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## Club Med last minute

**DISCOUNTS** of up to 25% are on offer at select Club Med resorts in Asia-Pacific based on seven-night stays - see **page 11**.

### Today's issue of TD

*Travel Daily* today has eight pages of news, a cover wrap from **Air New Zealand**, plus full pages from: ([click](#))

- AA Appointments jobs
- Cox & Kings
- Club Med

# AFTA hails T-QUAL demise

**THE** Australian Federation of Travel Agents says the decision by the Federal government to axe the T-QUAL scheme (**TD** Wed) demonstrates the importance of the industry taking ownership of accreditation and service delivery.

AFTA ceo Jayson Westbury said the national T-QUAL scheme had "complicated a crowded space," with its scrapping allowing the many existing industry schemes across the travel and tourism sectors to prevail.

"Quality schemes and accreditation are best operated by industry, for industry," he said.

Westbury told **TD** that AFTA had made a submission to the government tender process as it sought to outsource T-QUAL, not seeking to run the scheme but rather urging officials to ensure that any resulting outcome was sustainable in the long term.

He said that T-QUAL had been a "plaything" of the former government, which had not committed significant resources to marketing the scheme.

In his decision earlier this week, Trade Minister Andrew Robb said

the tender had failed to find a self-funding business model for T-QUAL's ongoing operation.

Many operators are furious at T-QUAL's axing, with **TD** aware of at least one which had only just reprinted all its collateral to incorporate the T-QUAL logo after undergoing the accreditation process.

Westbury highlighted its new AFTA Travel Accreditation Scheme as an example of a sustainable industry-led program.

"ATAS establishes industry standards for the travel sector and provides travellers a brand to seek for quality service," he said.

So far more than 1400 travel agencies have been accredited since the scheme opened for applications seven weeks ago, and such is the interest in the scheme that AFTA has had to put on extra staff to deal with the demand.

As well as aiming to elevate travel industry standards across the country, ATAS will also raise consumer awareness of the benefits of booking travel through an ATAS accredited agent, Westbury said.

## Air NZ incentive

**AIR** New Zealand has rolled out a brand new online training scheme for trade partners today, offering a chance to win two return tickets to New Zealand and to the United States.

The program consists of a number of modules which will be progressively updated on Air New Zealand's latest products and services.

For more details on the promo, see today's **cover page**.



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# Travel Daily

First with the news

Friday 4th July 2014

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## Indonesian visa hike

**GARUDA** Indonesia is advising of a US\$10 increase in the cost of Indonesia's Visa on Arrival, which has jumped to US\$35 (AU\$37.45) effective yesterday.

Available on arrival in Denpasar (Bali) or Jakarta, or via GA's 'Visa on Board' service on flights from Sydney, the Visa must be paid in cash and is valid for up to 30 days.

## Asia leads air demand

**CARRIERS** in the Asia-Pacific region recorded the largest jump in passenger demand during the month of May, according to IATA global carriage figures out today.

The region saw a 7.3% increase year-on-year in the number of passengers carried, with concerns about the lethargic Chinese economy showing signs of easing.

Capacity in APAC rose 7.5%, leading to a 0.1% decline in load factors to an average of 74.1%.

Global pax results saw growth of 6.2% with loads at a 79% average.

## Tigerair NCC intervention

**LIMITED** access to aircraft bays and check-in counters at Sydney Airport has seen no-frills carrier Tigerair Australia call on the National Competition Council (NCC) to grant it "fair & equitable access" to facilities at Terminal 2.

Tigerair Australia ceo Rob Sharp said today the airline was being held back from potential growth in Sydney due to infrastructure "constraints."

Currently, TT only has limited access to hard stand gates (with aerobridges) for its aircraft during peak periods, requiring it to use a bussing operation to transport passengers to remote bays.

Coupled with "unresolved" concerns relating to investment for improved check-in technologies at T2, "these issues adversely affect Tigerair's customer experience, travel time and operating costs," the airline said.

"For Tigerair to compete

effectively at Sydney Airport & pass on those benefits to the travelling public, fair and reasonable access to available infrastructure, particularly at demand-driven times of day, is crucial," he said.

Sharp said Sydney Airport's restriction requiring airlines to use monopoly services posed significant costs.

To achieve a "fair & level playing field", Tigerair has sought for the NCC to recommend the Domestic Terminal Service provided by Sydney Airport Corporation Ltd (SACL) be 'declared' under Part IIIA of the Competition & Consumer Act 2010.

A declaration would see the ACCC arbitrate on a dispute between Tigerair and SACL on the terms of access.

The NCC will now deliberate for up to 180 days to consider Tigerair's application for access declaration.

## NZ gate-2-gate tech

**PASSENGERS** flying with Air New Zealand will be able to use personal handheld electronic devices for the entire flight journey, effective 16 Jul.

The move follows approval from the NZ Civil Aviation Authority and will mean pax can now use devices in non-transmitting mode during taxiing, take-off & landing.

Air NZ will offer the service on domestic & int'l flights operated by Airbus A320s and Boeing 787-9, 777-200 and 777-300 aircraft, and plans to expand capabilities to turbo-props and 767-300s.

GM customer experience Carrie Hurihanganui said enabling pax to use electronic devices will provide "further freedom."

"Air New Zealand prides itself on being a leader in innovation & technology," Hurihanganui added.

The Kiwi Star Alliance member says it is one of the first carriers in Asia-Pacific to provide pax with gate-to-gate e-device access.

# Celebrate Independence Day with FREE USA TOURS

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# Travel Daily

First with the news

Friday 4th July 2014

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[www.renaulteurodrive.com.au](http://www.renaulteurodrive.com.au)

## Hogan, Luxon, Goh on VA board

**VIRGIN** Australia has today confirmed seats on its Board of Directors have been offered to three of its major shareholders in Air New Zealand, Etihad Airways and Singapore Airlines.

Effective today, EY president and ceo James Hogan, NZ ceo Christopher Luxon and SQ ceo Goh Choon Phong will act as Non-Executive Directors of the carrier.

Etihad chief financial officer James Rigney and Singapore Airlines senior vice-president of cabin crew Marvin Tan have been named as Alternate Directors in place of Hogan and Choon Phong respectively if required.

Virgin Australia said last year it would work toward future Board

representation by its major airline shareholders as part of a \$350m capital raising (**TD** 14 Nov).

Along with the Virgin Group as the other major shareholder, the foursome collectively hold 79% in Virgin Australia.

Five independent directors and one executive director in current VA ceo John Borghetti will make up the Board's remaining six seats.

Virgin Australia chairman Neil Chatfield said: "The new directors bring a wealth of global aviation experience which will further strengthen the Board."

## Miss Potter support

**THE** Africa Safari Co's founder Susie Potter is calling on industry support for her daughter who is running in the Sutherland to Surf, raising funds for the Love Mercy Foundation - a local charity working in northern Uganda.

**CLICK HERE** for more details.

## OTA hotel milestone

**THE** Leonardo Hotel in Berlin has become the 500,000th hotel to be made available for booking by online platform Booking.com.

## A|Club enhancement

**ACCOR** has fine tuned its loyalty program Le Club Accorhotels, with a host of new benefits.

Effective 01 Jul, a new points earn rate has been adopted that allows Classic members to reach Silver status quicker than before.

The revamped model sees tier points awarded at the rate of €1 = 2.5 pts for Classic members, €1 = 3.125 pts for Silver members; €1 = 3.75 pts for Gold members and €1 = 4.375 pts for Platinum.

Once a member amasses 2,000 points, they receive a €40 voucher to use on a future hotel stay.

Members can also now redeem a voucher or booking with points online at hotels such as Sofitel Gold Coast Broadbeach and Sofitel Brisbane Central.

## New Cicada directors

**HIGHLY** credentialed industry pioneers Ian Mitchell and Greg Cox have been appointed to the Cicada Lodge board of directors.



## Window Seat

**A DUTCH** leisure tourism website has placed a job ad looking for somebody to test more than 50 roller coasters at eight theme parks in England.

Already with the highest theme park density in all of Europe, the role aims to provide info on foreign theme parks for the adrenalin-mad Dutch.

The ad tells applicants not to be afraid of "stomach churning inversions or heart-pounding thrills" - all in a day's work really.

Anybody aged 17 years or over can apply for the role before the deadline passes on 17 Jul.

Duties of the role include writing blogs about experiences, visiting and riding roller coasters at the eight biggest theme parks in England and encouraging readers to try it for themselves.

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Book by **18 July** to SAVE

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## APT giving away a USA hamper



**CELEBRATING** American Independence Day with the launch of its latest USA brochure, **Travel Daily** is today giving away a hamper of USA goodies to a lucky reader, thanks to APT.

Featured in the pack are a huge range of American snacks & treats.

To enter, be the first person to send the correct answer

to the following question to [usahamper@traveldaily.com.au](mailto:usahamper@traveldaily.com.au).

*Which US Paddlewheeler vessel has APT secured exclusive use to operate its Columbia and Snake Rivers in the 2015 USA season?*

**Pictured** above with the hamper and the new brochure are Chris Hodges and Alicia Dopfer from the APT Inside Sales team.

## Introducing Tripbooka.com.au

Connecting travel agents with travelers online – anytime, anywhere. A cost effective and convenient source of new business for Australian travel agents.



Learn more & WIN!  
CLICK HERE

## Clear cruising for APT

**TOURING** firm APT has today released its 2015 USA brochure, launched appropriately enough on the Fourth of July.

Cruising itineraries in a range of US regions form a major part of the brochure, with tours in the US Pacific Northwest aboard the authentic paddlewheel vessel *Queen of the West* on sale in Australia exclusively through APT.

Further cruise adventures on offer include the islands of the New England region aboard the 48-passenger *American Star* as well as paddlewheeler cruising on the mighty Mississippi River.

For those preferring land-based exploration, two new Western USA tours have been launched including the 18-day Frontier Land Discovery, travelling from Los Angeles to San Diego via a number of iconic national parks.

New Signature Experiences have also been added, including a chance to join a Dixieland Jazz marching band in New Orleans.

## TripAdvisor go offline

**REVIEWS**, photos and city maps previously downloaded can now be accessed on TripAdvisor's smartphone app when no data connection is available.

More than 300 city maps around the world have been released as part of the app update, with many more to follow shortly.

To utilise the offline feature, users need to search for a city & pre-download content when a connection is available, with this content then accessible offline.

A limited number of maps may also be added for offline access.

## EK doubles MRU A380

**EMIRATES** has upgraded its second daily flight from Dubai to Mauritius to an A380 superjumbo to cater to demand on the route, with the change effective 01 Dec.

The upgauge provides a further 19% capacity and comes less than a year after EK launched its first A380 to the Indian Ocean island.

Christmas is coming!

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Now is the time to book your client's European Christmas holiday. Albatross Tours offers the largest range of dedicated European Christmas and New Year tours designed for your client – the Australian traveller.

We have tours suitable for singles, couples, families or groups of friends – all designed to bring alive the nostalgia and joy of the festive season.

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## QR commences DFW

**QATAR** Airways has inaugurated new daily services to Dallas/Fort Worth from Doha Hamad Int'l Airport - its seventh US gateway.

The route is operated by a dual-class Boeing 777-200LR.

DFW is QR's 144th destination.

## Snow conditions

### Travel Daily's

regular snow conditions update providing information on the latest snow falls, depths and lifts in operation at major ski fields in Australia & New Zealand.

Here's the latest snow reports:

- Falls Creek - 93cm / 14 lifts
- Perisher - 130cm / 34 lifts
- Thredbo - 82cm / 13 lifts
- Charlotte Pass - 130cm / 6 lifts
- Mt Hotham - 80cm / 6 lifts
- Mt Buller - 59cm / 18 lifts
- Coronet Peak - 30cm / 7 lifts
- The Remarkables - 35cm / 6 lifts
- Mt Hutt - 33cm / 3 lifts

## Brando Tahiti opens

**ALL-INCLUSIVE** Tahitian resort The Brando has opened for guests on the stunning Tetiaroa - A Society Islands atoll.

The property features 30 one-bedroom, 4 two-bedroom and 1 three-bedroom villa.

Daily "soft opening" rates start at €1,800 (AU\$2,620) per night, based on a minimum of three consecutive nights, which include all meals, most drinks, one excursion per person daily, one spa treatment per villa daily, one bicycle per guest and access to watersports equipment.

More at [www.thebrando.com](http://www.thebrando.com).

## EY backs UK cricket

**ETIHAD** Airways has signed on as the first official airline partner of all English Cricket Teams.

The three-year deal will see all England's national cricket teams fly with Etihad to tournaments including series' against India this year, the Ashes and ICC World Cup (in 2015) and the ICC World Cup Twenty20 and tour of South Africa in 2016.

The deal will provide the Abu Dhabi-based carrier with a range of commercial rights including access to players for promo work and hospitality packages.

## Pullman serves up Tapastry bites



**GUESTS** staying at Pullman hotels around the country can now sample local cuisine, dished up in innovative small plates created by Pullman's Culinary Ambassador Justin North.

Accor Pacific coo Simon McGrath said the 'Tapastry' dishes are an extension of the 5-star hotel brand's design philosophy which until now, has been focused on contemporary artworks and designer furnishings and fittings.

McGrath said the expansion to a unique culinary offering "is the next step in the brand's continuing evolution."

"In Australia we are bringing our guests a taste of some of the best produce of our regions in a new and exciting way that combines beauty and a taste of Australia on a plate," he commented.

Chef North has created a menu of 10 dishes that are based on the best produce available in each region of the country, now on offer in each property.

Some of the mouth-watering dishes include Roast Northern Rivers Pork Belly, slow cooked octopus and miso eggplant or Hawkesbury Calamari with chilli salt and lime aioli.

"The beauty of the small tapas style dishes is that you

can experience many different regions in the one sitting, often in the one dish giving you an appreciation for the destination and its excellent variety of produce," North said.

His menus are complemented by four dishes crafted by the Executive Chef of each Pullman.

**Pictured** at a launch event at Pullman Quay Grand Sydney Harbour from left are: Christine Kennedy from Zokoko Chocolate; Justin North, Pullman's Culinary Ambassador; Daniel Simpson, exec chef Pullman Quay Grand; Westerly Isbaih, Alto Olives and Wayne Taranto, general manager Pullman Quay Grand.

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## Insight Elite discover Croatia



**INSIGHT** Vacations recently spoilt Insight Elite agents to eight days of summer in Croatia.

The qualifying agents explored many of Croatia's most popular destinations, including Zagreb,

Split, Brac and Dubrovnik.

Among featured highlights were Insight's Signature Experiences such as a visit to a Stonemason's school in Pucisca, a classic Dalmatian dinner in Dubrovnik and a lavish stay at the Hotel Elaphusa on the island of Brac.

**Pictured** in Split back row from left are: David Farrar, Insight Vac; Rachel Stapleton, Phil Hoffmann Travel Norwood; Michael Gvozdic, Flight Centre Knox; Baden Brown, helloworld Launceston and Joel Cope, Escape Travel Woden.

Third row: Leanne Dimes, Our Vacation Centre; Sue Todorovski itravel (obscured); Tricia Moody, Atour Travel Service; Lee-Anne Cottam, Flight Centre Albany Crk & Maria Slater, Maria Slater Travel.

Second row: Brandi O'Brien, Flight Centre Wagga Wagga; Rhonda Whitby, Harvey World Travel Booragoon; Sue Milosova, itravel; Lina Stefanovski, helloworld Lower Templestowe; Hannah Campbell, Global Journeys; Tenneale Brennan, RAA Travel and Gaynor Vantsant, Travel Focus.

Front row: Neira Milkovic, tour director; Vanessa Solomon, Flight Centre Woden; Judy Moffitt, Escape Travel Charlestown North; Maxine Gvozdic, Flight Centre Knox City and Emma Fitzsimons, Phil Hoffmann Travel, Glenelg.

## Win with Austrian

This week **TD & Austrian** is giving 12 readers the chance to win a \$50 Myer voucher & 1 reader the chance to win a Nespresso Citiz Breville Machine.



Austrian offers connections to Europe featuring refurbished cabins. Discover Austrian from booking to landing for the chance to win.

Visit: [www.austrian.com/image](http://www.austrian.com/image)

To win the daily vouchers, be amongst the first 3 to send in the correct answer every day.

For your chance to win the Nespresso Machine, correctly answer all 4 questions from Mon to Thu, & the final question on Fri. Email answers by COB 4th July to:

[austriancomp@traveldaily.com.au](mailto:austriancomp@traveldaily.com.au)

In 25 words or less describe your ideal Viennese coffee moment.

**Austrian**

## Scenic rides with Gaté

**SCENIC** Tours has announced its sponsorship of SBS's *Taste Le Tour* with *Gabriel Gaté* - a segment run ahead of the TV network's daily coverage of the Tour de France.

*Taste Le Tour* highlights the local cuisine of the region the bike race passes through, and shows Gaté preparing rustic recipes.

As sponsor, Scenic Tours will feature 30-sec TVCs adjacent to each episode, supported with ads during morning race updates, 6pm and 8:30pm highlights and on the *Taste Le Tour* website.

GM sales & marketing Michelle Black said the promo supports Scenic Tours' expansion into France in 2015 with its new cruise in the Bordeaux region.

A consumer promotion will run concurrently, offering the chance to win a French river cruise.

Coverage commences this Sat night on SBS ONE and continues through until 27 Jul.

**MEANWHILE**, Scenic is taking advantage of the interest in South America due to the World Cup, with coverage on Channel Nine's *Getaway* focused on Peru, Brazil and Argentina over the next four weeks on Sat (05, 12, 19 & 26 Jul).

## Sabre bag insurance

**SABRE** has introduced a new Red App in the US, available via the Sabre Red App Centre, that allows travel agents to seamlessly purchase luggage insurance for clients through the GDS.

## Royal Palace closure

**DESTINATION** Asia advises that the Royal Palace in Phnom Penh will be closed to tourists for three days next week as the ashes of former King Norodom Sihanouk are interred.

The Cambodian landmark will not be accessible by the public from 10- 12 Jul, re-opening again to visitors on 13 Jul.

## Solomon Air NZ gsa

**AIRLINE** Marketing New Zealand has been named as the General Sales Agent (gsa) for Honiara-based Solomon Airlines.

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*Darwin to The Kimberley*

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**BSP AUSTRALIA MEMBER AIRLINE TL 935**

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Gili Islands, Lombok



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The Airline of Indonesia



## MH restructure plans

**PRIVATISING** Malaysia Airlines could be part of a plan to turn around the carrier's fortunes, which have been in a downward spiral since MH370 vanished.

The airline's existing majority owner, Malaysian state investor Khazanah is looking to acquire the last 30.6% stake with a view to enacting a major restructure.

According to *Reuters*, Khazanah plans to sell off a number of business units, cut staff numbers and appoint new management.

However, such a plan would be difficult, with the airline's staff union known to have previously staved off similar plans.

Malaysia Prime Minister Najib Razak, also the chairman of Khazanah, will convey a board meeting this month to discuss the privatisation proposal.

Shares in the carrier have fallen significantly in the months post MH370's disappearance.

## Agents explore Sri Lanka's past



**PEREGRINE** Reserve and Thai Airways International escorted this group of seven agents from Australia and New Zealand to Sri Lanka to be immersed in the country's colourful history.

Among the highlights visited was the former medieval capital of Polonnaruwa and the 'Lion Rock' fortress of Sigiriya, which dates back to the 5th century AD.

The group also visited the city of Kandy, the Dambulla Cave Temples and viewed the pretty coastlines of Galle.

Tea lovers were well catered for, with some of the best Ceylon

product sampled along with fine meals throughout the journey.

**Pictured** at Sigiriya is Peregrine Reserve leader Sampath with Kymberly Rohrsheim, Harvey World Travel Parkside; Kieren Wall, Thai Airways; Jo Stewart, Jason Harwood; Journeys by Design; Kristin Edgeworth, Kristin Edgeworth Travel; Emmily Strong, CPE Travel; Alanna Ward, Flying Colours Travel; Loretta Farrelly, Helloworld South Melbourne and Deryk Lee from Escape Travel Eastgardens.

## Air NZ snow campaign

**DIRECT** air services from Australia to New Zealand will star in a new online content campaign promoting the NZ ski season.

The pitch will consist of a series of videos focusing on accessibility to NZ skiing through increased Trans-Tasman capacity operated by both NZ and Virgin Australia.

## Guide to NSW tourism

**DESTINATION** NSW has launched a detailed guide for the state's tourism operators on how to best utilise the government agency to maximise the appeal of events & destination promotion.

The *Partner Opportunities with Destination NSW Prospectus July 2014 - June 2015* lays out details on how best to reach segments of the consumer and trade markets both domestically and overseas.

"The Prospectus outlines how to access free of charge business resources, listings on our websites, product showcases, publicity opportunities and free industry research," Destination NSW ceo Sandra Chipchase said.

"Regardless of the size of your business or budget, Destination NSW can help you promote your product, destination or event."

## SCEC Pylons to HVCEC

**PROPERTY** developers at the Hunter Valley Conference & Events Centre have confirmed that four pylons recycled from the former Sydney Convention Centre will be used in the facility (*TD* 17 Feb).

The pylons will be shortened from 20m to 14m and will feature at each corner of the new centre, which will open later this year.

## Technology Update

Today's Technology Update is brought to you by Amadeus IT Pacific.

### How can you make it work better?



How productive are you today? Let's say you made a small spelling mistake in your booking.

Ohh, the ramifications could be serious for you and your customer. It's not until things like this go wrong, that you realise how much time you can spend doing unproductive work.

Great customer service can make or break your business. In an ideal world, you could escort your customer from 'door to door' to guarantee a hassle free journey. In reality, time is too scarce, but you can achieve virtual 'door to door' service by being able to see your customers' whole journey and assist in case of change or interruption. However, this is only possible when you have complete transparency between you, the agent and your providers.

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**Tony Carter, Managing Director, Amadeus IT Pacific**

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ENTER TO WIN

Louis Vuitton accessories

## VS select new threads

**BRITISH** fashion designer Vivienne Westwood has unveiled her latest works - new uniforms to be worn by 7,500 Virgin Atlantic cabin crew & airport staff.

Virgin Group founder Sir Richard Branson was in attendance at a special gala to launch the new designs, entitled "Red Hot".

Male crew members will be fitted with a Saville Row three piece suit, while a red handbag accessory for female ground staff features in the range (below).



# Travel Daily

First with the news

Friday 4th July 2014

## Carnival requirement

**CARNIVAL** Australia has moved to put in place a range of criteria for travel agents to possess in order to access the POLAR cruise booking system following the end of travel agent licensing this week.

The firm has emailed travel agents advising that from 01 Dec, ATAS Accreditation, an IATA accreditation number or currency certificate of insurance covering travel agent failure is required to access the POLAR system.

Carnival Australia said it was not mandating agents must hold the specific TAIPI policy and that the measure is to "enhance the reputation of the travel industry".



## Travel Specials

**WELCOME** to Travel Specials, *Travel Daily's* Friday feature. If your firm has released a travel special you'd like to make the industry aware of, send the details to [specials@traveldaily.com.au](mailto:specials@traveldaily.com.au).

Earlybird deals are now available at **Niseko Village** in Japan ahead of the upcoming northern winter season. A new package of seven nights at the Hilton Hotel, breakfast daily, return transfers and six-day all mountain lift pass is priced from \$1,107pp - 35% off normal price, if booked by 29 Aug. For more information or to book, phone [SkiJapan.com](http://SkiJapan.com) on 1300 137 411.

**Qamea Resort & Spa Fiji** is offering a whopping 40% off its Ala Carte Rate Plan for Earlybird travellers looking to visit between 01 Nov and 31 Mar next year. For details or to book, email [sales@wrd.com.au](mailto:sales@wrd.com.au).

Special industry rates are now in effect at the **Shangri-La Barr Al Jissah Spa & Resort** in Muscat for agents considering visiting Oman before 30 Sep. Agents pay just \$193 per night & receive a double upgrade to a Premium Room plus a range of extra resort benefits including 4pm late check-out and a bucket of four Corona beers upon arrival. To book, quote "Industry Offer Australia" via email at [reservations.slm@shangri-la.com](mailto:reservations.slm@shangri-la.com).

## Balearic trio for SLH

**SMALL** Luxury Hotels of the World has added its first property in Ibiza, with the Hacienda Na Xamena Hotel joining the fray.

The SLH Group now offers hotels on Spain's three largest islands in Ibiza, Mallorca and Manorca.

## Mövenpick Morocco

**UPMARKET** chain Mövenpick Hotels & Resorts has expanded its range in Morocco to three, announcing the takeover of the 184-room Husa Casablanca Plaza.

The property will be rebranded as Mövenpick Hotel Casablanca.

## WIN A TRIP TO MAURITIUS

In July, **TD** is giving readers the chance to win a holiday to Mauritius, courtesy of **Club Med and Air Mauritius**.

The prize includes return economy class fares to Mauritius with Air Mauritius, airport transfers and six nights accommodation at either Club Med Albion or La Pointe aux Canonnières, for two.

Every day this month **TD** will ask a different question about Club Med or Air Mauritius. The subscriber with the most correct entries and the most creative response to the final question will win this holiday.

Email answers to: [clubmedcomp@traveldaily.com.au](mailto:clubmedcomp@traveldaily.com.au)

**Q4: Name 3 of the non-skiing activities available at Club Med Sahoro, Japan.**

Hint: [www.clubmedta.com.au](http://www.clubmedta.com.au)



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## Qantas named a travel favourite



**EARLIER** this year, Qantas was voted as a winner in the third annual TripAdvisor Travellers' Choice awards for Travel Favourites, which highlights top brands preferred by travellers in many markets around the world.

Winners were chosen across 38 categories ranging from car rental companies, coffee suppliers,

inflight magazines and more.

Presenting the award to Qantas is TripAdvisor director of partnerships APAC Aaron Hung, **pictured** above with some of the Qantas team in Mauro Quadrelli, Stella Samartzopoulos, Christina Welch, Joanne Geddes, Karen O'Neill, Suzanne Ataya and Mark Blackman.

**Travel Daily** is Australia's leading travel industry publication. Produced each weekday since 1994, the newsletter is first with the latest industry news and is available by paid subscription to people within the travel industry. Sign up for a free 14 day trial subscription at [www.traveldaily.com.au](http://www.traveldaily.com.au).

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We're looking for a talented consultant to come and provide assistance in a global travel company's fare department. Your day to day duties will include providing over the phone support to travel consultants, liaising directly with airlines on fares and ticketing queries, processing re-issues & revalidation of tickets & problem solving ticketing queries. In return receive a competitive salary package, full training & global career progression. You must have strong fares knowledge & min 12 month travel industry experience.

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