

Dive into the real Singapore

Singapore is one of the world's global cities, but beyond its skyscrapers lie plenty of local flavours and culture which can be found if you get lost and explore. Lead your clients to the soul of the Singapore city with these simple insider tips at your fingertips.

Many cultures Singapore is home to a collection of diverse communities, cultures, religions, and languages. It's a melting pot including Malay, Chinese and Indian influences - an intriguing mix for travellers seeking a little education, culture and history on their holiday.



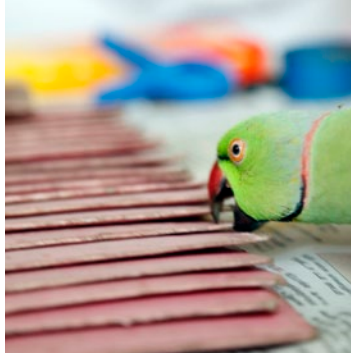
Experience **Peranakan culture**, a rich mix of Chinese and Malay heritage, with a twist of British and Dutch influence, at Katong and Joo Chiat. **Emerald Hill** near Orchard Road features stunning Peranakan-style architecture beside a laneway of trendy bars. **The Peranakan Museum** houses the world's largest collection of Peranakan life - including amazing shoes! (left) www.peranakanmuseum.sg

Singapore's **Chinatown** is as old as Singapore itself. Wander through the once notorious red-light district and learn why the area was once known as the 'Place of Nightless Days'. Join the chanting monks in the incense-infused aroma of the **Buddha Tooth Relic Temple**. Lose yourself in laneways lined with stalls selling everything from feng shui ornaments to reflexology treatments. www.singaporewalks.com

For an insight into Singapore's **maritime history**, a cruise on one of the city's colourful old wooden 'bumboats' is a must. Get off at one of nine jetties along the river. Many locals wind down at the bars, pubs and hip restaurants nestled in restored traditional warehouses at **Clarke Quay** and **Boat Quay**. It positively buzzes with atmosphere at night. See www.clarkequay.com.sg

Old meets new The amazing contrasts of Singapore see modern city life rush by historic buildings such as the Sri Veeramakaliamman Temple, dedicated to the Hindu goddess Kali. It's one of the city's most beautiful and extravagantly decorated. And that's not all - check these out.

The 1835-built **Armenian Church** and nearby **St Andrew's Cathedral** are the Lion City's oldest Christian churches - and are also national monuments. Or catch a performance at the world-class **Esplanade Theatres**, dubbed 'the durians' by locals because the building looks like the spiky tropical fruit. See www.esplanade.com



A cacophony of smells and sounds, **Little India** is one of the most vibrant and culturally authentic districts of Singapore. Many olden-day trades are here - fortune-tellers (including parrots!), flower vendors selling jasmine garlands, roasted nut sellers on pushcarts and silk sari shops are among the riches waiting to be discovered.

The **National Museum of Singapore** traces the country's intriguing history all the way from its 14th century beginnings to the present. See www.nationalmuseum.sg And there's lots of art too - 8Q **SAM is Singapore Art Museum's** latest addition, showcasing current contemporary works. www.singaporeartmuseum.sg

Kampong Glamour Surely Singapore is one of the only places where a fabulous Indian temple can be found just nearby a spectacular Malay mosque - right in the middle of Chinatown! But wait, there's even more to experience such as art, music, dance and of course cuisine.

Art lovers will adore Singapore's numerous galleries. They're sure to find a fine piece to add to their collection - or just catch up on the latest vibe. At **Opera Gallery**, masterpieces by famous names such as Picasso and Gauguin contrast with works by some of Asia's top artists. See www.operagallery.com

The **Asian Civilisations Museum** at Empress Place is a treasure trove of Asian culture and artefacts. See www.acm.org.sg And when you get hungry follow the **Singapore Food Trail**, a 1960s themed hawker food street next to the Singapore Flyer observation wheel. www.singaporeflyer.com



You can't leave Singapore without trying **Hainanese chicken rice** - Tian Tian at the Maxwell Food Centre is said by locals to serve the best. Browse the **hawker stalls** at Boon Tat Street for midnight munchies - they're clean, easy and delicious and you can easily feed a whole family for less than S\$50 - www.myhawkers.sg

History, not a mystery As the crossroads of Asia, it's no surprise that Singapore has centuries of history - ancient and modern - just waiting to be discovered.

The **Changi War Museum** is located at the most famous of Singapore's World War II sites, and will resonate with many Aussies. Discover tales of astounding heroism and celebration amid details of Singapore's role in Australian military history. More details online at www.changimuseum.sg

Once the British Army Barracks, Singapore's **Dempsey Hill** is now home to entrepreneurs, chefs, artists, designers and dancers, as well as some great eateries. It's a well-kept secret favoured by the locals and visitors in the know, and a great choice for an al fresco meal with a difference. See www.dempseyhill.com

Insider tip A 3-day Museum Pass gives unlimited admission to eight different galleries and museums across Singapore - including the Asian Civilisations Museum; National Museum of Singapore, Singapore Art Museum and the Peranakan Museum. For info see www.nhb.gov.sg

NEED TO KNOW:	
•	The currency used in Singapore is the Singapore dollar (S\$).
•	Singapore is known for its hot and humid weather with average temperatures between 24°C-31°C.
•	The rainy season is from November – February.
•	Australian passport holders do not require a visa for Singapore.

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Travel Daily

First with the news

Wednesday 30th January 2013

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MH joining oneworld

SENIOR airline chiefs including Qantas ceo Alan Joyce will descend on Kuala Lumpur tomorrow, where Malaysia Airlines will officially join the oneworld airline alliance.

Qantas has sponsored MH's accession into the alliance, with the Malaysian carrier to offer the full range of oneworld benefits and services effective 01 Feb incl reciprocal frequent flyer benefits.

Travel Daily will be reporting on location from the event.



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STB targets travel agents

THE SINGAPORE Tourism Board (STB) has today launched the next phase of its ongoing campaign to shift perceptions of the destination, with travel consultants seen as a key factor influencing consumer choices.

The move follows last year's "Get Lost" consumer promotion (**TD** 08 Mar 2012), with STB's area director Oceania, Sandra Leong, telling **TD** that "one of the key things we want to do is work more closely with travel agents."

"Travel agents and consultants are very important in the travel consideration and booking journey of Aussie travellers," she said, "so it's very important for us to excite agents about Singapore".

TD's market-leading readership has seen the publication selected to partner in the initiative with STB, via the creation of a series of special Singapore Cheat Sheets which aim to encourage agents to take a fresh look at the country.

Travel Daily visited Singapore to gather the latest information on the destination including new and old attractions and insider tips.

This has been collated into a

simple easy-to read format which can be printed out, kept handy on an agent's desktop or accessible online, to equip consultants with destination knowledge in a comprehensive, usable format.

The first Singapore Cheat Sheet is included as the front full page of today's **Travel Daily**, with four more to be released over the next few weeks.

Consultants who collect all five sheets and send in a photo of themselves with them can win an iPad mini, so keep the pages handy, as details of this comp will be released with the final sheet.

An iPad mini is also up for grabs courtesy of the Singapore Tourism Board in **TD's** weekly competition on **page 6** of today's issue.

Today's issue of TD

Travel Daily today has seven pages of news and photos, a front full page featuring **TD's** first **Singapore Cheat Sheet**, plus full pages from: ([click](#))

- AA Appointments jobs
- AA Appointments temp jobs
- inPlace Recruitment jobs

Qantas Holidays USA & Canada 2013/14 Brochure

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EK domestics unveiled

EMIRATES yesterday loaded agent GDS inventory with 34 new routes on which it will codeshare on QF flights (**TD** breaking news).

Most of the additions are domestic operations ex SYD, MEL, BNE, ADL and PER, but the move will also see Emirates codeshare on Qantas flights to SIN and BKK.

Pending approval of the QF/EK alliance by the ACCC, Emirates plans to codeshare on the new Qantas flights to the UK via DXB.

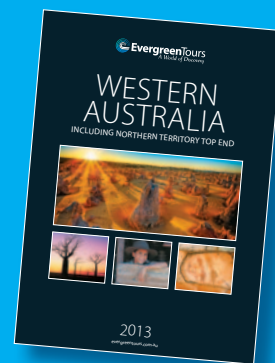


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Qantas on the beat

QANTAS has made a \$100,000 charitable contribution to Mission Australia, with the funds raised as part of an online campaign during last year's *You're the Reason we Fly* promotion.

\$50,000 will go to the group's Youth Beat program in Tasmania, which reaches out to at-risk young people around Hobart.

The remainder of the funds will go to other Mission Australia programs across the country.

CTM reports strong growth

LISTED TMC Corporate Travel Management today advised of a 36.5% increase in TTV for the six months to 31 Dec, with the overall figure \$431.1m.

On a "like for like" basis, taking out contributions from CTM's acquisition of Polk Travel in the US and ETM locally, the company recorded organic growth of 14.3%.

It's been a busy period for CTM which also launched a new boutique arm aimed at catering to SMEs (**TD** 16 Oct).

Colorado-based Polk Travel is performing above expectations, with CTM saying it expects a stronger second half due to the "volume of new clients won, combined with client retention".

The company's US operations contributed almost \$60m in TTV during the first half.

In an ASX release, CTM said that underlying Australia/NZ growth was also healthy, with a further increase in TTV expected because of the "volume of new clients won that are not yet transacting".

The company said that a current productivity project was also

going to plan, while "overall client activity remains steady, despite the global economic uncertainty".

CTM is continuing to explore further merger and acquisition opportunities, with the company saying it would release its first half results and updated profit guidance on 28 Feb.

CH Maldives relaunch

CREATIVE Holidays has brought the Maldives back into its product offering, with the destination added to its 2013 product range.

An initial offering of 14 resorts covering all budget ranges, with speedboat & seaplane transfer options as well as meet and greet services have been loaded for sale.

MD Paul McGrath said Creative had received numerous requests for the destination in the last year. "We expect the Maldives to be a big hit with Australian travellers, particularly with West Australia's huge fly in, fly out market.

"It provides a unique and easily accessible alternative to perennially popular destinations such as Bali and Thailand," he said.

The Maldives was previously offered as part of Creative's now defunct India program which was withdrawn some years ago.

For more info phone 131 222.

Aussies to travel more

TRAVELZOO has identified Australian travellers as being the highest spenders in the Asia-Pacific region when travelling in 2013, according to a new survey.

The poll found Aussies will fork out an average of US\$8,867 over 3.8 trips, up from \$6,877 over 2.8 trips recorded last year.

Starwood's biggest

SHERATON Macao Hotel has this week opened the 2,067-room and suite Earth Tower bringing the property's total room tally to 3,869, and making it the largest hotel in Macao and Starwood Hotels & Resorts' global portfolio.

The property is part of Sands Cotai Central - the integrated resort at the centre of Cotai Strip which also includes The Plaza Macao and The Venetian Macao.

More 'Accom Updates' on pg 6.

Adventure World

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26 Feb - Cairns

27 Feb - Gold Coast



TCF termination

THE Travel Compensation Fund has non-voluntarily terminated the participation of Global Plus Holidays of Northbridge, WA (ABN:21 079 542 260) after its licence was cancelled.

Sorry Tom OAM!

OUR list of travel industry Order of Australia honorees (**TD** yesterday) excluded the one and only Tom Goldman OAM from Sydney's Goldman Travel, who was awarded his gong in 2000.



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Mantra expands in NZ

PORTAGE Resort Hotel on New Zealand's South Island has been rebadged as Peppers Portage as the Mantra Group continues to lift its portfolio across the ditch.

The 41-room boutique resort is located near Blenheim & Picton, and will receive an upgrade to rooms and restaurants to meet Peppers standards in late 2013.

It joins another new signing for the group, the 28 three-bedroom villa Mantra Lake Tekapo - the second Mantra-branded location in New Zealand.

The new signings elevate the group's NZ network to 12, made up of eight Peppers retreats and resorts, two Mantra resorts and two BreakFree properties.

Mantra Group has also flagged "other opportunities" to expand the Mantra brand in NZ over the next two years.

A Bali-based property, Mantra Nusa Dua, and a new Peppers development on Naisoso Island in Fiji are also in the pipeline.

Qld tourism on road to recovery

TOURISM businesses in Queensland are reporting varying levels of operation as different regions recover & assess damage from ex-Tropical Cyclone Oswald.

Tourism Queensland has issued a bulletin advising the majority of tourist destinations across the state are now accessible, although some restrictions are in

place around the Southern Great Barrier Reef area and Bundaberg.

Sunshine Coast Destination Ltd ceo Steve Cooper said the region is in clean-up mode, but is still open for business, with train services and the Sunshine Coast Airport open as normal.

Nearby, Fraser Island has reported the resumption of tours, with resorts operating normally while the Great Sandy National Park remains closed at present.

Further north, Tourism Tropical North Queensland has advised all operations are up and running, with no weather warnings in place.

New 36-seat charter

ADAGOLD Aviation is offering a new state-of-the-art 36 seat ERJ-135 Embraer Regional Jet for charter in Australia.

The company says the aircraft is ideal for medium to large leisure groups, VIPs, corporates or touring bands looking for fast and flexible private air transport.

The very quiet 135 is currently the largest jet in Australia that can operate in and out of airports such as Sydney without concern for noise limitations or curfews.

More info on 1800 676 747.

Amadeus crystal ball

AMADEUS has released the results of a major new study on 'Shaping the future of travel in Asia Pacific'.

The report outlines four key themes that will drive change in the industry through to 2030 - the Me Effect, the Red Tape Effect, the Leapfrog Effect and the Barbell Effect - with the aim of helping travel providers to understand the market.

See <http://bit.ly/amadeusfuture>

Window Seat

IT IS now even easier to locate that amazing special someone you met on a flight, but forgot to exchange contact details.

The "We Met On A Plane" website (**TD** 11 Jan 2012) has launched a new smartphone app to bring the service to mobiles everywhere, to help that serendipitous search for your missing love.

Simply download the app at www.wemetonaplane.com and search using your flight details, including flight number, month, year, origin and destination, and scour through stories posted by other people who have listed things from that same flight.

While searching, if you recognise somebody else's post, write a reply to their story and they will be contacted.

The site already contains thousands of stories by budding casanovas, and is the brainchild of Aussie Will Scully-Power, who met his girlfriend on a flight from KL to Sydney in 2011.

Hurtigruten celebrates their 120th Anniversary in 2013

To celebrate this great milestone, Hurtigruten is offering special Anniversary Celebration Fares on select Norway Classic Voyages - saving up to \$2,925 per couple*!

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Reef House MGallery

PALM Cove's Reef House Resort and Spa will join Accor's MGallery boutique collection from 22 Feb, with the 69-room resort becoming Australia's sixth MGallery hotel.

Tassie works on consumer confidence

TASMANIA'S recovery and 'business as usual' positioning post-bushfires is being telecast to around half-a-million Australians nationally this week.

It comes as Channel 9's *Today* show wrapped up three days of live crosses to weatherman Steve Jacobs earlier this morning.

Jacobs has been on the ground at Dunalley Hotel on Mon, Saffire Freycinet yesterday and at the new Coles Bay Jetty today.

Tasmania's Tourism Minister Scott Bacon said the *Today* coverage was "fantastic exposure for the East Coast and the Tasman Peninsula.

"We have emphasised the importance of letting their audience know that our state is still open for business following the bushfires & ready to welcome

visitors to those areas that have been affected by fires," he said.

"We also want Australians to know that virtually all of the state's tourism businesses and attractions were undamaged by fire," the Minister added.

Those areas include the World Heritage-listed Port Arthur historic site, Freycinet National Park and Wineglass Bay, and Mt Field National Park.

AITC launch event

THE new Australia India Travel & Tourism Council will hold a launch event to the trade in Sydney on 20 Mar at the Grace Hotel.

The entity was formed late last year (TD 08 Nov), with the aim of building and influencing bilateral tourist traffic movements between India and Australia.

According to tender requests, India's national carrier Air India is hopeful of launching the often-mooted, yet-to-happen, triangular 787 service between Delhi-Sydney-Melbourne-Delhi possibly as early as 31 Mar.

TD Alexander winner

CONGRATS to Miroslav Mrkalj from Flight Centre Global Product Sydney, who was Fri's winner of a double pass to the Alexander The Great exhibition at the Australian Museum, which opens on 24 Nov.

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Walshe Group HKG opening



THE Walshe Group officially opened its second office in Hong Kong last week.

Dedicated to Air Seychelles and Etihad Airways, the new office is located at 33 Lockhart Rd, in the district of Wan Chai in Hong Kong.

Observing local celebratory customs, the ceremony included the cutting of a traditional roasted pig.

New staff were addressed by Aussie Air Seychelles ceo Cramer Ball, Walshe Group's director of sales Asia, Jeff Naylor and Etihad

Airways country manager for Greater China, Remco Althuisus.

Also present was EY vice president commercial strategy and planning, Willy Boulter.

Pictured at the ceremony are The Walshe Group Hong Kong team for both airlines, along with GSA staff from American Airlines and other executives.

Ball is seen here (fifth from left) with Naylor and Althuisus.

APT 2014 preview

APT has released its new Europe River Cruising 2014 preview brochure, with pricing maintained at 2013 levels for bookings before 30 Apr this year.

GM marketing, Debra Fox, said the preview was "an extraordinary opportunity to secure preferred suites, itineraries and departure dates well in advance, and at exceptionally attractive rates".

The lead-in 15-day magnificent Europe starts at \$6445ppts.

737 faster turnover

AIRCRAFT manufacturer Boeing says it's increasing the production rate of its popular 737 jet type to 38 units per month.

The rate is up 20% in two years, rising from 31.5 to 38 aircraft per month, with ambitions to lift production to 42 monthly.

The first Next Generation 737 built at the new rate is on track for delivery in the second quarter of this year, Boeing said.

Rail Europe top picks

SOUTHWEST Germany, Basel, Istanbul, Brittany, Copenhagen & Cordoba are among the top spots for passengers booking rail travel in 2013, Rail Europe has reported.

According to Australasia mgr Richard Leonard, the latest travel trend observations show more visitors are venturing beyond the most traditionally popular cities & delving deeper into the continent.

Leonard added that there's also been a growing trend of combo itineraries, such as linking rail travel with a cruise voyage.

"Travellers visiting regional areas across Europe have increased by 15% in the last year and this trend will only continue to grow at an estimated 10% each year," Leonard said.

Carlson res on T'Port

TRAVELPORT has signed a content sharing agreement with the Carlson Rezidor Hotel Group, with Galileo and Worldspan connected agents to be able to directly book the group's hotels through the new interface.

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2012 ATR record year

TURBOPROP aircraft maker ATR has reported 2012 to be its best year ever in terms of turnover, with US\$1.4b, with 115 aircraft sold and 64 delivered.

Belt-tightening survey

CORPORATE travel buyers will continue to look for savings, while costs will continue to drive consumer behaviour, according to a new poll of 800 travel managers by Carlson Wagonlit Travel.

Findings also showed higher prioritisation of traveller compliance as key, ahead of how to make savings in air and hotels.

Spending trends found business travel by Australian corporations will grow by 4.6%, with low-cost carriers expected to be used on an increasing basis.

And with social media continuing to drive the world, the survey showed travel buyers in the APAC region were adopting social media as a key communication tool faster than other world regions.

Kilimanjaro for ladies

A NEW 'Ladies Only' package to Africa has been launched by Bench International, priced from \$2,050 per person twin share

The eight-day climb ventures up Mt Kilimanjaro in Tanzania along the Machame Route, and is planned to depart on 17 Nov from the town of Moshi.

Included are two nights in a hotel in Moshi and five nights camping on the mountain.

There's also a 'Single' travellers departure organised for 13 Jul.

Travelport's grand slam feast



TRAVEL technology company Travelport last week hosted some of its key clients and suppliers to lunch at the Australian Open tennis championships in Melbourne.

The technology firm invited more than 30 of its VIP customers to enjoy the Women's & Men's finals, won by Victoria Azarenka and Novak Djokovic last weekend.

Pictured at the Melbourne event last week, around the table from left is Peter Egglestone, JTG; Alex Fitzpatrick, Travelport Pacific;

Tim Lane, Travel Beyond Group; Emma Neely-Bartlett, Travel Beyond Group; Derek and Deb Duncan, gm Australia at Travel Counsellors; Kris Miller, Travelport and Russell Carstensen from Jetset Travelworld Limited.

LaHood to leave DoT

US SECRETARY of Transport Ray LaHood has announced he will not serve a second term at the helm of the Department of Transport.

Allure kitchens on TV

ROYAL Caribbean's *Allure of the Seas* will feature in a one-hour National Geographic doco called *Mega Food* on 05 Feb, that follows the operation of its 16 kitchens.

Delta OK for FLL/MEX

DELTA Air Lines has been given approval by the US Department of Transportation to launch new year-round daily 737-800 services between Fort Lauderdale and Mexico City, effective 01 Jul 2013.

Aus sectors with Fred

FRED Olsen Cruise Lines has released last-minute special fares on two Australian sectors aboard its *Balmoral* vessel, travelling as part of its 2013 world voyage.

Sectors include a 10-night trip between Sydney & Darwin, priced from \$770ppts, or seven nights between Brisbane and Darwin from \$530ppts - ph 1300 669 369.

Sun Island discounts

SAVINGS of up to \$1,200 per room are available on Sun Island Tours' escorted coach itineraries in Italy under a new promotion from the wholesaler.

To take advantage of the sales, bookings must be in by 28 Feb.

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Accommodation Updates

WELCOME to *Accommodation Updates*, *Travel Daily's* Wednesday feature. If your property has undergone some recent changes you would like to make the industry aware of, send a brief description to accomupdates@traveldaily.com.au.



Following the departure of the All Seasons brand, management rights have been signed to its former manager Naomi Henry and the resort renamed the **Allure Stradbroke Resort**. Located minutes from Home Beach, the resort offers a selection of one-, two-, three- and four-bedroom units, with a cafe, tour desk, swimming pool & kids club on site.



Recent pushes by the Indian state of Kerala to boost its tourism revenues appear to be working, with IHG recently opening its newest property - the **Intercontinental Hotel Kochi**. Consisting of 284 rooms with views of the nearby river and the city, the property also boasts a health centre, outdoor swimming pool and spa. Public areas include four restaurants and bars serving various cuisines.



Set to open in Sep on the famous Dubai palm comes Anantara's first foray into the emirate with the **Anantara Dubai Palm Jumeirah Resort & Spa**. Situated among landscaped gardens, the five-star property will offer 293 guest rooms in blocks of four to eight units, all with access to 11,000sq-metres of lagoon pools. The resort will offer access to a private beach, watersports, fitness studio, tennis court & Anantara Spa.

HKG look at 4th strip

AUTHORITIES at Hong Kong Airport are reportedly looking into whether a fourth runway at HKG will be needed by 2030 to handle expected pax increases.

The airport has announced that it will launch a study into the issue, including economic and operational issues.

Construction of a third runway however, is still being assessed, and will require 600ha of land to be reclaimed from the sea.

Windstar Tahiti return

WINDSTAR Cruises will return to Tahiti to operate a series of voyages in the summer of 2014.

The line's recently renovated 147-pax *Wind Spirit* vessel will operate a season of seven-night departures ex Papeete between 02 May and 07 Nov.

It marks the first time in a decade that Windstar has positioned one of its vessels in French Polynesia.

More information in tomorrow's edition of *Cruise Weekly*.

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Cruise 1st is the UK's leading online cruise booking specialist, and now has an office in North Sydney offering Australian travelers a unique cruise holiday booking experience, providing the widest range of cruising options globally with hundreds of cruises worldwide from dozens of cruise lines from which to search. We are currently looking for Part time / Casual Cruise Reservation/Sales Agents to join our office in North Sydney.

As a Cruise Reservation Agent you will be responsible for online bookings, calls and email requests from clients, packaging and selling Cruise Holidays.

We are seeking people who would like to work between Sunday and Wednesday to join our growing team of cruise agents. If you have exceptional customer service, previous travel sales and/or call centre experience and are looking to work part-time we look forward in hearing from you.

Please forward you CV to carl.frier@cruise1st.com.au

ScooTV Wi-Fi streams

SCOOT has rolled out streaming entertainment onboard its flights with the launch of ScooTV.

The system allows passengers to view content such as movies and TV shows on their own devices wirelessly, with content refreshed every two months, available for a fee of S\$15 if purchased online.

Hotel real estate app

JONES Lang LaSalle has released an iPhone app offering users access to the latest property buying and selling trends in the hotel markets worldwide.

Delta eyeing jet order

DELTA Air Lines is reportedly in talks with Airbus and Boeing for up to 30 A320 or B737 aircraft, in an order worth up to US\$1b at list prices, according to *Bloomberg*.

Thai record visitation

THAILAND welcomed more than 22-million visitors in 2012, passing the mark for the first time.

Figures from the Thai Ministry of Tourism show visitor numbers from Australia were up 12.14% to 930,599 and part of an overall jump of 15.98% year-on-year.

CuSoon one year later

MANTRA Group is celebrating the first birthday of its member rewards program, Club CuSoon.

Members of the scheme, which is free to join, receive exclusive deals at Mantra Group properties with guaranteed 11am checkout.

Record year for DXB

OVERALL passenger numbers at Dubai International Airport in 2012 saw the facility become the third busiest airport in the world for international pax movements, jumping ahead of Hong Kong.

A total of 57,684,550 used the airport during 2012, one-million more than its own forecast, a figure which was up 13.2% on the total posted the year prior.

The final figures were boosted by a 13.4% year-on-year leap in patronage recorded in Dec alone.

Australasian passenger numbers climbed 21.9%, largely due to the introduction of A380 services to MEL, increased frequencies to PER and its new ADL operation.

Qantas will begin daily flights to DXB ex SYD & MEL from 31 Mar.

New home for seals

SEA World on the Gold Coast has opened its newest attraction, the Seal Harbour exhibit.

The multi-million dollar facility offers glass partitions & specially designed boardwalks above the water's surface to maximise guest viewing opportunities, housing up to 18 seals at its capacity.

JAL & S7 go together

ONEWORLD partners Japan Airlines and S7 Airlines from Russia have signed a codeshare deal commencing today.

Under the agreement, JAL will have the 'S7' code placed on its daily service to Moscow, while S7 will operate direct services to Tokyo from Khabarovsk and Vladivostok, with JAL's code.

REWARD!



Lost & Found in Singapore

This week **Travel Daily** and **Singapore Tourism Board** are giving you the chance to win a mini iPad.

In order to find the best and most memorable Singapore experiences, the trick is to consciously get lost and truly explore Singapore.

Share with us something you found in Singapore and you will be in the running to win.

I got lost in Singapore and found the following cultural experience: (in 25 words or less)

Send your entry by COB on Fri to: stbcomp@traveldaily.com.au



Dragonair facelift

CATHAY Pacific sister carrier Dragonair has announced the introduction of new business and economy class cabins.

The move will see Dragonair adopt consistent product with that used by CX for its new regional business class and long-haul economy seating "to create a more consistent and harmonious flight experience" for pax connecting between the carriers.

The Dragonair upgrade will also see the introduction of a new Studio^{KA} on demand touch-screen inflight entertainment system in both cabins.

HKT bus to the beach

PHUKET'S first bus service between the airport & the tourist hotspots of Patong, Karon and Kata will launch from Mar.

The hop-on-hop-off style bus will operate every 40 minutes between 6am and 1am, and will cost ฿120 (AU\$3.85) per person.

There will be six stops between the airport and Patong Beach, incl Thalung Town and Koh Kaew.

The move follows incessant complaints received by Phuket authorities about unscrupulous taxi drivers heavily overcharging passengers for services to Patong and other holiday destinations.

New bmi destinations

BMI Regional will fly to Lyon and Toulouse in France, as well as Gothenburg in Sweden as part of new European expansion plans from its Birmingham hub airport.

TM's officially a Cruiseco member

HOME-BASED travel agent firm TravelManagers has announced its new specialist cruising brand CruiseManagers will officially be a fully-fledged member of the Cruiseco consortium from 01 Apr.

The new brand, announced last year at the company's conference in Fiji (TD 12 Nov), will open up a number of new booking channels and cabin inventories to its agents.

TravelManagers exec general manager Michael Gazal said the new membership will offer agents with Masters Certification from the International Cruise Council Australasia or who already book high cruise volumes with a large range of competitive benefits.

Ireland online

TOURISM Ireland has totally relaunched its online presence via a new ireland.com website which is claimed to provide a "one stop shop for comprehensive information on all that the island of Ireland has to offer potential holidaymakers around the world".

The site includes social media connections and sharing tools, a huge volume of "original and engaging content" as well as special offers and packages.

It's also been designed to be compatible with tablet devices, which did not exist when the previous site launched in 2006.

Hainan to Chicago

CHICAGO will become Hainan Airlines' second US gateway and third in North America when it launches four weekly A330-200s services ex Beijing from 03 Sep.

HU already operates to Seattle in the US and Toronto in Canada.

The Chinese carrier has also previously dabbled with twice weekly Sydney services.

WIN A HOLIDAY TO SINGAPORE

WIN THIS MONTH'S GRAND PRIZE

- Four nights at **Grand Park City Hall, Singapore**
- Two return economy flights from Sydney to Singapore on **British Airways**
- Airport transfers



GRAND PARK
CITY HALL

BRITISH AIRWAYS

FINAL WEEK!

Throughout January, *Travel Daily* is giving readers the chance to win an incredible grand prize of a trip for two to Singapore, including flights and accommodation, courtesy of **Park Hotel Group** and **British Airways**.

Park Hotel Group has already given away three weekly prizes of hotel stays in Singapore and Hong Kong.

To win the grand prize, simply answer all the below questions. After 31 January the *Travel Daily* reader with the most creative responses to **all three** questions will win the grand prize of a holiday for two to Singapore, flying BA.

Q1: In 25 words or less tell us what Chinese Zodiac animal best represents the Park Hotel Hong Kong and why?

Q2: Aussies love Clarke Quay. Apart from location, what do you like about Park Hotel Clarke Quay?

Q3: Grand Park is the Luxury hotel brand of the Park Hotel Group. How would you best describe the Grand Park Orchard and Grand Park City Hall?



Deluxe Room at Grand Park City Hall



Grand Park City Hall

Send your entries to: parkhotelcomp@traveldaily.com.au

[CLICK HERE](#) for terms & conditions



PARK HOTEL GROUP

BRITISH AIRWAYS

Travel Daily is Australia's leading travel industry publication. Produced each weekday since 1994, the newsletter is first with the latest industry news and is available by paid subscription to people within the travel industry. Sign up for a free 14 day trial subscription at www.traveldaily.com.au.

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JOIN THE LARGEST RECRUITMENT TEAM EXECUTIVE RECRUITMENT CONSULTANT SYDNEY – SALARY PACKAGE CIRCA \$80K+

Sick of dealing with client complaints? Tired of looking after staff? Here's a chance to use your client management skills in a whole new direction! Join the AA Team and enjoy the variety and challenge this role will provide when you place senior managers in their next perfect role

WHAT'S IN YOUR DAY:-

- interviewing and short-listing candidates
- negotiating job offers,
- confirming placements,
- marketing including placing adverts,
- client account management and business development

WHAT'S IN IT FOR YOU:-

- An excellent salary package plus uncapped commission
 - Achievable team bonuses
 - Up to 25 days paid holiday leave
 - One on one training and development
 - Exciting annual 5 star conferences
- Min 5 years travel exp including supervisory a must for this role!

TAKE YOUR PICK IN WHOLESALE RESERVATION CONSULTANTS

MEL & PER (INNER) - SALARY PACKAGE TO \$70K OTE/DOE
We have some hot new roles on offer working in wholesale in both Melbourne & Perth. If you are looking to progress your career and move into wholesale, here is your opportunity! Working for some of the industry's best, you will be working in a fun team environment and rewarded with amazing famils. Previous industry experience essential, knowledge of Calypso native preferred. Contact us today to find out more!

THE WAY OF THE FUTURE – GO ONLINE ONLINE TRAVEL CONSULTANTS MELBOURNE (STH EAST) – SALARY PACKAGE DOE

Technology is changing the way we do things and travel is no exception. We have a fantastic role working with an online company who has just established a new travel division. On the look out for an experienced consultant with sensational fare knowledge and sabre skills, here is your chance to change your career direction and move into the next generation of online travel bookings! Call AA today!

BOUTIQUE RETAIL ROLE HOT OFF THE PRESS RETAIL TRAVEL CONSULTANT

MELBOURNE (EAST) – SALARY PACKAGE UP TO \$50K (DOE)

This successful family owned agency in the Eastern suburbs is on the look out for an experienced travel consultant to join their team. With a minimum of 18 months retail consulting experience, you will be servicing a strong repeat clientele working along side a supportive and fun team. With a fantastic salary package on offer, exciting famils & free parking you would be crazy not to apply for this sensational role!

NEED A CHANGE – CHECK OUT THIS HOT ROLE! CUSTOMER SERVICE AGENTS X 2

MELBOURNE (INNER)–SALARY PACKAGE TO \$50K+ bonuses

If you consider yourself a customer service extraordinaire, well here is your chance to move away for face to face consulting and put your skills to good use. Working for an online company, you will be responding to customer service enquires over the phone or via email. You will be working on a rotating roster and be required to have a min 12 months industry experience + knowledge of Galileo to be eligible.

CALLING ALL CRUISE ENTHUSIASTS CRUISE CONSULTANTS BRISBANE – TOP \$\$\$\$

Cruise experts – here is your chance to specialise and sell a product you love. We currently have a number of opportunities for experienced travel consultants with strong cruise knowledge. Top salary packages, supportive working environments, ICCA training and free cruises are just the beginning of the benefits on offer. Min 18 months travel consulting experience along with a passion for cruising is needed. Call today to find out about these hot roles.

RUN THE SHOW RETAIL TRAVEL SUPERVISOR SUNSHINE COAST – UP TO \$60K PKG

Are you a retail travel manager looking for a new challenge in the industry? Want the security of a strong salary and reputable brand? Then you need to come and lead this fabulous team. Working in this retail agency you will be responsible for handling the leisure travel plans of clients along with the daily running and management of this team. A generous industry salary is on offer along with incentives, famils and salary reviews. Interested? Apply now.



**HOT TEMP
JOBS
DELIVERED
DAILY!**

TOP TEMP BENEFITS INCLUDE

Best industry rates; paid weekly
Referral vouchers
Temp to Perm opportunities

Temp of the Month/Annual rewards
Flexible working hours/days
Full conversion training where required

**ADVENTURE TRAVEL & CRUISE JOURNEYS!
THIS IS THE TEMP ROLE OF THE WEEK! - 3 MONTHS.
SYDNEY - EAST - GREAT HOURLY RATE \$\$\$\$**

Our client specializes in unique & amazingly adventurous journey's including the most extraordinary cruising voyages. You will be booking itineraries that are off the beaten track & offering pre & post land & air arrangements using Amadeus. You will be an exceptional travel consultant advising clients of your own journeys & recommending extension travel. Combined with your fabulous customer service that you will deliver, your fares knowledge is also a stand out as are your own travel experiences to Norway, Iceland & Antarctica.

**TRAVEL PRODUCT LOADER & INVENTORY
1-3 MONTH TEMP ROLE - CALYPSO REQUIRED
SYDNEY INNER - HOURLY RATE DOE.**

WORK FOR ONE OF THE BEST IN THE BUSINESS!!
This award winning company is one of the best in the business encompassing a highly professional team, fun & relaxed office environment & offering a fantastic opportunity for permanent down the track.
YOUR TYPICAL DAY: Confirming tours & pre-post tour accommodation; providing expert product knowledge; updating systems with new product information; building & maintaining relationships with internal/ external stakeholders.

**CALYPSO IN DEMAND
RESERVATION CONSULTANTS**

PERTH (INNER) – TOP HOURLY RATE & BENEFITS
A fantastic opportunity exists for an enthusiastic & experienced travel consultant to secure immediate temp role with one of the most reputable travel companies in the country. Successful applicants must have minimum 12 months consulting experience, Calypso native skills, enjoy providing top quality customer service & fantastic destination knowledge. This temp role is due for an immediate start on an ongoing basis. No weekend work and great hourly rate on offer, contact AA Appointments today to find out more!

**WANT TO WORK ONE DAY A WEEK?
RETAIL TRAVEL CONSULTANT**

GEELONG AREA (MEL) – TOP HOURLY RATE & BENEFITS
This busy retail store located in the Geelong area is on the look out for an experienced consultant to join their team. Working 9am - 4pm every Saturday, you will be booking travel itineraries in a busy location with many walk in clients. To be eligible for this role you must have a min 3 years consulting experience, knowledge of a CRS & superior customer service skills. This is a fantastic opportunity for those looking for a bit of extra cash or for those wanting to keep their skills current but unable to commit to full time hours.

MIX IT UP A LITTLE

**CORPORATE/LEISURE TRAVEL CONSULTANT
BRISBANE – TOP HOURLY RATE & BENEFITS**
Looking for ongoing temp work? Are you a whiz on Galileo? Then come and see us. We are currently looking for an experienced travel consultant with strong corporate exposure to come and join this award winning team on an ongoing temping basis. You'll be responsible for handling a portfolio of corporate clients along with walk in leisure clients. Galileo skills along with a min 2 years consulting experience required. Enjoy a top hourly rate, weekly pay cheque and flexible hours.

LOVING CALYPSO

**WHOLESALE TRAVEL TEMPS
BRISBANE CBD – TOP HOURLY RATE & BENEFITS**
Do you have first class native calypso skills that you have been wanting to use? Then we have roles for you! There are a number of assignments in wholesale teams available throughout the year. Start booking out your calendar with these fab roles. Strong native calypso skills are a must along with previous travel consulting experience and a positive can do attitude. This is a great way to get your foot in the door of a leading travel company.

CONTACT AUSTRALIA'S MOST EXPERIENCED TEMP RECRUITMENT TEAM

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NSW & ACT
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Carmen Pugh
QLD & NT
Ph: 07 3229 9600

Cherie Napolitano
VIC, WA & SA
Ph: 03 9670 2577

temps@aaappointments.com.au carmen@aaappointments.com.au meltemps@aaappointments.com.au

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Kristi Gomm

Inbound Groups & Series Tours - Sydney

- ▶ Service your own dedicated account
- ▶ Established agency
- ▶ Salary \$43K - \$48K + super

Join this reputable, boutique Inbound agency who boast a low staff turnover. They are located in the heart of the Sydney CBD.

This role is handling a large and profitable European account. You will be arranging 7-10 groups per month and would be the main point of contact for the group tour guide when they arrive in Australia. You will be arranging travel throughout Australia for each group, including accommodation, tours, activities, transfers and entertainment.

This role is very operational and requires strong organisational skills and excellent attention to detail. The ideal candidate must have strong Australian destination and supplier knowledge and any exposure to the Tourplan system would be an advantage.

Call or [email](#) Kristi Gomm for more details

Adventure Travel Consultant - Brisbane

- ▶ Brisbane city fringe
- ▶ Interesting adventure itineraries, Galileo CRS
- ▶ Salaries \$45K - \$48K + commission + super

Established adventure agency with a small well-travelled team. Excellent product knowledge needed to sell off the beaten track destinations in Africa, South America & Antarctica.

Call or [email](#) Kristi Gomm for more details

Corporate Travel Consultants - Sydney

- ▶ Top performing corporate agency
- ▶ Development, progression & leadership on offer
- ▶ Salary from \$55K + super!

Calling experienced Corporate Consultants who want to see their career soar or strong Retail Consultants ready to step into corporate. Receive everything you need to succeed!

Call or [email](#) Kelly Wellsmore for more details

Specialist Reservation Consultant - Sydney

- ▶ Specialise in South Pacific, Hawaii & Micronesia
- ▶ Western Sydney location, Monday to Friday only!
- ▶ Base salary from \$40K-\$50K + super + incentives

Perfect opportunity to see your salary soar with uncapped earning potential. No face to face selling! Service your retail and wholesale clients via email and phone only.

Call or [email](#) Kelly Wellsmore for more details

Business Development Manager - Sydney

- ▶ China specialists
- ▶ NSW territory
- ▶ \$55K-\$60K + super + incentives + car allowance

Number one travel wholesaler specialising in China and small group journeys. Previous relationships with NSW agencies preferred. Build rapport and grow the territory!

Call or [email](#) Ben Carnegie for more details

Part Time Travel Manager - Sydney CBD

- ▶ In house travel department, CBD location
- ▶ Wednesday to Friday 9.00am - 5.30pm
- ▶ Salary \$65K + super pro rata

Join this non travel, global corporate business as their in house Travel Manager. Support the existing team and work in an office with the best view Sydney Harbour has to offer.

Call or [email](#) Ben Carnegie for more details