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Wednesday 21st August 2013

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Bernardi on board

GOLDMAN Travel Corporation has appointed former JTG Wholesale chief Simon Bernardi as a non-executive director.

Bernardi, who's now running a site called hotelsplease.com.au, will give advice on suppliers, clients and business issues.

Webjet pushes for margin

WEBJET chief executive officer John Guscic says the online travel agency's "TTV trajectory" has continued to slow, as the business pursues stronger margins.

In a statement following the company's full year results announcement (**TD** breaking news), he said the strategy had already seen considerable margin growth "and we expect to see this maintained into the future".

TTV for the year was up 15.1% to \$884m, revenue surged 29.5% to \$74.8m, but net profit after tax slumped 52.4% to \$6.5m due to one-off costs associated with the acquisition of Zuji and the establishment of Webjet's new Dubai-based Lots of Hotels B2B wholesale operation.

Excluding these impacts, the

"normalised" result was a \$14.4m profit, up 5.6% on last year.

Webjet has also been investing strongly to position itself for the future, including a move to cloud hosting, development of mobile platforms and the development of its dynamic packaging system.

The company's full year accounts reveal that chairman David Clarke almost tripled his base remuneration to \$243,000 last year, while the salary package of ceo John Guscic was \$1.15m, including a \$340,000 bonus.

Eight pages of news

Travel Daily today has eight pages of news & photos, plus a full page from: (**click**)

- AA Appointments jobs

Philippine flood chaos

DFAT is advising travellers bound for Manila to contact their tour operator or airline for the latest info on possible service disruptions caused by flooding.

Qantas has issued a commercial waiver on flights to Manila for tickets issued on/before 20 Aug.



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travel counsellors →

WEBINAR

'Competing with the Internet in the 21st Century'

Tune in to hear David Speakman, Chairman of Travel Counsellors and Bruce Piper, Editor of Travel Daily as they discuss the benefits and challenges the internet presents in the current industry climate.

Thursday 29th August
10:30am

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Expedia Aust adds cruise

EXPEDIA yesterday announced a significant expansion of its product range in Australia, with a comprehensive ocean and river cruise portfolio offered both online and via a "cruise holiday hotline" (**TD** breaking news).

The company said consumers will be able to ring the hotline to speak with "dedicated Australian cruising experts available to help customers plan, compare and book their cruise over the phone".

Expedia Australia md Georg Ruebensal said the addition of cruise was "a natural evolution for the Expedia business.

"Aussies are enthusiastic cruise takers so we're excited to be able to launch with a strong range of choice for our customers.

"We're working with the best cruise lines in the world which can be booked along with flights and pre or post cruise hotels - creating the ultimate one-stop cruise holiday booking experience," Ruebensal said.

The new cruise tab on the Expedia website offers a comprehensive range of suppliers including Holland America, MSC,

P&O, Royal Caribbean, Carnival, Princess, Cunard, Norwegian, Regent Seven Seas and Silversea.

Other operators also feature such as Windstar, Celebrity, Crystal, Costa, Azamara, Orion, Oceania, Captain Cook and Seabourn, while river cruises on offer include Uniworld, APT, Avalon, Viking and Pandaw.

Disney Cruises and G Adventures can also be booked via the Expedia site or hotline.

A search wizard allows users to easily search for cruises by destination, date, duration and line - see cruise.expedia.com.au.

AY, what an incentive!

FINNAIR has kicked off a 90 day sale as part of celebrations of its 90th birthday this year.

Ninety lucky travel agent winners selling AY fares to Europe through until 12 Nov will receive a *Classical Destinations III* DVD, with winners to be announced in **Travel Daily** on 29 Nov 2013.

MEANWHILE, Finnair also today announced a new multi-year full content Global Distribution System pact with Travelport.

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Sun Princess cruise cancelled

CARNIVAL Australia has dispatched an 8-member 'Care Team' to Singapore to deal with the fallout of the last minute cancellation of a *Sun Princess* cruise, which was set to depart for Fremantle yesterday.

The ship was in Singapore for a scheduled dry-dock, and unfortunately a malfunction in its switchboard has "limited onboard power affecting the ability to run all normal hotel operations".

The 14-day *Treasures of Asia* cruise has been cancelled so repairs can be carried out, with affected passengers offered a full

refund of their cruise fare and a 100% future cruise credit.

About 80% of the passengers are understood to be Australians, and Princess is also reimbursing travel related incidental expenses as well as the cost of return flights home.

The special team is looking after passengers to ensure they are assisted with accom and flights.

The ship will now return to service on 03 Sep for its planned 12 day Asia cruise ex Fremantle.

Quest Wodonga open

QUEST Serviced Apartments has opened its newest property today in Wodonga, Victoria.

Quest Wodonga has 80 studio, one-, two- and three-bedroom units and business facilities.

Register for webinar

TRAVEL Daily has partnered with Travel Counsellors to conduct another industry webinar, this time looking at "Competing with the Internet in the 21st Century".

The free online event is open to everyone in the travel industry, and will see **TD** editor Bruce Piper and Travel Counsellors chairman David Speakman discuss the benefits and challenges of the current industry environment.

It will take place next Thu 29 Aug at 10.30am AEST - to register call Kerry on 03 9008 4291.

Carnival FB milestone

CARNIVAL Cruise Lines Australia has this week notched up 25,000 Facebook fans since the page was first created in Apr 2011.



Window Seat

MTA Travel experienced a lip-smacking victory in Las Vegas this week, after the Travelscene member was named Virtuoso's 'Top Producer Australia and New Zealand' at the annual Virtuoso Travel Week.

MTA managing directors Roy and Karen Merricks said they were thrilled to win the award in front of a "truly international audience" of their peers.

They said it had "really positioned our brand on the world travel stage" - and MTA's Alex Prez made it a truly memorable moment (**below**) after planting a kiss on the trophy in front of about 4000 travel advisors and suppliers.



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Air NZ PER-CHC launch

AIR New Zealand, Virgin Australia and Tourism NZ joined with Perth and Christchurch Airports last week, hosting an event in the WA capital to celebrate the new Air NZ non-stop flights from PER to CHC.

The seasonal services will operate twice a week from Dec through to Apr 2014, and NZ tourism operators are hoping for big things, with 16 South Island suppliers and regional tourism organisations also taking part. Over 140 WA travel agents

attended, and were briefed on what Christchurch and the South Island have to offer visitors, with the new direct flight dramatically reducing travel time from Western Australia to CHC.

Pictured above from left is Quentin Voss, Air NZ Leisure Sales Manager Australia; Christchurch Airport gm Matthew Findlay; Julie Taylor and Hannah Murray from Virgin Australia; Ross Gallagher from Air NZ; and Tony McGrath, Virgin Australia regional manager for WA/NT/SA.

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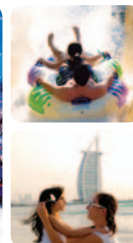
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ACL group buying caution

TOURISM providers are being urged by the Australian Consumer Law to err on the side of caution when it comes to dealing with group buying companies.

A freshly released batch of new industry specific guides developed to help businesses better understand and adhere to laws was released last week by the ACL, two of which are tailored for the travel industry.

The 'Travel & Accommodation' 12-page guide was created as a supplement for ACL's guides for business & legal practitioners at www.consumerlaw.gov.au.

Its release comes after demand from industry bodies sought more detailed guidance for businesses, and focuses on aspects of the law relating to refunds, cancellations and consumer guarantees on major vs minor service failures.

Among six pages of "common issues" raised within the sector, is a warning about dealing with group buying websites which offer 'daily deals' or 'deal of the day' promotions.

"Common issues encountered

by consumers include non-supply and incomplete supply of services, and difficulty in booking services and redeeming vouchers," the ACL guide says.

"If you offer these deals you need to be aware of the potential demands and risks.

"You should consider the potential demand created by advertising your services through group buying websites and whether your business can deliver those services on time and in a reasonable manner," the document cautions.

Travel and accom businesses that deal with group buying sites are advised to ensure they can deliver services as advertised, ensure all terms and conditions are transparent and "make sure any price representations are accurate."

The Australian Consumer Law also provides guidelines for travel and accom providers that use telemarketing sales to promote their product, procedures for transferring bookings & reiterates the need for single (total) pricing.

View the Travel & Accommodation guide at www.bit.ly/ACLguide1.

A similar guide for 'Rental Cars' has also been released by the ACL providing details on a range of issues including representation of liability and cover.

The document warns that a car rental contract may be breached under Australian Consumer Laws if a consumer is provided a different type of vehicle to what was booked.

It also touches on charges for repairs and debits to credit cards and pre-existing vehicle damage - see www.bit.ly/ACLguide2.

ZestAir flying again

PHILIPPINE carrier ZestAir has vowed to resume flights 'asap' after the country's Civil Aviation Authority lifted the carrier's suspension (**TD Mon**).

Z2 apologised "for the major disruptions" caused by the forced grounding which saw the travel plans of thousands of passengers thrown into chaos.

The airline's international and domestic flights will recommence from today as it "works hard to normalise operations."

QR ups bag allowance

PASSENGERS in all cabin classes on Qatar Airways flights will be provided extra baggage allowances effective 01 Sep 2013.

Announced overnight, QR's Economy class allowance will be increased from 23kgs to 30kgs, and Business and First class each will rise from 30kgs to 40kgs and 40kgs to 50kgs respectively.

Bag quantities permitted in each class remain unchanged.

"The number of customers we see travelling for longer periods of time, whether for business or on holiday, reflects the necessity for increased baggage allowances no matter their destination," said Qatar Airways ceo Akbar Al Baker.

The increase brings QR's bag allowance in line with Emirates.

Pax travelling before 01 Sep but returning beyond the same date can also take advantage of the increased bag allowances.

QR added that Excess Baggage rates are set to rise next month.

Guggenheim tender

PROPOSALS for a Guggenheim museum in the UAE (**TD** 09 Mar 09) have taken a step forward, as Abu Dhabi Tourism Development & Investment Company released a tender inviting contractors to pitch for the main contract.

Designed by Frank Gehry, the museum features a radical design (**below**) and once completed, will be the largest of four Guggenheim museums in the world, showcasing its own modern and contemporary art collection.



Guggenheim Abu Dhabi will be built in the Cultural District of Saadiyat Island - home also to the Zayed National Museum and Louvre Abu Dhabi - and has a projected opening date of 2017.

When first announced in 2006, it was hoped the museum would debut within five years.

SIN aim to double pax

PASSENGER numbers moving through Singapore's Changi Airport could be increased by up to double current levels as part of a significant Master Plan unveiled on Sun by the city state's Prime Minister Lee Hsien Loong.

In announcing a fourth runway will be built as part of a long-term plan for the facility, Lee said this would allow for a military airbase to move operations to SIN at some point after 2030.

Preliminary discussions about a fourth runway at SIN first surfaced earlier this year (**TD** 19 Mar).

This would open up a significant parcel of land - 800 hectares - in the centre of Singapore for new residential, business and commercial developments.

Lee's Master Plan also detailed a proposal to relocate Singapore's shipping hub to a new position in Western Singapore, opening up land for the construction of a sparkling waterfront city-scape.

New SLH properties

SMALL Luxury Hotels of the World has extended its global footprint, adding new properties in Lebanon, the Bahamas, the Grenadines and Kazakhstan.

The hotels include the new O Monot in Beirut, Tiamo Resort in the Bahamas, Petit St Vincent in St Vincent and the Donatello Boutique Hotel in Almaty.

Hotel Waliea Maui and Hotel Ella Austin are also newcomers.

GLOBUS

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You can enjoy a private breakfast at the Squamish Lil'wat Cultural Centre.

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LF LOCAL FAVOURITES

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Day 1 - Back End: This is one for the IT-minded travel professional and will also appeal to business owners and tech-savvy marketers. The program looks at travel technology from both a practical and strategic perspective with hands-on case studies mixed with industry panels discussing all the big IT issues. Day 1 is sponsored by Wright Express.

Day 2 - Front End: The format of Day 2 will familiar to anyone who has attended TRAVELtech since it began in 1999.

Punchy, informative issues-based program covering e-commerce, distribution, digital marketing, mobile, social media, travel website and web trends. Day 2 is sponsored by Sabre Pacific.

The conference culminates with the TRAVELtech GlobalCollect Web Awards, presented by Travel Daily, which recognises Australia's best travel websites, including Website of the Year.

Standard Rate of \$699 + GST for a two-day pass or \$549 + GST for a one-day ticket

Bookings through www.traveltrends.biz

Any queries, please contact event organiser Bluewater Press on (02) 9882-6881 or email stephanie@traveltrends.biz

Kirra Hols NZ brox

KIRRA Holidays has released its 2013/14 Independent Travel Guide to New Zealand, filled with a range of Fly & Drive packages - see www.kirraholidays.co.nz.

DMS drum up Dragonfly interest

Flight cancellations high in Jul

NEARLY one in every ten flights on the coal mining route between Brisbane-Moranbah were axed in Jul, according to new on-time performance (OTP) data out today.

For Jul, 9.5% of Brisbane-bound services were shelved, coupled with 9.2% in the other direction.

The lucrative fly-in-fly-out market is highly competitive, with Qantas and Virgin Australia operating multiple services daily.

Nationwide, flight cancellations represented 2% of all scheduled services, which was worse than the long-term average, but an improvement on the 2.3% mark set for Jul last year.

QantasLink cancelled 3.3% of services scheduled to depart during the month, followed by Jetstar at 2.1% & Virgin Australia Regional Airlines at 1.8%.

On-time departures among the

major airlines were again led by Qantas, who took off on time 82.9% of the time, followed by Virgin Australia at 77.3%.

Jetstar flights left as scheduled 73.7% of the time, with Tigerair rounding out at 66.6%.

Consequently, Qantas recorded the highest arrivals mark, arriving punctually 81.7% of the time.

Among the regional carriers, both on-time departures and arrivals were convincingly won by Regional Express, who recorded 84.5% and 81.3% respectively.

The best performing route for the month was Sydney to the Sunshine Coast, with 91.8% of services leaving as per schedule, while Alice Springs to Melbourne fares worst at only 40.8%.

BW localised website

BEST Western has unveiled new websites for the Australia, New Zealand and Fiji markets.

Australasia general manager of sales and marketing Steve Richards said the region specific portals provide an "exciting new online booking experience" and are optimised for mobile devices, tablets and desktop browsers.

A new 'compare hotel' option allows users to compare multiple properties at the one time.

See www.bestwestern.com.au for the new Australian website.

ANA plain lcc name

ALL Nippon Airways' failed low-cost venture with AirAsia Japan to create a new low-cost carrier (TD 26 Jun) has seen ANA rename the start-up Vanilla Air.

IR push pre-booking

INTERNATIONAL Rail is reminding agents of the benefits of booking their clients European rail tickets in Australia before they travel, with discounts of up to 60% off the standard price.

Agents who book directly online with International Rail will also pay only half the price (\$20) of the manual processing fee - more at agent.internationalrail.com.au.



DESTINATION Marketing Services escorted this lucky group of six Australian conference and incentive planners on a famil to South Africa this month, sponsored by Dragonfly Africa and South African Airways.

Participants flew Business class with SAA from Perth to Jo'burg, continuing onto Cape Town where they spent three nights at The Table Bay Hotel and enjoyed a surprise sunrise helicopter ride over Camps Bay and Cape Point.

The famil also included an opulent charter flight to Durban, where the group were whisked

away to Phinda Game Reserve.

Staying at the luxurious &Beyond Phinda Game Reserve, the PCOs were fortunate enough to spot Africa's 'Big Five' (lion, leopard, elephant, buffalo and rhino) all in just one day.

Pictured with some of their hosts on the trip from left are: Linda Higgins, World Travel Professionals; Warren Livesey, Event Partners; Lesley Owen, Voyager Travel Corporation; Krystal McCallum, Gippsland Travel; Andrew Dyson, 212F; Niharika Periwal, DMS and Kate Pugsley, CiEvents.



Go Shopping in Hawaii

We are giving away 2 tickets to HNL plus \$1000 to the top 5 achievers for tickets issued between 05 & 31 August 2013

[Click for details](#)



Product Database Coordinator

The purpose of this position is to maintain the Calypso Database system for internal & external online usage.

- Maintain the Calypso Product Database in line with company procedures
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- Run reports to capture information on specific products/bookings
- Clearing Calypso queues/emails

We offer amazing incentives, travel benefits and a fabulous career opportunity in an industry leading company.

Please apply via our recruitment website: <http://recruitment.travelcorporation.com.au>

2014 Tattoo packages

VISITUK has unveiled Edinburgh Military Tattoo packages for 2014, with a three-night deal including tickets to the event priced from \$399ppts - call 1300 063 300.

TC's recruitment film

TRAVEL Counsellors has released a new recruitment film raising awareness on what being part of the home-based network is really like.

The video features members of the global network, including Australia, talking about their businesses as part of the network, and complements a new recruitment website launched earlier this year - to see the video, see www.bit.ly/tcagtfilm.

PPP runway extension

WHITSUNDAY Regional Council Mayor Jennifer Whitney has thanked the Federal Govt for a \$10m funding injection to extend the runway at Proserpine Airport.

Whitney said the extension will enable general improvements at the facility, with a goal of attracting international services part of the airport's Master Plan.

FIFA Cup tkts on sale

THE first phase of ticket sales to the 2014 FIFA World Cup in Brazil have commenced, with fans able to request tickets on a Random Selection Draw for categories 1-4 until 10 Oct - bit.ly/fifa14cup.

#TweetDublin promo

TOURISM Ireland is challenging anyone who has visited Dublin to tweet its favourite part of the city under the #TweetDublin hashtag.

The pitch comes as part of a new promotional campaign around the opening this week of the new Dublin Visitors Centre.

Popular re-tweeted posts will be added to a new crowd-sourced map to be housed at the centre.

Tramada team head for the sea



TRAINING at lunchtime was encouraged & readily undertaken by this team of Tramada staff, who participated in Sydney's City 2 Surf fun run recently.

This year marked the sixth time

the GDS operator had entered a team in the event, which usually attracts well over 100,000 men & women on the 13.7km course from Sydney's Hyde Park all the way to Bondi Beach.

The effort put in beforehand paid off for the more serious attempts, with Duncan Mitchel setting an amazing time of 69 minutes to complete the course.

Whilst not everyone was quite that fast, everybody still finished at their own comfortable pace.

Tramada's participating team is **pictured** above and consisted of Simbi Moyo, Krystal Davidson, Bjorn Bohme, Chris Ellis, Brad Smith, Abhi Jain, Duncan Mitchel, Mina Kang, Tamara Javidi, Jane Parkhomenko, Jo O'Brien, Ivana Vaccaro, Udara Gunasekara, Mark Kadry and Maree Young.

Apartments on the up

EXCITE Holidays has reported an upswing in bookings made for fully serviced apartments over hotels for travel abroad.

The B2B wholesaler introduced an apartment search function to its website four months ago, and has seen an approx 55% year-on-year increase in reservations.

Tasty Jordan portal

JORDAN Tourism Board has introduced a new food-themed website aimed at expanding its reach into niche traveller markets.

The platform offers numerous recipes, information on local food delicacies & food tourism ideas.

See www.visitjordan.com/food.

Ascott grows in China

SERVICED residence operator The Ascott Limited has expanded its presence in China to 20 cities, securing management contracts in Hefei, Chongqing and Xiamen.

Due to open between 2015 and 2017, the new contracts will add a further 567 apartments to its 9,000-strong Chinese portfolio.

Kids free at Wildman

WILDMAN Wilderness Lodge in the NT has released a Kids Stay & Eat Free offer for family bookings of a luxury Safari Tent during the Sep school hols - (08) 8978 8955.

WIN TICKETS TO SEE STOMP



Every day this week, we are giving readers the chance to win a double pass to **STOMP** at Theatre Royal at 8pm on Wed 11th Sep.

The Broadway, West End and international sensation STOMP is back, and it's better than ever!

Following their acclaimed performance at the Closing Ceremony of the London 2012 Olympics, STOMP returns to Sydney from 10 to 15 September, with new routines, new choreography and new music. Tickets available through www.ticketmaster.com.au.

To win, simply be the first person to send through the correct answer to the question below to:

stompcomp@traveldaily.com.au.

What Theatre is STOMP playing at in Sydney?

Congratulations to yesterday's lucky winner, **Mark Pearman** from **Epping Travel**.

Accommodation Updates



WELCOME to Accommodation Updates, *Travel Daily's* Wed feature. If your property has undergone some recent changes you would like to make the industry aware of, send a brief description with an image to accomupdates@traveldaily.com.au.



The Sheraton Mirage Resort & Spa Gold Coast has recently taken the covers off a \$26m renovation, unveiling a fresh new look. Virtually the entire resort has been upgraded, with all 295 rooms and suites now boasting brand new furnishings. New landscaping work around the pool has transformed the area into

a lagoon-style haven of relaxation. New sculptural artworks adorn the lobby, which now offers floor-to-ceiling glass windows with ocean views.



Four new palatial Penthouse Suites have been added aboard **Seabourn Quest** following a recent dry dock, and will also soon feature on **Seabourn Odyssey** and **Seabourn Sojourn**. Offering up to 50sq-metres of space with a expansive verandah, the suites offer a dining area that seats four, walk-in closet, bathroom with tub & spa shower and more, while guests can also choose a fragrance from a choice of four to be diffused during evening turn-down.



Thailand's **Ao Nang Cliff Beach** at Krabi has given its Cliff Wing rooms a new contemporary Zen theme as part of a major refurbishment. The rooms now offer soundproofed windows, expansive terraces and new LED flat-screen televisions with 60 international channels.

Still to come, guests in Penthouse rooms will have access to a new air-conditioned lounge with free refreshments. New oxygen and chrome treatments are also offered in the property's spa.



EACH year, the Emirates Melbourne Cup takes a tour of Australia prior to the big race day.

This year the tour included a special public viewing in Martin Place, Sydney together with a *Sunrise* live broadcast atop a horse with former Miss Universe Scherri Legg Biggs and supported by the 2007 Melbourne Cup winner, Efficient.

The 'Cup' sponsorship is very important to Emirates, which has re-signed until at least 2015,

demonstrating the carrier's commitment to the event.

David Koch from *Sunrise* is pictured with the prestigious Cup, flanked by two EK cabin crew.

CDG express rail line

FUNDING for an express rail service linking Paris directly with the city's Charles de Gaulle Airport could come in part from a new tax on airline tickets, according to France's Transport Minister.

The idea for a direct rail link was first mooted in 2000, however financing issues with former project management firms and the onset of the global financial crisis have led to prolonged delays in construction.

A decision on any new tax is expected to be taken in coming weeks, the Minister confirmed.

OOL 4217 interchange

SURFERS Paradise's tired long-distance bus interchange on the city's Beach Road is set for a major makeover which will see it turned into a village-style gourmet food and intellectual artwork plaza.

To be known as The 4217, after its postcode, plans for the centre include a coffee house, Italian gelateria & bakery, chocolatier and delicatessen, along with several high-quality restaurants.

For more details on the project, see www.the4217.com.

Bali theme park axed

PLANS for a Disney-style theme park and resort on 800 hectares of land reclaimed from the sea in Bali have been scuppered after the island's governor caved in to protestations from local tourism industry authority figures.

The proposed integrated resort development (**TD** 03 Jul) was to incorporate a number of hotels, villas, entertainment facilities, a hospital and much more.

Concerns from local hotel operators that they would be pushed into bankruptcy forced the Governor's hand on the issue.

Autograph addition

NEW York City's The Lexington has joined the Autograph Collection of upscale properties, becoming the third NYC property to join the prestigious hotel group.

WIN A HOLIDAY TO PERU



Throughout August *Travel Daily* is giving readers the chance to win a holiday for two people to Peru, courtesy of Aerolíneas Argentinas and Peregrine Adventures.

The prize includes two return economy fares on Aerolíneas Argentinas between Sydney and Lima via Buenos Aires and Peregrine Amazon & Inca Heartland tour for two people.

Each day *Travel Daily* will ask a Peru-related question - just read the issue and email us your answer. At the end of the month the subscriber with the most correct entries and the most creative response to the final question will win this amazing holiday to Peru.

Email your answers to: perucomp@traveldaily.com.au.

Q.15: Name Aerolíneas Argentinas Australian domestic partner?

[Click here for Terms & Conditions](#)

VIP terminal for AUH

A BRAND new VIP terminal will open at Abu Dhabi International Airport later this year, offering all arriving and departing passengers a host of personalised services.

Due to open in Q4, services including expedited immigration, baggage handling and security will be offered, along with a separate drop-off complete with new access roads.

All passengers departing AUH can access the VIP facilities for a single pre-set per person fee.

After being welcomed on arrival, guests will be escorted through the check-in, luggage drop and immigration procedures, then on to the aircraft via a limousine transportation service.

Shuttle tour of Korea

A NEW hop-on-hop-off shuttle coach service touring major cities and popular tourist regions of South Korea has been launched.

Dubbed The K-Shuttle, the bus offers English-speaking guides, is aimed specifically at foreign tourists and allows pax to break their journey at any of the stops along the five-day route, with accom packages available to suit.

In addition to Seoul, the route includes stops in Gongju, Buyeo, Busan, Pyeongchang and more.

Sector fares range in price from US\$12 up to \$28, with seat reservations required a minimum of five days in advance.

Further details on the service at www.k-shuttle.com.

Travel Daily is Australia's leading travel industry publication. Produced each weekday since 1994, the newsletter is first with the latest industry news and is available by paid subscription to people within the travel industry. Sign up for a free 14 day trial subscription at www.traveldaily.com.au.

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QLD & NT – 13/97 Creek St, BRISBANE – (07) 3229 9600 – employment@aaappointments.com.au

CRUISEY NEW TEMP ROLE!

**TEMPORARY TRAVEL AFTER-SALES CONSULTANT
SYDNEY - MON TO FRI ONLY**

Enjoy working for one of Australia’s leading cruise companies on a long term temp role for 6 months. Assist this friendly travel team during their peak period. Manage calls and emails from direct clients and travel agents in relation to all pre-departure cruise enquiry including cabin upgrades, excursion queries and more. Public transport to the door!

Global Travel Company - great to work for and great on your CV! Start with 4 other travel temps & train together. Min 12 months travel industry experience required.

RARE AIRLINE TRAVEL ROLE!

**AIRLINE RESERVATIONS & TICKETING
SYDNEY - TEMP ROLE STARTING ASAP**

Enjoy working for an International airline that provides flights all over the world. With offices worldwide this could be the step to really take you places in your career with benefits galore should you stay with the company long term!

In this role you will enjoy managing calls from travel professionals in regards to all airline reservation & ticketing queries. 3 month temp role with the chance to extend if successful in the role! Must have Airline Ticketing knowledge or ticketing within a GDS.

**ENJOY THE PERKS OF WHOLESALE
RESERVATIONS CONSULTANT**

MELBOURNE – SALARY PACKAGE TO \$43K+ (DOE)

Exciting NEW role for Melbourne just called in working in wholesale travel. Moving away from face to face consulting, this role will see you to respond to agent enquiries. Selling a variety of packages to worldwide destinations this is an amazing opportunity to further your product knowledge. Join a company that prides itself on it’s staff welfare. You will be offered ongoing product training, participate in luxury famils & be offered a sensational salary package. Working Mon – Fri, you must be available to work rotating Saturdays.

**CALLING ALL RETAIL CONSULTANTS IN PERTH
RETAIL TRAVEL CONSULTANTS**

PERTH (VARIOUS) – SALARY PACKAGE DOE

Perth has seen continual growth over the last few months and is now in need of talented and passionate retail consultants to fill some fantastic brand new roles! Working for some of the industry’s best, now really is the time to apply and secure yourself one of these fantastic roles! You must have a minimum of 12 months previous consulting experience and knowledge of a GDS to apply. In return, you will be securing yourself a sensational salary package, amazing famils and furthering your career in travell

**HIGHEND LEISURE ROLE IN ADELAIDE
TRAVEL CONSULTANTS**

ADELAIDE – SALARY PACKAGE DOE

Adelaide travel consultants, the wait is over! Here is your chance to join a small boutique office & work as a team to ensure that clients are provided with a superior customer service experience above all else. Specialising in high end holiday packages, you must have knowledge of Sabre & Travelog to be eligible for this role. Having built a strong repeat client base in the local area, this role is not about the hard sell but more about going the extra mile to ensure that above all else your clients have the holiday of a lifetime!

**SPRING IS THE TIME FOR NEW BEGINNINGS
HIGH END TRAVEL CONSULTANT**

MELBOURNE – SALARY PACKAGE \$45K + (DOE)

With Spring just around the corner, now is a fantastic time to celebrate new beginnings by taking the next step in your career. Our client, a well respected travel company in the city is seeking an experienced travel consultant to join their team. With very little walk in traffic this role will see you suggest, create and book a diverse range of travel itineraries in response to your clients phone and email enquiries. In this role you will be working Monday to Friday business hours with no weekends! Call today to apply!

**JOIN A WINNING TEAM
CORPORATE TRAVEL CONSULTANT
BRISBANE – UP TO \$65K PKG**

Looking for a new challenge? Need something to get your brain working and heart pumping? Then come and join this leading global TMC in their sensational implant team in a truly unique role. This role provides the opportunity to expand your skills as a corporate travel consultant and work for a top corporate account. If you have two years international consulting experience, like a challenge and can work 24/7 rotating rosters – now is the time to act. Great salary pkg, shift allowances and training on offer.

**LIFESTYLES OF THE RICH & FAMOUS
HIGH END LEISURE TRAVEL CONSULTANT
GOLD COAST – TOP SALARY PKG ON OFFER**

Do you love high end products, first class tickets, 5 star hotels, luxury cruises? Then come and join this superb agency and sell this every day. Our client requires a talented consultant with at least 2 years travel industry experience to join their prestigious team. You’ll love having the time to consult and creating once in a lifetime itineraries. Earn a strong salary package plus bonuses along with five star educationals, Mon – Fri hours with Sats on rotations and a cherished work/life balance. Call to find out more.