







## QT Sydney opening

**DESIGN** Hotels has announced that its newest Australian member property, QT Sydney (TD 09 Feb), will open in Sep. a month later than originally projected.

According to the chic hotelier's website, QT Sydney is available for bookings from 17 Sep 2012, with advance purchase rates priced from \$756 for a King room.

Design Hotels' "first property in the Harbour City" joins the Limes Hotel in Brisbane in the upmarket group's global portfolio.

**MEANWHILE, QT Hotels &** Resorts - which is a new brand operated by Rydges owner AHL has this month officially rebranded the Sabaya Resort in Port Douglas as QT Port Douglas, following the launch of QT Gold Coast late last year.

## Melbourne Winter **Masterpieces**

Napoleon: Revolution to **Empire packages starting** from \$166\*



ies-Louis DAVID Napoleon Bonaparte, First Consul, the Alps at Great St Bernard Pass, 20 May 1800 1803 Versailles, musée national du château (MV 8550) © RMN (Château de Versailles) / Franck Raux



# Dollar drop to hit pricing

Thursday 31st May 2012

Trave Daily

First with the news

**QANTAS** Holidays this morning warned of potential price rises due to the decline of the Aussie dollar over recent weeks.

In a trade update, the JTGowned wholesaler said that "to date we have protected your customers from the impact of the falling A\$ by making very nominal increases to our pricing, and price protecting your existing bookings.

"However, unless we see a major reversal in the AUD next week, we will need to call for final payment on all deposited bookings very soon," it added.

**Effective immediately Qantas** Holidays is guaranteeing pricing on all deposited bookings for 14 days to allow for finalisation at current levels.

The wholesaler says that if final payment isn't received by Wed 13 Jun then clients "risk a potential price increase at this time".

The dollar has softened from US\$1.04 to just under US97c,

## Six pages of news

TD today has six pages of news, plus full pages: (click)

- TMS Asia Pacific jobs
- AA Appointments jobs
- Travel Trade Recruitment
- Hayman

dipping a further 1.5% overnight amid concern about the ongoing economic crisis in Europe.

Qantas Holidays said it would advise the market again if the price increase on 13 June is proceeding "once it becomes clearer if the AUD has stabilised or is continuing to weaken."

## Hayman stay 4/pay 3

THE Great Barrier Reef's Hayman is offering a Stay 4/Pay 3 package for periods between 01 Jun and 21 Sep, priced from \$699ppts when booked before the end of Jun - more details on last page.

## **Hotel Windsor boss**

**MELBOURNE'S** iconic Hotel Windsor has appointed Michael Ziemer as its new ceo.

Ziemer will join the hotel on 01 Aug, moving from his current role as gm of Mandarin Oriental's The Excelsior Hong Kong.

As well as revitalising the Windsor's dining options and enhancing its room product, Ziemer will work closely with the hotel's owners in the lead-up to the property's redevelopment which is expected to start in 2014.

## Extra Athena cruises

**CLASSIC** International Cruises has added two new short cruises aboard Athena after extending her 2012/13 summer season in Australia by a week.

The new journeys ex Fremantle include a five-night round-trip voyage on 08 Apr to Albany and Esperance, and a two-night 'cruise to nowhere' on 13 Apr, before Athena departs for Europe 7 days later than planned, on 15 Apr.

CIC is working with agents to notify pax of the date change.

## Last day for Hawaii!

**TODAY** is the last chance to enter our exclusive Hawaii comp in which we're giving away a trip for two to Hawaii, courtesy of Hawaii Tourism, Hawaiian Airlines & Trump Int'l Hotel - see page six.





▶ Product Coordinator - neg, loading, allotments

Groups & FIT Consultants - Aust land pkgs

Salaries \$45K - \$55K + super

► Reputable co.s, large & boutique



Thursday 31st May 2012

# **DUBAI 24 HR CHECK-IN STOPOVER Check In At Any Time** Click here

## Skywest OKs DJ deal

**AN EXTRAORDINARY** General Meeting of Skywest Airlines has approved the carrier's issuing of additional warrants to Virgin Australia, with all resolutions at the meeting duly passed.

The move gives Virgin Australia an expanded stake in the WAbased carrier, with the 2.41m warrants exercisable at 45c at any time until 15 Apr 2015.

**MEANWHILE** in other Virgin Australia news, the ACCC has today approved a variation of requirements for the Tasman joint venture between Virgin and Air NZ (TD 12 Apr).

The change reduces capacity obligations for the Northern Summer and Northern Winter 2012 seasons by 4.2% due to reduced demand for CHC flights.

# **TAUCK**





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## Business travel demand dip

**AMERICAN** Express Business Travel has today flagged a slowing of Asia-Pacific spending on corporate travel, after surveying senior finance executives at major corporations across the region.

The 2012 Amex/CFO Research Global Business and Spending Monitor found that less than a third of firms expect to spend more on business travel this year than in 2011, with just 5% anticipating an increase of 10% or more.

The survey also found that airfares stabilised across the region over the last quarter, with domestic tickets up just 1%, fares to Europe/Middle East/Africa down 1% and intra-Asia pricing stable.

However, Australia was the exception to this trend, with local domestic fares up 3% over the last quarter, and a hefty 14% above the same time last year.

The survey also found strong growth in fares from Australia to the Americas, which are up 12%.

"Carriers have taken advantage of the slight uplift in the US economy - recognising the opportunity for invigorated travel to the region," said Carl Jones, head of Amex Advisory Services in the Asia-Pacific region.

He said there was still strong demand for travel within Asia, but fares had not risen much due to slowing growth rates and the proliferation of low-cost carriers.

## AirAsia KK's Japan

AIRASIA Japan will launch operations effective 01 Aug, confirming speculation fanned by AirAsia founder Tony Fernandes on Twitter (TD yesterday).

The new Tokyo Narita-based carrier will operate daily flights to Fukuoka, Okinawa and Sapporo.

Long-haul affiliate AirAsia X operates to Tokyo Haneda.

## Brindabella cuts two

**AEROPELICAN** and Brindabella Airlines are taking advantage of "a significant rise" in resource sector charter enquiries, announcing this week it will shelve two regional routes in favour of tapping into further FIFO opportunities in NSW and Queensland.

The re-focus will see the daily Brisbane-Armidale and Canberra-Albury services terminated in a week's time, from 08 Jun 2012.

Group chief operating officer Ian Vanderbeek cited the carbon tax and removal of the en-route rebate scheme as major factors behind the decision.

"Both of these routes are marginal and cannot be sustained with the additional cost impost that these changes will bring," Vanderbeek stated.



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Please note: Applications will not be accepted via recruitment agencies before the closing date.

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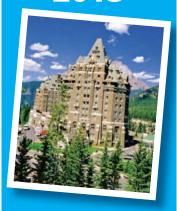
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## CANADA, **ALASKA** & USA 2013



**NEW LUXURY HOTELS** 

**Banff Springs Hotel Chateau Lake Louise Four Season Whistler** 

**Click to View BROCHURE** 





Thursday 31st May 2012





NEW! Special Industry rates on China Airlines to Japan. Sales to 31 Jul 12!

From \$649\* pp return plus taxes.
\*Conditions Apply. Taxes approx. \$330\* - \$365\* pp.

**CLICK HERE for further details** 

## YHA Hostels earn T-QUAL 'Tick'

**YHA** Hostel has received Federal government backed T-QUAL 'Tick' accreditation.

The 'Tick' provides confidence to domestic and int'l backpackers and budget travellers that they will receive a national standard of quality when booking at over 100 owned and affliated YHA hostels nationwide.

Tourism Minister Martin
Ferguson said the T-QUAL Tick of
quality assurance "is not just
reserved for high-end or luxury
products or accommodation, but
for those willing to deliver what
was promised to the consumer."

YHA Australia forms part of the Hostelling International network.

**MEANWHILE**, the Minister has acknowledged the work of the Western Australia Indigenous



keep exploring

Tourism Operators Council for its efforts to build awareness of cultural experiences and products in the Perth region.

Ferguson said visitors from the UK, US, China and Germany are seeking and expecting high quality Indigenous experiences.

"This demand...creates opportunities, not only for tourism businesses and operators, but for the broader community."

He also recognised WAITOC for its work with operators to strengthen ties with conference organisers, cruise lines and the education sector.

"They are also providing valuable information to inform future tourism policy, recognising that Indigeneous tourism is a key point of difference for Australia in a competitive international market," Ferguson added.

## QF appoints designer

**MELBOURNE** born Australian fashion designer Martin Grant has today been named as the airline's new uniform designer, replacing Peter Morrissey.

Martin will be responsible for developing concepts for new cabin crew and uniformed staff that Qantas plans to introduce for its domestic and international teams by 2014.

## Canada double-digit Aussie growth spike

**THE** Canadian Tourism Comm. has reported a 14% jump in the number of Australian overnight arrivals during Mar compared to the corresponding month in '11.

There were more than 10,500 Aussie visits to Canada in Mar, aiding to lift the year-to-date figure to over 36,800 overnight trips - up 6.5% on last year.

Overnight trips across Canada's core markets (the UK, France, Germany and Australia) were up 17.6%, to 87,675, led by the UK (19.4%+) and Germany (30.8%).

## MAS A<sub>3</sub>80 delivered

MALAYSIA Airlines has become the 8th operator of the Airbus A380 after taking delivery of its first superjumbo in France on Tue. MAS has six of the doubledecker aircraft on order, configured with a total of 494-seats.

### **Hertz Queenstown**

HERTZ has unveiled a major new service centre at Queenstown Airport ahead of the 2012 ski season, providing four times the number of parking bays at the NZ South Island gateway.

## Top Gap Year brox

TOPDECK has rolled out its three tour Europe Gap Year 2013 brochure, targeted at school leavers aged 17 to 19 only. See www.topdeck.travel.

### **EY backs traditions**

etihad Airways has teamed up with the Red Cresent Society to make indigenous arts & crafts made by under priviledged UAE national women available to purchase via the Etihad Guest loyalty reward scheme & via the EY duty free shopping magazine.

#### **BA Gatwick ski boost**

BRITISH Airways is ramping up frequencies to European ski fields from Gatwick with flight options to Turin in Italy and Salzburg in Austria boosted to 10/week & 5 respectively, effective 18 Dec.

# Window Seat

**LONDON** Heathrow could be demolished and a garden-themed residential city built in its place.

That's what would happen if a new report, published yesterday in the UK by former govt advisor Graeme Bell saw its findings implemented.

Bell claims Heathrow, which sits on a 5sq-mile block of land and supports 250,000 jobs, is now ill-equipped to suit the needs of modern aviation, calling for a new facility in the Thames Estuary to be built.

Airline heads remain at loggerheads with UK politicians over a third runway at Heathrow and where to put the increasing number of planes arriving at LHR.

**FLIGHT** comparison website Skyscanner has released a list of the world's most misleading airport names, with Melbourne's Avalon facility among the list.

Due primarily to the city name being in the airport name, air travellers could be forgiven for their surprise when flying into an airport surrounded by farms, paddocks and noticing the lack of...well, a nearby city for one.

Airports in Paris, Munich, Oslo and London also made the list, with facilities over 100kms away from the city still carrying the city name in their title.



## **Sun Island Tours is looking for the best Reservation consultant in Sydney!**

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- Have good computer knowledge and excellent customer service skills
- Be an enthusiastic team player
- Have previous knowledge of our regions

To apply simply email your resume to Julie at julie@sunislandtours.com.au



Thursday 31st May 2012

## **Special interest surge**

**RENAISSANCE** Tours says that an "increasingly sophisticated Australian traveller" has been a key driver of strong demand for cultural and special interest travel over the past year.

MD Hugh Hallard said that while the strong A\$ had also been a critical factor, increasing demand for expert-led opera, art and music tours had seen the firm almost double its offerings for this year.

A recent Renaissance Tours trip on behalf of Opera Australia to attend Wagner's 'Ring Cycle' operas in New York had seen more than 120 participants.

He said that Renaissance was also being increasingly contacted by travel agents whose clients "are looking for a different and more rewarding travel experience".

The company has just launched a new 'World of Travel' brochure - www.renaissancetours.com.au.





## Int'l traffic surges 10%

GOVERNMENT data released today shows there was a 10% y-o-y spike in int'l scheduled passenger traffic to/from Australia in Mar, up to 2.332 million.

Available seats fell 0.8% to 3.13 million while seat utilisation rose from 67.8% to 75.1%, the Bureau of Infastructure, Transport and Regional Economic figures show.

Qantas Airways continues to hold the lion's share of the int'l passenger traffic at 19% - albeit 0.4% less than last Mar - then Singapore Airlines (9.2%), Air New Zealand (8.6%), Jetstar (8.4%) and Emirates (8.4%).

Qantas Group's total passenger carriage on Qantas, Jetstar and Jetstar Asia services dropped 0.5 percentage points to 27.8%.

## EY/AirBerlin update

**THE** ACCC has written to Etihad about its proposed pact with AirBerlin (*TD* 17 May), clarifying that 'Future Initiatives' of the airlines will be covered by the interim authorisation which has already been granted.

The initial application flagged that as well as the EY/airberlin alliance, the carriers were also set to "explore the possibility of forming and implementing collaborative arrangements".

## **HA/JetBlue codeshare**

HAWAIIAN Airlines has announced a new partnership with New York-based JetBlue, including reciprocal frequent flyer benefits and a codeshare pact covering connections between the US East Coast and across Hawaii.

The new pact is effective 05 Jun when HA launches its new route between Honolulu and New York.

## **New Macleay campus**

NSW deputy premier Andrew Stoner this week officially opened a new \$2m Sydney campus for Macleay College, which offers a range of tertiary courses including travel and tourism, hospitality and event management.

## Garuda back to Taipei

GARUDA Indonesia has reintroduced daily B737-800 Next Generation services between Jakarta and Taipei following an eight year hiatus.

## **HWT dresses for successes**



LOOKING resplendent in their exotic colours, the team from Harvey World Travel Sylvania in Sydney were turning heads at the recent South American Expo, held at Southgate Shopping Centre.

The team took up the challenge to attract business, standing out from the crowd, and it worked, as many bookings were made, with lots of fun had by all.

**Pictured** above is the HWT team, from left: Sonia Antilla, Martina Fairclough, Kim Adcock, Yvette Gray, Dianne Cook, Judith Wilson and Vivien Davies.

#### **HAL Paula Duncan**

**TRAVEL** The World is marketing a 10-night Holland America Line Pacific Islands departure, featuring celebrity Paula Duncan which will help raise money for Special Olympics Australia.

TTW is offering special bonuses on the *ms Oosterdam* voyage incl a Pinnacle Grill lunch per person and bon voyage sparkling wine & chocolate dipped strawberries.

Prices start at \$1499pp with 5% of cruise fares donated to the Special Olympics Australia.

# EXPERIENCED TRAVEL CONSULTANT REQUIRED

**Trendsetter Travel & Cruise Centre**, with stores in both Lane Cove and Longueville, is looking for an experienced consultant to join our busy Lane Cove office.

Ideally you will have broad competence in all areas of travel and cruise sales experience will be highly regarded. You should be self-motivated, and able to work both independently and as a team member. Honesty, reliability and a commitment to delivering excellent customer service are essential attributes as is a focus on your personal profit delivery within the agency.

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Trendsetter Travel & Cruise Centre



Thursday 31st May 2012

## **Tempo Croatia deals**

TEMPO Holidays has cut 20% off selected Jun departures of its 8day Grand Croatia tour ex Split or Dubrovnik, priced from \$828ppts. For details, phone 1300 558 987.



For the top travel jobs



ALILA Hotels & Resorts are on a week-long sales mission to Sydney & Melbourne this week to update wholesale partners on their ultraluxurious Bali properties.

On Tue, they entertained Infinity Holidays, the biggest provider of

at Chiswick, Sydney's hottest new

"We're here not just to see the tour operators, but travel agents, the people who are really selling us, as Australia is our number two market," said Marco Groten, gm of Alila Villas at Soori.

"We are finding that holidaymakers are looking for private villa accommodation, which we offer at our four Bali resorts."

Groten said until recently, highend Aussie travellers didn't want to go to Bali, believing it had a bad name, but now they're re-discovering the island.

"Bali isn't just the tourist hot spots of Kuta and Seminyak.

"At our Soori Resort, which is 90 minutes from Denpasar Airport and our Uluwatu property, 30 minutes away, you'll find the real Bali, where people can visit temples off the main tourist track, & lay on quiet, pristine beaches in other words we provide a true Bali experience," he said.

The Soori Resort offers 48 three and five bedrooms - it even has a 10 bedroom villa - while the Uluwatu property has 62 villas.

Both properties offer a private, discreet & indulgent experience, with 2-star Michelin chefs for fine dining.

Pictured above at Matt Moran's Chiswick restaurant, from left are Christie Hopp, Infinity Holidays; Brenda Nash, director of sales Australia, Alila Hotels & Resorts; Allisa O'Connell, Infinity Holidays & Marco Groten, Alila Resort Soori.

THIS week's Industry Appointments column is brought to you by inPlace Recruitment. If you have just appointed someone to a new position and would like to update the industry, send us an email at appointments@traveldaily.com.au.

**Industry Appointments** 

Carlson Wagonlit Travel will induct Floyd Weidner into its operation in a newly-created role of Senior Vice President Global Meetings & Events. Floyd will commence with the company tomorrow - o1 Jun.

Swissotel Hotels & Resorts has welcomed Jan Chovanec as its new General Manager of the Swissotel Beijing Hong Kong Macau Centre. Bringing nearly 40-years of hospitality experience to his new role, Jan was previously the General Manager of the Swissotel Krasnye in Mowcow.

Intercontinental Hotels Group has appointed Emma Thiessen to the role of Human Resources Manager - Victoria. With experience running her own start-up business, Emma holds experience in a number of HR and training roles, as joins from a previous role with Crown Melbourne. Elsewhere within the group, IHG's Crowne Plaza Hunter Valley property has welcomed a new Executive Chef in Gavin Robertson and new Sous Chef James Ashton. Meanwhile, Crowne Plaza Newcastle has welcomed a new head chef in Gavin Porter. Previously, Gavin held the Head Chef position at Holiday Inn Melbourne Airport.

Janet Chan has recently commenced in her new role at the Raffles **Grand Hotel D'Angkor** in Siem Reap, Cambodia as their Assistant Director of Sales. Janet comes to the role from the Hotel de la Paix.

The Travel Corporation has advised Margaret Soh will oversee outbound sales in China for TTC brands Insight Vacations, Trafalgar, Contiki and Uniworld to all destinations each company offers as its Vice President of Sales for China. Margaret will be based in Shanghai.

**Tahiti Travel Connection** has recently expanded its reservation team with the appointment of Silvyana Widjaja to the position of Specialist Tahiti Consultant.

#### AA back to Haneda

**AMERICAN** Airlines will resume direct services between New York JFK Airport & Tokyo Haneda from 01 Jun, the carrier has confirmed.

AA's oneworld partner JAL will codeshare on the service, and will also operate its own flight to JFK from Tokyo's Narita Airport.

Haneda is Asia's second busiest hub, with 70m passengers passing through each year.

## Fantasy saves Cubans

**DISNEY** Cruises' Fantasy vessel rescued four Cuban men, spotted floating on a small raft in the Key West region on a recent voyage.

The company is now working with US Coast Guard authorities for the disembarkation of the men, after assisting them with medical treatment, food & water.

MEANWHILE, Disney's Wonder vessel will host the cast of Toy Story and other Disney Pixar films on a series of 7-night themed cruises departing LA in Sep & Oct.

## Self-drive FTC revamp

**FRENCH** Travel Connection has unveiled its revamped website, offering improved planning tools for its range of self-drive canal barging holidays.

Other features of the new site include maps, travel tips & photos.

#### UU A380 reversal?

AIR Austral is believed to be considering cancelling its order of two all-Economy 840-seat Airbus A380s, according to yet to be confirmed online reports.

## Harveys helping kids

**HARVEY** World Travel has donated funds to Vietnamese children's charity, the Loreto Vietnam Australia Program (LVAP).

The company last year funded a purpose-built computer room to enhance learning for deaf students, and more recently provided 56 bicycles and cycling lessons to children in Ho Chi Minh.



## Agents on a Forbidden famil



AGENTS from Harvey World Travel, Jetset, Travelworld and Travelscene recently returned from a week-long journey to Beijing, Shanghai and Hong Kong, hosted by Kumuka Worldwide and flying with Cathay Pacific.

The agents were lucky enough to trial Cathay's Business class product & enjoyed local Kumuka guides in each city, 4-star hotels, a wide variety of dining delicacies and varying modes of transport, from human-powered rickshaws to the Maglev train in Shanghai that rockets along at 431kph!

Pictured above at Beijing's Forbidden City, from left, are Leica Marek, Jetset Gladstone; Sarah Brady, Cathay Pacific sales exec; Fabio Caruso, TW Carindale; Kelly Meaker, TS Tweed City; Vanessa Pine, HWT Strathpine; Michelle Simon, HWT Emerald; Aaron



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Blakemore, HWT Ashmore; Lyn Carter, Jetset Mt Gravatt; John Layton, HWT Bribie Island; Sherron McKie, Cove Travel; Tomas Malmberg, Kumuka bdm and national training manager & Jenifer Smith, HWT Albany Creek.

## **VX to Washington DC**

VIRGIN America will launch its new San Francisco-Washington Reagan link (*TD* 15 May) on 14 Aug. This week VX commenced new services to Portland, OR ex SFO.

## **Africa Battlefield tour**

**THE** Africa Safari Co has launched a new six-day Zulu Legacy itinerary, departing from Jo'burg and aimed at showcasing African tribal heritages, battlefields, cultural museums and cat rehab programs.

For more details and pricing info, visit africasafarico.com.au.

## **More UA DEN routes**

**UNITED** Airlines will launch new services between Denver and both Shreveport, Louisiana and Grand Forks, North Dakota from 28 Aug and 03 Oct.

The Shreveport daily service will be operated by ExpressJet while the twice daily Grand Forks route will be flown by SkyWest.

UA will also convert its seasonal Denver-Anchorage service to a year-round operation.

## Centara 5-star resort

BALI'S Nusa Dua will become the home of the new 5-star Centara Grand Nusa Dua Resort & Villas, consisiting of 68 suites and 14 villas, slated for a soft-opening in the 2012 third quarter.

#### **Back-Roads new buses**

**THREE** 16-seater Mercedes-Benz mini-coaches have been added to Back-Roads Touring's fleet, now totalling 22 vehicles.

The new vehicles, named Bronte, Austen and Tolkien, feature tinted glass roofs & reclining leather seats.



Thursday 31st May 2012

## Contiki social push

**YOUTH** tour specialist Contiki has introduced two new online community forums designed to keep travellers informed and to interact prior to departing on tours.

"The Exchange" and "Meetups" forums are currently in operation on Contiki's website.

# LAST DAY TO ENTER TO WIN A HOLIDAY TO HAWAII!!!

May 1st is Lei Day in Hawai'i, a day that honours island culture, the Aloha spirit and the Hawaiian tradition of friendliness. It also marks the start of summer in Hawai'i, the perfect time to visit!

To celebrate the spirit of this Hawaiian holiday, *Travel Daily* has been giving readers and their partner the chance to win a fantastic five-night holiday to Hawai'i courtesy of Hawai'i Tourism, Hawaiian Airlines and Trump International Hotel.

This amazing prize includes two return economy airfares to Honolulu from Sydney with Hawaiian Airlines and five nights accommodation in a Deluxe One Bedroom Suite at Trump International Hotel.

Each day *Travel Daily* has been asking a different Hawai'irelated question, where you had to email the correct answer, and today we feature the final question below.

The subscriber with the most correct entries and the most creative response to the final question will win this fantastic Hawaii holiday to be announced in *Travel Daily* next week.

Email your answers to: hawaiicomp@traveldaily.com.au



Q.23: In 25 words or less which two Islands would you suggest your clients to visit and why?"

Click here for terms and conditions of the competition and to view all questions







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Lachance, Lisa Martin and Magda Herdzik



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PO Box 1010, Epping, NSW 1710 Phone: 1300 799 220 Fax: 1300 799 221 Publisher/Managing Editor: Bruce Piper

Editor: Guy Dundas

Contributors: Matt Lennon, Chantel Long, Jenny Piper and Barry Matheson Email: info@traveldaily.com.au

Travel Daily Group:





Business Manager: Jenny Piper



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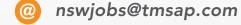
CASUAL SENIOR TRAVEL CONSULTANT	\$40K + Super	W'END RETAIL TRAVEL CONSULTANT	up to \$25/hr + Super
BRISBANE		SYDNEY INNER WEST	CLICK FOR MORE
HIGH END LEISURE TEMP up	o to \$27/hr + Super	RETAIL TRAVEL CONSULTANT SYDNEY WESTERN SUBURBS	up to \$25/hr + Super

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Managing a team of Product Managers across the region, this new role requires someone with an understanding of stakeholder requirements and the ability to translate these into strategic plans and priorities. If you have detailed knowledge of GDS products, highly developed leadership skills and a passion for being a positive brand ambassador, this new senior level role is available now to reinvigorate your career.

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Do you have the ability to drive margins to increase bottom line sales and have the ability to develop relationships with your suppliers so you can gain the best rates in the market? We want to hear from you. With your previous background working in online hotel distribution or within a larger hotel developing rates for distribution you will have the ability to facilitate the price that has that competitive edge every time.

#### **ENGAGE TOP LEVEL RELATIONSHIPS**

GLOBAL PROGRAM DIRECTOR – ACCOUNT MANAGEMENT MELBOURNE – SALARY PACKAGE NEGOTIABLE ON EXP

Head up this National team with your senior level skills and ability to tackle a large and dynamic role with Global clients. You will be responsible for engaging the highest level relationships with clients in large global businesses while driving strategic change and performance within your team. This senior role requires a strong, driven manager with experience in the global account management arena.

#### DRIVE EFFICIENCIES TO IMPROVE PERFORMANCE

MANAGER PERFORMANCE & PLANNING SYDNEY – SALARY PACKAGE TO \$120K

If you're experienced in call centre operations and customer service delivery this new role will provide you with the opportunity to contribute to an evolving business. You'll be experienced in workforce planning, performance metrics, operational efficiencies, and people management. This is your chance to steer operational improvements and work with an experienced team that will lead to ongoing opportunities.

#### MAKE THIS ONLINE MACHINE RUN LIKE A DREAM

ONLINE CHANNEL MANAGER
SYD, MEL OR BNE – SALARY PACKAGE TO \$90k

This new role requires an energetic and inquisitive person with strong GDS and Online knowledge and the ability to drive a major project. With a focus on the efficiency of the fulfilment of bookings through the online channel, you will work across the business, including regular interstate travel, assessing existing processes and making recommendations which will improve efficiencies & maximize revenues.

#### THIS SALES ROLE MAKES GOOD CAREER SENSE

ACCOUNT MANAGER

SYDNEY - SALARY PACKAGE OTE \$90K

Bring your selling skills and travel industry background to this leading company and stretch your wings out on the road looking after an existing portfolio of clients, ensuring their business is retained and achieving growth targets. This company will support your career development and offer you great leadership & direction. If you have great skills in sales, relationship management and GDS race in for this one.

## CONTACT AUSTRALIA'S MOST EXPERIENCED EXECUTIVE RECRUITMENT TEAM

Adriana D'Angelis MANAGING DIRECTOR Ph: 02 9231 1299 Linda Green NSW & ACT Ph: 02 9231 2825 Anna Veitch NSW & ACT Ph: 02 9231 6377 Kathryn Hebenton VIC, SA, WA, QLD Ph: 03 9670 2577

OR EMAIL YOUR APPLICATION TO executive@aaappointments.com.au

FOR MANY MORE GREAT EXECUTIVE VACANCIES VISIT OUR WEBSITE www.aaappointments.com



# Finding talent within the Australian Travel Industry

### **Corporate Travel Consultants**

Sydney - Packages Up to \$70K - Ref 1546

URGENT OPPORTUNITIES - We have a number of roles across Sydney's CBD & suburbs within leading travel management companies & niche independents. If you are an passionate & experienced travel professional with an international or corporate travel background, then we want to speak with you. Each opportunity offers something unique and different, so you'll be spoilt for choice when deciding which opportunity would be the right career step for you.

For more information call Cliff on (02) 9113 7272 or email cliff@traveltraderecruitment.com.au

## **International Travel Consultant**

Sydney - \$DOE - Ref 1072

Utilise your past agency experience and join this award winning team. You will have brilliant fares, European destination knowledge from cruise through to tours, and be able to handle the whole booking process from start to finish including all invoicing, issuing tickets & insurance. Fantastic support and training are offered to someone eager to achieve targets and exceed clients expectations with superior customer service.

For more information call Natalie on (02) 9113 7272 or email natalie@traveltraderecruitment.com.au

## **Corporate Travel Online Support Consultant**

Melbourne - \$Competitive - Ref 5344

Do you want to expand your travel industry skills & knowledge, and step into the corporate travel world? If you have experience dealing with travel itineraries using a GDS system, this could be the opportunity you've been waiting for! Handling domestic travel requests, assisting with online bookings & working with after sales enquiries, this is a great opportunity within a leading TMC. Competitive salary & career progression is offered.

For more information call Sarah on (02) 9113 7272 or email sarah@traveltraderecruitment.com.au

## Sales Manager/BDM Corporate Travel

Perth - \$Competitive + Super + Bonus - Ref 5211

Do you have sound understanding of corporate travel sales, business development experience & a proven sales record? A leading travel management company is looking for Sales/BDM to assist with their ongoing expansion across the travel market. You will manage existing accounts along with building rapport and developing relationships with key prospects. This is a rare chance to develop your managerial and corporate travel experience with a leading TMC.

For more information call Sarah on (02) 9113 7272 or email sarah@traveltraderecruitment.com.au

#### **Travel Coordinator**

Sydney - \$Negotiable - Ref 1071

Start your career with this fantastic wholesaler specialising in Turkey. You will have fantastic written & verbal skills in both English & Turkish, and be able to build excellent relationships within this wonderfully supportive company. You will be trained in all aspects of the wholesale industry and gain extensive experience liaising with tour, cruise and hotel groups. This is a family run business looking for someone to be part of the family.

For more information call Natalie on (02) 9113 7272 or email natalie@traveltraderecruitment.com.au

## **Product Support Consultant**

Brisbane - Up to \$50K - Ref 1130

Move away from reservations into a product support role! Work for this global travel company as a Product Support Consultant and work closely with the wholesale contracting team, handle all calls and queue queries regarding products, and assist the reservations department with any issues. Along with your attention to detail and outstanding problem solving skills, you will have extensive knowledge of native Calypso and excellent Microsoft Office skills.

For more information call Lisa on (02) 9113 7272 or email lisa@traveltraderecruitment.com.au

#### **Travel Consultant**

Melbourne - Up to \$65K - Ref 6100

Redeem your weekends! Work Monday to Friday in this busy and reputable travel company. Work to sales targets, book worldwide holidays and deal with a nice mix of leisure and corporate clients. As a Travel Consultant, you will work alongside a fun & dynamic team, handle call enquiries and face to face customers. The successful candidate can expect a competitive salary with fantastic commission and educationals. Ideally you will also have solid Galileo experience.

For more information call Lisa on (02) 9113 7272 or email lisa@traveltraderecruitment.com.au

### **International Travel Consultant**

Perth - \$50K + Super + Bonus - Ref 1475

Have you got a previous retail travel background and experience selling worldwide tailor-made itineraries & packages? Do you have solid travel product experience and confident you can offer customers a choice like no other? We have a role with a well-known travel company based in Perth, and due to ongoing repeat business and constant flow of new enquires, they are expanding and in search of a passionate Travel Consultant to join there successful team.

For more information call Cliff on (02) 9113 7272 or email cliff@traveltraderecruitment.com.au



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For a limited time only, enjoy another day of play in the Great Barrier Reef when you purchase the Hayman Stay 4, Pay 3 holiday offer.

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- Paddleskiing, windsurfing and catamaran sailing
- Gymnasium, tennis, squash, croquet, sauna, yoga and steam room

FROM \$699 per person twin share in a Pool Room Save \$466

FROM \$948 per person twin share in a Lagoon Room Save \$632

FROM \$1548 per person twin share in a Pool or Lagoon Suite Save \$1032

#### For further information, or to make a reservation, please contact your Travel Specialist

**Conditions** Valid for sale from 1 June 2012 – 30 June 2012 and for travel from 1 June 2012 – 21 September 2012, excluding 9 June 2012 – 11 June 2012 and 10 August 2012 and 11 August 2012 (inclusive). Offer excludes Beach Villas, Beach House and Penthouses. From price is based on a minimum 4-night stay twin share accommodation. Other room types are available on request. Transfers from Great Barrier Reef Airport to Hayman return can be purchased in conjunction with air travel, through your Travel Specialist or Hayman Reservations. Rates quoted in Australian dollars, inclusive of GST. Subject to availability and cannot be combined with any other offer, gift certificate or voucher. Offer valid for new bookings only.

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