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Travel Daily

First with the news

Wednesday 7th August 2013

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CONSOLIDATED Travel is inviting agents to go shopping in Hawaii as part of a major new Hawaiian Airlines incentive. It's valid for tickets sold 05-31 Aug - for full details, see the last page of today's *Travel Daily*.

Etihad A380s to MEL, SYD

ETIHAD Airways boss James Hogan has today confirmed that both Melbourne and Sydney are earmarked destinations where the Gulf carrier will deploy new Airbus A380 aircraft in the future. Speaking at the CAPA Australia Pacific Aviation Summit in

Sydney this morning, Hogan said Australia is a "key and long-term market for Etihad, revealing several "exciting growth plans." EY has 10 firm orders and five options for the superjumbo with Airbus, the first of which is expected to be inducted into the carrier's fleet late next year.

Hogan reiterated long-rumoured non-stop flights between Abu Dhabi and Perth are on the radar as part of "future steps."

Further plans outlined in Etihad Airways' "major expansion" of its Australian ops include additional frequencies from Melbourne and Brisbane to Abu Dhabi.

In an additional commitment to EY's local operation, Hogan said premium lounges would be opened in Sydney and Melbourne international airports during 2014.

The Etihad president and ceo reaffirmed Virgin Australia was a "key member" of the carrier's ever-expanding airline equity alliance, with the partnership enabling EY pax to connect with 45 destinations in Australia, New Zealand and South-East Asia.

Sabre outage hits VA

VIRGIN Australia was forced to cancel 35 flights yesterday as a result of a "global issue with Sabre" between 2pm-4pm, which also affected many other airlines using the GDS including Etihad Airways and American Airlines.

The black-out resulted in VA staff needing to manually check-in pax on domestic & int'l flights, resulting in lengthy flight delays.

Sabre confirmed customers "were unable to connect to our system for a period of time," apologising for any inconvenience caused due to the outage.

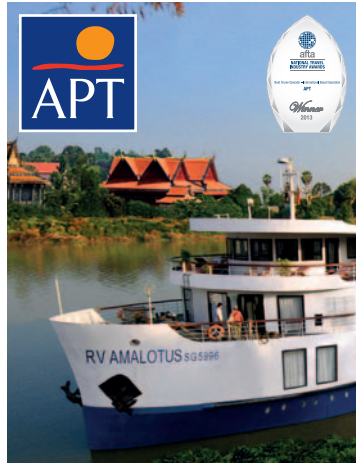
Sabre-connected travel agents defended Virgin Australia for the black-out via social media, with one posting on Facebook: "I am a travel agent who couldn't work for 2hrs because the system was down. Blame Sabre, not Virgin."

Another said: "I use Sabre too... It isn't Virgin's fault at all."

A VA spokesperson told *Travel Daily* that a number of "strategic cancellations" were required this morning to free up aircraft, but as of 11am (AEST) Virgin's flights "were back on schedule."

Last NFS famil spaces

NATURAL Focus Safaris has two places remaining on an eight day famil of India, departing 25 Aug. The itinerary includes visits to the Taj Mahal, Jaipur, Khajuraho & Varanasai, and is priced at \$1,127 ex Delhi - call 1300 363 302.



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Another great TD

Travel Daily today has nine pages of news & photos including another full page of pics from **Trafalgar's Acclaim** famil in Turkey, plus full pages:

- AA Appointments jobs
- Brunei Tourism
- Consolidated HA incentive

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AmaPrima christened

APT & AmaWaterways yesterday celebrated the christening of their newest vessel in Vilshofen, Germany - the Concerto class river ship, *AmaPrima* - by godmother Valerie Wilson, founder of Valerie Wilson Travel in New York City.

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\$4b resort flagged for TNQ

APPROVAL processes by the Queensland Government have commenced on a proposed AUD\$4.2 billion integrated resort and casino project for Cairns.

Tentatively named Aquis Great Barrier Reef Resort, the project is the brain-child of Hong Kong businessman Tony Fung, who has been an “active investor” in the Sunshine State for over 15 years.

In its Initial Advice Statement lodged last week, the proponent said the project “will be the largest tourism development ever proposed in Queensland.”

“[It] will bring the attention of the world to North Queensland. It will be Australia’s only genuine,

world-class, integrated resort,” the developers claim.

Among the components planned are nine luxury hotels which will supply around 3,750 hotel rooms, in addition to 1,200 apartments and 135 villas (pictured above).

Designs also call for a state-of-the-art casino, 25,000 seat sports stadium, a convention and exhibition centre, Water Park, reef lagoon, an 18-hole golf course, two theatres and “one of the world’s largest aquariums”.



The developers believe Aquis’ location in Tropical North Qld (TNQ) and a one-stop flight from China, Asia and the Middle East gives the region “a significant competitive advantage over many other Australian destinations.”

“North Queensland is missing the man-made wonder of the world, which is presented in Aquis. This will complete the necessary package to attract international tourism.”

China’s middle-class and “big spending” upper-class are key target markets, underscored by the ever increasing trend in outbound tourism from Asia.

“This resort will be an asset which will attract domestic tourism throughout Australia & New Zealand, through a renewed interest in the tourism assets of the Tropical North,” Aquis says.

Developers also foresee demand for conferences, conventions and other business & event traffic.

Real estate purchase options have been executed on a site 13kms north of the Cairns CBD and 3kms south of Yorkeys Knob.

Should the project get off the ground, works will commence in mid-2014 with an expected completion date of 2018.

Tempo ANZAC trips

TEMPO Holidays has launched an eight-day Legends of Gallipoli Pilgrimage tour for the centenary anniversary of the Anzac landing, departing on 19 Apr 2015.

The trip is one of Tempo’s Anzac Day packages for 2014/15.

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Travel Daily

on location in Izmir, Turkey

Today's issue of TD is coming to you from Turkey, courtesy of Trafalgar and Etihad Airways.

THE next phase of our journey has taken us to Izmir in Asia Minor, and along the way we visited several historical sites including the ancient cities of Troy and Pergamon.

Expertly (and discreetly) guided via Trafalgar-provided 'whisper' headset systems, the group learned about the various antiquities, with some objects dating back as far as 2900 BC.

In fact, archaeologists excavating the city of Troy believe it has been occupied 42 times - but what really captured the agents' imagination was a giant wooden horse.

For pictures from today, see page 8 of *Travel Daily*.

ICC Syd Hotel now 1 tower

COMMUNITY feedback is now being sought on a revised design for the premium hotel forming part of the International Convention Centre Sydney site at Darling Harbour (TD 11 Dec).

Most telling about the proposed design is a movement away from the original plan of a twin-tower development mooted by developer Lend Lease, due to fierce community resistance.

Originally, the hotel complex was slated to provide up to 900 rooms, but it's understood that number has now been scaled back to a maximum of 650 rooms.

Following the period of public consultation, a formal application for development will be lodged, expected to be later this month.

Lend Lease's announcement was warmly welcomed by NSW Deputy Premier Andrew Stoner, who said he was pleased at the current progress of the project.

"The hotel will be an important

landmark for Darling Harbour and reflect the high quality of the new international convention and exhibition facilities that it will support," Stoner said.

Construction is expected to begin at the end of this year upon



the closure of existing convention centre facilities, with an estimated opening planned for late 2016.

"The transformation of Darling Harbour is as much about creating an even better place for Sydneysiders as it is about putting this city on the map for the growing global convention & exhibition business," he added.

Lobby group Tourism & Transport Forum's chief exec Ken Morrison said the new hotel will be a major boon to the local industry and will help Sydney deliver a world-class entertainment and exhibition precinct.

8,000 Airbus aircraft

AIRBUS notched up another milestone over the past weekend, delivering its 8,000th aircraft - an A320 for the Indonesian arm of low-cost carrier AirAsia.



Window Seat

THIS guy is just plane obsessed.

An unidentified person's unusual hairdo has been highlighted by Singapore-based low-cost carrier Scoot, which posted a picture of the aircraft-styled mohawk (pictured below) on its Facebook page.

Scoot asked its fans to identify whether the person is a Crazy Scoot Fan, a Crazy Scoot Employee, or a random stranger who just loves plane mohawks.

It's not clear at this stage what the outcome was, but about 200 people so far have "liked" the photo.



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New VisitBritain board

FORMER Virgin Atlantic ceo Steve Ridgway is one of several new senior appointments to the board of the UK's tourism marketing body, VisitBritain.

Ridgway ran VS for 13 years before stepping down in Feb.

Also taking up a role as a VisitBritain director is Sally Balcombe, who was previously chief marketing officer for Travelexport GDS until 2011.

Her career has also included roles with TUI and Opodo as well as being md of British Airways Holidays.

VisitBritain has also appointed Ian McCaig to the board, with his former positions including as ceo of lastminute.com.

All three have been appointed for a five year term, with VisitBritain chairman Christopher Rodrigues saying "I am delighted that we have attracted three new board members with exemplary careers in tourism and very relevant experience".

SFO baggage handler imprisoned

A BAGGAGE handler formerly working at San Francisco International Airport has been convicted after he pleaded guilty to a charge of stealing passenger luggage at the airport.

Forty-five year-old George Reyes worked for United Airlines and was discovered with iPads and purses in his possession when he was arrested in May.

The stolen items had been fitted with tracking devices as part of a police "sting" operation after several passengers complained to the airline about missing items.

AA lifts Martinique

AMERICAN Airlines will add a second seasonal weekly flight from Miami to the Caribbean island of Martinique.

The new Wed service complements the existing Sat flight, allowing more flexibility in travel arrangements for visitors.

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The Sarojin comes to town



ANTHONY Dupont, director of sales and marketing at The Sarojin in Khao Lak, Thailand recently visited Australia, promoting the luxury property to agents in Melbourne and Sydney.

The Sarojin's name is inspired by the mythical Lady Sarojin, daughter of a prominent Thai nobleman, who was regarded as the perfect host - meaning the Sarojin concept is centred on

providing an experience just like staying at a friend's private estate.

As well as amazing dining, an award winning spa and stunning accommodation, The Sarojin offers a unique range of tailor made private excursions.

Dupont is **pictured** above second from left with the Travel Phase Double Bay team: Deborah Ortado, Cathy Campbell, Janine Korkin and Peter Greenland.

Hello Tomorrow 

Hit Stockholm daily from September

Celebrate the launch of our daily services to Stockholm from 4th September with inaugural fares starting from \$1,766*. Now your clients can experience something truly Swedish, like the quirky game of Brännboll. Offer ends 26th August, 2013.

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Daily	EK157	07:15	12:00

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LAST night the Las Vegas Convention and Visitors Authority and Nevada Commission of Tourism kicked off a roadshow with a glittering event at Brisbane's Urban Hotel.

The 'Bright Lights and Beyond' event featured twelve key Las Vegas and Nevada suppliers including Caesars Entertainment, the Cosmopolitan of Las Vegas, MGM Resorts, The Venetian, Wynn Las Vegas & Encore, Cirque du Soleil, Simon Shopping

Destinations, Papillon Helicopter & Grand Canyon Scenic Airlines, Graceland Wedding Chapel and even Machine Guns Vegas.

Pictured above last night from left are Gate 7 ceo Jo Palmer; BrisVegas showgirl Amy; the evening's mc Chad; and Katja Spitz of LVCVA.

Tonight the event moves to Sydney, taking place at Doltone House Jones Bay Wharf from 5.30-8.30pm - more information via nevada@gate7.com.au.

Kichwa closure

&BEYOND has confirmed that 28 suites at its Kichwa Tembo Tented Camp will close effective from 15 Oct 2013 to allow for a major upgrade of facilities.

Business spending to grow - GBTA

THE Global Business Travel Association says that the Asia Pacific region is set to dominate in terms of business travel, with figures revealed overnight predicting that global spending will reach US\$1.12 trillion this year, up 5.4% on 2012.

The *GBTA BTI Outlook - Annual Global Report & Forecast* details travel spending in 75 countries, along with the top industries, economic factors and characteristics that influence business travel worldwide.

The GBTA says that China is moving towards global dominance of the business travel market, and is expected to surpass the US in corporate travel by 2016.

Business travel spending in China has grown from US\$32 billion annually in 2000 to now reach US\$196 billion last year, with a forecast it will hit US\$375 billion by 2017.

The report found that Australia came in twelfth in the world in terms of total spending, with \$21.1 billion recorded in 2012, an increase of just 2.8%.

As well as China, business travel soared in Brazil and India, with the association saying "this report shows that new opportunities are opening up in markets around the world for companies willing to invest in business travel to drive growth".

Speaking at the GBTA conference in San Diego, executive director, Michael McCormick, said the report also serves as "yet another wake-up call for the US and Europe to improve ageing infrastructure".

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SALES EXECUTIVE



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SA keen on Lux show

A CONTINGENT of 10 South Australian tourism operators are confirmed to attend next month's Luxperience travel show - the largest delegation from any state, event organisers have announced.

Exhibitors include Jacob's Creek Visitor Centre, Gawler Ranges Wilderness Safaris, Kingsford Homestead, Southern Ocean Lodge, Exceptional Kangaroo Island, Rawnsley Park Station, The Tailor, The Louise & Chinta Tours.

Luxperience is being held at Sydney's Overseas Passenger Terminal from 02-04 Sep.

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China NZ travel trend

TOURISM New Zealand has reported a near doubling in longer stay visitors from China for the year ended Jun 2013.

The period saw around 23,000 longer stays "mono-NZ" group tour visitors from China.

About 40,000 independent holiday makers also visited New Zealand, up from 21,000 last year.

Longer stay visitors now account for more than 25% of total China arrivals, up from 20% one year earlier, while short-stay dual (with Australia) destination groups are down 4%, now accounting 48%.

"This is an encouraging result and reflects an increasing maturity in the Chinese outbound tourism market," said TNZ Asia market gm Tony Everitt.

Growth in longer Chinese stays was attributed to TNZ's Premier Kiwi Partnership with travel sellers in China.

Hamilton Island sale

QANTASLINK has launched a Hamilton Island Summer Sale, offering flights to the Whitsundays from Cairns for \$99 one-way all inclusive.

Fares are valid for travel 13 Jan-13 Apr 2014 - for full details refer to GDS.

Celebrity Cruise Lingo

CELEBRITY Cruises has rolled out an app to assist passengers communicating with people of a foreign language.

Dubbed an "industry-first", the Cruise Lingo app is designed to offer travellers easy access to authentic local phrases and relevant info to enhance their destination experience.

Free to download, the app is used by simply speaking or typing a phrase into a mobile device, with the translated language appearing on-screen.

So far, 80 standard phrases have been loaded into the free version of the app in 11 languages, along with 56 cruise-specific phrases.

Cruise Lingo also offers voice-to-voice translation and on-demand 'crash course' in local cultures.

Swiss GHM property

THE GHM hotel group has announced its first property in Switzerland, with The Chedi Andermatt scheduled to open in the winter 2013 season.

It's part of the Andermatt Swiss Alps project, a year-round holiday destination under development in the Swiss canton of Uri.

Alan Bachmann has been appointed as general manager of the new property, with his extensive career including roles with Peninsula, Mandarin Oriental, Ritz-Carlton and more.

The Chedi Andermatt is located at an altitude of 1440m, within walking distance of Andermatt's old town & 45mins from Lucerne.

New QF mobile apps

QANTAS has expanded its suite of mobile offerings, launching a new app for Android as well as integrating Google Now functionality on the Google Search Android and iPhone apps.

It follows the introduction in May of the Qantas iPhone app, which QF Domestic CEO Lyell Strambi said had contributed to a 20% jump in mobile bookings.

The Android program will allow customers to book flights and hotels as well as access Frequent Flyer points balances.

The implementation of Google Now will provide customers with information about their flight, live traffic details for the trip to the airport and local weather reports at their destination.

MEANWHILE, Qantas partner carrier Emirates will launch its own Google Now features for passengers booking flights via its official emirates.com website.

Users of the app with a Gmail account will be sent information about their upcoming flight, departure terminal, local currency and more without having to ask or search, with Google Now available for users running iOS or Android versions 4.1 or higher.

TA Best Jobs winners arrive for work

THE first of Tourism Australia's 'Best Jobs in the World' winners, Elisa Detrez, has arrived in Australia to start her six-month post as Queensland's Park Ranger.

Later this month and over the remainder of the year, the five other winners and one specially appointed by Virgin Australia will all commence their roles.

SureSave recruitment

TRAVEL insurance provider SureSave has recruited Alison Diaper as its new marketing and communications manager.

Diaper brings 12yrs experience in the industry to the role, most recently with media firm Eye.

Oceania upgrades

OCEANIA Cruises will undertake its largest ever fleet-wide revamp over six weeks next year, with *Regatta*, *Insignia* and *Nautica's* suites, staterooms and select public rooms to be refurbished.

The US\$50 million upgrade will see the vessels go into dry dock at separate times in Marseilles & Vancouver from 24 Apr to 06 Jun.



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Applications close 13 August 2013.

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Go on, give it a Go!

TRAVEL agents and wholesalers in Sydney are invited to attend an event hosted by Goa Tourism Development Corp. to learn more about the destination from the chairman, Nilesh Cabral on Fri.

The lunch is being held at Zaaffran in Darling Harbour from 12pm - limited spaces are available, email hilary@fivestarpr.com.au to register your interest to attend.

Turkish to KAN, NDJ

STAR Alliance member carrier Turkish Airlines has added Kano in Nigeria and Ndjamena in Chad to its global route network.

Commencing 12 Dec, TK will operate Boeing 737-800 aircraft on a triangular basis to the cities on a four times weekly basis.

Singapore arrivals up

PRELIMINARY estimates show Singapore's visitor arrivals from Jan to Jun are up 7.5% to 7.6 million compared to the corresponding period last year.

International arrivals for each month of 2013 have increased, varying between 3.7% and 10.0%, Singapore Tourism Board's visitor arrivals statistics indicate.

For Jan and Feb (the last months which STB has finalised figures), Australian visitor numbers were up 25% to 118,840 and 8.7% to 69,400 respectively.

Excite Bali, Thai deals

FREE nights and savings of up to 50% are available on Phuket and Bali hotels and villas as part of a new Excite Holidays sale for bookings made by 31 Aug, for travel up to 31 Oct.

The B2B wholesaler is also giving away 25,000 Rewards points each week to the agent booking the most nights at eight participating resorts in the four-week promo.



Accommodation Updates

WELCOME to Accommodation Updates, *Travel Daily's* Wed feature. If your property has undergone some recent changes you would like to make the industry aware of, send a brief description with an image to accomupdates@traveldaily.com.au.



One hundred new rooms have recently been opened at **Paradise Resort Gold Coast**, the result of a recent \$2m investment. A further 99 rooms will be upgraded in a staggered project which will be carried out next year. All furnishings and bathrooms received a total refit with a new design and new amenities. It follows the recent transformation of the pool area, games room & activity program last year.



The Peninsula Hong Kong has unveiled its renovated Peninsula Suite as the showpiece of a HK\$450m room enhancement program. The 377sqm new-look Peninsula Suite offers panoramic views over Victoria Harbour and also includes a private cinema, expansive bedroom and living room. State-of-the-art technology features, along with an artfully suspended glass chandelier.



Three ocean view pool suites & seven tropical pool villas have been opened at **Vana Belle, A Luxury Collection Resort, Koh Samui**. The new categories offer a combination of indoor and outdoor living, with a terrace and exquisite interior design. All offer private terraces with ocean views, large infinity pool and marbled bathrooms, with a private champagne bar available for the exclusive use of guests, tucked away on the island's Chaweng Noi beach.



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Tasmania in picture

TOURISM Tasmania has revamped its online Visual Library of images and video footage for marketing collateral, with a new site design, broader searching functionality for state regions, larger thumbnails & hi-def video.

Vanuatu numbers up

AUSTRALIANS are visiting Vanuatu in higher numbers, with the nation reporting a 6% jump in visitation year-on-year.

The Vanuatu Tourism Office says a number of new hotels & resorts are contributing to the increases.

Online shoppers seek human aid

ASSISTANCE from a human being is still essential when it comes to shopping online for products including hotel bookings, new research commissioned by customer engagement solution LivePerson has discovered.

According to the Connecting with Customers Report, more than one third of Australian travellers could abandon an online booking if no help was available.

The figure was the highest among Australian consumers, with 60% of potential customers saying a real-time chat facility would be most welcome when attempting a purchase online.

Among the reasons for letting a booking lapse due to lack of help included confusion regarding fees, taxes and charges added at the final point of sale, lack of

information, navigation difficulty and nobody being available to answer any questions.

Australians were a relatively impatient lot also, with 62% of survey respondents saying they expected help within five minutes or they would abandon a booking, with 54% saying they would be unlikely to try again.

"More so than ever, today's consumers demand instant gratification, and a speedy resolution of issues is becoming a key differentiator for good customer service among Australian consumers," LivePerson Asia-Pacific vp Dustin Dean said.

The study found that brands operating online need to better connect with customers and explore better ways to engage with clients via all sales channels.

Horsing around with Trafalgar in Turkey

BRAD Pitt was nowhere to be seen, but the group of top selling travel agents on the annual Acclaim trip with Trafalgar in Turkey this week more than made up for it with their own wit, good looks and charm.

Yesterday's activities saw the group travel from Canakkale to Izmir - and on the way they called in at the legendary city of Troy, famous for many things including a giant wooden horse.

A replica of the horse proved magnetic for the agents, and there were no buts about it, they were happy to pose for the photo at right. Lots more pics from the familar are on **TD's** website - see www.facebook.com/traveldaily.



ABOVE: Enjoying the stunning Mediterranean sunshine are Lynda Ostler from Flight Centre Carlingford and Briony Bullard of Escape Travel Westlakes.

RIGHT: Talise Pearsall from Flight Centre Loganholme pats her precious (gigantic) pony.



BELOW: Visiting an ancient spa in Pergamon, these three hardy souls couldn't resist climbing to the top of the amphitheatre for a bird's eye view of proceedings.



BELOW: Rachel Harding, Trafalgar national sales manager with Jenni Childs of Flight Centre Bendigo and Kirby O'Connor of Global Journeys.



LEFT: Serena Blakey of Travelscene Ulladulla with Janet Chalmers, Jetset Airport West soaking up the scenery.

RIGHT: While stopped in Bergama (Pergamon) the group was treated to a Trafalgar "hidden treasure" - a private performance by a young local virtuoso clarinet player, accompanied by feverish drumming.





SUMPTUOUS French food and wine was enjoyed without the 21-hour flight by this group of agents as they were whisked off to New Caledonia recently.

The trip was hosted collectively by Omniche Holidays, Aircalin, GLP Hotels, and New Caledonia Tourism, with the group of Queensland-based agents immersed themselves in everything the destination offers.

From the picturesque scenery, beaches, overwater accommodation, shopping, adventure options and all only two hours from Australia, the agents were literally situated in their idea of paradise.

Over the course of the three night trip, the agents enjoyed numerous French culinary creations, traditional island experiences, inspections of some of the luxury properties available

to their clients & also had plenty of time to explore at their leisure.

Pictured above admiring (and imagining themselves staying in) the overwater bungalows at L'Escapade Island Resort, from left is Andrea Butler, MTA; Kirsty Maheno, Jetset Gladstone; Gen Thurgood, Omniche Holidays; Karen Catt, Escape Travel Rockhampton; Amanda Wolpers, MTA; Jo Howard, Omniche Holidays Sales; Elle Willmott, Travelworld Carindale; Sandi Adams, Aircalin and Leslie Wetherill, Cove Travel.

HA boosts Oakland

HAWAIIAN Airlines is set to increase its four-times weekly service from Honolulu to Oakland, to a daily operation from 05 Jan.

Further, a 10-week seasonal service between Oakland and Lihue, Kauai & Kona, Hawai'i will operate from 14 Jun to 15 Aug.

New Vietnam Airport

STRONG tourist arrival numbers in 2012 are strengthening plans for the development of a new airport in the Southern Vietnam province of Dong Nai.

The Dong Nai region is located approx 40kms south of Ho Chi Minh City, with Vietnam aviation officials calling for the project to be signed off and for construction to start, due to capacity limitations putting pressure on the country's major gateway at Saigon Airport.

Train ski sales opened

BOOKINGS have opened on Eurostar train services travelling from London to a number of towns in the Swiss Alps.

Special routes to the towns of Vallorbe, Aigle, Martigny, Visp and Brig will be operated for five weeks from Christmas to early Feb, with passengers required to change trains in Lille, France.

Sales have also opened on trains to Moûtiers, Aime-La-Plagne and Bourg St Maurice in France, with the service to run 30 Dec - 12 Apr.

ATEC Meeting Place

EARLYBIRD registrations have opened for ATEC Meeting Place 2013, to be held at The Star event centre from 03-05 Dec.

ATEC and Tourism Australia are currently working to incorporate TA's annual industry briefing into the B2B conference program.

The theme for the conference this year is Redefining the Visitor: Now and in the Future, which will look at how Australia actively competes in the int'l marketplace.

Business and Government trend forecaster and KPMG partner Bernard Salt will act as the guest speaker at the event - more details at www.bit.ly/atecmeets.

Kai Tak Hotel opening

THE first international branded hotel in Hong Kong's developing Kai Tak region has been opened.

The Pentahotel Hong Kong is a 32-storey high-rise consisting of 695 loft-style guest rooms, lobby, bar and cafe, located close to the Diamond Hill MTR station.

Mel Aquarium a croc

A 750KG, five-metre crocodile will be one of the star attractions at SEA LIFE Melbourne Aquarium, which re-launches next month after an \$8 million renovation.

The new facility will offer 12 new themed animal zones with interactive encounters and many hundreds of new species.

WIN A HOLIDAY TO PERU



Throughout August *Travel Daily* is giving readers the chance to win a holiday for two people to Peru, courtesy of Aerolíneas Argentinas and Peregrine Adventures.

The prize includes two return economy airfares on Aerolíneas Argentinas between Sydney and Lima via Buenos Aires and Peregrine Amazon & Inca Heartland tour for two people.

Each day *Travel Daily* will ask a Peru-related question - just read the issue and email us your answer. At the end of the month the subscriber with the most correct entries and the most creative response to the final question will win this amazing holiday to Peru.

Email your answers to: perucomp@traveldaily.com.au.



Q.5: When and where did the first Peregrine trip take place?

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IN-HOUSE TRAVEL COORDINATOR X 2 TEMPORARY TRAVEL CONSULTANT SYDNEY - TOP HOURLY RATE

Fantastic opportunity to work as a multi-skilled in-house travel coordinator in a travel implant office. Work directly for the client and therefore build relationships - no more being just a number in a call centre! This is a temp role starting ASAP, Monday to Friday only. Great office environment with a vibrant team of around 20 friendly staff & supportive management. The ideal candidate will have strong Amadeus skills and international ticketing knowledge.
Send your CV to AA now to start ASAP!

TRAVEL & EVENTS COORDINATOR TEMPORARY TRAVEL ROLE SYDNEY - TEMP TO PERM OPPORTUNITY

Our client offers amazing event management for the corporate market. Temp role based in Sydney with opportunities to work interstate also working on amazing, global events. As an experienced Events coordinator you will manage all logistics for conference and incentive travel. You will possess a strong understanding of the corporate and events markets with the ability to manage air and land arrangements as per client request. EventsPro experience required. Combine your love of travel & Events...apply today.

LIVE, WORK & PLAY OUT EAST RETAIL TRAVEL CONSULTANT MELBOURNE (EAST) – SALARY PACKAGE DOE

Tired of spending hours each day commuting to work? We currently have the opportunity for a retail travel superstar to join this boutique agency in Melbourne's Eastern suburbs. You and your solid retail travel consulting skills will be warmly welcomed into this small team where exceptional customer service is a must. The benefits on offer in this agency are unlike any other and include a sensational salary package, great educationals & supportive management. This really is the role with it all!

PERTH IS THE PLACE TO BE RETAIL TRAVEL CONSULTANT

PERTH (VARIOUS) – SALARY PACKAGE UP TO \$50K (DOE)
Perth is the place to be if you are a talented retail consultant. We have several roles in the pipeline offering you the opportunity to work for some of the industry's most respected and well known agencies. You will be required to have a minimum of 2 years industry experience together with knowledge of a GDS and demonstrate a real passion for the travel industry. With great offices located in various locations throughout Perth, we are sure to assist you in taking the next step in your career! Call AA today!

WHOLESALE OPPORTUNITY RESERVATIONS CONSULTANT ADELAIDE – SALARY PACKAGE TO \$65K OTE

Work in the city with a fun, friendly & down to earth travel company! Do not miss the opportunity to work for one of the busiest wholesale travel companies in Australia where employees are earning an incredible salary package whilst being whisked away on sensational famils! In addition to a minimum of 2 years experience in retail or wholesale travel reservations, you must have a passion for travel & extensive personal travel experience & a proven sales ability. This is an award winning company & an award winning role!

BACK OFFICE BEAUTY CUSTOMER SERVICE TRAVEL CONSULTANT MELBOURNE (INNER) – SALARY PACKAGE \$51K + BONUSES

Our client, a well respected & expanding travel company is seeking an experienced travel consultant to assist their team. Working behind the scenes you will be responding to after sales enquires & making the relevant amendments. To be successful for this role, you must have previous consulting experience and be skilled with using Galileo. Working on a rotating roster, this role is offering a generous salary package. This is your opportunity to move away from face to face consulting and enjoy this BACK OFFICE BEAUTY!

CORPORATE WITH A TWIST MULTI SKILLED CORPORATE CONSULTANTS X 2 BRISBANE – UP TO \$65K PKG

Experienced corporate travel consultants – need a new challenge? Then come and join this global TMC in a unique and exciting role. Working onsite for the client you'll be responsible for handling a range of international and domestic booking requests along with emergency transportation. The benefits on offer are some of the best in Brissie including an above average salary package, shift allowances, training, progression and more. The ability to remain calm under pressure & work a 24/7 roster is a must.

FANCY YOURSELF A EUROPEAN SPECIALIST GROUP CONSULTANT BRISBANE CBD – TOP PACKAGE ON OFFER

Are you an experienced retail travel consultant who rates their Europe knowledge as top notch? Then this hot new role is for you. Joining this well respected and reputable brand you will be handling phone and email enquiries from clients for FIT and group touring arrangements throughout Europe. You'll love being part of this happy and supportive team whilst working Mon-Fri hours, earning a strong salary package and enjoying superb famils. So if you have 2 years consulting experience and want to know more – call now!

Discover Brunei for yourself!

Attend one of Brunei Tourism's free road show evenings to experience the Green Heart of Borneo. Meet operators, experience Bruneian culture and be in the draw to **WIN A HOLIDAY** to Brunei.

When and where?

SYDNEY - Monday 26th August

5.30pm to 8.00pm, Wilarra and Yurra Rooms
The Grace Hotel - 77 York Street

MELBOURNE - Wednesday 28th August

5.30pm to 8.00pm, The Residence
Grand Hyatt Hotel - 123 Collins Street

Register now for your place by emailing BruneiTourism@walshegroup.com
(Please include your full name, travel agency details and which event you wish to attend)

RSVP
by Monday
19th August –
Places are limited



www.bruneitourism.travel



Go Shopping in Hawaii

Hawaiian Airlines flies 10 times a week from Australia to Honolulu, Hawaii – daily from Sydney and three times from Brisbane. Fares include meals, drinks, audio and video entertainment and two checked luggage items, each up weighing to 32kg. Virgin Australia Velocity points can be earned and redeemed flying Hawaiian.

It's time to sell Hawaiian Airlines through Consolidated Travel because we are giving away 2 tickets to HNL plus \$1000 to the top 5 achievers for tickets issued between 05 & 31 August 2013

Plus Daily Prizes:

\$50 Coles/Myer voucher for every return Business class ticket

\$30 Coles/Myer voucher for every return Economy class ticket

CONDITIONS: Valid for tickets issued by Consolidated Travel or via Quikticket between 05-31 August 2013 on 100% HA itineraries ex Australia plated to HA (173) ticket stock on the Consolidated Travel IATA only. Valid for new ticketed bookings only during Incentive Period. Child, Infant, Group Sales, Wholesale and Cancelled or Refunded tickets are not eligible. Consolidated Travel and Hawaiian Airlines reserve the right to alter or cancel the promotion any time. Please email your local CTG state sales representative to claim your vouchers, claims will only be accepted by COB 07 September 2013. Airline tickets will be in Economy Class ex SYD/BNE and do not include taxes or surcharges. Receipt of a prize may have Fringe Benefits Tax (FBT) implications. To the extent that there is any FBT liability, this will be paid for by the employer of the recipient. The grossed-up value of a prize and any other Fringe Benefits the recipient receives during the course of the FBT year may be reported on the recipient's annual PAYG Payment Summary as required by taxation law. Consolidated Travel Group ABN 60 004 692 791. Date of issue 31 July 2013.

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