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Langham Velocity pact

LANGHAM Hospitality Group has today announced a new partnership with Virgin Australia's Velocity loyalty program.

Effective from next Mon 01 Jul, Velocity members will receive three points for each A\$1 of qualifying spend at the Langham Hotels in Melbourne and Sydney, as well as 1,000 points for each stay in all the other hotels in the Langham Hospitality portfolio.

A launch offer also sees Velocity members offered double points for qualifying stays at all Langham hotels from 01 Jul-30 Sep, and members may also avail themselves of 15% off the Best Available Rate for any reservations at the Langham Sydney, Melbourne and Auckland during the same period - see langhamhospitalitygroup.com.

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QANTAS this morning revealed that the uncertainty surrounding the protracted wait for Australian **Competition and Consumer** Commission approval of the Emirates alliance earlier this year led to "reduced selling on routes to Europe," which in turn resulted in a significant impact on its international load factors.

According to QF's monthly traffic figures for May, the international operation recorded a 3.7 point drop in revenue load factor to just 73.4% during the month, with the results also hit by the withdrawal of its flights to Frankfurt and restructure of the Qantas network into Asia.

Overall group passenger numbers for May increased by 2.8% to 3.812 million, and

Luxperience sign-ups

BUSINESS to Business network and trade event Luxperience is offering hosted opportunities to specialist high-end Australian agents through its National Inspire Hosted Buyer Program. Registrations are now open for

the second Luxperience show, which has been expanded to three days, offering more chances to engage with agents and to forge relationships with suppliers. Hosted opportunities include return flights, accommodation & much more.

The Luxperience Thought Leaders Program is an additional networking opportunity designed this year to help suppliers and agents to better understand the values associated with luxury and experiential travel by networking with industry experts.

To apply for this supplementary Luxperience event, CLICK HERE.

Bondi Vet interview

TODAY'S TD includes our latest celebrity interview, this time with TV personality, animal lover and all round good guy Chris Brown see the interview on page six.

interestingly reflected similar growth in mainline OF domestic operations rather than Jetstar domestic, which rose just 0.6%.

QF International carried 427.000 pax for the month, while Jetstar International rose 5.8% to 380,000 for the month.

Two more vessels for **Pandaw Cruises**

INDOCHINA cruise operator Pandaw River Expeditions has announced the construction of two new vessels in Myanmar, with a shipyard in the capital Yangon having been awarded a contract to build the ships.

The "K plus class" ships will each have 20 deluxe staterooms. will be 56m long and have a new design with an ultra-shallow draft of less than one metre, enabling them to pass through channels which would be blocked to other vessels at low water.

Dubbed the Kindat Pandaw and the Kalaw Pandaw, they'll be finished in traditional Pandaw style with teak and brass, as replicas of the classic Irrawaddy Flotilla Company ships of the 1920s.

"It is wonderful to be building again in Burma where we started nearly 20 years ago," said the company's founder Paul Strachan.

He said that last year, vessels with a deeper draft could not pass from Pagan to Mandalay for a three month period during the peak of the high season.

The Kindat and Kalaw will cruise on the new Mandalay Pagan Packet service from Jul 2014.

EK to boost Warsaw

EMIRATES is set to increase capacity on its new Dubai-Warsaw route, with the upgauging of the daily service from the current A330-200 to a Boeing 777-300 aircraft. The move is effective from 01 Jan 2014, according to GDS.

join.travelmanagers.com.au 800 019 599

Last dibs for Scenic THE last day of the month

means today is the final chance to lodge entries for the Travel Daily monthly competition, with Jun's prize being a fantastic European river cruise thanks to Scenic Tours.

Two return economy airfares are also included in the prize, thanks to Swiss International Air Lines.

For more information on how to enter, see page 7 of today's TD and you could be kicking back on a 15-day Scenic Tours Jewels of Europe river cruise from Amsterdam to Budapest.

Seven pages of news

Travel Daily today has seven pages of news & photos, plus full pages from: (*click*) • AA Appointments jobs

- 2013 Avis Scholarship

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Village wants cmo

VILLAGE Roadshow Theme Parks is today advertising for a Chief Marketing Officer who will be "ultimately responsible for driving admissions, revenue and attendance" to its properties including Warner Bros. Movie World, Wet 'n' Wild Water World, Australian Outback Spectacular, Paradise Country, Warner Roadshow Studios, Sea World and the new Wet n' Wild Sydney.

The senior executive role will be based on the Gold Coast.

BA reveals 787 routes

BRITISH Airways has opened reservations for its new Boeing 787 Dreamliner flights, which according to GDS will operate from London Heathrow to both Newark and Toronto within the next few months.

The Toronto route is set to debut daily from 01 Sep this year, while Newark will commence operations on 01 Oct.

BA will configure its 787s with three classes - 35 Club World Business class seats, 25 World Traveller Plus Premium Economy seats, and 154 in World Traveller Economy class.

Before implementing these long-haul routes, British Airways is expected to use its 787s for a number of short haul European schedules services as it trains crew on the new aircraft.

However, currently only the long haul transatlantic BA Dreamliner routes are open for bookings.





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TA deal is Air NZ's biggest

THE new three-year \$6 million Memorandum of Understanding between Tourism Australia and Air New Zealand (TD breaking news yesterday) is Air NZ's largest cooperative marketing partnership outside of NZ.

Tourism Australia md Andrew McEvoy said that the pact would see joint promotion with the carrier in New Zealand, China and North America, which together account for more than a third of Australia's annual arrivals.

"This new deal provides a strong platform from which to further grow inbound tourism from all three of these key inbound markets," he said.

The deal was formalised in Sydney yesterday, with Air NZ ceo Christopher Luxon saying that there were key advantages in partnering with TA.

In terms of the North American market, about a third of NZ arrivals include Australia in their trip, while Air NZ carries almost half of all New Zealand visitor arrivals into Australia.

"We are also welcoming the opportunity to engage in joint promotional activity in China and North America," Luxon said.

"As a market experiencing exponential growth, China presents a huge opportunity for our industry, while the North American market continues to go from strength to strength for our region," he added.

McEvov said the deal ties the Australian market important access from North America, via NZ's direct flights from LAX, SFO and YVR but also via feeder traffic provided by the airline's Star Alliance partner, United Airlines, which "opens up cities like New York and Chicago".

The TA md also cited Air New Zealand's alliance with Virgin Australia on the Tasman, which sees the carriers jointly operate an average of 420 flights per week between the countries.

"Through the new marketing partnership and in line with continuing efforts to speak with 'one voice' in its international marketing, Tourism Australia and Air New Zealand will jointly seek involvement of the States and Territories in future co-operative campaigns," McEvoy added, with this set to include an upcoming Tourism and Events Queensland winter campaign.

Dusit targets Japan

THAI hotel group Dusit International has opened a new sales office in Tokyo, with the move linked to the upcoming opening of the new Dusit Thani resort in Guam in 2014.

Japan is one of Dusit's largest international source markets, with the new office headed up by Keita Sekine who was previously with Mandarin Oriental Tokyo and the Guam Marriott Resort.

TA, QF ties still cut

TOURISM Australia md Andrew McEvov vesterday confirmed that there was no movement on the impasse between Tourism Australia and Oantas (TD 28 Nov), which saw QF ceo Alan Joyce withdraw the airline's joint funding of TA activities last year over perceived conflicts of interest by the marketing body's chairman, Geoff Dixon.

However, McEvoy said other airline partnerships, such as yesterday's deal with Air NZ, had more than replaced the Qantas funding.

"But the great thing is that Qantas is continuing its strong commitment to Australian tourism by reallocating that funding to state and territory partnerships," he said.

Ski NZ with Infinity

FLIGHT Centre's wholesale division Infinity Holidays has launched a ski product range for New Zealand, with the offering initially covering both the Cardrona and Treblecone resorts.

The bookable range consists of a wide selection of Queenstown accommodation, ski equipment hire, transfers to the resorts and lift passes.

Cardrona packages also offer optional ski lessons for beginners.

A special buy-one-get-one-free offer has been included for the first 200 purchasers of selected passes if booked before 08 Jul. See infinityholidays.com.au.

🞯 Jetaway Travel

Senior Travel Consultant

Here's your chance to join a dynamic team in a progressive retail travel agency in the lovely location of Gisborne, Victoria! Jetaway Travel is seeking an experienced travel consultant to provide exceptional customer service in all things travel to their valued leisure and corporate clients while striving to achieve targets and contributing positively to the close knit team environment. Experience using Sabre and S.A.M. programs is desirable though not essential. The role is available now with applications to be directed via email to s.matheson@jetawaytravel.com.au (no agencies please).









More to come from Fiji Airways

THE newly launched Fiji Airways has much more to launch over the next six months, according to acting ceo Aubrey Swift.

Speaking to **Travel Daily** at the carrier's Australian launch last night in Sydney, Swift said there was much more to come on top of new aircraft, crew uniforms, inflight entertainment systems & the overall onboard experience.

"There is still some work to do [but] that's when we build a terrific platform and at that point, we'll be looking to see what's next in our story," Swift said.

"We're beginning to look at these options now – where do we grow and how do we evolve - where are the growth opportunities?"

Swift added the transformation





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from Air Pacific to Fiji Airways was essentially a three-year project.

Over the remainder of the year, Fiji Airways will take delivery of its third & final new Airbus A330 aircraft, as well as continue the training of pilots and crew on the new aircraft, including new service routines.

These include a significant enhancement to the Business Class product, including the introduction of new food options and a sleeper service where pax are able to advise in advance whether they would like a meal after boarding on long-haul night flights or to go straight to sleep.

"A lot of the meals will be prepared rather than come ready-packaged so the crew will be serving up the individual elements in the galley and presenting them in a much more attractive fashion and a much more appetising way," Swift said.

Wine options for passengers in both Economy and Business Class had also been improved.

The carrier will also retrofit two of its existing Boeing 737 aircraft with the new Fiji Airways onboard experience as well as retire the remaining B747s in its fleet. Swift added that it was his understanding that a decision on

a permanent Fiji Airways ceo will be made "sometime in the next month", replacing Dave Pflieger, who departed the carrier in May.

"There's a strong team at the moment who are executing the plans so there's no short-term imperative that someone has to be drafted in," Swift said.

Fiji Airways' regional general manager Australia, Andrew Stanbury, said it was critical that everything possible was done at a local level to ensure the continued success of the carrier's largest

market, that being Australia. "Australia is our key market and we need Australia to work," Stanbury said.

For more from the Fiji Airways launch event, see **page five**.

Scenic Today Week

CHANNEL 9's popular breakfast news program *Today* will next week emanate from five different parts of Canada in collaboration with land touring company Scenic Tours, beginning at 5:30am AEST.

Hosts Karl Stefanovic, Lisa Wilkinson, entertainment gurus Richard Wilkins and Richard Reid along with newsreader Georgie Gardner and weather presenter Steven Jacobs will bring viewers some of the many highlights available on Scenic itineraries in different region of the country.

The team will begin their Canada adventures on Monday morning from the Fairmont Chateau Lake Louise in the Banff National Park, with Jacobs presenting the weather from the Le Château Frontenac in Quebec City's famous Old Town.

Back in Banff, Karl and Lisa will enjoy a traditional Canadian breakfast, go canoeing on Lake Louise and take a helicopter flight over the Rocky Mountains.

New Tauck brochure

A MIX of classic tours and a range of new destinations feature in the newest Australian brochure for Tauck, released this week by its local rep Travel The World.

Europe is comprehensively covered via a range of different itineraries on a number of river cruises and land based programs.

Popular take-up of the offer has seen Tauck continue its complimentary FOC accom of one night prior to or following a tour for bookings made by 31 Aug.

Exclusively for Australians, the "Time on Tauck" offer has also been applied to 2014 departures booked by 30 Dec.

HA reduces New York

SERVICES between Honolulu and New York JFK on Hawaiian Airlines will be reduced from daily to five weekly from 11 Sep-26 Oct. Additionally, services on 02 Dec,

09 Dec and 11 Dec from HNL have also been cancelled.



SAFETY on board commuter buses in Fiji has come into the spotlight, after the country's Land Transport Authority (LTA) refused to ground the fleet of a bus company after one of its vehicles caught fire.

The Consumer Council of Fiji has taken exception to comments by LTA ceo Naisa Tuinaceva that the authority needs to "consult the bus companies" before deciding whether to stop them operating.

"The Council is concerned because this is not the first time a bus from the Raiwaqa Buses Limited fleet caught fire, so why consult the bus company first before deciding to ground the buses?" Consumer Council ceo Premila Kumar fumed.

"Consumers who pay fares for using public transportation should not be jumping out of the bus windows to save their life. It is the last thing a consumer expects from a service provider," he added.

EVER wanted to experience what it is like to run an airline?

KLM Royal Dutch Airlines will soon launch a 3D strategy game entitled "Aviation Empire", in which players act in the role of CEO of a fictional carrier.

Utilising real-life GPS check-in options, players must purchase aircraft, build a destination network and develop airports for their planes to operate.

The game also has a social media link allowing players to share their new enterprise with their friends and is available on iPhone and Android systems.

MEANWHILE, pax aboard KLM flight KL791 from Amsterdam to Sao Paulo this week enjoyed a mini-concert from the Dutch Royal Concertgebouw Orchestra at an altitude of 10 kilometres.



BA Sydney chauffeurs

BRITISH Airways will launch its new door-to-door chauffeur drive service for Sydney passengers from next Mon (*TD* 30 May).

Available to First passengers travelling on flights BA15 & BA16, the FOC service will be operated by a fleet of Jaguar vehicles.

The service rollout follows the deployment earlier this year of the carrier's new B777-300ER aircraft on the 'Kangaroo Route', which arrives into the new

Terminal 5 at London Heathrow. For more details on how to book the service, phone 1300 661 471.

More regional dollars

THE NSW State Government has launched a new \$600,000 promotional campaign aimed at boosting visitation to regional parts of the state.

Entitled "IT'S ON! In Regional NSW", the campaign has been put together by Destination NSW in the form of a 36-page insert.

The booklet will be placed inside Sydney and regional newspapers in Melbourne, South-East Qld, North-East Vic, Perth and New Zealand from 30 Jun.

"This new campaign urges visitors to put Regional NSW at the top of their holiday list," NSW Tourism Minister George Souris said in launching the promotion.

The booklet highlights the 14 regional parts of the state & their individual nature, dining, family, driving, adventure experiences and local attractions, along with special offers to drive bookings for the second half of this year.

Rail Plus Italo savings

BOOKINGS on Italy's new private high-speed rail network Italo have been discounted by 10% on all bookings made before 28 Aug, the company has said.

Italo services depart daily from Rome, Florence, Milan, Venice and Naples, with available fares all instant purchase & e-ticketable 24/7 on Rail Plus' website - see www.railplus.com.au.

Huge growth at DXB

EMIRATES' partnership with Qantas saw Australia become the fastest growing passenger source market at Dubai International Airport for May, with Australian arrival numbers up 50% y-on-y.

Overall, the facility saw an 18.9% year-on-year jump in pax numbers utilising its terminal for the month, bolstering its status as the world's second busiest international passenger terminal.

More than 5.2m passengers came through the int'l terminal during the month, sending yearto-date traffic up 16.8% compared against 2012 to 27,124,195 pax.

Blue Lagoon winners

CONGRATS to Lisa Garrett from Cruiseabout Turramurra, NSW, Kirsty Hewitt of Travel Managers Kew East and Martes Beard from Cruise Holidays Gold Coast who were the winners of Travel Daily's recent Blue Lagoon Cruises comp.

Lisa, Kirsty and Martes have won Yasawa Islands cruises of 3, 4 and 7 nights respectively for being the lucky selected winne**rs**.

Accredited agents with Blue Lagoon Cruises have opportunities to win places on future famil trips, as well as agent discounts being available for industry bookings.

Later this year, the company will launch operations of its brand new itineraries (TD 17 May) which offer more inclusions, longer voyages and many new activities.

For more details, head online to www.bluelagooncruises.com.

CGK to PER starts up

DIRECT services between Perth and Jakarta, operated by Garuda Indonesia will begin from today, operated by B737-800 aircraft.

Etihad Airways will also offer a codeshare flight number on the five-hour service.

"This re-launch is the first in a long line of celebrations for Garuda Indonesia in 2013 with the opening of Brisbane around the corner," Garuda Indonesia Australia vp Bagus Y Siregar said.



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ACTE Sydney a sellout



MORE than 140 travel managers, consultants and industry experts packed a conference room at Sydney's Sheraton on the Park yesterday for the latest session in the Association of Corporate Travel Executives education forum series.

Keen interest was reflected in ACTE having to close online registrations about three weeks before the event, with sponsors including Virgin Australia, Etihad, HRG, AirPlus, China Southern, Travelport, Westin, Starwood, Sheraton, Amadeus, Rail Plus, Hotel Network, Sixt Rent a car, Eurostar and British Airways.

PAL lifts luggage

PHILIPPINE Airlines has announced a 7kg increase in its luggage allowances on all of its Australian flights for economy and business class passengers.

The change means Fiesta economy pax can travel with up to 30kg, while in Mabuhay business class up to 37kg is allowed, on all PAL flights from Sydney, Melbourne, Brisbane, Perth and Darwin to Manila.

The same allowance apply forsame day onward domestic flights, excluding on PAL Express.

Due to a system limitation tickets will still reflect the old allowances, but the extra 7kg will be permitted at check-in. The half day event was followed by a networking reception, as attendees digested a range of content on technology, the changing needs of the corporate traveller, travel "big data" and the impact of the economy.

Pictured above from left are Kerry Greig of Farage; James Longmire, JGL Consulting; Georgie Farmer from Microsoft; and Andrew Kelly, ACTE.

Hertz 24/7 now Global

CAR rental giant Hertz has today announced the global rollout of its Hertz 24/7 rental scheme, which offers customers the ability to book & collect a car as needed.

The system, essentially a car share program, works by customers signing up to become a member, at which point they are sent a "key fob" which is active with each vehicle reservation made online, with the car keys then available inside.

The service is already available in Australia (*TD* 05 Mar), with 35,000 cars, mini-vans, vans and 4WD's equipped with the system.

HA expands AA FF

MEMBERS of Hawaiian Airlines' HawaiianMiles and American Airlines AAdvantage frequent flyer programs can now earn and burn points on AA's worldwide network excluding flights between Hawaii and the US mainland.



Bula and Vinaka to Fiji Airways



DIGNITARIES, celebrities and esteemed members of the travel industry gathered in Sydney last night for the local launch of Fiji Airways - born from what was formerly known as Air Pacific.

In attendance also was the Fijian High Commissioner, Fiji Consul General, the carrier's acting ceo Aubrey Swift and regional gm Australia Andrew Stanbury.

Fiji Airways began service under its new name yesterday, holding its Fiji launch gala on Wed night.

Stanbury welcomed attendees to the launch, declaring his gratitude to the industry for its ongoing support for helping Fiji to welcome 400,000 Australian tourists each year to the country.

Acting CEO Aubrey Swift next took the stage, announcing his pride at being at the helm of the carrier for the historic changeover and recognising the efforts of the entire team for their parts.

Fiji Airways has taken delivery of two out of three brand new Airbus A330 aircraft, which will be utilised on key markets including Australia, which is already served six times weekly by one of the new aircraft.

Swift described the new Fiji Airways as being "the best product with the widest network with the best frequency", also thanking Panasonic and Rolls Royce for their contributions to the new aircraft's inflight entertainment system and engines respectively.

"This is about pride in the national airline that bears the country's name," Swift continued, saying that the goal all along was "to make a modern, contemporary airline with a sustainable future".

Also making its debut last night was the new uniforms to be worn by the Fiji Airways cabin crew, with three models showcasing the new threads, designed by Fiji based designer Alexandra Poenaru-Philp.

Guests attending last night's launch were also entertained by a magnificent performance by Fiji-born former *Australian Idol* contestant, singer Paulini.

Aubrey Swift and Andrew Stanbury are **pictured** above third and fourth from left respectively with the cabin crew modelling their new uniforms.

STA closes two stores

STA Travel outlets in the Sydney suburbs of Randwick and Potts Point have been closed, according to the latest update from the Travel Compensation Fund.

Other branch closures include Trans Otway Travel in Ballarat, JTA Oceania in Cairns & MMP Travel in Moonee Ponds, Vic.

Head offices removed from the fund include Kooka's Travel & Freight in Roma, Qld & Oceantour Holiday in Forest Hill, Vic.



Online workshop and fantastic prizes

FIND OUT MORE

Philippine Airlines

QH selling decider tix

QANTAS Holidays has released a range of travel packages for the third State Of Origin match, taking place in less than three weeks at Sydney's ANZ Stadium.

Ticket and accommodation deals are available now for the match on 17 Jul.

Celebrities 54 Below

CELEBRITY Cruises has launched a partnership with Manhattan nightclub 54 Below, which will see numerous Broadway stars appear on *Celebrity Summit* during select 2013 Bermuda voyages.

Performers set to appear include Tony award winners Faith Prince and Donna McKechnie.

Brochure roadshows

CHIMU Adventures will host a series of agent roadshows next month as part of the launch of its new "Collections" brochure.

The show will start in Brisbane and will also visit the Gold Coast, Sydney, Adelaide and Melbourne in consecutive nights from 15 Jul.

Informative presentations will be conducted by local representatives on the range of product available in the guide, while a spot on a "Collections" famil will also be given away at each of the events.

Limited places are available at each show, and to RSVP, visit www.bit.ly/chimucollections.

Landing on the green

GOLFERS seeking a hassle free start to a golf trip to Tasmania are able to book a seat on a special charter flight leaving Sydney and flying non-stop to the airstrip at Barnbougle Dunes golf course.

Seats on the eight-seat aircraft are on sale from The Golf Touring Company, with managing director Stuart Catterson saying "the Sydney/NSW market has been crying out for this service and we are delighted to finally get it up and running after lengthy negotiations," - ph (02) 8484 2059.

All in at Fiji's Sonaisali

FIJI Coral Coast resort Sonaisali Island Resort has launched a new "All In" offer in which guests can pre-book meals, many drinks and wi-fi connectivity.

The package is priced from FJ\$130 per person, per day and includes all meals, local beer, house wine, soft drink, unlimited wireless internet and a number of weekly activities & entertainment.

Children 12yrs and under are free of charge for the package.

The All In offer is on sale until 15 Aug and valid for travel until 31 Mar next year.

WIN A SIX SENSES STAY



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Luxperience is Australasia's and the Pacific's key travel trade event dedicated to showcasing luxury and experiential travel experiences from all over the world.

This week *Travel Daily* is giving readers the chance to win three nights for 2 people at Six Senses Yao Noi Thailand in a Hideaway Pool Villa with daily buffet breakfast valued at \$2000.

To win, answer correctly four questions featured in *Travel Daily* from Monday to Thursday this week, plus answer the final question below.

Email your answers by COB today: lux@traveldaily.com.au.

Q.5: Tell us in 25 words or less what has been your favourite luxury travel experience and why?

Hint! Visit luxperience.com.au

LUXPERIENCE 2-4 SEPTEMBER 2013 • SYDNEY



Holiday Ranger class

ILLAWARRA Fly Treetop Walk, located approx 60 mins south of Sydney, has launched a school holiday Ranger program aimed at teaching kid's the in's and out's of being a Rainforest Ranger.

The program, entitled Ranger Cookie's Off Road Adventures, will allow kids aged 4-12 to go behind the scenes at the facility to learn more about the Australian bush and the attraction's operations.

It is priced from \$15 per child and will run each day of the school holidays - for more details, see www.illawarrafly.com.

New Sabah services

CHINESE low-cost carrier Spring Airlines will next week debut new non-stop flights between Shanghai and Kota Kinabalu in Sabah.

The twice weekly services will operate each Tue and Sat, and bring competition to Malaysia Airlines which launched services from KK to Shanghai last Dec.

MEETINGS to move

ORGANISERS of the annual MEETINGS business events conference in New Zealand say it will next year relocate to Auckland's ASB showgrounds.

Conventions & Incentives New Zealand ceo Alan Trotter said the move after six years at SKYCITY is in response to strong demand for exhibition space at the showcase.

The Ascott to India

THE Ascott Limited is spreading its serviced residence offering to India, with a new contract to manage the 160-unit Ascott Ireo City in Gurgaon.

The property is set to open by 2016, and brings Ascott's global footprint to more than 70 cities in 20 countries.

"We remain confident in India's long-term economic fundamentals and continue to see potential for serviced residences in the emerging country," said Ascott ceo Lee Chee Koon. Other The Ascott Limited brands include Citadines and Somerset.

German waters recede

GERMANY says it is preparing to welcome international visitors back, after significant flooding due to bad weather in recent weeks has started to recede.

An update issued this week says that infrastructure and tourist facilities in the flood-stricken cities and towns on the Danube, Elbe, Mulde and Saale rivers have "for the most part been restored".

Some areas such as the Mosel and Saar rivers were unaffected, however warnings remain in place for northern areas around the Elbe due to breached levees.

Rail services remain affected in some areas, and visitors are warned to take travel restrictions into consideration.



Travel Specials

WELCOME to Travel Specials, **Travel Daily**'s Fri feature. If your firm has released a travel special you'd like to make the industry aware of, send the details to specials@traveldaily.com.au.

Australian Walking Holidays has released a special 50% off companion fares offer for the Kimberley Cruise Mitchell Plateau aboard the 20-berth *Odyssey* vessel. The sailing visits many of the region's highlights, with the 9-day voyage scheduled for five departures in Jul & Aug, priced from \$13,350 per couple - phone 1300 720 000 to make a reservation.

Kick back and relax on an extended stay at **Anantara Hotels & Resorts** around the world with a 40% off deal released this week. Valid at the group's resorts worldwide for bookings by 20 Aug for stays until 31 Aug, minimum stay lengths apply per resort - see www.bit.ly/anantaradeal.



Sales Executives wanted!

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New South Wales & Victoria

Travel Daily Exclusive

Celebrity Interview with TV vet Dr Chris Brown



HAVING charmed his way into the hearts of animal lovers everywhere, Channel 10 are sending popular new star Dr Chris Brown packing but in a good way.

One of the stars of the networks' popular lifestyle program *The Living Room* is uncovering weird, wonderful and outright wacky animal stories in some of the furthest parts of the globe. Before he left though,

Brown made time to sit

down for a chat with *Travel Daily* to discuss his travel plans, his travel trips and some of his favourite travel memories.

What has been the highlight of your career so far?

That's a tough one. It would have to be operating on a wild rhino on the savannah in Africa while being charged by another!

What is your favourite holiday spot? Lord Howe Island. It may be just a few hours away but it's the most naturally raw and untouched island I've ever seen. And it's so quiet. You can find your own beach, breathe in the salty air...and relax.

What is one of the most exotic destinations you have travelled to?

Iceland was pretty crazy. I was there in the middle of summer so with 24 hour sunlight, you could squeeze in a lot of volcances, waterfalls, deserts, glaciers and bubbling blue hot springs in one day.

What is one thing you cannot leave home without?

My phone. Yes I know. I need to let it go. But when you're juggling a vet clinic, a vet show and a travel gig, it's handy to keep in touch!

What is the most common item you leave at home?

My phone charger! Yes I know. I should learn but it's a great way of getting to know other people when you ask to borrow complete strangers chargers. Do you have an embarrassing travel story that you can share with us?

As part of a story for *The Living Room*, I travelled to Japan and took part in a crazy tradition called The Naked Man Festival. It was confronting enough running the streets in the middle of winter wearing nothing but a sumo nappy but with the crush of 15,000 other people, the nappy no longer held what it was meant to - meaning viewers got more than they expected. Do you have a travel tip for our readers?

Don't be annoyed when your travel plans unravel. The change normally puts you onto a new course that will allow you to experience something even better than before.

What features do you look for when choosing a hotel?

A pillow menu. I've never used one, let alone ordered off one, but I'd do it just to see someone wheel in the room service trolley with your pillow on it. Free wi-fi is always good also.

What is your favourite luggage item? My camera bag. If I have time, I love to take some holiday pics while I'm away. Who is one person you wish you could sit next to on a plane?

The captain. I've always wanted to get my pilots license.

Do you have a favourite childhood travel memory you'd like to share? In an incredibly brave gesture, my parents used to take my 2 brothers and I on camping trips across Australia. The drawback for them was having to listen to the games my brothers came up with to keep ourselves amused. Our favourite was a winter game called 'cold hands'. We'd wet a hand with a moist cloth and then put it out the car window and time how long you could handle the extreme cold before you brought it back in. Frostbite was never too far away.



BA Dusseldorf route

BRITISH Airways will launch a new 17 times weekly route between London City Airport and Dusseldorf in Germany from 01 Sep, under its BA CityFlyer brand.

Making magic in Madagascar



THE island of Madagascar recently served as the destination for a unique famil hosted by The Africa Safari Co.

This group of agents flew into Antananarivo, otherwise known as Tana, to begin their eight-day trip, which saw them exposed to many different ways of life.

Wildlife on show was unlike what many expected, with plenty of lemurs, orchids, birds and even chameleons amid many very serene & picturesque landscapes. African culture abounded,

Airstrip grants

APPLICATIONS are being sought by the Federal Transport Department for funding from eligible organisations for projects to undertake safety and access works at remote aerodromes across Australia.

The money is available under the Regional Aviation Access Program - Remote Airstrip Upgrade scheme, and can cover runway surface upgrades, works on stormwater drainage, installing animal proof fencing or lighting and navigation aids.

which captivated the group with sights including hand-casted aluminium pots made by locals using only handmade charcoal and a handmade brick furnace.

Artistic local talent was also on display, with the group witnessing hand-spun silk threads woven into hats, scarves, bags & jackets, with others making paper by pulping bark and allowing it to drv in the sun.

All reports said the destination left an indelible mark on the group, with many keen to one day return to explore more.

The group is **pictured** above with their local guide.

Nobu Hotel now open

EIGHTEEN luxury suites at the new Nobu Hotel in Las Vegas are now available to reserve online, priced from US\$599 per night.

The suites are divided into three sub-categories, each with different Japanese influences.

Nobu Hotel is housed within the massive Caesars Palace complex right on the famed Las Vegas strip

and can be booked by visiting www.nobucaesarspalace.com.

Travel Daily is Australia's leading travel industry publication. Produced each weekday since 1994, the newsletter is first with the latest industry news and is available by paid subscription to people within the travel industry. Sign up for a free 14 day trial subscription at www.traveldaily.com.au.

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DoJ probes AA-US

THE US Department of Justice is reportedly probing the proposed merger of American Airlines with US Airways, with Reuters saying a key sticking point is believed to be whether the airlines may have to divest some of their combined capacity at Washington's Reagan National Airport.

If the deal goes through the combined carrier would have 68% of slots at the airport - compared to 12% for Delta, 9% for United and 11% held by other carriers.

It's a key political issue because many members of Congress regularly use the DC airport.

True North bonus

NORTH Star Cruises has announced that an additional 5% commission will be available for travel agents on bookings received after 30 Jun for a series of upcoming departures.

Eligible trips include the 07 Oct West Papua Discoverer ex DRW, the Sepik Soiree ex CNS on 11 Nov, the Bismarck Bonanza ex CNS on 23 Nov, Adventures in Paradise on 03 Dec and Archipelago Adventure on 12 Dec.

All trips include return charter flights from Australia, pristine and remote island destinations and activities - call 08 9192 1829.



WIN A SCENIC TOURS **EUROPE RIVER CRUISE**

Throughout June, *Travel Daily* is giving readers the chance to win an all-inclusive luxury river cruise for two valued at over \$20,000, courtesy of Scenic Tours and Swiss International Air l ines

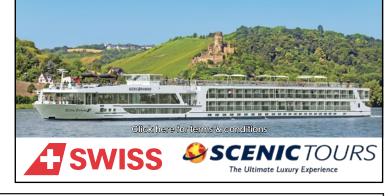
The prize includes two return economy class airfares (ex major capital city) on Swiss International Air Lines and a Category E cabin on the 15 Days Jewels of Europe River Cruise (Amsterdam to Budapest) valid for travel in March, October or November 2014.

Every day Travel Daily will ask a different question - just read the issue and email us your answer. There will be 19 questions in total, which will also be posted on our website.

At the end of the month the subscriber with the most correct entries and the most creative

response to the final question will win this all-inclusive luxury. Email your answers to: scenictourscomp@traveldaily.com.au.

Q.19: In 25 words or less describe Scenic Tours brand



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NEW THE BEST IN THE WEST RETAIL TRAVEL CONSULTANT SYDNEY – SALARY UP TO \$60K OTE

This fantastic national retail group is looking for an experienced and sales focused consultant to join one of their well established teams. Work in a busy shopping centre location, with a high walk in flow of customers, you will never be struggling for new business. Bring your top sales flair to the office and you will be rewarded with an excellent bonus scheme. Do you have 2 years retail travel experience, Galileo preferred and want to work in the western suburbs make the move today to this great role.

NEW - ROLL OUT THE RED CARPET SENIOR TRAVEL CONSULTANT

MELBOURNE (BAYSIDE) - SALARY PACKAGE TO \$55K (DOE) New boutique leisure role now available in an affluent suburb of Melbourne! This successful travel agency is now searching for an experienced consultant to join their growing team. You will be responsible for booking exciting high end leisure travel arrangements for your repeat and referral clients! Working Monday – Friday hours only you will be rewarded with a high end salary of up to \$55K plus be offered AMAZING famils and incentive trips! This is a rare opportunity and you won't want to miss it! Min 4 yrs exp

A FAIRYTALE COME TRUE! TRAVEL CONSULTANT

MELBOURNE (STH EAST) – SALARY PACKAGE \$50k (DOE) Have you always dreamed of becoming a wedding coordinator? This boutique agency is now searching for an experienced consultant to join their growing wedding team.

You will book worldwide destination weddings, honeymoons and celebrations! With regular site inspections and famils you will work M- F with the odd Saturday and be responsible for making dreams come true! This is an exciting role with a difference and a rare opportunity for Melbourne! Min 4 years high end leisure experience required!

GET OFF THE BEATEN TRACK ADVENTURE TRAVEL CONSULTANT

BRISBANE INNER SUBURBS – UP TO \$49K PKG + BONUSES Sick of selling cookie cutter itineraries? Looking for a unique travel role? This is it! Come and join this well respected adventure travel company where you will tailor memorable itineraries for your clients. From India to South America and Africa no two days will be the same. A top salary package is on offer plus bonuses, superb travel discounts and amazing famil opportunities. A love for adventure and previous travel consulting experience will be a must. Sound like the change you crave? Apply Today!

HOT GET YOUR CRUISE ON CRUISE CONSULTANT SYDNEY

SALARY PACKAGE UP TO \$55K This is a family run and owned online cruise company is looking for a passionate cruise consultant to join their fun and successful team. No two days will be the same in this role. You will have the opportunity to book fabulous cruise packages worldwide and a range of FIT arrangements. There is never a dull moment in this position. If you have 2 years experience, strong GDS and fares knowledge and a passion for cruising apply for this amazing opportunity today.

FLY ABOVE THE REST – AIRLINE RESERVATIONS AIRLINE RESERVATIONS

MELBOURNE (CBD) SALARY UP TO \$45K PRO RATA Sensational NEW airline reservations role now available in Melbournel! This full service airline is now searching for an experienced consultant to join their team on a part time basis. Working Monday – Friday 10am – 2pm this is the perfect role for those returning back to work! Servicing walk in clients and phone enquires with their reservations you will be a part of a growing team and a fun environment. If you have worked in airline reservations/ticketing before then we want to hear from you! Call us now!!

PERTH – THIS IS FOR YOU! TRAVEL CONSULTANTS PERTH (VARIOUS) – SALARY PACKAGE DEP ON ROLE

Perth travel consultants! We want you! We have some sensational new roles in Perth that we would LOVE to tell you about! We can have you earning a higher salary, have you working less hours and finally being appreciated!! There has never been a better time to register than now! If you have a minimum 2 years industry experience, knowledge of a GDS and a go get em attitude then we want to hear from you! Don't delay, roles like this in Perth are very rare! Call us now and get your work life balance back!

COAST INTO A NEW ROLE HIGH END RETAIL TRAVEL CONSULTANT GOLD COAST – UP TO \$45K PKG + BONUSES

Do you love selling the best of the best? Want to be part of a team of professionals? Here's your chance. This well known agency on the Gold Coast is looking for a travel expert to join their first class team. Handling the travel plans for the discerning traveler you will be able to provide first class service and have extensive international product knowledge. You'll enjoy a supportive management team along with great \$\$ and a rare work/life balance. All you need is 3 years retail travel consulting experience. Call to find out more!



Do you provide outstanding customer service?

Then it's time your efforts were rewarded

Great travel agents all have one thing in common – a commitment and ability to deliver excellent customer service. If you are a travel professional who enjoys exceeding your clients' expectations, then the Avis Travel Agent Scholarship is for you.

For the past 17 years this prestigious program has rewarded Australia's finest travel consultants with some magnificent prizes, including an unforgettable journey to the New York, university tuition and one-on-one business coaching.

To find out more about the Scholarship - including how to apply, tips on how to write a winning submission, the judging process and this year's prizes - just go to www.avisscholarship.com.

If you decide to take part, I guarantee you will develop a broader understanding of customer service excellence and greater confidence in your own abilities. And if you win you'll join a small but distinguished list of Scholarship recipients whose careers have been enriched by the experience.

If you believe you have what it takes, then I encourage you to take part in the 2013 program.

I look forward to receiving your application!

Russell Butler Travel Industry Manager Avis Australia

Seize the opportunity

Finding out that I was a finalist for the 2012 Avis Travel Agent Scholarship was a wonderful moment in both my personal and professional life.

There is undoubtedly a great sense of achievement in being chosen as a finalist for a program that has over the years encouraged and rewarded so many talented travel consultants.



As part of the judging process I was lucky enough to subsequently spend time with other finalists, talk with sponsors, meet a range of travel industry leaders and mix with former winners, all of whom I found inspiring. To then hear my name read out at the 2012 winner was what I could only describe as a surreal and momentous experience.

Over the past 12 months I've tried to make the most of the wonderful opportunities afforded me as a winner. I've travelled in style, grown professionally through training and mentoring, and gained a deeper insight into our industry. It has been an experience I will certainly cherish forever.

If you are truly enthusiastic about delivering customer service then put yourself forward for this award in 2013. You have nothing to lose and - like me - so much to gain.

I wish you the best of luck.

Bettiann Gain MTA Travel













We would like to recognise the support of our valued sponsors without whom, the Scholarship would not be viable.

www.avisscholarship.com