

MALDIVES GLAMOUR

Arrival by seaplane sets the tone. Jet-set glamour, contemporary comfort and a cool, hip vibe. This is the adults-only W Retreat & Spa, Maldives, featured in The Collection, a compilation of unique and luxurious properties for the discerning traveller. Stay 7 nights, with breakfast daily, a daily resort credit and return seaplane transfers from \$6,125pp. Book now and you could win your own Maldives escape.



P: 1 300 665 470

[CLICK FOR MORE OFFERS OR DOWNLOAD THE BROCHURE ►](#)

* Conditions apply

THE COLLECTION BY

Freestyle
HOLIDAYS



**A TRAVEL AGENT
IS LIKE BEING
A SPECIAL AGENT**

Win a unique trip
to Helsinki
finnair.com/agent

FINNAIR

Travel Daily

First with the news

Wednesday 25th June 2014



**FRENCH
TRAVEL
CONNECTION**

Win your Passport
to Monte-Carlo!

[CLICK HERE](#)


We've got France covered. Your French specialist.

Win one of 10 places on a ski trip to U.S.A. or Canada.

[Join the challenge](#)

UNITED

A STAR ALLIANCE MEMBER



APT **UNFORGETTABLE**
CANADA & ALASKA

**2015 BROCHURE
OUT NOW!**

**FLY FREE
TO CANADA***

Save up to
\$5,500*
per couple

*Conditions apply. Contact APT for full terms & conditions.
Australian Pacific Touring Pty Ltd ABN 44 004 684 619
Lic. No. 30112 APT626

\$400,000 agent collapse

A **TRAVEL** agent on the NSW Central Coast has been terminated from the Travel Compensation Fund after claims from consumers were received, with the TCF expecting "north of \$400,000" in claims from the failure.

Helloworld member All Travel, based in Toukley, is likely to have the dubious distinction of being the last agency to be terminated non-voluntarily, with the current TCF arrangements winding up next Mon 30 Jun.

TCF ceo Glen Wells told **Travel Daily** the first claim was received yesterday, with the fund also taking a significant number of

calls from affected consumers.

The TCF is currently working through the potential impact, and while some bookings may be subject to credit card chargebacks the total paid out is still likely to be significant, Wells said.

All Travel is still appearing in the 'agent search' facility on the Helloworld website.

The TCF will still operate from 01 Jul but only in relation to failures up to 30 Jun 2014.

Maldives highlight

FREESTYLE Holidays is today showcasing the W Resort & Spa in the Maldives, one of its 'The Collection' properties, with bookings eligible for the wholesaler's current major Maldives agent incentive offering a trip for two to the destination.

See the **front cover page**.

Eight pages of news

Travel Daily today has eight pages of news, a front cover page for **Pinpoint Travel** plus a full page from: (**click**):

- AA Appointments jobs

Quest on track for 3

QUEST Serviced Apartments says it remains on track to expand its portfolio domestically with three new openings scheduled to debut in the third quarter.

Additions include Quest King William South in Adelaide; Quest Woolloongabba in Brisbane and Quest Berrimah in Darwin.

All locations are taking bookings at www.questapartments.com.au.

MID YEAR TRAVEL

CLEARANCE

**For 2014
Departures**

Ocean Cruising,
Luxury Small Ship
& Expedition
Cruising

[CLICK HERE](#)



TraveltheWorld

Bettiann joined to better
enjoy the simple things in life

Every agent has
a reason to join



Call 1300 682 000
Visit join.mtatravel.com.au



ATAS
travel accredited

Applications are
now open!

The AFTA Travel Accreditation Scheme (ATAS) is a new national accreditation scheme for the Australian travel industry.

ATAS is a symbol of industry quality helping consumers to identify reputable, credible & professional travel businesses.

For more information www.afta.com.au



PACK YOUR SUITCASE AND WIN!

Become a winning expert on Star Alliance
and win 2 Round the World tickets.

Click here to take part.



STAR ALLIANCE™

extra bonus
\$200
per booking*



CLICK HERE 1300 224 462

Travel Daily

First with the news

Wednesday 25th June 2014

Aircalin
BE SPOILT ON THE WAY TO UNSPOILT

**SYDNEY, BRISBANE & MELBOURNE
GREAT FARES ALL YEAR ROUND**

Sydney to Noumea in under 3 hours	\$689 (return) inc. taxes*
Brisbane to Noumea in just 2 hours	\$649 (return) inc. taxes*
Melbourne to Noumea in under 4 hours	\$689 (return) inc. taxes*

www.aircalin.com *Terms and conditions apply

amadeus

Simply,
getting
it right



Amadeus stops you entering
a 'Ms' instead of a 'Mr'.

Check in to
www.amadeus.com/worksbetter
and enjoy the ride.

Star Ratings revamped

ACCOMMODATION covered by the Star Ratings scheme in Australia will be reviewed much less frequently going forward, with Star Ratings gm Damian Hanger today announcing a three year inspection cycle.

Hanger said the decision followed a consultation and a comprehensive review, and supports industry best practice.

In 2011 the previous 18-month cycle was shortened to just 12 months, which Hanger said was "simply unrealistic for commercial operators," because it didn't give enough time to plan and finance any works required.

"A three year cycle increases our ability to identify areas

for improvement, as well as maintenance or condition issues, and to support efforts to maintain quality standards," he said.

The change follows a new strategic direction for the scheme (**TD** 30 May) which is now a wholly owned subsidiary of Australian Motoring Services, with a \$1m marketing budget.

AFL coin toss comp

TWO more questions remain in this week's Emirates AFL Coin Toss competition, in which a lucky **TD** reader will win the money-can't-buy opportunity to be involved in the coin toss at this weekend's AFL match between Collingwood and Carlton.

The prize includes match day tickets for the winner and three friends with lunch, along with four "inner sanctum" passes.

To enter, answer the question in each issue of **TD** this week until Thu, with today's question being:

What transatlantic route does Emirates operate?

Email your answer, along with your favourite AFL team, to cointoss@traveldaily.com.au.

RCL appointment

RCL Cruises Ltd today confirmed its replacement for regional commercial director Asia-Pacific Adam Armstrong as US citizen, Sean Treacy (**TD** 08 Apr).

Treacy has been with RCI since 2006 based in Miami, primarily overseeing the areas of revenue management for Royal Caribbean Int'l and Celebrity Cruises.

Travel the world with us

An online Diploma of
Travel and Tourism
in one year

 **THE Northern Sydney Institute**
Part of **TAFE NSW**

THE TRAVEL
INDUSTRY
EXHIBITION

18 - 19 July 2014



WIN
OVERSEAS TRIP FOR 2
& MONTHLY MOVIE
PASSES.

[CLICK HERE TO ENTER](#)

WHAT CITY
IS THIS?



"Partner with Australia's leading
mobile consulting group and meet
the number one support team"



Debra Mavin - PTM in NSW

"The professional support with expert teams providing fares and ticketing, marketing, accounting and technology knowledge help me grow my business".

"430 Personal Travel Managers can't be wrong!"

join.travelmanagers.com.au
1800 019 599
suzanneL@travelmanagers.com.au

 **TRAVELMANAGERS**
personally yours



SUMMER
on SALE

- Limited-time cruise fares*
- FREE us\$50 Beverage Card per person*
- Reduced cruise fares for kids*

* Select sailings.

 **Holland America Line**
A Signature of Excellence

[LEARN MORE >](#)

EUROPE IN A BRAND NEW RENAULT

- ✓ Best Self-Drive Option - 21 Days - 6 Months
- ✓ 100% All-Inclusive Insurance, Nil Excess
- ✓ Summer Sale Now On! ✓ GPS incl. All Models
- ✓ Book & Pay by 30 June

Discover more at

RENAULT EURODRIVE
www.renaulteurodrive.com.au



Travel Daily

First with the news

Wednesday 25th June 2014



You're the one that we want

Corporate Travel Managers
Norwest, Sydney



Apply Now!

ABS accom survey lifeline

TOURISM Accommodation Australia has applauded a move by the Federal Govt to maintain funding for the Survey of Tourist Accommodation data for 2014/15 by the ABS, but urged that long-term funding be considered.

The organisation has lobbied to retain the statistics as the nation faces its most significant hotel development in the past two decades, the TAA said.

TAA added the Survey of Tourist Accommodation is seen as an "essential" gauge, providing investors and analysts with "precise, comprehensive and reliable figures" on how the accom sector is performing.

MD Rodger Powell said reproducing the same data was outside of the realms of the accommodation industry "due to the unique structure of the hospitality and tourism sector."

"We would call on the Treasury and the rest of the Government

to support long-term funding of the statistics, because the industry has been identified as one of the five national growth industries and provides outstanding opportunities to grow employment across the country, in both cities and regional areas," Powell said.

Blizzard for Vic, NSW

THE Victorian Alps and NSW Snowy Mountains are celebrating the season's first heavy snow falls of the season.

Falls Creek (pictured) received 40cm of fresh snow in the past 24hrs, while Perisher recorded a massive 70cm mid-mountain.



Dude, where's my car?

Club Med Dong'ao Is

CHINA'S first Mediterranean-style beach resort has been opened by Club Med this month on an island neighbouring Hong Kong and Macau.

Club Med Dong'ao Island offers two zones - a Premium Club Med Resort and an upmarket 5 Trident Luxury Space - and is positioned in the southeast of Zhuhai in China's Guangdong Province.

A 'Marine World' waterpark will open later this year - for more info on the resort, **CLICK HERE**.

Reho Certified B Corp

TRAVEL management company Reho Travel has been recognised as a Certified B Corporation - only the second TMC globally to achieve the status.

The distinction means Reho has met rigorous standards of social and environmental performances.

MD Karsten Horne championed the industry to support tourism suppliers that have "a positive impact on the world."



Window Seat

FOR the times when a long flight leaves you craving nothing more than juicy burger, chips and relish, British Airways is coming to the rescue.

Classic pub fare has now found its way to the skies, with BA now serving its first specially created gourmet burger inflight.

Teams of BA chefs have spent ten months slaving away over cuts of beef and toppings to create "The Flying Burger."

Using three main cuts of beef, the patty used has been tested (likely accompanied by a beer) that it retains its flavour and can be tasted in full at 35,000ft.

The burger is available to First customers in the bistro menu on BA long-haul flights, including the daily departure from Sydney and comes with a side of chips, cheese and all the trimmings.

➔ **Click here**

It's Time!

Become a South Africa Specialist today.



Inspiring new ways



SAVE 16%*
on 60 guaranteed departures

Click here for more details

EXPLORE!
The Adventure Travel Experts

Call 1300 439 756



LAN & TAM TAKE YOU TO BRAZIL!

From the 16th of June to the 13th of July 2014, you can win 2 economy tickets from Sydney to Rio or Sao Paulo!

The more tickets you sell during this incentive period from Australia to South America, the more chances you have to win!



— LATAM AIRLINES GROUP —

CLICK HERE FOR YOUR CHANCE TO WIN!

Wednesday 25th June 2014

DL automated control

AUSTRALIANS flying with Delta Air Lines into the USA can now expedite the entry process using self-service Automated Passport Control (APC) kiosks.

The APC program was officially launched yesterday by Delta in Los Angeles (at T5) and Detroit, and will be progressively rolled out to Minneapolis, New York JFK and Seattle this year.

Kiosks can be used by US, Canadian and eligible visa waiver program passengers, reducing wait times by up to 45%.

United Airlines has also opened APC kiosks at Newark Liberty Int'l Airport this week for UA pax.

Huber joins AWS/NFS

AFRICAN Wildlife and Natural Focus Safaris have appointed Rolf Huber as business development manager Victoria, commencing in the position from 02 Jul.

Huber has 30 years experience with various airlines incl SAA.

IATA strike furore

SIX-DAYS of strikes by French air traffic controllers this week (**TD** yest) have earned the ire of IATA.

Director general and ceo Tony Tyler condemned strikers, saying their actions would coincide with the first major travel weekend of the European summer holidays.

"Unions bent on stopping progress are putting at risk the hard-earned vacations of millions of travellers, and from the public's perspective, the timing of the strike could even be regarded as malicious," Tyler said.

The strikes are being conducted in protest of reforms to bring the governance of Europe's airspace into the Single European Sky.

"There are more borders in the skies over Europe than on land," he said, costing 130 million hours of "potentially productive time."

"It is indefensible that France's air traffic controllers are now going on strike in order to perpetuate travel delays in Europe," Tyler blasted.



ROYAL BRUNEI ALIQUINES

WINTER ESCAPE SPECIALS

Click here for more information.
WWW.FLYROYALBRUNEI.COM

IHG introduces EVEN Hotel

INTERCONTINENTAL Hotels Group has welcomed guests to its new lifestyle and wellness hotel brand, EVEN Hotels.

Debuting last week in Norwalk, Connecticut in the US, the 129-room EVEN hotel (**right**) is targeted towards business travellers who are keen to stay physically and mentally fit while on the road.

The new brand says it provides guests with the tools & support to make healthier choices when travelling, based on the philosophies to 'Eat Well', 'Rest Easy', 'Keep Active' and 'Accomplish More.'

"We know that for the travelling public, the ability to maintain their health routine while on the road is becoming more and more important and EVEN

Hotels provides the tools and encouragement to make healthier choices while on the road at an



approachable price point," IHG president for the Americas, Kirk Kinsell commented.

Among initiatives developed are healthy 'grab & go' items with clear nutritional and ingredient labelling, a 'Premium Sleep System' using eucalyptus linens to offer a cooler rest and an 'In-Room Training Zone' for exercise.

Four other EVEN Hotels are in the pipeline, including two in New York - see www.EVENHotels.com.



One&Only

HAYMAN ISLAND
Great Barrier Reef

6 days until opening

Crew errors caused Asiana SFO crash

THE US National Transportation Safety Bureau has identified over two dozen separate pilot errors for causing the crash of Asiana Airlines Flight 214 on approach to San Francisco Int'l Airport last Jul. The safety board said the pilots of the Boeing 777 failed to action multiple visual and instrument warnings alerting them of serious concerns on approach at SFO. Three passengers were killed & 187 were injured in the incident.

Sydney a US favourite

SYDNEY has landed a place in the top 10 'World's Best Places to Visit' according to data collected by *US News & World Report*. The annual poll is based on the most recommended vacation destinations by travel experts and travellers. Paris topped the rankings with a 79% approval rating from voters. London and Barcelona were second and third respectively while Sydney was eighth. Fiji failed to make the top 25 'World's Best Places to Visit' poll, however it was the number one destination in the 'Best Places to Visit in Australia and The Pacific' survey, followed by Bora Bora and then Sydney. For more information on the local list, **CLICK HERE**.

Air India earns Star Alliance nod



AIR India has won unanimous support from the ceos of the Star Alliance to join the global network as its 27th member (**TD** yest), with integration on 11 Jul. "Air India worked hard to meet the exacting expectations prior to joining," chairman and md of the Indian national carrier, Rohit Nandan said overnight.

The carrier operates to 33 destinations in the USA, Europe, Canada, Far-East and SE Asia, coupled with a domestic network of more than 50 cities. Its addition adds 400 daily flights and 35 new hubs within India to the Star Alliance network. Reciprocal frequent flyer earn & burn between Air India's Flying Returns scheme and those of

existing members will also take effect from 11 Jul.

Pictured in New Delhi from left are Carsten Spohr, Lufthansa ceo; Rohit Nandan, Air India chairman and managing director; Calin Rovinescu, Air Canada ceo and Mark Schwab, Star Alliance ceo.

Account Manager QLD, VIC, SA & NT Full Time Brisbane



Are you passionate about the travel industry and looking for that next step forward?

Are you someone who loves driving new market opportunities?

We are seeking a professional Account Manager for a full time position located at our Brisbane Office (but will consider Melbourne for the right candidate). The successful candidate will be a fun loving, business savvy, confident sales person to work with a portfolio of established agents.

The company is Tourism Holdings Australia Pty Ltd (thl), and the brands include Britz Campervans, maui Motorhomes, Mighty Campervans, United Campervans, KEA Campervans, Britz USA, RoadBear RV USA, Kiwi Experience, Waitomo Glowworm Caves, and The Legendary Black Water Rafting.

The role will involve generating new clients while managing existing clients in QLD, VIC, SA and NT. Your territory will include key retail, wholesale and inbound agents with the challenge of continuing these long term client relationships while seeking new opportunities to drive sales.

The role will suit someone with strong sales skills demonstrated by proven sales success in the past. You must have the desire and energy to make this job your own. A fresh, dynamic approach to the role is required, along with travel industry experience. Experience in dealing with key Asian markets and ability to speak Mandarin is highly desirable but not essential.

Salary will be negotiable depending on experience. You will report to the Global Sales Manager located in Melbourne, with regular intrastate and interstate travel required.

Please forward your application via the following link:
<http://careers.thlonline.com/?job=17980THL>

LAN Peru response

LAN Peru says strike action by one of its mechanical labour unions slated for 26 and 27 Jun will have minimal impact on pax, with the group representing just 180 of 4,000 staff.

The airline reports all necessary measures to ensure that its air operations are being carried out with "absolute normality."

airnorth
together we fly

NORTHERN AUSTRALIA'S PREMIUM AIRLINE
BSP AUSTRALIA MEMBER AIRLINE TL 935

CLICK FOR MORE

SALE ENDS MONDAY!

EXPERIENCE VIETNAM
Vietnam Airlines Winter Escapes

Click here to find out more.

TRAVEL INDOCHINA
Share the Experience

Turkish Delight for Latitude md



TEMPO Holidays has announced the winner of its recent Turkish Delight Coach Tour agent incentive (**TD 22** May) as Ellen House, managing director from Latitude Holidays in

Bunbury, Western Australia. Ellen's booking was part of a \$30,000 Tempo Hols European holiday package for her client. She is **pictured** with Latitude's marketing manager Ray Brown.



Client Aviation Administrator - Bristow Travel

We have an exciting opportunity for a full time Client Aviation Administrator to join our Perth based Reservations team within Bristow Travel.

Operating as direct client liaison in providing aviation travel and operational bookings, you will specifically be responsible for the planning and coordination of the efficient transportation of client personnel from domestic airports to remote locations within a high volume environment.

To further detail, your duties will include:

- Booking and ticketing domestic and international airfares in Sabre and Sabre Agency Manager;
- Booking hire cars and accommodation;
- Planning and coordinating helicopter schedules for clients;
- Planning, preparing, costing and confirmation of itineraries;
- Booking commercial and charter flights; and
- Associated duties including the completion of reporting and updating requirements.

As an established travel professional it is essential that you will have extensive experience in Sabre and Sabre Agency Manager (SAM). You will possess highly accurate data entry levels and can demonstrate effective communication skills, particularly during demanding and dynamic situations as well as processing large volumes of bookings. Both domestic and international ticketing experience is required including the financial reconciliation of these bookings.

This role incorporates a 7 day rotating roster and encompasses both morning and afternoon shifts. Applicants who are available for an immediate start are highly desirable.

As shortlisting will commence immediately we reserve the right to close this position earlier than stated. Relocation is not on offer and you must have the right to live and work in Australia to apply for the role.

Applications will be accepted via "Bristow Careers" from the Bristow website; <http://www.bristowgroup.com/careers/positions.php>

Applications close 5pm Friday 4th July 2014

Travel Agency number: 9TA1555
IATA 02-3-63745

At Bristow, Safety is a Core Value

Zero accidents. Zero harm to people. Zero harm to the environment.

Wu Earlybird brox's

WENDY Wu Tours has rolled out two dedicated brochures promoting 2015 earlybird specials in China and Indochina, with savings up to \$920 per person.

The release of dual programs follows a successful earlybird brochure debut last year.

Brochures feature a selection of Wendy Wu Tours' most popular group tours departing in the first half of 2015, and provide heavy price reductions when booked before 01 Jul and 27 Aug.

Tours are married with Cathay Pacific fares to China and Vietnam Airlines fares to Vietnam, Laos & Cambodia.

Saudia free OnAir wi-fi

MIDDLE East carrier Saudia has introduced free wi-fi for First and Business Class passengers flying between the Kingdom of Saudi Arabia and US destinations, as well as to London, Paris & Dubai.

SV premium passengers are provided vouchers to activate Internet OnAir access.

Sri Lanka curfew lax

A CURFEW imposed in the Sri Lankan towns of Aluthgama and Beruwala on 15 Jun due to civil unrest has been lifted, according to the Dept of Foreign Affairs.

Smarttraveller warns the curfew may be reinstated at short notice should the security situation deteriorate further.

Business Development Executive (Part Time)

If you can imagine coming to work knowing that the company you work for represents your personal values and is competing to not only to be the best in the world, but to be the best for the world, then maybe you should get in touch with us.



Please contact Karsten Horne on 03 9823 5222 or karsten@reho.com



14 CRUISES ON SALE!

- ✦ **FREE** DELUXE OCEANVIEW TO VERANDA UPGRADE
- ✦ **FREE** PRESTIGE DRINKS PACKAGE
- PLUS SELECTED SHIPBOARD CREDITS**

CLICK HERE

*BOOK BY 30 JUNE. TERMS & CONDITIONS APPLY

FINAL DAYS

SiteMinder US office

AUSTRALIAN-BORN online accommodation distributor and booking technology provider, SiteMinder has expanded its operation into the Americas, opening an office in Dallas, Texas.

"We've been very excited about bringing our market-leading products and services to the region, and this step now allows us to complete our follow-the-sun service model alongside our existing operational centers in Sydney, Bangkok, London and Cape Town," ceo Mike Ford said.

US out of NZ thru fare

AIR New Zealand is advising agents all itineraries that include US Airways (US) sectors as part of a through fare must be ticketed on/before 29 Jun.

The action is in response to the discontinuation of a Special Prorate Agreement between the carriers which will see US flights removed from the routing of all Air NZ fares at the end of Jun.

Agents are advised alternate routing options for travel beyond Los Angeles or San Francisco will be available through United Airlines or Virgin America.

4U launches Stansted

LUFTHANSA low-cost subsidiary carrier Germanwings will launch a new twelve weekly Dusseldorf to London Stansted service from 22 Aug, with tickets now available.

Icon returns to Egypt

AUSTRALIAN tour operator Icon Journeys has indicated it is set to resume operations to Egypt for the coming season.

Icon owner Simon Hills said he was confident a return was "just around the corner" with positive news coming regularly from the company's Egypt-based DMC.

A new brochure for the country is currently being finalised, with product details available online at www.iconjourneys.com/egypt.

New Huntington hotel

BUILDING has begun on the new 250-room Paséa Hotel & Spa in Huntington Beach, Orange County, with the property to sit opposite the Huntington Pier.

The Southern California resort will be integrated with the new Pacific City retail complex also under development and is tipped to be open in early 2016.

Four new Sol brands

SPANISH hotel group Melia International has opted to split its Sol Hotels brand into four sub-concepts as part of an overall repositioning of the operation.

The midscale brand will split its 70 properties globally across Sol Hotels, Sol Katmandu Park and Resort, Sol House and Sol Beach House, with each appealing to different market demographics.

Families, young millennials, chic & urban retreat seekers and integrated theme park fans will be targeted by the new concepts, each of which will offer unique entertainment, activities & dining.

Fraser Coast fishing

TOURISM officials from Mackay, The Fraser Coast & Bundaberg North Burnett have teamed up to promote fishing experiences in Asia and the US markets.

A joint marketing campaign has received the support of Tourism & Events Queensland, who have awarded a \$260,000 grant to help with the campaign which it says is a key driver of inbound visitation.

United on Travelport

FLIGHT availability, inventory and pricing of United Airlines will continue to be available to Travelport-connected agents as a result of a new agreement signed between the two organisations.

United will also take part in Rich Content and Branding solutions to help it promote ancillaries as part of the overarching Travelport Merchandising Platform umbrella.

Swim with the whales

SUNSHINE Coast diving cruise operator Sunreef Mooloolaba is now offering the chance to swim with humpback whales during the migration season.

The company says the new experience will be dependent on weather conditions and will take place approx 10 minutes off the coast - see www.sunreef.com.au.

Wonders of Mongolia discovered



AGENTS from 16 stores across Canberra learned more about the mysterious & increasingly popular nation of Mongolia during a special information evening held in the nation's capital last week. Sydney-based tour company

Russian Travel Centre helped to organise the event in conjunction with the Embassy of Mongolia, where the event took place.

The Ambassador to Mongolia, His Excellency Ravdan Bold met & spoke with attendees, showing them many of the highlights and even some lesser known attractions of the nation during an enthralling presentation.

Following the formalities, a delicious buffet dinner prepared by embassy staff was served, with air routes and Mongolian holidays high on the search agendas of the agents in the following days.

Attendees are **pictured** above, with Ambassador Bold at centre.

Investment in Samoa

NEW Zealand has announced it will invest NZ\$1 million in tourism on the Pacific island of Samoa to help the nation upgrade visitor attractions & boost infrastructure.

Funds will also be put towards drawing up a five year plan for long-term tourism development.

The funding comes in addition to financial assistance provided to help Samoa recover from ongoing effects of last year's Cyclone Evan.

SIN boosts May traffic

INCREASED traffic from NE Asia and SW Pacific contributed to an overall 2% increase in passengers served at Singapore's Changi Airport in May, the facility said.

A total of 4.37 million pax were recorded for May, with overall flight movements coming in at 28,930 for the month, up 1.7%.

Changi management are hoping for significant increases with the planned implementation of a 50% decrease in aircraft parking fees.

BA Slow TV rollout

PASSENGERS seeking relaxing viewing on long-haul British Airways can take advantage of a new "Slow TV" genre being rolled out on BA inflight entertainment.

Slow TV content includes a seven hour movie showing a train journey from Bergen to Oslo in its entirety, a walk in the park, bird feeding, knitting and more.

BA said the content had been a runaway success during trials and appealed to pax who would otherwise seek to watch moving plane maps for "endless hours".

Disney DESTINATIONS

CALLING ALL
SUPER AGENTS & SUPER KIDS

You AND your child could be part of the the most **INCREDIBLE Disney Incentive** to **Walt Disney World** and **Disney Cruise Line**.

To find out more visit wheredreamscometrue.com.au

© Disney/Pixar

Disney CRUISE LINE

Walt Disney World Resort
IN FLORIDA

DELTA

Aus Canada love affair

FULL-YEAR arrival figures to Canada for 2013 have been released by the Canadian Tourism Commission, with Australian numbers up 2.4% year-on-year.

As the only gateway accessible directly from Australia, British Columbia was named as the most popular province for Aussies, followed by Alberta and Ontario.

Viking Star floated

THE first ship in the burgeoning Viking Ocean Cruises operation has been floated for the first time, several weeks ahead of schedule.

Viking Star is the first of three vessels to make up the Viking Ocean Cruises fleet at this stage, with capacity for 930 passengers.

The vessel will launch early next year, initially sailing in the Baltic, Scandinavia and Mediterranean.

Travel Daily

First with the news
Wednesday 25th June 2014

APT fly free to China

FREE return flights to China for a travel companion are available through APT to mark the release of its new China Luxury River Cruising 2015 guide when bookings its 13-day Best of China itinerary, priced from \$4,995ppts.

TCF terminations

TRAVEL Unit Trust (ABN: 97 814 874 182) in Vic and Lufthansa German Airlines (ABN: 34 201 492 802) based in Sydney have been terminated from the Travel Compensation Fund, with both having surrendered their licenses.

WIN A TRIP TO NEW CALEDONIA

Throughout June, **Travel Daily** is giving readers the chance to win a four night holiday to New Caledonia, courtesy of **Aircalin, New Caledonia Tourism and Le Stanley Hotel & Suites Noumea**.

The prize includes return economy class fares to New Caledonia with Aircalin, airport transfers and four nights accommodation at Le Stanley Hotel & Suites Noumea, for two people.

Every day this month **TD** will ask a different New Caledonia-related question. The subscriber with the most correct entries and the most creative response to the final question will win this holiday.

Email your answers to:

newcaledoniacomp@traveldaily.com.au.



Q17: Does Aircalin protect seat inventory for the Australian market in its lowest booking class?

Hint: www.aircalin.com



Click here for terms & conditions

Travel Daily is Australia's leading travel industry publication. Produced each weekday since 1994, the newsletter is first with the latest industry news and is available by paid subscription to people within the travel industry. Sign up for a free 14 day trial subscription at www.traveldaily.com.au.

Postal address: PO Box 1010, Epping, NSW 1710 Australia

Street address: 4/41 Rawson St, Epping NSW 2121 Australia

P: 1300 799 220 (+61 2 8007 6760) **F:** 1300 799 221 (+61 2 8007 6769)

Travel Daily is a publication of TDaily Pty Ltd ABN 34 108 508 765. All content fully protected by copyright. Please obtain written permission to reproduce any material. While every care has been taken in the preparation of **Travel Daily** no liability can be accepted for errors or omissions. Information is published in good faith to stimulate independent investigation of the matters canvassed. Responsibility for editorial comment is taken by Bruce Piper.

Advertising and Marketing: Sean Harrigan and Lisa Martin

Email: advertising@traveldaily.com.au

Business Manager: Jenny Piper

Email: accounts@traveldaily.com.au

Part of the Travel Daily group of publications.

Travel Daily CRUISE **Pharmacy**
WEEKLY DAILY

Publisher/Managing Editor: Bruce Piper
Editor: Guy Dundas

Assistant Editor: Matt Lennon

Contributors: Jenny Piper and Barry Matheson

Email: info@traveldaily.com.au

Travel Daily TV

business events news



Accommodation Updates

WELCOME to Accommodation Updates, **Travel Daily's** Wed feature. If your property has undergone some recent changes you would like to make the industry aware of, send a brief description with an image to accomupdates@traveldaily.com.au.



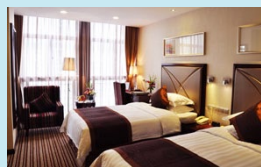
Iconic North Qld property **Club Croc Hotel Airline Beach** has recently unveiled newly refurbished Deluxe, Family and Standard rooms. Works carried out include brand new bathrooms with new fittings and tiling along with soft furnishings throughout the room.

The final stages of the remaining Family and Standard rooms are being completed, with improvements to public areas now forthcoming.



The first Art Series Hotel in regional Victoria has now opened and serves as the launch location for the new studio concept rolled out by the group. **The Schaller Studio** brings its artistic flair to Bendigo via its 128-rooms, with room design inspired by namesake artist

Mark Schaller. More than 240 pieces of artwork are displayed throughout the hotel including an eight-metre high mural greeting guests on arrival.



An additional 56 rooms have been added to the inventory of the **Swiss-Belhotel Hefei** in China, taking the total to 245, following the complete redesign of Levels 11 and 12 of the high-rise. The business-focused hotel is

located close to high-speed rail connecting Hefei to Shanghai. Additional features post-renovation include a refreshed restaurant, business centre and fitness room, with wi-fi throughout.

NZ retimes DUD-AKL

NEW Airbus A320 aircraft joining the Air New Zealand domestic fleet early next year has enabled the carrier to retime its morning Dunedin-Auckland services.

Beginning Mar 2015, the service will depart Auckland at 0725 and return from DUD at 0955.

GDS certified in China

AMADEUS has received IATA BSP certification in China, paving the way for the functionality to be rolled out to travel agents in the Chinese mainland.

The Billing and Settlement Plan certification will allow electronic ticketing, billing and collection for agents in China, with the news welcomed by Amadeus managing director China Bart Tompkins.

"We thank IATA for their support of advancing technological capabilities in the travel industry".

KC teams up with OZ

CODESHARE relations have been forged between Air Astana (KC) and Asiana Airlines (OZ) on mutually operated routes.

Air Astana will now be able to sell seats on Asiana-operated flights from Asia to North America while Asiana will benefit from the Air Astana European network.

Real-time & last-seat availability on both networks will be on offer to customers of both carriers as part of the new agreement.

CPH staff wear Google

STAFF at Copenhagen Airport in Denmark will become the first to wear the Google Glass technology as part of an improved passenger experience initiative.

The program is being managed by travel tech firm SITA, with apps such as Google Translate helping with pax dialogue and interaction.



AA APPOINTMENTS

RECRUITMENT CONSULTANTS

**SCORE A WINNING
NEW ROLE WITH AA!**

FOR ALL THE BEST VACANCIES VISIT www.aaappointments.com/aus

NSW & ACT - 02 9231 6377 - apply@aaappointments.com.au

VIC, WA & SA - 03 9670 2577 - recruit@aaappointments.com.au

QLD - 07 3229 9600 - employment@aaappointments.com.au

ARE YOU A FARES WHIZ?

AIR PRODUCT SPECIALIST

BRISBANE CBD – up to \$59K PKG

Know the ins and outs of reading fares sheets? Want to get behind the scenes and work in product? Then this role is made for you! Working in this busy air team you will be responsible for deciphering fares sheets and rules, loading airfares, problem solving and liaising with airlines, consultants and product managers. This is a great way to start building an air product career whilst earning a top salary package, being given the best industry training and more. A love of fares and strong GDS skills are a must

LEND A HELPING HAND

ONLINE CUSTOMER SERVICE CONSULTANTS

BRISBANE CBD – \$55K OTE ++

Travel consultants this is your chance to move away from sales and into a support role. Working for this dynamic organisation you'll be part of their online support team.

Acting as a help desk for customers, consultants and suppliers you'll help clients unable to use the online booking tool, offer travel options and resolve issues. This is the perfect way to move behind the scenes and away from time wasters and price beaters. Galileo skills will be required along with previous industry experience. Call today to find out more.

GDS EXPERT REQUIRED!

BUSINESS & SYSTEMS ANALYST

SYDNEY - GLOBAL TRAVEL COMPANY

As a GDS Specialist/Expert you will be responsible for...

- Setting up smart keys & Running scripts within the GDS
- Assist in the analysis of underlying issues that may arise
- Test bookings in GDS and other various online booking tools and processes relating to Business Travel
- Temp role for approx 3-6 months, which may extend longer.
- This company will look great on your CV & may open many doors to your future career!

BE TOP OF YOUR CLASS!

CORPORATE TRAVEL CONSULTANT

SYDNEY - CBD LOCATION

This is a great opportunity to work for the global Travel Management Company and take a step into corporate travel. Work across a number of accounts and manage your own portfolio of corporate clients with a twist! Manage a wide range of travel bookings for clients from educational institutes in Australia. You will be responsible for booking a mixture of domestic and international itineraries. Enjoy working Monday to Friday only. Temp role with the chance to go permanent should both parties desire

THE BIGGER THE BETTER!

INTERNATIONAL GROUPS TRAVEL CONSULTANT

ADELAIDE – SALARY PACKAGE UP TO \$55K

Are you a talented travel professional with previous experience booking group travel? Get ready to join this growing groups department. Working with an amazing team and fantastic manager, the employee benefits with this company are some of the best on offer. You will be working Monday to Friday with the very occasional Saturday morning when required. A great salary package is on offer, together with a supportive working environment.

Find out more today!

WHOLESALE HEAVEN!

**INTERNATIONAL WHOLESALE CONSULTANTS x 4
PERTH (CITY) – SALARY PACKAGE UP TO \$65K+ (OTE)**

We are looking for energetic go-getters to join this great team! Booking wholesale travel, you will be working on a rotating roster servicing agents nationwide. Your role is to develop & strengthen relationships with your agents & assist them to create the ultimate holiday package.

Do you have a minimum of 18 months international travel consulting experience? Would you like to earn one of the highest salaries in the travel industry? Get in touch with us now so you do not miss out on this terrific role!

A RARE OPPORTUNITY TO MOVE OUT OF SALES

CUSTOMER SERVICE CONSULTANT

MELBOURNE (INNER) – SALARY PKG UP TO \$50K (DOE)

An exciting opportunity is on offer to step away from retail travel sales and focus on delivering a great customer experience. With your years of travel consulting experience & impeccable customer service skills, you will be welcomed into a warm & friendly working environment. Working a rotating roster, you will be assisting with online booking enquiries, amendments and time changes. Service is key in this role. Experience with Galileo is required and a car is essential. Don't delay, apply now.

PASSIONATE SALES PEOPLE, LOOK NO FURTHER

INTERNATIONAL CORPORATE TRAVEL CONSULTANT

MELBOURNE (INNER) - SALARY PKG UP TO \$75K+ (OTE)

Looking to progress into the corporate world of high flyers, large market accounts and interesting itineraries? Want to work for a fantastic global travel company that really rewards their consultants? Don't wait any longer to make the next step in your career. Move to this amazing travel company today and see the difference in your pay check. Minimum 2 years international travel consulting and Galileo experience is a must to secure yourself this great position.