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Travel Daily

First with the news

Tuesday 15th April 2014

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QF rejigs DXB connections

QANTAS has adjusted its distribution system to ensure that passengers on its flights to London Heathrow via Dubai are able to stay on a QF A380 all the way from Australia to the UK.

The carrier said the change will enable it to "consolidate passengers" who are using a combination of QF and EK services between Sydney/Melbourne and London.

Effective for sales from this week, Qantas passengers who travel on QF-operated services to or from Dubai (QF1/2/9/10) without a stopover will remain on the same Qantas aircraft, rather than changing planes in Dubai.

Customers with existing LHR bookings are not affected by the

change, but are being offered the opportunity to change flights so that they are able to travel on the same QF A380 aircraft for all sectors of their trip between Australia and the UK.

On this occasion there is no extra cost to make the change as long as travel dates don't change.

QF said the move is part of the ongoing review of codeshare services across its joint network with Emirates.

APT extends deadline

APT this morning announced the extension of its 2015 Europe River Cruising preview brochure prices through until 30 Apr, giving agents an extra two weeks to take advantage of the deals on offer.

The APT preview brochure offers 24 itineraries, with spokesperson Debra Fox saying after a strong start to the year, "we want our industry partners to share in our recent success" - 1300 196 420.

Another great issue

Travel Daily today has ten pages of news & photos, including a photo page for **Australia's Nature Coast** plus full pages from:

- AA Appointments jobs
- inPlace Recruitment jobs
- Globus NTIA nominations
- Renault Eurodrive

TD's new staffer

TRAVEL Daily is thrilled to announce the appointment of Sean Harrigan as our new Sales and Marketing Manager.

Harrigan is well known to the industry through his former role with Disney Destinations, and in his new position will oversee the team looking after the **TD** group's range of publications which also includes **TD Cruise Update**, **Business Events News**, **Cruise Weekly** and **Pharmacy Daily**.

He can be contacted by email to sean.harrigan@traveldaily.com.au or 1300 799 220.

No bugs on Tramada

TRAMADA has advised that none of its services are affected by the so-called internet server "Heartbleed flaw".

The company told **TD** that as soon as the issue was exposed "we took immediate action to evaluate whether any of our systems were vulnerable," with no issues discovered.

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Badgerys Creek decision

FEDERAL Cabinet has today confirmed that Badgerys Creek has been selected as the location for a second Sydney airport.

The widely anticipated decision will see the much-needed project proceed to the next stage, and comes almost 20 years since Badgerys Creek was first earmarked by the Hawke govt.

Qantas welcomed the announcement, with ceo Alan Joyce saying the second airport was a "vital piece of economic infrastructure for Australia.

"Qantas has long supported the building of a second airport

at Badgerys Creek, as have a number of detailed studies".

Sydney Airport issued a statement saying that it is important that the second facility be "developed as demand requires" and highlighting its 2033 Master Plan which shows it meeting forecast demand of 74 million passengers in 20 years.

PM Tony Abbott said planning and design work on the airport and supporting infrastructure would start immediately, with construction expected to commence in 2016.

Far East US reps

FAR East Hospitality, the joint venture partner of the former Toga Hospitality (now TFE Hotels) in Australia, has appointed Discover the World Marketing as its US marketing representative.

Far East chief operating officer Raphael Saw said America was a key market for the group, with the appointment aiming to improve US awareness of brands incl Adina, Medina, Travelodge, Marque, Rendezvous and more.

ATEC visa push

AUSTRALIAN Tourism Export Council chair John King says current visa processes are discouraging visitors from China, "our strongest international tourism market".

He particularly cited frustrations with the 18-page application form which was highlighted in discussions with several key partners in China, saying it was vital to streamline visa processes to make the most of high-yielding FIT visitors from China.

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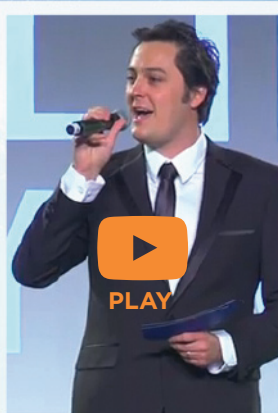
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Ethihad bonus miles

ETIHAD is encouraging corporates to sign up for its BusinessConnect company loyalty scheme, with new members receiving 10,000 bonus personal Etihad Guest miles as well as 10,000 miles in the new BusinessConnect account.

The offer only applies for sign-ups where a minimum of two travellers have been added to the BusinessConnect account, and one passenger has booked and flown within three months of the registration date.

Once these conditions have been satisfied, the 20,000 miles will be awarded by emailing the Etihad Guest number and company name to businessconnectoffer@etihad.ae.

Virgin Limited addition

RICHARD Branson's Virgin Limited Edition collection of retreats has announced the purchase of Mont Rochelle Hotel & Vineyard, located in Franschhoek in South Africa.

The 22-room property near Cape Town will undergo some refurbishment works before reopening in Aug this year.

Jetstar Asia offers HKG 'straight to gate'

JETSTAR Asia has expanded its "Straight to Gate" enhanced online check-in process to cover flights departing Hong Kong.

The service allows customers without checked luggage or visa requirements to head straight to the departure gate.

"Straight-to-Gate will eliminate the hassle of queuing and give our customers the convenience of checking in at home or at the office," said 3K ceo Barathan Pasupathi, who said the initiative means Jetstar staff can focus on serving customers with checked bags and special needs, fast-tracking the process during busy holiday periods.

Jetstar Asia also offers free in-town check-in service in Hong Kong, while the Straight-to-Gate service is available for selected routes departing from Singapore Changi Airport as well as HKG.

Pasupathi said that up to 45% of passengers travel without checked luggage, meaning that "a large proportion of our travellers will have the opportunity to use Straight-to-Gate" - including over 45,000 HKG pax this year.



Window Seat

HERE'S the way to gain some social media notoriety.

A Twitter user named "Sarah" is in hot water after sending a message to American Airlines purporting to be from "Al Qaida" and threatening to do "something really big".

The carrier responded with a tweet advising that "we take these threats very seriously" adding that Sarah's IP address would be forwarded to the FBI.

This in turn saw a series of desperate pleas from Sarah including "omfg I was kidding", "I'm so sorry I'm scared now", and "I was joking and it was my friend not me, take her IP address not mine" - culminating in "I'm f***ing 14 years old, do they think I'm gonna blow up a plane or something. I'm just stupid okay".

The original tweet - now deleted - went viral, with more than 10,000 retweets - and 'Sarah' now has over 20,000 followers on the social media network.

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Best Travel Agency Manager – Corporate (Sean Simmons)

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LA Waldorf Astoria

LOS Angeles is set to get its first Waldorf Astoria Hotel, with a 12-storey property to be located adjacent to the Beverly Hilton.

The 170-room property will be one of the biggest five star hotels in the area, with the long-delayed project expected to open in 2017.

Hilton said the arrival of Waldorf Astoria in LA is "one of the most highly anticipated developments in our portfolio".



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Game of Thrones tour

NEW tourism experiences and products aimed at capitalising on runaway fantasy hit TV show *Game of Thrones* are in development to cater to expected masses of new visitors, Tourism Ireland has advised.

Products and experiences in the works are largely centered on Northern Ireland - the setting for many of the scenes in the show.

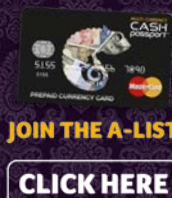
Some of the new attractions on offer include self-drive itineraries created by Causeway Coast and Glens Tourism, with signage identifying the significance of the region relevant to the show.

QR non-stop to Bali

QATAR Airways will introduce non-stop flights between Doha and Bali from 21 Jul this year, with the direct service replacing the existing one-stop operation via Singapore.

The DPS flights will operate using an Airbus A330 aircraft.

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McLachlan's first famil



MCLACHLAN Experience has just completed its first ever agent famil, with participants taking in the unique combination of South Korea and Kenya in conjunction with Korean Air and My Adventure Store.

The amazing trip featured hot air ballooning over the Masai Mara, a surprise bush dinner on the banks of the Mara river and of course lots of wildlife viewing including the "Big Five".

Highlights included a visit to an elephant orphanage, hand-feeding giraffes and an exciting moment when a baboon jumped onto the truck.

Pictured above from left with some Masai warriors during a village visit are Michelle Trembath, Tom Hosemans, KE's Cameron Brown, Lisa Pagotto of McLachlan Experiences, Lindsay Doctor and Tom Mouritz, with Mike Robertson in front.

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Travel Daily
on location in
The Black Forest

Today's issue of *TD* is coming to you courtesy of Evergreen Tours aboard the inaugural cruise of *Emerald Sky*

TRAVEL Daily is coming to the end of its week long debut cruise with Emerald Waterways aboard *Emerald Sky*, with our journey spending its final day on a trip to the Black Forest.

From the port of Breisach on the picturesque Rhine River we visit Vogtsbaurnhof - the Black Forest Open Air Museum.

Here we explore the museum that is dedicated to a traditional Black Forest farmhouse, which dates back to 1612.

To view our gallery of photos from the day, including the sampling of a freshly made delicious Black Forest Gateau, see [facebook.com/traveldaily](https://www.facebook.com/traveldaily).

Tomorrow we cruise onwards, with the voyage ending in Basel.

Refinements for *Emerald Sky*

EMERALD Waterways founder Glen Moroney has confirmed the company will make a number of adjustments to its new *Emerald Sky* vessel following feedback from agents and media on the line's "shake-down" cruise.

Moroney said an additional step has already been added to the ladder to assist swimming guests climbing out of the pool.

Other fine-tuning identified will see "fixed" bed-side tables replaced by a version which can be "clipped" on and off, thereby providing additional space for twin bedding, along with some smaller cosmetic changes.

Moroney assured that *Emerald Waterways'* second ship, *Emerald Star* - which goes into service mid-May - will have all concerns addressed and resolved.

Although just brand new, he added there will be upgrades to both *Emerald* ships at the end of the 2014 season.

"We'll refine the product as we go forward," he promised.

"There are a couple of things



on here we think we can do better, so at the end of the year we'll fix those up and it will be automatically incorporated on the new ships.

"It's not major stuff," he added.

Moroney is pictured (right) with Evergreen Tours managing director Angus Crichton in front of *Emerald Sky's* wheel-house while in Cologne late last week.

Lots more cruise industry news in today's edition of *Travel Daily Cruise Update* - subscribe free at traveldaily.com.au/cruise.



Money

WELCOME to *Money Talk*, *TD's* Tue feature on what the Australian dollar is doing.

\$1AUD = US\$0.94

FOR all the doom and gloom forecast for the Australian dollar only a few short months ago, the AUD appears to be doing pretty well, many economists say - with even the RBA starting to believe the dire warnings issued were all a bit of a storm in a teacup.

Escalating hostilities in the Crimean peninsula could have an impact on the health of the Euro in local markets, especially as analysts predict a strong economic outlook from RBA Reserve meeting minutes.

New domestic inflation data being released this month is also expected to forecast the medium term direction of the AUD.

Wholesale rates this morning:

US	\$0.940
UK	£0.562
NZ	\$1.083
Euro	€0.680
Japan	¥95.74
Singapore	\$1.177
China	¥5.849
South Africa	R9.887
Canada	\$1.030
Crude oil	US\$104.05



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New QR route

QATAR Airways will add four weekly flights between Doha and Hofuf in Saudi Arabia from 15 May this year - QR's seventh destination in the country.



Park Hotels on parade

ASIA-PACIFIC hospitality firm Park Hotel Group recently hosted a roadshow across Australia and NZ to showcase its portfolio of ten properties in Singapore, Hong Kong, China and Japan.

Events took place in Auckland, Sydney, Melbourne and Perth, with delegates meeting key business partners including travel agents, corporates, NTOs, airlines and business events contacts.

Key developments include the planned opening of two new properties in Singapore next year, as well as the "handy service" at Grand Park Orchard which sees each guest receive a personalised

smartphone giving them internet access as well as free unlimited local and international phone calls to 27 countries including Australia and New Zealand.

Auckland was included for the first time in the itinerary, with the group seeing significant potential in the New Zealand market.

Pictured above are, from left: Charlie Ridout, Park Hotels Group Sydney; Jennifer Xue, Grand Park City Hall; Melody Ang, Grand Park Orchard; Pauline Cheung, Park Hotel Group sales director; Jonathan Milburn, Lena Froelich and Vy Tran, Park Hotels Group Sydney.



AFTA UPDATE

The latest updates from AFTA's Chief Executive, Jayson Westbury

IT APPEARS that Cyclone Ita has not caused the devastation to Far North Queensland that had been expected and this is of course very good news. Queensland and in particular Far North Queensland has suffered many weather events over the past few years and I am sure the community that lives there have become very battle weary.

Nevertheless, what is most important is that the travel industry has all of the best and most available information at hand to ensure that we can inform clients of the situation with many having pending Easter Holidays booked. From what I can see it would appear that the major tourist destinations are fully operational and awaiting visitors.

The damage appears to be in the very far north and while it is always a good idea to check with service providers directly if you have any concerns or need to re assure clients, it does appear to be business as usual. I note that the airlines flying to the region have removed travel alerts with what appears to be a return to normal operations.

There are always disruptions after these types of weather events and no doubt some people will have their plans affected. What is most important is that the industry does what it can to continue to support the region. Tourism is such a lifeline to the area and without the continued visitation by tourists the impact of this cyclone becomes even more significant as it causes economic hardships.

On another important travel and tourism issue, the second airport for Sydney has finally been approved by Federal Cabinet. Surprise surprise it is to be Badgerys Creek - a location first earmarked for the second Sydney airport by the Hawke government almost two decades ago.

About time many would say, and for the travel and tourism industry a positive for the future. Having said that, I am not sure if I will still be breathing myself by the time the first jumbo actually touches down, but at least, let's hope, this decision provides some momentum to push the development forward.

There will be plenty of debate and conversation to follow about what operational format the airport will take, but for a city like Sydney that is bursting and a country like Australia which puts travel and tourism amongst its future industries, this is a good thing for us all.



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FlySolomons gets IATA tick

SOLOMON Airlines has been awarded IATA Operational Safety Audit Certification (IOSA), with the move marking "one of the most important milestones in its 52-year history," according to a statement from the carrier.

The IOSA certification will pave the way for the carrier's long-term ambition of full IATA membership, said Solomon

Airlines chairman Denton Rarawa. "Looking forward, we are hopeful this certification will also mean an increase in IATA interline partnerships," he added.

Recent commercial deals with Qantas and Air NZ have given the carrier "a unique opportunity to aggressively market the Solomon Islands throughout Australia and New Zealand," said gm operations & commercial Gus Kraus.

Partnerships with other airlines have provided connections to the UK/Europe, Middle East and USA, with Kraus saying "this is indicative of the recognition we are receiving from other IOSA accredited international carriers".

NZ insurance rebrand

ALLIANZ Global Assistance this morning officially announced the rebranding of its NZ offshoot Comprehensive Travel Insurance (CTI) as Allianz Global Assistance New Zealand Limited.

CTI was purchased by Allianz about a year ago, expanding the group's portfolio to encompass a range of clients including House of Travel, StA Travel, United Travel, Webjet, Expedia & more.

Allianz NZ ceo Phil Hibbert said the acquisition of the 40-year-old travel insurance operation was a logical expansion for the firm.

"The rebranding of CTI represents a strong strategic growth through an already well-established portfolio of white label insurance products sold through a solid foundation of established partnerships," he said.

Wine and wilderness

A NEW five-night "Walking, Wilderness and Wine" experience has been introduced by the remote Arkaba Station, located in the Flinders Ranges in SA.

The package is available for up to ten people and incorporates a 45km walk over three days, chef-prepared meals, camping in deluxe swags, six days car hire and accom at Arkaba Homestead.

A 25% discount is currently available on the package, which is priced from \$2,455pp - for more details, phone (02) 9571 6399.

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Tuesday 15th Apr 2014

Future of Rottnest

RESIDENTS of WA are being invited to provide comments and feedback on a Draft Management Plan for Rottnest Island, located just off the coast from Perth.

The plan, developed by the Rottnest Island Authority, has been tabled by WA Tourism Minister Liza Harvey and aims to address the business direction of the island for the next five years.

Topics covered in the plan include the development of new tourism ventures, destination marketing, private investment & a new eco-style accom offering.

"The challenge for Rottnest for some time has been financial.

"The draft management plan is focused on preserving the best of Rottnest & setting out a pathway for its future," Harvey said.

See www.rottnestisland.com.

Sofitel meeting deal

SOFITEL Gold Coast at Broadbeach has launched a new "luxury meeting package" at its exclusive sky high meeting venue located on the 23rd floor.

The new day delegate package at **twentythree** is priced from \$140pp including multiuser wifi access, parking, 'magnifique' food and lots more - for more information call 07 5570 0396.

Gurr going from SAT

LONG-TIME South African Tourism trade marketing mgr Rob Gurr has announced his departure from the organisation "to explore new options and take a break".

His final day at SAT will be Wed 30 Apr 2014.

NRL Rd 6 Winner

CONGRATULATIONS

Graham Catt

from *Thai Airways International*

Graham is the top point scorer for Round 6 of *Travel Daily's* NRL industry footy tipping competition, and has won a Coffee Cruise for two, courtesy of Captain Cook Cruises.



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Schoolies Europe trip

SPECIALIST schoolies travel firm Unleashed Travel has released a brand new European itinerary tailored to school leavers in response to student feedback.

Running for 18 days and visiting 18 cities, the European tour is priced from \$2,799pp & includes all flights, accom, transport and meals throughout the trip.

Participants on the trip will take in eight countries including Germany, France, Italy, Switzerland, Austria and more.

The European tour will be entirely chaperoned and is scheduled to depart 23 Nov 2014, with accommodation available in hostels, hotels, bungalows and castles.

Unleashed crew members will accompany travellers for the entire tour on a 45-seat coach.

"The chaperoned experience provides the perfect combination of independence, fun and adventure – exactly what teens are now demanding from their holiday," Unleashed Travel CEO Jot Lynas said.

The entire range of 2014 travel packages, including volunteering and alcohol-free trips will be available for sale from 23 Apr for travel in 2014 and 2015, with all trips expected to sell out quickly.

Google hotel search

GOOGLE is continuing its foray into the travel market, confirming the licensing of software from hotel metasearch site Room 77.

Three years ago, Google purchased airline reservations platform ITA software in a US\$700m deal which has seen it expand its flight search capability and launch its own short-lived airline reservations system which only lasted a year (**TD** 15 Mar 12).

The Room 77 platform assists travellers to easily make smartphone bookings for hotels, including the selection of specific rooms within each property.

Google won't own the system, but will use Room 77's software to build on its existing travel services.

MEL praise rail funds

ACTING Melbourne Airport CEO Adam Watson has welcomed the commitment by the Napthine Vic Government to build a rail link to MEL in the coming state budget.

Watson said a rail link and the widening of the Tullamarine Freeway were critical for growth.

Tigerair routes begin

DARWIN and Cairns have today welcomed their first Tigerair flights from Brisbane, the former operated by the carrier's brand new A320 aircraft stationed at Tigerair's new Brisbane base.

Fares on the new routes are on sale now, priced from \$62.95 for BNE to CNS, and \$99.95 to DRW.

Earlybirds go vroom!

CREATIVE Holidays has released its range of 2014 Singapore Grand Prix packages, with earlybird deals available until the end of Apr and valid for travel from 18-21 Sep.

Land only accom packages in three, four and five star hotels are available, packaged with general admission and grandstand tickets and more, priced from \$995ppts.

Gift cards for Easter

MSC Cruises has launched an Easter incentive, offering a \$100 Westfield gift card for the eight top selling MSC agents before the end of May in Australia and NZ.

Nat Geo Live sponsors

CATHAY Pacific, InterContinental Hotels Group and National Geographic Channel have all reconfirmed their sponsorship for the third year of the National Geographic Live event series, due to begin from Jul.

Adventure World will again act as a major partner in the series, with md Fiona Hunt saying the firm was proud to increase its involvement for 2014 (**TD** 11 Mar).

Photography company Olympus has joined as a new sponsor for the series, expanded for 2014 with new venues in Wollongong, Perth and Wellington, NZ as part of a seven city tour.



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About the Organisation:

Destination NSW is a Public Service Executive agency with responsibility for devising and implementing strategies to grow the visitor economy. Our particular focus is on driving tourism and acquiring and developing major sporting and cultural events for Sydney and Regional NSW. In addition, Destination NSW is the major investor in Business Events Sydney with the aim to secure more international conventions, incentive travel reward programs, corporate events and exhibitions for Sydney and Regional NSW.

About the Role:

Manager Visitor Services will develop, implement and monitor a new Visitor Services Strategy and new Visitor Information Services Model for Sydney and Regional NSW, in partnership with key stakeholders. The role has been created from a recommendation under the NSW Government's Visitor Economy Industry Action Plan to develop a new co-operative and coordinated approach with stakeholders, towards dedicated visitor services to improve the visitor experience.

The role will work with a wide range of stakeholders to review and address the following focus areas:

- Accredited Visitor Information Centres.
- Visitor Services network.
- Technology in the delivery of Visitor Services.
- Transport and Ticketing.
- Volunteer programs.
- Visitor Satisfaction Surveys.

How to Apply:

Please [click here](#) to apply for this role or submit your application via Jobs NSW (reference number 00002MJQ).

Applications submitted via email will not be accepted.

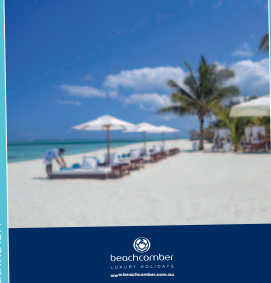
Enquiries: Simonne Shepherd (simonne.shepherd@dnsn.com.au)

Position Closes: 28 April 2014

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Check out these natural attractions!

QUEENSLAND'S Sunshine Coast and Fraser Coast joined forces to promote Australia's Nature Coast to the travel industry at expos in Sydney and Melbourne last week.

Spanning the Sunshine and Fraser coasts, Australia's Nature Coast represents the best of Queensland's natural attractions and experiences, including two UNESCO Biosphere Reserves side by side; the Great Sandy and Noosa Biospheres, a display of nature seen nowhere else in the world - World Heritage listed Fraser Island; Lady Elliot Island, the most southern island on the World Heritage listed Great Barrier Reef; 47 State and National Parks, Reserves and Forests; over 200 kilometres of pristine beaches; calm rivers and waterways and an abundance of birdlife.

A key target for the Sydney and Melbourne expos was the Asian inbound sector, with the region confident that its natural attractions, vibrant food scene, ideal climate and easy access from Brisbane Airport will make it increasingly attractive to both the more established south-east Asia markets and the emerging China market.

CEO of Sunshine Coast Destination Limited, Simon Ambrose, commented after the expos: "Natural attractions are becoming increasingly important in the travel decisions of both domestic and international travellers, and we believe that with such a vast range of water and Hinterland activities, combined with sophisticated accommodation and food options, Australia's Nature Coast has vast potential for attracting significantly more visitors to the region."



ABOVE: Participants included tourism operators from across the Sunshine and Fraser Coasts.



ABOVE: They're cute and cuddly - and so are the soft toys! Slava Atkins from Wyndham Hotel Group; Bettina Kramer of Insight Australia and Corinne Mikkelsen from The Ginger Factory showcase their wares.



LEFT: Wendy Wu and Seiko Fu from Jade Express Travel with their furry friends, including Tas Webber of Fraser Coast Opportunities.



ABOVE: John Orning of Quarterdecks Retreat, Danielle Andreuzzi from Fraser Coast Opportunities and Andrew Saunders, Destination Gympie.

RIGHT: Ross Gregory, Tourism & Events Qld; Karen Holloway and Leon Elias, Tour East Australia; Tony Liu, Jade Express Travel; and Laughlin Rigby, Sunshine Coast head of marketing.



BELOW: Deon Johnson, Kingfisher Bay Resort Group with Louise Terry, Tourism Noosa.



FAR LEFT: Keith Murray, Glass House Mountains EcoLodge, with Sandra Feustel & Allen Brooker of Pan Pacific Destination Management.

LEFT: Jasper Yu OTT; Peter Xu, GAT; and Pete Blashki of Offbeat Tours.

MORE photos online at facebook.com/traveldaily.

Tuesday 15th Apr 2014

Rail Europe addition

RAIL Europe has expanded its portfolio with the addition of Switzerland's Gornergrat Railways which operate from the popular holiday resort of Zermatt.

The Gornergrat service departs every 24 minutes and takes just over half an hour to climb 9,339m through jaw-dropping scenery.

The final destination of Gornergrat is the highest hotel in Switzerland, with tickets available via Rail Plus, Rail Tickets, CIT Holidays and Infinity Rail.

THIS lucky group of Helloworld agents recently enjoyed a three night fam on Heron Island, courtesy of Sunlover Holidays and Delaware North Companies.

Participants got up close and personal with the local wildlife including turtles, stingrays, an abundance of fish and even sharks whilst snorkelling, as well as taking in the spectacular natural environment.

Pictured above about to set sail on the *Heron Islander* are, back row from left: Jessica



Milsom, Helloworld Caloundra; Geoff Pilbeam, Delaware North Companies; Ashleigh Rowe, Helloworld Shepparton; Jessica Andrews, Helloworld Woden; Hanna Wight, Phil Hoffmann Travel Glenelg; Brett Robinson from Helloworld Leopold; Sally Holt, Helloworld Marion; Simon Clarke, Helloworld BDM; Barry Huxley, Helloworld Sunbury; and Ross Greenwood, gm of Heron Island Resort.

Front row: Renee Catanzariti, Helloworld Griffith; and Kate Lancaster, Sunlover BDM.

BNE Guide Dog facility

BRISBANE Airport has launched Australia's first dedicated animal 'bathrooms', which are situated airside at L3 departures in the international terminal, and L2 opposite Gate 25 in the central area of the domestic terminal.

The facilities will help passengers with Guide Dogs, who won't need to go through security or customs when their animals need to answer the call of nature.

Langham to Dubai

LANGHAM Hospitality Group will make its Middle East debut with the launch of The Langham Resort in Dubai - a new 323 room luxury property located on the crescent of the Palm Jumeirah and scheduled to open in 2015.



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WIN A TRIP TO PNG TO DO KOKODA

To coincide with the launch of PNG Tourism's new Kokoda campaign and website 'Do Kokoda', this month **PNG Tourism, Air Niugini & Back Track Adventures** are giving you and a friend the chance to trek Kokoda during the 100th year anniversary of the ANZAC.

Thousands of people walk in the footsteps of heroes on Kokoda each year through the jungles of the Owen Stanley Ranges in Papua New Guinea, our closest neighbours and allies.

The prize includes:

- Back Track Kokoda trek package for two including flights.
- 2 x return economy flights between Australia and Port Moresby with Air Niugini.
- 10 night/11 day package - 2 nights accommodation at Holiday Inn Port Moresby and 8 nights at Kokoda Track camping
- Total Prize Value: \$11,000

Each day **Travel Daily** will ask a PNG-related question - just read the issue and email us your answer. There will be 19 questions in total. At the end of the month the subscriber with the most correct entries and the most creative response to the final question will win this incredible experience.

Email your answers to: kokodacomp@traveldaily.com.au

Click here for terms & conditions of the competition.

Q.11: True or False? All Australians need to apply for a PNG Visa prior to arrival.



Travel Daily is Australia's leading travel industry publication. Produced each weekday since 1994, the newsletter is first with the latest industry news and is available by paid subscription to people within the travel industry. Sign up for a free 14 day trial subscription at www.traveldaily.com.au.

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***NEW* RECLAIM YOUR WEEKENDS**

CORPORATE CONSULTANT

SYDNEY – SALARY PACKAGE UP TO \$90K OTE

This is an exciting opportunity to move into the corporate space and reclaim your weekends working Monday to Friday only. Work for a global corporate TMC, with great offices located on the lovely North Shore. You will be responsible for your own portfolio of accounts managing all their corporate travel needs and maintaining strong relationships. If you have 2 years travel industry experience, strong GDS skills and want to move into the exciting world of corporate travel, apply for this highly valued role today.

***HOT* CRUISE INTO A NEW ROLE**

CRUISE CONSULTANT

SYDNEY – SALARY PACKAGE UP TO \$55K +

This is your chance to move into an exciting new cruise role. Work for a family owned Cruise Company based in the heart of the CBD, close to shops and transport. You will have the opportunity to create amazing cruise journeys worldwide and package them up with flight and pre/post tour arrangements. You will be rewarded with some great benefits. If you have 2 years experience in the travel industry and are looking to cruise into an exciting new role. Apply for this great opportunity today.

SOMEONE TO LEAN ON

TRAVEL SUPPORT ROLE

TOWNSVILLE – UP TO \$45K PKG

This opportunity will see you move into the exciting world of sales support. Say goodbye to face to face consulting & sales targets and hello to work life balance as you will only work Monday to Friday, giving you those precious weekends back.

After the quote is turned into a booking you will be responsible for handling all aspects of the booking from itinerary preparation, payments & documents.

Min 2 yrs retail consulting experience & strong GDS skills a must. Now is the time to shine – apply today.

NO MORE WEEKENDS

CORPORATE TRAVEL CONSULTANT

GOLD COAST – UP TO \$55K PKG

Forget about unachievable sales targets when you step into this sought after position as an internal corporate consultant. On a daily basis you'll be responsible for booking domestic and international destinations. Not only will you regain control of your weekends but earn a superb salary package and step into a rare area of the travel industry. To excel in this unique role you must have previous travel consulting experience (preferably corporate) and a solid understanding of fare rules. Get in quick, we are interviewing now...

HEAR THE LIONS ROAR FROM AFRICA

TRAVEL SPECIALIST

MELBOURNE (INNER) – SALARY PKG UP TO \$60K (DOE)

This is a sensational role for an experienced consultant looking to become a destination specialist. Our client, this boutique travel company who specializes in luxury holiday experiences is seeking a passionate professional to join their team selling all things Africa. Working with travel agents and the general public you will be creating itineraries that include luxury tented safaris to private lodges and 5 star resorts! All you need is to demonstrate a passion for this destination, previous travel experience a bonus!!

STEP UP TO CORPORATE TEAM LEADER

CORPORATE TEAM LEADER

MELBOURNE (INNER) – SALARY PKG UP TO \$85K (OTE)

Are you a senior corporate travel consultant looking to step up to management level? If you have a minimum 5 years international corporate travel consulting experience with previous leadership knowledge, or have worked as a retail travel manager and are looking to step across to the corporate world, this is your opportunity! Working for this global TMC will see you put your career in top spot. Not only will you have the opportunity to earn in excess of \$75,000, career opportunities are endless!

SKI STRAIGHT INTO THIS AMAZING ROLE

JAPAN SKI TRAVEL SPECIALIST

MELBOURNE (INNER) – SALARY PKG UP TO \$55K (DOE)

Are you an avid snow skier who has skied the slopes of Japan? Are you an experienced travel consultant looking to move wholesale? You could soon be working as a travel consultant in the wholesale travel sector specializing in ski Japan! Sound too good to be true? It isn't. A minimum 12 months international travel consulting experience required together with strong ski knowledge throughout Japan.

Apply to AA Appointments today and you could ski straight into this new role tomorrow!

TRAVEL PERKS, \$\$\$ AND MUCH MORE

WHOLESALE TRAVEL CONSULTANTS x 6

PERTH (CBD) – SALARY PKG \$70K (OTE)

Working for one of the Countries busiest and most profitable travel companies will see you not only earning the big bucks, you will enjoy your days at work working for a fun and energetic travel company. With endless travel perks, discounted fitness and gym memberships, together with the highest salaries in wholesale travel; you will wonder why you didn't join this company earlier! Minimum 18 months international travel consulting experience required together with strong sales skills.



**Have you found your
golden egg this Easter?**

Click here for more jobs this Easter



Peter Jackson

Corporate Catering Services Mgr - Sydney

- ▶ Prestigious Corporate Institution
- ▶ Utilise your F & B Mgt in the corporate world
- ▶ Monday to Friday

This presents as a unique opportunity to join a prestigious organisation within the corporate sector whilst utilising your exceptional food and beverage management expertise.

Working Monday to Friday you will be responsible for managing a highly professional catering team whilst managing key relationships with stakeholders and undertaking project management activities to ensure overall development of the business unit.

As the ideal candidate your career background will include 5 star hotels, fine dining restaurants, coupled with exceptional time management abilities and communication skills.

Offering a salary of up to \$90K, this is a rare opportunity for the ultimate work life balance.

Call Peter or [click here](#) for more details

Private Groups Consultant - Sydney

- ▶ 18 Month contract
- ▶ Work on unique programs exclusive to this operator
- ▶ Salary \$45K + super

Arrange flights, accommodation, transfers & coordination of tours on behalf of Schools, Parishes, Pilgrim & study groups throughout Italy, Germany & Israel.

Call Ben or [click here](#) for more details

Evening Shift Online Customer Service - Syd

- ▶ **Work 7 evenings on get the next 7 off! No sales!**
- ▶ Excellent work/ life balance - Online Customer Service
- ▶ 2 positions available for May 26 start \$45K pkg

Service clients direct- no face to face! Must have experience working in Australia in hotel or travel reservations. Work Mon-Sun 5pm to 1am, 7 evenings straight then get 7 off!

Call Ben or [click here](#) for more details

Team Leader Cruise - Sydney

- ▶ **No weekends! Monday to Friday only!**
- ▶ City fringe location
- ▶ Salary \$75K doe

Experienced cruise team leader or senior cruise specialist ready to take that next step needed for this well-established office. Must have sold cruising in a retail travel environment.

Call Sandra or [click here](#) for more details

Luxury Travel Sales Rep - Melbourne

- ▶ **50/50 Account Mgt & New Business Development**
- ▶ Mel based managing VIC, TAS and SA
- ▶ Salary \$60K + super + car allowance + incentives

Award winning wholesaler on the luxury end of the market seeks an experienced sales professional to manage an extensive portfolio of agencies whilst growing the territory.

Call Ben or [click here](#) for more details

Asian Wholesale Reservations - Sydney

- ▶ **Sell a destination you are passionate about!**
- ▶ Monday to Friday - No weekend work!
- ▶ Salary from \$45 - \$50K + super

Customer service excellence is a priority in this company, working with travel agents to arrange their clients holidays throughout Asia. CRS experience required.

Call Sandra or [click here](#) for more details



VOTE

VOTE



VOTE #1 GLOBUS FAMILY 2014 NTIA AWARDS

Thankyou for nominating the Globus family! We now ask for your continued support and **VOTE** to take Globus, Avalon Waterways and our sales representatives to the next level in the upcoming 2014 NTIA Awards.

A **VOTE** for the Globus Family means A **VOTE** for continued high level of service and product knowledge, ongoing support for you and your clients, plus more laughs and more lollies!



VOTE

MELINDA ROBILIARD - VIC



VOTE

HAMISH EVANS - NSW



VOTE

VICTORIA CHAPMAN - SA



VOTE

SHELLEY MARTIN - QLD



VOTE

DARREN PERRY - NSW



VOTE

SHAUN MCINTOSH - WA



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