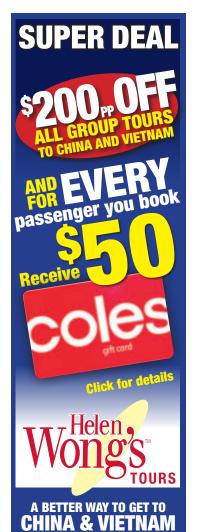


sabrepacific.com.au

#### Alcock to WRD

BEN Alcock has been appointed as account manager for World Resorts of Distinction.

Alcock's career has included a variety of roles with Flight Centre, Explore Holidays and Abu Dhabi Tourism - more appointments **p7**.





Thursday 13th March 2014

# SQ/NZ alliance supported

tourism."

the Alliance."

would increase the availability of

"positive stimulation of inbound

However. Howard warned that

the SQ/NZ alliance could create

thrice weekly Jetstar services

TIANZ added the deal "will

to investment in product and

supports the proposed public

Christchurch Int'l Airport Ltd

exciting development."

markets, such as the Asian

tourism investments."

5 nights from<sup>\$</sup>739

For more information visit

Auckland Airport said it

lower priced fares and provide

**TOURISM** Industry Association New Zealand and Tourism New Zealand have thrown their weight behind the proposed alliance between Air New Zealand and Singapore Airlines (TD 16 Jan).

The organisations have written submissions to NZ's Ministry of Transport pledging support for the joint venture, saying it is in line with New Zealand's Tourism 2025 strategy to boost visitation through increased flight capacity.

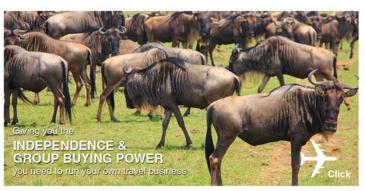
Key to the planned joint venture are "Alliance Sectors" operating to Singapore from both Auckland & Christchurch, including the re-commencement of Air New Zealand services to Singapore.

TNZ's business planning and evaluation manager Graeme Howard recognised the allliance as a "positive step" towards improving & growing the nation's international air connectivity.

"The expectation that there will be approximately a 30% increase in seat capacity between the two carriers between New Zealand and Singapore compared to the current state is at the heart of our support for this Alliance and we advocate should be a condition of the Alliance being approved." Howard said the planned pact

**Eight pages of news** Travel Daily has eight pages of news & photos, plus a full

page from: (*click*) • AA Appointments jobs



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DFAT has lowered its travel advisory to the Philippines and is no longer advising Aussies to reconsider their need to travel to areas affected by Typhoon Haiyan. Australians are now advised to

Exercise a high degree of caution.





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South & Central America with Bunnik Tours.



Thursday 13th March 2014

First with the news

#### **PER-CHC route return** SEASONAL non-stop Air

New Zealand services between Christchurch and Perth will return in 2014/15 following the success of the inaugural season last year.

The second season will operate twice weekly between 13 Dec 14 & 25 Apr 15 using Boeing 767s and sold in partnership with alliance partner Virgin Australia.

Air NZ ceo Christopher Luxon said more than 17,000 seats will be made available on the route, appealing to leisure and corporate travellers.

Virgin Australia cco Judith Crompton commented that the inaugural season had been "embraced" by stakeholders, trade partners and RTOs.

Flights are available to book through both carriers.

#### IATA profit outlook

**THE** International Air Transport Association has downgauged its industry outlook for 2014 by \$1 billion, to a profit of \$19.1 billion. IATA cited higher oil prices for the "slight" revision.

Airlines in the Asia Pacific region are tipped to post profits of \$3.7b. Director general and ceo Tony

Tyler said "in general, the outlook is positive" but added the overall industry returns "remain at an unsatisfactory level."

TOGA Hotels has today annnounced a rebranding to become "TFE Hotels" reflecting its recent joint venture with Singapore-based Far East Hospitality (TD 04 Nov).

The joint venture has expanded the group's portfolio to include the Rendezvous Hotels brand, with six Australian properties under management and consultancy services for a further five in Australia and NZ.

"This rebrand reflects the

#### MH retires Flight 370?

MALAYSIA Airlines appears to be resting the flight number of its ill-fated MH370 service between Kuala Lumpur & Beijing (PEK) with the service renamed MH318.

The oneworld carrier's website now shows MH370 as MH318, for travel from 14 Mar until 01 May, at which time the double daily service to the Chinese capital reverts to seven weekly.

MH's latest statement outlines how it is continuing to care for the families of the passengers aboard the missing 777.

MEANWHILE, MAS will operate services to Dubai World Central (DWC) from 01 May to 21 Jul in Dubai due to runway closures for major resurfacing work.



Adina Apartment Hotels, Medina Serviced Apartments, Rendezvous, Vibe, Travelodge and the Hotel Kurrajong Canberra.

combined strength of two

ceo Rachel Argaman.

well-recognised international

businesses and allows our family

of brands to continue to grow in

Australia and overseas." said TFE

The joint venture has seen the

portfolio expand to more than 65

Far East Hospitality is the largest operator of hotels and serviced residences in Singapore, with its portfolio including the Quincy, Oasia, Rendezvous, Village, Far East Collection and The Marque brands.

#### **QHols appointment**

LIAM Sweeney has been appointed as Qantas Holidays/ Viva! Holidays new business development executive for South Australia, tasked with developing business partnerships in the state.



#### Voyages devaluation

**VOYAGES** Indigenous Tourism Australia last night confirmed that a valuation of its Avers Rock properties had estimated its worth at between \$180m and \$224m, with a recommended midpoint valuation of \$202.5m.

That is more than \$110 million less than the \$317m paid by the Indigenous Land Corporation (ILC) when it acquired the property in 2010, from which it has also invested over \$40m in renovations and maintenance.

According to the Australian, the ILC carries a loan of almost \$200m on the resort, and is paying about \$11m in interest annually to support the debt.

"Unless we have a substantial and sustained increase in visitation to the resort. the interest payments alone will divert funds from our other programs for many years to come," said ILC chair Dawn Casey. She welcomed this week's

announcement of the new direct Melbourne-Ayers Rock Jetstar services (TD Tue), saying the flight boost helps address one of the major barriers to increasing resort occupancy.













# QF GDS seat selection available

**QANTAS** has confirmed the implementation of EMD-A (Associated) Advance Seat Selection via travel agent GDS screens, with the facility available for Abacus, Sabre and Amadeus connected agents from today.

The Electronic Miscellaneous Document system replaces the former vMPDs for documenting airline related charges, with EMD-S (standalone) also implemented last week for Amadeus, Apollo, Galileo, Axess, Worldspan, Abacus and Sabre.

Qantas says the sale of Advance

#### **KGI terminal opens**

**SEALINK** Travel Group has this week unveiled its new Kangaroo Island ferry passenger terminal.

The Penneshaw Terminal features check-in counters, a covered airbridge, cafe, rental car desk and 'last-stop-shop' for Kangaroo Island souvenirs and produce including food & wine.

SeaLink boss Jeff Ellison said the company's investment in infrastructure would help ensure South Australia continues to attract more visitors.

Yvonne joined

Seat Selection can only be made via the GDS once the ticket has been paid for and issued.

The carrier is continuing to work with other GDSs for EMD-A implementation, and where EMD-A is not available via GDS, agents can continue to purchase Advance Seat Selection via 'Manage your Booking' on the Qantas website.

A quick reference guide on the use of EMDs for seat assignment, group deposits, pre-paid freight, loyalty memberships and reissue/exchange fees can be downloaded by **CLICKING HERE**.

#### **Big Apple Xmas tour**

**TRAFALGAR** has released its 2014 Christmas Magic and New York New Year guided holiday, departing on 23 Dec.

Such was the success of the trip last year, the product's launch has been brought forward two months.

The itinerary includes plenty of New York City attractions, a visit to Boston, Christmas Day in Connecticut and New Year's Eve in Times Square, and is priced at \$4,499 per person twin share.

#### US travel agent ads

**THE** American Society of Travel Agents has launched a TV campaign with infomercials running on public stations across the US to promote the value of using a travel agent.

The Make Outstanding Memories - Travel campaign focuses on how travel professionals "make your travel experience better".

Silversea Cruises is sponsoring the campaign.

One of the ads can be viewed by clicking on the logo at right or at www.traveldaily.com.au/videos.

#### Chimu opens in MEL

**CHIMU** Adventures has opened a new representation office in Melbourne, with the move aiming to cater for increased demand from Victorian travel agents booking its Latin America and Antarctica programs.

The new office in St Kilda Rd is also the base for Chimu's new virtual training platform, allowing agents to learn about the product from their own computers.

The operation is managed by Chimu Adventures' Senior Relationship Manager, Sarah Baxter, who has been working with the company for several years (*TD* 16 Jul 2012).

#### Not so generous S7

**RUSSIAN one**world member S7 Airlines has announced a commission change for travel agent sales via BSP Australia.

Effective from 01 Apr, the carrier will pay base commission of 0.1% on all flights including codeshare and interline itineraries.





**THE** upmarket Loews Hotels and Resorts group in the US is offering a special perk for guests via a new partnership with Italian carmaker Fiat.

From this week, people staying at five Loews properties in Washington, New York, Hollywood, Santa Monica and Miami will be chauffeured in cute new Fiat 500L vehicles.

The properties in Miami and Los Angeles will also have Fiats available for guests to use at no charge, with a Cabrio or the electric 500e model available for up to three hours per day during each stay.

The first-of-its-kind offering is "an amenity that speaks to our guests in a language they can appreciate and a style they deserve," said Loews spokeswoman Elizabeth Harrow.

A CALIFORNIA man will spend the next 14 years in prison after being convicted of endangering aviation safety by pointing a laser at a helicopter.

26-year-old Sergio Rodriguez certainly picked the wrong target for his prank, repeatedly using a high powered green laser on the cockpit of a police chopper in the city of Fresno.

The full weight of the law was brought to bear on the offender, with US Attorney Benjamin Wagner saying "this is not a game, it is dangerous and it is a felony".

**IT'S** great to have an easy-toremember phone number, but this is a bit ridiculous.

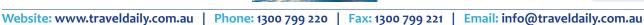
The cell phone number 0507 777 777 has been sold for more than A\$2.3m in a live charity auction held last weekend across Abu Dhabi and Dubai.

UAE communications group Etisalat auctioned 70 premium numbers in the auction, with the top ten numbers bringing in a total of more than \$4 million.



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Thursday 13th March 2014

#### **PATA Kazakh pact**

THE Pacific Asia Travel Association (PATA) has signed a Memorandum of Understanding with the Committee of Tourism Sector of the National Chamber of Entrepreneurs of Kazakhstan.

The MoU commits both parties to promote and develop tourism cooperation to promote flows of tourists between Kazakhstan and the PATA regions.

#### **Captains Choice QFFF**

**CAPTAIN'S** Choice is for the first time ever offering Qantas frequent flyer points on one of its tours, with a special trip planned for Oct this year to help celebrate the tour operator's 20 year partnership with QF.

A 21-day all-inclusive tour aboard a privately chartered Qantas 747 will take in Sri Lanka, Jerusalem, Samarkand, the Azores, Antigua and San Francisco with up to 50,000 QF points and 400 status credits on offer.

#### Fiji Airways Mar sale

**ECONOMY** Class fares with Fiji Airways to Nadi are priced from \$585 roundtrip from Australia as part of a new sales blitz.

The offer represents a saving of up to 30% off regular fares.

Fares to Los Angeles are also heavily discounted, available for travel up to 11 Dec priced from as low as \$1,095 roundtrip -35% cheaper than standard fares.

The promo is available until 25 Mar and 24 Mar respectively.

#### Hawaii appoints Latin American GSA

**THE** Hawaii Tourism Authority has appointed Focus/LATAM as its general sales agent for the Latin America market.

The company will be responsible for promoting the Hawaiian islands across the region, with the aim of increasing visitor arrivals and spending particularly targeting Brazil, Argentina and Mexico.



# Agents Voyaging to London



**ABOVE:** The Edwardian Group in partnership with Singapore Airlines recently hosted a Voyager Travel educational trip to London. The group is **pictured** outside The May Fair Hotel before heading off on a city tour in some funky Mini Coopers.

From left: James Ferguson, Aida Habibovic, Marina Le, Robert Welch from Small Car Big City, Trevor Polson, Cynthia Neal, Cindy Kam of The Edwardian Group and Andrea Pearson.

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#### Spicejet MAX order

**INDIAN** carrier SpiceJet has been confirmed by Boeing as the unidentified entity to have placed an order for 42 737 MAX-8 jets, worth \$US4.4b at list prices.

#### **Topdeck Africa 2014**

YOUTH touring holiday operator Topdeck has released its latest Africa program featuring a new 14-day Mozambique & Zimbabwe Explorer itinerary from Victoria Falls to Johannesburg.

The program consists of 30

# **OTG Thailand comp winner**

CONGRATS to MTA - Mobile Travel Agents' Alicia Wilson from Robina in Queensland who has been named as the winner of a 10-day trip for two to Thailand, offered exclusively to the trade through Travel Daily.

Alicia correctly answered each question in the On The Go Tours competition last month and submitted this outstanding photo entry which was requested of entrants in their best 'Thai Buddha' pose.

For her effort, Alicia and a friend will now be jetting off to Bangkok to experience OTG's Time for Thailand itinerary.

The journey includes a visit to Kwai & Hellfire Pass, historic Sukhothai, the Temples of Lampang, the Elephant Conservation Centre and a hill tribe, staying in 4-star hotel accom for eight nights plus one in a floating jungle lodge.

safaris ranging from seven to 58 days duration, traversing Kenya, Tanzania, South Africa, Uganda, Botswana, Nambia and more, for departures through to 2015.

#### Plantation 3 kids free

**PLANTATION** Island Resort has expanded its kids stay, play and eat for free deal to up to three children aged 12 years & under.

The promotion saves families the need for booking a separate second room as is often the case when resorts permit a maximum of four people in one room.

Located in Fiji's Mamanuca Islands, Plantation features 208 rooms which all accommodate up to two adults and three kids.

"We have noticed an increase in larger families and groups of friends coming to the resort, and we hope the new accommodation changes will better suit the needs of our resort guests" Plantation Island Resort global director of sales & marketing Raumati Barbara said.

A stay, play, transfer and eat free offer is valid for stays until 31 Mar 2015, on sale to 31 May.

#### Small groups promo

**ADVENTURE** World is providing a \$100 discount on pre or post accommodation booked in conjunction with a soft adventure tour before the end of Apr.

Applicable to new bookings with Exodus, Fez Travel, Trek America, Acacia Africa and G Adventures, the offer is based on a minimum \$1,500pp group tour itinerary.



This week Travel Daily and French Travel Connection is giving five lucky readers the chance to win \$75 gifts.com.au vouchers.



Discover France on an all inclusive Crewed Canal Barge! Talk to the team at French Travel Connection.

Every day is a different experience - explore local villages, discover vineyards, play petanque, enjoy regional food and wine, bicycle the tow paths, relax in the Jacuzzi or enjoy the scenery from a deck chair. Amazing Special Offers are available on both Cabins and Charter bookings for 2014.

To win, be first to send through the correct answer to the question below to:

gifts@traveldaily.com.au.

How many cabins are there on the Renaissance in Burgundy?



Congratulations to yesterday's lucky winner, Nathan Singh from Snowcapped Tours.

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**BUSINESS DEVELOPMENT** MANAGER

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#### questapartments.com.au

#### Peach 2-4-1 agent deal

**BILL** Peach Journeys has a oneoff exclusive 2-for-the-price-of-1 deal for travel agents and their families on an 11-day Isles of the Southern Straits aircruise.

Departing from Sydney on 06 Apr, the itinerary visits Kangaroo Island, King Island, Tasmania and Flinders Island, includes luxury accom and guided touring by locals while travelling aboard a private 36-seat Embraer jet.

The journey is regularly priced at \$12,345ppts but for a short time is on offer to travel agents & a companion for the same price for two people - 1800 252 053.



#### St Regis \$4 bargain

**STARWOOD** Preferred Guest is offering club members booking select St Regis suites an extra night priced at just \$4 - the same rate when the first St Regis hotel opened its doors in 1904.

To book the offer - available as \$4 in the local currency of the chosen destination - quote the rate plan 'STR1904'.

#### Port retains Ironman

NSW Tourism & Major Events Minister George Souris has confirmed that Port Macquarie will retain hosting rights for the internationally recognised IRONMAN 70.3 in 2014 & 2015. Souris said Destination NSW was pleased to play a hand in helping secure the sports event. About 6,000 local, interstate and international visitors are expected to be lured to the race, contributing more than \$3.5m for the NSW region.

Member for Port Macquarie Leslie Williams said IRONMAN 70.3 helped maintain the city's reputation as a "vital and dynamic tourism centre."

#### Alamo mates rates

**CAR** rental company Alamo is reminding the travel industry that a 20% discount is available off USA vehicle rental rates.

Prices are available at the rental counter, calculated off the 'Pay On Arrival' rate featured online at www.alamo.com.au.

For rental criteria & more info, see alamo.com/australiatrade.

#### STA UK, Allianz pact

ALLIANZ Global Assistance in the UK has entered the student market after being selected as STA Travel's strategic partner as part of a global tender.

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#### UA shifting to LHR T<sub>2</sub>

**UNITED** Airlines will relocate its operation at London Heathrow from T1 & T4 to the new Terminal 2, 'The Queen's Terminal' from 04 Jun - the facility's first airline.





THIS lucky group of TravelManagers agents recently enjoyed some Fijian-style hospitality courtesy of Rosie Holidays and Fiji Airways.

The five night TravelManagers exclusive famil focused on the Mamanuca Island resorts and also included a three night Captain Cook Cruise to the Southern Yasawa Islands. **Pictured** above from left enjoying the sunshine are TravelManagers corporate operations executive Aimee Christie with Rhiannon Madden (Werribee Vic), Tania Pickering (Ballajura WA), Jenny Wiseman (Concord NSW) and Maree Oxford (Cardiff NSW).

# **Skilled Travel**

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To apply, please email a covering letter and your CV to jobs@skilled.travel Alternatively, for a confidential discussion, please contact Sean Skilton on 02 9605 5866.



# Cathay Pacific profits increase three-fold

HONG Kong-based airline Cathay Pacific has reported a huge turn-around in its financial results for the full year in 2013, citing measures put in place last year to combat high jet fuel prices.

The carrier recorded a HK\$2.62 billion profit for the year, itself up 203.9% compared to HK \$862m reported twelve months earlier.

Overall turnover exceeded \$100 billion - a more modest 1.1% year-on-year increase.

A stronger passenger business also yielded higher results, with revenue from seat sales jumping 2.4% to HK\$71.8 billion.

Capacity decreased 1.8% due to ongoing reductions in long-haul route frequencies and accelerated retirement of the B747-400 fleet.

Stakeholders are set to benefit too, with a 204.1% leap in earnings per share reported.

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#### Mantra equal access

**RESULTS** from an employee poll conducted by Mantra Group has revealed 97% of employees agree they have the same access to training & personal development resources within the company.

The survey was carried out in line with International Women's Day, which was held on 08 Mar.

In addition, the overwhelming majority of employees said they recognised the group's approach to gender equality through equal pay for similar work, promotion opportunities for both genders and a "no glass ceiling" mentality.

Women currently occupy 27 general manager positions across the group's hotel network, with Mantra human resources gm Cherie McGill saying it was keen to develop more for similar roles.

#### Europe boat upgrade

**ACTIVE** tour operator Utracks is offering a FOC class upgrade on Apr 2014 departures of its Venuto Boat & Bike itinerary, which cruises the Po River from Venice.

#### Kenya Air LCC launch

**KENYA** Airways new low-cost offshoot JamboJet is preparing to launch domestic services with the carrier having loaded three initial domestic routes.

According to GDS displays, the Nairobi based subsidiary will offer 10 weekly services to Eldoret, 14 weekly to Kisumu and 38 weekly to Mombasa, commencing 01 Apr with Boeing 737-300 aircraft.

#### India visas online

**SMARTRAVELLER** is advising India-bound travellers they can now apply for an entry visa via the Indian Government website.

The government says the only official legal website to obtain a visa for India is found at indianvisaonline.gov.in/visa.

**CLICK HERE** for more details.

#### Peninsula Yangon

THE historic former Myanmar Railway Company HQ in Yangon will be converted into The Peninsula Yangon after a deal was struck between Hongkong & Shanghai Hotels and Yoma Strategic Holdings.

Positioned in Yangon's CBD on Bogyoke Aung San Rd, the firms will redevelop and restore the heritage building into the hotel.



# Industry Appointments

WELCOME to Industry Appointments, *Travel Daily*'s Thursday feature which has the latest job appointments from across the industry. If you have just appointed someone to a new position and would like to update the industry, send us an email at appointments@traveldaily.com.au.

Events operator **Dockside Group** has appointed **Chris Sanderson** to the role of Venues Operations Manager. Sanderson will oversee the group's venues including Dockside, L'Aqua and Star Room, all at Darling Harbour.

Based in the firm's North Sydney office, **Tim Wallis** has been recruited by **Best Western Australasia** as its new Sales Manager NSW/ACT.

Northern Territory Minister for the Environment Greg Hunt has named **Sally Barnes** as the new Director of National Parks. Barnes will oversee Kakadu and other regional parks and succeeds Peter Cochrane in the role.

New General Managers have been appointed by **Kakadu Tourism** at the **Crocodile Hotel** and **Cooinda Waters Lodge** ahead of their addition to the Accor network next month. **Daniel Lukritz** and **Vanessa Thomson** both bring nearly 20 years experience each in the hospitality industry in remote and urban areas both locally and internationally.

New Zealand inbound tour operator **Southern Discoveries** has welcomed **Julia Savill** as its new Sales Manager - Western Markets.

**Dawn Gleeson** has joined the **Novotel Swan Valley Vines Resort** in WA as its new Business Development Manager. Originally from the US, Gleeson was previously in a similar role with Wyndham Hotel Group in Melbourne.

TripAdvisor has appointed Lew J. Harasymiw to oversee product development for the firm's Direct Connect Solutions such as TripConnect.

Australian Austin Robinson has joined Centara Hotels & Resorts as the new General Manager of Centara Karon Resort Phuket and Waterfront Suites Phuket by Centara, bringing expensive experience to his new role.

### **Qld grant applications**

SHARES of \$3 million in funding under the Qld Govt's Contestable Grant Scheme are now available, with applications open to 22 Apr.

Funds are available to develop & support innovative, futurefocused tourism attractions in the state and promote collaboration.

#### **Trans-Siberian railway**

**BENTOURS** has released new travel packages incorporating the famous Trans-Siberian rail journey from Moscow to Vladivostok.

A 13-day package is priced from \$4,332ppts on select departures, inclusive of rail tickets, English speaking guides and hotel accom.



## ACCOUNTANT

MCS Cruises is seeking applications for an Accountant. The role is a 12 month maternity leave cover and is based at our Sydney office. The role reports to the Financial controller.

Accounting at management level with travel/tourism specialisation; processing & payment of agency invoices, BAS, bank account reconciliation; intercompany accounts, head office report preparation, res-system maintenance, client refunds; tracking budgets; other ad-hoc duties. Two direct reports.

You will have an Accounting qualification at degree level & at least 3 years' experience in a similar role. This is a fast paced role in a dynamic, high volume organisation that values highly motivated team players with a strong work ethic. Industry experience a must.

Salary on application. Send resume with covering letter to hr@msccruises.com.au by March 19, 2014.

## WIN A MAGICAL WINTER ESCAPE TO NEW ZEALAND



Throughout March, *Travel Daily* is giving readers the chance to win a five night holiday to Queenstown for two valued at over \$3,500, courtesy of **Tourism New Zealand** and **Air New Zealand**.

The prize includes two return economy class airfares from capital cities in Australia to Queenstown with Air New Zealand, five nights accommodation at Millennium Queenstown, a 3-day ski pass and rental from NZ SKI and Kawarau Bridge Tandem bungy tickets from AJ Hackett.

Every day this month *Travel Daily* will ask a different NZ-related question. The subscriber with the most correct entries and the most creative response to the final question will win this magical holiday.

# Q.9: Wanaka is set amongst the backdrop of which National Park?



#### Intrepid doco support

**FUNDING** for the production of a new nature documentary on the effects of climate change on the Great Barrier Reef will be supported by Intrepid Travel, the tour operator has announced.

The company will match public donations dollar-for-dollar up to a maximum of \$40,000.

The program, entitled *Lights Out for the Reef*, will be made by Earth Hour Australia and is aimed at raising awareness of the plight faced by the Australian landmark on the effects of climate change.

Channel 10 will screen the halfhour program on the evening of Earth Hour - 29 Mar at 8:30pm see www.earthhour.org.au/doco.

#### **Sheraton Club bosses**

**FURTHER** enhancements have been made to the Sheraton Club Lounge service, with the brand appointing 350 club managers to oversee service levels full-time.

Sheraton Club is now a \$500m arm of the hotel giant, providing approx 15-20% of hotel revenue.

#### First on BA 787-900s

**FOUR** cabin classes will feature on British Airways' fleet of Boeing 787-9 *Dreamliner* aircraft, the carrier yesterday announced.

In addition to a revised Firstclass product, BA will also offer its Club World, World Traveller Plus and World Traveller cabins on the soon-to-be-delivered *Dreamliners*.

#### Oaks hotel milestone

**APARTMENT** operator Oaks Hotels & Resorts has opened its 20th Queensland property in the Oaks Mews - located on the fringe of the city in Bowen Hills.





**SWITZERLAND** now beckons for home-based MTA agent Jonica Gilbert, who took out the major prize at the recent Switzerland Tourism roadshow in Brisbane.

Gilbert's prize pack contains a return ticket to Zurich flying Swiss Air, three nights in the city, two more in Basel and an eight-day Swiss Pass, enabling her to see the country's many sights by rail.

Jonica won the prize by taking part in a Switzerland Q&A session, with her knowledge of the country paying off in a big way. She is **pictured** above second

from left after receiving her prize

with Daniel Egloff, Basel Tourism; Lorna Groves of Swiss Airlines and Fausto Zaina from Swiss Travel System.

#### Scoot to wine region

**AUGUSTA** Margaret River Tourism Association has launched a range of five-night travel deals to the wine region in partnership with low-cost carrier Scoot.

The Singaporean LCC is offering return fares to Perth from \$298, with travel packages also inclusive of accommodation and car rental, priced from AUD\$999.



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 Postal address: PO Box 1010, Epping, NSW 1710 Australia
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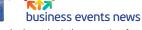
 Street address: 4/41 Rawson St, Epping NSW 2121 Australia
 P: 1300 799 220 (+61 2 8007 6760)
 F: 1300 799 221 (+61 2 8007 6769)
 Travel Daily

Advertising and Marketing: Christie-Lee Lachance, Lisa Martin and Magda Herdzik Email: advertising@traveldaily.com.au Business Manager: Jenny Piper Email: accounts@traveldaily.com.au

Part of the Travel Daily group of publications.

Publisher/Managing Editor: Bruce Piper Editor: Guy Dundas Assistant Editor: Matt Lennon Contributors: Jenny Piper and Barry Matheson Email: info@traveldaily.com.au





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#### \*JOB OF THE WEEK\* FIRST CLASS TICKETS – SENIOR FARES SPECIALIST SYDNEY – SALARY PACKAGE \$85K+ Are you a Senior Fares Specialist striving to work for one of the biggest names in the business? This global travel organisation is now one of the most successful companies within the Australian market and has a unique opportunity

within fares and consolidation. You will be resolving escalated fares issues, liaising with suppliers, implementing fare systems along with identifying areas for enhancements. Fare loading & ATPCO experience essential.

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Reach for the top spot when you join this Western Australia based travel operation. As part of a national company, your role incorporates senior responsibilities such as staffing, recruitment, training & development and management of in house procedures. Your level of travel knowledge and operations will be superior. You will also be a team player with strong leadership skills and the ability to motivate. Unique opportunity that won't be around for long!

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Do you understand client needs within the online space and have the ability to determine what solutions will provide value while helping achieve the proposed solution accordingly? Are you able to manage multiple responsibilities and deliver detailed and high level product demonstrations, training and coaching tailored to specifically capabilities to solve the prospect's critical business issues? Call today for a confidential chat.

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We're looking for a talented Account Manager to join this prestigious corporate client. The perfect individual will bring previous experience in a similar role with a focus on retention & growth strategies. But what sets you apart is your creativity and innovative approach to account management. If you're not afraid to look outside the square & work in a pro-active, commercially astute team you'll thrive.

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Get the equation that's right for you! These superb products and well known brand name are looking for a Sales Executive who will have the ability to deliver and exceed expectations. With a professional brand name behind you and your strong presentation skills you will have the ability to influence others and increase sales for these companies while managing your time effectively in this sensational role. Don't let these roles slip by!

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Be at the forefront when this company expands even further. Overseeing a team of consultants you will have the ability to lead and coach your team while responding to client escalations and assisting the senior management team with the decisions that will affect the future growth of the company. Don't miss out on this outstanding opportunity to be part of an exciting phase of growth.

#### PUT THE SHINE ON LARGE BIDS TRAVEL BID WRITER

SYD & BNE - SALARY PACKAGE \$90K + How would you like to join a large, dynamic and highly successful organisation within the travel industry? Working closely with the BDM team across Australia you will be responsible for leading a consistent bid writing process that is dynamic and within brand guidelines. Producing quality tenders you'll be essential to ensuring the TMC is well positioned to win new business and retain existing clients.

#### LEADERSHIP IS THE KEY TO SUCCESS TRAVEL INDUSTRY TRAINING MANAGER SYDNEY - SALARY PACKAGE \$\$

How would you like to work for an organization where you will be overseeing a training department? This industry leader is looking for an experienced training manager with proven managerial and people skills. Ideally you will have the ability to build strong relationships with clients, both internally and externally. You will be overseeing training along with other customer service areas ensuring the client remains a leader within the marketplace.

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