

REGISTER NOW

to join the conversation at a

# LIVE WEB EVENT

Join industry experts to discuss what the evolution of web and mobile will mean for travel agencies in 2015, and how to position yourself to stay ahead.

REGISTER NOW

...and receive a complimentary Research Paper!

Hosted by:

Travel Daily

Sabre Pacific

# Travel Daily

First with the news

Friday 17th May 2013

FULL SUPPORT FOR YOUR BUSINESS

Join Australia's most successful home based travel consulting partnership



join.travelmanagers.com.au  
1800 019 599

TRAVELMANAGERS  
personally yours

## Egypt downgrade

THE Dept of Foreign Affairs and Trade has reissued its Smartraveller travel advice for Egypt, and is now no longer advising Australians to reconsider their need to travel to the cities of Suez, Port Said and Ismailia.

## SIA yields under pressure

**SINGAPORE** Airlines says forward bookings for the next few months are "almost flat compared to the same period last year," with the airline hit by weak economic sentiment, high fuel prices and currency movements.

The airline this morning reported a 13.8% increase in group net profit to S\$379m for the 12 months to 31 Mar - but the result was assisted by gains on the sale of aircraft and spares, with operating profit down 19.8% to \$229 million for the year.

Group revenue rose 1.6%, with passenger carriage up a healthy 7.3% but at lower yields.

"The global economic outlook remains uncertain with the ongoing weakness in the Eurozone and sluggish recovery in the United States," SIA said.

During the current "post-Easter

lull period", SIA is implementing capacity adjustments to weaker markets through to Jun.

Despite the weak environment, SIA said its "strong financial position will enable it to weather the many challenges and allow for continued investment in product and service enhancements".

## Dnata buys out AF/KL

**EMIRATES-OWNED** Dnata has bought out the stake held by Air France-KLM in Servair Airchef, the airlines' joint venture catering business in Italy.

## McCormack gets the Emirates guernsey

**ROYAL** Caribbean Cruises National Sales Manager, Peter McCormack is in a frenzy of anticipation after being selected as the winner of this week's Coin Toss competition.

He'll be out in the middle of the MCG tomorrow night in front of 80,000 fans, taking part in the pre-game formalities before the blockbuster AFL game between Collingwood and Geelong - see Mon's issue for a full report.

## Seven pages of news

*Travel Daily* today has seven pages of news & photos plus full pages from : (**click**)

- AA Appointments jobs
- TD/Sabre online conference

## QF Tassie pact

**QANTAS** and Tourism Tasmania have launched a joint marketing campaign, focusing on drawing visitors from Sydney, Canberra, Melbourne, Brisbane, Adelaide and Perth, with a special site at [qantas.com.au/traveltasmania](http://qantas.com.au/traveltasmania).



**EUROPE LUXURY RIVER CRUISING**

2014 OUT NOW



**THE CROWN OF EUROPEAN RIVER CRUISING**

**FLY FREE\***  
Book by 31 October 2013



CALL 1300 278 278  
or visit [www.aptgroup.travel](http://www.aptgroup.travel)

\*Conditions apply. Contact APT for full terms & conditions. Australian Pacific Touring Pty Ltd ABN 44 004 684 619 Lic. No. 30112 MKT11607

## Join our web event

**THERE** are just a few places left for the upcoming joint *Travel Daily*/Sabre Pacific online conference, which will take place at 10am EST on Tue 28 May.

Registered participants for the free event will be able to attend from their own desk, with live presentations on the evolving travel industry from *TD* editor Bruce Piper, AFTA ceo Jayson Westbury, Norm Rose from PhoCusWright and Sabre Pacific CIO Mark Mison.

See the **last page** for details.



**Providing a Consolidator Service**

for all markets and valuing the Travel Agent and their Independence



Click to read more and a better solution

# HUGE INCENTIVE

5 X \$10,000 CASH PRIZES PLUS A LUXURY NT HOLIDAY **REGISTER NOW**



\*Conditions apply

## Get the VIP Treatment you Deserve

Hong Kong Summer Spectacular  
21 June - 31 August 2013



HONG KONG VIP PACKAGES

Supported By



For more information visit [www.qhv.com.au/agents](http://www.qhv.com.au/agents)

## Business Development Managers

- ▶ 2 positions available in Sydney
- ▶ Each for a different hotel property
- ▶ New business development exp ess.
- ▶ Salaries paid on experience, from \$60K+

Contact: Peter Jackson  
02 9278 5100  
peter@inplacerecruitment.com.au



[click here for details](#)

# Travel Daily

First with the news

Friday 17th May 2013



**Aircalin**  
New Caledonia

[CLICK HERE](#)

## Qld lauds EK boost

**EMIRATES'** decision to launch A380 services to Brisbane from Oct (**TD** yesterday) has received praise from the Qld Government. "This is clearly great news for Queensland and Brisbane tourism operators and businesses, and the Newman Govt plans to make the most of the opportunity to boost tourist numbers in regional areas too," said Qld Minister for Tourism Jann Stuckey.

The Minister said the capacity boost of nearly 100,000 extra seats weekly on the Brisbane-Dubai route was good news for UK/Europe bound travellers, and supports state tourism - one of four pillars for the economy.

**MEANWHILE**, Emirates says the Brisbane capacity upgrade "is not connected" with the NZ MOT's positive decision on the QF pact.

## JQ 787s a few weeks late

**JETSTAR** has confirmed the delivery of the Qantas Group's first Boeing 787 *Dreamliner* aircraft has been pushed back about a month, to Sep this year.

The QF Group now has a firm order for 14 *Dreamliners* - down from an initial order of 65 (plus 50 options) that were originally

## MEL int'l traffic up 5%

**CHINA** continues to drive growth in international arrivals at Melbourne, after the airport today reported a 23% year-on-year increase in arrivals from the country during the month of Apr.

Overall, international arrivals spiked 5% to over 572,000, with Taiwan up 18%, Vietnam up 14% and Philippine traffic rising 7%.

Melbourne Airport ceo Chris Woodruff used the figures to emphasise why more aviation capacity between Australia and key overseas markets was key, particularly in Asia.

"The Australian Government must lead the way in supporting more capacity on key air routes so airlines can provide the additional seats the travelling public is demanding," he said.

**MEANWHILE**, Sydney Airport recorded a 2% year-on-year growth in int'l pax, with just over one million visitors for the month.

Visitors from Singapore, China and Thailand were the strongest performers for the month, while Hong Kong arrivals dipped 18%.

slated to be divided up between its low-cost subsidiary and the mainline operation.

JQ's maiden state-of-the-art carbon composite aircraft will come off Boeing's assembly line in Seattle early next month, complete with FAA approved modified batteries that were introduced to prevent previous 787 groundings, the *SMH* said.

"Boeing has advised that Jetstar's first B787 will now be ready for delivery at the end of Sep, which is broadly in line with our revised expectations."

"Jetstar is still on track to be the first low-fare airline in Asia-Pacific to operate the new aircraft," a spokesperson for the carrier said.

## TA recruits a BJ loser

**MELBOURNE** photographer, cinematographer and director Ellenor Argyropoulos has been appointed to Tourism Australia's social media team.

Argyropoulos was an unsuccessful candidate in TA's 'Best Jobs in the World' comp, with 18 finalists named on Wed.

The 22 year-old's social network skills were showcased in her application & will be put to use, with Argyropoulos to document activities of the finalists when they arrive in Australia soon.

Tourism Australia md Andrew McEvoy said the calibre of the candidates was so high, TA created its own 'Best Job'.

## BW Premier Perth

**BEST** Western Australasia has added its second Best Western Premier property to its portfolio in Australia in the WA capital.

The Best Western Premier Terrace Hotel Perth features 15 custom designed suites.

**Sell, Shop & Party.**

with United from 6-31 May!

**UNITED**

A STAR ALLIANCE MEMBER

**Mid Office**  
One partner, many choices



You wouldn't offer the same trip to every traveller.

We don't offer the same solution to every travel agent.

We work with you to select the mid office that best suits your business

Get the right fit

Australia  
1800 060 537  
sales@au.amadeus.com  
www.au.amadeus.com

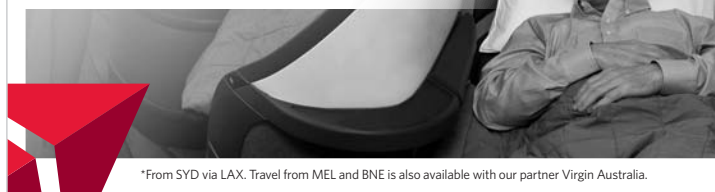
New Zealand  
0800 949 009  
sales@nz.amadeus.com  
www.nz.amadeus.com

**AMADEUS**  
Your technology partner

**SURROUND YOURSELF IN THE COMFORT OF BUSINESS ELITE.**

Relax in our 180-degree flat-bed seats with direct aisle access, and rest all the way to New York-JFK\*.

For details, visit [delta.com](#) or call 1800 458 368.



\*From SYD via LAX. Travel from MEL and BNE is also available with our partner Virgin Australia.

**air astana**  
from the heart of eurasia



Sydney office  
contact number  
02 8248 0060  
[www.airastana.com](#)



Free luxury UAE stays

الإتihad  
**ETIHAD**  
AIRWAYS

# Travel Daily

First with the news

Friday 17th May 2013

Every agent has a reason to join

Total freedom, flexible hours, better work life balance & higher commissions

**MTA** mobile travel agents

Call 1300 682 000  
Visit [join.mtatravel.com.au](http://join.mtatravel.com.au)

## BLC says no to under 14s

**FIJI'S** Blue Lagoon Cruises has altered its program to entice "a new passenger demographic" that excludes the family market with young children.

The boutique small ship firm will pitch its product at a "more active" market keen for "unique and varied activities", adding an extra day on its three- and four-day itineraries, cruising around Monu Island and the Sacred Isles.

International Sales Manager Wendy Fisher told *Travel Daily* BLC was repositioning its product to "a more high end delivery which will target a broad cross section of the adult market."

"There is a strong emphasis on romance, escape and 'Fiji time' relaxation.

"As such, we will no longer be pursuing the family market, hence the move to introduce an age restriction to 14 years and over," Fisher told *TD*.

Effective 06 Sep, other product

enhancements will see BLC add optional activities and excursions - such as scuba diving, guided walks, swimming with manta rays and tours.

Also new are mid-week Cheetah 1.15 hr catamaran transfers from Port Denarau to the Mamanuca Island region where passengers will be dropped/collected for their voyage on *Fiji Princess*.

Guests will also be able to package up a cruise with a stay at a Mamanuca Island Resort and join *Fiji Princess* without returning to Denarau.

BLC is advising the trade that pre-booked pax after 06 Sep will be offered an alternative option on a "case by case basis to ensure clients are satisfied."

Contracted rates for the current shorter duration cruise will be honoured through until 01 Apr.

More details on the changes at [www.bluelagooncruises.com](http://www.bluelagooncruises.com) or email [reservations@bhc.com.fj](mailto:reservations@bhc.com.fj).

## Sydney Crown Tower

**BILLIONAIRE** James Packer has selected the UK based Wilkinson Eyre Architects as the principal designer for the planned six-star resort hotel at Barangaroo South near Darling Harbour, Sydney.

Wilkinson Eyre were chosen from eight international parties which made Expressions of Interest in the project.

The \$1 billion 60-storey tower

will be home to units and a casino plus a low rise 350-room hotel, and is planned to be 235 metres



tall - Sydney's second highest structure after Sydney Tower.

View a collection of images of the Crown Sydney Hotel concept at [www.bit.ly/crownsyddesign](http://www.bit.ly/crownsyddesign).



## Window Seat

**WESTERN** Sydney's Bankstown Airport has emerged as the next possible location for the NSW capital's second airport, in the eyes of Turkish Airlines anyway.

This week the Star Alliance carrier gave its best indication yet that it's keen to introduce Australia to its route network.

A blogger on the *Australian Frequent Flyer* forum posted a screen-shot off Sydney Airport's website showing a data entry hiccup which scheduled Turkish Airlines Flt TK8021, a codeshare 747-400 flight operated by Thai Airways on 13 May, to land at Bankstown, rather than SYD.

| ARRIVALS                             | DEPARTURES         |           |             |       |       |          |
|--------------------------------------|--------------------|-----------|-------------|-------|-------|----------|
| Flight number or destination/Airline | Date               | Time/Zone |             |       |       |          |
| Bankstown Airbase                    | Friday, 15/05/2013 | 06:00     |             |       |       |          |
| INTERNATIONAL                        | DOMESTIC           |           |             |       |       |          |
| DATE                                 | AIRLINE            | FLIGHT    | DESTINATION | SCHED | EST   | TERMINAL |
| 15/05/2013                           | THAI AIRWAYS       | 747-400   | Bankstown   | 15:00 | 15:00 | T1       |

Hong Kong and London?  
With pleasure.

Hong Kong from \$793  
London from \$1750

Book by 20 May

Call 1300 727 340  
Refer to your GDS,  
visit [vsflyinghub.com](http://vsflyinghub.com)

virgin atlantic

Terms and conditions apply.

## Flighties on Baywatch patrol

**GATE 7**, Visit Newport Beach, Universal Studios Hollywood and Air New Zealand hosted nine Flight Centre consultants on a recent famil to California.

The trip included three days exploring Orange County's idyllic coastline at Newport Beach, which has been ranked among the 'Top 10 Resort Towns in the US'.

Other highlights included a day at the entertainment capital of LA, Universal Studios.

**Pictured** above right loving the 'SoCal' lifestyle, back row from left are: Adam Kormendy, Kate Dickson, Tara Porter, Erin Harris and Jacinta Browning.

Front row: Lisa Dunn, Gate 7; with Ben Murphy, David, Anorov, Ashleigh Quinn and Jacob Evans.

## Lux show selling out

**LUXPERIENCE** ceo Helen Logas is urging potential exhibitors at the luxury showcase to act now and book as floor-space is in its final sell-out phase.

"Serious players seeking high yields in top end travel need to book now as this ship sails on 01 Sep," Logas said.



## Aava representatives

**UNIQUE** Tourism Collection has been named as the Australian reps for Aava Resort & Spa in Khanom, in SE Thailand.

## Africa price drop

**ON THE** Go Tours has dropped the price of its seven-day Africa lodge safaris by one-third for remaining departures.

The trip visits the Serengeti, Ngorongoro, Lake Manyara and Tarangire National Parks, and is based on mid-range lodges and tented lodges.

The new permanent price of the Tanzania, Wildlife Week trip \$2,229, a saving of more than \$1,000 per person - for further details phone 1300 855 684.

**CHINATOURS.COM... PROVIDING TAILORMADE HOLIDAYS AT COMPETITIVE PRICING**

Reservations call • 1800 306 669  
Visit • ChinaTours.com  
Email • tours@chinatours.com



**CLICK FOR MORE INFORMATION**

## NSW winter promo

**DESTINATION** NSW has kicked off a two-month campaign aimed at luring interstate and overseas visitors to Sydney & regional areas of the state in winter.

NSW Minister for Tourism George Souris said the next phase of the 'Love Every Second in Sydney' campaign focuses on "a season of wall-to-wall events."

The promo draws on the state's sporting, music, food and cultural events and festivals, such as the British and Irish Lions Tour, Manchester United vs the A League All Stars and Vivid Sydney.

Destination NSW will promote the campaign, which last year contributed to over 3 million visits to the sydney.com website.

Partners working with DNSW include Qantas, Accor, Expedia and Lastminute.com.

## Scenic C&A price hold

**SCENIC** Tours is offering early bookers for its 2014 Canada & Alaska program the ability to lock in 2013 prices on a select range of itineraries.

Clients booking early not only receive peace of mind securing an early space, they are guaranteed the best earlybird offers, even if the program changes, and enjoy special upgrades once the final full program is released.

Scenic's 18-day The Canadian Rockies & Alaskan Cruise, incl flights with taxes, all activities, events, entertainment & dining highlights, most meals and more is priced from \$9,695ppts.

## AirAsia India chief

**AIRASIA** Group has announced the appointment of the first ceo for its new Indian offshoot.

Indian-born Singapore-based Mittu Chandilya will lead AirAsia India, effective 01 Jun 2013.

Founder of the no-frills airline Tony Fernandes said Chandilya had the "crucial understanding on how our business model works."

**MEANWHILE**, Fernandes' Tune Hotels group has opened its first property in India, the 100-room Tune Hotel Ahmedabad.

The Indian property is the 29th Tune Hotel globally, joining 11 in Malaysia, five in the UK and four each in the Philippines, Thailand and Indonesia.

## Destination Asia eDA

**THAI** travel management firm Destination Asia has introduced a new online booking engine for travel partners.

Dubbed eDA, the platform can be used to book hotels, tours, transfers and also make special requests in a single PNR - more at [booking.destination-asia.com](http://booking.destination-asia.com).

## Tas welcomes events

**HOTEL** occupancy levels at properties in Hobart have soared this week as a result of a number of conferences being held in the city, according to Tourism Minister Scott Bacon.

Tasmania is expecting around 3,000 delegates this month, with the Alzheimer's Association of Australia event alone to inject about \$2.5m into the economy.



**afta**

**NATIONAL TRAVEL  
INDUSTRY AWARDS**

# Tickets on Sale Now

## afta National Travel Industry Awards

Saturday 20th July 2013

**VISIT**  
[www.afta.com.au](http://www.afta.com.au)



Friday 17th May 2013

## Ch 7 dealing with APT

**FIVE** luxury APT European river cruise holidays will be given away to viewers next week on Channel 7's *Deal or No Deal*.

A 15-day Magnificent Europe itinerary will be won by a viewer at the end of each show, including flights from Singapore Airlines, aimed at encouraging more pax to book APT through agents.

## Qld humpbacks pitch

**QUEENSLAND** Tourism Minister Jann Stuckey has unveiled the largest promotional campaign for Fraser Coast's whale-watching season, with \$500,000 to be spent marketing the activity as part of a pitch kicking off in Jun.

"Each year the local industry estimate that the whale watching season attracts around 50,000 visitors to the Fraser Coast region, injecting approximately \$80 million in to the local economy," the Minister said.

## Visa-free stops in Jun

**THREE-DAY** visa-free stopovers in Guangzhou (*TD* 05 Apr) will take effect from Jun, the State Council announced yesterday.

The largest airline operating from the hub, China Southern Airlines, has welcomed the move, saying it is developing a raft of new services for passengers utilising the visa-free policy.

The carrier said the move will help it build the city into a major global aviation hub and assist in transforming the carrier into one of the world's biggest airlines.

## Groceries now at MEL

**WOOLWORTHS** has launched the first grocery collection service in an Australian airport, with a 'click&collect' now available in Melbourne Airport's forecourt.

Groceries ordered online or via the Woolworths app can now be collected after getting off a plane.

More flights to MNL than any other carrier

4 x B777 direct flights from SYD

3 x B777 direct flights from MEL

7 x A320 flights from PER/BNE via DRW from June

Click here for more details



Philippine Airlines

## Shiny gold catches agents eyes



**DISCOVERING** Dubai by foot and shopping in the souks was on the agenda today for the Emirates/DTCM Dubai mega-famil agents who couldn't wait to do a walking tour of the city's old quarter, bustling with the fragrant alleys of the spice and gold souks.

A highlight was Al Fahidi Fort, which houses the Dubai Museum, built around the year 1787.

Galleries recreate traditional Arab houses, mosques, souks and the desert and is the ideal place to explore Dubai's rich history.

In the Sheikh Mohammed Centre for Cultural Understanding in Bur Dubai, the agents enjoyed a typical Emirati brunch, with a funny take on UAE culture, customs, traditions and religion from one of the local Arabs.

**Pictured** above with gold in their eyes, and in their hands, from left is Deborah Baptista,

Flight Centre Joondalup; Victoria Ardizzone, Travelworld Willetton; Jasmine Drew, Jetset Travel Albany and Megan Schukowsky from Tertiary Travel Nedlands.

Please join us for our 2013 Northern Hemisphere Ski

Agent Expo Evening

...Win a weeks FREE accommodation & Lift Passes!

Come and meet the experts from our top selling Northern Hemisphere ski areas and put yourself in with a chance to win a week skiing or snowboarding in the USA or Canada next year!

Wednesday 22 May 2013

The Grace Hotel | 77 York Street, Sydney

5.45pm Welcome  
6 - 7.30pm for Expo

Join us for delicious canapes & drinks, lots of useful information and your chance to win great prizes!

Numbers are strictly limited!

RSVP to:  
Jenny Coros - jcoros@skimax.com.au

SKI  
MAX  
HOLIDAYS



## CRUISEFACTORY

- Get onboard the fastest growing segment of the travel industry
- Smart Sites let you simply add cruise travel agency pages to your website from only \$99 per month !
- Smart Sites cover hundreds of ships, thousands of sailings and hundreds of independent cruise specials

CLICK HERE TO DOWNLOAD A BROCHURE

<http://www.cruisefactory.com.au/>

Travel Daily  
on location in  
Dubai

Today's issue of *TD* is coming to you from Dubai, courtesy of Dubai Tourism & Commerce Marketing & Emirates on the 2013 annual agents mega-famil.

**MAN-MADE** marvels abound in Dubai and *TD* is staying in one of them - the Armani Hotel nestled in the world's tallest tower, the iconic Burj Khalifa that soars 828 metres above Downtown Dubai.

It's so tall, you have to strain your neck to look to the top, and it's easy to lose your count once you reach the 140th floor.

Fashion guru Giorgio Armani promises a "home-away-from-home" experience & this hotel's 160 guest-rooms certainly offer that with large kitchens, Miele washing machines & dryers.

Armani has a passion for comfort, elegance & comfort and you see that philosophy the second you walk in the door.

On arrival, *TD* is met by a "Lifestyle Manager" who checks you in and takes you to your room to explain its many unique features.

There are seven restaurants offering Japanese, Indian, Mediterranean and authentic Italian cuisine.

The rooms and suites overlook the Dubai Fountain and Arabian Gulf and are a few minutes walk to retail heaven - The Dubai Mall - the largest in the world with over 1,200 outlets.

Everywhere you turn here, a new eye-popping sight awaits.

## Integration, integration, integration...



Tramada has again enhanced its value proposition with the announcement

of an innovative partnership with Net Trans, the world's leading hotel commission recovery service. The resulting product is designed to help Australian and New Zealand travel agencies boost their hotel commission earnings.

Analysis has shown that around 40 per cent of commission owed by hotels is never handed over to the agencies which have earned it. Most agencies fail to chase commission because it is time-consuming and sometimes the expense of banking commission cheques might not be justified. Net Trans solves the problem by handling and chasing commission for agents on an outsourced basis. The company processes commission for 16 million room nights by agents in more than 90 countries every year.

As an extension to the core Net Trans process (based on GDS content), agencies will be able to leverage Tramada's reconciliation interface to easily identify commissionable room nights and have them reconciled against the collected commissions. **The interface coupled with the Net Trans service delivers an end-to-end solution for your hotel commissions workflows.** This offering is exclusive to Tramada and Net Trans and will not only deliver new efficiencies to the agency but increase revenue with minimal incremental effort.

*Truly leading technology that others strive to follow.*

For more information email [sales@tramada.com](mailto:sales@tramada.com) or [richard.bjorkmann@ntrans.com](mailto:richard.bjorkmann@ntrans.com).

**John Tran,**  
Head of Product Management,  
Tramada – your technology partner



## SpiceRoads Aus focus

**ASIAN** cycling tour firm SpiceRoads is responding to demand from increasing numbers of Australian guests, expanding its itinerary range in Myanmar.

The ceo of SpiceRoads, Struan Robertson, in Sydney this week meeting trade representatives and former customers, said Myanmar and Vietnam were hot destinations at the moment for Australian cycling enthusiasts.

"We are now looking to expand our range of cycling tours in Myanmar, where SpiceRoads is the only company providing cross border trips from Yunnan in China to Mandalay," Robertson said.

"On tour numbers, Myanmar is proving to be the destination of the year for Aussies".

## Ski season ramps up

**SNOW** has started falling 22 days from the opening weekend of the 2013 ski season at Hotham Alpine Resort in Mt Hotham, Vic.

**MEANWHILE**, charter airline Adagold Aviation has launched its new Embraer 135 Regional Jet and is offering charter flights from Brisbane direct to Mt Hotham.

The aircraft lands on the special Mt Hotham airstrip, located only 20 mins from the slopes and can carry up to 30 pax comfortably.

More info - phone 1800 767 747.

## Gibb River Road deals

**APT** has cut \$500 from the price of its 13-day Kimberley Wilderness 4WD Adventure for the 14 & 17 Jun itineraries, booked by 31 May.

The two tours are now priced from \$7,395pp - ph 1800 240 504.

## Wotif stay+show deal

**TRAVEL** packages incorporating tickets to see the returning stage production of The Lion King from Dec at Sydney's Capitol Theatre have been released by Wotif.

Packages including flights, hotel and show tickets can be bundled in one transaction and are on sale at [www.wotif.com/lionking](http://www.wotif.com/lionking).

## Mahjong at 134m high

**BRIDGECLIMB** has hosted a game of Mahjong on top of the Sydney Harbour Bridge in celebration of the recent launch of its Mandarin climb experience.

The Chinese originating game included Tony Liu, the proprietor of Jade Express Travel in Sydney.

Friday 17th May 2013



**FRASER** Island 'Woke Up With Today' in Noosa and the Fraser Coast this week, as Today Show weathergirl Emma Freedman this morning concluding her week-long visit to the popular region.

Part of the visit included a morning at Kingfisher Bay Resort, coordinated by Tourism & Events Queensland and Tourism Fraser Coast, and saw Freeman present her half-hourly weather reports from varied parts of Fraser Island.

Among the highlights of the area showcased included Lake McKenzie, 75-mile beach and The Maheno ship wreck as well as highlights of the resort itself.

## Tas joins the mainland

**EUROPCAR** Tasmania will cease operation as a franchise of its parent firm, joining the ranks of the Europcar Australia corporate network after being fully acquired.

The move is effective 16 May and will see all employees of Europcar Tasmania switch over as now part of Europcar Australia.

## More wanting Samoa

**VISITORS** to Samoa jumped 20% year-on-year in 2012, with Aussie arrivals up 12% in the same period.

Holidays arrivals were up 39%, with the highest arrival numbers coming from Virgin Samoa at 29% followed by Air New Zealand at 9%.

A total of 134,564 people visited the island throughout the year.

## Bunnik Americas sale

**BUNNIK** Tours has cut up to \$500 off the price of four of its all-inclusive itineraries in its South & Central America range if booked and deposited by 21 Jun.

Discounts apply to selected tours ranging in length from 24-35 days - phone 1300 125 007.

The resort's watersports activity offerings and the famous bush tucker talk and taste program were also featured in telecasts.

A group of eight travel agents from AAT Kings also happened to be there at the time, and managed to join Emma on the program one morning with their local hosts and some resort staff, all of whom are pictured above.

## WIN TICKETS TO SEE SLAVA'S SNOWSHOW



Every day this week, we are giving readers the chance to win a double pass to the **Slava's Snowshow** at Theatre Royal at 7.30pm on Tuesday 11th June.

Since its creation by renowned Russian clown Slava Polunin in 1993, Slava's Snowshow has played to millions of people in more than 30 countries and 120 cities including New York, London, Los Angeles, Paris, Rome, Sydney, Rio de Janeiro and Moscow.

Tickets available through [www.ticketmaster.com.au](http://www.ticketmaster.com.au).

To win, simply be the first person to send through the correct answer to the question below to: [slava@traveldaily.com.au](mailto:slava@traveldaily.com.au).

*Which theatre in Sydney is Slava playing at?*

Hint! Visit [lunchbox-productions.com.au/slava](http://lunchbox-productions.com.au/slava)  
Congratulations to yesterday's lucky winner, **Matthew Chisholm** from **Chisholm & Turner Travel Associates**.



## A320s coming to SAA

**SOUTH** African Airways will soon begin taking delivery of a new fleet of Airbus A320 aircraft, with the jets' implementation aimed at cutting fuel bills, training and maintenance costs.

The carrier will then gradually begin phasing out its ageing B737 aircraft fleet from service.

## New CX check-in plan

**CATHAY** Pacific is set to implement a new Amadeus powered Customer Management check-in system by the end of next year.

The new system will also allow more fluid communication about delayed and cancelled flights, with enhanced options for moving disrupted passengers to alternative services.

Self-service bag drops and self-printing luggage tags is another avenue the carrier is understood to be investigating, in addition to self-boarding gates (**TD** Mon).

## TravelManagers regional hitouts



**STAFF** from the TravelManagers National Partnership Office (NPO) hit the road recently, gathering as many of the company's network of home-based agents stationed around Australia for a series of regional meetups in four states.

The meetups provide a chance for the company's agents to meet with new preferred suppliers and joint venture partners, which this time around included the Travel With Kidz partnership (**TD** 17 Jan), Cruiseco and the CruiseManagers brand set up last year (**TD** 12 Nov).

TravelManagers general manager Michael Gazal said the regional meetups also allowed the NPO staff to hear feedback from the agent network to ensure it knew how it was performing in relation to providing information, resources and support.

"An overriding objective for all our regional meetings, and in fact everything the National Partnership Office does with the personal travel managers, is to create a sense of family and encouraging the understanding that we are all working together towards one end," Gazal said.

The regional meets complement the annual National Conference, held each Nov and are in addition to regular "cluster meetings" held within each state during the year.

Attending TravelManagers are **pictured** above enjoying some wine tasting at the Balgownie Estate in Vic's Yarra Valley as part of the TravelManagers Vic meet.

## WIN A HOLIDAY TO HAWAII, THE BIG ISLAND

To avoid confusion with the name of the entire state, the island of Hawai'i is often called the "Big Island," and what an appropriate name it is. Nearly twice as big as all of the other Hawaiian Islands combined, its sheer size can be inspiring.

This month Travel Daily is giving readers the chance to win a holiday to the island of Hawai'i, courtesy of Hawaii Tourism Oceania, Hawaiian Airlines and Hilton Waikoloa Village.

The prize includes two return economy airfares from Sydney to Kona via Honolulu with Hawaiian Airlines, six nights accommodation at the incredible Hilton Waikoloa Village and return airport transfers with a flower lei greeting on arrival.

Each day Travel Daily will ask a Hawaii-related question – just read the issue and email us your answer. At the end of the month the subscriber with the most correct entries and the most creative response to the final question will win this inspiring Hawaii holiday.

Email your answers to: [hawaiicomp@traveldaily.com.au](mailto:hawaiicomp@traveldaily.com.au).

**Q.13: If travellers are driving to Hawaii National Volcanoes Park, which airport is only 45 minutes away?**

Hint: [www.gohawaii.com/au/big-island](http://www.gohawaii.com/au/big-island)



[Click here for terms & conditions](#)

HAWAII TOURISM  
OCEANIA

HAWAIIAN  
AIRLINES

Hilton  
WAIKOLOA VILLAGE

**Travel Daily** is Australia's leading travel industry publication. Produced each weekday since 1994, the newsletter is first with the latest industry news and is available by paid subscription to people within the travel industry. Sign up for a free 14 day trial subscription at [www.traveldaily.com.au](http://www.traveldaily.com.au).

**Postal address:** PO Box 1010, Epping, NSW 1710 Australia  
**Street address:** 4/41 Rawson St, Epping NSW 2121 Australia  
**P:** 1300 799 220 (+61 2 8007 6760) **F:** 1300 799 221 (+61 2 8007 6769)

Travel Daily is a publication of TDaily Pty Ltd ABN 34 108 508 765. All content fully protected by copyright. Please obtain written permission to reproduce any material. While every care has been taken in the preparation of Travel Daily no liability can be accepted for errors or omissions. Information is published in good faith to stimulate independent investigation of the matters canvassed. Responsibility for editorial comment is taken by Bruce Piper.

**Advertising and Marketing:** Christie-Lee Lachance, Lisa Martin and Magda Herdzik  
Email: [advertising@traveldaily.com.au](mailto:advertising@traveldaily.com.au)  
**Business Manager:** Jenny Piper  
Email: [accounts@traveldaily.com.au](mailto:accounts@traveldaily.com.au)

Part of the Travel Daily group of publications.

Travel Daily CRUISE PHARMACY  
WEEKLY DAILY

**Publisher/Managing Editor:** Bruce Piper  
**Editor:** Guy Dundas  
**Assistant Editor:** Matt Lennon  
**Contributors:** Chantel Housler, Jenny Piper and Barry Matheson  
Email: [info@traveldaily.com.au](mailto:info@traveldaily.com.au)

Travel Daily TV

business events news





**\*COME JOIN THE A-TEAM\***  
**RECRUITMENT CONSULTANT**  
 SYDNEY BASED  
**TOP SALARY PACKAGE & BENEFITS**  
 Love being a part of the Travel Industry  
 but thirsty for a new challenge?  
 RECRUITMENT IS A GREAT OPTION!

Due to new business, our Sydney team is searching for a talented individual to join our Permanent division.

As part of our successful team you will be responsible for managing all client recruitment needs, whilst also assisting candidates find the perfect role.

Fantastic perks include an uncapped salary package, amazing monthly and annual team rewards and a luxury AA Conference. (N.T Conference is pictured here)

This is the ideal opportunity to use your industry knowledge, passion, strong sales ability and great customer service skills in a whole new career direction!

**TO APPLY - EITHER EMAIL YOUR CV**  
**apply@aaappointments.com.au**  
**or RING OUR MD DIRECTLY ON**  
**(02) 9231 6377**

For more information on this role  
 or other great career opportunities  
 please visit our website

**www.aaappointments.com**





# What will the evolution of Web and Mobile mean for travel agencies in 2015 and beyond?

Join the conversation in a

**LIVE WEB EVENT**

Travel Daily and Sabre Pacific have partnered to bring to you a panel of industry experts and visionaries to give you insights on upcoming trends, servicing models and strategies you can use to position yourself ahead of the technology curve.

**JOIN THOUGHT LEADERS:**

**Bruce Piper:** Managing Editor, Travel Daily

**Norm Rose:** Senior Technology Analyst, PhoCusWright

**Jayson Westbury:** CEO, AFTA

**Mark Mison:** CIO and GM of Solutions, Sabre Pacific

**When:** Tuesday 28 May

**Time:** 10:00 – 11:00

**Where:** Join this event from your own desk

**RSVP:** **Register now** by Friday 24 May

**Price:** Free (including complimentary PhoCusWright whitepaper)

All participants who attend this Web Event will also receive a **complimentary Research Paper** from Sabre Pacific on the topics discussed.

One hour of your life could position your agency for the future so **register now** and stay ahead of the technology curve.

Hosted by:

Travel Daily

Sabre  
pacific