



Wednesday 17th December 2014







simply join the jito community on our website and like us on facebook or follow us on instagram







winner will be drawn on 31st december 2014 www.jito.co

Jetstar expands capacity

JETSTAR is adding new routes from Cairns to Bali, Melbourne to Wellington and reinstating Gold Coast-Perth (**TD** breaking news) by improving the utilisation of its aircraft fleet.

Up to 4,000 extra seats a week will be offered across the Jetstar Asia-Pacific network, with the expansion to debut late Mar 2015.

"We've done a lot of work revamping our schedule to ensure we can deliver more seats with

Hobbit golden ticket

TO celebrate the third and final film in the Hobbit trilogy (to be released nationwide on 26 Dec), Tourism New Zealand and Air New Zealand are giving one lucky Travel Daily reader a double pass to attend a VIP Gold Class screening of The Hobbit: The Battle of Five Armies tomorrow night in Sydney.

To embark on a journey through Middle-earth, be the first reader to correctly answer this question:

Who played the character 'Legolas' in the Hobbit trilogy? Get your answer in ASAP to hobbit@traveldaily.com.au.

our existing aircraft." said Jetstar Australia/NZ ceo David Hall.

The Gold Coast-Perth route is being reinstated after its suspension last year (TD 04 Jul 13) due to an improvement in market conditions, with up to six overnight services per week to operate from 29 Mar.

Hall said he expected the new Jetstar Melbourne-Wellington flights to stimulate growth for both markets "as we entice new travellers to take up the opportunity of a short break across the Tasman."

Jetstar has also today started flying on its new direct route between Brisbane and Honolulu.

MEANWHILE a number of **TD** readers have today pointed out that contrary to Jetstar's claims, it's not the first airline to operate CNS-DPS, with Garuda Indonesia also flying the route in the 1990s.

Seven pages of news

Travel Daily today has seven pages of news, including a photo page for Air Canada, plus a full page from: (click):

AA Appointments jobs

Helloworld director

HELLOWORLD today announced the appointment of Jane McKellar as an independent non-executive director.

Chairman Brett Johnson said McKellar joins the company with "extensive customer-focused, brand, marketing and digital experience across a number of high profile global brands".

She currently advises boards on transforming businesses to become customer-centric, "harnessing digital business strategies and disruptive big data solutions for better business oucomes," with her career including roles with Unilever, Elizabeth Arden and Ninemsn.

BYOjet acquisition?

DISRUPTIVE Investments, the listed parent company of BYOjet, this morning had its shares placed in a trading halt "pending an announcement regarding a potential acquisition".

Further details are expected either today or tomorrow, with trading suspended until the the commencement of normal trading on Fri or the release of the announcement.









dubaitourism.ae





view jobs

post a job

employers post your jobs for free until the 31st dec 2014

www.jito.co

Wednesday 17th December 2014

Norwegian aqua park

NORWEGIAN Cruise Line's new *Norwegian Escape* will be equipped with the world's largest water park at sea, with four massive water slides.

There will also be a dedicated Kids' Aqua Park, two pools and four hot tubs, the company announced overnight.

The 4,200 passenger *Escape* is scheduled to debut in Oct 2015 - more details in tomorrow's issue of *Cruise Weekly*.

ACCC appeals NZ, GA ruling

JUST when we thought it was all done and dusted...

The Australian Competition and Consumer Commission has breathed new life into the long-running air cargo cartel case, this morning lodging a notice of appeal against the Federal Court's decision to dismiss proceedings against Air New Zealand and Garuda Indonesia (*TD* 31 Oct).

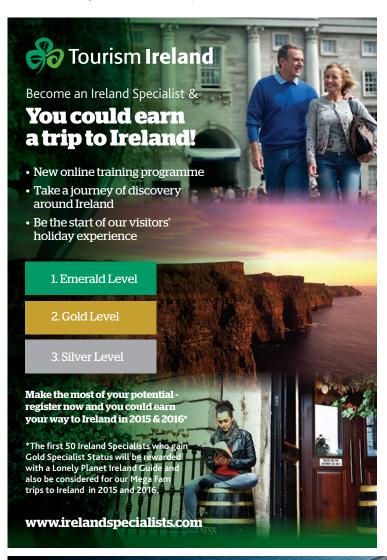
The case, which has seen

multi-million dollar fines paid by a number of other carriers including Qantas, Lufthansa, Singapore Airlines, British Airways and Cathay Pacific, claims that the airlines contravened the Trade Practices Act by fixing the level of various surcharges to be applied to air cargo services supplied between 2001 and 2006.

The judge in the Air NZ/Garuda case concluded that although the price fixing may have had an effect on local prices, the cartel conduct did not take place in a "market in Australia".

ACCC chairman Rod Sims said the appeal against the ruling is based on the finding that there was no 'market in Australia'.

"It is important that we seek clarity on whether the Act applies to the collusive arrangements identified by the Court," he said.



Europcar re-cycles

EUROPCAR has signed on as a major partner of the Santos Tour Down Under for the third year running, with the deal seeing the brand featured as the event's official and exclusive vehicle hire partner, as well as the naming rights sponsor of the Most Competitive Rider jersey.

In 2015 Europcar will also partner with the South Australian Tourism Commission to present the *Detours Down Under* guide which highlights SA's regions and locations at each stage of the tour.

Europcar Australia md Ron Santiago said Europcar was committed to supporting cycling, having introduced bike-ready vehicles to the fleet, equipped with Thule bike racks.

Travel Daily

on location in

Los Angeles

Today's issue of *TD* is coming to you courtesy of Beverly Hills Conference & Visitors Bureau, which is hosting a five star famil in the lead-up to the opening of the new LAX Qantas First Class lounge this week.

WHEN most Aussies think of Beverly Hills they automatically think of Rodeo Drive. But as *TD* has discovered there is so much more to discover here.

Although Rodeo Drive is beyond the budget of most travellers, not all of Beverly Hills is for the rich and famous.

There is a huge array of eateries, from celebrity chefs through to casual alfresco dining.

For shoppers there are plenty of hip stores, from upcoming designers to brand names such as Gap and Crate and Barrel.

Or for foodies try some of the local stores that have been trading in the area for years.

Edelweiss has been producing homemade chocolates from the same premises for over 40 years - popular with many stars who call in for their favourites.

Or visit the "cupcake ATM" (see p3) at Sprinkles if you don't have time to go into the shop.

For cheese lovers you cannot miss The Beverly Hills Cheese Store which has over 500 varieties of cheese available.

And for the sweet tooth a visit to Sugarfina is a must. This gourmet candy shop is amazing, with lollies sourced from around the globe for 'grown ups' which not only taste great but are presented beautifully.



THE SUMMER UPGRADE EVENT

Special Savings and upgrades





A Signature of Excellence

LEARN MORE >



Wednesday 17th December 2014

IHG to purchase Kimpton Hotels

INTERCONTINENTAL Hotels Group has announced the US\$430 million cash acquisition of Kimpton Hotels & Restaurants Group, boosting its portfolio by 62 hotels across the USA.

The move "makes IHG the clear market leader in the boutique segment," the company said, with Kimpton being "highly complementary" to its Hotel Indigo and EVEN Hotels brands.

"Kimpton is a well established and highly successful business that has built an industry leading position in the US," said IHG ceo Richard Solomons.

"The distinctive and innovative Kimpton brand will fit perfectly into the IHG brand family... adding Kimpton to our portfolio of preferred brands creates the world's largest boutique hotel business," he said.

Kimpton was established in 1981 and operates in 28 US cities such as Boston, Chicago, Florida, Los Angeles, New York, San Francisco, Seattle and Washington D.C.

A further 16 properties are in the development pipeline, and Kimpton also runs 71 hotel-based "destination restaurants, bars and lounges" across the USA.

IHG said under the new ownership there is significant opportunity to expand the Kimpton brand in Europe and Asia "where there is strong demand for boutique brands".

Peregrine prize

TRAVEL agents have the opportunity to win a gourmet hand-delivered food hamper in conjunction with the launch of the 2015 Peregrine Reserve brochure.

To enter, complete the online poll at www.surveymonkey.com/ ReserveQuestionnaire, with entries closing at midnight on Thu 18 Dec and the final draw on Fri.



FULL TIME MANAGER SPENCER TRAVEL EASTSIDE

We are looking for a full time Manager for Spencer Travel Eastside, located in Edgecliff Sydney.

Minimum consulting experience of 10 years with strong leadership skills.

The role will involve leading a team of three, with a focus on figures, growth and marketing of the business.

You will need good organisation skills and time management. You will also be consulting and preferably have a good client following.

Sabre/Tramada preferred.

Please send an expression of interest to penny.spencer@spencertravel.com.au





Click here for more information.

WWW.FLYROYALBRUNELCOM ROYALBRUNEIAIRLINES ROYALBRUNEIAIR

#rbbetterfly

New Albatross trip

ALBATROSS tours has released an additional departure for its new 'The Alpine Adventure' tour. due to popular demand.

The 17-day trip departs Paris on 12 Aug 2015 and takes in the stunning French and Swiss Alps.

Bookings made before 15 Jan come with a \$300 per person earlybird discount - more information on 1300 135 015.

QF double cash points

QANTAS is offering double Qantas Points with the use of Qantas Cash, with the promotion now extended until 31 Jan 2015.

Park Hotels to Bali

PARK Hotel Group has announced its first property in Indonesia, with the debut of Park Hotel Nusa Dua Bali which is scheduled to commence operations early in 2015.

The new hotel has 152 guest rooms and suites, along with 39 villas each with a private swimming pool and a traditional Balinese pavilion.

It's located on a hilltop in the Nusa Dua precinct, about a ten minute drive from Ngurah Raii International Airport.

Vistara gets its wings

SINGAPORE Airlines' Indian startup carrier Vistara has been approved for its long-awaited flying permit from India's aviation authorities in the country.

The full-service airline is a joint venture with India's Tata business conglomerate and is now likely to begin service using its fleet of A320-200 aircraft from Jan, four months later than planned.



Window Seat

VISITORS to Los Angeles in need of a quick sugar fix should head to Beverly Hills, where the Sprinkles Cupcake store has the ideal solution - an automatic cupcake vending machine.

The so-called "Cupcake ATM" (pictured) is located on South Santa Monica Boulevarde and accepts credit card payments for a range of tasty treats such as Red Velvet, Chocolate Marshmallow or Dark Chocolate cupcakes.



A MEXICAN pilot has lost his job after allowing two young women into the cockpit and apparently letting them fly the aircraft.

Unfortunately for the hapless aviator, 23-year-old singer Esmeralda Ugalde and her actress friend Samadhi Zendejas aged 19, have about 40,000 Twitter followers - so when they posted photos of themselves sitting at the controls (and wearing the pilot's hat) during a flight from Cancun to Mexico City the pics quickly went viral.



Travelport Smartpoint

With the same content as the leading travel providers' websites and more features, we're helping you sell more, earn more and give your customers the right travel choices.



Travel Daily on location in Abu Dhabi, UAE

Today's issue of TD is coming to you from Abu Dhabi courtesy of Etihad Airways ahead of the big reveal of its A₃80 & 787 aircraft.

ETIHAD Airways has opted to give itself one of the world's best and most expensive Christmas presents to end 2014 with a bang.

The Abu Dhabi-based carrier will tomorrow pull the curtains off the first of ten Airbus A380 superjumbos and first of a mammoth order 71 Dreamliners in the -900 and -1000 variants.

After the first superjumbo takes to the skies from 27 Dec. Airbus will deliver four of the A₃80-800 aircraft to Etihad in 2015, three more in 2016 and the final two in the current order in 2017.

Deliveries of the 787 planes have already begun.

Certain to be a major drawcard will be 'The Residence', Etihad's grand vision for how the world's most elite flyers should travel, with the two-room apartment in the sky moving from concept drawings to a tangible product.

From o1 Jun next year, the owners of Sydney's deepest pockets will have chance to fly on The Residence when Etihad begins A₃80 service to SYD.

To refresh your memory about the new EY cabin concepts -**CLICK HERE** for a video released by the carrier earlier this year

Don't miss *Travel Daily* for the next few days to keep up with the latest action from Abu Dhabi.

VX-MU codeshare

VIRGIN America has announced a new codeshare agreement with China Eastern Airlines.

The pact aims to offer seamless booking and travel from Shanghai to multiple destinations in the US.

Britz adds new 4WD

BRITZ Campervans has added the new Britz Safari Landcruiser to its fleet, designed around the latest model Toyota Landcruiser.

The five-passenger 4WD includes a durable rooftop mounted tent which can be assembled in five minutes, as well as an attached awning, plenty of storage and slide-out benches.

It's available for booking now for travel from May, departing from Britz branches in Broome. Darwin, Alice Springs and Cairns. Details 1800 331 454.

AS personal viewing

ALASKA Airlines has refreshed its inflight entertainment offering, yesterday launching streaming wi-fi content to personal devices.

The new service, entitled Alaska Beyond, is currently available on 50 of the carrier's 737 aircraft free of charge until 31 Jan 2015.

From 01 Feb. a reduced service will remain free, with selected premium movies and TV shows available for a US\$1.99 fee.

Avis Budget shakeup

AVIS Budget Group has announced a major global restructure effective 01 Jan 2015, which will see its operations condensed into two divisions -Americas and International.

The change will see the current Avis Budget president for Europe, Middle East and Africa, Larry De Shon, take on the newly created role of president, International.

This will see him take additional responsibility for Asia Pacific operations, including Australia.

Senior vice president North America oprations, Joseph Ferraro, will become president, Americas, overseeing operations in North and South America, Latin America and the Caribbean.

New RAC Travel office

RAC WA has announced the opening of its newest branch, **RAC Travel & Cruise in Applecross** - the organisation's sixth travel centre in the Perth metro area.



Wednesday 17th Dec 2014

On the prowl in Beverly Hills



ABOVE: Some of the group in Los Angeles for the opening of the new Qantas First Class lounge at LAX this week got to experience the vodka tasting at VODBOX, at Nic's Beverly Hills.

VODBOX is a freezer room set at -2°C, housing over 100 varieties of the finest vodka sourced from around the world.

The room is set at the ideal temperature for vodka to be enjoyed in its purest form, allowing the flavours of the vodkas to reveal themselves. The Vodka 'impresario' gives

Lufthansa leisure

LUFTHANSA will add three new holiday-focused routes from Frankfurt to Mauritius, Cancun and Male, with the services to be implemented from Dec 2015.

Each route will operate twice weekly using a 3-class Airbus A340-300 aircraft in a "high density" configuration, owned and operated by Lufthansa CityLine with LH cabin crew.



the guest an insight into vodka and also a chance to taste a couple of different types.

Pictured are Courtney Treak and Amanda Bolger from Qantas with Claire Delacruz Soe of Beverly Hills Conference & Visitors Bureau, all dressed in their faux fur coats and hats which are provided for the experience.





TRIPS TO CANADA TO BE WON *conditi apply AIR CANADA 🎕

- **NEW** Theme & format
- Lots of new Canadian Partners
- More agent participation & prizes to be won

02 Feb 03 Feb

04 Feb MEL BNE 10 Feb 11 Feb SYD

explorez sans fin Canada keep exploring

Register NOW for the roadshow of the year!!

CLICK HERE registrations close 23 Jan 2015

ANTARCTICA BY AIR The world's most unique sightseeing flight EARN AN ICEBREAKING 10% COMMISSION ON ALL ANTARCTICA FLIGHTS Starting from \$1,199 per person For reservations please call 1800 633 449 QANTAS antarcticaflights.com.au



THIS group of Qld Flight Centre agents truly felt as if they had conquered Jordan during a recent famil to the Middle-East nation.

G Adventures hosted the trip, with air provided by Etihad.

Highlights of the trip included visits to the capital Jordan, the ancient city of Petra and brief visits to Jerash and Wadi Rum.

The group immersed themselves in the lifestyles of the Jordanian people, trying local customs and learning much about the nation to bring back to their clients.

Pictured above are Holly Wilson, FC Carindale; Lacee Tuplangan, FC Queen St Mall; Cici McLeod, FC Cairns; Hayley Murray, FC Robina; Fiona Lawless, Etihad Airways; Glenda Geaves, The Adventure Traveller; Sara Winfield, Escape Travel Queens Plaza and Dominic Wolton, FC Smithfield; Sandra Pitelli, Student Flights Brisbane CBD; Annabel Tidmarsh, FC Toowong; and Cameron McDonell from tour host G Adventures.

Hyatt awards revamp

A NEW redemption structure for award redemption bookings in the Hyatt Gold Passport loyalty program will take effect from 22 Jan 2015, Hyatt has announced.

According to an email update to members last night, a two-tier system will take effect and apply to 70 hotels in the network, with 48 moving to a higher tier and 22 joining a lower level.

Changes will affect properties in all of the accom group's global brands as well as lifestyle brand Andaz and Hyatt managed MGM Grand, Excalibur and Mandalay Bay properties in Las Vegas.

Existing reservations made at any of the affected properties will be reassessed, with bookings for stays prior to 22 Jan honoured at the current redemption rate.

Points refunds will be issued to members with bookings at hotels which fall under the lower tier.
For more details, CLICK HERE.



Accommodation Updates

WELCOME to Accommodation Updates, *Travel Daily*'s Wed feature. If your property has undergone some recent changes you would like to make the industry aware of, send a brief description with an image to accomupdates@traveldaily.com.au.



A "once in a generation renovation", has been completed at **Pinetrees Lodge** on Lord Howe Island in time for Christmas. Lodges boast new exterior decks made of NSW Blackbutt, louvre windows and French doors, while inside, the bathrooms have also been given a total refresh with new materials and

fittings. A new pillow menu has been rolled out, while menus have been upgraded to offer a range of authentic items made from natural produce.



Oaks Plaza Pier in Glenelg, SA has just opened a newly restored swimming pool and leisure facilities, in the lead-up to the busy summer season. The project includes the installation of a new sauna at the 4.5 star property. "Sizzling summer rates" start at \$149 per night for a self-contained one bedroom apartment

including a bonus midday late checkout - 1300 551 111.



InterContinental Melbourne The Rialto has officially relaunched its Melbourne Suites - a collection of nine themed luxury hotel suites named after iconic destinations in Melbourne and surrounds. Categorised as Senior, Signature and Iconic suites, each displays the work of Victorian photographer Matt Irwin

who has captured the mood and atmosphere of each location. The suites are titled Laneway, Brighton, Birrarung Marr, Degraves Laneway, City of Melbourne, Fltzroy, St Kilda, Yarra Valley and Great Ocean Road.

TD's GPT winner

CONGRATULATIONS to Eleni Vallas from RACT Traveworld who was the winner of a 19 day Grand New Zealand Tour for two courtesy of Grand Pacific Tours in the recent competition which ran in *Travel Daily*.

TripAdvisor partners with Shangri-La

A "review collection partnership" between TripAdvisor and Shangri-La Hotels & Resorts has been shown to lead to more reviews and higher ratings for the hospitality group.

A report released today showed that almost 30% of reviews collected by Shangri-La originated from the partnership, which uses TripAdvisor's Review Collection Services to manage the process including hosting and customising the review form, moderating content and providing data feeds to integrate jointly collected reviews into the partner's website and traffic analytics.

Shangri-La has benefited from quantity, recency and quality of reviews, the companies said.

Turbulence injuries

FIVE passengers have been hospitalised after severe turbulence was encountered during an AA flight from Seoul to Dallas/Fort Worth last night.

American Airlines flight 280, a Boeing 777-200, had 255 passengers and crew on board when it was diverted to Tokyo Narita after "45 plus minutes of insane turbulence," according to one of those on board.

The service will resume today.

13% Bentours comm

BENTOURS is offering 13% at source commission for a range of popular packages for bookings made and deposited by 15 Jan.

Agents are also encouraged to ask their clients to download the STELLAR AR augmented reality app, with a free \$50 travel voucher on offer for users who register via smartphone.

The app is available on iOS or Android and allows users to simply point their device to the front cover image on Bentours or Tempo brochures to automatically view an inspirational 90 second video of their destination.



Area Sales Manager (Adelaide based, Internal Role)

Phil Hoffmann Travel is a South Australian family owned business employing over 200 South Australians operating from 10 branches throughout the state, and is 10 time winner of the prestigious NTIA award 'Best Travel Agency in Australia'. The Area Sales Manager is a newly created internal role responsible for driving profitability and growth through mentoring and management of Branch Managers.

To learn more about this opportunity and Phil Hoffmann Travel please go to http://www.pht.com.au/positions-available.asp

First with the news

Wednesday 17th Dec 2014

Agents in an Air Canada state of mind

AN EXCLUSIVE group of Helloworld consultants recently experienced two of the world's most exciting cities - and one the planet's most spectacular waterfalls - as part of a classic Air Canada 'two-nation vacation' combining New York and Toronto.

> American network and in particular its new flights between Vancouver and New York's Newark Liberty International, which connected seamlessly

with the group's non-stop flight from Sydney.

In the Big Apple the agents visited the Statue of Liberty and Empire State Building, as well the new 9/11 Tribute Centre, which brings alive the tragic events of September 11, 2001.

The group also explored some of New York's most famous districts,

ABOVE: Like

RIGHT:

Enjoying the

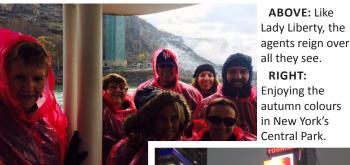
including Wall Street, Soho and Brooklyn, before flying to Canada, where highlights included a helicopter ride over Niagara Falls and rink-side seats at a Toronto Maple Leafs ice hockey game.

Air Canada Sales Executive Neil Ford says that the famil perfectly demonstrated the attraction of Air Canada's new Vancouver-New York service. "By seamlessly connecting with the New York flight we were able in just seven days to deliver two world-class cities and one of the world's most famous natural attractions," says Ford.



ABOVE (and right): At the stunning Niagara Falls are, from left: Alex Lee, Travel & Cruise Bright Vic; Neil Ford, Air Canada; Michael Alder, Travel on Sale NSW; Michelle Fleet, Suncity Travel Qld; Cheryl Moore, Travel Horizons SA; Anne Hannigan, helloworld Stanthorpe Qld; and Kylie Woods, helloworld Sunnybank Hills Qld.

Don't leaf me



LEFT: Below the famous "leaf" at the Air Canada Centre in Toronto.

BELOW: Getting ready for the helicopter ride of their life with Fly Over Canada.





LEFT: The group took in the buzz of Times Square.



ABOVE: The not-so-lupine wolves of Wall Street.





ABOVE: Rink-side snacks at the hockey.

Qantas approved for Haneda services

THE International Air Services Commission has issued a formal determination which allocates seven weekly frequencies on the Japan route to Qantas to serve Haneda Airport.

Qantas has requested a five year allocation on the route, which will be fully utilised from 31 Dec 2015.

The allocation represents the total amount of capacity available to any Australian designated airline to serve Haneda Airport under the Australia-Japan air services arrangements.

Virgin Hotels knows

VIRGIN Hotels has announced the launch of "The Know" - a "hotel preference program" in which members receive personalised service and recognition as well as being first in "the know" about what is happening with the group.

It's free to join by completing a questionnaire at virginhotels.com.

US agent profits up

2014 has been a good year for travel agents in the USA, according to a study released this week by the American Society of Travel Agents in conjunction with Travel Market Report.

ASTA agents are predicting an average profit margin of 9% this year, an increase from 7% in 2013 and just 6% in 2010.

The strongest performance has been from retail leisure agencies, with tours and packages continuing to comprise the lion's share of sales - interestingly outpacing all other segments including cruise.

The report measures the sales and revenue productivity of frontline agents, finding the average turnover was US\$714,077 per consultant yielding revenues of about \$91,000 or 12.7% including commissions, overrides, GDS incentives and service fees.

Median commissions on cruise and tour sales were 12%.

To view the report **CLICK HERE**.

CZ traffic surges

CHINA Southern Airlines has reported a 15% increase in Nov passenger traffic, serving 8.32m passengers during the month due to "strong seasonal demand".



Wednesday 17th Dec 2014

Green thumbs up for Accor



HOSPITALITY giant Accor has

The company's 'Plant for the Planet' program is a reforestation exercise being undertaken in conjunction with Greening Australia as part of its Planet 21 sustainability program.

Accor Pacific chief operating officer Simon McGrath said that under the scheme, the group is "deepening its focus on preserving the ecosystems in which its hotels operate".

launched a new sustainability initiative which will see it plant more than 50,000 new trees at large-scale restoration sites across Australia over the next five years.

CTC signs Korea pact

THE Canadian Tourism Commission has signed a new Memorandum of Understanding with the Korea Tourism Organisation, seeking to "broaden and deepen mutual understanding as well as strengthen co-operation between the two countries in the tourism marketplace".

Under the pact they will exchange ideas on handling international events, product development, consumer trends and shared market intelligence.

"We have taken our commitment to hotel sustainability to another level through our partnership with Greening Australia.

"Giving something back to restore and maintain our precious natural habitats situated near our hotel communities is crucial, particularly as we expand our network," McGrath added.

The partnership will significantly boost three restoration projects currently underway outside of the Perth metropolitan area, along the 141° longitude area between the SA/Vic border and in the north-west basin of Sydney.

McGrath is pictured above right with Accor Asia-Pacific vp communications and loyalty Javier Cedillo-Espin, Accor vp sustainable development Arnaud Herman and Greening Australia ceo Brendan Foran.

GA Explore growth

GARUDA Indonesia will add six new routes from Ambon and Medan Kuala Namu in the coming weeks, with flights to Langgur, Saumlaki, Temate, Gunung Sitoli, Cut Nyak Dien and Lhonk Seumawe to be operated using Garuda Explore ATR-72s.

Win a trip to Abu Dhabi flying with Etihad Airways

This month *Travel Daily* is giving the travel industry a chance to win a trip to Abu Dhabi, courtesy of Abu Dhabi Tourism & Culture Authority, Etihad Airways, Shangri-La Hotels and Arabian Adventures.

- 2 return Economy Class flights to Abu Dhabi with Etihad Airways
- 4 nights staying in a Deluxe room at the five-star Shangri-La Hotel, Qaryat Al Beri
- Breakfast daily
- Airport transfers and sightseeing tour with Arabian Adventures Everyday *TD* will ask a different question about Abu Dhabi and Etihad Airways. The subscriber with the most correct answers and the most creative answer to the final question will win this amazing prize. Send your answers to: abudhabicomp@travelo

Name the desert where Arabian Adventures operates its Empty Quarter Safari













Travel Daily is Australia's leading travel industry publication. Produced each weekday since 1994, the newsletter is first with the latest industry news and is available by paid subscription to people within the travel industry sign up at www.traveldaily.com.au.

Postal address: PO Box 1010, Epping, NSW 1710 Australia Street address: 4/41 Rawson St, Epping NSW 2121 Australia P: 1300 799 220 (+61 2 8007 6760) F: 1300 799 221 (+61 2 8007 6769) Publisher/Managing Editor: Bruce Piper Editor: Guy Dundas Assistant Editor: Matt Lennon Contributors: Louise Wallace, Jenny Piper, Sarah Piper Editorial email: info@traveldaily.com.au Advertising and Marketing: Sean Harrigan and Lisa Martin - advertising@traveldaily.com.au Business Manager: Jenny Piper - accounts@traveldaily.com.au

Part of the Travel Daily group of publications.

CRUISE trave Bulletin business events news Travel Daily







Travel Daily is a publication of TDaily Pty Ltd ABN 34 108 508 765. All content fully protected by copyright. Please obtain written permission to reproduce any material. While every care has been taken in the preparation of Travel Daily no liability can be accepted for errors or omissions. Information is published in good faith to stimulate independent investigation of the matters canvassed. Responsibility for editorial comment is taken by Bruce Piper. Website: www.traveldaily.com.au | Phone: 1300 799 220 | Fax: 1300 799 221 | Email: info@traveldaily.com.au





RECEIVE A DAILY DELIVERY OF ALL THE BEST VACANCIES!



FOR ALL THE BEST VACANCIES VISIT www.aaappointments.com.au

NSW & ACT – 8/6 O'Connell St, SYDNEY – (02) 9231 6377 – apply@aaappointments.com.au VIC, WA & SA – 1/167-169 Queen St, MELBOURNE – (03) 9670 2577 – recruit@aaappointments.com.au QLD & NT – 13/97 Creek St, BRISBANE – (07) 3229 9600 – employment@aaappointments.com.au

WANT TO WORK CLOSE TO HOME? RETAIL TRAVEL CONSULTANT MELBOURNE SE SUBURBS - SALARY PKG DOE

Do you love creating intricate holiday packages and making your clients holiday of a lifetime a reality?? We have a fantastic retail role in Melbourne's South Eastern Suburbs for a talented retail travel consultant. Bringing your previous travel experience, GDS knowledge & flair for customer service there has never been a better time to broaden your horizons. With a generous salary package, great famils and the opportunity to work for a reputable brand offering great job security now is the time to contact AA to find out more!

RETAIL AT IT'S BEST IN 2015! RETAIL TRAVEL CONSULTANTS VARIOUS PERTH - SALARY PACKAGE DOE

Are you a passionate travel consultant who loves to share your travel adventures with your clients? Register now for upcoming retail travel roles in 2015. We are seeking a hard working and well-travelled consultant to join reputable retail agencies in various locations around Perth. With your strong sales & GDS skills, along with a can do approach, you will be welcomed into supportive and fun teams & rewarded with fantastic salary packages, amazing training opportunities & sensational famils. Apply today & find out more!

CALLING ALL JAPANESE SPEAKERS INBOUND TRAVEL EXPERT SYDNEY – SALARY PACKAGE UP TO \$45K

We are looking for a motivated and creative individual to join this inbound provider to the Japanese market. Working in a small team, you will be arranging travel for students and tourists alike. You will have proven travel experience, strong systems knowledge and an understanding of corporate travel. With a strong salary and earning potential on offer plus your chance to progress your career, this role will commence January.

Apply today!

TAKE ON A NEW ROLE IN CORPORATE CORPORATE TRAVEL MANAGER DARWIN – TOP SALARY PACKAGE \$55-\$60K

Looking to make a change and get out of retail? Well this is your chance! This leading travel management company located in Darwin is looking for an experienced travel consultant to join their dedicated academic division. You will be responsible for tailor making travel itineraries for the Academic sectors. Your strong customer service skills, attention to detail and time management will be put to use in this fast paced and challenging role. Be rewarded with a strong salary package and Mon to Fri roster! Apply now!

HOT OFF THE PRESS *NEW FOR 2015* ONLINE CUSTOMER SERVICE CONSULTANTS INNER MELBOURNE – SALARY PACKAGE 55K

There is no doubt that online travel is the way of the future. Step away from face to face consulting in 2015 and point your career into the future direction of the growing online travel industry. This role will see you respond to a range of queries both via email and telephone with regards to customer's online travel bookings. Your strong Galileo skills and exceptional customer service focus is an essential ingredient to be successful in this role. Make 2015 your best year ever and register with AA to make this role yours!

JUST IN TIME FOR CHRISTMAS! CORPORATE TRAVEL CONSULTANTS PERTH - SALARY PACKAGES UP TO \$65K (OTE)

Did you know there are only 8 days until Christmas?! Forget about buying Christmas presents for all your family & friends, start organizing a Christmas gift for yourself!! Due to growth, we have a sensational role working in corporate travel. This award winning global company is seeking passionate & hard working consultants to handle the international & domestic travel bookings for corporate accounts. A generous salary package, career progression & social team environment can be yours this Christmas! APPLY TODAY!

HOT SAIL AWAY CRUISE RESERVATIONS RESERVATIONS CONSULTANT SYDNEY – SALARY PACKAGE TO 50K + bonus

This award winning, cruise wholesaler specializing in organizing luxury cruise itineraries around the world, is currently booming. They are looking for a talented consultant to join their friendly team. So this is your chance to be part of the action where you will enjoy working in a bright and social team environment. If you have a minimum of 1 years' experience in the travel industry and a passion for the seven seas this is the role for you.

Contact AA todayl

TRAVEL GURUS RECLAIM YOUR WEEKENDS SENIOR RETAIL TRAVEL CONSULTANT BRISBANE – STRONG SALARY \$50K OTE

Isn't it time you found a role where you don't have to work weekends and still do what you love? This globally recognised travel company is looking for a travel professional to join their successful team to service their appointment only, high end clients. Mon to Fri hours and receive a strong salary package along with loads of industry benefits and career progression. Ideally you will have a previous client database but this is not essential. If this sounds like you then apply now, we would love to hear from youl