personal travel manager," he said, with an enhancement from Aug last year even allowing members to also create their own custom email blasts targeting specific segments.

TravelManagers members get click reports on the success of each mailout from the group's head office, and Mayo said that TravelManagers is clearly in the lead with about 200 of the group's 330-plus members having their own individual personalised web pages.



Window Seat

HYATT Regency Coolum - still a Hyatt despite efforts to cancel the hotelier's management contract by owner Clive Palmer (TD 20 Feb) - is pressing on regardless, this week promoting a range of Easter specials.

As well as specially priced family accommodation (\$575 per night over the Easter weekend for a two bedroom villa), the resort's Easter activities include a workshop to make Easter bonnets, a celebrity appearance by the Easter Bunny, and also of course there's an egg hunt.

But it's not just any Easter egg hunt - older children and teenagers can participate in a high-tech adventure where they use GPS coordinates to locate the tasty chocolate treasures.

WHAT'S that beeping sound?

Pilots aboard an Air France A320 en route from Paris to Tel Aviv this week panicked when they heard some "foreign noise" on board their aircraft.

According to an *Aviation Herald* report, as the plane flew through Swiss airspace the crew reported they were considering a diversion, and then four minutes later formally declared a Mayday situation on board.

The flight landed safely at Basel airport about 20 minutes later, and it transpired that someone had heard a "bleeping sound" near the fifth row.

Flight attendants couldn't find anything, and concluded that "the sound was considered to originate from a bomb".

However after the plane landed a more thorough search found a Blackberry which hadn't had its reminder beep turned off.

AF described the diversion as "due to a technical incident" with pax accommodated in hotels overnight before resuming their trip yesterday.



ROADSHOW

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- 14 - Melbourne
- 19 - Brisbane
- 20 - Adelaide
- 21 - Perth

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Supplier Updates

WELCOME to *Supplier Updates*, *Travel Daily's* new regular feature.

Agents can now access the latest special deals and promotions being offered by suppliers, simply by **CLICKING HERE**.

Supplier enquiries for notices: advertising@traveldaily.com.au

Record Qld rail sales

QUEENSLAND Rail Travel has reported record high sales for Jan with figures up 20% to \$4.12m - over \$600,000 up on its previous best Jan mark set in 2003.

General manager Max Kruse said new shorter touring packages for time-restrained travellers had proved a "raging success", along with rail/fly packages, tailored group offerings and its new MasterClass concept (**TD** 07 Feb).

Singapore Budget Terminal to close

SINGAPORE's low-cost carrier terminal at Changi Airport is set to close for either expansion work or a brand new facility mid-year, to cater for increasing numbers of budget travellers.

The Budget Terminal opened six years ago and is currently home to airlines such as Tiger Airways Singapore, Firefly, SEair, Cebu Pacific and Berjaya Air.

It was originally built to handle about 7 million pax annually, but last year alone 1 in 4 passengers passing through Changi were aboard a no-frills carrier, and that number is predicted to swell even further as more entrants eye Singapore as a hub.

According to *MediaCorp*, Tiger will relocate to Changi's Terminal 2 from Jun, operating from a location near Singapore Airlines, Silk Air and new carrier, Scoot.

The new terminal is expected to open in around two years.

Fly to points in Asia for same price as MNL

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Philippine Airlines
Asia's first, shining through



Infinity showcases the Cooks

ABOVE: Infinity Holidays hosted a group of NSW Flight Centre Ltd agents on its first consultant fam to the Cook Islands in 2012.

Pictured at Te Vara Nui Village back row from left are: Tegan Evans, Flight Centre Mosman; Renae Robinson, Flight Centre Market St; Jess Harwood, Flight Centre Revesby; Meg Riley, Flight Centre Norton Plaza; Liz Hobson, Flight Centre Manly and Colin Cooper, Escape Travel Narellan.

In front: Carol Arranz, Flight Centre Capital; Melissa Nalder, Infinity Sydney; Cherie Bowman, Escape Travel Penrith; Nicole Stewart, Flight Centre Settlement City; and Gabrielle Kelly, Flight Centre Coogee.



Enjoy getting to know our business.

Virgin Australia is providing you with the opportunity to experience their recently launched Business Class, with discounted fares exclusive to travel agents. It's a rare chance to put yourself in your client's shoes and become accustomed to Virgin Australia's new benchmark in luxury, space and comfort. And with exclusive benefits both on the ground and in the air, your time in Business Class is bound to be one you'll always talk about.

Bookings are available from 27 February to 12 March 2012, for domestic travel between 13 March to 30 May 2012.

For fare details and to book, [click here](#) to visit the Breakaway Travelclub website, email breakaway@travelclub.com.au or phone 02 9250 9400.




World Dutch addition

WORLDHOTELS has added the 252-room Worldhotel Grand Winston to its portfolio, located between The Hague and Delft in The Netherlands.



Travel Specials

WELCOME to *Travel Specials*, *Travel Daily's* Fri feature. If your firm has released a travel special you'd like to make the industry aware of send the details to specials@traveldaily.com.au.

Crowne Plaza is offering a Discover package at its properties in Canberra, Coogee Beach, Hunter Valley and Terrigal, based on stays between 17 Mar and 31 Aug when booked from 03 Mar to 17 Aug. The deal is based on a min two night stay and includes accom and brekkie with prices ranging from \$175 to \$200 per night.

Conrad Maldives Rangali Island has launch new Stay/Pay deals, complimentary dinners and free transfers by seaplane. Guests can stay 14 nights and pay for 10 or stay five and pay four on stays up to 11 May. Complimentary upgrades are valid between 12 May and 31 Oct and Seaplane transfers from 01 Aug to 31 Oct. For more information visit www.conradmaldives.com.

Semara Resorts is offering new Family Favourites holiday packages to its Bali property, **Semara Resort and Spa Seminyak**. Priced from \$330 per room per night the deal includes accom in a Superior Suite, brekkie, one family dinner, free entry to the Cubby House Kids Club and a full day tour to the Taman Safari and Marine Park. The package is based on a three night min stay and is valid for travel to 31 Mar 2012.

Amadeus Dragon celebration



ABOVE: Amadeus recently celebrated Chinese New Year with more than 200 travel partners for the third consecutive time at the Marigold Restaurant in Sydney.

Guests enjoyed a sumptuous Chinese banquet and heard short speeches from Amadeus staff.

A number of giveaways were also presented at the event, including cameras and iPads.

Pictured presenting one lucky winner from left are: Nick Ward, Amadeus manager sales & account management; Maggie Zhu, CYC Travel (iPad winner); Amadeus' Glenda Prudius & Yvette Thompson, client relationship manager.

AirAsia meals cheaper

NO-FRILLS carrier AirAsia has cut the price of its pre-booked meals by up to 30% in a move it hopes will encourage more pax to pre-order online at time of booking.

AA/BA extra c'sharing

ONEWORLD airline alliance partners American Airlines and British Airways are seeking to expand their codeshare pact to include new Mexican gateways.

AA has told US authorities it wants to expand its codeshare to allow the BA code on its routes from Chicago to Cozumel, Mexico City and Puerto Vallarta; from Dallas/Ft Worth to Mexico City, Morelia, Queretaro, Veracruz and Ixtapa/Zihuatanejo; and Miami to Mexico City.

Innkeepers iPad guide

RELAIS & Chateaux has released an iPad app that showcases its collection of hotels & restaurants in 25 Asian destinations.

The 2012 'Our Innkeepers' Guide to Discovering Asia can be downloaded through iTunes.

Regent 7 Seas no's up

REGENT Seven Seas Cruises has reported record net yields in 2011, up 4% year on year, and all time high occupancy levels.

Pre-tax profit was US\$96.7m on revenue of \$485.9m for the year.

Stories on Getaway

TOMORROW night's episode of Channel Nine's dedicated travel program *Getaway* (which airs at 5:30pm) features stories on Cambodia, Byron Bay, Oman, Broome and Fiji.

Production Editor/News Reporter

Would you like to join Australia's favourite travel publications? *Travel Daily* and its associated titles *Cruise Weekly* and *Business Events News* are looking to appoint a Production Editor/News Reporter who will be a key part of our ongoing growth.

We are looking for someone who will enjoy being part of our busy, fun team, working to daily deadlines and continuing our passion to be "first with the news" in travel, cruising and business tourism.

This is a newly created full-time role. The successful applicant will be responsible for the production of our Business Events News title. They will also be required to report on the news for our other titles. You will also be required to represent the company at industry functions and events.

Requirements:

- Excellent written and verbal communication skills.
- Travel industry experience. and/or experience in the MICE industry.
- Ability to work to deadlines, with an eye for detail.
- Friendly, well presented and outgoing.
- Knowledge of desktop publishing would be a distinct advantage.

The position is based in our office in Epping, NSW with an attractive salary package on offer for the right candidate. Previous applicants need not apply.

Applications, which will be treated in strict confidence, should be made in writing to jobs@traveldaily.com.au by Mon 5th March 2011.

Account Manager

Campus Travel - Brisbane



Campus Travel
The Smart Choice

If you're a highly motivated and driven individual and want to embark on the all-important 'next step' in your career, Campus Travel is seeking an **Account Manager** to join their Brisbane team.

We're experiencing fantastic growth in the Brisbane academic travel market, and require the skills of an experienced sales professional who is an expert in developing key business relationships. Ideally you'll have a background in a similar role, and will be comfortable in handling key accounts whilst exceeding service expectations and delivering proactive account management.

This is an exciting opportunity for a strategic and focused person to come on board with Campus Travel as we continue to experience rapid growth in the market. On target earnings are **\$80k**, and you'll also enjoy an **outstanding range of benefits** including free health consultations, discount travel and global career advancement and travel opportunities! Don't miss out - **Apply Now!**

www.applynow.com.au/jobFI48946

Wildman re-opening

WILDMAN Wilderness Lodge in the NT has reopened for the 2012 season with some new touring options including air boat tours and small group catch and release fishing tours - wildman.com.au.

Technology Update

Today's Technology Update is brought to you by Amadeus IT Pacific.

Augmented Reality (AR) is transforming the travel experience



"The traveller sees what he sees. The tourist sees what he has come to see."
Gilbert K Chesterton

One of my favourite childhood books was Jules Verne's "Around the world in 80 days". I travelled the world with Mr Phileas Fogg and his servant Passepartout.

Inspired by the story I have been seeking breadth of experience – new destinations, more distant lands and new activities.

Research commissioned by Amadeus shows that travel patterns are changing, with people now seeking depth beyond breadth. It's no longer about going where no one else has been before; it's about the richness of your experience.

Today, developments in mobile technology allow us to access the world as dynamic content in real time at the destination.

From this month, visitors to the London Eye will be able use new apps for Google's Android operating system, and subsequently for Apple's iPhones and iPads. With these apps you can access key information about 55 famous London landmarks, 24 hour time-lapse photography, 360 degree day and night views from the London Eye and much more.

I think the single-minded Mr. Fogg would have been rather chuffed!

Sari Vahakoski, Managing Director, Amadeus IT Pacific

Business travel spike

CARLSON Wagonlit Travel has today reported a record year performance for 2011, with sales volumes increasing 15.2% on the corresponding year to US\$28b.

Asia Pacific transactions were highest, up 18.5% year on year.

The business, meetings and events specialist said the year also saw its number of managed transactions rise 7.2% to 62m.

During the period CWT scored three new companies (Kaleva Travel, Centennial Group and Net Tours), and achieved growth from its specialised areas - CWT Energy Services, CWT Meetings & Events and CWT Solutions Group.

South coast promo

DESTINATION NSW has rolled out a new creative concept to showcase the NSW South Coast, in particular the Shoalhaven, Shellharbour, Eurobodalla and Sapphire Coast regions, in a new marketing campaign which will hit TV screens this month.

South Coast tourism merchants have provided a range of special offers to tie-in with the campaign.

Kinesiology tour

THE Classic Safari Company has released a special Spring into India itinerary which will be led by kinesiologist Angela Bellew.

The 13-night tour visits a range of wellness and health retreats, includes many meals and numerous yoga and meditation exercises.

More info on 1300 130 218.

Qantas playing music

QANTAS has increased its support for the Australian music industry by introducing a complimentary baggage policy catering to the musical elite.

From 01 Mar, eligible musicians travelling with their instruments will be able to request in advance for an additional baggage allowance of one piece for their instrument to travel.

W Hotel French debut

STARWOOD Hotels & Resorts has introduced the first of its W range of hotels in France with the launch of the W Paris - Opera.

The hotel is set inside a historic 1870's heritage building and offers 111 guest rooms & suites.

Feel like you're on cloud 169 with Hahn Air



Travel Daily has teamed up with Hahn Air this week and is giving three lucky readers the chance to win a cute cloud pendant that shines in Aquamarine Swarovski crystal, valued at \$140 each.

Hahn Air, a leader in the airline distribution industry, operates the industry's major universal e-ticketing platform. More than 250 partner airlines are available for ticketing on insolvency insured e-documents in

any GDS. Over 88,000 travel agencies in more than 190 markets worldwide rely on Hahn Air's products and services.

If you'd like to benefit from Hahn Air, register on www.hahnair.com

For your chance to WIN, simply email your answer to the below question by COB on Friday to: hahnaircomp@traveldaily.com.au

In 25 words or less tell us what services Hahn Air provides that makes you feel like you're on cloud 169?



Three most creative entries will win!



Mangan Hilton tie-up

CELEBRITY chef Luke Mangan will provide his culinary and menu planning expertise to a new wedding planning venture by Hilton Hotels entitled *Weddings by Luke Mangan*.

Launching on 31 Mar at Glass Brasserie in Sydney, interested couples can sample the chef's wedding cuisine by registering online at bit.ly/hiltonmangan.

Qmiles bonus points

QATAR Airways are offering up to 100% bonus frequent flyer 'Qmiles' on Business Class and up to 50% on Economy Class fares to any of its 100 destinations.

Eligible flights are to be taken between 15 Mar and 30 Apr. More info at www.qmiles.com

Tempo two-for-one

TEMPO Holidays are offering a 2-for-1 special on its Classical Rome day tour, now priced at \$40 per couple, if booked by Mar 15.

The three-hour tour visits such popular sights as the Trevi Fountain, the Pantheon and St Peters Basilica.

EK debuts in Seattle

EMIRATES yesterday launched services to its sixth US destination with Seattle added to the Dubai-based carrier's network.

The Pacific northwest city joins LAX and San Francisco as the third US west-coast market, with flights operating daily utilising Boeing 777-300ER aircraft.

EK also flies to New York, Houston and Dallas/Ft Worth.

Account Manager Melbourne



FCM are thrilled to receive **Australasia's Leading Business Travel Agent - 2011** award. We are currently looking for an Account Manager to join us on the path to success in our expanding Melbourne team.

If you are comfortable in handling large market key accounts whilst exceeding service expectations, and are looking to take the next step in your career, FCM Travel Solutions will provide you with the ideal environment to excel in the industry.

If you have the drive to excel in this role, you will be rewarded with a **competitive, performance-driven salary package** along with all the other benefits that come with working for one of Australia's best employers!

<http://applynow.com.au/jobF148397>

Friday 2nd Mar 2012

MORE than 300 travel agents gathered in Sydney and Melbourne this week to consider the true meaning of passion and romance, during special screenings of *The Art of Love*, a light-hearted comedy now showing as part of this year's French Film Festival.

With France being home to some of the world's most attractive rail journeys and most alluring tourist attractions, it was only apt that the evenings were hosted by Rail Plus and French Travel Connection.

These pictures were snapped at the events.



LEFT: Three's definitely not a crowd for this trio: Greg McCallum from Rail Plus; Patrick Benhamou, Director Australia of Atout France, the French Tourist Board; and Brad McDonnell, French Travel Connection managing director.

BELOW: These lovely ladies know how to do things the French Travel Connection way: Coralie Pierre, FTC sales & product manager; Camilla MacInnes, FTC business development manager; and Camille Muller, FTC marketing and operations assistant.



LEFT: Melinda Brown, AFTA marketing manager is pictured at the Sydney screening with Matt Symonds, NSW/ACT sales executive for Rail Plus.



LEFT: Some of the Rail Plus team at the Melbourne *Art of Love* screening: Russell Hopkins, Zoe Condon, Luke Williams, Racey Koroneos, Rhonda Cashmore and Katie Heppell.

BELOW: More of the France experts from French Travel Connection: Megan Maurice, Marketing & Operations mgr; Constance Prudhomme, senior consultant; Jamie Scott, senior consultant; Danielle Catteau, senior consultant; Roland Maertens, senior consultant; and Marie Loesch, senior consultant.



RIGHT: Rail Plus Vic sales exec Kirsty Blows with Flight Centre's Brietta Keel and Sarah Scoullar.



ABOVE: Jetset Central Melbourne's Emily Thompson, Rosie Richardson, Kerry Fedele and Dani Smith.

Scenic Tassie brox

SCENIC Tours has released its Tasmania brochure for 2012/13 which includes a new extended two night stay at Freycinet Lodge in Freycinet National Park.

SYD curfew remains

THE Federal & NSW government have today released a 3,000 page report on the future aviation needs for Sydney, completely ruling out a second hub at Bankstown and Badgerys Creek, and making any changes to the current curfew.

Minister for Infrastructure Anthony Albanese said the study shows pax forecasts for Sydney are expected to double to 87m by 2035 and double again by 2060, with the need for an alternative site for a new hub required to meet long-term growth.

Failing to increase capacity will cost Australia around \$6b in GDP by 2035, \$2.3b in NSW alone.

He said that by 2015 SYD will be severely constrained at peak times, & growth beyond 2030 not possible.

AA to add new cabin

AMERICAN Airlines is to add a new larger economy cabin offering called 'Main Cabin Extra' across its mainline fleet this year.

Seats in the cabin will offer an extra 4" to 6" of space on regular Economy seats, priced between US\$8 to US\$108 per segment.

The new cabin will be fitted to new Boeing 737-800s and then on Airbus A321s, A319s & Boeing 777-300ERs and 787 Dreamliners.

AA Advantage Executive Platinum, AA Advantage Platinum and full-fare economy class ticket pax will receive free access to the cabin, subject to availability.

AA says customers will be able to reserve seats in Main Cabin Extra in coming months, for travel aboard 777-300ERs first.

Breaking out the Reserve bubbly



ABOVE: Peregrine Adventures celebrated the first agent booking of its lavish new Reserve program (TD Mon) in style, with Escape Travel from South Yarra in Melbourne making the first booking from the upmarket brochure yesterday.

Natasha Kislinsky, pictured above centre with Peregrine md Glenyce Johnson (left) and Peregrine Reserve manager Chriss Perry, booked two longstanding clients on the Imperial Morocco tour, with the couple set to travel in Sep this year.

Natasha said her customers had mentioned interest in Morocco, and as soon as she received the Peregrine Reserve brochure in the mail (unfortunately without the coveted Golden Ticket as reported in TD yesterday!) she emailed them a link to the itinerary on the Peregrine Reserve website.

She said her clients "took one look at the trip and called back to book".

Agencies are also being

reminded to look out for their own Peregrine Reserve brochure in the mail - one of which includes the Golden Ticket for a trip including EK flights.

There's also the second chance draw should the Golden Ticket not be claimed, with another \$5000 in prizes also on offer including an iPad2, Metalic clothing, an Orotan travel bag and more - info on 1300 369 291.

New US visa service

US consulates in Australia have today introduced a new free visa information call centre and website which offers a range of services including visa appointment scheduling, free delivery services and support by phone and online chat.

Operators are unable to assist with ESTA applications/questions.

The move aims to significantly improve the experience of applying for a US visa - more info www.ustraveldocs.com or by phone on 1300 145 166.

WIN A HOLIDAY TO SINGAPORE

Throughout March, *Travel Daily* is giving readers the chance to win a fabulous Singapore holiday package for two valued at \$5250, courtesy of Singapore Tourism Board, Singapore Airlines and Resorts World Sentosa.

The prize includes two return economy class afares on Singapore Airlines, four nights stay for two people at a Resorts World Sentosa Hotel, two one-day passes to Universal Studios Singapore, two tickets to Voyage De La Vie and tickets to Maritime Experiential Museum and Aquarium.

Every day *Travel Daily* will ask a different Singapore-related question - just read the issue and email us your answer. There will be 22 questions in total, which will also be posted on our website.

At the end of the month the subscriber with the most correct entries and the most creative response to the final question will win this fantastic Singapore holiday.

Email your answers to: singaporecomp@traveldaily.com.au

Q.2: Name the seven zones in Universal Studios Singapore! At Resorts World Sentosa!

Hint! Visit: www.rwsentosa.com

Click here for terms & conditions



Travel Daily is Australia's leading travel industry publication. Produced each weekday since 1994, the newsletter is first with the latest industry news and is available by paid subscription to people within the travel industry. Sign up for a free 14 day trial subscription at www.traveldaily.com.au.

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MELBOURNE (EAST) – SALARY PKG TO \$45K (INCL. BONUSES)

We have an exciting new role in Melbourne’s eastern suburbs for an experienced leisure consultant. This busy office located in a shopping centre is looking for an experienced consultant to join their team. With no shortages of business you will have no issues in reaching your targets. The best bit is you can work full time or part time hours! So if you have a min 3 years experience and are looking for something close to home, call us!

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We are currently looking for an experienced travel consultant with strong written and spoken Japanese language skills to join this boutique travel company. Not only will you be handling leisure arrangements but also deal with a portfolio of Japanese corporate clients, inbound and outbound. You’ll enjoy a Monday – Friday roster with a strong set salary pkge and love being right in the heart of the city. Min 2 years travel consulting experience and Sabre skills preferred.